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TITLE: ADDRESS AND SIGNAGE

VERSION: V3.0

DATE PUBLISHED: 08/11/23

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DEFINITION: Unique number and name identifiers assigned to property.

PURPOSE: Assist in identifying and locating the property.

COMMON COMPONENTS: Arabic numerals; Alphabetical letters; Frame; Mounting; Protective enclosures; Lighting component

LOCATION:  Unit None  
 Inside None  
 Outside Near building entrances (either above or alongside the entrance or on a nearby post) and road entrances where the property's private road meets a public road.

MORE INFORMATION: None

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DEFICIENCY 1: Address, signage, or building identification codes are broken, illegible, or not visible.

LOCATION:  Outside

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**DEFICIENCY I — OUTSIDE:** ADDRESS, SIGNAGE, OR BUILDING IDENTIFICATION CODES ARE BROKEN, ILLEGIBLE, OR NOT VISIBLE.

**DEFICIENCY CRITERIA:** Address or building identification codes are broken, illegible, or not visible.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at the property and locate any signage or address.
  - Look at individual buildings on the property and locate any signage or building identification codes identifying the building.
- REQUEST FOR HELP:** - None
- ACTION:** - Approach the entrance to the building from the main street, road, or parking area.
- MORE INFORMATION:** - None

**TITLE:**                    **BATHTUB AND SHOWER**  
**VERSION:**               **V3.0**  
**DATE PUBLISHED:**    **08/11/23**

**DEFINITION:**            Fixtures typically found in bathrooms that dispense clean water used for bathing and self-care which also contain a method for draining used water.

**PURPOSE:**               Provide vessel for cleansing the body for personal hygiene.

**COMMON COMPONENTS:**   Bathtub; Bathtub decorative side panel; Shower; Tub or shower valve; Shower head; Faucet; Drain; Mechanical water stopper; Drain cover; Diverter valve; Glass door; Enclosure

**LOCATION:**                  Unit            Bathroom  
                                     Inside          Bathroom  
                                      Outside        None

**MORE INFORMATION:**    None

**DEFICIENCY 1:**           Only 1 bathtub or shower is present and it is inoperable or does not drain.

**LOCATION:**                Unit            Inside

**DEFICIENCY 2:**           A bathtub or shower is inoperable or does not drain and at least 1 bathtub or shower is present elsewhere that is operational.

**LOCATION:**                Unit            Inside

**DEFICIENCY 3:**           Bathtub component or shower component is damaged, inoperable, or missing such that it may limit the resident's ability to maintain personal hygiene.

**LOCATION:**                Unit            Inside

**DEFICIENCY 4:**           Bathtub component or shower component is damaged, inoperable, or missing and it does not limit the resident's ability to maintain personal hygiene.

**LOCATION:**                Unit

**DEFICIENCY 5:**           Bathtub or shower cannot be used in private.

**LOCATION:**                Unit — Affirmative Habitability Requirement            Inside

**DEFICIENCY 1 — UNIT: ONLY 1 BATHTUB OR SHOWER IS PRESENT AND IT IS INOPERABLE OR DOES NOT DRAIN.**

**DEFICIENCY CRITERIA:** Only 1 bathtub or shower is present within the unit and it is inoperable (i.e., overall system is not meeting function or purpose, with or without visible damage) or standing water is present such that the inspector believes water is unable to drain.

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Identify the bathtub or shower.

**REQUEST FOR HELP:** - If the stopper is engaged, ask the resident or POA to remove or release the stopper.

**ACTION:** - Engage the handle or knob to verify if there is water supply to at least 1 bathtub or shower fixture.  
 - Turn off the water supply.  
 - Verify that water drains from the bathtub or shower.

**More Information:** - If a handle or knob is missing, but the inspector is able to evaluate if there is water supply to at least 1 bathtub or shower fixture, then evaluate the missing component(s) under Deficiency 3.  
 - If hot water does not dispense after the handle or knob is engaged, then it should be evaluated under the Water Heater standard.  
 - In the event that a bathtub or shower was never installed within the Unit by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes as they are the resident's primary bathtub or shower.

**DEFICIENCY 1 — INSIDE: ONLY 1 BATHTUB OR SHOWER IS PRESENT AND IT IS INOPERABLE OR DOES NOT DRAIN.**

**DEFICIENCY CRITERIA:** Only 1 bathtub or shower is present within the Inside and it is inoperable (i.e., overall system is not meeting function or purpose, with or without visible damage) or standing water is present such that the inspector believes water is unable to drain.

**HEALTH AND SAFETY DETERMINATION:** Low Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

**CORRECTION TIMEFRAME:** 60 days

**HCV PASS / FAIL** Pass

**HCV CORRECTION TIMEFRAME:** N/A

**INSPECTION PROCESS:**

- OBSERVATION:** - Identify the bathtub or shower.
- REQUEST FOR HELP:** - If the stopper is engaged, ask the POA to remove or release the stopper.
- ACTION:** - Engage the handle or knob to verify if there is water supply to at least 1 bathtub or shower fixture.  
 - Turn off the water supply.  
 - Verify that water drains from the bathtub or shower.
- More Information:** - If a handle or knob is missing, but the inspector is able to evaluate if there is water supply to at least 1 bathtub or shower fixture, then evaluate the missing component(s) under Deficiency 3.  
 - If hot water does not dispense after the handle or knob is engaged, then it should be evaluated under the Water Heater standard.

**DEFICIENCY 2 — UNIT:** A BATHTUB OR SHOWER IS INOPERABLE OR DOES NOT DRAIN AND AT LEAST 1 BATHTUB OR SHOWER IS PRESENT ELSEWHERE THAT IS OPERATIONAL.

**DEFICIENCY CRITERIA:** A bathtub or shower is inoperable (i.e., overall system is not meeting function or purpose, with or without visible damage) or standing water is present such that the inspector believes water is unable to drain and at least 1 bathtub or shower is present elsewhere within the Unit that is operational.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Identify each bathtub or shower.

**REQUEST FOR HELP:** - If the stopper is engaged, ask the resident or POA to remove or release the stopper.

**ACTION:** Evaluate each identified bathtub or shower within the Unit by completing the following steps:  
 - Engage the handle or knob to verify if there is water supply to at least 1 bathtub or shower fixture.  
 - Turn off the water supply.  
 - Verify that water drains from the bathtub or shower.

**More Information:** - If a handle or knob is missing, but the inspector is able to evaluate if there is water supply to at least 1 bathtub or shower fixture, then evaluate the missing component(s) under Deficiency 3.  
 - If hot water does not dispense after the handle or knob is engaged, then it should be evaluated under the Water Heater standard.



**DEFICIENCY 2 — INSIDE:** A BATHTUB OR SHOWER IS INOPERABLE OR DOES NOT DRAIN AND AT LEAST 1 BATHTUB OR SHOWER IS PRESENT ELSEWHERE THAT IS OPERATIONAL.

**DEFICIENCY CRITERIA:** A bathtub or shower is inoperable (i.e., overall system is not meeting function or purpose, with or without visible damage) or standing water is present such that the inspector believes water is unable to drain and at least 1 bathtub or shower is present elsewhere within the Inside that is operational.

**HEALTH AND SAFETY DETERMINATION:** Low Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

**CORRECTION TIMEFRAME:** 60 days

**HCV PASS / FAIL:** Pass

**HCV CORRECTION TIMEFRAME:** N/A

**INSPECTION PROCESS:**

- OBSERVATION:** - Identify each bathtub or shower.
- REQUEST FOR HELP:** - If the stopper is engaged, ask the POA to remove or release the stopper.
- ACTION:** Evaluate each identified bathtub or shower within the Inside by completing the following steps:
- Engage the handle or knob to verify if there is water supply to at least 1 bathtub or shower fixture.
  - Turn off the water supply.
  - Verify that water drains from the bathtub or shower.
- More Information:**
- If a handle or knob is missing, but the inspector is able to evaluate if there is water supply to at least 1 bathtub or shower fixture, then evaluate the missing component(s) under Deficiency 3.
  - If hot water does not dispense after the handle or knob is engaged, then it should be evaluated under the Water Heater standard.

**DEFICIENCY 3 — UNIT:**            **BATHTUB COMPONENT OR SHOWER COMPONENT IS DAMAGED, INOPERABLE, OR MISSING SUCH THAT IT MAY LIMIT THE RESIDENT’S ABILITY TO MAINTAIN PERSONAL HYGIENE.**

**DEFICIENCY CRITERIA:**            Bathtub component or shower component is damaged (i.e., visibly defective; impacts functionality) such that it may limit the resident’s ability to maintain personal hygiene.

OR

Bathtub component or shower component is inoperable (i.e., component is not meeting function or purpose, with or without visible damage) such that it may limit the resident’s ability to maintain personal hygiene.

OR

Bathtub component or shower component is missing (i.e., evidence of prior installation, but is now not present or is incomplete) such that it may limit the resident’s ability to maintain personal hygiene.

**HEALTH AND SAFETY DETERMINATION:**    Moderate            The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:**            30 days  
**HCV PASS / FAIL**                            Fail  
**HCV CORRECTION TIMEFRAME:**        30 days

**INSPECTION PROCESS:**

- OBSERVATION:**            - Identify all bathtubs or showers.  
                                      - Visually inspect to identify any component that is damaged, inoperable, or missing.
- REQUEST FOR HELP:**       - None
- ACTION:**                    - If a damaged, inoperable, or missing component is identified, determine if it limits the resident’s ability to maintain personal hygiene.
- More Information:**       - Damaged, inoperable, or missing components that may limit the resident’s ability to maintain personal hygiene may include but are not limited to:
- A singular water fixture within the bathtub or shower;
  - Control knob or lever;
  - Diverter valve;
  - Shower pan or tub; or
  - Discoloration impacting 50% or more of the bathtub or shower.
- If a stopper is damaged, inoperable, or missing, then it should be evaluated under Deficiency 4.
- In the event that a bathtub or shower was never installed within the Unit by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes as they are the resident’s primary bathtub or shower.

**DEFICIENCY 3 — INSIDE:**            **BATHTUB COMPONENT OR SHOWER COMPONENT IS DAMAGED, INOPERABLE, OR MISSING SUCH THAT IT MAY LIMIT THE RESIDENT’S ABILITY TO MAINTAIN PERSONAL HYGIENE.**

**DEFICIENCY CRITERIA:**            Bathtub component or shower component is damaged (i.e., visibly defective; impacts functionality) such that it may limit the resident’s ability to maintain personal hygiene.

OR

Bathtub component or shower component is inoperable (i.e., component is not meeting function or purpose, with or without visible damage) such that it may limit the resident’s ability to maintain personal hygiene.

OR

Bathtub component or shower component is missing (i.e., evidence of prior installation, but is now not present or is incomplete) such that it may limit the resident’s ability to maintain personal hygiene.

**HEALTH AND SAFETY DETERMINATION:**    Low                    Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

**CORRECTION TIMEFRAME:**                60 days

**HCV PASS / FAIL**                                Pass

**HCV CORRECTION TIMEFRAME:**            N/A

**INSPECTION PROCESS:**

- OBSERVATION:**                    - Identify all bathtubs or showers.  
    - Visually inspect to identify any component that is damaged, inoperable, or missing.
- REQUEST FOR HELP:**                - None
- ACTION:**                                - If a damaged, inoperable, or missing component is identified, determine if it limits the resident’s ability to maintain personal hygiene.
- More Information:**                - Damaged, inoperable, or missing components that may limit the resident’s ability to maintain personal hygiene may include but are not limited to:  
    - A singular water fixture within the bathtub or shower;  
    - Control knob or lever;  
    - Diverter valve;  
    - Shower pan or tub; or  
    - Discoloration impacting 50% or more of the bathtub or shower.  
    - If a stopper is damaged, inoperable, or missing, then it should be evaluated under Deficiency 4.

**DEFICIENCY 4 — UNIT:**            **BATHTUB COMPONENT OR SHOWER COMPONENT IS DAMAGED, INOPERABLE, OR MISSING AND IT DOES NOT LIMIT THE RESIDENT’S ABILITY TO MAINTAIN PERSONAL HYGIENE.**

**DEFICIENCY CRITERIA:**            Bathtub component or shower component is damaged (i.e., visibly defective; impacts functionality) and it does not limit the resident’s ability to maintain personal hygiene.

OR

Bathtub component or shower component is inoperable (i.e., component is not meeting function or purpose, with or without visible damage) and it does not limit the resident’s ability to maintain personal hygiene.

OR

Bathtub component or shower component is missing (i.e., evidence of prior installation, but is now not present or is incomplete) and it does not limit the resident’s ability to maintain personal hygiene.

**HEALTH AND SAFETY DETERMINATION:**    Low                    Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

**CORRECTION TIMEFRAME:**                60 days

**HCV PASS / FAIL**                                Pass

**HCV CORRECTION TIMEFRAME:**            N/A

**INSPECTION PROCESS:**

- OBSERVATION:**                    - Identify all bathtubs or showers.  
     - Visually inspect to identify any component that is damaged, inoperable, or missing.
- REQUEST FOR HELP:**                - None
- ACTION:**                                - If a damaged, inoperable, or missing component is identified, determine if it limits the resident’s ability to maintain personal hygiene.
- More Information:**                - Damaged, inoperable, or missing components that do not limit the resident’s ability to maintain personal hygiene may include but are not limited to:  
     - Stopper (mechanical or non-mechanical);  
     - Curtain; or  
     - Discoloration impacting less than 50% of the bathtub or shower.  
     - In the event that a bathtub or shower was never installed within the Unit by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes as they are the resident’s primary bathtub or shower.

DEFICIENCY 5 — UNIT:                   BATHTUB OR SHOWER CANNOT BE USED IN PRIVATE.

AFFIRMATIVE HABITABILITY REQUIREMENT

DEFICIENCY CRITERIA:                   Bathtub or shower cannot be used in private.

HEALTH AND SAFETY DETERMINATION:   Moderate                   The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME:               30 days

HCV PASS / FAIL                         Fail

HCV CORRECTION TIMEFRAME:         30 days

INSPECTION PROCESS:

OBSERVATION:                   - Identify all bathtubs or showers.  
    - Visually inspect to verify each bathtub or shower can be used in private.

REQUEST FOR HELP:               - None

ACTION:                         - None

More Information:               - For the purpose of this Standard, the resident should be able to use the bathtub or shower without being observed from an adjacent area or exterior space.

**DEFICIENCY 5 — INSIDE:           BATHTUB OR SHOWER CANNOT BE USED IN PRIVATE.**

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**DEFICIENCY CRITERIA:**           Bathtub or shower cannot be used in private.

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**HEALTH AND SAFETY DETERMINATION:**   Moderate           The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:**           30 days

**HCV PASS / FAIL**                       Fail

**HCV CORRECTION TIMEFRAME:**       30 days

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**INSPECTION PROCESS:**

**OBSERVATION:**           - Identify all bathtubs or showers.  
                                  - Visually inspect to verify each bathtub or shower can be used in private.

**REQUEST FOR HELP:**       - None

**ACTION:**                   - None

**More Information:**       - For the purpose of this Standard, the resident should be able to use the bathtub or shower without being observed from an adjacent area or exterior space.

**TITLE:** CABINET AND STORAGE  
**VERSION:** V3.0  
**DATE PUBLISHED:** 08/11/23

**DEFINITION:** Dedicated space for food, goods, or other items.  
**PURPOSE:** Stow items, including food, sanitation, and household supplies.  
**COMMON COMPONENTS:** Door; Drawer; Hinge; Knob; Drawer guide or slide; Shelf; Case or box  
**LOCATION:**  Unit      Kitchens, bathroom, laundry  
 Inside      Kitchens, bathroom, laundry  
 Outside      None  
**MORE INFORMATION:** None

**DEFICIENCY 1:** Food storage space is not present.  
**LOCATION:**  Unit – Affirmative Habitability Requirement

**DEFICIENCY 2:** Storage component is damaged, inoperable, or missing.  
**LOCATION:**  Unit       Inside

DEFICIENCY I — UNIT: FOOD STORAGE SPACE IS NOT PRESENT.

AFFIRMATIVE HABITABILITY REQUIREMENT

DEFICIENCY CRITERIA: Food storage space is not present.

HEALTH AND SAFETY DETERMINATION: Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV — CORRECTION TIMEFRAME: 30 days

INSPECTION PROCESS:

OBSERVATION: - Visually determine if food storage space is present.

REQUEST FOR HELP: - None

ACTION: - None

More Information: - The presence of cold food storage should be evaluated under the Refrigerator standard.



**DEFICIENCY 2 — UNIT: STORAGE COMPONENT IS DAMAGED, INOPERABLE, OR MISSING.**

**DEFICIENCY CRITERIA:** 50% or more of the kitchen, bath, or laundry cabinet, drawers, or shelves are damaged (i.e., visibly defective; impacts functionality).  
 OR  
 50% or more of the kitchen, bath, or laundry cabinet, drawers, or shelves are inoperable (i.e., overall system or component thereof is not meeting function or purpose; with or without visible damage).  
 OR  
 50% or more of the kitchen, bath, or laundry cabinet, drawers, or shelves are missing (i.e., evidence of prior installation, but now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL** Fail  
**HCV — CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Survey storage components in the kitchen, bathroom, and laundry room for missing, damaged, or inoperable components.
  - Visually assess the operation of the storage component.
  - Evaluate shelf mounting brackets and hardware, as applicable.
- REQUEST FOR HELP:** - None
- ACTION:**
- Attempt to open every drawer and door.
    - Drawers and doors should open fully until stopped by the inherent limitations of the hinges or slide tracks.
    - Some slide tracks do not have stops; in these instances, open the drawer until you can see the back of the drawer.
  - Calculate the total number of doors, drawers, and shelves, then divide by the total of missing drawers, doors, and shelves.
- More Information:**
- To calculate the percentage of components that are deficient, evaluate kitchen, bath, and laundry separately.
  - Deficiencies are based on defects observed on individual components (e.g., doors, drawers, or shelves) as a percentage of the same component's total for all the storage components in the room.

**DEFICIENCY 2 — INSIDE: STORAGE COMPONENT IS DAMAGED, INOPERABLE, OR MISSING.**

**DEFICIENCY CRITERIA:** 50% or more of the kitchen, bath, or laundry cabinet, drawers, or shelves are damaged (i.e., visibly defective; impacts functionality).  
 OR  
 50% or more of the kitchen, bath, or laundry cabinet, drawers, or shelves are inoperable (i.e., overall system or component thereof is not meeting function or purpose; with or without visible damage).  
 OR  
 50% or more of the kitchen, bath, or laundry cabinet, drawers, or shelves are missing (i.e., evidence of prior installation, but now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** Low Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

**CORRECTION TIMEFRAME:** 60 days

**HCV PASS / FAIL:** Pass

**HCV — CORRECTION TIMEFRAME:** N/A

**INSPECTION PROCESS:**

- OBSERVATION:**
- Survey storage components in the kitchen, bathroom, and laundry room for missing, damaged, or inoperable components.
  - Visually assess the operation of the storage component.
  - Evaluate shelf mounting brackets and hardware, as applicable.
- REQUEST FOR HELP:**
- None
- ACTION:**
- Attempt to open every drawer and door.
    - Drawers and doors should open fully until stopped by the inherent limitations of the hinges or slide tracks.
    - Some slide tracks do not have stops; in these instances, open the drawer until you can see the back of the drawer.
  - Calculate the total number of doors, drawers, and shelves, then divide by the total of missing drawers, doors, and shelves.
- More Information:**
- To calculate the percentage of components that are deficient, evaluate kitchen, bath, and laundry separately.
  - Deficiencies are based on defects observed on individual components (e.g., doors, drawers, or shelves) as a percentage of the same component's total for all the storage components in the room.

**TITLE:** CALL-FOR-AID SYSTEM  
**VERSION:** V3.0  
**DATE PUBLISHED:** 06/20/23

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**DEFINITION:** A call system used by a resident to summon aid during a medical emergency.

**PURPOSE:** Provides the resident with a means to alert emergency service.

**COMMON COMPONENTS:** Annunciator; Pull cord; Speaker; Lights; Alarm; Faceplate

**LOCATION:**  Unit Bathroom, bedroom, hallway  
 Inside Common area, including bathroom and hallway  
 Outside None

**MORE INFORMATION:** For the purposes of this inspection, personal “wireless call-for-aid systems” typically worn around a resident’s neck are not to be inspected.

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**DEFICIENCY 1:** System is blocked, or pull cord is higher than 6 inches off the floor.

**LOCATION:**  Unit  Inside

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**DEFICIENCY 2:** System does not function properly.

**LOCATION:**  Unit  Inside

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**DEFICIENCY I — UNIT:** SYSTEM IS BLOCKED, OR PULL CORD IS HIGHER THAN 6 INCHES OFF THE FLOOR.

**DEFICIENCY CRITERIA:** System is blocked.  
 OR  
 Pull cord end is higher than 6 inches off the floor.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV — CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look for a call-for-aid system along the walls.
  - Look to see if a cord is present if required; not all call-for-aid systems will have a cord, some may have a button.
  - Look at the call-for-aid system and visually inspect for any obstruction that would prevent a resident from accessing the system (e.g., furniture and equipment, clothes, plants, etc.).
- REQUEST FOR HELP:** - None
- ACTION:**
- If a cord is present, measure the distance between the end of the pull cord and the floor to determine if it is greater than 6 inches
- More Information:**
- If the call-for-aid system is a button-only device, then do not record a deficiency for a pull cord end that is higher than 6 inches off the floor.

**DEFICIENCY I — INSIDE:** SYSTEM IS BLOCKED, OR PULL CORD IS HIGHER THAN 6 INCHES OFF THE FLOOR.

**DEFICIENCY CRITERIA:** System is blocked.  
 OR  
 Pull cord end is higher than 6 inches off the floor.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV — CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look for a call-for-aid system along the walls.
  - Look to see if a cord is present if required; not all call-for-aid systems will have a cord, some may have a button.
  - Look at the call-for-aid system and visually inspect for any obstruction that would prevent a resident from accessing the system (e.g., furniture and equipment, clothes, plants, etc.).
- REQUEST FOR HELP:** - None
- ACTION:**
- If a cord is present, measure the distance between the end of the pull cord and the floor to determine if it is greater than 6 inches
- More Information:**
- If the call-for-aid system is a button-only device, then do not record a deficiency for a pull cord end that is higher than 6 inches off the floor.

DEFICIENCY 2 — UNIT: SYSTEM DOES NOT FUNCTION PROPERLY.

DEFICIENCY CRITERIA: A call-for-aid system does not emit sound or light or send a signal to the annunciator.  
 OR  
 The annunciator does not indicate the correct corresponding room.  
 OR  
 Pull cord is missing.  
 OR  
 Pull cord is tied up such that it cannot be engaged.

HEALTH AND SAFETY DETERMINATION: Life-Threatening The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.  
 CORRECTION TIMEFRAME: 24 hours  
 HCV PASS / FAIL Fail  
 HCV — CORRECTION TIMEFRAME: 24 hours

INSPECTION PROCESS:

- OBSERVATION:
- Look for a call-for-aid system along the walls.
  - Look to verify that a cord is present, if so designed.
  - Listen to verify that the system emits an audible alarm, if so designed.
  - Verify the system emits a visual alarm, if so designed.
- REQUEST FOR HELP:
- Ask the POA if the call-for-aid system is monitored onsite or offsite.
  - If monitored offsite, do not test functionality of the system.
  - Ask the POA to station a staff person with a cellphone or two-way radio at the annunciator panel to standby for the alarm to activate and to contact the POA once the alarm activates.
- ACTION:
- Pull the pull cord from its lowest hanging point.
  - Verify that the system emits a visual alarm, such as a flashing light, and alerts at the annunciator panel.
- MORE INFORMATION:
- If the property has third-party documentation of a call-for-aid inspection, then the inspector does not need to test call-for-aid stations. Instead, the inspector should:
    - Verify that the documentation addresses all parts of the call-for-aid system.
    - Verify that the third-party documentation is dated within the last 12 months of the inspection date.
  - If the call-for-aid system is abandoned:
    - Do not evaluate call-for-aid systems if all pull stations have been removed and all that remains are the indicator lights, audible indicators, or annunciator panel.
    - The primary consideration is that no part of the user interface remains.
  - If the call-for-aid system is a button-only device, then do not record a deficiency for a missing pull cord.

**DEFICIENCY 2 — INSIDE: SYSTEM DOES NOT FUNCTION PROPERLY.**

**DEFICIENCY CRITERIA:** A call-for-aid system does not emit sound or light or send a signal to the annunciator.  
 OR  
 The annunciator does not indicate the correct corresponding room.  
 OR  
 Pull cord is missing.  
 OR  
 Pull cord is tied up such that it cannot be engaged.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV — CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look for a call-for-aid system along the walls.
  - Look to verify that a cord is present, if so designed.
  - Listen to verify that the system emits an audible alarm, if so designed.
  - Verify the system emits a visual alarm, if so designed.
- REQUEST FOR HELP:**
- Ask the POA if the call-for-aid system is monitored onsite or offsite.
  - If monitored offsite, do not test functionality of the system.
  - Ask the POA to station a staff person with a cellphone or two-way radio at the annunciator panel to standby for the alarm to activate and to contact the POA once the alarm activates.
- ACTION:**
- Pull the pull cord from its lowest hanging point.
  - Verify that the system emits a visual alarm, such as a flashing light, and alerts at the annunciator panel.
- MORE INFORMATION:**
- If the property has third-party documentation of a call-for-aid inspection, then the inspector does not need to test call-for-aid stations. Instead, the inspector should:
    - Verify that the documentation addresses all parts of the call-for-aid system.
    - Verify that the third-party documentation is dated within the last 12 months of the inspection date.
  - If the call-for-aid system is abandoned:
    - Do not evaluate call-for-aid systems if all pull stations have been removed and all that remains are the indicator lights, audible indicators, or annunciator panel.
    - The primary consideration is that no part of the user interface remains.
  - If the call-for-aid system is a button-only device, then do not record a deficiency for a missing pull cord.

**TITLE:** CARBON MONOXIDE ALARM  
**VERSION:** V3.0  
**DATE PUBLISHED:** 08/11/23

**DEFINITION:** A single or multiple station alarm intended to detect carbon monoxide gas and alert occupants by a distinct audible signal, or if the unit is occupied by a person with a hearing impairment, a distinct visual alarm or combination of audible and visual alarms. It incorporates a sensor, control components and an alarm notification appliance in a single unit.

**PURPOSE:** Detect and signal elevated carbon monoxide levels to prevent poisoning.

**COMMON COMPONENTS:** Sensor; power source / battery; casing; wiring; base; alarm / alarm circuit; strobe light; LCD panel / visual display; microprocessor; circuit board

**LOCATION:**  Unit Where required as described in the Deficiency Criteria  
 Inside Where required as described in the Deficiency Criteria  
 Outside None

**MORE INFORMATION:**

- This is not a replacement for a code inspection.
- All requirements of IFC Sections 915 and 1103 must be met, even though only the criteria listed herein will be inspected for in a NSPIRE inspection.
- If a fuel-burning appliance is located in an attic, then treat the attic space as a mechanical room.

**DEFICIENCY 1:** Carbon monoxide alarm is missing, not installed, or not installed in a proper location.

**LOCATION:**  Unit – Affirmative Habitability Requirement

**DEFICIENCY 2:** Carbon monoxide alarm is obstructed.

**LOCATION:**  Unit  Inside

**DEFICIENCY 3:** Carbon monoxide alarm does not produce an audio or visual alarm when tested.

**LOCATION:**  Unit  Inside



DEFICIENCY I — UNIT: CARBON MONOXIDE ALARM IS MISSING, NOT INSTALLED, OR NOT INSTALLED IN A PROPER LOCATION. AFFIRMATIVE HABITABILITY REQUIREMENT

DEFICIENCY CRITERIA:

One (1) or more of the following scenarios exists:

1. Unit contains a fuel-burning appliance or fuel-burning fireplace, and a carbon monoxide alarm is not installed:
  - a. in the immediate vicinity of each bedroom.  
OR
  - b. within each bedroom.
2. Bedroom or bathroom attached to bedroom:
  - a. contains a fuel-burning appliance or fuel-burning fireplace.  
OR
  - b. has adjacent spaces from which byproducts of combustion gases can flow.  
AND
  - c. Carbon monoxide alarm is not installed in each bedroom.
3. Unit or bedroom is served by a forced-air furnace that is located elsewhere and a carbon monoxide alarm is not installed:
  - a. in the immediate vicinity of each bedroom.  
OR
  - b. within each bedroom.  
OR
  - c. within the room or area with the first duct register and the carbon monoxide alarm signals are automatically transmitted to an approved location.
4. Unit or bedroom is located in a building that contains a fuel-burning appliance or fuel-burning fireplace and:
  - a. a carbon monoxide alarm is not installed in an approved location between the fuel-burning appliance or fuel-burning fireplace and the Unit or bedroom.  
OR
  - b. a carbon monoxide alarm is not installed on the ceiling of the room containing the fuel-burning appliance or fuel-burning fireplace.  
OR
  - c. the Unit or bedroom has communicated openings to the fuel-burning appliance or fuel-burning fireplace and a carbon monoxide alarm is not installed:
    - i. in the immediate vicinity of each bedroom.  
OR
    - ii. within each bedroom.
5. Unit or bedroom is located one (1) story or less above or below an attached private garage that:
  - a. does not have natural ventilation.  
OR
  - b. is enclosed and does not have a ventilation system for vehicle exhaust.  
AND
  - c. Carbon monoxide alarm is not installed:
    - i. in the immediate vicinity of each bedroom.  
OR
    - ii. within each bedroom.

HEALTH AND SAFETY DETERMINATION: Life-Threatening The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

CORRECTION TIMEFRAME: 24 hours  
HCV PASS / FAIL Fail  
HCV — CORRECTION TIMEFRAME: 24 hours

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**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify all fuel-burning appliances and fuel-burning fireplaces.
  - Identify all adjacent spaces from which byproducts of combustion gases can flow (e.g., attached garage, mechanical room, laundry).
  - Identify all bedrooms.
  - If a fuel-burning appliance, fuel-burning fireplace, or adjacent space from which byproducts of combustion gases can flow is present, then verify that a carbon monoxide alarm is installed within each bedroom or in the immediate vicinity of each bedroom.
- REQUEST FOR HELP:** Ask the POA to identify the following within the Unit:
- fuel-burning appliances;
  - fuel-burning fireplaces; and
  - adjacent spaces from which byproducts of combustion gases can flow.
- ACTION:** - None
- MORE INFORMATION:** - None
-

DEFICIENCY 2 — UNIT: CARBON MONOXIDE ALARM IS OBSTRUCTED.

DEFICIENCY CRITERIA: Carbon monoxide alarm is obstructed.

HEALTH AND SAFETY DETERMINATION: Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

CORRECTION TIMEFRAME: 24 hours

HCV PASS / FAIL: Fail

HCV — CORRECTION TIMEFRAME: 24 hours

INSPECTION PROCESS:

OBSERVATION: - Look for presence of a carbon monoxide alarm.

REQUEST FOR HELP: - None

ACTION: - Determine if the carbon monoxide alarm is covered by a foreign object (e.g., plastic bag, shower cap, zip tie, paint, tape, decorative stickers).

MORE INFORMATION: - A combination smoke and carbon monoxide alarm should be evaluated under both the Carbon Monoxide Alarm and Smoke Alarm standards.

DEFICIENCY 2 — INSIDE: CARBON MONOXIDE ALARM IS OBSTRUCTED.

DEFICIENCY CRITERIA: Carbon monoxide alarm is obstructed.

HEALTH AND SAFETY DETERMINATION: Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

CORRECTION TIMEFRAME: 24 hours

HCV PASS / FAIL: Fail

HCV — CORRECTION TIMEFRAME: 24 hours

INSPECTION PROCESS:

OBSERVATION: - Look for the presence of a carbon monoxide alarm.

REQUEST FOR HELP: - None

ACTION: - Determine if the carbon monoxide alarm is covered by a foreign object (e.g., plastic bag, shower cap, zip tie, paint, tape, decorative stickers).

MORE INFORMATION: - A combination smoke and carbon monoxide alarm should be evaluated under both the Carbon Monoxide Alarm and Smoke Alarm standards.

**DEFICIENCY 3 — UNIT:** CARBON MONOXIDE ALARM DOES NOT PRODUCE AN AUDIO OR VISUAL ALARM WHEN TESTED.

**DEFICIENCY CRITERIA:** Carbon monoxide alarm does not produce audio or visual alarm when tested.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV — CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

**OBSERVATION:**

- Look at the carbon monoxide alarm to find a test button; if no test button is present, disregard this deficiency.
- Look to see if the light on the carbon monoxide alarm flashes, strobes, or changes pattern in any way.
- Listen to hear if an alarm is emitted from the carbon monoxide alarm.

**REQUEST FOR HELP:** - If the test button is over 8 feet high, you may ask the POA to press test button.

**ACTION:** - If the test button is less than 8 feet high, press the test button.

**MORE INFORMATION:**

- If the batteries are dead, then the carbon monoxide alarm should be evaluated under this deficiency.
- Any carbon monoxide alarm that is present should be evaluated under this deficiency.
- May utilize a tool to press the test button.

**DEFICIENCY 3 — INSIDE: CARBON MONOXIDE ALARM DOES NOT PRODUCE AUDIO OR VISUAL ALARM WHEN TESTED.**

**DEFICIENCY CRITERIA:** Carbon monoxide alarm does not produce an audio or visual alarm when tested.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV — CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at the carbon monoxide alarm to find a test button; if no test button is present, disregard this deficiency.
  - Look to see if the light on the carbon monoxide alarm flashes, strobes, or changes pattern in any way.
  - Listen to hear if an alarm is emitted from the carbon monoxide alarm.
- REQUEST FOR HELP:**
- If the test button is over 8 feet high, you may ask the POA to press test button.
- ACTION:**
- If the test button is less than 8 feet high, press the test button.
- MORE INFORMATION:**
- If the batteries are dead, then the carbon monoxide alarm should be evaluated under this deficiency.
  - Any carbon monoxide alarm that is present should be evaluated under this deficiency.
  - May utilize a tool to press the test button.

**TITLE:** CEILING  
**VERSION:** V3.0  
**DATE PUBLISHED:** 08/11/23

**DEFINITION:** The upper interior surface of a room that provides separation between rooms, spaces, and floors.

**PURPOSE:** Ceilings enclose a room, protect shaft or circulation space, create enclosure of and separation between spaces, and control the diffusion of light and sound around a room.

They have fire resistant properties and may also accommodate building services such as vents, lighting, sprinkler heads and so on, as well as being able to conceal other services such as ducts, pipes, and wiring.

**COMMON COMPONENTS:** Joists; Noggins or struts; Lateral restraints; Insulation; Ceiling board; Coving; Grid system

**LOCATION:**

<input checked="" type="checkbox"/>	Unit	Upper interior surface of room
<input checked="" type="checkbox"/>	Inside	Upper interior surface of room
<input type="checkbox"/>	Outside	None

**MORE INFORMATION:** For the purpose of this inspection, lofted ceilings are evaluated under this standard.

**DEFICIENCY 1:** Ceiling has an unstable surface.

**LOCATION:**  Unit  Inside

**DEFICIENCY 2:** Ceiling has a hole.

**LOCATION:**  Unit  Inside

**DEFICIENCY 3:** Ceiling component(s) is not functionally adequate.

**LOCATION:**  Unit  Inside

**DEFICIENCY I — UNIT: CEILING HAS AN UNSTABLE SURFACE.**

**DEFICIENCY CRITERIA:** Ceiling has an unstable surface.  
 OR  
 There is cracking or small circles or blisters (e.g., nail pops) on the ceiling (which are a sign the plasterboard sheathing may be pulling away from the nails or screws).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV — CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Look at the ceiling to identify any evidence of damaged or unstable surfaces (e.g., drywall, gypsum, or ceiling tiles are missing or detached, or the presence of bubbling, deflection, loose joint tape, or loose panels).
- REQUEST FOR HELP:** - None
- ACTION:** - None
- MORE INFORMATION:** - Cosmetic damage is not evaluated under this deficiency and the inspector should reference other standards for applicable items (e.g., Wall — Interior, Leak — Water, etc.).



**DEFICIENCY I — INSIDE: CEILING HAS AN UNSTABLE SURFACE.**

**DEFICIENCY CRITERIA:** Ceiling has an unstable surface.  
 OR  
 There is cracking or small circles or blisters (e.g., nail pops) on the ceiling (which are a sign the plasterboard sheeting may be pulling away from the nails or screws).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV — CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Look at the ceiling to identify any evidence of damaged or unstable surfaces (e.g., drywall, gypsum, or ceiling tiles are missing or detached, or the presence of bubbling, deflection, loose joint tape, or loose panels).
- REQUEST FOR HELP:** - None
- ACTION:** - None
- MORE INFORMATION:** - Cosmetic damage is not evaluated under this deficiency and the inspector should reference other standards for applicable items (e.g., Wall — Interior, Leak — Water, etc.).

**DEFICIENCY 2 — UNIT: CEILING HAS A HOLE.**

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**DEFICIENCY CRITERIA:** A hole is present that opens directly to the outside environment.  
OR  
A hole is present that is 2 inches or greater in diameter.

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**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL** Fail  
**HCV — CORRECTION TIMEFRAME:** 30 days

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**INSPECTION PROCESS:**

- OBSERVATION:** - Look at the ceiling and identify any hole.  
- Determine if the hole opens directly to the outside environment.
- REQUEST FOR HELP:** - None
- ACTION:** - Measure the size of the hole.
- MORE INFORMATION:** - None
-

DEFICIENCY 2 — INSIDE: CEILING HAS A HOLE.

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DEFICIENCY CRITERIA: A hole is present that opens directly to the outside environment.  
OR  
A hole is present that is 2 inches or greater in diameter.

---

HEALTH AND SAFETY DETERMINATION: Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV — CORRECTION TIMEFRAME: 30 days

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INSPECTION PROCESS:

- OBSERVATION: - Look at the ceiling and identify any hole.  
- Determine if the hole opens directly to the outside environment.
- REQUEST FOR HELP: - None
- ACTION: - Measure the size of the hole.
- MORE INFORMATION: - None
-

**DEFICIENCY 3 — UNIT:** CEILING COMPONENT(S) IS NOT FUNCTIONALLY ADEQUATE.

**DEFICIENCY CRITERIA:** Ceiling component(s) is not functionally adequate (i.e., does not allow ceiling to enclose a room, protect shaft or circulation space, create enclosure of and separation between spaces, control the diffusion of light and sound around a room).

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV — CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Look at the ceiling to identify any component that is not functionally adequate (i.e., does not allow ceiling to enclose a room, protect shaft or circulation space, create enclosure of and separation between spaces, control the diffusion of light and sound around a room).

**REQUEST FOR HELP:** - None

**ACTION:** - None

**More Information:** - If the overall ceiling exhibits a sign of serious failure that may threaten the resident's safety, then evaluate the condition under the Structural System standard.

**DEFICIENCY 3 — INSIDE: CEILING COMPONENT(S) IS NOT FUNCTIONALLY ADEQUATE.**

**DEFICIENCY CRITERIA:** Ceiling component(s) is not functionally adequate (i.e., does not allow ceiling to enclose a room, protect shaft or circulation space, create enclosure of and separation between spaces, control the diffusion of light and sound around a room).

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV — CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Look at the ceiling to identify any component that is not functionally adequate (i.e., does not allow ceiling to enclose a room, protect shaft or circulation space, create enclosure of and separation between spaces, control the diffusion of light and sound around a room).

**REQUEST FOR HELP:** - None

**ACTION:** - None

**More Information:** - If the overall ceiling exhibits a sign of serious failure that may threaten the resident's safety, then evaluate the condition under the Structural System standard.

**TITLE:** CHIMNEY  
**VERSION:** V3.0  
**DATE PUBLISHED:** 08/11/23

**DEFINITION:** A vertical or near vertical passageway connected to a fireplace or wood-burning appliance.

**PURPOSE:** To safely contain fire and convey smoke and combustion gases to the exterior.

**COMMON COMPONENTS:** Visible flue; Firebox; Brick; Concrete; Masonry block; Wood Framing; Clay; Natural Stone

**LOCATION:**

<input checked="" type="checkbox"/>	Unit	Any enclosed, habitable space where a gas fireplace, wood-burning fireplace, or wood-burning appliance is located
<input checked="" type="checkbox"/>	Inside	Any enclosed, shared space where a gas fireplace, wood-burning fireplace, or wood-burning appliance is located
<input checked="" type="checkbox"/>	Outside	Any exterior, visually accessible component of a gas fireplace, wood-burning fireplace, or wood-burning appliance

**MORE INFORMATION:**

- Ventilation of combustion gases from fuel-burning appliances should be evaluated under the respective item's standard, including, but not limited to:
  - Heating, Ventilation, and Air Conditioning (HVAC)
  - Water Heater
- A ventless fireplace should not be evaluated under this standard.

**DEFICIENCY 1:** A visually accessible chimney, flue, or firebox connected to a fireplace or wood-burning appliance is incomplete or damaged such that it may not safely contain fire and convey smoke and combustion gases to the exterior.

**LOCATION:**  Unit       Inside       Outside

**DEFICIENCY 2:** Chimney exhibits signs of structural failure.

**LOCATION:**  Outside

**DEFICIENCY I — UNIT:** A VISUALLY ACCESSIBLE CHIMNEY, FLUE, OR FIREBOX CONNECTED TO A FIREPLACE OR WOOD-BURNING APPLIANCE IS INCOMPLETE OR DAMAGED SUCH THAT IT MAY NOT SAFELY CONTAIN FIRE AND CONVEY SMOKE AND COMBUSTION GASES TO THE EXTERIOR.

**DEFICIENCY CRITERIA:** A visually accessible (i.e., can be reasonably accessed and observed) chimney, flue, or firebox connected to a fireplace or wood-burning appliance is incomplete (i.e., evidence of a previously installed component that is now not present) such that it may not safely contain fire and convey smoke and combustion gases to the exterior.

OR

A visually accessible (i.e., can be reasonably accessed and observed) chimney, flue, or firebox connected to a fireplace or wood-burning appliance is damaged (i.e., visibly defective; impacts functionality) such that it may not safely contain fire and convey smoke and combustion gases to the exterior.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to the resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify all fireplaces and wood-burning appliances.
  - Visually inspect each chimney, flue, and firebox to determine if it is incomplete (i.e., evidence of a previously installed component that is now not present).
  - Visually inspect each chimney, flue, and firebox for damage (i.e., visibly defective; impacts functionality).

**REQUEST FOR HELP:** - None

**ACTION:** - None

- MORE INFORMATION:**
- If a fireplace is intentionally decommissioned (e.g., sealed; not positioned for use), then do not evaluate it under this deficiency.
  - Examples of conditions that should be evaluated under this deficiency include, but are not limited to:
    - Holes.
    - Bricks that are damaged, missing, or cracked such that smoke or combustion gases may not vent as intended.
    - Failed lining (e.g., creosote leaching through brick).

**DEFICIENCY I — INSIDE:** A VISUALLY ACCESSIBLE CHIMNEY, FLUE, OR FIREBOX CONNECTED TO A FIREPLACE OR WOOD-BURNING APPLIANCE IS INCOMPLETE OR DAMAGED SUCH THAT IT MAY NOT SAFELY CONTAIN FIRE AND CONVEY SMOKE AND COMBUSTION GASES TO THE EXTERIOR.

**DEFICIENCY CRITERIA:** A visually accessible (i.e., can be reasonably accessed and observed) chimney, flue, or firebox connected to a fireplace or wood-burning appliance is incomplete (i.e., evidence of a previously installed component that is now not present) such that it may not safely contain fire and convey smoke and combustion gases to the exterior.

OR

A visually accessible (i.e., can be reasonably accessed and observed) chimney, flue, or firebox connected to a fireplace or wood-burning appliance is damaged (i.e., visibly defective; impacts functionality) such that it may not safely contain fire and convey smoke and combustion gases to the exterior.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to the resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify all fireplaces and wood-burning appliances.
  - Visually inspect each chimney, flue, and firebox to determine if it is incomplete (i.e., evidence of a previously installed component that is now not present).
  - Visually inspect each chimney, flue, and firebox for damage (i.e., visibly defective; impacts functionality).

**REQUEST FOR HELP:** - None

**ACTION:** - None

- MORE INFORMATION:**
- If a fireplace is intentionally decommissioned (e.g., sealed; not positioned for use), then do not evaluate it under this deficiency.
  - Examples of conditions that should be evaluated under this deficiency include, but are not limited to:
    - Holes.
    - Bricks that are damaged, missing, or cracked such that smoke or combustion gases may not vent as intended.
    - Failed lining (e.g., creosote leaching through brick).



**DEFICIENCY I — OUTSIDE:** A VISUALLY ACCESSIBLE CHIMNEY, FLUE, OR FIREBOX CONNECTED TO A FIREPLACE OR WOOD-BURNING APPLIANCE IS INCOMPLETE OR DAMAGED SUCH THAT IT MAY NOT SAFELY CONTAIN FIRE AND CONVEY SMOKE AND COMBUSTION GASES TO THE EXTERIOR.

**DEFICIENCY CRITERIA:** A visually accessible (i.e., can be reasonably accessed and observed) chimney, flue, or firebox connected to a fireplace or wood-burning appliance is incomplete (i.e., evidence of a previously installed component that is now not present) such that it may not safely contain fire and convey smoke and combustion gases to the exterior.

OR

A visually accessible (i.e., can be reasonably accessed and observed) chimney, flue, or firebox connected to a fireplace or wood-burning appliance is damaged (i.e., visibly defective; impacts functionality) such that it may not safely contain fire and convey smoke and combustion gases to the exterior.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to the resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify all fireplaces and wood-burning appliances.
  - Visually inspect each chimney, flue, and firebox to determine if it is incomplete (i.e., evidence of a previously installed component that is now not present).
  - Visually inspect each chimney, flue, and firebox for damage (i.e., visibly defective; impacts functionality).

**REQUEST FOR HELP:** - None

**ACTION:** - None

- MORE INFORMATION:**
- For the purpose of this inspection, the ash cleanout should be considered as part of the firebox and therefore evaluated under this deficiency.
  - For the purpose of this inspection, the inspector should not go on the roof to evaluate the chimney.
  - If a fireplace is intentionally decommissioned (e.g., sealed, not positioned for use), then do not evaluate it under this deficiency.
  - Examples of conditions that should be evaluated under this deficiency include, but are not limited to:
    - Holes.
    - Bricks that are damaged, missing, or cracked such that smoke or combustion gases may not vent as intended.
    - Failed lining (e.g., creosote leaching through brick).

**DEFICIENCY 2 — OUTSIDE: CHIMNEY EXHIBITS SIGNS OF STRUCTURAL FAILURE.**

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**DEFICIENCY CRITERIA:** The chimney exhibits signs of structural failure such that the integrity of the chimney is jeopardized.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to the resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

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**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify all fireplaces and wood-burning appliances.
  - Visually inspect each chimney to determine if it exhibits any sign of structural failure.
- REQUEST FOR HELP:** - None
- ACTION:** - None
- MORE INFORMATION:**
- Examples of chimney structural failure include, but are not limited to:
    - Misaligned
    - Detached
    - Leaning away from the building
    - Collapsed
    - Imminent danger of collapse

**TITLE:** CLOTHES DRYER EXHAUST VENTILATION  
**VERSION:** V3.0  
**DATE PUBLISHED:** 06/20/23

**DEFINITION:** The system connected to the clothes dryer vent outlet that exhausts air from the dryer blower to a designated area.  
**PURPOSE:** Remove combustion gases (including carbon monoxide), heated air, moisture, and lint from the dryer to a designated area.  
**COMMON COMPONENTS:** Transition duct; Metal or aluminum ductwork; External louvered vent and cover; Water reservoir  
**LOCATION:**  Unit Laundry room, washer and dryer area  
 Inside Laundry room, washer and dryer area  
 Outside Exterior vent cover  
**MORE INFORMATION:**

- Use of a dryer vent lint trap box with water reservoir is allowed on electric dryers only and the reservoir must be filled with water.
- Listed and labeled condensing (ductless) dryers are exempt.
- If the dryer is not positioned for use (e.g., disconnected and removed from electrical and ducting connection points), then do not evaluate under this standard.

**DEFICIENCY 1:** Electric dryer transition duct is detached or missing.  
**LOCATION:**  Unit  Inside

**DEFICIENCY 2:** Gas dryer transition duct is detached or missing.  
**LOCATION:**  Unit  Inside

**DEFICIENCY 3:** Electric dryer exhaust ventilation system has restricted airflow.  
**LOCATION:**  Unit  Inside  Outside

**DEFICIENCY 4:** Exterior dryer vent cover, cap, or a component thereof is missing.  
**LOCATION:**  Outside

**DEFICIENCY 5:** Dryer transition duct is constructed of unsuitable material.  
**LOCATION:**  Unit  Inside

**DEFICIENCY 6:** Gas dryer exhaust ventilation system has restricted airflow.  
**LOCATION:**  Unit  Inside  Outside

DEFICIENCY I — UNIT: ELECTRIC DRYER TRANSITION DUCT IS DETACHED OR MISSING.

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DEFICIENCY CRITERIA: Electric dryer transition duct is detached or missing (i.e., evidence of prior installation, but is now not present or is incomplete).

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HEALTH AND SAFETY DETERMINATION: Life-Threatening The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

CORRECTION TIMEFRAME: 24 hours

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 24 hours

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INSPECTION PROCESS:

OBSERVATION: - Look behind the clothes dryer and attempt to locate the dryer transition duct.  
- Visually observe if the dryer transition duct is securely attached.  
- If unable to locate the dryer transition duct, look behind the clothes dryer and observe if there is an accumulation of dryer lint, which indicates that the dryer transition duct may be detached or missing.

REQUEST FOR HELP: - None

ACTION: - None

MORE INFORMATION: - None

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**DEFICIENCY I — INSIDE:** ELECTRIC DRYER TRANSITION DUCT IS DETACHED OR MISSING.

**DEFICIENCY CRITERIA:** Electric dryer transition duct is detached or missing (i.e., evidence of prior installation, but is now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look behind the clothes dryer and attempt to locate the dryer transition duct.
  - Visually observe if the dryer transition duct is securely attached.
  - If unable to locate the dryer transition duct, look behind the clothes dryer and observe if there is an accumulation of dryer lint, which indicates that the dryer transition duct may be detached or missing.
- REQUEST FOR HELP:**
- If the laundry facility is locked, request access from the resident or POA.
  - If the dryer transition duct is concealed and reasonably accessible, request access from the POA.
- ACTION:** - None
- MORE INFORMATION:** - None

**DEFICIENCY 2 — UNIT:** GAS DRYER TRANSITION DUCT IS DETACHED OR MISSING.

---

**DEFICIENCY CRITERIA:** Gas dryer transition duct is detached or missing (i.e., evidence of prior installation, but is now not present or is incomplete).

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**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

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**INSPECTION PROCESS:**

- OBSERVATION:**
- Look behind the clothes dryer and attempt to locate the dryer transition duct.
  - Visually observe if the dryer transition duct is securely attached.
  - If unable to locate the dryer transition duct, look behind the clothes dryer and observe if there is an accumulation of dryer lint, which indicates that the dryer transition duct may be detached or missing.
- REQUEST FOR HELP:** - None
- ACTION:** - None
- MORE INFORMATION:**
- Misaligned ducting should be considered detached and evaluated under this deficiency.
  - A heat recovery device should be considered a deficiency under this standard.
-

**DEFICIENCY 2 — INSIDE: GAS DRYER TRANSITION DUCT IS DETACHED OR MISSING.**

**DEFICIENCY CRITERIA:** Gas dryer transition duct is detached or missing (i.e., evidence of prior installation, but is now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look behind the clothes dryer and attempt to locate the dryer transition duct.
  - Visually observe if the dryer transition duct is securely attached.
  - If unable to locate the dryer transition duct, look behind the clothes dryer and observe if there is an accumulation of dryer lint, which indicates that the dryer transition duct may be detached or missing.
- REQUEST FOR HELP:**
- If the laundry facility is locked, request access from the resident or POA.
  - If the dryer transition duct is concealed and reasonably accessible, request access from the POA.
- ACTION:**
- None
- MORE INFORMATION:**
- Misaligned ducting should be considered detached and evaluated under this deficiency.
  - A heat recovery device should be considered a deficiency under this standard.

**DEFICIENCY 3 — UNIT: ELECTRIC DRYER EXHAUST VENTILATION SYSTEM HAS RESTRICTED AIRFLOW.**

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**DEFICIENCY CRITERIA:** Electric dryer exhaust ventilation system is blocked or damaged such that airflow may be restricted.

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**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

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**INSPECTION PROCESS:**

**OBSERVATION:**

- Look at the exhaust ventilation system and identify the flexible duct line.
- Look at the entire duct line that runs from the back of the dryer.
- Look for crushed pipe or any unintentional kinks in the duct line.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**MORE INFORMATION:** - Improvised filter materials (e.g., stockings, t-shirts, etc.) attached to the duct line are considered a blockage and should be recorded as a deficiency.

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**DEFICIENCY 3 — INSIDE: ELECTRIC DRYER EXHAUST VENTILATION SYSTEM HAS RESTRICTED AIRFLOW.**

**DEFICIENCY CRITERIA:** Electric dryer exhaust ventilation system is blocked or damaged such that airflow may be restricted.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at the exhaust ventilation system and identify the flexible duct line.
  - Look at the entire duct line that runs from the back of the dryer.
  - Look for crushed pipe or any unintentional kinks in the duct line.

- REQUEST FOR HELP:**
- If the laundry facility is locked, request access from the resident or POA.
  - If the exhaust ventilation system is concealed and reasonably accessible, request access from the POA.

**ACTION:** - None

**MORE INFORMATION:** - Improvised filter materials (e.g., stockings, t-shirts, etc.) attached to the duct line are considered a blockage and should be recorded as a deficiency.

**DEFICIENCY 3 — OUTSIDE:** ELECTRIC DRYER EXHAUST VENTILATION SYSTEM HAS RESTRICTED AIRFLOW.

---

**DEFICIENCY CRITERIA:** Electric dryer exhaust ventilation system is blocked or damaged such that airflow may be restricted.

---

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

---

**INSPECTION PROCESS:**

- OBSERVATION:** - Look at the dryer exhaust ventilation system (e.g., external vent, damp), as applicable, to identify any blockages.
- REQUEST FOR HELP:** - None
- ACTION:** - None
- MORE INFORMATION:** - Improvised filter materials (e.g., stockings, t-shirts, etc.) attached to the duct line are considered a blockage and should be recorded as a deficiency.
-

**DEFICIENCY 4 — OUTSIDE:** EXTERIOR DRYER VENT COVER, CAP, OR A COMPONENT THEREOF IS MISSING.

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**DEFICIENCY CRITERIA:** Exterior dryer vent cover, cap, or a component thereof is missing (i.e., evidence of prior installation, but now not present or is incomplete).

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**HEALTH AND SAFETY DETERMINATION:** Low Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

**CORRECTION TIMEFRAME:** 60 days

**HCV PASS / FAIL:** Pass

**HCV CORRECTION TIMEFRAME:** N/A

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**INSPECTION PROCESS:**

**OBSERVATION:**

- Look at the exterior of the building to identify the location where the dryer ventilation system terminates.
- Determine if the exterior dryer vent cover, cap, or any component thereof is missing.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**More Information:** - None

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DEFICIENCY 5 — UNIT: DRYER TRANSITION DUCT IS CONSTRUCTED OF UNSUITABLE MATERIAL.

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DEFICIENCY CRITERIA: Dryer transition duct is not constructed of metal or an approved material.

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HEALTH AND SAFETY DETERMINATION: Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

CORRECTION TIMEFRAME: 24 hours

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 24 hours

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INSPECTION PROCESS:

OBSERVATION: - Look at the dryer transition duct and determine if it is constructed of metal or an approved material.

REQUEST FOR HELP: - None

ACTION: - None

More Information: - None

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DEFICIENCY 5 — INSIDE: DRYER TRANSITION DUCT IS CONSTRUCTED OF UNSUITABLE MATERIAL.

---

DEFICIENCY CRITERIA: Dryer transition duct is not constructed of metal or an approved material.

---

HEALTH AND SAFETY DETERMINATION: Life-Threatening The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

CORRECTION TIMEFRAME: 24 hours

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 24 hours

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INSPECTION PROCESS:

OBSERVATION: - Look at the gas dryer vent and determine if it is constructed of metal.

REQUEST FOR HELP: - If the laundry facility is locked, request access from the resident or POA.  
- If the dryer transition duct is concealed and reasonably accessible, request access from the POA.

ACTION: - None

More Information: - None

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**DEFICIENCY 6 — UNIT:** GAS DRYER EXHAUST VENTILATION SYSTEM HAS RESTRICTED AIRFLOW.

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**DEFICIENCY CRITERIA:** Gas dryer exhaust ventilation system is blocked or damaged such that airflow may be restricted.

---

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

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**INSPECTION PROCESS:**

**OBSERVATION:**

- Look at the exhaust ventilation system and identify the flexible duct line.
- Look at the entire duct line that runs from the back of the dryer.
- Look for crushed pipe or any unintentional kinks in the duct line.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**MORE INFORMATION:** - Improvised filter materials (e.g., stockings, t-shirts, etc.) attached to the duct line are considered a blockage and should be recorded as a deficiency.

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**DEFICIENCY 6 — INSIDE: GAS DRYER EXHAUST VENTILATION SYSTEM HAS RESTRICTED AIRFLOW.**

**DEFICIENCY CRITERIA:** Gas dryer exhaust ventilation system is blocked or damaged such that airflow may be restricted.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at the exhaust ventilation system and identify the flexible duct line.
  - Look at the entire duct line that runs from the back of the dryer.
  - Look for crushed pipe or any unintentional kinks in the duct line.

- REQUEST FOR HELP:**
- If the laundry facility is locked, request access from the resident or POA.
  - If the exhaust ventilation system is concealed and reasonably accessible, request access from the POA.

**ACTION:** - None

**MORE INFORMATION:** - Improvised filter materials (e.g., stockings, t-shirts, etc.) attached to the duct line are considered a blockage and should be recorded as a deficiency.

**DEFICIENCY 6 — OUTSIDE:** GAS DRYER EXHAUST VENTILATION SYSTEM HAS RESTRICTED AIRFLOW.

---

**DEFICIENCY CRITERIA:** Gas dryer exhaust ventilation system is blocked or damaged such that airflow may be restricted.

---

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

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**INSPECTION PROCESS:**

**OBSERVATION:** - Look at the dryer exhaust ventilation system (e.g., external vent, damp), as applicable, to identify any blockages.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**More Information:** - Improvised filter materials (e.g., stockings, t-shirts, etc.) attached to the duct line are considered a blockage and should be recorded as a deficiency.

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TITLE: COOKING APPLIANCE  
 VERSION: V3.0  
 DATE PUBLISHED: 08/11/23

DEFINITION: Cooking range: An electric or gas stove with several burners and one or more connected ovens.  
Cooktop: Usually a standalone device that may be built into a counter and has one or more electric or gas burners.  
Oven: A thermally insulated chamber used for cooking, heating, and baking food.  
Microwave: A small oven that heats food with electromagnetic radiation.

PURPOSE: A device to cook or bake food in a controlled manner, allowing the user to control the flame or heat in a specific area.

COMMON COMPONENTS: Electrical or gas oven; Stove; Baking or burner elements; Grates; Racks; Knobs; Ignition system; Convection fan; Door hinges; Seal; Handles; Lights and light fixture in oven; Drip pan; Glass

LOCATION:  Unit Kitchen  
 Inside Kitchen  
 Outside None

MORE INFORMATION: None

DEFICIENCY 1: Cooking range, cooktop, or oven does not ignite or produce heat.  
 LOCATION:  Unit  Inside

DEFICIENCY 2: Cooking range, cooktop, or oven component is damaged or missing such that the device is unsafe for use.  
 LOCATION:  Unit  Inside

DEFICIENCY 3: Primary cooking appliance is missing.  
 LOCATION:  Unit – Affirmative Habitability Requirement

DEFICIENCY 4: A microwave is the primary cooking appliance and it is damaged.  
 LOCATION:  Unit

DEFICIENCY 5: A burner does not produce heat, but at least 1 other burner is present on the cooking range or cooktop and does produce heat.  
 LOCATION:  Unit  Inside

**DEFICIENCY 1 — UNIT: COOKING RANGE, COOKTOP, OR OVEN DOES NOT IGNITE OR PRODUCE HEAT.**

**DEFICIENCY CRITERIA:** No burner on the cooking range or cooktop produces heat.  
 OR  
 The oven does not produce heat temperature.

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:**

- Look at the cooking range or cooktop and ensure that there is nothing on top of the stove.
- Look and make sure the oven doesn't contain any items that can be damaged by heat.

**REQUEST FOR HELP:**

- Ask the POA to turn on the cooking range, cooktop, and / or oven.
- Following the inspector action, ask the POA to turn off the cooking range, cooktop, and / or oven.

**ACTION:**

- Cooking range:
  - If it is a gas cooking range, observe the flame.
  - If the cooking range is electric, place your hand above the coil to feel for heat.
- Cooktop:
  - If it is a gas cooktop, observe the flame.
  - If the cooktop is electric, place your hand above the coil to feel for heat.
- Oven:
  - Open the oven door and feel for heat.

**MORE INFORMATION:**

- The POA may attempt to light the pilot light if it is out; however, this is not required.
- The POA should not attempt to directly light the burner.
- If a burner does not produce heat, but at least 1 other burner is present on the cooking range or cooktop and does produce heat, then evaluate under Deficiency 5.

**DEFICIENCY I — INSIDE: COOKING RANGE, COOKTOP, OR OVEN DOES NOT IGNITE OR PRODUCE HEAT.**

**DEFICIENCY CRITERIA:** No burner on the cooking range or cooktop produces heat.  
 OR  
 The oven does not produce heat temperature.

**HEALTH AND SAFETY DETERMINATION:** Low Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

**CORRECTION TIMEFRAME:** 60 days

**HCV PASS / FAIL:** Pass

**HCV CORRECTION TIMEFRAME:** N/A

**INSPECTION PROCESS:**

**OBSERVATION:**

- Look at the cooking range or cooktop and ensure that there is nothing on top of the stove.
- Look and make sure the oven doesn't contain any items that can be damaged by heat.

**REQUEST FOR HELP:**

- Ask the POA to turn on the cooking range, cooktop, and / or oven.
- Following the inspector action, ask the POA to turn off the cooking range, cooktop, and / or oven.

**ACTION:**

- Cooking range:
  - If it is a gas cooking range, observe the flame.
  - If the cooking range is electric, place your hand above the coil to feel for heat.
- Cooktop:
  - If it is a gas cooktop, observe the flame.
  - If the cooktop is electric, place your hand above the coil to feel for heat.
- Oven:
  - Open the oven door and feel for heat.

**MORE INFORMATION:**

- The POA may attempt to light the pilot light if it is out; however, this is not required.
- The POA should not attempt to directly light the burner.
- If a burner does not produce heat, but at least 1 other burner is present on the cooking range or cooktop and does produce heat, then evaluate under Deficiency 5.

**DEFICIENCY 2 — UNIT:** COOKING RANGE, COOKTOP, OR OVEN COMPONENT IS DAMAGED OR MISSING SUCH THAT THE DEVICE IS UNSAFE FOR USE.

**DEFICIENCY CRITERIA:** Cooking range, cooktop, or oven component is damaged (i.e., visibly defective) such that the device is unsafe for use.  
 OR  
 Cooking range, cooktop, or oven component is missing (i.e., evidence of prior installation, but now not present or is incomplete) such that the device is unsafe for use.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Look at the cooking range, cooktop, and oven (where applicable) to identify any component that is damaged or missing.
- REQUEST FOR HELP:** - None
- ACTION:** - Determine if the damaged or missing component renders the device unsafe for use.
- More Information:** Damaged or missing components that may impact safety may include, but are not limited to:
- Baking or burner elements
  - Grates
  - Knobs
  - Ignition system
  - Door hinges
  - Seal
  - Handles
  - Drip pan
  - Glass
  - Broiler / warming drawer

**DEFICIENCY 2 — INSIDE:** COOKING RANGE, COOKTOP, OR OVEN COMPONENT IS DAMAGED OR MISSING SUCH THAT THE DEVICE IS UNSAFE FOR USE.

**DEFICIENCY CRITERIA:** Cooking range, cooktop, or oven component is damaged (i.e., visibly defective) such that the device is unsafe for use.  
 OR  
 Cooking range, cooktop, or oven component is missing (i.e., evidence of prior installation, but now not present or is incomplete) such that the device is unsafe for use.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Look at the cooking range, cooktop, and oven (where applicable) to identify any component that is damaged or missing.

**REQUEST FOR HELP:** - None

**ACTION:** - Determine if the damaged or missing component renders the device unsafe for use.

**More Information:** Damaged or missing components that may impact safety may include, but are not limited to:

- Baking or burner elements
- Grates
- Knobs
- Ignition system
- Door hinges
- Seal
- Handles
- Drip pan
- Glass
- Broiler / warming drawer

DEFICIENCY 3 — UNIT:                      PRIMARY COOKING APPLIANCE IS MISSING.    AFFIRMATIVE HABITABILITY REQUIREMENT

DEFICIENCY CRITERIA:                      Primary cooking appliance is missing (i.e., evidence of prior installation, but now not present or is incomplete).

HEALTH AND SAFETY DETERMINATION:    Moderate                      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME:                      30 days

HCV PASS / FAIL:                                      Fail

HCV CORRECTION TIMEFRAME:                      30 days

INSPECTION PROCESS:

OBSERVATION:                      - Look to see if a primary cooking appliance is present.

REQUEST FOR HELP:                      - None

ACTION:                                      - None

More Information:                      - A microwave can be considered if it is the primary cooking device. However, if there is evidence that a cooking range, cooktop, or oven was previously installed, or one of these is present and inoperable (i.e., overall system is not meeting function or purpose; with or without visible damage), then the microwave cannot be considered the primary cooking device.

**DEFICIENCY 4 — UNIT:** A MICROWAVE IS THE PRIMARY COOKING APPLIANCE AND IT IS DAMAGED.

**DEFICIENCY CRITERIA:** A microwave is the primary cooking appliance and it is damaged (i.e., visibly defective; impacts functionality).

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Determine if microwave is the primary cooking device.  
 - Identify any damage on the microwave.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**More Information:** - If there is evidence that a cooking range, cooktop, or oven was previously installed, or one of these is present and inoperable (i.e., overall system is not meeting function or purpose; with or without visible damage), then the microwave cannot be considered the primary cooking device.

**DEFICIENCY 5 — UNIT:** A BURNER DOES NOT PRODUCE HEAT, BUT AT LEAST 1 OTHER BURNER IS PRESENT ON THE COOKING RANGE OR COOKTOP AND DOES PRODUCE HEAT.

**DEFICIENCY CRITERIA:** A burner does not produce heat, but at least 1 other burner is present on the cooking range or cooktop and does produce heat.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Look at the cooking range or cooktop and ensure that there is nothing on top of the stove.
- REQUEST FOR HELP:** - Ask the POA to turn on the cooking range or cooktop.  
 - Following the inspector action, ask the POA to turn off the cooking range or cooktop.
- ACTION:** - Cooking range:  
 - If it is a gas cooking range, observe the flame.  
 - If the cooking range is electric, place your hand above the coil to feel for heat.  
 - Cooktop:  
 - If it is a gas cooktop, observe the flame.  
 - If the cooktop is electric, place your hand above the coil to feel for heat.
- More Information:** - The POA may attempt to light the pilot light if it is out; however, this is not required.  
 - The POA should not attempt to directly light the burner.  
 - If no burner on the cooking range or cooktop produces heat, then evaluate under Deficiency 1.



**DEFICIENCY 5 — INSIDE:** A BURNER DOES NOT PRODUCE HEAT, BUT AT LEAST 1 OTHER BURNER IS PRESENT ON THE COOKING RANGE OR COOKTOP AND DOES PRODUCE HEAT.

**DEFICIENCY CRITERIA:** A burner does not produce heat, but at least 1 other burner is present on the cooking range or cooktop and does produce heat.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Look at the cooking range or cooktop and ensure that there is nothing on top of the stove.
- REQUEST FOR HELP:** - Ask the POA to turn on the cooking range or cooktop.  
 - Following the inspector action, ask the POA to turn off the cooking range or cooktop.
- ACTION:** - Cooking range:  
 - If it is a gas cooking range, observe the flame.  
 - If the cooking range is electric, place your hand above the coil to feel for heat.  
 - Cooktop:  
 - If it is a gas cooktop, observe the flame.  
 - If the cooktop is electric, place your hand above the coil to feel for heat.
- More Information:** - The POA may attempt to light the pilot light if it is out; however, this is not required.  
 - The POA should not attempt to directly light the burner.  
 - If no burner on the cooking range or cooktop produces heat, then evaluate under Deficiency 1.

**TITLE:** DOOR — ENTRY  
**VERSION:** V3.0  
**DATE PUBLISHED:** 08/11/23

**DEFINITION:** A door that provides a means of access to the Unit from the Inside or Outside.

OR

A door that provides a means of access to the Inside from the Outside.

**PURPOSE:** Provide a means of access to the Unit or Inside, security and privacy, and protection from weather and infestation.

**COMMON COMPONENTS:**

- Door frame (e.g., jamb, header, sill or threshold, stop, seal, weather board [i.e., door sweep], weather stripping, side lites, transom);
- Door slab (e.g., top rail, bottom rail, lock rail, hinge stile, shutting stile, panels, middle panel and muntin);
- Door hardware (e.g., hinge, spring loaded hinge, track, doorknob, door handle, latch, strike or latch plate, pneumatic closer);
- Door lock (e.g., single cylinder dead bolt lock, cylindrical lock, mortice lock, rim lock);
- Door security devices (e.g., chain-lock, barrel bolt, swing guard, sliding patio door overhead bolt, foot bolt, security bar, bus bar).

**LOCATION:**

<input checked="" type="checkbox"/>	Unit	Entrance to the Unit from the Outside or Inside
<input checked="" type="checkbox"/>	Inside	Entrance to the Inside from the Outside
<input type="checkbox"/>	Outside	None

**MORE INFORMATION:** Look at the edges of the entry door and the jamb or frame for a fire label. If the label is present, then the door should be evaluated under the Door — Fire Labeled standard.

**DEFICIENCY 1:** Entry door will not open.

**LOCATION:**  Unit  Inside

**DEFICIENCY 2:** Entry door will not close.

**LOCATION:**  Unit  Inside

**DEFICIENCY 3:** Entry door self-closing mechanism is damaged, inoperable, or missing.

**LOCATION:**  Unit  Inside

**DEFICIENCY 4:** Entry door cannot be secured.

**LOCATION:**  Unit  Inside

**DEFICIENCY 5:** Hole, split, or crack that penetrates completely through entry door.

**LOCATION:**  Unit  Inside

DEFICIENCY 6: Entry door is missing.

LOCATION:  Unit  Inside

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DEFICIENCY 7: Entry door surface is delaminated or separated.

LOCATION:  Unit  Inside

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DEFICIENCY 8: Entry door frame, threshold, or trim is damaged or missing.

LOCATION:  Unit  Inside

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DEFICIENCY 9: Entry door seal, gasket, or stripping is damaged, inoperable, or missing.

LOCATION:  Unit  Inside

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DEFICIENCY 10: Entry door component is damaged, inoperable, or missing and it does not limit the door's ability to provide privacy or protection from weather or infestation.

LOCATION:  Unit  Inside

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DEFICIENCY I — UNIT: ENTRY DOOR WILL NOT OPEN.

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DEFICIENCY CRITERIA: Entry door will not open.

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HEALTH AND SAFETY DETERMINATION: Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

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INSPECTION PROCESS:

OBSERVATION: - Identify all entry doors.

REQUEST FOR HELP: - None

ACTION: - With the door closed, engage the doorknob or handle to verify if the entry door opens.

More Information: - Look at the edges of the entry door and the jamb or frame for a fire label. If the label is present, then the door should be evaluated under the Door — Fire Labeled standard.

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DEFICIENCY I — INSIDE: ENTRY DOOR WILL NOT OPEN.

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DEFICIENCY CRITERIA: Entry door will not open.

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HEALTH AND SAFETY DETERMINATION: Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

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INSPECTION PROCESS:

OBSERVATION: - Identify all entry doors.

REQUEST FOR HELP: - None

ACTION: - With the door closed, engage the doorknob or handle to verify if the entry door opens.

More Information: - Look at the edges of the entry door and the jamb or frame for a fire label. If the label is present, then the door should be evaluated under the Door — Fire Labeled standard.

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DEFICIENCY 2 — UNIT: ENTRY DOOR WILL NOT CLOSE.

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DEFICIENCY CRITERIA: Entry door does not close (i.e., door seats in frame).

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HEALTH AND SAFETY DETERMINATION: Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

CORRECTION TIMEFRAME: 24 hours

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

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INSPECTION PROCESS:

- OBSERVATION:      - Identify all entry doors.  
                         - Visually observe that all entry doors close against their frames.
- REQUEST FOR HELP:      - None
- ACTION:              - Attempt to close the entry door against the frame.
- MORE INFORMATION:      - Look at the edges of the entry door and the jamb or frame for a fire label. If the label is present, then the door should be evaluated under the Door — Fire Labeled standard.
-

DEFICIENCY 2 — INSIDE: ENTRY DOOR WILL NOT CLOSE.

DEFICIENCY CRITERIA: Entry door does not close (i.e., door seats in frame).

HEALTH AND SAFETY DETERMINATION: **Moderate**      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

INSPECTION PROCESS:

- OBSERVATION:**
- Identify all entry doors.
  - Visually observe that all entry doors close against their frames.
- REQUEST FOR HELP:**
- None
- ACTION:**
- Attempt to close the entry door against the frame.
- MORE INFORMATION:**
- Look at the edges of the entry door and the jamb or frame for a fire label. If the label is present, then the door should be evaluated under the Door — Fire Labeled standard.

**DEFICIENCY 3 — UNIT: ENTRY DOOR SELF-CLOSING MECHANISM IS DAMAGED, INOPERABLE, OR MISSING.**

**DEFICIENCY CRITERIA:** The self-closing mechanism is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 The self-closing mechanism does not pull the door closed and engage the latch.  
 OR  
 The self-closing mechanism is missing (i.e., evidence of prior installation, but now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Look to see if the entry door has a self-closing mechanism, such as spring-loaded hinges or a pneumatic closer.
- REQUEST FOR HELP:** - Ask the POA if you have seen all the entry doors to the interior space.
- ACTION:** - Open the door fully and release.  
 - Wait for the door to self-close and watch and listen for the door to latch.
- MORE INFORMATION:** - If the entry door does not have a self-closing device, evaluate latch under the applicable deficiency within this standard.  
 - Look at the edges of the entry door and the jamb or frame for a fire label. If the label is present, then the door should be evaluated under the Door — Fire Labeled standard.



**DEFICIENCY 3 — INSIDE: ENTRY DOOR SELF-CLOSING MECHANISM IS DAMAGED, INOPERABLE, OR MISSING.**

**DEFICIENCY CRITERIA:** The self-closing mechanism is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 The self-closing mechanism does not pull the door closed and engage the latch.  
 OR  
 The self-closing mechanism is missing (i.e., evidence of prior installation, but now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Look to see if the entry door has a self-closing mechanism such as spring-loaded hinges or a pneumatic closer.
- REQUEST FOR HELP:** - Ask the POA if you have seen all the entry doors to the interior space.
- ACTION:** - Open the door fully and release.  
 - Wait for the door to self-close and watch and listen for the door to latch.
- MORE INFORMATION:** - If the entry door does not have a self-closing device, evaluate latch under the applicable deficiency within this standard.  
 - Look at the edges of the entry door and the jamb or frame for a fire label. If the label is present, then the door should be evaluated under the Door — Fire Labeled standard.

**DEFICIENCY 4 — UNIT: ENTRY DOOR CANNOT BE SECURED.**

**DEFICIENCY CRITERIA:** Entry door cannot be secured (i.e., access controlled) by at least 1 installed lock.

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:**

- Look at all entry doors.
- Verify if a lock is installed on each entry door.

**REQUEST FOR HELP:** - None

**ACTION:**

- Close the entry door and engage the installed lock.
- Engage the doorknob or handle to verify if the door is secured.

**MORE INFORMATION:**

- Acceptable forms of installed locks include ones that can be engaged from both sides and the exterior side can be engaged with a key, keypad, keycard, code, etc.
- Look at the edges of the entry door and the jamb or frame for a fire label. If the label is present, then the door should be evaluated under the Door — Fire Labeled standard.

**DEFICIENCY 4 — INSIDE: ENTRY DOOR CANNOT BE SECURED.**

**DEFICIENCY CRITERIA:** Entry door cannot be secured (i.e., access controlled) by at least 1 installed lock.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at all entry doors.
  - Verify if a lock is installed on each entry door.

**REQUEST FOR HELP:** - None

- ACTION:**
- Close the entry door and engage the installed lock.
  - Engage the doorknob or handle to verify if the door is secured.

- MORE INFORMATION:**
- Acceptable forms of installed locks include ones that can be engaged from both sides and the exterior side can be engaged with a key, keypad, keycard, code, etc.
  - Look at the edges of the entry door and the jamb or frame for a fire label. If the label is present, then the door should be evaluated under the Door — Fire Labeled standard.

**DEFICIENCY 5 — UNIT: HOLE, SPLIT, OR CRACK THAT PENETRATES COMPLETELY THROUGH ENTRY DOOR.**

**DEFICIENCY CRITERIA:** A hole ¼ inch or greater in diameter that penetrates all the way through the door.  
 OR  
 A split or crack ¼ inch or greater in width that penetrates all the way through the door.  
 OR  
 A hole or a crack with separation is present, or the glass is missing within the door, side lites, or transom.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at the entrances to the interior space and locate the entry doors.
  - Visually inspect the surface of the door (i.e., door, lite), looking for any holes, splits, or cracks that entirely penetrate the door, allowing airflow or light into the interior space.
- REQUEST FOR HELP:**
- Ask the POA if you have seen all the entry doors to the interior space.
- ACTION:**
- Close the entry door and step back.
  - Measure the diameter of any unintended holes and width of splits or cracks.
- MORE INFORMATION:**
- Look at the edges of the entry door and the jamb or frame for a fire label. If the label is present, then the door should be evaluated under the Door — Fire Labeled standard.
  - If there is broken glass with sharp edges evaluate it under the Sharp Edges standard.
  - If a hole is the result of a missing lock, record under the applicable defect within this standard.
  - Any prior hole, split, or crack to the entry door must be repaired using equivalent materials.

**DEFICIENCY 5 — INSIDE: HOLE, SPLIT, OR CRACK THAT PENETRATES COMPLETELY THROUGH ENTRY DOOR.**

**DEFICIENCY CRITERIA:** A hole ¼ inch or greater in diameter that penetrates all the way through the door.  
 OR  
 A split or crack ¼ inch or greater in width that penetrates all the way through the door.  
 OR  
 A hole or a crack with separation is present, or the glass is missing within the door, side lites, or transom.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at the entrances to the interior space and locate the entry doors.
  - Visually inspect the surface of the door (i.e., door, lite), looking for any holes, splits, or cracks that entirely penetrate the door, allowing airflow or light into the interior space.
- REQUEST FOR HELP:**
- Ask the POA if you have seen all the entry doors to the interior space.
- ACTION:**
- Close the entry door and step back.
  - Measure the diameter of any unintended holes and width of splits or cracks.
- MORE INFORMATION:**
- If there is broken glass with sharp edges evaluate it under the Sharp Edges standard.
  - If a hole is the result of a missing lock, record under the applicable defect within this standard.
  - Any prior hole, split, or crack to the entry door must be repaired using equivalent materials.
  - Look at the edges of the entry door and the jamb or frame for a fire label. If the label is present, then the door should be evaluated under the Door — Fire Labeled standard.

**DEFICIENCY 6 — UNIT:** ENTRY DOOR IS MISSING.

**DEFICIENCY CRITERIA:** The entry door is missing (i.e., evidence of prior installation, but now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at the entrances to the interior space and locate the entry doors.
  - Visually inspect for missing entry doors.

- REQUEST FOR HELP:**
- Ask the POA if you have seen all the entry doors to the interior space.

- ACTION:**
- Identify any missing entry doors.

- MORE INFORMATION:**
- Look at the edges of the entry door and the jamb or frame for a tag indicating that the door is a fire door.
  - If it has a tag, evaluate the door under the Door — Fire Labeled standard.

**DEFICIENCY 6 — INSIDE: ENTRY DOOR IS MISSING.**

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**DEFICIENCY CRITERIA:** The entry door is missing (i.e., evidence of prior installation, but now not present or is incomplete).

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**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

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**INSPECTION PROCESS:**

**OBSERVATION:** - Look at the entrances to the interior space and locate the entry doors.  
- Visually inspect for missing entry doors.

**REQUEST FOR HELP:** - Ask the POA if you have seen all the entry doors to the interior space.

**ACTION:** - Identify any missing entry doors.

**MORE INFORMATION:** - Look at the edges of the entry door and the jamb or frame for a tag indicating that the door is a fire door.  
- If it has a tag, evaluate the door under the Door — Fire Labeled standard.

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**DEFICIENCY 7 — UNIT: ENTRY DOOR SURFACE IS DELAMINATED OR SEPARATED.**

**DEFICIENCY CRITERIA:** There is delamination or separation of the door surface 2 inches wide or greater.  
 OR  
 There is delamination or separation that affects the integrity of the door (i.e., surface protection or the strength of the door).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at the entrances to the interior space and locate the entry doors.
  - Visually inspect for delamination or separation.
- REQUEST FOR HELP:**
- Ask the POA if you have seen all the entry doors to the interior space.
- ACTION:**
- Measure any delamination or separation on the door surface as it sits.
  - Determine if any delamination or separation affects the integrity of the door.
- MORE INFORMATION:**
- Look at the edges of the entry door and the jamb or frame for a tag indicating that the door is a fire door.
  - If it has a tag, evaluate the door under the Door — Fire Labeled standard.



**DEFICIENCY 7 — INSIDE: ENTRY DOOR SURFACE IS DELAMINATED OR SEPARATED.**

**DEFICIENCY CRITERIA:** There is delamination or separation of the door surface 2 inches wide or greater.  
 OR  
 There is delamination or separation that affects the integrity of the door (i.e., surface protection or the strength of the door).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at the entrances to the interior space and locate the entry doors.
  - Visually inspect for delamination or separation.
- REQUEST FOR HELP:**
- Ask the POA if you have seen all the entry doors to the interior space.
- ACTION:**
- Measure any delamination or separation on the door surface as it sits.
  - Determine if any delamination or separation affects the integrity of the door.
- MORE INFORMATION:**
- Look at the edges of the entry door and the jamb or frame for a tag indicating that the door is a fire door.
  - If it has a tag, evaluate the door under the Door — Fire Labeled standard.

**DEFICIENCY 8 — UNIT:** ENTRY DOOR FRAME, THRESHOLD, OR TRIM IS DAMAGED OR MISSING.

**DEFICIENCY CRITERIA:** The entry door frame, threshold, or trim is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 The entry door frame, threshold, or trim is missing (i.e., evidence of prior installation, but now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Open the entry doors and observe the door frames.
  - Look at the condition of the side jamb, top jamb, threshold, and trim.
- REQUEST FOR HELP:**
- Ask the POA if you have seen all the entry doors.
- ACTION:**
- Inspect the frame, jamb, threshold, and trim for damage (e.g., splits, cracks, holes, rot, gaps, sagging, etc.).
- MORE INFORMATION:**
- Look at the edges of the entry door and the jamb or frame for a tag indicating that the door is a fire door.
  - If it has a tag, evaluate the door under the Door — Fire Labeled standard.

**DEFICIENCY 8 — INSIDE:** ENTRY DOOR FRAME, THRESHOLD, OR TRIM IS DAMAGED OR MISSING.

**DEFICIENCY CRITERIA:** The entry door frame, threshold, or trim is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 The entry door frame, threshold, or trim is missing (i.e., evidence of prior installation, but now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Open the entry doors and observe the door frames.
  - Look at the condition of the side jamb, top jamb, threshold, and trim.
- REQUEST FOR HELP:**
- Ask the POA if you have seen all the entry doors.
- ACTION:**
- Inspect the frame, jamb, threshold, and trim for damage (e.g., splits, cracks, holes, rot, gaps, sagging, etc.).
- MORE INFORMATION:**
- Look at the edges of the entry door and the jamb or frame for a tag indicating that the door is a fire door.
  - If it has a tag, evaluate the door under the Door — Fire Labeled standard.

DEFICIENCY 9 — UNIT: ENTRY DOOR SEAL, GASKET, OR STRIPPING IS DAMAGED, INOPERABLE, OR MISSING.

- DEFICIENCY CRITERIA: The entry door seal, gasket, or stripping is:
- damaged (i.e., visibly defective; impacts functionality);
  - inoperable (i.e., overall system or component thereof is not meeting function/purpose, with or without visible damage); or
  - missing (i.e., evidence of prior installation, but now not present or is incomplete).

AND ONE OF THE FOLLOWING CONDITIONS:

Condition 1:

- General door type: Results in a gap of ¼ inch wide or greater between the door slab and the stop molding on the jamb or the jamb itself, or between the bottom of the door and the threshold or floor AND permits light around the closed door.
- Special door type: Results in a gap of ¼ inch wide or greater around or under the door or where the doors meet AND permits light around the closed door or where the doors meet.

Condition 2:

- General door type: There is evidence of water penetrating (e.g., water damage or dry rot) around or under the door.
- Special door type: There is evidence of water penetrating (e.g., water damage or dry rot) around or under the door or where the doors meet.

HEALTH AND SAFETY DETERMINATION: Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

INSPECTION PROCESS:

- OBSERVATION: General door type:
- With the door open, inspect the top and sides of the jamb for damaged, inoperable, or missing seal, gasket, or stripping (e.g., splits, cracks, holes, gaps, etc.).
  - With the door open, inspect the bottom door sweep for damaged, inoperable, or missing seal, gasket, or stripping.
  - Standing inside the unit with the door closed, look for light around and under the door.
  - Standing inside the unit with the door closed, identify any gap around the door.

Special door type:

- With the door open, inspect the top and sides of the jamb for damaged, inoperable, or missing seal, gasket, or stripping (e.g., splits, cracks, holes, gaps, etc.).
- With the door open, inspect the bottom door sweep for damaged, inoperable, or missing seal, gasket, or stripping.
- With the door open, inspect for damaged, inoperable, or missing seal, gasket, or stripping where the doors meet.
- Standing inside the unit with the door closed, look for light around and under the door and where the doors meet (i.e., astragal).
- Standing inside the unit with the door closed, identify any gap around the door.

REQUEST FOR HELP: - Ask the POA if you have seen all the entry doors.

ACTION: General door type:

- Measure the gap between the edge of the door slab and the stop molding or the jamb.
- Measure the gap between the bottom of the door and the threshold or the floor.

Special door type:

- Measure the gap between the edge of the door slab and the stop molding or the jamb.
- Measure the gap between the bottom of the door and the threshold or the floor.
- Measure the gap where the doors meet.

MORE INFORMATION:

- This deficiency includes both manufacturer-installed and aftermarket seal, gasket, or stripping.
- Entry doors designed without a seal, gasket, or stripping are not considered a deficiency.
  - To determine this, use a mirror to look at the top, sides, and bottom of the door and the top and sides of the jamb for evidence that a seal, gasket, or stripping was ever present (e.g., adhesive residue, open staple, nail or screw holes, empty kerf, etc.).
  - For example, there is a gap less than ¼ inch permitting light under an entry door, but no evidence of water penetration (e.g., water damage or dry rot). Using touch or a mirror, it is determined that the door was designed without a seal or a threshold. In this case, there is not a deficiency. However, if there is evidence of water penetration, then it would be considered a deficiency.
- Look at the edges of the entry door and the jamb or frame for a tag indicating that the door is a fire door.
- If it has a tag, evaluate the door under the Door — Fire Labeled standard.

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**DEFICIENCY 9 — INSIDE: ENTRY DOOR SEAL, GASKET, OR STRIPPING IS DAMAGED, INOPERABLE, OR MISSING.**

**DEFICIENCY CRITERIA:**

The entry door seal, gasket, or stripping is:

- damaged (i.e., visibly defective; impacts functionality);
- inoperable (i.e., overall system or component thereof is not meeting function/purpose; with or without visible damage); or
- missing (i.e., evidence of prior installation, but now not present or is incomplete).

**AND ONE OF THE FOLLOWING CONDITIONS:**

**Condition 1:**

- General door type: Results in a gap of ¼ inch wide or greater between the door slab and the stop molding on the jamb or the jamb itself, or between the bottom of the door and the threshold or floor AND permits light around the closed door.
- Special door type: Results in a gap of ¼ inch wide or greater around or under the door or where the doors meet AND permits light around the closed door or where the doors meet.

**Condition 2:**

- General door type: There is evidence of water penetrating (e.g., water damage or dry rot) around or under the door.
- Special door type: There is evidence of water penetrating (e.g., water damage or dry rot) around or under the door or where the doors meet.

**HEALTH AND SAFETY DETERMINATION:**

Moderate

The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:**

30 days

**HCV PASS / FAIL:**

Fail

**HCV CORRECTION TIMEFRAME:**

30 days

**INSPECTION PROCESS:**

**OBSERVATION:**

General door type:

- With the door open, inspect the top and sides of the jamb for damaged, inoperable, or missing seal, gasket, or stripping (e.g., splits, cracks, holes, gaps, etc.).
- With the door open, inspect the bottom door sweep for damaged, inoperable, or missing seal, gasket, or stripping.
- Standing inside the unit with the door closed, look for light around and under the door.
- Standing inside the unit with the door closed, identify any gap around the door.

Special door type:

- With the door open, inspect the top and sides of the jamb for damaged, inoperable, or missing seal, gasket, or stripping (e.g., splits, cracks, holes, gaps, etc.).
- With the door open, inspect the bottom door sweep for damaged, inoperable, or missing seal, gasket, or stripping.
- With the door open, inspect for damaged, inoperable, or missing seal, gasket, or stripping where the doors meet.
- Standing inside the unit with the door closed, look for light around and under the door and where the doors meet (i.e., astragal).
- Standing inside the unit with the door closed, identify any gap around the door.

REQUEST FOR HELP: - Ask the POA if you have seen all the entry doors.

ACTION: General door type:

- Measure the gap between the edge of the door slab and the stop molding or the jamb.
- Measure the gap between the bottom of the door and the threshold or the floor.

Special door type:

- Measure the gap between the edge of the door slab and the stop molding or the jamb.
- Measure the gap between the bottom of the door and the threshold or the floor.
- Measure the gap where the doors meet.

MORE INFORMATION:

- This deficiency includes both manufacturer-installed and aftermarket seal, gasket, or stripping.
- Entry doors designed without a seal, gasket, or stripping are not considered a deficiency.
  - To determine this, use a mirror to look at the top, sides, and bottom of the door and the top and sides of the jamb for evidence that a seal, gasket, or stripping was ever present (e.g., adhesive residue, open staple, nail or screw holes, empty kerf, etc.).
  - For example, there is a gap less than 1/4 inch permitting light under an entry door, but no evidence of water penetration (e.g., water damage or dry rot). Using touch or a mirror, it is determined that the door was designed without a seal or a threshold. In this case, there is not a deficiency. However, if there is evidence of water penetration, then it would be considered a deficiency.
- Look at the edges of the entry door and the jamb or frame for a tag indicating that the door is a fire door.
- If it has a tag, evaluate the door under the Door — Fire Labeled standard.

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**DEFICIENCY 10 — UNIT:** ENTRY DOOR COMPONENT IS DAMAGED, INOPERABLE, OR MISSING AND IT DOES NOT LIMIT THE DOOR'S ABILITY TO PROVIDE PRIVACY OR PROTECTION FROM WEATHER OR INFESTATION.

**DEFICIENCY CRITERIA:** Entry door component is damaged (i.e., visibly defective) and it does not limit the door's ability to provide privacy or protection from weather or infestation.

OR

Entry door component is inoperable (i.e., component not meeting function or purpose; with or without visible damage) and it does not limit the door's ability to provide privacy or protection from weather or infestation.

OR

Entry door component is missing (i.e., evidence of prior installation, but it is now not present or is incomplete) and it does not limit the door's ability to provide privacy or protection from weather or infestation.

**HEALTH AND SAFETY DETERMINATION:** Low Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

**CORRECTION TIMEFRAME:** 60 days

**HCV PASS / FAIL:** Pass

**HCV CORRECTION TIMEFRAME:** N/A

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at all entry doors.
  - Visually inspect each door to identify any component that is damaged, inoperable, or missing.
- REQUEST FOR HELP:**
- None
- ACTION:**
- None
- MORE INFORMATION:**
- Look at the edges of the entry door and the jamb or frame for a fire label. If the label is present, then the door should be evaluated under the Door — Fire Labeled standard.
  - Examples of damaged, inoperable, or missing components that may not limit the door's ability to provide privacy or protection from weather or infestation may include, but are not limited to:
    - Insulated glass with a compromised seal;
    - Auxiliary (i.e., additional) installed lock;
    - Installed security device;
    - Strike plate or latch assembly;
    - Weather stripping on an entry door that provides access to the Unit from the Inside (e.g., hallway); or
    - Casing or decorative trim.



**DEFICIENCY 10 — INSIDE:** ENTRY DOOR COMPONENT IS DAMAGED, INOPERABLE, OR MISSING AND IT DOES NOT LIMIT THE DOOR'S ABILITY TO PROVIDE PRIVACY OR PROTECTION FROM WEATHER OR INFESTATION.

**DEFICIENCY CRITERIA:** Entry door component is damaged (i.e., visibly defective) and it does not limit the door's ability to provide privacy or protection from weather or infestation.  
 OR  
 Entry door component is inoperable (i.e., component not meeting function or purpose; with or without visible damage) and it does not limit the door's ability to provide privacy or protection from weather or infestation.  
 OR  
 Entry door component is missing (i.e., evidence of prior installation, but it is now not present or is incomplete) and it does not limit the door's ability to provide privacy or protection from weather or infestation.

**HEALTH AND SAFETY DETERMINATION:** Low Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

**CORRECTION TIMEFRAME:** 60 days

**HCV PASS / FAIL:** Pass

**HCV CORRECTION TIMEFRAME:** N/A

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at all entry doors.
  - Visually inspect each door to identify any component that is damaged, inoperable, or missing.
- REQUEST FOR HELP:**
- None
- ACTION:**
- Ask the POA if you have seen all the entry doors.
- MORE INFORMATION:**
- Look at the edges of the entry door and the jamb or frame for a fire label. If the label is present, then the door should be evaluated under the Door — Fire Labeled standard.
  - Examples of damaged, inoperable, or missing components that may not limit the door's ability to provide privacy or protection from weather or infestation may include, but are not limited to:
    - Insulated glass with a compromised seal;
    - Auxiliary (i.e., additional) installed lock;
    - Installed security device;
    - Strike plate or latch assembly;
    - Weather stripping on an entry door that provides access to the Unit from the Inside (e.g., hallway); or
    - Casing or decorative trim.

**TITLE:** DOOR — FIRE LABELED  
**VERSION:** V3.0  
**DATE PUBLISHED:** 08/11/23

**DEFINITION:** A door with a fire-resistant rating (i.e., the time within which materials or assemblies have withstood fire exposure).

**PURPOSE:** Used as part of a passive fire protection system to reduce the spread of fire and smoke between separate compartments of a structure and to enable safe egress from a building or structure.

**COMMON COMPONENTS:** Door; Frame; Fire or smoke seals; Gaskets; Weather stripping; Hinges; Handles; Latching mechanism; Automatic closing devices; Vision panels

**LOCATION:**

<input checked="" type="checkbox"/>	Unit	All fire labeled doors throughout the Unit.
<input checked="" type="checkbox"/>	Inside	All fire labeled doors throughout the Inside.
<input type="checkbox"/>	Outside	None

**MORE INFORMATION:**

- If a trash chute has a fire labeled door, then it should be evaluated under the Trash Chute standard.
- If a non-sampled unit's entry door that is fire labeled is observed to have one of the deficiencies listed within this standard, then evaluate the deficiency as part of the Inside area.

**DEFICIENCY 1:** Fire labeled door does not open.  
**LOCATION:**  Unit  Inside

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**DEFICIENCY 2:** Fire labeled door does not close and latch or the self-closing hardware is damaged or missing such that the door does not self-close and latch.  
**LOCATION:**  Unit  Inside

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**DEFICIENCY 3:** Fire labeled door assembly has a hole of any size or is damaged such that its integrity may be compromised.  
**LOCATION:**  Unit  Inside

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**DEFICIENCY 4:** Fire labeled door seal or gasket is damaged or missing.  
**LOCATION:**  Unit  Inside

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**DEFICIENCY 5:** An object is present that may prevent the fire labeled door from closing and latching or self-closing and latching.  
**LOCATION:**  Unit  Inside

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**DEFICIENCY 6:** Fire labeled door cannot be secured.  
**LOCATION:**  Unit  Inside

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**DEFICIENCY 7:** Fire labeled door is missing.  
**LOCATION:**  Unit  Inside

**DEFICIENCY I — UNIT:** FIRE LABELED DOOR DOES NOT OPEN.

**DEFICIENCY CRITERIA:** Fire labeled door does not open such that it may limit access between spaces.

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Identify all fire labeled doors within the Unit.
- REQUEST FOR HELP:** - If the door is locked, ask the resident or POA to unlock the door.
- ACTION:** - With the door closed, engage the doorknob or handle to verify if the door opens to permit reasonable access between spaces.
- MORE INFORMATION:**
  - Fire label or plug may be located on the edge of the door slab between the middle and top hinge or on the top and hinge side of the jamb or frame.
  - If a Unit entry door or stairwell door will not open, and at least one (1) other Unit entry door or stairwell door along the same egress path has a fire label, then the inspector should treat the unopenable door as a fire labeled door.

**DEFICIENCY I — INSIDE: FIRE LABELED DOOR DOES NOT OPEN.**

**DEFICIENCY CRITERIA:** Fire labeled door does not open such that it may limit access between spaces.

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Identify all fire labeled doors within the Inside.
- REQUEST FOR HELP:** - If the door is locked, ask the POA to unlock the door.
- ACTION:** - With the door closed, engage the doorknob or handle to verify if the door opens to permit reasonable access between spaces.
- MORE INFORMATION:**
  - Fire label or plug may be located on the edge of the door slab between the middle and top hinge or on the top and hinge side of the jamb or frame.
  - If an entry door or stairwell door will not open, and at least one (1) other entry door or stairwell door along the same egress path has a fire label, then the inspector should treat the unopenable door as a fire labeled door.

**DEFICIENCY 2 — UNIT:** FIRE LABELED DOOR DOES NOT CLOSE AND LATCH OR THE SELF-CLOSING HARDWARE IS DAMAGED OR MISSING SUCH THAT THE DOOR DOES NOT SELF-CLOSE AND LATCH.

**DEFICIENCY CRITERIA:** Fire labeled door does not close (i.e., door seats in frame) and latch.  
 OR  
 Fire labeled door self-closing hardware is damaged (i.e., visibly defective; impacts functionality) or missing (i.e., evidence of prior installation, but is now not present or is incomplete) such that the door does not self-close (i.e., door seats in frame) and latch.

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify all fire labeled doors within the Unit.
  - Look to see if the door has a self-closing mechanism (e.g., spring loaded hinges, pneumatic closer) or an automatic closure (e.g., magnetic lock).
  - Look to see if the door is power operated.
  - Visually inspect each fire labeled door to determine if a self-closing mechanism, automatic closure, or power operated component is damaged or missing.
- REQUEST FOR HELP:**
- If an audible exit alarm is present on the door, allow the POA to disarm the alarm prior to inspecting.
- ACTION:**
- Fire labeled door with self-closing mechanism:
- Open the door fully and release.
  - Visually observe that the door self closes (i.e., door seats in frame).
  - With the door closed, attempt to open the door without engaging the latch to ensure the door is closed and latched.
- Fire labeled door that is power operated:
- Activate the door and visually observe if the door opens.
  - Once open, wait to visually observe if the door automatically closes.
  - With the door closed, attempt to open the door without engaging the latch to ensure the door is closed and latched.
- Fire labeled door without self-closing mechanism or with an automatic closure:
- Open the door fully.
  - Attempt to close the entry door against the frame.
  - With the door closed, attempt to open the door without engaging the latch to ensure the door is closed and latched.
- MORE INFORMATION:**
- Fire label or plug may be located on the edge of the door slab between the middle and top hinge or on the top and hinge side of the jamb or frame.
  - If unable to determine if a label is present, and at least one (1) other Unit door along the same egress path has a fire label, then the inspector should treat the door as a fire labeled door.

**DEFICIENCY 2 — INSIDE:** FIRE LABELED DOOR DOES NOT CLOSE AND LATCH OR THE SELF-CLOSING HARDWARE IS DAMAGED OR MISSING SUCH THAT THE DOOR DOES NOT SELF-CLOSE AND LATCH.

**DEFICIENCY CRITERIA:** Fire labeled door does not close (i.e., door seats in frame) and latch.  
 OR  
 Fire labeled door self-closing hardware is damaged (i.e., visibly defective; impacts functionality) or missing (i.e., evidence of prior installation, but is now not present or is incomplete) such that the door does not self-close (i.e., door seats in frame) and latch.

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify all fire labeled doors within the Inside.
  - Look to see if the door has a self-closing mechanism (e.g., spring loaded hinges, pneumatic closer) or an automatic closure (e.g., magnetic lock).
  - Look to see if the door is power operated.
  - Visually inspect each fire labeled door to determine if a self-closing mechanism, automatic closure, or power operated component is damaged or missing.
- REQUEST FOR HELP:**
- If an audible exit alarm is present on the door, allow the POA to disarm the alarm prior to inspecting.
- ACTION:**
- Fire labeled door with self-closing mechanism:
- Open the door fully and release.
  - Visually observe that the door self closes (i.e., door seats in frame).
  - With the door closed, attempt to open the door without engaging the latch to ensure the door is closed and latched.
- Fire labeled door that is power operated:
- Activate the door and visually observe if the door opens.
  - Once open, wait to visually observe if the door automatically closes.
  - With the door closed, attempt to open the door without engaging the latch to ensure the door is closed and latched.
- Fire labeled door without self-closing mechanism or with an automatic closure:
- Open the door fully.
  - Attempt to close the entry door against the frame.
  - With the door closed, attempt to open the door without engaging the latch to ensure the door is closed and latched.
- MORE INFORMATION:**
- Fire label or plug may be located on the edge of the door slab between the middle and top hinge or on the top and hinge side of the jamb or frame.
  - If unable to determine if a label is present, and at least one (1) other entry door or stairwell door along the same egress path has a fire label, then the inspector should treat the door as a fire labeled door.

**DEFICIENCY 3 — UNIT:** FIRE LABELED DOOR ASSEMBLY HAS A HOLE OF ANY SIZE OR IS DAMAGED SUCH THAT ITS INTEGRITY MAY BE COMPROMISED.

**DEFICIENCY CRITERIA:** A fire labeled door assembly has a hole of any size.  
 OR  
 A fire labeled door assembly is damaged (i.e., visibly defective; impacts functionality) such that its integrity may be compromised.

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify all fire labeled doors within the Unit.
  - Visually inspect each fire labeled door assembly to identify any holes or damage.
- REQUEST FOR HELP:**
- None
- ACTION:**
- If damage is present, determine if the integrity of the fire labeled door assembly is compromised.
- MORE INFORMATION:**
- Door assembly components may include, but are not limited to:
    - Frame
    - Door slab
    - Hardware
    - Glazing
  - Examples of damage that may compromise the integrity of a fire labeled door assembly may include, but are not limited to:
    - Glass that is cracked or not secure
    - Missing or removed hardware resulting in a hole
  - Repaired doors are acceptable with manufacturer documentation.
  - If unable to determine if a label is present, and at least one (1) other Unit door along the same egress path has a fire label, then the inspector should treat the door as a fire labeled door.

**DEFICIENCY 3 — INSIDE: FIRE LABELED DOOR ASSEMBLY HAS A HOLE OF ANY SIZE OR IS DAMAGED SUCH THAT ITS INTEGRITY MAY BE COMPROMISED.**

**DEFICIENCY CRITERIA:** A fire labeled door assembly has a hole of any size.  
 OR  
 A fire labeled door assembly is damaged (i.e., visibly defective; impacts functionality) such that its integrity may be compromised.  
 OR  
 25% of the door surface has rust that affects the integrity of the door.  
 OR  
 There is broken or missing glass.

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify all fire labeled doors within the Inside.
  - Visually inspect each fire labeled door assembly to identify any holes or damage.
- REQUEST FOR HELP:**
- None
- ACTION:**
- If damage is present, determine if the integrity of the fire labeled door assembly is compromised.
- MORE INFORMATION:**
- Door assembly components may include, but are not limited to:
    - Frame
    - Door slab
    - Hardware
    - Glazing
  - Examples of damage that may compromise the integrity of a fire labeled door assembly may include, but are not limited to:
    - Glass that is cracked or not secure
    - Missing or removed hardware resulting in a hole
  - Repaired doors are acceptable with manufacturer documentation.
  - If unable to determine if a label is present, and at least one (1) other entry door or stairwell door along the same egress path has a fire label, then the inspector should treat the door as a fire labeled door.



**DEFICIENCY 4 — UNIT: FIRE LABELED DOOR SEAL OR GASKET IS DAMAGED OR MISSING.**

**DEFICIENCY CRITERIA:** A fire labeled door seal or gasket is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 A fire labeled door seal or gasket is missing (i.e., evidence of prior installation, but now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Identify all fire labeled doors within the Unit.  
 - Visually inspect each fire labeled door to determine if a seal or gasket is damaged or missing.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**MORE INFORMATION:** - Fire label or plug may be located on the edge of the door slab between the middle and top hinge or on the top and hinge side of the jamb or frame.  
 - If unable to determine if a label is present, and at least one (1) other Unit door along the same egress path has a fire label, then the inspector should treat the door as a fire labeled door.

**DEFICIENCY 4 — INSIDE: FIRE LABELED DOOR SEAL OR GASKET IS DAMAGED OR MISSING.**

**DEFICIENCY CRITERIA:** A fire labeled door seal or gasket is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 A fire labeled door seal or gasket is missing (i.e., evidence of prior installation, but now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Identify all fire labeled doors within the Inside.  
 - Visually inspect each fire labeled door to determine if a seal or gasket is damaged or missing.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**MORE INFORMATION:** - Fire label or plug may be located on the edge of the door slab between the middle and top hinge or on the top and hinge side of the jamb or frame.  
 - If unable to determine if a label is present, and at least one (1) other entry door or stairwell door along the same egress path has a fire label, then the inspector should treat the door as a fire labeled door.

**DEFICIENCY 5 — UNIT:** AN OBJECT IS PRESENT THAT MAY PREVENT THE FIRE LABELED DOOR FROM CLOSING AND LATCHING OR SELF-CLOSING AND LATCHING.

**DEFICIENCY CRITERIA:** An object is present that may prevent the fire labeled door from closing (i.e., door seats in frame) and latching.  
 OR  
 An object is present that may prevent the fire labeled door from self-closing (i.e., door seats in frame) and latching.

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify all fire labeled doors within the Unit.
  - Identify any objects that may prevent the fire labeled door from closing and latching or self-closing and latching.
- REQUEST FOR HELP:**
- If an audible exit alarm is present on the door, allow POA to disarm the alarm prior to inspecting.
- ACTION:**
- None
- MORE INFORMATION:**
- Objects that may prevent a fire labeled door from closing and latching or self-closing and latching may include, but are not limited to:
    - Wood wedge
    - Kick-down door stop
    - Trash can
    - Furniture
    - Tape
    - Rubber band
  - Doors shall not be held open by devices other than those that release when the door is pushed or pulled. "Push or pull" release devices to hold a door open can be either electromagnetic or of the friction-fit type integral to the door closer.
  - Fire label or plug may be located on the edge of the door slab between the middle and top hinge or on the top and hinge side of the jamb or frame.
  - If unable to determine if a label is present, and at least one (1) other Unit door along the same egress path has a fire label, then the inspector should treat the door as a fire labeled door.

**DEFICIENCY 5 — INSIDE:** AN OBJECT IS PRESENT THAT MAY PREVENT THE FIRE LABELED DOOR FROM CLOSING AND LATCHING OR SELF-CLOSING AND LATCHING.

**DEFICIENCY CRITERIA:** An object is present that may prevent the fire labeled door from closing (i.e., door seats in frame) and latching.  
 OR  
 An object is present that may prevent the fire labeled door from self-closing (i.e., door seats in frame) and latching.

**HEALTH AND SAFETY DETERMINATION:** Severe                      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify all fire labeled doors within the Inside.
  - Identify any objects that may prevent the fire labeled door from closing and latching or self-closing and latching.
- REQUEST FOR HELP:**
- If an audible exit alarm is present on the door, allow POA to disarm the alarm prior to inspecting.
- ACTION:**
- None
- MORE INFORMATION:**
- Objects that may prevent a fire labeled door from closing and latching or self-closing and latching may include, but are not limited to:
    - Wood wedge
    - Kick-down door stop
    - Trash can
    - Furniture
    - Tape
    - Rubber band
  - Doors shall not be held open by devices other than those that release when the door is pushed or pulled. "Push or pull" release devices to hold a door open can be either electromagnetic or of the friction-fit type integral to the door closer.
  - Fire label or plug may be located on the edge of the door slab between the middle and top hinge or on the top and hinge side of the jamb or frame.
  - If unable to determine if a label is present, and at least one (1) other entry door or stairwell door along the same egress path has a fire label, then the inspector should treat the door as a fire labeled door.

**DEFICIENCY 6 — UNIT:** FIRE LABELED DOOR CANNOT BE SECURED.

**DEFICIENCY CRITERIA:** Fire labeled door cannot be secured (i.e., access controlled) by at least 1 installed lock.

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Identify all fire labeled doors and verify if a lock is installed.

**REQUEST FOR HELP:** - None

**ACTION:** - Close the door and engage the installed lock.  
 - Engage the doorknob or handle to verify if the door is secured.

**MORE INFORMATION:** - Acceptable forms of installed locks include ones that can be engaged from both sides and the exterior side can be engaged with a key, keypad, keycard, code, etc.  
 - Fire label or plug may be located on the edge of the door slab between the middle and top hinge or on the top and hinge side of the jamb or frame.  
 - If unable to determine if a label is present, and at least one (1) other Unit door along the same egress path has a fire label, then the inspector should treat the door as a fire labeled door.

**DEFICIENCY 6 — INSIDE: FIRE LABELED DOOR CANNOT BE SECURED.**

**DEFICIENCY CRITERIA:** Fire labeled door cannot be secured (i.e., access controlled) by at least 1 installed lock, if so designed.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Identify all fire labeled doors and verify if a lock is installed, if so designed.

**REQUEST FOR HELP:** - None

**ACTION:** - Close the door and engage the installed lock.  
 - Engage the doorknob or handle to verify if the door is secured.

**MORE INFORMATION:** - Acceptable forms of installed locks include ones that can be engaged from both sides and the exterior side can be engaged with a key, keypad, keycard, code, etc.  
 - Fire label or plug may be located on the edge of the door slab between the middle and top hinge or on the top and hinge side of the jamb or frame.  
 - If unable to determine if a label is present, and at least one (1) other entry door or stairwell door along the same egress path has a fire label, then the inspector should treat the door as a fire labeled door.

DEFICIENCY 7 — UNIT: FIRE LABELED DOOR IS MISSING.

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DEFICIENCY CRITERIA: Fire labeled door is missing (i.e., evidence of prior installation, but is now not present or is incomplete).

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HEALTH AND SAFETY DETERMINATION: Life-Threatening The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to the resident.

CORRECTION TIMEFRAME: 24 hours

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 24 hours

---

INSPECTION PROCESS:

OBSERVATION: - Visually inspect for any missing fire labeled door.

REQUEST FOR HELP: - None

ACTION: - Identify any missing fire labeled doors.

MORE INFORMATION: - If a door is missing, and at least one (1) other Unit door along the same egress path has a fire label, then the inspector should treat the missing door as a fire labeled door.

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**DEFICIENCY 7 — INSIDE: FIRE LABELED DOOR IS MISSING.**

---

**DEFICIENCY CRITERIA:** Fire labeled door is missing (i.e., evidence of prior installation, but is now not present or is incomplete).

---

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to the resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

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**INSPECTION PROCESS:**

**OBSERVATION:** - Visually inspect for any missing fire labeled door.

**REQUEST FOR HELP:** - None

**ACTION:** - Identify any missing fire labeled doors.

**MORE INFORMATION:** - If a stairwell door is missing, and at least one (1) other stairwell door along the same egress path has a fire label, then the inspector should treat the missing door as a fire labeled door.

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**TITLE:** DOOR — GENERAL  
**VERSION:** V3.0  
**DATE PUBLISHED:** 08/11/23

**DEFINITION:** Panel that provides an opening in a building or room and provides separation (i.e., closes an opening).  
**PURPOSE:** Provides privacy, manages the atmosphere inside a room (e.g., heating and cooling), and may prevent the spread of fire or smoke.  
**COMMON COMPONENTS:** Frame; Sill; Jamb; Handle; Door sweep; Lock set; Threshold; Hinge; Casing  
**LOCATION:**

<input checked="" type="checkbox"/>	Unit	All passage doors throughout the Unit (i.e., a door between rooms, door into a walk-in closet, or door into a utility room, storage room, or room that contains washers and dryers).
<input checked="" type="checkbox"/>	Inside	All passage doors throughout the Inside (i.e., a door between rooms, door into a walk-in closet, or door into a utility room, storage room, or room that contains washers and dryers).
<input checked="" type="checkbox"/>	Outside	All exterior doors throughout the Outside (i.e., a door into a utility room, storage room, or mechanical room).

**MORE INFORMATION:** Privacy within a bathroom should be evaluated under the Toilet standard and Bathtub and Shower standard, respectively.

**DEFICIENCY 1:** A passage door does not open.  
**LOCATION:**  Unit  Inside

**DEFICIENCY 2:** A passage door component is damaged, inoperable, or missing and the door is not functionally adequate.  
**LOCATION:**  Unit  Inside

**DEFICIENCY 3:** A door that is not intended to permit access between rooms has a damaged, inoperable, or missing component.  
**LOCATION:**  Unit

**DEFICIENCY 4:** An exterior door component is damaged, inoperable, or missing.  
**LOCATION:**  Outside

**DEFICIENCY I — UNIT: A PASSAGE DOOR DOES NOT OPEN.**

**DEFICIENCY CRITERIA:** A passage door does not open such that it may limit the resident’s ability to move freely between rooms.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Identify all passage doors within the Unit.
- REQUEST FOR HELP:** - None
- ACTION:** - With the passage door closed, engage the doorknob or handle to verify if the door does not open such that it may limit the resident’s ability to move freely between rooms.
- MORE INFORMATION:**
  - A passage door is a door between rooms, door into a walk-in closet, or door into a utility room, storage room, or room that contains washers and dryers.
  - A passage door that is not intended to permit access between rooms (e.g., pantry door, closet door) should be evaluated under Deficiency 3.
  - Look at the edges of the door and the jamb or frame for a fire label. If the label is present, then the door should be evaluated under the Door — Fire Labeled standard.
  - If the door provides a means of access to the Unit from the Inside or Outside, then it should be evaluated under the Door — Entry standard.

**DEFICIENCY I — INSIDE: A PASSAGE DOOR DOES NOT OPEN.**

**DEFICIENCY CRITERIA:** A passage door does not open such that it may limit the resident’s ability to move freely between rooms.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Identify all passage doors within the Inside.

**REQUEST FOR HELP:** - None

**ACTION:** - With the passage door closed, engage the doorknob or handle to verify if the door does not open such that it may limit the resident’s ability to move freely between rooms.

**MORE INFORMATION:**

- A passage door is a door between rooms, door into a walk-in closet, or door into a utility room, storage room, or room that contains washers and dryers.
- A passage door that is not intended to permit access between rooms (e.g., pantry door, closet door) should be evaluated under Deficiency 3.
- Look at the edges of the door and the jamb or frame for a fire label. If the label is present, then the door should be evaluated under the Door — Fire Labeled standard.
- If the door provides a means of access to the Inside from the Outside, then it should be evaluated under the Door — Entry standard.

**DEFICIENCY 2 — UNIT:** A PASSAGE DOOR COMPONENT IS DAMAGED, INOPERABLE, OR MISSING AND THE DOOR IS NOT FUNCTIONALLY ADEQUATE.

**DEFICIENCY CRITERIA:** A passage door component is damaged (i.e., visibly defective; impacts functionality) and the door is not functionally adequate.  
 OR  
 A passage door component is inoperable (i.e., component is not meeting function or purpose; with or without visible damage) and the door is not functionally adequate.  
 OR  
 A passage door component is missing (i.e., evidence of prior installation, but is now not present or is incomplete) and the door is not functionally adequate.

**HEALTH AND SAFETY DETERMINATION:** Low Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

**CORRECTION TIMEFRAME:** 60 days

**HCV PASS / FAIL:** Pass

**HCV CORRECTION TIMEFRAME:** N/A

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify all passage doors within the Unit.
  - Visually inspect each passage door to identify any component that is damaged, inoperable, or missing.
- REQUEST FOR HELP:**
- None
- ACTION:**
- Determine if the passage door is not functionally adequate.
- MORE INFORMATION:**
- A passage door is not functionally adequate if it is unable to provide privacy, separation between rooms, or manage the atmosphere within a room.
  - A passage door is a door between rooms, door into a walk-in closet, or door into a utility room, storage room, or room that contains washers and dryers.
  - A passage door that is not intended to permit access between rooms (e.g., pantry door, closet door) should be evaluated under Deficiency 3.
  - Look at the edges of the door and the jamb or frame for a fire label. If the label is present, then the door should be evaluated under the Door — Fire Labeled standard.
  - If the door provides a means of access to the Unit from the Inside or Outside, then it should be evaluated under the Door — Entry standard.

**DEFICIENCY 2 — INSIDE:** A PASSAGE DOOR COMPONENT IS DAMAGED, INOPERABLE, OR MISSING AND THE DOOR IS NOT FUNCTIONALLY ADEQUATE.

**DEFICIENCY CRITERIA:** A passage door component is damaged (i.e., visibly defective; impacts functionality) and the door is not functionally adequate.  
 OR  
 A passage door component is inoperable (i.e., component is not meeting function or purpose; with or without visible damage) and the door is not functionally adequate.  
 OR  
 A passage door component is missing (i.e., evidence of prior installation, but is now not present or is incomplete) and the door is not functionally adequate.

**HEALTH AND SAFETY DETERMINATION:** Low Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

**CORRECTION TIMEFRAME:** 60 days

**HCV PASS / FAIL:** Pass

**HCV CORRECTION TIMEFRAME:** N/A

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify all passage doors within the Inside.
  - Visually inspect each passage door to identify any component that is damaged, inoperable, or missing.
- REQUEST FOR HELP:**
- None
- ACTION:**
- Determine if the passage door is not functionally adequate.
- MORE INFORMATION:**
- A passage door is not functionally adequate if it is unable to provide privacy, separation between rooms, or manage the atmosphere within a room.
  - A passage door is a door between rooms, door into a walk-in closet, or door into a utility room, storage room, or room that contains washers and dryers.
  - A passage door that is not intended to permit access between rooms (e.g., pantry door, closet door) should be evaluated under Deficiency 3.
  - Look at the edges of the door and the jamb or frame for a fire label. If the label is present, then the door should be evaluated under the Door — Fire Labeled standard.
  - If the door provides a means of access to the Unit from the Inside or Outside, then it should be evaluated under the Door — Entry standard.

**DEFICIENCY 3 — UNIT:** A DOOR THAT IS NOT INTENDED TO PERMIT ACCESS BETWEEN ROOMS HAS A DAMAGED, INOPERABLE, OR MISSING COMPONENT.

**DEFICIENCY CRITERIA:** A door that is not intended to permit access between rooms has a damaged (i.e., visibly defective; impacts functionality) component.  
 OR  
 A door that is not intended to permit access between rooms has an inoperable (i.e., component is not meeting function or purpose, with or without visible damage) component.  
 OR  
 A door that is not intended to permit access between rooms has a missing (i.e., evidence of prior installation, but is now not present or is incomplete) component.

**HEALTH AND SAFETY DETERMINATION:** Low Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

**CORRECTION TIMEFRAME:** 60 days

**HCV PASS / FAIL:** Pass

**HCV CORRECTION TIMEFRAME:** N/A

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify all doors that are not intended to permit access between rooms.
  - Visually inspect each identified door for any component that is damaged, inoperable, or missing.
- REQUEST FOR HELP:**
- None
- ACTION:**
- None
- MORE INFORMATION:**
- A door that is not intended to permit access between rooms may include, but is not limited to:
    - pantry door; and
    - closet door.
  - A passage door that is intended to permit access between rooms (e.g., bedroom door, laundry room door) should be evaluated under Deficiency 2.
  - Look at the edges of the door and the jamb or frame for a fire label. If the label is present, then the door should be evaluated under the Door — Fire Labeled standard.

**DEFICIENCY 4 — OUTSIDE: AN EXTERIOR DOOR COMPONENT IS DAMAGED, INOPERABLE, OR MISSING.**

**DEFICIENCY CRITERIA:** An exterior door component is damaged (i.e., visibly defective; impacts functionality), inoperable (i.e., component is not meeting function or purpose, with or without visible damage), or missing (i.e., evidence of prior installation, but is now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** **Moderate** The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify all exterior doors.
  - Visually inspect each exterior door to identify any component that is damaged, inoperable, or missing.
- REQUEST FOR HELP:**
- None
- ACTION:**
- None
- MORE INFORMATION:**
- Look at the edges of the door and the jamb or frame for a fire label. If the label is present, then the door should be evaluated under the Door — Fire Labeled standard.
  - If the door provides a means of access to the Unit from the Inside or Outside, then it should be evaluated under the Door — Entry standard.
  - If the door provides a means of access to the Inside from the Outside, then it should be evaluated under the Door — Entry standard.

**TITLE:** DRAIN  
**VERSION:** V3.0  
**DATE PUBLISHED:** 06/20/23

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**DEFINITION:** An opening in the floor that drains water into the plumbing system.  
**PURPOSE:** An opening in the floor used to drain water into the plumbing system, which carries it from the built environment.  
**COMMON COMPONENTS:** Strainer; Grate or cover; Trap; Trap seal  
**LOCATION:**  Unit Bathroom, basement, utility room, maintenance closet, laundry, stairwell, etc.  
 Inside Bathroom, basement, utility room, maintenance closet, laundry, stairwell, etc.  
 Outside Stairwell, entryway, etc.  
**MORE INFORMATION:** Only floor drains and condensate drains should be evaluated under this Standard.

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**DEFICIENCY 1:** Drain is fully blocked.  
**LOCATION:**  Unit  Inside  Outside

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DEFICIENCY I — UNIT: DRAIN IS FULLY BLOCKED.

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DEFICIENCY CRITERIA: Standing water is present over the floor drain, or the floor drain is blocked such that the inspector believes water would be unable to drain.

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HEALTH AND SAFETY DETERMINATION: Moderate The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

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INSPECTION PROCESS:

OBSERVATION: - Look at the floor drain for the presence of standing water in contact with the floor drain.  
- Look at the floor drain for the presence of obstructions to water flow.

REQUEST FOR HELP: - None

ACTION: - None

MORE INFORMATION: - This deficiency applies to floor drains attached to the sanitary drainage system.

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**DEFICIENCY I — INSIDE:**      **DRAIN IS FULLY BLOCKED.**

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**DEFICIENCY CRITERIA:**      Standing water is present over the floor drain, or the floor drain is blocked such that the inspector believes water would be unable to drain.

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**HEALTH AND SAFETY DETERMINATION:**      **Moderate**      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:**      30 days

**HCV PASS / FAIL:**      Fail

**HCV CORRECTION TIMEFRAME:**      30 days

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**INSPECTION PROCESS:**

**OBSERVATION:**      - Look at the floor drain for the presence of standing water in contact with the floor drain.  
- Look at the floor drain for the presence of obstructions to water flow.

**REQUEST FOR HELP:**      - None

**ACTION:**      - None

**MORE INFORMATION:**      - This deficiency applies to floor drains attached to the sanitary drainage system.

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DEFICIENCY I — OUTSIDE: DRAIN IS FULLY BLOCKED.

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DEFICIENCY CRITERIA: Standing water is present over the floor drain, or the floor drain is blocked such that the inspector believes water would be unable to drain.

---

HEALTH AND SAFETY DETERMINATION: Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

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INSPECTION PROCESS:

OBSERVATION: - Look at the floor drain for the presence of standing water in contact with the floor drain.  
- Look at the floor drain for the presence of obstructions to water flow.

REQUEST FOR HELP: - None

ACTION: - None

MORE INFORMATION: - This deficiency applies to floor drains attached to the sanitary drainage system.

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TITLE: EGRESS  
 VERSION: V3.0  
 DATE PUBLISHED: 08/11/23

DEFINITION: A safe, continuous, and unobstructed path of travel from any point in the building, unit, or structure to the public way.  
 PURPOSE: Provide a means of escape and rescue access in the event of an emergency.  
 COMMON COMPONENTS: Door; Window; Escape ladder; Fire escape; Stairwell  
 LOCATION:  Unit Hallway, stairwell, corridor, sleeping room  
 Inside Hallway, stairwell, corridor  
 Outside Hallway, stairwell, corridor  
 MORE INFORMATION: Related standards: Door – Entry; Door – General; Window; Stairs; Fire Escape; and Sidewalk, Walkway, and Ramp

DEFICIENCY 1: Obstructed means of egress.  
 LOCATION:  Unit  Inside  Outside

DEFICIENCY 2: Sleeping room is located on the 3<sup>rd</sup> floor or below and has an obstructed rescue opening.  
 LOCATION:  Unit

DEFICIENCY 3: Fire escape access is obstructed.  
 LOCATION:  Unit

DEFICIENCY I — UNIT: OBSTRUCTED MEANS OF EGRESS.

DEFICIENCY CRITERIA: The exit access or exit is obstructed.

HEALTH AND SAFETY DETERMINATION: Life-Threatening The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

CORRECTION TIMEFRAME: 24 hours

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 24 hours

INSPECTION PROCESS:

OBSERVATION: - Identify the exit access and exit.  
 - Visually inspect for any obstruction that may render the means of egress inaccessible.

REQUEST FOR HELP: - None

ACTION: - None

MORE INFORMATION: - An exit access is a path from any interior location to an exit.  
 - An exit is a door to the outside or enclosed exit stairway.  
 - The following are examples of conditions on doors that may obstruct means of egress:  
 - Double key cylinder deadbolt locks or any lock that requires a key, a tool, or special knowledge or effort to operate (from the egress side) are not allowed on any door that serves as an exit or any door along the exit access.  
 - Double key cylinder lock on a bedroom door.  
 - When fixed security bars are present that cover a door that is the designated means of egress from the building.  
 - Any lock on movable security bars for doors requiring a key (special tool) to open, whether locked or unlocked at the time of inspection.  
 - Placement of an item or furniture that obstructs a means of egress.

DEFICIENCY I — INSIDE: OBSTRUCTED MEANS OF EGRESS.

DEFICIENCY CRITERIA: The exit access or exit is obstructed.

HEALTH AND SAFETY DETERMINATION: Life-Threatening The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

CORRECTION TIMEFRAME: 24 hours

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 24 hours

INSPECTION PROCESS:

- OBSERVATION:
- Identify the exit access and exit.
  - Visually inspect for any obstruction that may render the means of egress inaccessible.

REQUEST FOR HELP: - None

ACTION: - None

- MORE INFORMATION:
- An exit access is a path from any interior location to an exit.
  - An exit is a door to the outside or enclosed exit stairway.
  - The following are examples of conditions on doors that may obstruct means of egress:
    - Double key cylinder deadbolt locks or any lock that requires a key, a tool, or special knowledge or effort to operate (from the egress side) are not allowed on any door that serves as an exit or any door along the exit access.
    - When fixed security bars are present that cover a door that is the designated means of egress from the building.
    - Any lock on movable security bars for doors requiring a key (special tool) to open, whether locked or unlocked at the time of inspection.
    - Placement of an item or furniture that obstructs a means of egress.

**DEFICIENCY I — OUTSIDE: OBSTRUCTED MEANS OF EGRESS.**

**DEFICIENCY CRITERIA:** The exit discharge is obstructed.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

**OBSERVATION:** - Identify the exit discharge.  
 - Visually inspect for any obstruction that may render the means of egress inaccessible.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**MORE INFORMATION:** - An exit discharge is a path from an exit to a public way.  
 - A keyed exterior gate or fence is considered a condition that may obstruct the means of egress.  
 - If an item located on the outside is obstructing access to the fire escape, then evaluate under this deficiency.

**DEFICIENCY 2 — UNIT:** SLEEPING ROOM IS LOCATED ON THE 3<sup>RD</sup> FLOOR OR BELOW AND HAS AN OBSTRUCTED RESCUE OPENING.

**DEFICIENCY CRITERIA:** Sleeping room is located on the 3<sup>rd</sup> floor or below and has an obstructed rescue opening.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify rooms used for sleeping.
  - Visually inspect for any obstructed rescue opening.

**REQUEST FOR HELP:** - None

**ACTION:** - Verify the rescue opening fully opens.

- MORE INFORMATION:**
- If there is a fire escape adjacent to the rescue opening, then evaluate under Deficiency 3.
  - Resident-owned property should not be evaluated as an obstruction to the rescue opening.
  - The following are examples of conditions that may obstruct a rescue opening:
    - Window locks that require a key, a tool, or special knowledge or effort to operate (from the interior).
    - When fixed security bars are present that cover a window that is the designated rescue opening from the building.
    - Any lock on movable security bars for windows requiring a key (special tool) to open, whether locked or unlocked at the time of inspection.
    - Placement of an item or furniture that is not resident owned and obstructs a rescue opening.
    - A permanently installed window-mounted air conditioner.



DEFICIENCY 3 — UNIT: FIRE ESCAPE ACCESS IS OBSTRUCTED.

DEFICIENCY CRITERIA: Fire escape access is obstructed.

HEALTH AND SAFETY DETERMINATION: Life-Threatening The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

CORRECTION TIMEFRAME: 24 hours

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 24 hours

INSPECTION PROCESS:

OBSERVATION: - Identify all fire escapes.  
 - Visually inspect for any obstructed fire escapes.

REQUEST FOR HELP: - None

ACTION: - None

MORE INFORMATION: - Resident-owned property should not be evaluated as an obstruction to the fire escape access.  
 - The following are examples of conditions on windows that may obstruct fire escape access:  
 - Window locks that require a key, a tool, or special knowledge or effort to operate (from the interior).  
 - When fixed security bars are present that cover a window that provides fire escape access.  
 - Any lock on movable security bars for windows requiring a key (special tool) to open, whether locked or unlocked at the time of inspection.  
 - Placement of an item or furniture that is not resident owned and obstructs fire escape access.  
 - A permanently installed window-mounted air conditioner.

**TITLE:** ELECTRICAL — CONDUCTOR, OUTLET, AND SWITCH

**VERSION:** V3.0

**DATE PUBLISHED:** 08/11/23

**DEFINITION:** Conductor: An object or type of material that carries electrical current.

Outlet and Switch: Installations that connect to an electricity supply.

**PURPOSE:** Conductor: To safely allow for the flow of electrical current through the service point, service equipment, or branch wiring.

Outlet and Switch: Allow user to safely access power to energize electrical devices.

**COMMON COMPONENTS:** Receptacle; Outlet; Faceplate; Wire; Electrical conductor; Busbar; Terminal; Wire connection; Cables; Junction box (including switch box, light fixture box, smoke detector box, and receptacle box); Wire nut

**LOCATION:**

<input checked="" type="checkbox"/>	Unit	Throughout the Unit
<input checked="" type="checkbox"/>	Inside	Throughout the Inside
<input checked="" type="checkbox"/>	Outside	Throughout the Outside

**MORE INFORMATION:** Low voltage wiring (e.g., telephone, doorbell, thermostat) is excluded from this standard.

**DEFICIENCY 1:** Outlet or switch is damaged.

**LOCATION:**  Unit  Inside  Outside

**DEFICIENCY 2:** Testing indicates a three-pronged outlet is not properly wired or grounded.

**LOCATION:**  Unit  Inside  Outside

**DEFICIENCY 3:** Outlet does not have visible damage and testing indicates it is not energized.

**LOCATION:**  Unit  Inside  Outside

**DEFICIENCY 4:** Exposed electrical conductor.

**LOCATION:**  Unit  Inside  Outside

**DEFICIENCY 5:** Water is currently in contact with an electrical conductor.

**LOCATION:**  Unit  Inside

**DEFICIENCY 1 — UNIT: OUTLET OR SWITCH IS DAMAGED.**

**DEFICIENCY CRITERIA:** Any portion of a visually accessible (i.e., can be reasonably accessed and observed) outlet or switch is damaged (i.e., visibly defective; impacts functionality) such that it may not safely carry or control electrical current at the outlet or switch.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify all outlets and switches.
  - Look at each outlet and switch for signs of damage (e.g., smoke, burn marks, arcing).
- REQUEST FOR HELP:**
- If a personal item (e.g., clothing, small appliance, plant, toy) is concealing the outlet or switch and can reasonably be removed, ask the resident to move the item.
- ACTION:**
- None
- MORE INFORMATION:**
- An electrical conductor that is not enclosed or properly insulated should be evaluated under Deficiency 4 of this standard.
  - An outlet that is inoperable but does not have visible damage should be evaluated under Deficiency 3 of this standard.
  - A switch that is inoperable but does not have visible damage and corresponds to a hard-wired fixture or appliance should be evaluated under the respective item's standard. Examples include, but are not limited to:
    - Cooking Appliance
    - Garage Door
    - Lighting — Auxiliary
    - Lighting — Exterior
    - Lighting — Interior
    - Sharp Edges
    - Ventilation
    - Water Heater

**DEFICIENCY 1 — INSIDE: OUTLET OR SWITCH IS DAMAGED.**

**DEFICIENCY CRITERIA:** Any portion of a visually accessible (i.e., can be reasonably accessed and observed) outlet or switch is damaged (i.e., visibly defective; impacts functionality) such that it may not safely carry or control electrical current at the outlet or switch.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify all outlets and switches.
  - Look at each outlet and switch for signs of damage (e.g., smoke, burn marks, arcing).
- REQUEST FOR HELP:**
- If an item (e.g., small appliance, plant, decorative item) is concealing the outlet or switch and can reasonably be removed, ask the POA to move the item.
- ACTION:**
- None
- MORE INFORMATION:**
- An electrical conductor that is not enclosed or properly insulated should be evaluated under Deficiency 4 of this standard.
  - An outlet that is inoperable but does not have visible damage should be evaluated under Deficiency 3 of this standard.
  - A switch that is inoperable but does not have visible damage and corresponds to a hard-wired fixture or appliance should be evaluated under the respective item's standard. Examples include, but are not limited to:
    - Cooking Appliance
    - Garage Door
    - Lighting — Auxiliary
    - Lighting — Exterior
    - Lighting — Interior
    - Sharp Edges
    - Ventilation
    - Water Heater

**DEFICIENCY 1 — OUTSIDE: OUTLET OR SWITCH IS DAMAGED.**

**DEFICIENCY CRITERIA:** Any portion of a visually accessible (i.e., can be reasonably accessed and observed) outlet or switch is damaged (i.e., visibly defective; impacts functionality) such that it may not safely carry or control electrical current at the outlet or switch.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify all outlets and switches.
  - Look at each outlet and switch for signs of damage (e.g., smoke, burn marks, arcing).
- REQUEST FOR HELP:**
- If an item (e.g., plant, decorative item) is concealing the outlet or switch and can reasonably be removed, ask the POA to move the item.
- ACTION:**
- None
- MORE INFORMATION:**
- An electrical conductor that is not enclosed or properly insulated should be evaluated under Deficiency 4 of this standard.
  - An outlet that is inoperable but does not have visible damage should be evaluated under Deficiency 3 of this standard.
  - A switch that is inoperable but does not have visible damage and corresponds to a hard-wired fixture or appliance should be evaluated under the respective item's standard. Examples include, but are not limited to:
    - Cooking Appliance
    - Garage Door
    - Lighting — Auxiliary
    - Lighting — Exterior
    - Lighting — Interior
    - Sharp Edges
    - Ventilation
    - Water Heater

**DEFICIENCY 2 — UNIT:** TESTING INDICATES A THREE-PRONGED OUTLET IS NOT PROPERLY WIRED OR GROUNDED.

**DEFICIENCY CRITERIA:** Testing of a three-pronged outlet that is reasonably accessible (i.e., can be reached without moving obstructions, dismantling, destructive measures, or actions that may pose a risk to persons or property) indicates that it is not properly wired or grounded.

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Identify all three-pronged outlets that are reasonably accessible.
- REQUEST FOR HELP:** - If a personal item (e.g., clothing, small appliance, plant, toy) is concealing the outlet and can reasonably be removed, ask the resident to move the item.
- ACTION:** - Using a three-pronged outlet tester, determine whether the outlet is properly wired and grounded.
- MORE INFORMATION:** - A three-pronged, ungrounded outlet that is GFCI-protected is not considered a deficiency.  
 - An outlet that is not energized and does not have visible damage should be evaluated under Deficiency 3 of this standard.

**DEFICIENCY 2 — INSIDE:** TESTING INDICATES A THREE-PRONGED OUTLET IS NOT PROPERLY WIRED OR GROUNDED.

**DEFICIENCY CRITERIA:** Testing of a three-pronged outlet that is reasonably accessible (i.e., can be reached without moving obstructions, dismantling, destructive measures, or actions that may pose a risk to persons or property) indicates that it is not properly wired or grounded.

**HEALTH AND SAFETY DETERMINATION:** Severe The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Identify all three-pronged outlets that are reasonably accessible.
- REQUEST FOR HELP:** - If an item (e.g., small appliance, plant, decorative item) is concealing the outlet and can reasonably be removed, ask the POA to move the item.
- ACTION:** - Using a three-pronged outlet tester, determine whether the outlet is properly wired and grounded.
- MORE INFORMATION:** - A three-pronged, ungrounded outlet that is GFCI-protected is not considered a deficiency.  
 - An outlet that is not energized and does not have visible damage should be evaluated under Deficiency 3 of this standard.

**DEFICIENCY 2 — OUTSIDE:** TESTING INDICATES A THREE-PRONGED OUTLET IS NOT PROPERLY WIRED OR GROUNDED.

**DEFICIENCY CRITERIA:** Testing of a three-pronged outlet that is reasonably accessible (i.e., can be reached without moving obstructions, dismantling, destructive measures, or actions that may pose a risk to persons or property) indicates that it is not properly wired or grounded.

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Identify all three-pronged outlets that are reasonably accessible.
- REQUEST FOR HELP:** - If an item (e.g., plant, decorative item) is concealing the outlet and can reasonably be removed, ask the POA to move the item.
- ACTION:** - Using a three-pronged outlet tester, determine whether the outlet is properly wired and grounded.
- MORE INFORMATION:** - A three-pronged, ungrounded outlet that is GFCI-protected is not considered a deficiency.  
 - An outlet that is not energized and does not have visible damage should be evaluated under Deficiency 3 of this standard.



**DEFICIENCY 3 — UNIT:** OUTLET DOES NOT HAVE VISIBLE DAMAGE AND TESTING INDICATES IT IS NOT ENERGIZED.

**DEFICIENCY CRITERIA:** An outlet that is reasonably accessible (i.e., can be reached without moving obstructions, dismantling, destructive measures, or actions that may pose a risk to persons or property) does not have visible damage and testing indicates that it is not energized.

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Identify all outlets that are reasonably accessible.
- REQUEST FOR HELP:** - If a personal item (e.g., clothing, small appliance, plant, toy) is concealing the outlet and can reasonably be removed, ask the resident to move the item.
- ACTION:** - Using an outlet tester, determine whether the outlet is energized.
- MORE INFORMATION:** - None

**DEFICIENCY 3 — INSIDE: OUTLET DOES NOT HAVE VISIBLE DAMAGE AND TESTING INDICATES IT IS NOT ENERGIZED.**

**DEFICIENCY CRITERIA:** An outlet that is reasonably accessible (i.e., can be reached without moving obstructions, dismantling, destructive measures, or actions that may pose a risk to persons or property) does not have visible damage and testing indicates that it is not energized.

**HEALTH AND SAFETY DETERMINATION:** Severe The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Identify all outlets that are reasonably accessible.
- REQUEST FOR HELP:** - If an item (e.g., small appliance, plant, decorative item) is concealing the outlet and can reasonably be removed, ask the POA to move the item.
- ACTION:** - Using an outlet tester, determine whether the outlet is energized.
- MORE INFORMATION:** - None

**DEFICIENCY 3 — OUTSIDE: OUTLET DOES NOT HAVE VISIBLE DAMAGE AND TESTING INDICATES IT IS NOT ENERGIZED.**

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**DEFICIENCY CRITERIA:** An outlet that is reasonably accessible (i.e., can be reached without moving obstructions, dismantling, destructive measures, or actions that may pose a risk to persons or property) does not have visible damage and testing indicates that it is not energized.

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**HEALTH AND SAFETY DETERMINATION:** Severe The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

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**INSPECTION PROCESS:**

**OBSERVATION:** - Identify all outlets that are reasonably accessible.

**REQUEST FOR HELP:** - If an item (e.g., plant, decorative item) is concealing the outlet and can reasonably be removed, ask the POA to move the item.

**ACTION:** - Using an outlet tester, determine whether the outlet is energized.

**MORE INFORMATION:** - None

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**DEFICIENCY 4 — UNIT: EXPOSED ELECTRICAL CONDUCTOR.**

**DEFICIENCY CRITERIA:** Electrical conductor is not enclosed or properly insulated (e.g., damaged or missing sheathing that exposes the insulated wiring or conductor, open port, missing knockout, missing outlet or switch cover, or missing breaker or fuse).  
 OR  
 An opening or gap is present and measures greater than ½ inch.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Visually inspect all electrical conductors and determine if any are not enclosed or properly insulated (e.g., damaged or missing sheathing that exposes the insulated wiring or conductor, open port, missing knockout, missing outlet or switch cover, or missing breaker or fuse).
  - Visually inspect for any opening or gap.
- REQUEST FOR HELP:** - None
- ACTION:** - If an opening or gap is present, measure the space to determine the size of the opening or gap.
- MORE INFORMATION:**
- If improper material is used to insulate the conductor or fill an unintentional gap, then it should be evaluated under this deficiency.
  - Example conductors to be evaluated under this deficiency include but are not limited to:
    - Knockouts
    - Device cover plates that are missing (i.e., evidence of prior installation, but now are not present or are incomplete)
    - Device cover plates that are damaged (i.e., visibly defective; impacts functionality)
    - Lighting fixtures
    - Visible wire nuts on electrical conductors
    - Wiring that is insulated but not protected by sheathing or conduit
    - Hardwire smoke alarm with an exposed conductor
    - Wall-mounted light fixture with a damaged or missing cover
  - Example conductors that should not be evaluated under this deficiency include but are not limited to:
    - Low voltage wiring (e.g., telephone, doorbell, thermostat)
    - A device designed by the manufacturer to intentionally have a gap or space to support ventilation
    - Light fixture wiring that is exposed by design
    - Ceiling-mounted light fixture with a damaged or missing cover
  - Other than electrical service panels, inspector should not open any electrical enclosures to evaluate for this deficiency.
  - If a lightbulb is missing from a fixture, then it should be evaluated under the Lighting — Interior and Lighting — Exterior standards, respectively.

**DEFICIENCY 4 — INSIDE: EXPOSED ELECTRICAL CONDUCTOR.**

**DEFICIENCY CRITERIA:** Electrical conductor is not enclosed or properly insulated (e.g., damaged or missing sheathing that exposes the insulated wiring or conductor, open port, missing knockout, missing outlet or switch cover, or missing breaker or fuse).  
 OR  
 An opening or gap is present and measures greater than ½ inch.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Visually inspect all electrical conductors and determine if any are not enclosed or properly insulated (e.g., damaged or missing sheathing that exposes the insulated wiring or conductor, open port, missing knockout, missing outlet or switch cover, or missing breaker or fuse).
  - Visually inspect for any opening or gap.
- REQUEST FOR HELP:** - None
- ACTION:** - If an opening or gap is present, measure the space to determine the size of the opening or gap.
- MORE INFORMATION:**
- If improper material is used to insulate the conductor or fill an unintentional gap, then it should be evaluated under this deficiency.
  - Example conductors to be evaluated under this deficiency include but are not limited to:
    - Knockouts
    - Device cover plates that are missing (i.e., evidence of prior installation, but now are not present or are incomplete)
    - Device cover plates that are damaged (i.e., visibly defective; impacts functionality)
    - Lighting fixtures
    - Visible wire nuts on electrical conductors
    - Wiring that is insulated but not protected by sheathing or conduit
    - Hardwire smoke alarm with an exposed conductor
    - Wall-mounted light fixture with a damaged or missing cover
  - Example conductors that should not be evaluated under this deficiency include but are not limited to:
    - Low voltage wiring (e.g., telephone, doorbell, thermostat)
    - A device designed by the manufacturer to intentionally have a gap or space to support ventilation
    - Light fixture wiring that is exposed by design
    - Ceiling-mounted light fixture with a damaged or missing cover
  - Other than electrical service panels, inspector should not open any electrical enclosures to evaluate for this deficiency.
  - If a lightbulb is missing from a fixture, then it should be evaluated under the Lighting — Interior and Lighting — Exterior standards, respectively.

**DEFICIENCY 4 — OUTSIDE: EXPOSED ELECTRICAL CONDUCTOR.**

**DEFICIENCY CRITERIA:** Electrical conductor is not enclosed or properly insulated (e.g., damaged or missing sheathing that exposes the insulated wiring or conductor, open port, missing knockout, missing outlet or switch cover, or missing breaker or fuse).  
 OR  
 An opening or gap is present and measures greater than ½ inch.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Visually inspect all electrical conductors and determine if any are not enclosed or properly insulated (e.g., damaged or missing sheathing that exposes the insulated wiring or conductor, open port, missing knockout, missing outlet or switch cover, or missing breaker or fuse).
  - Visually inspect for any opening or gap.
- REQUEST FOR HELP:** - None
- ACTION:** - If an opening or gap is present, measure the space to determine the size of the opening or gap.
- MORE INFORMATION:**
- If improper material is used to insulate the conductor or fill an unintentional gap, then it should be evaluated under this deficiency.
  - Example conductors to be evaluated under this deficiency include but are not limited to:
    - Knockouts
    - Device cover plates that are missing (i.e., evidence of prior installation, but now are not present or are incomplete)
    - Device cover plates that are damaged (i.e., visibly defective; impacts functionality)
    - Lighting fixtures
    - Visible wire nuts on electrical conductors
    - Wiring that is insulated but not protected by sheathing or conduit
    - Hardwire smoke alarm with an exposed conductor
    - Wall-mounted light fixture with a damaged or missing cover
  - Example conductors that should not be evaluated under this deficiency include but are not limited to:
    - Low voltage wiring (e.g., telephone, doorbell, thermostat)
    - A device designed by the manufacturer to intentionally have a gap or space to support ventilation
    - Light fixture wiring that is exposed by design
    - Ceiling-mounted light fixture with a damaged or missing cover
  - Other than electrical service panels, inspector should not open any electrical enclosures to evaluate for this deficiency.
  - If a lightbulb is missing from a fixture, then it should be evaluated under the Lighting — Interior and Lighting — Exterior standards, respectively.

**DEFICIENCY 5 — UNIT:** WATER IS CURRENTLY IN CONTACT WITH AN ELECTRICAL CONDUCTOR.

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**DEFICIENCY CRITERIA:** Water is currently in contact with an electrical conductor.

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**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

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**INSPECTION PROCESS:**

**OBSERVATION:** - Visually determine if water is in contact with the electrical conductor.

**REQUEST FOR HELP:** - If a personal item (e.g., clothing, small appliance, plant, toy) is concealing the electrical conductor and can reasonably be removed, ask the resident to move the item.

**ACTION:** - None

**MORE INFORMATION:** - None

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**DEFICIENCY 5 — INSIDE:**      **WATER IS CURRENTLY IN CONTACT WITH AN ELECTRICAL CONDUCTOR.**

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**DEFICIENCY CRITERIA:**      Water is currently in contact with an electrical conductor.

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**HEALTH AND SAFETY DETERMINATION:**    Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:**      24 hours

**HCV PASS / FAIL:**      Fail

**HCV CORRECTION TIMEFRAME:**      24 hours

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**INSPECTION PROCESS:**

**OBSERVATION:**      - Visually determine if water is in contact with the electrical conductor.

**REQUEST FOR HELP:**    - If an item (e.g., small appliance, plant, decorative item) is concealing the electrical conductor and can reasonably be removed, ask the POA to move the item.

**ACTION:**      - None

**MORE INFORMATION:**    - None

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**TITLE:** ELECTRICAL — GROUND-FAULT CIRCUIT INTERRUPTER (GFCI) OR ARC-FAULT CIRCUIT INTERRUPTER (AFCI) — OUTLET OR BREAKER

**VERSION:** V3.0

**DATE PUBLISHED:** 08/11/23

**DEFINITION:** Electrical protection devices

**PURPOSE:** Protect individuals from electrical shock due to ground faults and against fires caused by arc faults

**COMMON COMPONENTS:** Receptacle or outlet; Faceplate; Test and reset buttons; Circuit breaker

**LOCATION:**

<input checked="" type="checkbox"/>	Unit	Living room, bedroom, kitchen, bathroom, office, mechanical room, closet, hallway, any wall surface.
<input checked="" type="checkbox"/>	Inside	Living room, kitchen, bathroom, office, mechanical room, closet, hallway, any wall surface.
<input checked="" type="checkbox"/>	Outside	Exterior wall surface, service panels, or site.

**MORE INFORMATION:** None

**DEFICIENCY 1:** GFCI outlet or GFCI breaker is not visibly damaged and the test or reset button is inoperable.

**LOCATION:**  Unit  Inside  Outside

**DEFICIENCY 2:** AFCI outlet or AFCI breaker is not visibly damaged and the test or reset button is inoperable.

**LOCATION:**  Unit  Inside  Outside

**DEFICIENCY 3:** An unprotected outlet is present within six feet of a water source.

**LOCATION:**  Unit — Affirmative Habitability Requirement  Inside — Affirmative Habitability Requirement  
 Outside — Affirmative Habitability Requirement

**DEFICIENCY I — UNIT:** GFCI OUTLET OR GFCI BREAKER IS NOT VISIBLY DAMAGED AND THE TEST OR RESET BUTTON IS INOPERABLE.

**DEFICIENCY CRITERIA:** GFCI outlet or GFCI breaker does not have visible damage and the test or reset button is inoperable (i.e., overall system or component thereof is not meeting function or purpose).

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Identify all GFCI outlets and GFCI breakers.
- REQUEST FOR HELP:** - Notify the POA that these circuits will be interrupted and may impact electrical devices (e.g., computer, medical device, television) on the same circuit as the GFCI outlet or GFCI breaker being tested.  
 - If a personal item (e.g., clothing, small appliance, plant, toy) is concealing the GFCI outlet or GFCI breaker and can reasonably be removed, ask the resident to move the item.
- ACTION:** - Engage the test button on each GFCI outlet and GFCI breaker.  
 - After engaging the test button, determine if the GFCI outlet or GFCI breaker trips.  
 - Then, engage the reset button.
- MORE INFORMATION:** - Some outlets are wired in series and may have one GFCI that provides protection to the entire series.  
 - A GFCI outlet or GFCI breaker test or reset button that is missing and results in an exposed conductor should be evaluated under the Electrical — Conductor, Outlet, and Switch standard.  
 - An acceptable industry standard tester may be used in place of the test and reset buttons if it meets all requirements of Underwriters Lab Standard 1436 for Outlet Circuit Testers.

**DEFICIENCY I — INSIDE:** GFCI OUTLET OR GFCI BREAKER IS NOT VISIBLY DAMAGED AND THE TEST OR RESET BUTTON IS INOPERABLE.

**DEFICIENCY CRITERIA:** GFCI outlet or GFCI breaker does not have visible damage and the test or reset button is inoperable (i.e., overall system or component thereof is not meeting function or purpose).

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Identify all GFCI outlets and GFCI breakers.
- REQUEST FOR HELP:** - Notify the POA that these circuits will be interrupted and may impact electrical devices (e.g., computer, medical device, television) on the same circuit as the GFCI outlet or GFCI breaker being tested.  
 - If an item (e.g., small appliance, plant, decorative item) is concealing the outlet and can reasonably be removed, ask the POA to move the item.
- ACTION:** - Engage the test button on each GFCI outlet and GFCI breaker.  
 - After engaging the test button, determine if the GFCI outlet or GFCI breaker trips.  
 - Then, engage the reset button.
- MORE INFORMATION:** - Some outlets are wired in series and may have one GFCI that provides protection to the entire series.  
 - A GFCI outlet or GFCI breaker test or reset button that is missing and results in an exposed conductor should be evaluated under the Electrical — Conductor, Outlet, and Switch standard.  
 - An acceptable industry standard tester may be used in place of the test and reset buttons if it meets all requirements of Underwriters Lab Standard 1436 for Outlet Circuit Testers.

**DEFICIENCY I — OUTSIDE:** GFCI OUTLET OR GFCI BREAKER IS NOT VISIBLY DAMAGED AND THE TEST OR RESET BUTTON IS INOPERABLE.

**DEFICIENCY CRITERIA:** GFCI outlet or GFCI breaker does not have visible damage and the test or reset button is inoperable (i.e., overall system or component thereof is not meeting function or purpose).

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Identify all GFCI outlets and GFCI breakers.
- REQUEST FOR HELP:** - Notify the POA that these circuits will be interrupted and may impact electrical devices (e.g., computer, medical device, television) on the same circuit as the GFCI outlet or GFCI breaker being tested.  
 - If an item (e.g., plant, decorative item) is concealing the outlet and can reasonably be removed, ask the POA to move the item.
- ACTION:** - Engage the test button on each GFCI outlet and GFCI breaker.  
 - After engaging the test button, determine if the GFCI outlet or GFCI breaker trips.  
 - Then, engage the reset button.
- MORE INFORMATION:** - Some outlets are wired in series and may have one GFCI that provides protection to the entire series.  
 - A GFCI outlet or GFCI breaker test or reset button that is missing and results in an exposed conductor should be evaluated under the Electrical — Conductor, Outlet, and Switch standard.  
 - An acceptable industry standard tester may be used in place of the test and reset buttons if it meets all requirements of Underwriters Lab Standard 1436 for Outlet Circuit Testers.

**DEFICIENCY 2 — UNIT:** AFCI OUTLET OR AFCI BREAKER IS NOT VISIBLY DAMAGED AND THE TEST OR RESET BUTTON IS INOPERABLE.

**DEFICIENCY CRITERIA:** AFCI outlet or AFCI breaker does not have visible damage and the test or reset button is inoperable (i.e., overall system or component thereof is not meeting function or purpose).

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Identify all AFCI outlets and AFCI breakers.
- REQUEST FOR HELP:** - Notify the POA that these circuits will be interrupted and may impact electrical devices (e.g., computer, medical device, television) on the same circuit as the AFCI outlet or AFCI breaker being tested.  
 - If a personal item (e.g., clothing, small appliance, plant, toy) is concealing the AFCI outlet or AFCI breaker and can reasonably be removed, ask the resident to move the item.
- ACTION:** - Engage the test button on each AFCI outlet and AFCI breaker.  
 - After engaging the test button, determine if the AFCI outlet or AFCI breaker trips.  
 - Then, engage the reset button.
- MORE INFORMATION:** - An AFCI outlet or AFCI breaker test or reset button that is missing and results in an exposed conductor should be evaluated under the Electrical — Conductor, Outlet, and Switch standard.

**DEFICIENCY 2 — INSIDE:** AFCI OUTLET OR AFCI BREAKER IS NOT VISIBLY DAMAGED AND THE TEST OR RESET BUTTON IS INOPERABLE.

**DEFICIENCY CRITERIA:** AFCI outlet or AFCI breaker does not have visible damage and the test or reset button is inoperable (i.e., overall system or component thereof is not meeting function or purpose).

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Identify all AFCI outlets and AFCI breakers.
- REQUEST FOR HELP:** - Notify the POA that these circuits will be interrupted and may impact electrical devices (e.g., computer, medical device, television) on the same circuit as the AFCI outlet or AFCI breaker being tested.  
 - If an item (e.g., small appliance, plant, decorative item) is concealing the AFCI outlet or AFCI breaker and can reasonably be removed, ask the POA to move the item.
- ACTION:** - Engage the test button on each AFCI outlet and AFCI breaker.  
 - After engaging the test button, determine if the AFCI outlet or AFCI breaker trips.  
 - Then, engage the reset button.
- MORE INFORMATION:** - An AFCI outlet or AFCI breaker test or reset button that is missing and results in an exposed conductor should be evaluated under the Electrical — Conductor, Outlet, and Switch standard.

**DEFICIENCY 2 — OUTSIDE:**      **AFCI OUTLET OR AFCI BREAKER IS NOT VISIBLY DAMAGED AND THE TEST OR RESET BUTTON IS INOPERABLE.**

**DEFICIENCY CRITERIA:**              AFCI outlet or AFCI breaker does not have visible damage and the test or reset button is inoperable (i.e., overall system or component thereof is not meeting function or purpose).

**HEALTH AND SAFETY DETERMINATION:**    **Severe**                      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:**              24 hours  
**HCV PASS / FAIL:**                              Fail  
**HCV CORRECTION TIMEFRAME:**          30 days

**INSPECTION PROCESS:**

- OBSERVATION:**                      - Identify all AFCI outlets and AFCI breakers.
- REQUEST FOR HELP:**                      - Notify the POA that these circuits will be interrupted and may impact electrical devices (e.g., computer, medical device, television) on the same circuit as the AFCI outlet or AFCI breaker being tested.  
     - If an item (e.g., plant, decorative item) is concealing the AFCI outlet or AFCI breaker and can reasonably be removed, ask the POA to move the item.
- ACTION:**                                      - Engage the test button on each AFCI outlet and AFCI breaker.  
     - After engaging the test button, determine if the AFCI outlet or AFCI breaker trips.  
     - Then, engage the reset button.
- MORE INFORMATION:**                      - An AFCI outlet or AFCI breaker test or reset button that is missing and results in an exposed conductor should be evaluated under the Electrical — Conductor, Outlet, and Switch standard.

**DEFICIENCY 3 — UNIT: AN UNPROTECTED OUTLET IS PRESENT WITHIN SIX FEET OF A WATER SOURCE. AFFIRMATIVE HABITABILITY REQUIREMENT**

**DEFICIENCY CRITERIA:** Outlet is present within six feet of a water source (i.e., sink, bathtub, shower, water faucet, toilet) that is located in the same room.  
 AND  
 Outlet is not GFCI protected.

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify all outlets within the Unit.
  - Identify water sources (i.e., sink, bathtub, shower, water faucet, toilet) within the same room as each outlet.
  - Determine if each outlet within six feet of a water source is GFCI protected.
- REQUEST FOR HELP:**
- If a personal item (e.g., clothing, small appliance, plant, toy) is concealing the outlet and can reasonably be removed, ask the resident to move the item.
- ACTION:**
- Once identified, measure from the center of each water source (i.e., sink, bathtub, shower, water faucet, toilet) to the center of each outlet located within the same room.
- MORE INFORMATION:**
- Outlet protection methods include GFCI outlet, GFCI breaker, or an outlet wired in series that is protected by another GFCI outlet.
  - An outlet dedicated to a major appliance (e.g., water heater, HVAC, refrigerator, washing machine, dishwasher, garbage disposal, appliance that is wall-mounted or installed within a cabinet, etc.) should not be evaluated under this standard, regardless of its distance from the water source.
  - A dedicated outlet is a receptacle outlet that is only capable of serving that specific appliance.
  - An outlet located below a countertop and within an enclosed cabinet should not be evaluated under this standard, regardless of its distance from the water source.
  - An electrical conductor that is not enclosed or properly insulated should be evaluated under the Electrical — Conductor, Outlet, and Switch standard.



**DEFICIENCY 3 — INSIDE: AN UNPROTECTED OUTLET IS PRESENT WITHIN SIX FEET OF A WATER SOURCE. AFFIRMATIVE HABITABILITY REQUIREMENT**

**DEFICIENCY CRITERIA:** Outlet is present within six feet of a water source (i.e., sink, bathtub, shower, water faucet, toilet) that is located in the same room.  
 AND  
 Outlet is not GFCI protected.

**HEALTH AND SAFETY DETERMINATION:** Severe The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify all outlets within the Inside area.
  - Identify water sources (i.e., sink, bathtub, shower, water faucet, toilet) within the same room as each outlet.
  - Determine if each outlet within six feet of a water source is GFCI protected.
- REQUEST FOR HELP:**
- If an item (e.g., small appliance, plant, decorative item) is concealing the outlet and can reasonably be removed, ask the POA to move the item.
- ACTION:**
- Once identified, measure from the center of each water source (i.e., sink, bathtub, shower, water faucet, toilet) to the center of each outlet located within the same room.
- MORE INFORMATION:**
- Outlet protection methods include GFCI outlet, GFCI breaker, or an outlet wired in series that is protected by another GFCI outlet.
  - An outlet dedicated to a major appliance (e.g., water heater, HVAC, refrigerator, washing machine, dishwasher, garbage disposal, appliance that is wall-mounted or installed within a cabinet, etc.) should not be evaluated under this standard, regardless of its distance from the water source.
  - A dedicated outlet is a receptacle outlet that is only capable of serving that specific appliance.
  - An outlet located below a countertop and within an enclosed cabinet should not be evaluated under this standard, regardless of its distance from the water source.
  - An electrical conductor that is not enclosed or properly insulated should be evaluated under the Electrical — Conductor, Outlet, and Switch standard.

DEFICIENCY 3 — OUTSIDE: AN UNPROTECTED OUTLET IS PRESENT WITHIN SIX FEET OF A WATER SOURCE. AFFIRMATIVE HABITABILITY REQUIREMENT

DEFICIENCY CRITERIA: Outlet is present throughout the Outside.  
 AND  
 Outlet is not GFCI protected.

HEALTH AND SAFETY DETERMINATION: Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

CORRECTION TIMEFRAME: 24 hours

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

INSPECTION PROCESS:

OBSERVATION: - Identify all outlets throughout the Outside.  
 - Determine if each outlet is GFCI protected.

REQUEST FOR HELP: - If an item (e.g., plant, decorative item) is concealing the outlet and can reasonably be removed, ask the POA to move the item.

ACTION: - None

MORE INFORMATION: - Outlet protection methods include GFCI outlet, GFCI breaker, or an outlet wired in series that is protected by another GFCI outlet.  
 - An electrical conductor that is not enclosed or properly insulated should be evaluated under the Electrical — Conductor, Outlet, and Switch standard.

**TITLE:** ELECTRICAL — SERVICE PANEL  
**VERSION:** V3.0  
**DATE PUBLISHED:** 08/11/23

**DEFINITION:** An enclosure, cabinet, box, or panelboard containing overcurrent protection devices for the control of light, heat, appliances and power circuits.

**PURPOSE:** To house overcurrent protection devices and prevent people from accidentally contacting energized parts, mitigate electrical fire hazards, and prevent infestation or intrusion of foreign matter or debris that may damage or contaminate components.

**COMMON COMPONENTS:** Enclosure box; Internal cover; External cover or door (if so designed); Dead front cover; Breaker; Fuse

**LOCATION:**

<input checked="" type="checkbox"/>	Unit	Living room, bedroom, kitchen, bathroom, closet, hallway, office, mechanical room, any wall surface, emergency generator, trash compactor, garage, and storage.
<input checked="" type="checkbox"/>	Inside	Living room, kitchen, bathroom, closet, hallway, office, mechanical room, any wall surface, emergency generator, trash compactor, garage, storage, and all common areas.
<input checked="" type="checkbox"/>	Outside	Anywhere on site, any wall surface, HVAC condensers, emergency generator, and trash compactor.

**MORE INFORMATION:** None

**DEFICIENCY 1:** Electrical service panel is not readily accessible.  
**LOCATION:**  Unit  Inside  Outside

**DEFICIENCY 2:** The overcurrent protection device is damaged.  
**LOCATION:**  Unit  Inside  Outside

**DEFICIENCY 3:** The overcurrent protection device is contaminated.  
**LOCATION:**  Unit  Inside  Outside

**DEFICIENCY I — UNIT: ELECTRICAL SERVICE PANEL IS NOT READILY ACCESSIBLE.**

**DEFICIENCY CRITERIA:** Electrical service panel is not reasonably accessible (i.e., cannot be reached and opened without moving obstructions, dismantling, destructive measures, or actions that may pose a risk to persons or property).

**HEALTH AND SAFETY DETERMINATION:** **Moderate** The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Identify the electrical service panel.

**REQUEST FOR HELP:**

- Ask the resident or POA to identify the electrical service panel that services the Unit.
- If a personal item (e.g., picture, calendar, rolling cart, clothing, small appliance, plant, toy) is concealing the electrical service panel and can reasonably be removed, ask the resident to move the item.
- If the electrical service panel is located behind a locked door, ask the resident or POA to unlock the door to permit access to the electrical service panel.
- If the electrical service panel is locked, ask the resident or POA to unlock the electrical service panel door.

**ACTION:** - Verify if the electrical service panel is reasonably accessible.

**MORE INFORMATION:**

- If the electrical service panel servicing the Unit is located behind a locked door, and the resident or POA cannot unlock the door at the time of the inspection, then it is not reasonably accessible as defined by this standard.
- If the resident or POA cannot unlock the electrical service panel door at the time of the inspection, then it is not reasonably accessible as defined by this standard.

**DEFICIENCY I — INSIDE: ELECTRICAL SERVICE PANEL IS NOT READILY ACCESSIBLE.**

**DEFICIENCY CRITERIA:** Electrical service panel is not reasonably accessible (i.e., cannot be reached and opened without moving obstructions, dismantling, destructive measures, or actions that may pose a risk to persons or property).

**HEALTH AND SAFETY DETERMINATION:** **Moderate** The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Identify the electrical service panel.
- REQUEST FOR HELP:**
- Ask the POA to identify the electrical service panel that services the Inside area being evaluated.
  - If an item (e.g., picture, calendar, rolling cart, small appliance, plant, decorative item) is concealing the electrical service panel and can reasonably be removed, ask the POA to move the item.
  - If the electrical service panel is located behind a locked door, ask the POA to unlock the door to permit access to the electrical service panel.
  - If the electrical service panel is locked, ask the POA to unlock the electrical service panel door.
- ACTION:** - Verify if the electrical service panel is reasonably accessible.
- MORE INFORMATION:**
- If the electrical service panel servicing the Inside area being evaluated is located behind a locked door, and the POA cannot unlock the door at the time of the inspection, then it is not reasonably accessible as defined by this standard.
  - If the POA cannot unlock the electrical service panel door at the time of the inspection, then it is not reasonably accessible as defined by this standard.

**DEFICIENCY I — OUTSIDE: ELECTRICAL SERVICE PANEL IS NOT READILY ACCESSIBLE.**

**DEFICIENCY CRITERIA:** Electrical service panel is not reasonably accessible (i.e., cannot be reached and opened without moving obstructions, dismantling, destructive measures, or actions that may pose a risk to persons or property).

**HEALTH AND SAFETY DETERMINATION:** **Moderate** The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Identify the electrical service panel.
- REQUEST FOR HELP:** - Ask the POA to identify the electrical service panel that services the Outside area being evaluated.  
 - If an item (e.g., debris, vegetation) is concealing the electrical service panel and can reasonably be removed, ask the POA to move the item.  
 - If the electrical service panel is locked, ask the POA to unlock the electrical service panel door.
- ACTION:** - Verify if the electrical service panel is reasonably accessible.
- MORE INFORMATION:** - If the POA cannot unlock the electrical service panel door at the time of the inspection, then it is not reasonably accessible as defined by this standard.

**DEFICIENCY 2 — UNIT: THE OVERCURRENT PROTECTION DEVICE IS DAMAGED.**

**DEFICIENCY CRITERIA:** The overcurrent protection device (i.e., fuse or breaker) is damaged (i.e., visibly defective; impacts functionality) such that it may not interrupt the circuit during an overcurrent condition.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify the electrical service panel.
  - Visually inspect the overcurrent protection device for damage (e.g., burns, melted materials, smoke).
- REQUEST FOR HELP:**
- Ask the resident or POA to identify the electrical service panel that services the Unit.
  - If a personal item (e.g., picture, calendar, rolling cart, clothing, small appliance, plant, toy) is concealing the electrical service panel and can reasonably be removed, ask the resident to move the item.
  - If the electrical service panel is located behind a locked door, ask the resident or POA to unlock the door to permit access to the electrical service panel.
  - If the electrical service panel is locked, ask the resident or POA to unlock the electrical service panel door.
- ACTION:**
- If present, open the electrical service panel door.
- MORE INFORMATION:**
- Do not remove the panel cover (i.e., dead front cover).
  - An electrical conductor that is not enclosed or properly insulated should be evaluated under the Electrical — Conductor, Outlet, and Switch standard.

**DEFICIENCY 2 — INSIDE: THE OVERCURRENT PROTECTION DEVICE IS DAMAGED.**

**DEFICIENCY CRITERIA:** The overcurrent protection device (i.e., fuse or breaker) is damaged (i.e., visibly defective; impacts functionality) such that it may not interrupt the circuit during an overcurrent condition.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify the electrical service panel.
  - Visually inspect the overcurrent protection device for damage (e.g., burns, melted materials, smoke).
- REQUEST FOR HELP:**
- Ask the POA to identify the electrical service panel that services the Inside area being evaluated.
  - If an item (e.g., picture, calendar, rolling cart, small appliance, plant, decorative item) is concealing the electrical service panel and can reasonably be removed, ask the POA to move the item.
  - If the electrical service panel is located behind a locked door, ask the POA to unlock the door to permit access to the electrical service panel.
  - If the electrical service panel is locked, ask the POA to unlock the electrical service panel door.
- ACTION:**
- If present, open the electrical service panel door.
- MORE INFORMATION:**
- Do not remove the panel cover (i.e., dead front cover).
  - An electrical conductor that is not enclosed or properly insulated should be evaluated under the Electrical — Conductor, Outlet, and Switch standard.



**DEFICIENCY 2 — OUTSIDE: THE OVERCURRENT PROTECTION DEVICE IS DAMAGED.**

**DEFICIENCY CRITERIA:** The overcurrent protection device (i.e., fuse or breaker) is damaged (i.e., visibly defective; impacts functionality) such that it may not interrupt the circuit during an overcurrent condition.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify the electrical service panel.
  - Visually inspect the overcurrent protection device for damage (e.g., burns, melted materials, smoke).
- REQUEST FOR HELP:**
- If an item (e.g., debris, vegetation) is concealing the electrical service panel and can reasonably be removed, ask the POA to move the item.
  - If the electrical service panel is locked, ask the POA to unlock the electrical service panel door.
- ACTION:**
- If present, open the electrical service panel door.
- MORE INFORMATION:**
- Do not remove the panel cover (i.e., dead front cover).
  - An electrical conductor that is not enclosed or properly insulated should be evaluated under the Electrical — Conductor, Outlet, and Switch standard.

**DEFICIENCY 3 — UNIT: THE OVERCURRENT PROTECTION DEVICE IS CONTAMINATED.**

**DEFICIENCY CRITERIA:** The overcurrent protection device (i.e., fuse or breaker) is contaminated (e.g., water, rust, corrosion).

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify the electrical service panel.
  - Visually inspect the overcurrent protection device for contamination.
- REQUEST FOR HELP:**
- Ask the resident or POA to identify the electrical service panel that services the Unit.
  - If a personal item (e.g., picture, calendar, rolling cart, clothing, small appliance, plant, toy) is concealing the electrical service panel and can reasonably be removed, ask the resident to move the item.
  - If the electrical service panel is located behind a locked door, ask the resident or POA to unlock the door to permit access to the electrical service panel.
  - If the electrical service panel is locked, ask the resident or POA to unlock the electrical service panel door.
- ACTION:**
- If present, open the electrical service panel door.
- MORE INFORMATION:**
- Do not remove the panel cover (i.e., dead front cover).
  - An electrical conductor that is not enclosed or properly insulated should be evaluated under the Electrical — Conductor, Outlet, and Switch standard.

**DEFICIENCY 3 — INSIDE: THE OVERCURRENT PROTECTION DEVICE IS CONTAMINATED.**

**DEFICIENCY CRITERIA:** The overcurrent protection device (i.e., fuse or breaker) is contaminated (e.g., water, rust, corrosion).

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify the electrical service panel.
  - Visually inspect the overcurrent protection device for contamination.
- REQUEST FOR HELP:**
- Ask the POA to identify the electrical service panel that services the Inside area being evaluated.
  - If an item (e.g., picture, calendar, rolling cart, small appliance, plant, decorative item) is concealing the electrical service panel and can reasonably be removed, ask the POA to move the item.
  - If the electrical service panel is located behind a locked door, ask the POA to unlock the door to permit access to the electrical service panel.
  - If the electrical service panel is locked, ask the POA to unlock the electrical service panel door.
- ACTION:**
- If present, open the electrical service panel door.
- MORE INFORMATION:**
- Do not remove the panel cover (i.e., dead front cover).
  - An electrical conductor that is not enclosed or properly insulated should be evaluated under the Electrical — Conductor, Outlet, and Switch standard.

**DEFICIENCY 3 — OUTSIDE: THE OVERCURRENT PROTECTION DEVICE IS CONTAMINATED.**

**DEFICIENCY CRITERIA:** The overcurrent protection device (i.e., fuse or breaker) is contaminated (e.g., water, rust, corrosion).

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify the electrical service panel.
  - Visually inspect the overcurrent protection device for contamination.
- REQUEST FOR HELP:**
- If an item (e.g., debris, vegetation) is concealing the electrical service panel and can reasonably be removed, ask the POA to move the item.
  - If the electrical service panel is locked, ask the POA to unlock the electrical service panel door.
- ACTION:**
- If present, open the electrical service panel door.
- MORE INFORMATION:**
- Do not remove the panel cover (i.e., dead front cover).
  - An electrical conductor that is not enclosed or properly insulated should be evaluated under the Electrical — Conductor, Outlet, and Switch standard.

**TITLE:** ELEVATOR  
**VERSION:** V3.0  
**DATE PUBLISHED:** 08/11/23

**DEFINITION:** A vertical transport vehicle, generally powered by electric motors that either drive traction cables and counterweight systems or pump hydraulic fluid to raise a cylindrical piston.

**PURPOSE:** Move people or things between a multi-story building's floors to their desired floor.

**COMMON COMPONENTS:** Cab; Door; Handrail; Buttons; Security phones; Lighting; Emergency aid button; Casing; Transition strip; Security gate

**LOCATION:**

<input type="checkbox"/>	Unit	None
<input checked="" type="checkbox"/>	Inside	Hallway, building entrance or lobby, parking garage
<input type="checkbox"/>	Outside	None

**MORE INFORMATION:** Service elevators that are obviously disabled or no longer in use should not be evaluated.

**DEFICIENCY 1:** Elevator is inoperable.

**LOCATION:**  Inside

**DEFICIENCY 2:** Elevator door does not fully open and close.

**LOCATION:**  Inside

**DEFICIENCY 3:** Elevator cab is not level with the floor.

**LOCATION:**  Inside

**DEFICIENCY 4:** Safety edge device has malfunctioned or is inoperable.

**LOCATION:**  Inside

**DEFICIENCY I — INSIDE: ELEVATOR IS INOPERABLE.**

**DEFICIENCY CRITERIA:** Elevator is inoperable (i.e., overall system or component thereof not meeting function or purpose; with or without visible damage).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:**

- Look to see that each elevator responds to the call and arrives to the intended floor.
- Look to make sure that the elevator cab is present.
- Look for the elevator certificate.

**REQUEST FOR HELP:** - If the elevator certificate is not present, ask the POA to show the elevator certificate.

**ACTION:**

- Approach each elevator panel on the main floor of the building and push the control button.
- Verify the elevator certificate is not expired.

**MORE INFORMATION:** - If the site has more than one elevator, then all elevators must be in working condition.

**DEFICIENCY 2 — INSIDE: ELEVATOR DOOR DOES NOT FULLY OPEN AND CLOSE.**

---

**DEFICIENCY CRITERIA:** Elevator door does not fully open and close.

---

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

---

**INSPECTION PROCESS:**

**OBSERVATION:** - Look to ensure that the door fully opens.  
- Look to ensure that the door fully closes.

**REQUEST FOR HELP:** - None

**ACTION:** - Enter the elevator on the main level and select a floor above you as your destination.  
- Wait for the elevator to arrive at the next level.  
- Select the main floor as your destination and wait for the elevator doors to fully close.

**MORE INFORMATION:** - If the site has more than one elevator, then all must be in working condition.

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**DEFICIENCY 3 — INSIDE: ELEVATOR CAB IS NOT LEVEL WITH THE FLOOR.**

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**DEFICIENCY CRITERIA:** There is more than a 3/4-inch difference in level between the elevator cab and the building's floor.

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**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

---

**INSPECTION PROCESS:**

**OBSERVATION:** - Look to ensure that the elevator cab is level with the building's floor.

**REQUEST FOR HELP:** - None

**ACTION:** - Enter the elevator on the main level and select a floor above you as your destination.  
- Wait for the elevator to arrive at the next level and let the doors open.  
- Measure the difference between the elevator cab and the building floor.

**MORE INFORMATION:** - If the site has more than one elevator, then all must be in working condition.

---



**DEFICIENCY 4 — INSIDE: SAFETY EDGE DEVICE HAS MALFUNCTIONED OR IS INOPERABLE.**

**DEFICIENCY CRITERIA:** Safety edge device has malfunctioned or is inoperable (i.e., overall system or component thereof is not meeting function or purpose; with or without visible damage).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Observe if the elevator door has a safety device.
- REQUEST FOR HELP:** - If the elevator certificate not present, ask the POA to show the elevator certificate.
- ACTION:**
  - Verify the elevator certificate is not expired.
  - Block the door and trigger the safety edge device.
- MORE INFORMATION:**
  - Not all elevators will have a safety device; if they are not present then disregard this deficiency.
  - Emergency escape hatch at the top of the elevator should not be inspected.

TITLE: EXIT SIGN  
VERSION: V3.0  
DATE PUBLISHED: 06/20/23

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DEFINITION: Device or placard that identifies the egress route in case of an emergency.

PURPOSE: The function of lighted LED exit signs is to allow you to find the exit or emergency egress route in the event of an emergency and provide better visibility in a fire situation.

COMMON COMPONENTS: Lighting; Batteries; Photoluminescent; Basic placards

LOCATION:  Unit None  
 Inside Hallway; stairway; corridor  
 Outside Hallway; stairway; corridor

MORE INFORMATION: None

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DEFICIENCY 1: Exit sign is damaged, missing, obstructed, or not adequately illuminated.

LOCATION:  Inside  Outside

---

DEFICIENCY I — INSIDE: EXIT SIGN IS DAMAGED, MISSING, OBSTRUCTED, OR NOT ADEQUATELY ILLUMINATED.

DEFICIENCY CRITERIA: Exit sign is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 Exit sign is missing (i.e., evidence of prior installation, but is now not present or is incomplete).  
 OR  
 Exit sign is obstructed such that the word “EXIT” is not clearly visible.  
 OR  
 Exit sign is not adequately illuminated.

HEALTH AND SAFETY DETERMINATION: Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

CORRECTION TIMEFRAME: 24 hours

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 24 hours

INSPECTION PROCESS:

- OBSERVATION:
- Determine if an exit sign is present.
  - If present, visually inspect to identify any damage or evidence that indicates an exit sign was previously installed but is now not present or is incomplete.
  - Visually verify the exit sign is affixed.
  - From multiple viewpoints, verify the word “EXIT” is clearly visible and that the exit sign is not obstructed.
  - Verify the exit sign is adequately illuminated.
- REQUEST FOR HELP: - None
- ACTION:
- If a test button is present, engage the test button and verify the back-up battery-powered light comes on.
  - If there is no test button, verify the AC-powered sign is fully lit.
- MORE INFORMATION:
- If multiple signs are present, note the specific area of the impacted sign.
  - Some AC-powered signs may have unutilized test buttons and some back-up batteries may be remotely located.
  - If the back-up battery is remotely located, the POA may direct the inspector to the remote location and demonstrate its functionality.
  - Combination auxiliary light and exit sign devices must be recorded as two individual deficiencies, each within its respective inspectable item.

**DEFICIENCY I — OUTSIDE: EXIT SIGN IS DAMAGED, MISSING, OBSTRUCTED, OR NOT ADEQUATELY ILLUMINATED.**

**DEFICIENCY CRITERIA:** Exit sign is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 Exit sign is missing (i.e., evidence of prior installation, but is now not present or is incomplete).  
 OR  
 Exit sign is obstructed such that the word “EXIT” is not clearly visible.  
 OR  
 Exit sign is not adequately illuminated.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

**OBSERVATION:**

- Determine if an exit sign is present.
- If present, visually inspect to identify any damage or evidence that indicates an exit sign was previously installed but is now not present or is incomplete.
- Visually verify the exit sign is affixed.
- From multiple viewpoints, verify the word “EXIT” is clearly visible and that the exit sign is not obstructed.
- Verify the exit sign is adequately illuminated.

**REQUEST FOR HELP:** - None

**ACTION:**

- If a test button is present, engage the test button and verify the back-up battery-powered light comes on.
- If there is no test button, verify the AC-powered sign is fully lit.

**MORE INFORMATION:**

- If multiple signs are present, note the specific area of the impacted sign.
- Some AC-powered signs may have unutilized test buttons and some back-up batteries may be remotely located.
- If the back-up battery is remotely located, the POA may direct the inspector to the remote location and demonstrate its functionality.
- Combination auxiliary light and exit sign devices must be recorded as two individual deficiencies, each within its respective inspectable item.

TITLE: FENCE AND GATE  
 VERSION: V3.0  
 DATE PUBLISHED: 08/11/23

DEFINITION: Fence: A barrier, railing, or other upright structure to control access.  
Gate: A moveable barrier that closes an opening in a wall or fence.

PURPOSE: Establish a visual boundary and provide security and controlled access.

COMMON COMPONENTS: Post; Lock; Gate; Fencing material; Hinge; Latch; Nails

LOCATION:  Unit None  
 Inside None  
 Outside Throughout the exterior, parking area.

MORE INFORMATION:
 

- This item includes, but is not limited to, utility fencing, pool fencing, fencing around unprotected heights, storm water management pond, daycares, as well as associated gates.
- This item does not include non-security perimeter (i.e., intended to provide full or partial enclosure of a property along or near the property lines), landscape, or decorative fencing.
- A single or multi-panel garage door should be evaluated under Garage Door standard.

DEFICIENCY 1: Fence component is missing.  
 LOCATION:  Outside

DEFICIENCY 2: Gate does not open, close, latch, or lock.  
 LOCATION:  Outside

DEFICIENCY 3: Fence demonstrates signs of collapse.  
 LOCATION:  Outside

DEFICIENCY I — OUTSIDE: FENCE COMPONENT IS MISSING.

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DEFICIENCY CRITERIA: Fence component is missing (i.e., evidence of prior installation, but now not present or is incomplete), resulting in a hole that is approximately 20% or greater of the area of a single section of fence.

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HEALTH AND SAFETY DETERMINATION: Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days  
HCV PASS / FAIL: Fail  
HCV CORRECTION TIMEFRAME: 30 days

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INSPECTION PROCESS:

- OBSERVATION: - Look at each section of the fence for missing pickets or fence portions.
  - REQUEST FOR HELP: - None
  - ACTION: - Determine the approximate percentage of the section of fence impacted.
  - MORE INFORMATION: - A single section of fence is the portion of fence located between two consecutive posts.
-

**DEFICIENCY 2 — OUTSIDE: GATE DOES NOT OPEN, CLOSE, LATCH, OR LOCK.**

**DEFICIENCY CRITERIA:** Gate will not open.  
 OR  
 Gate will open when locked or latched.  
 OR  
 Gate will not close.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - None
- REQUEST FOR HELP:** - If lock is present on gate, ask the POA to unlock gate.  
 - If a lock is present on the gate, ask the POA to lock the gate.
- ACTION:** - Open the gate fully.  
 - Close the gate fully and latch the gate.  
 - Attempt to open the gate without engaging the latch.  
 - Attempt to open the locked gate while engaging the latch.
- MORE INFORMATION:** - If the fence is enclosing a utility item with the lock owned by the utility company, then the inspector should ensure that the gate is locked.  
 - If a lock is not present, then do not evaluate it as a deficiency under this standard.  
 - A single or multi-panel garage door should be evaluated under Garage Door standard.

**DEFICIENCY 3 — OUTSIDE: FENCE DEMONSTRATES SIGNS OF COLLAPSE.**

**DEFICIENCY CRITERIA:** Fence demonstrates signs of collapse.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Look for failing (e.g., rotten, eaten, rusted, cracking) fence posts that allow all or part of a fence panel to become unstable, lean, or fall.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**More Information:** - None



**TITLE:** FIRE ESCAPE  
**VERSION:** V3.0  
**DATE PUBLISHED:** 06/20/23

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**DEFINITION:** An apparatus on the outside of a building used for escaping from a building on fire.  
**PURPOSE:** Provides a means of alternative emergency egress from the interior of the building to the exterior.  
**COMMON COMPONENTS:** Stairs; Ladder; Platform; Guardrail; Handrail; A counterbalanced stairway; Drop ladder  
**LOCATION:**  Unit None  
 Inside None  
 Outside Exterior of building—typically high-rises and other multi-story buildings—near windows and exterior doors.  
**MORE INFORMATION:** A blocked fire escape should be evaluated under the Egress standard.

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**DEFICIENCY 1:** Fire escape component is damaged or missing.  
**LOCATION:**  Outside

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**DEFICIENCY I — OUTSIDE: FIRE ESCAPE COMPONENT IS DAMAGED OR MISSING.**

**DEFICIENCY CRITERIA:** Any stair, ladder, platform, guardrail, or handrail is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 Any stair, ladder, platform, guardrail, or handrail is missing (i.e., evidence of prior installation, but now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

**OBSERVATION:** - Check the fire escape stairs, platforms, guardrails, and handrails for damage, deterioration, or any condition that renders the component unusable or unsafe to traverse.  
 - Inspect for missing fire escape components.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**MORE INFORMATION:** - If a window or door leading to the fire escape is blocked, refer to the Egress standard.  
 - If the fire escape itself is blocked, refer to the Egress standard.  
 - There is no requirement for inspectors to go on the fire escape as this is a visual observation from the ground or unit.

**TITLE:** FIRE EXTINGUISHER  
**VERSION:** V3.0  
**DATE PUBLISHED:** 06/20/23

**DEFINITION:** A portable fire safety device that discharges a jet of water, foam, gas, or other material to extinguish a fire.

**PURPOSE:** Put out a small fire by directing onto it a substance that cools the burning material, deprives the flame of oxygen, or interferes with the chemical reactions occurring in the flame.

**COMMON COMPONENTS:** Tank; Locking pin; Handle or operating lever; Pressure gauge; Discharge hose and nozzle; Mounting bracket; Fire extinguisher cabinet; Inspection tag

**LOCATION:**

<input checked="" type="checkbox"/>	Unit	Includes, but is not limited to: hallways, kitchens, laundry rooms, mechanical rooms
<input checked="" type="checkbox"/>	Inside	Includes, but is not limited to: hallways, kitchens, laundry rooms, common areas, mechanical rooms
<input checked="" type="checkbox"/>	Outside	Parking garages, breezeways, property exterior, roof tops

**MORE INFORMATION:**

- This standard does not apply to fire extinguishers owned by the resident.
- Do not evaluate fire extinguishers that are not in service (i.e., in storage or awaiting service).

**DEFICIENCY 1:** Fire extinguisher pressure gauge reads over or under-charged.

**LOCATION:**  Unit       Inside       Outside

**DEFICIENCY 2:** Fire extinguisher service tag is missing, illegible, or expired.

**LOCATION:**  Unit       Inside       Outside

**DEFICIENCY 3:** Fire extinguisher is damaged or missing.

**LOCATION:**  Unit       Inside       Outside

**DEFICIENCY I — UNIT:** FIRE EXTINGUISHER PRESSURE GAUGE READS OVER OR UNDER-CHARGED.

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**DEFICIENCY CRITERIA:** Pressure gauge indicates that the fire extinguisher is over or under-charged.

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**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

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**INSPECTION PROCESS:**

**OBSERVATION:**

- Look at the fire extinguisher and determine if it has a pressure gauge.
- If it does, ensure that the gauge is in the green zone and not discharged or over or under-charged.

**REQUEST FOR HELP:** - Determine if fire extinguisher is owned by the resident.

**ACTION:** - None

**More Information:** - None

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**DEFICIENCY I — INSIDE:** FIRE EXTINGUISHER PRESSURE GAUGE READS OVER OR UNDER-CHARGED.

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**DEFICIENCY CRITERIA:** Pressure gauge indicates that the fire extinguisher is over or under-charged.

---

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

---

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at the fire extinguisher and determine if it has a pressure gauge.
  - If it does, ensure that the gauge is in the green zone and not discharged or over or under-charged.
- REQUEST FOR HELP:**
- Ask the POA to identify all fire extinguishers provided by the property.
- ACTION:**
- None
- More Information:**
- None
-

DEFICIENCY I — OUTSIDE: FIRE EXTINGUISHER PRESSURE GAUGE READS OVER OR UNDER-CHARGED.

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DEFICIENCY CRITERIA: Pressure gauge indicates that the fire extinguisher is over or under-charged.

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HEALTH AND SAFETY DETERMINATION: Life-Threatening The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

CORRECTION TIMEFRAME: 24 hours

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 24 hours

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INSPECTION PROCESS:

- OBSERVATION: - Look at the fire extinguisher and determine if it has a pressure gauge.  
- If it does, ensure that the gauge is in the green zone and not discharged or over or under-charged.
- REQUEST FOR HELP: - Ask the POA to identify all fire extinguishers provided by the property.
- ACTION: - None
- More Information: - None
-

**DEFICIENCY 2 — UNIT: FIRE EXTINGUISHER SERVICE TAG IS MISSING, ILLEGIBLE, OR EXPIRED.**

**DEFICIENCY CRITERIA:** The date on the service tag of any fire extinguisher has exceeded one year.  
 OR  
 The fire extinguisher tag is missing or illegible.  
 OR  
 A nonchargeable or disposable fire extinguisher is more than 12 years old (based on manufacture date).

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:** - Look at a chargeable fire extinguisher and verify the date on the service tag.
- REQUEST FOR HELP:** - Determine if fire extinguisher is owned by the resident.
- ACTION:** - None
- More Information:** - If the POA provides the invoice or report from the servicing fire extinguisher company, do not record a deficiency for a missing tag. The date of the report must be no more than one year from the inspection date.

**DEFICIENCY 2 — INSIDE: FIRE EXTINGUISHER SERVICE TAG IS MISSING, ILLEGIBLE, OR EXPIRED.**

---

**DEFICIENCY CRITERIA:** The date on the service tag of any fire extinguisher has exceeded one year.  
OR  
The fire extinguisher tag is missing or illegible.  
OR  
A nonchargeable or disposable fire extinguisher is more than 12 years old (based on manufacture date).

---

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

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**INSPECTION PROCESS:**

- OBSERVATION:** - Look at a chargeable fire extinguisher and verify the date on the service tag.
- REQUEST FOR HELP:** - Ask the POA to identify all fire extinguishers provided by the property.
- ACTION:** - None
- More Information:** - If the POA provides the invoice or report from the servicing fire extinguisher company, do not record a deficiency for a missing tag. The date of the report must be no more than one year from the inspection date.
-



**DEFICIENCY 2 — OUTSIDE: FIRE EXTINGUISHER SERVICE TAG IS MISSING, ILLEGIBLE, OR EXPIRED.**

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**DEFICIENCY CRITERIA:** The date on the service tag of any fire extinguisher has exceeded one year.  
OR  
The fire extinguisher tag is missing or illegible.  
OR  
A nonchargeable or disposable fire extinguisher is more than 12 years old (based on manufacture date).

---

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

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**INSPECTION PROCESS:**

- OBSERVATION:** - Look at a chargeable fire extinguisher and verify the date on the service tag.
- REQUEST FOR HELP:** - Ask the POA to identify all fire extinguishers provided by the property.
- ACTION:** - None
- More Information:** - If the POA provides the invoice or report from the servicing fire extinguisher company, do not record a deficiency for a missing tag. The date of the report must be no more than one year from the inspection date.
-

**DEFICIENCY 3 — UNIT: FIRE EXTINGUISHER IS DAMAGED OR MISSING.**

**DEFICIENCY CRITERIA:** Fire extinguisher is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 Fire extinguisher is missing (i.e., evidence of prior installation, but now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

**OBSERVATION:**

- Look along the walls for evidence of prior installation of a fire extinguisher (e.g., brackets, signage, or marked cabinets).
- If present, visually inspect to identify any damage.

**REQUEST FOR HELP:** - Determine if fire extinguisher is owned by the resident.

**ACTION:** - None

**More Information:** - None

**DEFICIENCY 3 — INSIDE: FIRE EXTINGUISHER IS DAMAGED OR MISSING.**

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<b>DEFICIENCY CRITERIA:</b>	Fire extinguisher is damaged (i.e., visibly defective; impacts functionality).	
	OR	
	Fire extinguisher is missing (i.e., evidence of prior installation, but now not present or is incomplete).	

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<b>HEALTH AND SAFETY DETERMINATION:</b>	Life-Threatening	The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.
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<b>CORRECTION TIMEFRAME:</b>	24 hours
<b>HCV PASS / FAIL:</b>	Fail
<b>HCV CORRECTION TIMEFRAME:</b>	24 hours

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**INSPECTION PROCESS:**

- |                          |   |
|--------------------------|---|
| <b>OBSERVATION:</b>      | <ul style="list-style-type: none"> <li>- Look along the walls for evidence of prior installation of a fire extinguisher (e.g., brackets, signage, or marked cabinets).</li> <li>- If present, visually inspect to identify any damage.</li> </ul> |
| <b>REQUEST FOR HELP:</b> | - Ask the POA to identify all fire extinguishers provided by the property.  |
| <b>ACTION:</b>           | - None  |
| <b>More Information:</b> | - None  |
-

**DEFICIENCY 3 — OUTSIDE: FIRE EXTINGUISHER IS DAMAGED OR MISSING.**

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<b>DEFICIENCY CRITERIA:</b>	Fire extinguisher is damaged (i.e., visibly defective; impacts functionality).	
	OR	
	Fire extinguisher is missing (i.e., evidence of prior installation, but now not present or is incomplete).	

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<b>HEALTH AND SAFETY DETERMINATION:</b>	Life-Threatening	The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.
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<b>CORRECTION TIMEFRAME:</b>	24 hours
<b>HCV PASS / FAIL:</b>	Fail
<b>HCV CORRECTION TIMEFRAME:</b>	24 hours

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**INSPECTION PROCESS:**

<b>OBSERVATION:</b>	<ul style="list-style-type: none"> <li>- Look along the walls for evidence of prior installation of a fire extinguisher (e.g., brackets, signage, or marked cabinets).</li> <li>- If present, visually inspect to identify any damage.</li> </ul>
<b>REQUEST FOR HELP:</b>	- Ask the POA to identify all fire extinguishers provided by the property.
<b>ACTION:</b>	- None
<b>More Information:</b>	- None

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**TITLE:** FLAMMABLE AND COMBUSTIBLE ITEM  
**VERSION:** V3.0  
**DATE PUBLISHED:** 06/20/23

**DEFINITION:** A combustible material is any material that, in the form in which it is used and under the conditions anticipated, will ignite and burn or will add appreciable heat to an ambient fire.

**PURPOSE:** None

**COMMON COMPONENTS:** None

**LOCATION:**  Unit Within Unit, near water heater, furnace, stove, oven, fireplace, garage, attic, basement  
 Inside Near water heater, near furnace, stove, oven, fireplace, garage, attic, basement  
 Outside Outside of Unit, yard

**MORE INFORMATION:** None

**DEFICIENCY 1:** Flammable or combustible item is on or within 3 feet of an appliance that provides heat for thermal comfort or a fuel-burning water heater.  
 OR  
 Improperly stored chemicals.

**LOCATION:**  Unit  Inside  Outside

**DEFICIENCY 1 — UNIT:** FLAMMABLE OR COMBUSTIBLE ITEM IS ON OR WITHIN 3 FEET OF AN APPLIANCE THAT PROVIDES HEAT FOR THERMAL COMFORT OR A FUEL-BURNING WATER HEATER.  
 OR  
 IMPROPERLY STORED CHEMICALS.

**DEFICIENCY CRITERIA:** Flammable or combustible item is on or within 3 feet of an appliance that provides heat for thermal comfort or a fuel-burning water heater.  
 OR  
 Improperly stored chemicals.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

**OBSERVATION:**

- Look for flammable or combustible items on or near an appliance that provides heat for thermal comfort.
- Look for flammable or combustible items on or near a fuel-burning water heater.
- Look for any improperly stored chemicals (e.g., paint, gasoline, etc.).

**REQUEST FOR HELP:** - None

**ACTION:**

- If applicable, measure distance between the flammable or combustible item and the appliance that provides heat for thermal comfort.
- If applicable, measure distance between the flammable or combustible item and the fuel-burning water heater.

**MORE INFORMATION:**

- Excluding heating oil in a heating oil tank, petroleum products (e.g., gasoline, kerosene, or propane) should never be stored in the Unit or Inside areas.
- A combustible item in its original container and stored in a safe place (e.g., under a kitchen sink, in a hall closet, etc.) is not a deficiency.
- Electrical components should not be evaluated as ignition sources under this standard.

**DEFICIENCY I — INSIDE:** FLAMMABLE OR COMBUSTIBLE ITEM IS ON OR WITHIN 3 FEET OF AN APPLIANCE THAT PROVIDES HEAT FOR THERMAL COMFORT OR A FUEL-BURNING WATER HEATER.  
 OR  
 IMPROPERLY STORED CHEMICALS.

**DEFICIENCY CRITERIA:** Flammable or combustible item is on or within 3 feet of an appliance that provides heat for thermal comfort or a fuel-burning water heater.  
 OR  
 Improperly stored chemicals.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

**OBSERVATION:**

- Look for flammable or combustible items on or near an appliance that provides heat for thermal comfort.
- Look for flammable or combustible items on or near a fuel-burning water heater.
- Look for any improperly stored chemicals (e.g., paint, gasoline, etc.).

**REQUEST FOR HELP:** - None

**ACTION:**

- If applicable, measure distance between the flammable or combustible item and the appliance that provides heat for thermal comfort.
- If applicable, measure distance between the flammable or combustible item and the fuel-burning water heater.

**MORE INFORMATION:**

- Excluding heating oil in a heating oil tank, petroleum products (e.g., gasoline, kerosene, or propane) should never be stored in the Unit or Inside areas.
- A combustible item in its original container and stored in a safe place (e.g., under a kitchen sink, in a hall closet, etc.) is not a deficiency.
- Electrical components should not be evaluated as ignition sources under this standard.

**DEFICIENCY I — OUTSIDE:** FLAMMABLE OR COMBUSTIBLE ITEM IS ON OR WITHIN 3 FEET OF AN APPLIANCE THAT PROVIDES HEAT FOR THERMAL COMFORT OR A FUEL-BURNING WATER HEATER.  
 OR  
 IMPROPERLY STORED CHEMICALS.

**DEFICIENCY CRITERIA:** Flammable or combustible item is on or within 3 feet of an appliance that provides heat for thermal comfort or a fuel-burning water heater.  
 OR  
 Improperly stored chemicals.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look for flammable or combustible items on or near an appliance that provides heat for thermal comfort.
  - Look for flammable or combustible items on or near a fuel-burning water heater.
  - Look for any improperly stored chemicals (e.g., paint, gasoline, etc.).
- REQUEST FOR HELP:**
- None
- ACTION:**
- If applicable, measure distance between the flammable or combustible item and the appliance that provides heat for thermal comfort.
  - If applicable, measure distance between the flammable or combustible item and the fuel-burning water heater.
- MORE INFORMATION:**
- Excluding heating oil in a heating oil tank, petroleum products (e.g., gasoline, kerosene, or propane) should never be stored in the Unit or Inside areas.
  - A combustible item in its original container and stored in a safe place (e.g., under a kitchen sink, in a hall closet, etc.) is not a deficiency.
  - Electrical components should not be evaluated as ignition sources under this standard.



TITLE: FLOOR  
 VERSION: V3.0  
 DATE PUBLISHED: 08/11/23

**DEFINITION:** Lower surface of a room.

**PURPOSE:** A horizontal lower surface of a room used to walk on and may separate levels.

**COMMON COMPONENTS:** Carpet fibers (e.g., nylon, polyester, wool); Insulation; Grout; Bonding agent; Tiles; Carpet; Hardwood flooring; Stain; Underlayment; Padding

**LOCATION:**

<input checked="" type="checkbox"/>	Unit	Dining room, living room, kitchen, bathroom, bedroom, closet, hallway, or other unit spaces.
<input checked="" type="checkbox"/>	Inside	Dining room, living room, kitchen, bathroom, closet, hallway, or other common spaces.
<input type="checkbox"/>	Outside	None

**MORE INFORMATION:**

- Within an unfinished basement, bare concrete floors are acceptable.
- Unfinished floors are acceptable in a garage, storage room, maintenance room, utility room, or other room not intended for resident access.
- Within a unit or inside location regularly utilized by a resident, polished or painted concrete floors are acceptable. However, bare concrete floors are not acceptable within these locations.

**DEFICIENCY 1:** Floor substrate is exposed.

**LOCATION:**  Unit  Inside

**DEFICIENCY 2:** Floor component(s) is not functionally adequate.

**LOCATION:**  Unit  Inside

DEFICIENCY I — UNIT: FLOOR SUBSTRATE IS EXPOSED.

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DEFICIENCY CRITERIA: 10% or more of the floor substrate area is exposed in any room.

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HEALTH AND SAFETY DETERMINATION: Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

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INSPECTION PROCESS:

OBSERVATION: - Look down to identify exposed substrate on any area of the floor within each room.

REQUEST FOR HELP: - None

ACTION: - Measure the exposed area within each room.  
- Determine the total percentage of the exposed area within each room.

MORE INFORMATION: - None

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**DEFICIENCY I — INSIDE: FLOOR SUBSTRATE IS EXPOSED.**

---

**DEFICIENCY CRITERIA:** 10% or more of the floor substrate area is exposed in any room.

---

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

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**INSPECTION PROCESS:**

**OBSERVATION:** - Look down to identify exposed substrate on any area of the floor within each room.

**REQUEST FOR HELP:** - None

**ACTION:** - Measure the exposed area within each room.  
- Determine the total percentage of the exposed area within each room.

**MORE INFORMATION:** - None

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**DEFICIENCY 2 — UNIT:** FLOOR COMPONENT(S) IS NOT FUNCTIONALLY ADEQUATE.

**DEFICIENCY CRITERIA:** Floor component(s) is not functionally adequate (i.e., does not allow floor to separate levels or to be walked on).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Look at the floor to identify any component that is not functionally adequate (i.e., does not allow floor to separate levels or to be walked on).

**REQUEST FOR HELP:** - None

**ACTION:** - None

**MORE INFORMATION:**

- If the overall floor exhibits a sign of serious failure that may threaten the resident's safety, then evaluate the condition under the Structural System standard.
- Examples of conditions that may inhibit a floor component(s)'s functionality may include:
  - Wood rot
  - Sloping
  - Deflection
- Some surface abnormalities may indicate the presence of this deficiency (e.g., lifting tiles, hardwood cupping, linoleum bubbling, etc.); however, the surface abnormalities alone do not constitute a deficiency under this standard.

**DEFICIENCY 2 — INSIDE: FLOOR COMPONENT(S) IS NOT FUNCTIONALLY ADEQUATE.**

**DEFICIENCY CRITERIA:** Floor component(s) is not functionally adequate (i.e., does not allow floor to separate levels or to be walked on).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Look at the floor to identify any component that is not functionally adequate (i.e., does not allow floor to separate levels or to be walked on).

**REQUEST FOR HELP:** - None

**ACTION:** - None

**MORE INFORMATION:**

- If the overall floor exhibits a sign of serious failure that may threaten the resident's safety, then evaluate the condition under the Structural System standard.
- Examples of conditions that may inhibit a floor component(s)'s functionality may include:
  - Wood rot
  - Sloping
  - Deflection
- Some surface abnormalities may indicate the presence of this deficiency (e.g., lifting tiles, hardwood cupping, linoleum bubbling, etc.); however, the surface abnormalities alone do not constitute a deficiency under this standard.

**TITLE:** FOOD PREPARATION AREA  
**VERSION:** V3.0  
**DATE PUBLISHED:** 08/11/23

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**DEFINITION:** Flat surfaces designed, arranged, intended, or used for cooking or otherwise making food ready for consumption.

**PURPOSE:** Generally used for food preparation and is made of nonporous surfaces designed to be cleaned.

**COMMON COMPONENTS:** Nonporous surface; Backsplash

**LOCATION:**  Unit Kitchen or food preparation space.  
 Inside Kitchen or food preparation space.  
 Outside None

**MORE INFORMATION:** None

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**DEFICIENCY 1:** Food preparation area is not present.

**LOCATION:**  Unit – Affirmative Habitability Requirement

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**DEFICIENCY 2:** Food preparation area is damaged or is not functionally adequate.

**LOCATION:**  Unit  Inside

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DEFICIENCY I — UNIT: FOOD PREPARATION AREA IS NOT PRESENT.

AFFIRMATIVE HABITABILITY REQUIREMENT

DEFICIENCY CRITERIA: Food preparation area is not present.

HEALTH AND SAFETY DETERMINATION: **Moderate**      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

INSPECTION PROCESS:

- OBSERVATION: - Visually inspect for the presence of a food preparation area.
- REQUEST FOR HELP: - None
- ACTION: - None
- More Information: - None

**DEFICIENCY 2 — UNIT:** FOOD PREPARATION AREA IS DAMAGED OR IS NOT FUNCTIONALLY ADEQUATE.

**DEFICIENCY CRITERIA:** Exposed substrate surface comprises at least 10% or more of the total food preparation area.  
 OR  
 The food preparation area is not functionally adequate (i.e., does not reasonably allow for adequate preparation of food).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Look at food preparation area for damage, delamination, burns, or other conditions that may impact the functionality.

**REQUEST FOR HELP:** - None

**ACTION:** - Measure the exposed substrate area, if applicable.  
 - Determine if the countertop is functionally adequate.

**MORE INFORMATION:** - Substrate is the material under the countertop's nonporous surface.  
 - The food preparation area is not functionally adequate if it does not reasonably allow for adequate preparation of food or if the surface cannot be sanitized.



**DEFICIENCY 2 — INSIDE: FOOD PREPARATION AREA IS DAMAGED OR IS NOT FUNCTIONALLY ADEQUATE.**

**DEFICIENCY CRITERIA:** Exposed substrate surface comprises at least 10% or more of the total food preparation area.  
 OR  
 The food preparation area is not functionally adequate (i.e., does not reasonably allow for adequate preparation of food).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Look at food preparation area for damage, delamination, burns, or other conditions that may impact the functionality.
- REQUEST FOR HELP:** - None
- ACTION:** - Measure the exposed substrate area, if applicable.  
 - Determine if the countertop is functionally adequate.
- MORE INFORMATION:** - Substrate is the material under the countertop's nonporous surface.  
 - The food preparation area is not functionally adequate if it does not reasonably allow for adequate preparation of food or if the surface cannot be sanitized.

**TITLE:** FOUNDATION  
**VERSION:** V3.0  
**DATE PUBLISHED:** 08/11/23

**DEFINITION:** Lowest load-bearing part of a building.  
**PURPOSE:** Provide support for a structure by transferring the structural load to the surrounding soil while also isolating the structure from ground moisture.  
**COMMON COMPONENTS:** Foundation vent; Footing; Slab; Masonry block; Pier; Post; Tie down strap  
**LOCATION:**  Unit Basement; floor; wall; ceiling.  
 Inside Basement; floor; wall; ceiling.  
 Outside Exterior of property.  
**MORE INFORMATION:**

- If the wall is a party or separating wall, then evaluate under the Wall – Interior standard.
- If the wall is not a party or separating wall and it is not below grade, then evaluate under the Wall – Exterior standard.
- If the wall is below grade and soil is on the exterior side, then evaluate under the Foundation standard.

**DEFICIENCY 1:** Foundation is cracked.  
**LOCATION:**  Unit  Inside  Outside

**DEFICIENCY 2:** Foundation vent cover is missing or damaged.  
**LOCATION:**  Outside

**DEFICIENCY 3:** Foundation has exposed rebar or foundation is spalling, flaking, or chipping.  
**LOCATION:**  Unit  Inside  Outside

**DEFICIENCY 4:** Foundation is infiltrated by water.  
**LOCATION:**  Unit  Inside

**DEFICIENCY 5:** Foundation support post, column, beam, or girder is damaged.  
**LOCATION:**  Unit  Inside  Outside

DEFICIENCY I — UNIT: FOUNDATION IS CRACKED.

DEFICIENCY CRITERIA: Crack is present with a width of ¼-inch or greater and a length of 12 inches or greater.

HEALTH AND SAFETY DETERMINATION: **Moderate**      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

INSPECTION PROCESS:

OBSERVATION: - Look at the foundation and identify if there are any indicators of foundation cracks (e.g., cracks in walls, no functioning doors, unlevel floors or windows).

REQUEST FOR HELP: - None

ACTION: - If a crack is found, measure its length and width.

MORE INFORMATION: - If the overall foundation exhibits a sign of serious failure that may threaten the resident's safety, then evaluate the condition under the Structural System standard.

**DEFICIENCY I — INSIDE: FOUNDATION IS CRACKED.**

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**DEFICIENCY CRITERIA:** Crack is present with a width of ¼-inch or greater and a length of 12 inches or greater.

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**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

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**INSPECTION PROCESS:**

**OBSERVATION:** - Look at the foundation and identify if there are any indicators of foundation cracks (e.g., cracks in walls, no functioning doors, unlevel floors or windows).

**REQUEST FOR HELP:** - None

**ACTION:** - If a crack is found, measure its length and width.

**MORE INFORMATION:** - If the overall foundation exhibits a sign of serious failure that may threaten the resident's safety, then evaluate the condition under the Structural System standard.

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**DEFICIENCY I — OUTSIDE: FOUNDATION IS CRACKED.**

**DEFICIENCY CRITERIA:** Crack is present with a width of ¼-inch or greater and a length of 12 inches or greater.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Look at the foundation and identify if there are any indicators of foundation cracks (e.g., cracks in walls, no functioning doors, unlevel floors or windows).

**REQUEST FOR HELP:** - None

**ACTION:** - If a crack is found, measure its length and width.

**MORE INFORMATION:** - If the overall foundation exhibits a sign of serious failure that may threaten the resident's safety, then evaluate the condition under the Structural System standard.

**DEFICIENCY 2 — OUTSIDE: FOUNDATION VENT COVER IS MISSING OR DAMAGED.**

**DEFICIENCY CRITERIA:** Foundation vent cover is missing (i.e., evidence of prior installation, but now not present or is incomplete) or damaged (i.e., visibly defective; impacts functionality).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Look along the exterior foundation walls for evidence of prior installation of a foundation vent cover.  
 - If evidence of prior installation is found, determine if the vent cover is complete and undamaged.
- REQUEST FOR HELP:** - None
- ACTION:** - None
- More Information:** - None

**DEFICIENCY 3 — UNIT: FOUNDATION HAS EXPOSED REBAR OR FOUNDATION IS SPALLING, FLAKING, OR CHIPPING.**

**DEFICIENCY CRITERIA:** The structure has any exposed rebar.  
 OR  
 Foundation is spalling, flaking, or chipping, and the affected area is 12x12 inches or greater and goes into the foundation at a depth of 3/4-inch or greater.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Look at a structure and examine it for any exposed rebar or spalling, flaking, or chipping in the foundation.
- REQUEST FOR HELP:** - None
- ACTION:** - If signs are found, measure the affected area.
- More Information:** - If the overall foundation exhibits a sign of serious failure that may threaten the resident's safety, then evaluate the condition under the Structural System standard.

**DEFICIENCY 3 — INSIDE: FOUNDATION HAS EXPOSED REBAR OR FOUNDATION IS SPALLING, FLAKING, OR CHIPPING.**

**DEFICIENCY CRITERIA:** The structure has any exposed rebar.  
 OR  
 Foundation is spalling, flaking, or chipping, and the affected area is 12x12 inches or greater and goes into the foundation at a depth of ¾-inch or greater.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Look at a structure and examine it for any exposed rebar or spalling, flaking, or chipping in the foundation.
- REQUEST FOR HELP:** - None
- ACTION:** - If signs are found, measure the affected area.
- More Information:** - If the overall foundation exhibits a sign of serious failure that may threaten the resident's safety, then evaluate the condition under the Structural System standard.



**DEFICIENCY 3 — OUTSIDE: FOUNDATION HAS EXPOSED REBAR OR FOUNDATION IS SPALLING, FLAKING, OR CHIPPING.**

**DEFICIENCY CRITERIA:** The structure has any exposed rebar.  
 OR  
 Foundation is spalling, flaking, or chipping, and the affected area is 12x12 inches or greater and goes into the foundation at a depth of 3/4-inch or greater.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Look at a structure and examine it for any exposed rebar or spalling, flaking, or chipping in the foundation.
- REQUEST FOR HELP:** - None
- ACTION:** - If signs are found, measure the affected area.
- More Information:** - If the overall foundation exhibits a sign of serious failure that may threaten the resident's safety, then evaluate the condition under the Structural System standard.

**DEFICIENCY 4 — UNIT: FOUNDATION IS INFILTRATED BY WATER.**

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**DEFICIENCY CRITERIA:** Evidence of water infiltration through the foundation.

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**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

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**INSPECTION PROCESS:**

**OBSERVATION:** - Look at the entire foundation for evidence of water infiltration (e.g., excessive dampness, collected water, stains, or mineral deposits).  
- Look for evidence of water ponding against the foundation.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**More Information:** - None

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**DEFICIENCY 4 — INSIDE: FOUNDATION IS INFILTRATED BY WATER.**

**DEFICIENCY CRITERIA:** Evidence of water infiltration through the foundation.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Look at the entire foundation for evidence of water infiltration (e.g., excessive dampness, collected water, stains, or mineral deposits).  
 - Look for evidence of water ponding against the foundation.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**More Information:** - None

**DEFICIENCY 5 — UNIT:** FOUNDATION SUPPORT POST, COLUMN, BEAM, OR GIRDER IS DAMAGED.

**DEFICIENCY CRITERIA:** Any support post, column, or girder area is damaged (i.e., visibly defective; impacts functionality).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Look at the foundation and identify if there are any areas of damage (e.g., rot) on support posts, columns, or girders.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**More Information:** - If the overall foundation exhibits a sign of serious failure that may threaten the resident's safety, then evaluate the condition under the Structural System standard.

**DEFICIENCY 5 — INSIDE:** FOUNDATION SUPPORT POST, COLUMN, BEAM, OR GIRDER IS DAMAGED.

**DEFICIENCY CRITERIA:** Any support post, column, or girder area is damaged (i.e., visibly defective; impacts functionality).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Look at the foundation and identify if there are any areas of damage (e.g., rot) on support posts, columns, or girders.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**More Information:** - If the overall foundation exhibits a sign of serious failure that may threaten the resident's safety, then evaluate the condition under the Structural System standard.

**DEFICIENCY 5 — OUTSIDE:** FOUNDATION SUPPORT POST, COLUMN, BEAM, OR GIRDER IS DAMAGED.

**DEFICIENCY CRITERIA:** Any support post, column, or girder area is damaged (i.e., visibly defective; impacts functionality).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Look at the foundation and identify if there are any areas of damage (e.g., rot) on support posts, columns, or girders.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**More Information:** - If the overall foundation exhibits a sign of serious failure that may threaten the resident's safety, then evaluate the condition under the Structural System standard.

**TITLE:** GARAGE DOOR  
**VERSION:** V3.0  
**DATE PUBLISHED:** 06/20/23

**DEFINITION:** A large door on a garage that opens either manually or by an electric motor. Garage doors are frequently large enough to accommodate automobiles and other vehicles. Small garage doors may be constructed as a single panel that tilts up and back across the garage ceiling.

**PURPOSE:** Provide barrier to outside elements and provide contained storage of vehicle or personal property.

**COMMON COMPONENTS:** Primary door; Track; Door balance; Springs; Motor; Safety stop; Hinges; Weather seal; Opening controls; Lighting

**LOCATION:**

<input checked="" type="checkbox"/>	Unit	Attached or detached garage
<input checked="" type="checkbox"/>	Inside	Attached or detached garage
<input checked="" type="checkbox"/>	Outside	Attached or detached garage

**MORE INFORMATION:** Garage walls will be evaluated under the Wall Covering and Finish – Interior and Wall Covering and Finish – Exterior standards, respectively.

**DEFICIENCY 1:** Garage door has a hole.  
**LOCATION:**  Unit  Inside  Outside

**DEFICIENCY 2:** Garage door does not open, close, or remain open or closed.  
**LOCATION:**  Unit  Inside  Outside

DEFICIENCY I — UNIT: GARAGE DOOR HAS A HOLE.

---

DEFICIENCY CRITERIA: Garage door has a hole of any size that penetrates through to the interior.

---

HEALTH AND SAFETY DETERMINATION: Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

---

INSPECTION PROCESS:

OBSERVATION: - Visually inspect the garage door to identify any holes.

REQUEST FOR HELP: - None

ACTION: - None

More Information: - For the purposes of this deficiency, holes may include missing (i.e., evidence of prior installation, but now not present or is incomplete) or broken panels or windows.

---



DEFICIENCY I — INSIDE: GARAGE DOOR HAS A HOLE.

---

DEFICIENCY CRITERIA: Garage door has a hole of any size that penetrates through to the interior.

---

HEALTH AND SAFETY DETERMINATION: Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

---

INSPECTION PROCESS:

OBSERVATION: - Visually inspect the garage door to identify any holes.

REQUEST FOR HELP: - None

ACTION: - None

More Information: - For the purposes of this deficiency, holes may include missing (i.e., evidence of prior installation, but now not present or is incomplete) or broken panels or windows.

---

DEFICIENCY I — OUTSIDE: GARAGE DOOR HAS A HOLE.

---

DEFICIENCY CRITERIA: Garage door has a hole of any size that penetrates through to the interior.

---

HEALTH AND SAFETY DETERMINATION: Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

---

INSPECTION PROCESS:

OBSERVATION: - Visually inspect the garage door to identify any holes.

REQUEST FOR HELP: - None

ACTION: - None

More Information: - For the purposes of this deficiency, holes may include missing (i.e., evidence of prior installation, but now not present or is incomplete) or broken panels or windows.

---

DEFICIENCY 2 — UNIT: GARAGE DOOR DOES NOT OPEN, CLOSE, OR REMAIN OPEN OR CLOSED.

DEFICIENCY CRITERIA: Door will not open and remain open.  
 OR  
 Door will not close and remain closed.

HEALTH AND SAFETY DETERMINATION: Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days  
 HCV PASS / FAIL: Fail  
 HCV CORRECTION TIMEFRAME: 30 days

INSPECTION PROCESS:

OBSERVATION: - Look to see if the garage door can be opened manually or electronically.

REQUEST FOR HELP: - None

ACTION: Manual Door:  
 - Open the door manually.  
 - Verify the door remains open.  
 - Manually close the door.  
 - Verify the door remains closed.

Electronic Door:  
 - Use remote, keypad, or switch to open the door electronically.  
 - Verify the door remains open.  
 - Use remote, keypad, or switch to close the door.  
 - Verify nothing is in the path of the sensors.  
 - Verify the door remains closed.

MORE INFORMATION: - None

DEFICIENCY 2 — INSIDE: GARAGE DOOR DOES NOT OPEN, CLOSE, OR REMAIN OPEN OR CLOSED.

---

DEFICIENCY CRITERIA: Door will not open and remain open.  
OR  
Door will not close and remain closed.

---

HEALTH AND SAFETY DETERMINATION: Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

---

INSPECTION PROCESS:

OBSERVATION: - Look to see if the garage door can be opened manually or electronically.

REQUEST FOR HELP: - None

ACTION: Manual Door:

- Open the door manually.
- Verify the door remains open.
- Manually close the door.
- Verify the door remains closed.

Electronic Door:

- Use remote, keypad, or switch to open the door electronically.
- Verify the door remains open.
- Use remote, keypad, or switch to close the door.
- Verify nothing is in the path of the sensors.
- Verify the door remains closed.

MORE INFORMATION: - None

---

DEFICIENCY 2 — OUTSIDE: GARAGE DOOR DOES NOT OPEN, CLOSE, OR REMAIN OPEN OR CLOSED.

---

DEFICIENCY CRITERIA: Door will not open and remain open.  
OR  
Door will not close and remain closed.

---

HEALTH AND SAFETY DETERMINATION: Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

---

INSPECTION PROCESS:

OBSERVATION: - Look to see if the garage door can be opened manually or electronically.

REQUEST FOR HELP: - None

ACTION: Manual Door:  
- Open the door manually.  
- Verify the door remains open.  
- Manually close the door.  
- Verify the door remains closed.

Electronic Door:  
- Use remote, keypad, or switch to open the door electronically.  
- Verify the door remains open.  
- Use remote, keypad, or switch to close the door.  
- Verify nothing is in the path of the sensors.  
- Verify the door remains closed.

MORE INFORMATION: - None

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TITLE: GRAB BAR  
VERSION: V3.0  
DATE PUBLISHED: 06/20/23

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DEFINITION: Safety device designed to be grasped and enable a person to maintain balance.

PURPOSE: To assist a person when maneuvering or transferring their weight.

COMMON COMPONENTS: Handle; Bar; Mounting hardware

LOCATION:  Unit Bathroom  
 Inside Bathroom  
 Outside None

MORE INFORMATION: For the purposes of this inspection, “grab bar” is the term used for handrails located in a bathroom. All other handrails must be inspected using the Handrail standard.

---

DEFICIENCY 1: Grab bar is not secure.

LOCATION:  Unit  Inside

---

DEFICIENCY I — UNIT: GRAB BAR IS NOT SECURE.

---

DEFICIENCY CRITERIA: Any movement whatsoever is detected in the grab bar.

---

HEALTH AND SAFETY DETERMINATION: Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

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INSPECTION PROCESS:

OBSERVATION: - None

REQUEST FOR HELP: - None

ACTION: - If present, grab the bar in the middle and apply moderate force back and forth.

More Information: - None

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DEFICIENCY I — INSIDE GRAB BAR IS NOT SECURE.

---

DEFICIENCY CRITERIA: Any movement whatsoever is detected in the grab bar.

---

HEALTH AND SAFETY DETERMINATION: Moderate The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

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INSPECTION PROCESS:

OBSERVATION: - None

REQUEST FOR HELP: - None

ACTION: - If present, grab the bar in the middle and apply moderate force back and forth.

More Information: - None

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**TITLE:** GUARDRAIL  
**VERSION:** V3.0  
**DATE PUBLISHED:** 08/11/23

**DEFINITION:** A barrier along an open, raised walking surface.  
**PURPOSE:** Protect from fall hazards along balconies, stairs, ramps, decks, rooftops, hallways, retaining walls, and other walking surfaces.  
**COMMON COMPONENTS:** Railing; Post; Top rail; Mid rail; Vertical rail; Baluster; Anchors; Brackets  
**LOCATION:**  Unit All accessible walking surfaces within the dwelling and those areas to which the resident has sole access (e.g., dwelling balconies, stairs, ramps, decks, hallways).  
 Inside All accessible walking surfaces within the interior common spaces (e.g., stairs, ramps, hallways).  
 Outside All accessible walking surfaces (e.g., balconies, stairs, ramps, decks, rooftops, retaining walls) throughout the exterior built environment (i.e., human-made structures, features, and facilities).  
**MORE INFORMATION:** - A retaining wall that is not adjacent to a walking surface should not be evaluated under this standard.  
 - A retaining wall that is adjacent to a walking surface (e.g., patio, sidewalk) should be evaluated under this standard.

**DEFICIENCY 1:** Guardrail is missing or not installed.  
**LOCATION:**  Unit — Affirmative Habitability Requirement  Inside — Affirmative Habitability Requirement  
 Outside — Affirmative Habitability Requirement

**DEFICIENCY 2:** Guardrail is not functionally adequate.  
**LOCATION:**  Unit  Inside  Outside

DEFICIENCY I — UNIT:

GUARDRAIL IS MISSING OR NOT INSTALLED.

AFFIRMATIVE HABITABILITY REQUIREMENT

DEFICIENCY CRITERIA:

The guardrail is missing (i.e., evidence of prior installation, but is now not present or is incomplete) or not installed (i.e., never installed, but should have been) along a walking surface that is more than 30 inches above the floor or grade below.

HEALTH AND SAFETY DETERMINATION:

Life-Threatening

The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

CORRECTION TIMEFRAME:

24 hours

HCV PASS / FAIL:

Fail

HCV CORRECTION TIMEFRAME:

24 hours

INSPECTION PROCESS:

OBSERVATION:

- Identify any elevated walking surfaces.
- If the vertical distance measures more than 30 inches above the floor or grade below, verify if the guardrail is present.
- If not present, look for evidence of a previously installed guardrail that is now missing or incomplete.

REQUEST FOR HELP:

- None

ACTION:

- If present, measure the vertical distance between the elevated walking surface and the floor or grade below.

More Information:

- This deficiency should only be evaluated in areas that are accessible to the resident.

DEFICIENCY I — INSIDE:

GUARDRAIL IS MISSING OR NOT INSTALLED.

AFFIRMATIVE HABITABILITY REQUIREMENT

**DEFICIENCY CRITERIA:** The guardrail is missing (i.e., evidence of prior installation, but is now not present or is incomplete) or not installed (i.e., never installed, but should have been) along a walking surface that is more than 30 inches above the floor or grade below.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify any elevated walking surfaces.
  - If the vertical distance measures more than 30 inches above the floor or grade below, verify if the guardrail is present.
  - If not present, look for evidence of a previously installed guardrail that is now missing or incomplete.

**REQUEST FOR HELP:** - None

**ACTION:** - If present, measure the vertical distance between the elevated walking surface and the floor or grade below.

**More Information:** - This deficiency should only be evaluated in areas that are accessible to the resident.

DEFICIENCY I — OUTSIDE:

GUARDRAIL IS MISSING OR NOT INSTALLED.

AFFIRMATIVE HABITABILITY REQUIREMENT

DEFICIENCY CRITERIA:

The guardrail is missing (i.e., evidence of prior installation, but is now not present or is incomplete) or not installed (i.e., never installed, but should have been) along a walking surface that is more than 30 inches above the floor or grade below.

HEALTH AND SAFETY DETERMINATION:

Life-Threatening

The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

CORRECTION TIMEFRAME:

24 hours

HCV PASS / FAIL:

Fail

HCV CORRECTION TIMEFRAME:

24 hours

INSPECTION PROCESS:

OBSERVATION:

- Identify any elevated walking surfaces.
- If the vertical distance measures more than 30 inches above the floor or grade below, verify if the guardrail is present.
- If not present, look for evidence of a previously installed guardrail that is now missing or incomplete.

REQUEST FOR HELP:

- None

ACTION:

- If present, measure the vertical distance between the elevated walking surface and the floor or grade below.

More Information:

- This deficiency should only be evaluated in areas that are accessible to the resident.

**DEFICIENCY 2 — UNIT: GUARDRAIL IS NOT FUNCTIONALLY ADEQUATE.**

**DEFICIENCY CRITERIA:** Guardrail is missing functional component(s) (i.e., a component that is critical to the guardrail protecting from fall hazards).  
 OR  
 Guardrail is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 Guardrail is less than 30 inches in height.  
 OR  
 Guardrail is not securely attached and cannot reasonably protect from fall hazards.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify all guardrails.
  - Visually inspect to identify any missing functional component(s) or damage.
  - Visually inspect to determine if the guardrail is securely attached at connection and anchor points.
  - Determine if the guardrail can reasonably protect from fall hazards.
- REQUEST FOR HELP:**
- None
- ACTION:**
- Measure the height of the guardrail.
  - Grab the guardrail and apply force to each section, pushing and pulling rapidly to determine if the guardrail is securely attached.
- MORE INFORMATION:**
- A functional component (e.g., top rail, base rail, anchor, fastener, post, baluster, or picket) is one that is critical to the guardrail protecting from fall hazards.
  - A decorative or ornamental component (e.g., post cap) should not be evaluated under this defect.

**DEFICIENCY 2 — INSIDE: GUARDRAIL IS NOT FUNCTIONALLY ADEQUATE.**

**DEFICIENCY CRITERIA:** Guardrail is missing functional component(s) (i.e., a component that is critical to the guardrail protecting from fall hazards).  
 OR  
 Guardrail is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 Guardrail is less than 30 inches in height.  
 OR  
 Guardrail is not securely attached and cannot reasonably protect from fall hazards.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify all guardrails.
  - Visually inspect to identify any missing functional component(s) or damage.
  - Visually inspect to determine if the guardrail is securely attached at connection and anchor points.
  - Determine if the guardrail can reasonably protect from fall hazards.
- REQUEST FOR HELP:**
- None
- ACTION:**
- Measure the height of the guardrail.
  - Grab the guardrail and apply force to each section, pushing and pulling rapidly to determine if the guardrail is securely attached.
- MORE INFORMATION:**
- A functional component (e.g., top rail, base rail, anchor, fastener, post, baluster, or picket) is one that is critical to the guardrail protecting from fall hazards.
  - A decorative or ornamental component (e.g., post cap) should not be evaluated under this defect.

**DEFICIENCY 2 — OUTSIDE: GUARDRAIL IS NOT FUNCTIONALLY ADEQUATE.**

**DEFICIENCY CRITERIA:** Guardrail is missing functional component(s) (i.e., a component that is critical to the guardrail protecting from fall hazards).  
 OR  
 Guardrail is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 Guardrail is less than 30 inches in height.  
 OR  
 Guardrail is not securely attached and cannot reasonably protect from fall hazards.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify all guardrails.
  - Visually inspect to identify any missing functional component(s) or damage.
  - Visually inspect to determine if the guardrail is securely attached at connection and anchor points.
  - Determine if the guardrail can reasonably protect from fall hazards.
- REQUEST FOR HELP:**
- None
- ACTION:**
- Measure the height of the guardrail.
  - Grab the guardrail and apply force to each section, pushing and pulling rapidly to determine if the guardrail is securely attached.
- MORE INFORMATION:**
- A functional component (e.g., top rail, base rail, anchor, fastener, post, baluster, or picket) is one that is critical to the guardrail protecting from fall hazards.
  - A decorative or ornamental component (e.g., post cap) should not be evaluated under this defect.

**TITLE:** HANDRAIL  
**VERSION:** V3.0  
**DATE PUBLISHED:** 06/20/23

**DEFINITION:** A rail fixed to posts or a wall for people to hold on to for support.  
**PURPOSE:** A rail designed to be grasped by the hand to provide stability or support. Handrails are commonly used while ascending or descending stairways and escalators in order to prevent injurious falls.  
**COMMON COMPONENTS:** Rail; Baluster; Brackets; Anchor  
**LOCATION:**  Unit Stairs, hallways, ramps  
 Inside Stairs, hallways, ramps, elevators  
 Outside Stairs, ramps, elevators  
**MORE INFORMATION:** None

**DEFICIENCY 1:** Handrail is missing.  
**LOCATION:**  Unit  Inside  Outside

**DEFICIENCY 2:** Handrail is not secure.  
**LOCATION:**  Unit  Inside  Outside

**DEFICIENCY 3:** Handrail is not functionally adequate.  
**LOCATION:**  Unit  Inside  Outside

**DEFICIENCY 4:** Handrail is not installed where required.  
**LOCATION:**  Unit  Inside  Outside



**DEFICIENCY I — UNIT: HANDRAIL IS MISSING.**

**DEFICIENCY CRITERIA:** Handrail is missing (i.e., evidence of prior installation, but now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:**

- Look for all areas with stairs or ramps, or along the walls in hallways where handrails may be present.
- Verify a handrail is present on at least one side of each continuous run of treads.

**REQUEST FOR HELP:** - None

**ACTION:**

- Stairs: Count the number of steps.
- Ramp: Measure the length and rise of the ramp.

**MORE INFORMATION:**

- Stairs: A handrail is required if 4 or more risers are present.
- Ramp: When a ramp has a rise greater than 6 inches or a horizontal projection greater than 72 inches, then handrails must be present on both sides.

**DEFICIENCY I — INSIDE: HANDRAIL IS MISSING.**

**DEFICIENCY CRITERIA:** Handrail is missing (i.e., evidence of prior installation, but now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:**

- Look for all areas with stairs or ramps, or along the walls in hallways where handrails may be present.
- Verify a handrail is present on at least one side of each continuous run of treads.

**REQUEST FOR HELP:** - None

**ACTION:**

- Stairs: Count the number of steps.
- Ramp: Measure the length and rise of the ramp.

**MORE INFORMATION:**

- Stairs: A handrail is required if 4 or more risers are present.
- Ramp: When a ramp has a rise greater than 6 inches or a horizontal projection greater than 72 inches, then handrails must be present on both sides.

**DEFICIENCY I — OUTSIDE:      HANDRAIL IS MISSING.**

---

**DEFICIENCY CRITERIA:**                      Handrail is missing (i.e., evidence of prior installation, but now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:**    Moderate                      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:**                      30 days

**HCV PASS / FAIL:**                                      Fail

**HCV CORRECTION TIMEFRAME:**                      30 days

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**INSPECTION PROCESS:**

**OBSERVATION:**                      - Look for all areas with stairs or ramps, or along the walls in hallways where handrails may be present.  
- Verify a handrail is present on at least one side of each continuous run of treads.

**REQUEST FOR HELP:**                      - None

**ACTION:**                                      - Stairs: Count the number of steps.  
- Ramp: Measure the length and rise of the ramp.

**MORE INFORMATION:**                      - Stairs: A handrail is required if 4 or more risers are present.  
- Ramp: When a ramp has a rise greater than 6 inches or a horizontal projection greater than 72 inches, then handrails must be present on both sides.

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DEFICIENCY 2 — UNIT: HANDRAIL IS NOT SECURE.

DEFICIENCY CRITERIA: There is movement in the anchors of the handrail.

HEALTH AND SAFETY DETERMINATION: Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

INSPECTION PROCESS:

OBSERVATION: - Look for movement of the handrail when tested.

REQUEST FOR HELP: - None

ACTION: - Grab the handrail and rapidly push and pull the with moderate force.  
 - Perform this action at both ends and the middle of the handrail.  
 - If there is no movement, disregard this deficiency.  
 - If there is movement, continue.  
 - Ensure handrails are firmly attached with no movement at anchor points.

MORE INFORMATION: - The handrail and top rail of the stair rail system must be able to withstand, without failure, at least 200 pounds of weight applied within 2 inches of the top edge in any downward or outward direction, at any point along the top edge.

**DEFICIENCY 2 — INSIDE: HANDRAIL IS NOT SECURE.**

**DEFICIENCY CRITERIA:** There is movement in the anchors of the handrail.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Look for movement of the handrail when tested.

**REQUEST FOR HELP:** - None

**ACTION:**

- Grab the handrail and rapidly push and pull the with moderate force.
- Perform this action at both ends and the middle of the handrail.
- If there is no movement, disregard this deficiency.
- If there is movement, continue.
- Ensure handrails are firmly attached with no movement at anchor points.

**MORE INFORMATION:** - The handrail and top rail of the stair rail system must be able to withstand, without failure, at least 200 pounds of weight applied within 2 inches of the top edge in any downward or outward direction, at any point along the top edge.

**DEFICIENCY 2 — OUTSIDE:      HANDRAIL IS NOT SECURE.**

**DEFICIENCY CRITERIA:**                      There is movement in the anchors of the handrail.

**HEALTH AND SAFETY DETERMINATION:**    **Moderate**                      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:**                      30 days

**HCV PASS / FAIL:**                                      Fail

**HCV CORRECTION TIMEFRAME:**                      30 days

**INSPECTION PROCESS:**

**OBSERVATION:**                      - Look for movement of the handrail when tested.

**REQUEST FOR HELP:**                      - None

**ACTION:**                                      - Grab the handrail and rapidly push and pull the with moderate force.  
 - Perform this action at both ends and the middle of the handrail.  
 - If there is no movement, disregard this deficiency.  
 - If there is movement, continue.  
 - Ensure handrails are firmly attached with no movement at anchor points.

**MORE INFORMATION:**                      - The handrail and top rail of the stair rail system must be able to withstand, without failure, at least 200 pounds of weight applied within 2 inches of the top edge in any downward or outward direction, at any point along the top edge.

**DEFICIENCY 3 — UNIT: HANDRAIL IS NOT FUNCTIONALLY ADEQUATE.**

**DEFICIENCY CRITERIA:** Handrail is not functionally adequate (i.e., it cannot reasonably be grasped by hand to provide stability or support when ascending or descending stairways).  
 OR  
 Handrail is not continuous for the full length of each stair flight.  
 OR  
 Handrail is not between 28 inches and 42 inches in height.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Look to ensure that the handrail is continuous for the full length of each stair flight.
- REQUEST FOR HELP:** - None
- ACTION:** - Measure the height of the handrail.  
 - Determine if the handrail is functionally adequate.
- More Information:** - None

**DEFICIENCY 3 — INSIDE: HANDRAIL IS NOT FUNCTIONALLY ADEQUATE.**

**DEFICIENCY CRITERIA:** Handrail is not functionally adequate (i.e., it cannot reasonably be grasped by hand to provide stability or support when ascending or descending stairways).  
 OR  
 Handrail is not continuous for the full length of each stair flight.  
 OR  
 Handrail is not between 28 inches and 42 inches in height.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Look to ensure that the handrail is continuous for the full length of each stair flight.
- REQUEST FOR HELP:** - None
- ACTION:** - Measure the height of the handrail.  
 - Determine if the handrail is functionally adequate.
- More Information:** - None



**DEFICIENCY 3 — OUTSIDE:      HANDRAIL IS NOT FUNCTIONALLY ADEQUATE.**

---

**DEFICIENCY CRITERIA:**      Handrail is not functionally adequate (i.e., it cannot reasonably be grasped by hand to provide stability or support when ascending or descending stairways).  
OR  
Handrail is not continuous for the full length of each stair flight.  
OR  
Handrail is not between 28 inches and 42 inches in height.

---

**HEALTH AND SAFETY DETERMINATION:**      Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:**      30 days  
**HCV PASS / FAIL:**      Fail  
**HCV CORRECTION TIMEFRAME:**      30 days

---

**INSPECTION PROCESS:**

- OBSERVATION:**      - Look to ensure that the handrail is continuous for the full length of each stair flight.
- REQUEST FOR HELP:**      - None
- ACTION:**      - Measure the height of the handrail.  
                         - Determine if the handrail is functionally adequate.
- More Information:**      - None
-

**DEFICIENCY 4 — UNIT:                    HANDRAIL IS NOT INSTALLED WHERE REQUIRED.**

---

**DEFICIENCY CRITERIA:**                    4 or more stair risers are present and a handrail is not installed.  
OR  
A ramp has a rise greater than 6 inches or a horizontal projection greater than 72 inches and a handrail is not installed on both sides.

---

**HEALTH AND SAFETY DETERMINATION:**    N/A                    N/A  
**CORRECTION TIMEFRAME:**                    N/A  
**HCV PASS / FAIL:**                                Pass  
**HCV CORRECTION TIMEFRAME:**                N/A

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**INSPECTION PROCESS:**

- OBSERVATION:**                    - Look for all areas with stairs or ramps, or along the walls in hallways where handrails may be present.  
- Verify handrail present on at least one side of each continuous run of treads.
- REQUEST FOR HELP:**                    - None
- ACTION:**                                - Stairs: Count the number of steps.  
- Ramp: Measure the length and rise of the ramp.
- More Information:**                    - None
-

**DEFICIENCY 4 — INSIDE: HANDRAIL IS NOT INSTALLED WHERE REQUIRED.**

**DEFICIENCY CRITERIA:** 4 or more stair risers are present and a handrail is not installed.  
 OR  
 A ramp has a rise greater than 6 inches or a horizontal projection greater than 72 inches and a handrail is not installed on both sides.

**HEALTH AND SAFETY DETERMINATION:** Low Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

**CORRECTION TIMEFRAME:** 60 days

**HCV PASS / FAIL:** Pass

**HCV CORRECTION TIMEFRAME:** N/A

**INSPECTION PROCESS:**

**OBSERVATION:** - Look for all areas with stairs or ramps, or along the walls in hallways where handrails may be present.  
 - Verify handrail present on at least one side of each continuous run of treads.

**REQUEST FOR HELP:** - None

**ACTION:** - Stairs: Count the number of steps.  
 - Ramp: Measure the length and rise of the ramp.

**More Information:** - None



**TITLE:** HEATING, VENTILATION, AND AIR CONDITIONING (HVAC)  
**VERSION:** V3.0  
**DATE PUBLISHED:** 08/11/23

**DEFINITION:** Heating: A system consisting of a heat source and method of distribution designed to heat the surrounding air and area.  
Ventilation: A method of air distribution by air ducts to transfer air from one location to another. Air can be distributed passively or forced.  
Air Conditioning: A system consisting of a cooling source and method of distribution designed to cool the surrounding air and area.

**PURPOSE:** Provide thermal comfort and acceptable indoor air quality.

**COMMON COMPONENTS:** Thermostat; Condenser; Furnace; Supply registers or vents; Ducts; Air handler; Radiant or convection heating covers; Boiler; Evaporative cooler; Thermocouple; Gas shutoff valve

**LOCATION:**

<input checked="" type="checkbox"/>	Unit	Living room, bedroom, kitchen, bathroom, closet.
<input checked="" type="checkbox"/>	Inside	Any indoor common area (e.g., hall, bath, kitchen, office, exercise room, etc.).
<input checked="" type="checkbox"/>	Outside	Throughout the exterior.

**MORE INFORMATION:** None

**DEFICIENCY 1:** The inspection date is on or between October 1 and March 31 and the permanently installed heating source is not working or the permanently installed heating source is working and the interior temperature is below 64 degrees Fahrenheit.

**LOCATION:**  Unit – Affirmative Habitability Requirement

**DEFICIENCY 2:** The inspection date is on or between October 1 and March 31 and the permanently installed heating source is working and the interior temperature is 64 to 67.9 degrees Fahrenheit.

**LOCATION:**  Unit – Affirmative Habitability Requirement

**DEFICIENCY 3:** Air conditioning system or device is not operational.

**LOCATION:**  Unit  Inside

**DEFICIENCY 4:** Unvented space heater that burns gas, oil, or kerosene is present.

**LOCATION:**  Unit – Affirmative Habitability Requirement  Inside – Affirmative Habitability Requirement

**DEFICIENCY 5:** Combustion chamber cover or gas shutoff valve is missing from a fuel burning heating appliance.

**LOCATION:**  Unit  Inside

**DEFICIENCY 6:** Heating system or device safety shield is damaged or missing.

**LOCATION:**  Unit  Inside

DEFICIENCY 7: The inspection date is on or between April 1 and September 30 and a permanently installed heating source is damaged, inoperable, missing, or not installed.

LOCATION:  Unit – Affirmative Habitability Requirement  Inside

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DEFICIENCY 8: Fuel burning heating system or device exhaust vent is misaligned, blocked, disconnected, improperly connected, damaged, or missing.

LOCATION:  Unit  Inside  Outside

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DEFICIENCY 9: The inspection date is on or between October 1 and March 31 and the permanently installed heating source is inoperable.

LOCATION:  Inside – Affirmative Habitability Requirement

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**DEFICIENCY I — UNIT:** THE INSPECTION DATE IS ON OR BETWEEN OCTOBER 1 AND MARCH 31 AND THE PERMANENTLY INSTALLED HEATING SOURCE IS NOT WORKING OR THE PERMANENTLY INSTALLED HEATING SOURCE IS WORKING AND THE INTERIOR TEMPERATURE IS BELOW 64 DEGREES FAHRENHEIT. **AFFIRMATIVE HABITABILITY REQUIREMENT**

**DEFICIENCY CRITERIA:** The inspection date is on or between October 1 and March 31.  
 AND  
 The permanently installed heating source is not working.  
 OR  
 The permanently installed heating source is working and the interior temperature is below 64 degrees Fahrenheit.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Determine if the permanently installed heating source is working.
  - Identify each interior room that has an exterior wall.
- REQUEST FOR HELP:**
- Ask the resident or POA to engage the permanently installed heating source.
- ACTION:**
- Using an ambient thermometer, measure the interior air temperature three (3) feet above the floor and two (2) feet from an exterior wall.
- MORE INFORMATION:**
- A permanently installed heating source is:
    - one that is installed and self-fueled.
    - permanently affixed within the unit or building.
    - safely connected to the unit or building electrical system.
    - thermostatically controlled by the unit or building.
  - A permanently installed heating source may:
    - include forced air heating, radiant heat, baseboard units heated by electric, or installed wall units.
    - have an electric, gas, or oil energy source.
  - A permanently installed heating source may not be:
    - cooking appliances.
    - portable space heaters.
    - fireplaces or wood stoves.
  - This deficiency does not apply to:
    - mechanical rooms or closets.
    - Hawaii, Puerto Rico, Guam, American Samoa, US Virgin Islands, Commonwealth of Northern Mariana Islands.

**DEFICIENCY 2 — UNIT:** THE INSPECTION DATE IS ON OR BETWEEN OCTOBER 1 AND MARCH 31 AND AFFIRMATIVE HABITABILITY REQUIREMENT  
 THE PERMANENTLY INSTALLED HEATING SOURCE IS WORKING AND THE INTERIOR  
 TEMPERATURE IS 64 TO 67.9 DEGREES FAHRENHEIT.

**DEFICIENCY CRITERIA:** The inspection date is on or between October 1 and March 31.  
 AND  
 The permanently installed heating source is working and the interior temperature is 64 to 67.9 degrees Fahrenheit.

**HEALTH AND SAFETY DETERMINATION:** Severe The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Determine if the permanently installed heating is working.
  - Identify each interior room that has an exterior wall.
- REQUEST FOR HELP:**
- Ask the resident or POA to engage the permanently installed heating source.
- ACTION:**
- Using an ambient thermometer, measure the interior air temperature three (3) feet above the floor and two (2) feet from an exterior wall.
- MORE INFORMATION:**
- A permanently installed heating source is:
    - one that is installed and self-fueled.
    - permanently affixed within the unit or building.
    - safely connected to the unit or building electrical system.
    - thermostatically controlled by the unit or building.
  - A permanently installed heating source may:
    - include forced air heating, radiant heat, baseboard units heated by electric, or installed wall units.
    - have an electric, gas, or oil energy source.
  - A permanently installed heating source may not be:
    - cooking appliances.
    - portable space heaters.
    - fireplaces or wood stoves.
  - This deficiency does not apply to:
    - mechanical rooms or closets.
    - Hawaii, Puerto Rico, Guam, American Samoa, US Virgin Islands, Commonwealth of Northern Mariana Islands.



**DEFICIENCY 3 — UNIT: AIR CONDITIONING SYSTEM OR DEVICE IS NOT OPERATIONAL.**

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**DEFICIENCY CRITERIA:** System or device does not turn on.  
OR  
System or device only produces hot or room temperature air.

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**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

---

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look for the cooling system or device (e.g., a window unit or access panel to a central air system) and determine if it is on.
  - Listen to hear if the system or device powers on following a request to the POA.
- REQUEST FOR HELP:**
- If present and not on, ask the resident or POA to turn the system or device on.
- ACTION:**
- Place your hand near the system or device to feel for cooled air.
- MORE INFORMATION:**
- None
-

**DEFICIENCY 3 — INSIDE: AIR CONDITIONING SYSTEM OR DEVICE IS NOT OPERATIONAL.**

---

**DEFICIENCY CRITERIA:** System or device does not turn on.  
OR  
System or device only produces hot or room temperature air.

---

**HEALTH AND SAFETY DETERMINATION:** Low Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

**CORRECTION TIMEFRAME:** 60 days

**HCV PASS / FAIL:** Pass

**HCV CORRECTION TIMEFRAME:** N/A

---

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look for the cooling system or device (e.g., a window unit or access panel to a central air system) and determine if it is on.
  - Listen to hear if the system or device powers on following a request to the POA.
- REQUEST FOR HELP:**
- If present and not on, ask the POA to turn the system or device on.
- ACTION:**
- Place your hand near the system or device to feel for cooled air.
- MORE INFORMATION:**
- None
-

**DEFICIENCY 4 — UNIT:**                      **UNVENTED SPACE HEATER THAT BURNS GAS, OIL, OR KEROSENE IS PRESENT.**                      **AFFIRMATIVE HABITABILITY REQUIREMENT**

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**DEFICIENCY CRITERIA:**                      Unvented space heater that burns gas, oil, or kerosene is present.

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**HEALTH AND SAFETY DETERMINATION:**    Life-Threatening                      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:**                      24 hours

**HCV PASS / FAIL:**                                      Fail

**HCV CORRECTION TIMEFRAME:**                      24 hours

---

**INSPECTION PROCESS:**

- OBSERVATION:**                      - Visually inspect the space heater to verify if vent is present.
  - REQUEST FOR HELP:**                      - Ask the resident or POA if the Unit is heated by a fuel burning device.
  - ACTION:**    - None
  - MORE INFORMATION:**                      - None
-

**DEFICIENCY 4 — INSIDE:**                      **UNVENTED SPACE HEATER THAT BURNS GAS, OIL, OR KEROSENE IS PRESENT.**                      **AFFIRMATIVE HABITABILITY REQUIREMENT**

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**DEFICIENCY CRITERIA:**                      Unvented space heater that burns gas, oil, or kerosene is present.

---

**HEALTH AND SAFETY DETERMINATION:**    Life-Threatening                      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:**                      24 hours

**HCV PASS / FAIL:**                                      Fail

**HCV CORRECTION TIMEFRAME:**                      24 hours

---

**INSPECTION PROCESS:**

**OBSERVATION:**                      - Visually inspect the space heater to verify if vent is present.

**REQUEST FOR HELP:**                      - Ask the POA if the Inside is heated by a fuel burning device.

**ACTION:**    - None

**MORE INFORMATION:**                      - None

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**DEFICIENCY 5 — UNIT:** COMBUSTION CHAMBER COVER OR GAS SHUTOFF VALVE IS MISSING FROM A FUEL BURNING HEATING APPLIANCE.

**DEFICIENCY CRITERIA:** Combustion chamber cover or gas shutoff valve is missing (i.e., evidence of prior installation, but is now not present or is incomplete) from a fuel burning heating appliance.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

**OBSERVATION:** - Visually inspect the fuel burning heating appliance for evidence that a combustion chamber cover or gas shutoff valve was previously installed and is now not present or is incomplete.

**REQUEST FOR HELP:** - If unable to locate, ask the resident or POA to identify the location of the fuel burning heating appliance.

**ACTION:** - None

**MORE INFORMATION:** - None

**DEFICIENCY 5 — INSIDE:** COMBUSTION CHAMBER COVER OR GAS SHUTOFF VALVE IS MISSING FROM A FUEL BURNING HEATING APPLIANCE.

---

**DEFICIENCY CRITERIA:** Combustion chamber cover or gas shutoff valve is missing (i.e., evidence of prior installation, but is now not present or is incomplete) from a fuel burning heating appliance.

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**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

---

**INSPECTION PROCESS:**

**OBSERVATION:** - Visually inspect the fuel burning heating appliance for evidence that a combustion chamber cover or gas shutoff valve was previously installed and is now not present or is incomplete.

**REQUEST FOR HELP:** - If unable to locate, ask the POA to identify the location of the fuel burning heating appliance.

**ACTION:** - None

**MORE INFORMATION:** - None

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**DEFICIENCY 6 — UNIT:** HEATING SYSTEM OR DEVICE SAFETY SHIELD IS DAMAGED OR MISSING.

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**DEFICIENCY CRITERIA:** Heating system or device safety shield is damaged (i.e., visibly defective; impacts functionality) or missing (i.e., evidence of prior installation, but is now not present or is incomplete).

---

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

---

**INSPECTION PROCESS:**

- OBSERVATION:**
- Visually inspect for any damage to the safety shield.
  - Visually inspect for evidence that a safety shield was previously installed and is now not present or is incomplete.
- REQUEST FOR HELP:** - None
- ACTION:** - None
- MORE INFORMATION:** - None
-

**DEFICIENCY 6 — INSIDE:** HEATING SYSTEM OR DEVICE SAFETY SHIELD IS DAMAGED OR MISSING.

---

**DEFICIENCY CRITERIA:** Heating system or device safety shield is damaged (i.e., visibly defective; impacts functionality) or missing (i.e., evidence of prior installation, but is now not present or is incomplete).

---

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

---

**INSPECTION PROCESS:**

- OBSERVATION:**
- Visually inspect for any damage to the safety shield.
  - Visually inspect for evidence that a safety shield was previously installed and is now not present or is incomplete.
- REQUEST FOR HELP:** - None
- ACTION:** - None
- MORE INFORMATION:** - None
-



**DEFICIENCY 7 — UNIT:** THE INSPECTION DATE IS ON OR BETWEEN APRIL 1 AND SEPTEMBER 30 AND A PERMANENTLY INSTALLED HEATING SOURCE IS DAMAGED, INOPERABLE, MISSING, OR NOT INSTALLED. **AFFIRMATIVE HABITABILITY REQUIREMENT**

**DEFICIENCY CRITERIA:** The inspection date is on or between April 1 and September 30.  
 AND  
 A permanently installed heating source is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 A permanently installed heating source is inoperable (i.e., not meeting function or purpose, with or without visible damage).  
 OR  
 A permanently installed heating source is missing (i.e., evidence of prior installation, but is now not present or is incomplete).  
 OR  
 A permanently installed heating source is not installed.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Determine if a permanently installed heating source is present.
  - If present, visually inspect to identify any damage.
  - Determine if the permanently installed heating is working.
- REQUEST FOR HELP:**
- Ask the resident or POA to engage the permanently installed heating source.
- ACTION:**
- None
- MORE INFORMATION:**
- A permanently installed heating source is:
    - one that is installed and self-fueled.
    - permanently affixed within the unit or building.
    - safely connected to the unit or building electrical system.
    - thermostatically controlled by the unit or building.
  - A permanently installed heating source may:
    - include forced air heating, radiant heat, baseboard units heated by electric, or installed wall units.
    - have an electric, gas, or oil energy source.
  - A permanently installed heating source may not be:
    - cooking appliances.
    - portable space heaters.

- fireplaces or wood stoves.
  - This deficiency does not apply to:
    - mechanical rooms or closets.
    - Hawaii, Puerto Rico, Guam, American Samoa, US Virgin Islands, Commonwealth of Northern Mariana Islands.
  - If a heat pump system is operating in the air conditioning mode, then do not test the heat mode.
  - If the heating system cannot be turned on due to design (e.g., system that is switched from a boiler to a chiller during the summer; a fuel-burning heating system that will not engage when the outside temperature is above a certain threshold), then do not evaluate under this deficiency.
-

**DEFICIENCY 7 — INSIDE:** THE INSPECTION DATE IS ON OR BETWEEN APRIL 1 AND SEPTEMBER 30 AND A PERMANENTLY INSTALLED HEATING SOURCE IS DAMAGED, INOPERABLE, MISSING, OR NOT INSTALLED.

**DEFICIENCY CRITERIA:** The inspection date is on or between April 1 and September 30.  
 AND  
 A permanently installed heating source is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 A permanently installed heating source is inoperable (i.e., not meeting function or purpose, with or without visible damage).  
 OR  
 A permanently installed heating source is missing (i.e., evidence of prior installation, but is now not present or is incomplete).  
 OR  
 A permanently installed heating source is not installed.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:**

- Determine if a permanently installed heating source is present.
- If present, visually inspect to identify any damage.
- Determine if the permanently installed heating is working.

**REQUEST FOR HELP:**

- Ask the POA to engage the permanently installed heating source.

**ACTION:**

- None

**MORE INFORMATION:**

- A permanently installed heating source is:
  - one that is installed and self-fueled.
  - permanently affixed within the unit or building.
  - safely connected to the unit or building electrical system.
  - thermostatically controlled by the unit or building.
- A permanently installed heating source may:
  - include forced air heating, radiant heat, baseboard units heated by electric, or installed wall units.
  - have an electric, gas, or oil energy source.
- A permanently installed heating source may not be:
  - cooking appliances.
  - portable space heaters.
  - fireplaces or wood stoves.

- This deficiency does not apply to:
    - mechanical rooms or closets.
    - Hawaii, Puerto Rico, Guam, American Samoa, US Virgin Islands, Commonwealth of Northern Mariana Islands.
  - If a heat pump system is operating in the air conditioning mode, then do not test the heat mode.
  - If the heating system cannot be turned on due to design (e.g., system that is switched from a boiler to a chiller during the summer; a fuel-burning heating system that will not engage when the outside temperature is above a certain threshold), then do not evaluate under this deficiency.
-

**DEFICIENCY 8 — UNIT:** FUEL BURNING HEATING SYSTEM OR DEVICE EXHAUST VENT IS MISALIGNED, BLOCKED, DISCONNECTED, IMPROPERLY CONNECTED, DAMAGED, OR MISSING.

**DEFICIENCY CRITERIA:** Fuel burning heating system or device is present.  
 AND  
 Exhaust vent is misaligned, blocked, disconnected, or improperly connected through to the ceiling or wall.  
 OR  
 Exhaust vent is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 Exhaust vent is missing (i.e., evidence of prior installation, but now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at fuel burning heating system or device to confirm exhaust vent is:
    - Properly connected through to the ceiling or wall; and
    - Free of any holes or blockage due to bending, warping, collapse, or foreign material.
  - Check for exhaust vent cap.
  - Verify exhaust vent has no downward slope.
- REQUEST FOR HELP:** - Ask the resident or POA if the Unit is heated by a fuel burning device.
- ACTION:** - None
- MORE INFORMATION:** - Metal tape is not a substitute for improperly connected flue vents.

**DEFICIENCY 8 — INSIDE:** FUEL BURNING HEATING SYSTEM OR DEVICE EXHAUST VENT IS MISALIGNED, BLOCKED, DISCONNECTED, IMPROPERLY CONNECTED, DAMAGED, OR MISSING.

**DEFICIENCY CRITERIA:** Fuel burning heating system or device is present.  
 AND  
 Exhaust vent is misaligned, blocked, disconnected, or improperly connected through to the ceiling or wall.  
 OR  
 Exhaust vent is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 Exhaust vent is missing (i.e., evidence of prior installation, but now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at fuel burning heating system or device to confirm exhaust vent is:
    - Properly connected through to the ceiling or wall; and
    - Free of any holes or blockage due to bending, warping, collapse, or foreign material.
  - Check for exhaust vent cap.
  - Verify exhaust vent has no downward slope.
- REQUEST FOR HELP:** - Ask the POA if the Inside is heated by a fuel burning device.
- ACTION:** - None
- MORE INFORMATION:** - Metal tape is not a substitute for improperly connected flue vents.

**DEFICIENCY 8 — OUTSIDE:** FUEL BURNING HEATING SYSTEM OR DEVICE EXHAUST VENT IS MISALIGNED, BLOCKED, DISCONNECTED, IMPROPERLY CONNECTED, DAMAGED, OR MISSING.

**DEFICIENCY CRITERIA:** Fuel burning heating system or device is present.  
 AND  
 Exhaust vent is misaligned, blocked, disconnected, or improperly connected through to the ceiling or wall.  
 OR  
 Exhaust vent is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 Exhaust vent is missing (i.e., evidence of prior installation, but now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at fuel burning heating system or device to confirm exhaust vent is:
    - Properly connected through to the ceiling or wall; and
    - Free of any holes or blockage due to bending, warping, collapse, or foreign material.
  - Check for exhaust vent cap.
  - Verify exhaust vent has no downward slope.
- REQUEST FOR HELP:** - Ask the POA if the Inside is heated by a fuel burning device.
- ACTION:** - None
- MORE INFORMATION:** - Metal tape is not a substitute for improperly connected flue vents.

**DEFICIENCY 9 — INSIDE:** THE INSPECTION DATE IS ON OR BETWEEN OCTOBER 1 AND MARCH 31 AND THE PERMANENTLY INSTALLED HEATING SOURCE IS INOPERABLE. **AFFIRMATIVE HABITABILITY REQUIREMENT**

**DEFICIENCY CRITERIA:** The inspection date is on or between October 1 and March 31.  
 AND  
 A permanently installed heating source is inoperable (i.e., not meeting function or purpose, with or without visible damage).

**HEALTH AND SAFETY DETERMINATION:** Moderate The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Determine if a permanently installed heating source is present.
  - If present, determine if the permanently installed heating is working.
- REQUEST FOR HELP:**
- Ask the POA to engage the permanently installed heating source.
- ACTION:**
- None
- MORE INFORMATION:**
- A permanently installed heating source is:
    - one that is installed and self-fueled.
    - permanently affixed within the unit or building.
    - safely connected to the unit or building electrical system.
    - thermostatically controlled by the unit or building.
  - A permanently installed heating source may:
    - include forced air heating, radiant heat, baseboard units heated by electric, or installed wall units.
    - have an electric, gas, or oil energy source.
  - A permanently installed heating source may not be:
    - cooking appliances.
    - portable space heaters.
    - fireplaces or wood stoves.
  - This deficiency does not apply to:
    - mechanical rooms or closets.
    - Hawaii, Puerto Rico, Guam, American Samoa, US Virgin Islands, Commonwealth of Northern Mariana Islands.
  - If a heat pump system is operating in the air conditioning mode, then do not test the heat mode.



**TITLE:** INFESTATION  
**VERSION:** V3.0  
**DATE PUBLISHED:** 08/11/23

**DEFINITION:** The presence of animals with potential impacts on resident health and safety.  
**PURPOSE:** None  
**COMMON COMPONENTS:** None  
**LOCATION:**  Unit Kitchen, cabinet, refrigerator, cooking appliance, bathroom, furniture, bed, carpet, drapes (Note that this is not an exhaustive list).  
 Inside Kitchen, cabinet, refrigerator, cooking appliance, bathroom, furniture, carpet, drapes (Note that this is not an exhaustive list).  
 Outside Near refuse enclosure or anywhere garbage is present, eaves of roofing (Note that this is not an exhaustive list).  
**MORE INFORMATION:** None

**DEFICIENCY 1:** Evidence of cockroaches.  
**LOCATION:**  Unit  Inside

**DEFICIENCY 2:** Extensive cockroach infestation.  
**LOCATION:**  Unit  Inside

**DEFICIENCY 3:** Evidence of bedbugs.  
**LOCATION:**  Unit  Inside

**DEFICIENCY 4:** Extensive bedbug infestation.  
**LOCATION:**  Unit  Inside

**DEFICIENCY 5:** Evidence of mice.  
**LOCATION:**  Unit  Inside

**DEFICIENCY 6:** Extensive mouse infestation.  
**LOCATION:**  Unit  Inside

**DEFICIENCY 7:** Evidence of rats.  
**LOCATION:**  Unit  Inside  Outside

DEFICIENCY 8: Extensive rat infestation.

LOCATION:  Unit  Inside

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DEFICIENCY 9: Evidence of other pests.

LOCATION:  Unit  Inside

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**DEFICIENCY 1 — UNIT: EVIDENCE OF COCKROACHES.**

**DEFICIENCY CRITERIA:** Evidence of cockroaches is found (i.e., a live or dead cockroach, shed skins, droppings, or egg cases).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Look for a dead or live cockroach, shed skins, droppings (small black specks or smears), and egg cases (brown oblong cases: 5–9mm long).

**REQUEST FOR HELP:** - None

**ACTION:** - Using an inspection mirror and flashlight, carefully examine each of the following:

- Kitchen sink,
- Kitchen cabinets,
- Voids between and under appliances and cabinets,
- Ceiling-wall junction,
- Bathroom,
- Tops of doors,
- Circuit breaker panel,
- Around outlets,
- Switches,
- Mechanical rooms, and
- Water heaters.

- Note that this is not an exhaustive list.  
 - The first observation of this condition should be evaluated under Deficiency 1. Each additional observation should be evaluated under Deficiency 2.

**MORE INFORMATION:** - None

**DEFICIENCY 1 — INSIDE: EVIDENCE OF COCKROACHES.**

**DEFICIENCY CRITERIA:** Evidence of cockroaches is found (i.e., a live or dead cockroach, shed skins, droppings, or egg cases).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Look for a dead or live cockroach, shed skins, droppings (small black specks or smears), and egg cases (brown oblong cases: 5–9mm long).

**REQUEST FOR HELP:** - None

**ACTION:** - Using an inspection mirror and flashlight, carefully examine each of the following:

- Kitchen sink,
- Kitchen cabinets,
- Voids between and under appliances and cabinets,
- Ceiling-wall junction,
- Bathroom,
- Tops of doors,
- Circuit breaker panel,
- Around outlets,
- Switches,
- Mechanical rooms, and
- Water heaters.

- Note that this is not an exhaustive list.  
 - The first observation of this condition should be evaluated under Deficiency 1. Each additional observation should be evaluated under Deficiency 2.

**MORE INFORMATION:** - None

**DEFICIENCY 2 — UNIT: EXTENSIVE COCKROACH INFESTATION.**

**DEFICIENCY CRITERIA:** Sighting of at least one live cockroach in two or more Units during a daytime surface visual assessment.  
 OR  
 Sighting of at least one live cockroach in two or more rooms in a Unit during a daytime surface visual assessment.

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:**

- Look for any live cockroach.
- At least one live cockroach in two or more Units during a daytime surface visual assessment is a sign of extensive infestation.
- At least one live cockroach in two or more rooms in a Unit during a daytime surface visual assessment is a sign of extensive infestation.

**REQUEST FOR HELP:** - None

**ACTION:**

- Using an inspection mirror and flashlight, carefully examine each of the following:
  - Kitchen sink,
  - Kitchen cabinets,
  - Voids between and under appliances and cabinets,
  - Ceiling-wall junction,
  - Bathroom,
  - Tops of doors,
  - Circuit breaker panel,
  - Around outlets,
  - Switches,
  - Mechanical rooms, and
  - Water heaters.
- Note that this is not an exhaustive list.
- The first observation of this condition should be evaluated under Deficiency 1. Each additional observation should be evaluated under Deficiency 2.

**MORE INFORMATION:** - None

**DEFICIENCY 2 — INSIDE: EXTENSIVE COCKROACH INFESTATION.**

**DEFICIENCY CRITERIA:** Sighting of at least one live cockroach in two or more separate locations in the building is a sign of extensive infestation.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look for any live cockroach.
  - At least one live cockroach in two or more separate locations in the building during a daytime surface visual assessment is a sign of extensive infestation.
- REQUEST FOR HELP:**
- None
- ACTION:**
- Using an inspection mirror and flashlight, carefully examine each of the following:
    - Kitchen sink,
    - Kitchen cabinets,
    - Voids between and under appliances and cabinets,
    - Ceiling-wall junction,
    - Bathroom,
    - Tops of doors,
    - Circuit breaker panel,
    - Around outlets,
    - Switches,
    - Mechanical rooms, and
    - Water heaters.
  - Note that this is not an exhaustive list.
  - The first observation of this condition should be evaluated under Deficiency 1. Each additional observation should be evaluated under Deficiency 2.
- MORE INFORMATION:**
- None

**DEFICIENCY 3 — UNIT: EVIDENCE OF BEDBUGS.**

**DEFICIENCY CRITERIA:** Evidence of bedbugs is found (i.e., live or dead bedbugs, feces, eggs, or blood trails).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:**

- Look near headboards, drapes, mattresses, couches, corners of walls, beds, upholstered furniture, and near outlets for evidence of bedbugs (i.e., live or dead bedbugs, feces, eggs, or blood trails).
- Note that this is not an exhaustive list of locations to inspect.

**REQUEST FOR HELP:** - None

**ACTION:**

- Use a flashlight to search edges at the sides of the bed and along the headboard, baseboard, floor, wall nearest the bed, the corners of the wall, and ceiling.
- Note that this is not an exhaustive list of locations where bedbug evidence can be cited.

**MORE INFORMATION:**

- For the purpose of this inspection, do not remove a resident's bedding or personal items.
- The first observation of this condition should be evaluated under Deficiency 3. Each additional observation should be evaluated under Deficiency 4.

**DEFICIENCY 3 — INSIDE: EVIDENCE OF BEDBUGS.**

**DEFICIENCY CRITERIA:** Evidence of bedbugs is found (i.e., live or dead bedbugs, feces, eggs, or blood trails).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look near drapes, couches, corners of walls, upholstered furniture, and near outlets for evidence of bedbugs (i.e., live or dead bedbugs, feces, eggs, or blood trails).
  - Note that this is not an exhaustive list of locations to inspect.
- REQUEST FOR HELP:** - None
- ACTION:**
- Enter the common areas and use a flashlight to search upholstered furniture, baseboards, walls, the corners of the wall, and ceiling.
  - Note that this is not an exhaustive list of locations where bedbug evidence can be cited.
- MORE INFORMATION:** - The first observation of this condition should be evaluated under Deficiency 3. Each additional observation should be evaluated under Deficiency 4.



**DEFICIENCY 4 — UNIT: EXTENSIVE BEDBUG INFESTATION.**

**DEFICIENCY CRITERIA:** Sighting of at least one live bedbug in two or more Units during a daytime surface visual assessment.  
 OR  
 Sighting of at least one live bedbug in two or more rooms in a Unit during a daytime surface visual assessment.

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look near headboards, drapes, mattresses, couches, corners of walls, beds, upholstered furniture, and near outlets for evidence of bedbugs (i.e., live or dead bedbugs, feces, eggs, or blood trails).
  - Note that this is not an exhaustive list of locations to inspect.
  - At least one live bedbug in two or more Units during a daytime surface visual assessment is a sign of extensive infestation.
  - At least one live bedbug in two or more rooms in a Unit during a daytime surface visual assessment is a sign of extensive infestation.
- REQUEST FOR HELP:** - None
- ACTION:**
- Use a flashlight to search edges at the sides of the bed and along the headboard, baseboard, floor, wall nearest the bed, the corners of the wall, and ceiling.
  - Note that this is not an exhaustive list of locations where bedbug evidence can be cited.
- MORE INFORMATION:**
- For the purpose of this inspection, do not remove a resident's bedding or personal items.
  - The first observation of this condition should be evaluated under Deficiency 3. Each additional observation should be evaluated under Deficiency 4.

**DEFICIENCY 4 — INSIDE: EXTENSIVE BEDBUG INFESTATION.**

**DEFICIENCY CRITERIA:** Sighting of at least one live bedbug in two or more separate locations in the building is a sign of extensive infestation.

**HEALTH AND SAFETY DETERMINATION:** **Moderate** The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:**

- Look near drapes, couches, corners of walls, upholstered furniture, and near outlets for evidence of bedbugs (i.e., live or dead bedbugs, feces, eggs, or blood trails).
- Note that this is not an exhaustive list of locations to inspect.
- At least one live bedbug in two or more separate locations in the building during a daytime surface visual assessment is a sign of extensive infestation.

**REQUEST FOR HELP:** - None

**ACTION:**

- Enter the common areas and use a flashlight to search upholstered furniture, baseboards, walls, the corners of the wall, and ceiling.
- Note that this is not an exhaustive list of locations where bedbug evidence can be cited.
- The first observation of this condition should be evaluated under Deficiency 3. Each additional observation should be evaluated under Deficiency 4.

**MORE INFORMATION:** - None

**DEFICIENCY 5 — UNIT: EVIDENCE OF MICE.**

**DEFICIENCY CRITERIA:** Evidence of mice is found (i.e., a live or dead mouse or mice, droppings, chewed holes, or urine trails).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Look in the kitchen, trash area, behind and under refrigerators and stoves, and under the sink and baseboard heater (Note that this is not an exhaustive list) for evidence of mice, such as droppings (size of grain of rice—small and smooth with pointed ends), chewed holes, urine trails, and odor.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**MORE INFORMATION:** - If there is a sticky pad or trap with a mouse on it, record a deficiency.  
 - If there is a sticky pad or trap without a mouse on it, do not record a deficiency.  
 - The first observation of this condition should be evaluated under Deficiency 5. Each additional observation should be evaluated under Deficiency 6.

**DEFICIENCY 5 — INSIDE: EVIDENCE OF MICE.**

**DEFICIENCY CRITERIA:** Evidence of mice is found (i.e., a live or dead mouse or mice, droppings, chewed holes, or urine trails).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Look in the kitchen, trash area, behind and under refrigerators and stoves, and under the sink and baseboard heater (Note that this is not an exhaustive list) for evidence of mice, such as droppings (size of grain of rice—small and smooth with pointed ends), chewed holes, urine trails, and odor.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**MORE INFORMATION:** - If there is a sticky pad or trap with a mouse on it, record a deficiency.  
 - If there is a sticky pad or trap without a mouse on it, do not record a deficiency.  
 - The first observation of this condition should be evaluated under Deficiency 5. Each additional observation should be evaluated under Deficiency 6.

**DEFICIENCY 6 — UNIT: EXTENSIVE MOUSE INFESTATION.**

**DEFICIENCY CRITERIA:** Sighting of at least one live mouse in two or more Units during a daytime surface visual assessment.  
 OR  
 Sighting of at least one live mouse in two or more rooms in a Unit during a daytime surface visual assessment.

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:**

- Look in the kitchen, trash area, behind and under refrigerators and stoves, and under the sink and baseboard heater (Note that this is not an exhaustive list) for evidence of mice, such as droppings (size of grain of rice—small and smooth with pointed ends), chewed holes, urine trails, and odor.
- At least one live mouse in two or more Units during a daytime surface visual assessment is a sign of extensive infestation.
- At least one live mouse in two or more rooms in a Unit during a daytime surface visual assessment is a sign of extensive infestation.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**MORE INFORMATION:** - The first observation of this condition should be evaluated under Deficiency 5. Each additional observation should be evaluated under Deficiency 6.

**DEFICIENCY 6 — INSIDE: EXTENSIVE MOUSE INFESTATION.**

**DEFICIENCY CRITERIA:** Sighting of at least one live mouse in two or more separate locations in the building during a daytime surface visual assessment.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look in the kitchen, trash area, behind and under refrigerators and stoves, and under the sink and baseboard heater (Note that this is not an exhaustive list) for evidence of mice, such as droppings (size of grain of rice—small and smooth with pointed ends), chewed holes, urine trails, and odor.
  - At least one live mouse in two or more separate locations in the building during a daytime surface visual assessment is a sign of extensive infestation.
- REQUEST FOR HELP:** - None
- ACTION:** - None
- MORE INFORMATION:** - The first observation of this condition should be evaluated under Deficiency 5. Each additional observation should be evaluated under Deficiency 6.

**DEFICIENCY 7 — UNIT: EVIDENCE OF RATS.**

**DEFICIENCY CRITERIA:** Evidence of rats is found (i.e., dead rat or rats, droppings, or chewed holes).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look in all areas where trash and food are prevalent for:
    - Rat burrows,
    - Rat droppings (shiny, black and 1/2 to 3/4 of an inch long)
    - Chewed holes in door sweeps or at the edges of doors (rat teeth are typically 1/8 inch long)
    - Rats (dead).
  - Note that evidence of rats may be cited at any location in the Unit, not just in areas where trash and food are prevalent.
- REQUEST FOR HELP:** - None
- ACTION:** - None
- MORE INFORMATION:**
- If there is a sticky pad or trap with a rat on it, record a deficiency.
  - If there is a sticky pad or trap without a rat on it, do not record a deficiency.
  - If a live rat is seen in the Unit, evaluate under Deficiency 8.

**DEFICIENCY 7 — INSIDE: EVIDENCE OF RATS.**

**DEFICIENCY CRITERIA:** Evidence of rats is found (i.e., dead rat or rats, droppings, or chewed holes).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look in all areas where trash and food are prevalent for:
    - Rat burrows,
    - Rat droppings (shiny, black and 1/2 to 3/4 of an inch long)
    - Chewed holes in door sweeps or at the edges of outer doors (rat teeth are typically 1/8 inch long)
    - Rats (dead).
  - Note that evidence of rats may be cited at any location Inside, not just in areas where trash and food are prevalent.
- REQUEST FOR HELP:** - None
- ACTION:** - None
- MORE INFORMATION:**
- If there is a sticky pad or trap with a rat on it, record a deficiency.
  - If there is a sticky pad or trap without a rat on it, do not record a deficiency.
  - If a live rat is seen in the Inside, evaluate under Deficiency 8.



**DEFICIENCY 7 — OUTSIDE: EVIDENCE OF RATS.**

**DEFICIENCY CRITERIA:** Evidence of rats is found (i.e., a live or dead rat or rats, droppings, or chewed holes).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look in all areas where trash and food are prevalent for:
    - Rat burrows,
    - Rat droppings (shiny, black and 1/2 to 3/4 of an inch long)
    - Chewed holes in door sweeps or at the edges of outer doors (rat teeth are typically 1/8 inch long)
    - Rats (alive or dead).
  - Note that evidence of rats may be cited at any location Outside, not just in areas where trash and food are prevalent.
- REQUEST FOR HELP:** - None
- ACTION:** - None
- MORE INFORMATION:**
- If there is a sticky pad or trap with a rat on it, record a deficiency.
  - If there is a sticky pad or trap without a rat on it, do not record a deficiency.
  - If a live rat is seen in the Outside, evaluate under this deficiency.

DEFICIENCY 8 — UNIT: EXTENSIVE RAT INFESTATION.

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DEFICIENCY CRITERIA: Live rat is seen in the Unit.

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HEALTH AND SAFETY DETERMINATION: Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

CORRECTION TIMEFRAME: 24 hours

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

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INSPECTION PROCESS:

- OBSERVATION:
- Look in all areas where trash and food are prevalent for:
    - Rat burrows,
    - Rat droppings (shiny, black and 1/2 to 3/4 of an inch long)
    - Chewed holes in door sweeps or at the edges of doors (rat teeth are typically 1/8 inch long)
    - Rats (alive).
  - Note that evidence of rats may be cited at any location in the Unit, not just in areas where trash and food are prevalent.
  - A live rat in the Unit is a sign of extensive infestation.

REQUEST FOR HELP: - None

ACTION: - None

MORE INFORMATION: - None

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**DEFICIENCY 8 — INSIDE: EXTENSIVE RAT INFESTATION.**

**DEFICIENCY CRITERIA:** Live rat is seen in the Inside.

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look in all areas where trash and food are prevalent for:
    - Rat burrows,
    - Rat droppings (shiny, black and 1/2 to 3/4 of an inch long)
    - Chewed holes in door sweeps or at the edges of outer doors (rat teeth are typically 1/8 inch long)
    - Rats (alive).
  - Note that evidence of rats may be cited at any location Inside, not just in areas where trash and food are prevalent.
  - A live rat in the Inside is a sign of extensive infestation.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**MORE INFORMATION:** - None

**DEFICIENCY 9 — UNIT: EVIDENCE OF OTHER PESTS.**

**DEFICIENCY CRITERIA:** Evidence is present of pest infestation other than cockroaches, bed bugs, mice, or rats. This may include, but is not limited to, wasps/wasp nests or bees/beehives, squirrels or squirrel nests, birds, or bats. Pests are animals with potential impacts on resident health and safety.

**HEALTH AND SAFETY DETERMINATION:** **Moderate** The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look for evidence of "other pests" in the Unit.
  - Look for wasp nests and beehives present in the Unit.
  - Look for evidence that "other pests" have penetrated the building envelope and are present and/or nesting inside the Unit.
- REQUEST FOR HELP:** - None
- ACTION:** - None
- MORE INFORMATION:** - None

**DEFICIENCY 9 — INSIDE: EVIDENCE OF OTHER PESTS.**

**DEFICIENCY CRITERIA:** Evidence is present of pest infestation other than cockroaches, bed bugs, mice, or rats. This may include, but is not limited to, wasps/wasp nests or bees/beeives, squirrels or squirrel nests, birds, or bats. Pests are animals with potential impacts on resident health and safety.

**HEALTH AND SAFETY DETERMINATION:** **Moderate** The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look for evidence of "other pests" Inside.
  - Look for wasp nests and beehives present Inside.
  - Look for evidence that "other pests" have penetrated the building envelope and are present and/or nesting Inside.
- REQUEST FOR HELP:** - None
- ACTION:** - None
- MORE INFORMATION:** - None

TITLE: LEAK — GAS OR OIL

VERSION: V3.0

DATE PUBLISHED: 08/11/23

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DEFINITION: A fuel or gas leak refers to an unintended leak of natural gas or another gaseous product from a pipeline or other containment into any area where the gas or fuel should not be present. Gas leaks can be hazardous to health and the environment.

PURPOSE: None

COMMON COMPONENTS: Gas; Liquid; Pipe; Cap; Valve

LOCATION:  Unit Near fuel-burning appliance, piping that supplies fuel-burning appliance  
 Inside Near fuel-burning appliance, piping that supplies fuel-burning appliance  
 Outside Near fuel-burning appliance, piping that supplies fuel-burning appliance

MORE INFORMATION: None

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DEFICIENCY 1: Natural gas, propane, or oil leak.

LOCATION:  Unit  Inside  Outside

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DEFICIENCY I — UNIT: NATURAL GAS, PROPANE, OR OIL LEAK.

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DEFICIENCY CRITERIA: There is evidence of a gas, propane, or oil leak.  
OR  
There is an uncapped gas or fuel supply line.

---

HEALTH AND SAFETY DETERMINATION: Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

CORRECTION TIMEFRAME: 24 hours

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 24 hours

---

INSPECTION PROCESS:

OBSERVATION: - Look around the furnace, heating oil storage tanks, water heater, boiler, and other fuel-burning mechanical equipment and appliances for drips, puddles, or any visual signs of a leak.  
- Listen for any audible signs of a leak, such as hissing or whistling sounds.  
- Smell for any odors that may indicate a leak, such as the smell of sulfur (due to additives such as Mercaptan).  
- Visually inspect for an uncapped gas or fuel supply line.

REQUEST FOR HELP: - None

ACTION: - If evidence is found, immediately notify the POA or property inspection escort.

MORE INFORMATION: - None

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**DEFICIENCY I — INSIDE: NATURAL GAS, PROPANE, OR OIL LEAK.**

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**DEFICIENCY CRITERIA:** There is evidence of a gas, propane, or oil leak.  
OR  
There is an uncapped gas or fuel supply line.

---

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

---

**INSPECTION PROCESS:**

**OBSERVATION:**

- Look around the furnace, heating oil storage tanks, water heater, boiler, and other fuel-burning mechanical equipment and appliances for drips, puddles, or any visual signs of a leak.
- Listen for any audible signs of a leak, such as hissing or whistling sounds.
- Smell for any odors that may indicate a leak, such as the smell of sulfur (due to additives such as Mercaptan).
- Visually inspect for an uncapped gas or fuel supply line.

**REQUEST FOR HELP:** - None

**ACTION:** - If evidence is found, immediately notify the POA or property inspection escort.

**MORE INFORMATION:** - None

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**DEFICIENCY I — OUTSIDE: NATURAL GAS, PROPANE, OR OIL LEAK.**

---

**DEFICIENCY CRITERIA:** There is evidence of a gas, propane, or oil leak.  
OR  
There is an uncapped gas or fuel supply line.

---

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

---

**INSPECTION PROCESS:**

**OBSERVATION:**

- Look around the furnace, heating oil storage tanks, water heater, boiler, and other fuel-burning mechanical equipment and appliances for drips, puddles, or any visual signs of a leak.
- Listen for any audible signs of a leak, such as hissing or whistling sounds.
- Smell for any odors that may indicate a leak, such as the smell of sulfur (due to additives such as Mercaptan).
- Visually inspect for an uncapped gas or fuel supply line.

**REQUEST FOR HELP:** - None

**ACTION:** - If evidence is found, immediately notify the POA or property inspection escort.

**MORE INFORMATION:** - None

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**TITLE:** LEAK — SEWAGE SYSTEM  
**VERSION:** V3.0  
**DATE PUBLISHED:** 08/11/23

**DEFINITION:** A sewage system leak refers to the leakage of wastewater out of a sanitary sewer system.  
**PURPOSE:** None  
**COMMON COMPONENTS:** Liquid; Leach field; Gas trap; Sewer backup valve; Sewer line; Pipe; Drain; Sewer cleanout; Cap; Riser; Pump  
**LOCATION:**  Unit Drains, toilets, vents, sewer cleanout, cap  
 Inside Drains, toilets, vents, sewer cleanout, cap  
 Outside Sewer cleanout, cap  
**MORE INFORMATION:** None

**DEFICIENCY 1:** Blocked sewage system.  
**LOCATION:**  Unit  Inside  Outside

**DEFICIENCY 2:** Leak in sewage system.  
**LOCATION:**  Unit  Inside  Outside

**DEFICIENCY 3:** Cap to the cleanout or pump cover is detached or missing.  
**LOCATION:**  Unit  Inside  Outside

**DEFICIENCY 4:** Cleanout cap or riser is damaged.  
**LOCATION:**  Unit  Inside  Outside

DEFICIENCY I — UNIT:           BLOCKED SEWAGE SYSTEM.

---

DEFICIENCY CRITERIA:           Wastewater is unable to drain resulting in sewer backup.

---

HEALTH AND SAFETY DETERMINATION:   Severe           The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

CORRECTION TIMEFRAME:           24 hours

HCV PASS / FAIL:                   Fail

HCV CORRECTION TIMEFRAME:       30 days

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INSPECTION PROCESS:

OBSERVATION:           - Observe a foul stench coming from drains.  
                              - Look for any slow-draining bathtubs or laundry lines.  
                              - Look to see if the use of other fixtures associated with main line lead to water backup in places such as toilets or showers.

REQUEST FOR HELP:       - None

ACTION:                   - None

More Information:       - None

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DEFICIENCY I — INSIDE:            **BLOCKED SEWAGE SYSTEM.**

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DEFICIENCY CRITERIA:            Wastewater is unable to drain resulting in sewer backup.

---

HEALTH AND SAFETY DETERMINATION:    **Severe**                    The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

CORRECTION TIMEFRAME:            24 hours

HCV PASS / FAIL:                    Fail

HCV CORRECTION TIMEFRAME:        30 days

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INSPECTION PROCESS:

OBSERVATION:                    - Observe a foul stench coming from drains.  
    - Look for any slow-draining bathtubs or laundry lines.  
    - Look to see if the use of other fixtures associated with main line lead to water backup in places such as toilets or showers.

REQUEST FOR HELP:                - None

ACTION:                              - None

More Information:                 - None

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**DEFICIENCY I — OUTSIDE:      BLOCKED SEWAGE SYSTEM.**

---

**DEFICIENCY CRITERIA:**           Wastewater is unable to drain resulting in sewer backup.

---

**HEALTH AND SAFETY DETERMINATION:**   Severe           The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:**           24 hours

**HCV PASS / FAIL:**                   Fail

**HCV CORRECTION TIMEFRAME:**       30 days

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**INSPECTION PROCESS:**

**OBSERVATION:**           - Observe a foul stench coming from drains.  
                                  - Look to see if the use of other fixtures associated with main line lead to water backup in places such as toilets or showers.

**REQUEST FOR HELP:**       - None

**ACTION:**                   - None

**More Information:**       - None

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**DEFICIENCY 2 — UNIT: LEAK IN SEWAGE SYSTEM.**

**DEFICIENCY CRITERIA:** There is evidence of a sewer line or fitting leaking.

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Look at the ceiling, floor, and walls for evidence of a leaking sewer line or fitting to include stains, puddles, visible effluent, a strong odor, and infestation.

**REQUEST FOR HELP:** - None

**ACTION:** - Ask the POA for a copy of an approved sanitary system certificate.

**MORE INFORMATION:** - If evidence of an inactive leak is present, evaluate the condition under the Mold-Like Substance standard.  
 - Private sanitary systems are typically certified or approved by a local authority such as a building or health department.

**DEFICIENCY 2 — INSIDE: LEAK IN SEWAGE SYSTEM.**

**DEFICIENCY CRITERIA:** There is evidence of a sewer line or fitting leaking.

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Look at the ceiling, floor, and walls for evidence of a leaking sewer line or fitting to include stains, puddles, visible effluent, a strong odor, and infestation.

**REQUEST FOR HELP:** - None

**ACTION:** - Ask the POA for a copy of an approved sanitary system certificate.

**MORE INFORMATION:** - If evidence of an inactive leak is present, evaluate the condition under the Mold-Like Substance standard.  
 - Private sanitary systems are typically certified or approved by a local authority such as a building or health department.

**DEFICIENCY 2 — OUTSIDE: LEAK IN SEWAGE SYSTEM.**

**DEFICIENCY CRITERIA:** There is evidence of a sewer line or fitting leaking.

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Look for evidence of a leaking sewer line or fitting to include stains, puddles, visible effluent, a strong odor, and infestation.

**REQUEST FOR HELP:** - None

**ACTION:** - Ask the POA for a copy of an approved sanitary system certificate.

**MORE INFORMATION:** - Private sanitary systems are typically certified or approved by a local authority such as a building or health department.  
 - Visible waste in a septic system leach field should be evaluated under this deficiency.



**DEFICIENCY 3 — UNIT:** CAP TO THE CLEANOUT OR PUMP COVER IS DETACHED OR MISSING.

**DEFICIENCY CRITERIA:** Cap to the cleanout or pump cover is detached or missing (i.e., evidence of prior installation, but now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at each cleanout and identify where the cleanout cap should be located.
  - Look at each pump and identify where the cover should be located.
  - As applicable, look to ensure that the cap or pump cover are present and securely attached.
  - Look on the ground along the outside of the building for PVC or metal piping that has a cleanout cap.
  - Locate the cleanout and caps by observing the vertical piping (stack) at the lowest level of the building.
  - Look between the main drain and the building's sewer or septic system.
- REQUEST FOR HELP:** - None
- ACTION:** - As applicable, gently touch or tap the cap or pump cover to verify if it is securely attached.
- MORE INFORMATION:** - None

**DEFICIENCY 3 — INSIDE: CAP TO THE CLEANOUT OR PUMP COVER IS DETACHED OR MISSING.**

**DEFICIENCY CRITERIA:** Cap to the cleanout or pump cover is detached or missing (i.e., evidence of prior installation, but now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at each cleanout and identify where the cleanout cap should be located.
  - Look at each pump and identify where the cover should be located.
  - As applicable, look to ensure that the cap or pump cover are present and securely attached.
  - Look on the ground along the outside of the building for PVC or metal piping that has a cleanout cap.
  - Locate the cleanout and caps by observing the vertical piping (stack) at the lowest level of the building.
  - Look between the main drain and the building's sewer or septic system.
- REQUEST FOR HELP:** - None
- ACTION:** - As applicable, gently touch or tap the cap or pump cover to verify if it is securely attached.
- MORE INFORMATION:** - None

**DEFICIENCY 3 — OUTSIDE: CAP TO THE CLEANOUT OR PUMP COVER IS DETACHED OR MISSING.**

**DEFICIENCY CRITERIA:** Cap to the cleanout or pump cover is detached or missing (i.e., evidence of prior installation, but now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at each cleanout and identify where the cleanout cap should be located.
  - Look at each pump and identify where the cover should be located.
  - As applicable, look to ensure that the cap or pump cover are present and securely attached.
  - Look on the ground along the outside of the building for PVC or metal piping that has a cleanout cap.
  - Locate the cleanout and caps by observing the vertical piping (stack) at the lowest level of the building.
  - Look between the main drain and the building's sewer or septic system.
- REQUEST FOR HELP:** - None
- ACTION:** - As applicable, gently touch or tap the cap or pump cover to verify if it is securely attached.
- MORE INFORMATION:** - None

**DEFICIENCY 4 — UNIT:** CLEANOUT CAP OR RISER IS DAMAGED.

**DEFICIENCY CRITERIA:** Cleanout cap or riser is damaged (i.e., visibly defective; impacts functionality).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:**

- Look at each cleanout and thoroughly examine the riser and the cap.
- Look for any holes or cracks in the riser or cap that would allow for contaminated air or sewage to seep out.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**MORE INFORMATION:**

- Examples of damage that may impact functionality of the cleanout cap or riser may include, but are not limited to:
  - Unintentional hole
  - Intentionally drilled hole into the cap for easier access to the cleanout
  - Crack

**DEFICIENCY 4 — INSIDE:** CLEANOUT CAP OR RISER IS DAMAGED.

**DEFICIENCY CRITERIA:** Cleanout cap or riser is damaged (i.e., visibly defective; impacts functionality).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:**

- Look at each cleanout and thoroughly examine the riser and the cap.
- Look for any holes or cracks in the riser or cap that would allow for contaminated air or sewage to seep out.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**MORE INFORMATION:**

- Examples of damage that may impact functionality of the cleanout cap or riser may include, but are not limited to:
  - Unintentional hole
  - Intentionally drilled hole into the cap for easier access to the cleanout
  - Crack

**DEFICIENCY 4 — OUTSIDE: CLEANOUT CAP OR RISER IS DAMAGED.**

**DEFICIENCY CRITERIA:** Cleanout cap or riser is damaged (i.e., visibly defective; impacts functionality).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:**

- Look at each cleanout and thoroughly examine the riser and the cap.
- Look for any holes or cracks in the riser or cap that would allow for contaminated air or sewage to seep out.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**MORE INFORMATION:**

- This item is located on the ground and is often hit and cracked by lawnmowers.
- Examples of damage that may impact functionality of the cleanout cap or riser may include, but are not limited to:
  - Unintentional hole
  - Intentionally drilled hole into the cap for easier access to the cleanout
  - Crack

**TITLE:** LEAK — WATER  
**VERSION:** V3.0  
**DATE PUBLISHED:** 06/20/23

**DEFINITION:** A water leak can be caused by damage; including a puncture, gash, rust or other corrosion hole, very tiny pinhole leak (possibly in imperfect welds), crack or microcrack, or inadequate sealing between components or parts joined together.

**PURPOSE:** None

**COMMON COMPONENTS:** Gas trap; Piping, Drain, Cap, Riser, Plumbing pump, Pump system; Fire suppression sprinkler assembly, including connected pipes and fittings; Water heater; Boiler; Dishwasher; Garbage disposal; Sink; Valves

**LOCATION:**

<input checked="" type="checkbox"/>	Unit	Ceilings, floors, walls, sinks, dishwashers, washer, water heaters, central water supply lines, drainpipes, sprinkler assembly, plumbing system
<input checked="" type="checkbox"/>	Inside	Ceilings, floors, walls, sinks, dishwashers, washer, water heaters, central water supply lines, drainpipes, sprinkler assembly, plumbing system
<input checked="" type="checkbox"/>	Outside	Central water supply lines, sprinkler assembly, plumbing system

**MORE INFORMATION:** None

**DEFICIENCY 1:** Environmental water intrusion.

**LOCATION:**  Unit  Inside

**DEFICIENCY 2:** Plumbing leak.

**LOCATION:**  Unit  Inside  Outside

**DEFICIENCY 3:** Fluid is leaking from the sprinkler assembly.

**LOCATION:**  Unit  Inside  Outside

**DEFICIENCY I — UNIT: ENVIRONMENTAL WATER INTRUSION.**

**DEFICIENCY CRITERIA:** Water from the exterior environment is leaking into the interior.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look for any leaking or discoloration.
  - Look for swelling windowsills or moisture around the interior of windows or doors.
  - Look for deteriorating components on the ceiling or walls.
  - Examine the interior for cracks, failing window glazing, and anywhere else that water could access the interior space.
- REQUEST FOR HELP:**
- If evidence of a leak is present and the leak is not active at the time of the inspection, ask the resident or POA if leaking has occurred.
- ACTION:**
- If evidence of a leak is present and the leak is not active at the time of the inspection, determine if a repair was performed.
- MORE INFORMATION:**
- Water intrusion is the unwelcome presence of water leaking into the interior.
  - Water intrusion may be the result of structural damage, poor installation of building materials, degrading materials, or defective building materials.



**DEFICIENCY I — INSIDE: ENVIRONMENTAL WATER INTRUSION.**

**DEFICIENCY CRITERIA:** Water from the exterior environment is leaking into the interior.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look for any leaking or discoloration.
  - Look for swelling windowsills or moisture around the interior of windows or doors.
  - Look for deteriorating components on the ceiling or walls.
  - Examine the interior for cracks, failing window glazing, and anywhere else that water could access the interior space.
- REQUEST FOR HELP:**
- If evidence of a leak is present and the leak is not active at the time of the inspection, ask the POA if leaking has occurred.
- ACTION:**
- If evidence of a leak is present and the leak is not active at the time of the inspection, determine if a repair was performed.
- MORE INFORMATION:**
- Water intrusion is the unwelcome presence of water leaking into the interior.
  - Water intrusion may be the result of structural damage, poor installation of building materials, degrading materials, or defective building materials.

**DEFICIENCY 2 — UNIT: PLUMBING LEAK.**

**DEFICIENCY CRITERIA:** Failure of a plumbing system that allows for water intrusion in unintended areas.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Visually inspect for any active plumbing leak.  
 - Inspect all visible plumbing connections, including gas traps, supply lines, pumps, and direct connections to the fixture.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**MORE INFORMATION:** - If evidence of an inactive leak is present, then evaluate the condition under the Mold-Like Substance Standard.  
 - Examples of plumbing components and fixtures to evaluate under this deficiency may include, but are not limited to:  
   - HVAC  
   - Water heater  
   - Boiler  
   - Dishwasher  
   - Garbage disposal  
   - Sink  
   - Valves  
   - Bathtub

DEFICIENCY 2 — INSIDE: PLUMBING LEAK.

DEFICIENCY CRITERIA: Failure of a plumbing system that allows for water intrusion in unintended areas.

HEALTH AND SAFETY DETERMINATION: **Moderate**      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

INSPECTION PROCESS:

OBSERVATION: - Visually inspect for any active plumbing leak.  
 - Inspect all visible plumbing connections, including gas traps, supply lines, pumps, and direct connections to the fixture.

REQUEST FOR HELP: - None

ACTION: - None

MORE INFORMATION: - If evidence of an inactive leak is present, then evaluate the condition under the Mold-Like Substance Standard.  
 - Examples of plumbing components and fixtures to evaluate under this deficiency may include, but are not limited to:  
   - HVAC  
   - Water heater  
   - Boiler  
   - Dishwasher  
   - Garbage disposal  
   - Sink  
   - Valves  
   - Bathtub

DEFICIENCY 2 — OUTSIDE: PLUMBING LEAK.

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DEFICIENCY CRITERIA: Failure of a plumbing system that allows for water intrusion in unintended areas.

HEALTH AND SAFETY DETERMINATION: Low Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

CORRECTION TIMEFRAME: 60 days

HCV PASS / FAIL: Pass

HCV CORRECTION TIMEFRAME: N/A

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INSPECTION PROCESS:

OBSERVATION: - Evaluate exterior plumbing systems for any leaks.

REQUEST FOR HELP: - None

ACTION: - None

MORE INFORMATION: - Examples of exterior plumbing components to evaluate under this deficiency may include, but are not limited to:  
- Exterior hose faucet  
- Landscaping sprinkler / irrigation system

**DEFICIENCY 3 — UNIT:** FLUID IS LEAKING FROM THE SPRINKLER ASSEMBLY.

**DEFICIENCY CRITERIA:** Fluid is leaking from the sprinkler assembly.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Look at the fire suppression sprinkler assembly and its components to determine if any fluid is leaking from the sprinkler assembly.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**MORE INFORMATION:** - A fire suppression sprinkler assembly is part of the fire protection (sprinkler) system that discharges water or another material when activated once reaching a certain (pre-determined) temperature.  
 - Components of a sprinkler assembly may include, but are not limited to:

- Head
- Valve
- Deflector
- Escutcheon
- Sprinkler head cover
- Piping

**DEFICIENCY 3 — INSIDE: FLUID IS LEAKING FROM THE SPRINKLER ASSEMBLY.**

**DEFICIENCY CRITERIA:** Fluid is leaking from the sprinkler assembly.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Look at the fire suppression sprinkler assembly and its components to determine if any fluid is leaking from the sprinkler assembly.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**MORE INFORMATION:** - A fire suppression sprinkler assembly is part of the fire protection (sprinkler) system that discharges water or another material when activated once reaching a certain (pre-determined) temperature.  
 - Components of a sprinkler assembly may include, but are not limited to:

- Head
- Valve
- Deflector
- Escutcheon
- Sprinkler head cover
- Piping

**DEFICIENCY 3 — OUTSIDE: FLUID IS LEAKING FROM THE SPRINKLER ASSEMBLY.**

**DEFICIENCY CRITERIA:** Fluid is leaking from the sprinkler assembly.

**HEALTH AND SAFETY DETERMINATION:** Low Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

**CORRECTION TIMEFRAME:** 60 days

**HCV PASS / FAIL:** Pass

**HCV CORRECTION TIMEFRAME:** N/A

**INSPECTION PROCESS:**

**OBSERVATION:** - Look at the fire suppression sprinkler assembly and its components to determine if any fluid is leaking from the sprinkler assembly.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**MORE INFORMATION:**

- A fire suppression sprinkler assembly is part of the fire protection (sprinkler) system that discharges water or another material when activated once reaching a certain (pre-determined) temperature.
- Components of a sprinkler assembly may include, but are not limited to:
  - Head
  - Valve
  - Deflector
  - Escutcheon
  - Sprinkler head cover
  - Piping

**TITLE:** LIGHTING — AUXILIARY

**VERSION:** V3.0

**DATE PUBLISHED:** 08/11/23

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**DEFINITION:** Lighting that is essential to safety in the event of primary power supply failure.

**PURPOSE:** Assist people egress a building in the event of an emergency.

**COMMON COMPONENTS:** Rechargeable battery backup; Light bulb; Circuits; Lamps; Test button; Housing assembly

**LOCATION:**

<input type="checkbox"/>	Unit	None
<input checked="" type="checkbox"/>	Inside	Throughout the Inside.
<input checked="" type="checkbox"/>	Outside	Throughout the Outside.

**MORE INFORMATION:** Exit Signs, Electrical — Conductor, Outlet, and Switch, and Sharp Edges are related standards.

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**DEFICIENCY 1:** Auxiliary lighting is damaged, missing, or fails to illuminate when tested.

**LOCATION:**  Inside  Outside

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**DEFICIENCY I — INSIDE:            AUXILIARY LIGHTING IS DAMAGED, MISSING, OR FAILS TO ILLUMINATE WHEN TESTED.**

**DEFICIENCY CRITERIA:**            Auxiliary lighting is damaged (i.e., visibly defective; impacts functionality), missing (i.e., evidence of prior installation, but is now not present or is incomplete), or fails to illuminate when tested.

**HEALTH AND SAFETY DETERMINATION:**    **Severe**            The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:**            24 hours

**HCV PASS / FAIL:**                        Fail

**HCV CORRECTION TIMEFRAME:**        30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify any damage that impacts functionality.
  - Identify any evidence that auxiliary lighting was previously installed but is now not present or is incomplete.
  - Verify that the device responds to the test and illuminates.

**REQUEST FOR HELP:**            - None

- ACTION:**
- Engage the test button.
  - Verify the emergency light illuminates for the entire time the test button is engaged.
  - Verify all light sources illuminate during the test.

**MORE INFORMATION:**            - A combination auxiliary light and exit sign device should be evaluated under both the Lighting — Auxiliary and Exit Sign standards.

**DEFICIENCY I — OUTSIDE:      AUXILIARY LIGHTING IS DAMAGED, MISSING, OR FAILS TO ILLUMINATE WHEN TESTED.**

**DEFICIENCY CRITERIA:**      Auxiliary lighting is damaged (i.e., visibly defective; impacts functionality), missing (i.e., evidence of prior installation, but is now not present or is incomplete), or fails to illuminate when tested.

**HEALTH AND SAFETY DETERMINATION:**      Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:**      24 hours  
**HCV PASS / FAIL:**      Fail  
**HCV CORRECTION TIMEFRAME:**      30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify any damage that impacts functionality.
  - Identify any evidence that auxiliary lighting was previously installed but is now not present or is incomplete.
  - Verify that the device responds to the test and illuminates.
- REQUEST FOR HELP:**      - None
- ACTION:**
- Engage the test button.
  - Verify the emergency light illuminates for the entire time the test button is engaged.
  - Verify all light sources illuminate during the test.
- MORE INFORMATION:**      - A combination auxiliary light and exit sign device should be evaluated under both the Lighting — Auxiliary and Exit Sign standards.

TITLE: LIGHTING — EXTERIOR  
VERSION: V3.0  
DATE PUBLISHED: 08/11/23

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DEFINITION: Fixed artificial lighting (e.g., walkway lighting, pole lighting, wall packs, and canopy lights) that is used to illuminate exterior areas (e.g., entryways, parking lots, and exterior stairwells).

PURPOSE: Provide illumination of the building exterior and surrounding grounds in order to provide safe travel and enhanced security.

COMMON COMPONENTS: Fixture casing; Ballast; Wires; Starter socket; Tube socket; Tube receptacle; Ballast attachment screw; Light posts; Globes

LOCATION:  Unit None  
 Inside None  
 Outside Throughout the Outside.

MORE INFORMATION: None

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DEFICIENCY 1: A permanently installed light fixture is damaged, inoperable, missing, or not secure.

LOCATION:  Outside

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**DEFICIENCY I — OUTSIDE: A PERMANENTLY INSTALLED LIGHT FIXTURE IS DAMAGED, INOPERABLE, MISSING, OR NOT SECURE.**

**DEFICIENCY CRITERIA:** A permanently installed light fixture is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 A permanently installed light fixture is inoperable (i.e., overall system or component thereof is not meeting function or purpose; with or without visible damage).  
 OR  
 A permanently installed light fixture is missing (i.e., evidence of prior installation, but now not present or is incomplete).  
 OR  
 A permanently installed light fixture is not secure to the designed attachment point or the attachment point is not stable.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify all permanently installed light fixtures.
  - After activating, verify if each light fixture is fully illuminated (i.e., each lightbulb illuminates).
  - Visually inspect for any signs of a missing or damaged light fixture.
  - Determine if each light fixture is secure.
- REQUEST FOR HELP:** - None
- ACTION:**
- Attempt to activate each light fixture.
  - After evaluating, turn off each light fixture.
- MORE INFORMATION:**
- If permanently installed light fixture is controlled by a photoelectric sensor or timer that does not permit testing when daylight, then only evaluate this item to determine if it is damaged, missing, or not secure.
  - If a lightbulb does not illuminate, then the POA may attempt to change the lightbulb.
  - If an electrical conductor is not enclosed or properly insulated, then it should be evaluated under the Electrical — Conductor, Outlet, and Switch standard.

**TITLE:** LIGHTING — INTERIOR  
**VERSION:** V3.0  
**DATE PUBLISHED:** 08/11/23

**DEFINITION:** Permanently installed light fixture.  
**PURPOSE:** Provide illumination for interior spaces.  
**COMMON COMPONENTS:** Fixture casing; Ballast; Wires; Starter socket; Tube socket, Tube receptacle; Ballast attachment screw; Light posts; Control switch  
**LOCATION:**  Unit Throughout the Unit.  
 Inside Throughout the Inside.  
 Outside None  
**MORE INFORMATION:** A switch that is inoperable but does not have visible damage and corresponds to a permanently installed lighting fixture should be evaluated under this standard.

**DEFICIENCY 1:** A permanently installed light fixture is inoperable.  
**LOCATION:**  Unit  Inside

**DEFICIENCY 2:** A permanently installed light fixture is not secure.  
**LOCATION:**  Unit  Inside

**DEFICIENCY 3:** At least one (1) permanently installed light fixture is not present in the kitchen and bathroom.  
**LOCATION:**  Unit — Affirmative Habitability Requirement  Inside — Affirmative Habitability Requirement

**DEFICIENCY I — UNIT:** A PERMANENTLY INSTALLED LIGHT FIXTURE IS INOPERABLE.

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**DEFICIENCY CRITERIA:** A permanently installed light fixture is inoperable (i.e., the overall system or component thereof is not meeting function or purpose; with or without visible damage).

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**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

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**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify all permanently installed light fixtures.
  - After activating, verify if each light fixture is fully illuminated (i.e., each lightbulb illuminates).
- REQUEST FOR HELP:**
- None
- ACTION:**
- Attempt to activate each light fixture.
  - After evaluating, turn off each light fixture.
- MORE INFORMATION:**
- If a lightbulb does not illuminate, then the POA may attempt to change the lightbulb.
-

**DEFICIENCY I — INSIDE:** A PERMANENTLY INSTALLED LIGHT FIXTURE IS INOPERABLE.

---

**DEFICIENCY CRITERIA:** A permanently installed light fixture is inoperable (i.e., the overall system or component thereof is not meeting function or purpose; with or without visible damage).

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**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

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**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify all permanently installed light fixtures.
  - After activating, verify if each light fixture is fully illuminated (i.e., each lightbulb illuminates).
- REQUEST FOR HELP:** - None
- ACTION:**
- Attempt to activate each light fixture.
  - After evaluating, turn off each light fixture.
- MORE INFORMATION:** - If a lightbulb does not illuminate, then the POA may attempt to change the lightbulb.
-

**DEFICIENCY 2 — UNIT:**            **A PERMANENTLY INSTALLED LIGHT FIXTURE IS NOT SECURE.**

**DEFICIENCY CRITERIA:**            A permanently installed light fixture is not secure to the designed attachment point or the attachment point is not stable.

**HEALTH AND SAFETY DETERMINATION:**    **Moderate**            The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:**            30 days  
**HCV PASS / FAIL:**                        Fail  
**HCV CORRECTION TIMEFRAME:**        30 days

**INSPECTION PROCESS:**

- OBSERVATION:**            - Identify all permanently installed light fixtures.  
                                      - Visually determine if each light fixture is secure.
- REQUEST FOR HELP:**       - None
- ACTION:**                        - None
- MORE INFORMATION:**    - If an electrical conductor is not enclosed or properly insulated, then it should be evaluated under the Electrical — Conductor, Outlet, and Switch standard.



**DEFICIENCY 2 — INSIDE:**      **A PERMANENTLY INSTALLED LIGHT FIXTURE IS NOT SECURE.**

**DEFICIENCY CRITERIA:**              A permanently installed light fixture is not secure to the designed attachment point or the attachment point is not stable.

**HEALTH AND SAFETY DETERMINATION:**    **Moderate**              The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:**              30 days

**HCV PASS / FAIL:**                      Fail

**HCV CORRECTION TIMEFRAME:**        30 days

**INSPECTION PROCESS:**

- OBSERVATION:**              - Identify all permanently installed light fixtures.  
    - Visually determine if each light fixture is secure.

**REQUEST FOR HELP:**              - None

**ACTION:**                              - None

**MORE INFORMATION:**              - If an electrical conductor is not enclosed or properly insulated, then it should be evaluated under the Electrical — Conductor, Outlet, and Switch standard.

**DEFICIENCY 3 — UNIT:**                    **AT LEAST ONE (1) PERMANENTLY INSTALLED LIGHT FIXTURE IS NOT PRESENT**                    **AFFIRMATIVE HABITABILITY REQUIREMENT**  
**IN THE KITCHEN AND BATHROOM.**

**DEFICIENCY CRITERIA:**                    At least one (1) permanently installed light fixture is not present in the kitchen and bathroom.

**HEALTH AND SAFETY DETERMINATION:**    **Moderate**                    The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:**                    30 days

**HCV PASS / FAIL:**                    Fail

**HCV CORRECTION TIMEFRAME:**                    30 days

**INSPECTION PROCESS:**

- OBSERVATION:**                    - Visually determine if both the kitchen and bathroom have at least one (1) permanently installed light fixture.
- REQUEST FOR HELP:**                    - None
- ACTION:**                    - None
- MORE INFORMATION:**                    - None

**DEFICIENCY 3 — INSIDE:**            **AT LEAST ONE (1) PERMANENTLY INSTALLED LIGHT FIXTURE IS NOT PRESENT**            **AFFIRMATIVE HABITABILITY REQUIREMENT**  
**IN THE KITCHEN AND BATHROOM.**

**DEFICIENCY CRITERIA:**            At least one (1) permanently installed light fixture is not present in the kitchen and bathroom.

**HEALTH AND SAFETY DETERMINATION:**    **Moderate**            The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:**            30 days

**HCV PASS / FAIL:**                        Fail

**HCV CORRECTION TIMEFRAME:**        30 days

**INSPECTION PROCESS:**

**OBSERVATION:**            - Visually determine if both the kitchen and bathroom have at least one (1) permanently installed light fixture.

**REQUEST FOR HELP:**        - None

**ACTION:**                        - None

**MORE INFORMATION:**        - None

**TITLE:** LITTER  
**VERSION:** V3.0  
**DATE PUBLISHED:** 06/20/23

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**DEFINITION:** Waste discarded or disposed of in a location that is not designated for waste.  
**PURPOSE:** None  
**COMMON COMPONENTS:** Paper; Metal; Plastics; Organic; Wood; Foam; Cardboard; Rubber; Large furniture; Appliances  
**LOCATION:**  Unit None  
 Inside Throughout the inside  
 Outside Throughout the outside  
**MORE INFORMATION:** None

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**DEFICIENCY 1:** Litter is accumulated in an undesignated area.  
**LOCATION:**  Inside  Outside

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**DEFICIENCY I — INSIDE: LITTER IS ACCUMULATED IN AN UNDESIGNATED AREA.**

**DEFICIENCY CRITERIA:** 10 or more small items of litter (e.g., food wrappers, pieces of food, newspapers) are present within a 10-foot by 10-foot area not designated for garbage.  
 OR  
 Any number of large items (e.g., furniture or appliances) have been clearly discarded in an area not designated for garbage.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look for garbage or litter in undesignated areas.
  - Identify small items of litter in undesignated areas.
  - Identify any number of large items clearly discarded in undesignated areas.
- REQUEST FOR HELP:** - None
- ACTION:**
- Measure a 10-foot x 10-foot area around the densest accumulation of litter.
  - Count the number of items of litter within the measured area.
  - Do not count beyond 10 items of litter.
- MORE INFORMATION:** - None

**DEFICIENCY I — OUTSIDE: LITTER IS ACCUMULATED IN AN UNDESIGNATED AREA.**

**DEFICIENCY CRITERIA:** 10 or more small items of litter (e.g., food wrappers, pieces of food, newspapers) are present within a 10-foot by 10-foot area not designated for garbage.  
 OR  
 Any number of large items (e.g., furniture or appliances) have been clearly discarded in an area not designated for garbage.

**HEALTH AND SAFETY DETERMINATION:** Low Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.  
**CORRECTION TIMEFRAME:** 60 days  
**HCV PASS / FAIL:** Pass  
**HCV CORRECTION TIMEFRAME:** N/A

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look for garbage or litter in undesignated areas.
  - Identify small items of litter in undesignated areas.
  - Identify any number of large items clearly discarded in undesignated areas.
- REQUEST FOR HELP:** - None
- ACTION:**
- Measure a 10-foot x 10-foot area around the densest accumulation of litter.
  - Count the number of items of litter within the measured area.
  - Do not count beyond 10 items of litter.
- MORE INFORMATION:** - None

TITLE: MINIMUM ELECTRICAL AND LIGHTING  
VERSION: V3.0  
DATE PUBLISHED: 08/11/23

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DEFINITION: Lighting: Permanently installed light fixture.  
Outlet: Installations that connect to an electrical supply.

PURPOSE: Lighting: Provide illumination for interior spaces.  
Outlet: Allow user to safely access power to energize electrical devices.

COMMON COMPONENTS: None

LOCATION:  Unit Habitable rooms throughout the Unit  
 Inside None  
 Outside None

MORE INFORMATION: For the purpose of this inspection, habitable rooms:  
- include rooms that are in a building for living, sleeping, eating, or cooking.  
- do not include bathrooms, toilet rooms, closets, hallways, storage or utility spaces, and similar areas.

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DEFICIENCY 1: At least two (2) working outlets are not present within each habitable room.  
OR  
At least one (1) working outlet and one (1) permanently installed light fixture is not present within each habitable room.

LOCATION:  Unit — Affirmative Habitability Requirement

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**DEFICIENCY I — UNIT:** At least two (2) working outlets are not present within each habitable room. **AFFIRMATIVE HABITABILITY REQUIREMENT**

**OR**

At least one (1) working outlet and one (1) permanently installed light fixture is not present within each habitable room.

**DEFICIENCY CRITERIA:** At least two (2) working outlets are not present within each habitable room.  
**OR**  
 At least one (1) working outlet and one (1) permanently installed light fixture is not present within each habitable room.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** Visually determine if there are:
- at least two (2) working outlets within each habitable room.
- OR**
- at least one (1) working outlet and one (1) permanently installed light fixture within each habitable room.
- REQUEST FOR HELP:** - None
- ACTION:** - None
- MORE INFORMATION:**
- For the purpose of this inspection, a working outlet is one that allows the user to safely access power to energize electrical devices.
  - For the purpose of this inspection, habitable rooms:
    - include rooms that are in a building for living, sleeping, eating, or cooking.
    - do not include bathrooms, toilet rooms, closets, hallways, storage or utility spaces, and similar areas.



**TITLE:** MOLD-LIKE SUBSTANCE  
**VERSION:** V3.0  
**DATE PUBLISHED:** 08/11/23

**DEFINITION:** A “Mold-like substance” can include regular or irregular patches or spots on surfaces that can be colored differently than the surface (coloration can be white, green, yellow, gray, brown, or black), and can be raised from the surface, and are generally composed of minute filaments. A “Mold-like substance” can appear “fuzzy” or “cottony” and a musty or earthy odor can be associated with it.

“Mold-like substance” would also include what is often identified as “mildew,” i.e., small patches, generally on non-porous surfaces, and dusty (friable) when dry; mildew is generally a thin surface growth that can be wiped off easily. Note that algae are not mold-like substances (algae are grass-green).

**PURPOSE:** None

**COMMON COMPONENTS:** None

**LOCATION:**  Unit Includes areas where there could be potential water intrusion or captive moisture: e.g., walls, floors, ceilings, bathrooms, kitchens, bedrooms, closets, basements, laundry rooms, any other area that wood, drywall, and moisture are present. This list is not exhaustive for all areas to be inspected for mold-like substance.

Inside Includes areas where there could be potential water intrusion or captive moisture: e.g., walls, floors, ceilings, bathrooms, kitchens, mechanical rooms, basements, laundry rooms, any other area that wood, drywall, and moisture are present. This list is not exhaustive for all areas to be inspected for mold-like substance.

Outside None

**MORE INFORMATION:** None

**DEFICIENCY 1:** Presence of mold-like substance at moderate levels is observed visually.

**LOCATION:**  Unit  Inside

**DEFICIENCY 2:** Presence of mold-like substance at high levels is observed visually.

**LOCATION:**  Unit  Inside

**DEFICIENCY 3:** Presence of mold-like substance at extremely high levels is observed visually.

**LOCATION:**  Unit  Inside

**DEFICIENCY 4:** Elevated moisture level.

**LOCATION:**  Unit  Inside

**DEFICIENCY I — UNIT:** PRESENCE OF MOLD-LIKE SUBSTANCE AT MODERATE LEVELS IS OBSERVED VISUALLY.

**DEFICIENCY CRITERIA:** Cumulative area of patches is more than 4 square inches and less than 1 square foot in a room.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Estimate area(s) of all patch(es) and spot(s).
  - If the total cumulative area of all patches and spots in a room is more than 4 square inches and less than 1 square foot, record this deficiency.
- REQUEST FOR HELP:** - None
- ACTION:** - None
- More Information:** - None

DEFICIENCY I — INSIDE: PRESENCE OF MOLD-LIKE SUBSTANCE AT MODERATE LEVELS IS OBSERVED VISUALLY.

---

DEFICIENCY CRITERIA: Cumulative area of patches is more than 4 square inches and less than 1 square foot in a room.

---

HEALTH AND SAFETY DETERMINATION: Low Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

CORRECTION TIMEFRAME: 60 days

HCV PASS / FAIL: Pass

HCV CORRECTION TIMEFRAME: N/A

---

INSPECTION PROCESS:

OBSERVATION: - Estimate area(s) of all patch(es) and spot(s).  
- If the total cumulative area of all patches and spots in a room is more than 4 square inches and less than 1 square foot, record this deficiency.

REQUEST FOR HELP: - None

ACTION: - None

More Information: - None

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**DEFICIENCY 2 — UNIT:** PRESENCE OF MOLD-LIKE SUBSTANCE AT HIGH LEVELS IS OBSERVED VISUALLY.

---

**DEFICIENCY CRITERIA:** Cumulative area of patches is more than 1 square foot and less than 9 square feet in a room.

---

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

---

**INSPECTION PROCESS:**

**OBSERVATION:** - Estimate area(s) of all patch(es) and spot(s).  
- If the total cumulative area of all patches and spots in a room is more than 1 square foot and less than nine square feet, record this deficiency.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**More Information:** - None

---

**DEFICIENCY 2 — INSIDE:** PRESENCE OF MOLD-LIKE SUBSTANCE AT HIGH LEVELS IS OBSERVED VISUALLY.

**DEFICIENCY CRITERIA:** Cumulative area of patches is more than 1 square foot and less than 9 square feet in a room.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Estimate area(s) of all patch(es) and spot(s).
  - If the total cumulative area of all patches and spots in a room is more than 1 square foot and less than nine square feet, record this deficiency.
- REQUEST FOR HELP:** - None
- ACTION:** - None
- More Information:** - None

DEFICIENCY 3 — UNIT: PRESENCE OF MOLD-LIKE SUBSTANCE AT EXTREMELY HIGH LEVELS IS OBSERVED VISUALLY.

---

DEFICIENCY CRITERIA: Cumulative area of patches is more than 9 square foot in a room.

---

HEALTH AND SAFETY DETERMINATION: Life-Threatening The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

CORRECTION TIMEFRAME: 24 hours

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 24 hours

---

INSPECTION PROCESS:

OBSERVATION: - Estimate area(s) of all patch(es) and spot(s).  
- If the total cumulative area of all patches and spots in a room is more than nine square feet, record this deficiency.

REQUEST FOR HELP: - None

ACTION: - None

More Information: - None

---

DEFICIENCY 3 — INSIDE: PRESENCE OF MOLD-LIKE SUBSTANCE AT EXTREMELY HIGH LEVELS IS OBSERVED VISUALLY.

---

DEFICIENCY CRITERIA: Cumulative area of patches is more than 9 square foot in a room.

---

HEALTH AND SAFETY DETERMINATION: Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

CORRECTION TIMEFRAME: 24 hours

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

---

INSPECTION PROCESS:

- OBSERVATION:      - Estimate area(s) of all patch(es) and spot(s).  
                             - If the total cumulative area of all patches and spots in a room is more than nine square feet, record this deficiency.
- REQUEST FOR HELP:      - None
- ACTION:                      - None
- More Information:      - None
-

**DEFICIENCY 4 — UNIT: ELEVATED MOISTURE LEVEL.**

**DEFICIENCY CRITERIA:** Elevated moisture level.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Visually inspect for evidence of elevated moisture level (e.g., peeling paint or wallpaper, a wall that is warped or stained, or a buckled, cracked, or water-stained ceiling, carpet, or wooden floor).

**REQUEST FOR HELP:** - None

**ACTION:** - If evidence of elevated moisture level is present, then test for the condition using a pinless moisture meter.

**MORE INFORMATION:**

- Infrared cameras are optional and will not be used on their own to evaluate this a deficiency. If a thermal anomaly is observed using an infrared camera, the moisture meter must be used to confirm whether there is elevated moisture present.
- If evidence of an active leak is present, evaluate the condition under the Leak — Water standard or the Leak — Sewage System standard, respectively.
- If mold-like substance is present, then evaluate the condition under Deficiency 1, Deficiency 2, Deficiency 3, or Deficiency 4 of this standard.



**DEFICIENCY 4 — INSIDE: ELEVATED MOISTURE LEVEL.**

**DEFICIENCY CRITERIA:** Elevated moisture level.

**HEALTH AND SAFETY DETERMINATION:** Low Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

**CORRECTION TIMEFRAME:** 60 days

**HCV PASS / FAIL:** Pass

**HCV CORRECTION TIMEFRAME:** N/A

**INSPECTION PROCESS:**

- OBSERVATION:** - Visually inspect for evidence of elevated moisture level (e.g., peeling paint or wallpaper, a wall that is warped or stained, or a buckled, cracked, or water-stained ceiling, carpet, or wooden floor).
- REQUEST FOR HELP:** - None
- ACTION:** - If evidence of elevated moisture level is present, then test for the condition using a pinless moisture meter.
- MORE INFORMATION:** - Infrared cameras are optional and will not be used on their own to evaluate this a deficiency. If a thermal anomaly is observed using an infrared camera, the moisture meter must be used to confirm whether there is elevated moisture present.  
 - If evidence of an active leak is present, evaluate the condition under the Leak — Water standard or the Leak — Sewage System standard, respectively.  
 - If mold-like substance is present, then evaluate the condition under Deficiency 1, Deficiency 2, Deficiency 3, or Deficiency 4 of this standard.

**TITLE:** PARKING LOT  
**VERSION:** V3.0  
**DATE PUBLISHED:** 08/11/23

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**DEFINITION:** A designated outdoor area for parking motorized vehicles.

**PURPOSE:** An area to park motorized vehicles.

**COMMON COMPONENTS:** Pavement; Pavers; Wheel stops; Striping; Gravel

**LOCATION:**

<input type="checkbox"/>	Unit	None
<input type="checkbox"/>	Inside	None
<input checked="" type="checkbox"/>	Outside	Near or adjacent to buildings

**MORE INFORMATION:** For the purpose of this inspection, this item does not include parking garages.

---

**DEFICIENCY 1:** Parking lot has any one pothole that is 4 inches deep and 1 square foot or greater.

**LOCATION:**  Outside

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**DEFICIENCY 2:** Parking lot has ponding.

**LOCATION:**  Outside

---

DEFICIENCY I — OUTSIDE:      PARKING LOT HAS ANY ONE POTHOLE THAT IS 4 INCHES DEEP AND 1 SQUARE FOOT OR GREATER.

---

DEFICIENCY CRITERIA:              Parking lot has any one pothole that is 4 inches deep and 1 square foot or greater.

---

HEALTH AND SAFETY DETERMINATION:    Moderate              The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME:              30 days

HCV PASS / FAIL:                      Fail

HCV CORRECTION TIMEFRAME:        30 days

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INSPECTION PROCESS:

- OBSERVATION:              - Identify each pothole in the parking lot.
  - REQUEST FOR HELP:        - None
  - ACTION:                      - Measure the depth and area of each pothole.
  - MORE INFORMATION:       - None
-

**DEFICIENCY 2 — OUTSIDE:      PARKING LOT HAS PONDING.**

**DEFICIENCY CRITERIA:**                      More than 3 inches of water has accumulated in a parking lot and 5% or more of the parking lot is unusable.

**HEALTH AND SAFETY DETERMINATION:**    **Moderate**                      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:**                      30 days

**HCV PASS / FAIL:**                                      Fail

**HCV CORRECTION TIMEFRAME:**                      30 days

**INSPECTION PROCESS:**

**OBSERVATION:**                      - Look for ponding in a parking lot.

**REQUEST FOR HELP:**                      - None

**ACTION:**                                      - Measure the depth of the ponding water.  
     - If it is 3 inches or greater in depth, measure the square footage of ponding area.  
     - Calculate the percentage of unusable space using the following formula:  
     -  $\text{Effected area} / \text{total area of the parking lot}$

**MORE INFORMATION:**                      - None

**TITLE:** POTENTIAL LEAD-BASED PAINT HAZARDS — VISUAL ASSESSMENT  
**VERSION:** V3.0  
**DATE PUBLISHED:** 08/11/23

**DEFINITION:** Lead-based paint (LBP) is paint or other surface coatings that contain lead equal to or exceeding federal regulatory levels, currently 1.0 milligram per square centimeter or 0.5 percent by weight. Deteriorated paint or surface coatings found in homes built before 1978 are LBP hazards if the paint is LBP. Visual Assessment is surface by surface determination of paint condition.

**PURPOSE:** Lead was added to paint to accelerate drying, increase durability, maintain a fresh appearance, and resist moisture that causes corrosion.

**COMMON COMPONENTS:** Surfaces include Walls, Ceilings, Trim, Doors, Windows, Floors

**LOCATION:**  Unit Anywhere paint is present  
 Inside Anywhere paint is present  
 Outside Anywhere paint is present

**MORE INFORMATION:**

- Unit corresponds to “Interior,” Inside corresponds to “Common Areas,” and Outside corresponds to “Exterior” in the Lead Safe Housing Rule ([24 CFR Part 35](#), Subparts B–R).
- Target properties are determined based on the property profile.
- Property Profile — Public Housing and Multifamily Housing: Housing constructed prior to 1978.
- Property Profile — Housing Choice Voucher: Housing constructed prior to 1978 and child of less than 6 years of age resides or is expected to reside in such housing.
- Bathroom fixtures and tiles should not be evaluated under this standard.

**DEFICIENCY 1:** Paint in a Unit or Inside the target property is deteriorated — below the level required for lead-safe work practices by a lead-certified firm or for passing clearance.

**LOCATION:**  Unit  Inside

**DEFICIENCY 2:** Paint in a Unit or Inside the target property is deteriorated — above the level required for lead-safe work practices by a lead-certified firm and passing clearance.

**LOCATION:**  Unit  Inside

**DEFICIENCY 3:** Paint Outside on a target property is deteriorated — below the level required for lead-safe work practices by a lead-certified firm or for passing clearance.

**LOCATION:**  Outside

**DEFICIENCY 4:** Paint Outside on a target property is deteriorated — above the level required for lead-safe work practices by a lead-certified firm and passing clearance.

**LOCATION:**  Outside

**DEFICIENCY I — UNIT:** PAINT IN A UNIT OR INSIDE THE TARGET PROPERTY IS DETERIORATED — BELOW THE LEVEL REQUIRED FOR LEAD-SAFE WORK PRACTICES BY A LEAD-CERTIFIED FIRM OR FOR PASSING CLEARANCE.

**DEFICIENCY CRITERIA:** Paint is deteriorated (e.g., peeling, chipping, chalking, cracking, or detached from the substrate). For large surface areas in the Unit, deteriorated paint is less than or equal to 2 square feet per room; for small surface areas, less than or equal to 10% per component (“de minimis”).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Examine the property profile to determine if the property is a target property.
  - Please note: For the purposes of this inspection, if the property profile states that the property was constructed pre-1978, you must assume that all painted structures on the property were built pre-1978.
  - For large surfaces in the Unit or Inside (e.g., walls, ceilings, and floors):
    - Look at large painted surface areas in the Unit, including walls, ceilings, doors, and floors. Examine these areas for deteriorated paint, damage to the surface such as holes that expose paint layers, and friction on painted surfaces.
  - For small components in the Unit or Inside (e.g., windowsills, window trough, trim):
    - Look at small painted surface areas, including trim, doors, windows, windowsills, baseboards, and built-ins. Examine these areas for deteriorated paint, damage to the surface such as holes that expose paint layers, and friction on painted surfaces.

**REQUEST FOR HELP:** - None

- ACTION:**
- For large surfaces in the Unit or Inside (e.g., walls, ceilings, and floors):
    - Evaluate the approximate length and width of the damage or deterioration. Determine the total area, per room, of the deteriorated paint.
  - For small components in the Unit or Inside (e.g., windowsills, window trough, trim):
    - Check painted surfaces that are subject to friction (e.g., painted steps, doors that rub on the jamb, wood window sashes) or impact (e.g., doorknobs that bang on walls) for wear; if wear is visible, include the worn area in the total deteriorated area.

**MORE INFORMATION:** - None

**DEFICIENCY I — INSIDE:** PAINT IN A UNIT OR INSIDE THE TARGET PROPERTY IS DETERIORATED — BELOW THE LEVEL REQUIRED FOR LEAD-SAFE WORK PRACTICES BY A LEAD-CERTIFIED FIRM OR FOR PASSING CLEARANCE.

**DEFICIENCY CRITERIA:** Paint is deteriorated (e.g., peeling, chipping, chalking, cracking, or detached from the substrate). For large surface areas inside the target property, deteriorated paint is less than or equal to 2 square feet per room; for small surface areas, less than or equal to 10% per component (“de minimis”).

**HEALTH AND SAFETY DETERMINATION:** Moderate The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Examine the property profile to determine if the property is a target property.
  - Please note: For the purposes of this inspection, if the property profile states that the property was constructed pre-1978, you must assume that all painted structures on the property were built pre-1978.
  - For large surfaces in the Unit or Inside (e.g., walls, ceilings, and floors):
    - Look at large painted surface areas in the Unit, including walls, ceilings, doors, and floors. Examine these areas for deteriorated paint, damage to the surface such as holes that expose paint layers, and friction on painted surfaces.
  - For small components in the Unit or Inside (e.g., windowsills, window trough, trim):
    - Look at small painted surface areas, including trim, doors, windows, windowsills, baseboards, and built-ins. Examine these areas for deteriorated paint, damage to the surface such as holes that expose paint layers, and friction on painted surfaces.

**REQUEST FOR HELP:** - None

- ACTION:**
- For large surfaces in the Unit or Inside (e.g., walls, ceilings, and floors):
    - Evaluate the approximate length and width of the damage or deterioration. Determine the total area, per room, of the deteriorated paint.
  - For small components in the Unit or Inside (e.g., windowsills, window trough, trim):
    - Check painted surfaces that are subject to friction (e.g., painted steps, doors that rub on the jamb, wood window sashes) or impact (e.g., doorknobs that bang on walls) for wear; if wear is visible, include the worn area in the total Unit or Inside deteriorated area.

**MORE INFORMATION:** - None

**DEFICIENCY 2 — UNIT:** PAINT IN A UNIT OR INSIDE THE TARGET PROPERTY IS DETERIORATED — ABOVE THE LEVEL REQUIRED FOR LEAD-SAFE WORK PRACTICES BY A LEAD-CERTIFIED FIRM AND PASSING CLEARANCE.

**DEFICIENCY CRITERIA:** Paint is deteriorated (e.g., peeling, chipping, chalking, cracking, or detached from the substrate). For large surface areas in the Unit, deteriorated paint is more than 2 square feet per room; for small surface areas, greater than 10% per component (“significant”).

**HEALTH AND SAFETY DETERMINATION:** Severe The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Examine the property profile to determine if the property is a target property.
  - Please note: For the purposes of this inspection, if the property profile states that the property was constructed pre-1978, you must assume that all painted structures on the property were built pre-1978.
  - For large surfaces in the Unit or Inside (e.g., walls, ceilings, and floors):
    - Look at large painted surface areas in the Unit, including walls, ceilings, doors, and floors. Examine these areas for deteriorated paint, damage to the surface such as holes that expose paint layers, and friction on painted surfaces.
  - For small components in the Unit or Inside (e.g., windowsills, window trough, trim):
    - Look at small painted surface areas, including trim, doors, windows, windowsills, baseboards, and built-ins. Examine these areas for deteriorated paint, damage to the surface such as holes that expose paint layers, and friction on painted surfaces.
- REQUEST FOR HELP:** - None
- ACTION:**
- For large surfaces in the Unit or Inside (e.g., walls, ceilings, and floors):
    - Evaluate the approximate length and width of the damage or deterioration. Determine the total area, per room, of the deteriorated paint.
  - For small components in the Unit or Inside (e.g., windowsills, window trough, trim):
    - Check painted surfaces that are subject to friction (e.g., painted steps, doors that rub on the jamb, wood window sashes) or impact (e.g., doorknobs that bang on walls) for wear; if wear is visible, include the worn area in the total Unit or Inside deteriorated area.
- MORE INFORMATION:** - This deficiency is a Severe Health and Safety Determination; paint stabilization within 30 days will follow the Lead Safe Housing Rule (LSHR).



**DEFICIENCY 2 — INSIDE:** PAINT IN A UNIT OR INSIDE THE TARGET PROPERTY IS DETERIORATED — ABOVE THE LEVEL REQUIRED FOR LEAD-SAFE WORK PRACTICES BY A LEAD-CERTIFIED FIRM AND PASSING CLEARANCE.

**DEFICIENCY CRITERIA:** Paint is deteriorated (e.g., peeling, chipping, chalking, cracking, or detached from the substrate). For large surface areas Inside the target property, deteriorated paint is more than 2 square feet per room; for small surface areas, greater than 10% per component (“significant”).

**HEALTH AND SAFETY DETERMINATION:** Severe The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Examine the property profile to determine if the property is a target property.
  - Please note: For the purposes of this inspection, if the property profile states that the property was constructed pre-1978, you must assume that all painted structures on the property were built pre-1978.
  - For large surfaces in the Unit or Inside (e.g., walls, ceilings, and floors):
    - Look at large painted surface areas in the Unit, including walls, ceilings, doors, and floors. Examine these areas for deteriorated paint, damage to the surface such as holes that expose paint layers, and friction on painted surfaces.
  - For small components in the Unit or Inside (e.g., windowsills, window trough, trim):
    - Look at small painted surface areas, including trim, doors, windows, windowsills, baseboards, and built-ins. Examine these areas for deteriorated paint, damage to the surface such as holes that expose paint layers, and friction on painted surfaces.
- REQUEST FOR HELP:** - None
- ACTION:**
- For large surfaces in the Unit or Inside (e.g., walls, ceilings, and floors):
    - Evaluate the approximate length and width of the damage or deterioration. Determine the total area, per room, of the deteriorated paint.
  - For small components in the Unit or Inside (e.g., windowsills, window trough, trim):
    - Check painted surfaces that are subject to friction (e.g., painted steps, doors that rub on the jamb, wood window sashes) or impact (e.g., doorknobs that bang on walls) for wear; if wear is visible, include the worn area in the total Unit or Inside deteriorated area.
- MORE INFORMATION:** - This deficiency is a Severe Health and Safety Determination; paint stabilization within 30 days will follow the Lead Safe Housing Rule (LSHR).

**DEFICIENCY 3 — OUTSIDE:** PAINT OUTSIDE ON A TARGET PROPERTY IS DETERIORATED — BELOW THE LEVEL REQUIRED FOR LEAD-SAFE WORK PRACTICES BY A LEAD-CERTIFIED FIRM OR FOR PASSING CLEARANCE.

**DEFICIENCY CRITERIA:** Paint is deteriorated (e.g., peeling, chipping, chalking, cracking, or detached from the substrate). Deteriorated paint is less than or equal to 20 square feet (“de minimis”).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Examine the property profile to determine if the property is a target property.
  - Please note: For the purposes of this inspection, if the property profile states that the property was constructed pre-1978, you must assume that all painted structures on the property were built pre-1978.
  - For large Outside surfaces:
    - Look at large Outside surface areas that are painted, including siding, fascia, soffit, trim, patios or decks, fencing, and any other large painted surfaces on the Outside of the building. Examine these areas for deteriorated paint and for holes.
    - Check painted surfaces that are subject to friction (e.g., painted steps, doors that rub on the jamb, wood window sashes) or impact (e.g., doorknobs that bang on walls), for wear; if wear is visible, include the worn area in the total Outside deteriorated area.
- REQUEST FOR HELP:** - None
- ACTION:**
- For large Outside surfaces:
    - Evaluate the square footage of the damage or deterioration across all Outside large surfaces throughout the whole of the Outside of the entire building cumulatively.
- MORE INFORMATION:** - None

**DEFICIENCY 4 — OUTSIDE:** PAINT OUTSIDE ON A TARGET PROPERTY IS DETERIORATED — ABOVE THE LEVEL REQUIRED FOR LEAD-SAFE WORK PRACTICES BY A LEAD-CERTIFIED FIRM AND PASSING CLEARANCE.

**DEFICIENCY CRITERIA:** Paint is deteriorated (e.g., peeling, chipping, chalking, cracking, or detached from the substrate). Deteriorated paint is more than 20 square feet (“significant”).

**HEALTH AND SAFETY DETERMINATION:** Severe The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Examine the property profile to determine if the property is a target property.
  - Please note: For the purposes of this inspection, if the property profile states that the property was constructed pre-1978, you must assume that all painted structures on the property were built pre-1978.
  - For large Outside surfaces:
    - Look at large Outside surface areas that are painted, including siding, fascia, soffit, trim, patios or decks, fencing, and any other large painted surfaces on the Outside of the building. Examine these areas for deteriorated paint, damage to the surface such as holes that expose paint layers, and friction on painted surfaces.
    - Check painted surfaces that are subject to friction (e.g., painted steps, doors that rub on the jamb, wood window sashes) or impact (e.g., doorknobs that bang on walls) for wear; if wear is visible, include the worn area in the total Outside deteriorated area.

**REQUEST FOR HELP:** - None

- ACTION:**
- For large Outside surfaces:
    - Evaluate the square footage of the damage or deterioration across all Outside large surfaces throughout the whole of the Outside of the entire building cumulatively.

**MORE INFORMATION:** - This deficiency is a Severe Health and Safety Determination; paint stabilization within 30 days will follow the Lead Safe Housing Rule (LSHR).

**TITLE:** PRIVATE ROADS AND DRIVEWAYS

**VERSION:** V3.0

**DATE PUBLISHED:** 06/20/23

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**DEFINITION:** Road leading from a public road to a dwelling or garage.

**PURPOSE:** An area on private property where automobiles and other vehicles are operated or allowed to stand.

**COMMON COMPONENTS:** Asphalt; Concrete; Dirt; Gravel; Paving stones; Expansion joints; Curbs; Gutters; Utility access covers; Rebar

**LOCATION:**

<input type="checkbox"/>	Unit	None
<input type="checkbox"/>	Inside	None
<input checked="" type="checkbox"/>	Outside	Throughout the site

**MORE INFORMATION:** For the purpose of this inspection, only inspect private roads owned and maintained by the property. If you have any doubt about ownership of the road, ask the POA to provide documentation clarifying the ownership of the road.

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**DEFICIENCY 1:** Road or driveway access to the property is blocked or impassable for vehicles.

**LOCATION:**  Outside

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**DEFICIENCY 2:** Road or driveway has any one pothole that is 4 inches deep and 1 square foot or greater.

**LOCATION:**  Outside

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**DEFICIENCY I — OUTSIDE:** ROAD OR DRIVEWAY ACCESS TO THE PROPERTY IS BLOCKED OR IMPASSABLE FOR VEHICLES.

**DEFICIENCY CRITERIA:** Road or driveway access to the property is blocked or impassable for vehicles.

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:**

- Look at each road that provides access to the property.
- Look to ensure that each road providing access to the property is free from any obstruction that would render the road blocked or impassable (e.g., downed trees, debris, impassable holes, snowbanks, parked cars, or flooding that would prevent a vehicle from gaining access to the property).

**REQUEST FOR HELP:** - None

**ACTION:** - None

**MORE INFORMATION:**

- For the purpose of this inspection, do not record this deficiency for designed permanent fixtures installed to control access (e.g., electronic gates or locked fences). If the property has these, the POA must show that they function and allow access to the road or driveway.
- Temporary obstructions for a specific function (e.g., road maintenance) should not be recorded as a deficiency.

DEFICIENCY 2 — OUTSIDE: ROAD OR DRIVEWAY HAS ANY ONE POTHOLE THAT IS 4 INCHES DEEP AND 1 SQUARE FOOT OR GREATER.

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DEFICIENCY CRITERIA: Any one pothole is 4 inches deep and 1 square foot or greater.

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HEALTH AND SAFETY DETERMINATION: Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

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INSPECTION PROCESS:

OBSERVATION: - Identify each pothole throughout the road or driveway.

REQUEST FOR HELP: - None

ACTION: - Measure the depth and area of each pothole.

MORE INFORMATION: - None

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**TITLE:** REFRIGERATOR  
**VERSION:** V3.0  
**DATE PUBLISHED:** 06/20/23

**DEFINITION:** A device designed to keep food from spoiling by cooling and freezing.  
**PURPOSE:** To keep food cold in order to help extend freshness by slowing down the activity of bacteria.  
**COMMON COMPONENTS:** Compressor; Condenser coils; Evaporator coils; Handle; Shelves; Lightbulb; Drawer; Expansion valve; Seals; Door  
**LOCATION:**  Unit Kitchen or any area or room the resident or property may choose to have a refrigerator  
 Inside Kitchen, community room, or any area or room the property may choose to have a refrigerator  
 Outside None  
**MORE INFORMATION:** For the purpose of this inspection, a built-in freezer is considered a component part of the refrigerator.  
 - Resident-owned, standalone freezers should not be evaluated under this standard.  
 - Any stored appliance not in use or a medical use refrigerator should not be evaluated under this standard.

**DEFICIENCY 1:** Refrigerator is inoperable such that it may be unable to safely and adequately store food.  
**LOCATION:**  Unit  Inside

**DEFICIENCY 2:** Refrigerator component is damaged such that it impacts functionality.  
**LOCATION:**  Unit  Inside

**DEFICIENCY 3:** Refrigerator is missing.  
**LOCATION:**  Unit — Affirmative Habitability Requirement

**DEFICIENCY I — UNIT:** REFRIGERATOR IS INOPERABLE SUCH THAT IT MAY BE UNABLE TO SAFELY AND ADEQUATELY STORE FOOD.

---

**DEFICIENCY CRITERIA:** Refrigerator is inoperable (i.e., overall system is not meeting function or purpose; with or without visible damage) such that it may be unable to safely and adequately store food.

---

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

---

**INSPECTION PROCESS:**

**OBSERVATION:** - None

**REQUEST FOR HELP:** - None

**ACTION:** - Open the refrigerator door to feel for a cold temperature.  
- Open the freezer door to verify if food is frozen.

**More Information:** - None

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DEFICIENCY I — INSIDE: REFRIGERATOR IS INOPERABLE SUCH THAT IT MAY BE UNABLE TO SAFELY AND ADEQUATELY STORE FOOD.

---

DEFICIENCY CRITERIA: Refrigerator is inoperable (i.e., overall system is not meeting function or purpose; with or without visible damage) such that it may be unable to safely and adequately store food.

---

HEALTH AND SAFETY DETERMINATION: Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

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INSPECTION PROCESS:

OBSERVATION: - None

REQUEST FOR HELP: - None

ACTION: - Open the refrigerator door to feel for a cold temperature.  
- Open the freezer door to verify if food is frozen.

More Information: - None

---

**DEFICIENCY 2 — UNIT:** REFRIGERATOR COMPONENT IS DAMAGED SUCH THAT IT IMPACTS FUNCTIONALITY.

**DEFICIENCY CRITERIA:** Refrigerator component is damaged (i.e., visibly defective) such that it impacts functionality.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Visually inspect the accessible portions of the refrigerator for any component that is damaged such that it impacts functionality.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**MORE INFORMATION:** Examples of damaged components that may impact functionality include, but are not limited to:

- Seal that is hanging, sagging, separating, torn with exposed magnet, or detached from the door
- Handle
- Interior lining

**DEFICIENCY 2 — INSIDE:** REFRIGERATOR COMPONENT IS DAMAGED SUCH THAT IT IMPACTS FUNCTIONALITY.

**DEFICIENCY CRITERIA:** Refrigerator component is damaged (i.e., visibly defective) such that it impacts functionality.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Visually inspect the accessible portions of the refrigerator for any component that is damaged such that it impacts functionality.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**MORE INFORMATION:** Examples of damaged components that may impact functionality include, but are not limited to:  
 - Seal that is hanging, sagging, separating, torn with exposed magnet, or detached from the door  
 - Handle  
 - Interior lining

DEFICIENCY 3 — UNIT: REFRIGERATOR IS MISSING.

AFFIRMATIVE HABITABILITY REQUIREMENT

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DEFICIENCY CRITERIA: Refrigerator is missing (i.e., evidence of prior installation, but is now not present).

---

HEALTH AND SAFETY DETERMINATION: Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

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INSPECTION PROCESS:

- OBSERVATION: - Visually inspect for any evidence of a refrigerator that was previously installed but is now not present.
- REQUEST FOR HELP: - None
- ACTION: - None
- More Information: - None
-

**TITLE:** RETAINING WALL  
**VERSION:** V3.0  
**DATE PUBLISHED:** 06/20/23

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**DEFINITION:** A vertical structure that retains soil or rock at various grades.

**PURPOSE:** To prevent erosion on sloped land or to add usable space.

**COMMON COMPONENTS:** Post; Railing; Block

**LOCATION:**

<input type="checkbox"/>	Unit	None
<input type="checkbox"/>	Inside	None
<input checked="" type="checkbox"/>	Outside	Property grounds

**MORE INFORMATION:** For the purpose of this inspection, a “retaining wall” is only classified as such if it is at least 24 inches tall and does not include decorative planters or foundation wall.

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**DEFICIENCY 1:** Retaining wall is leaning away from the fill side.

**LOCATION:**  Outside

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**DEFICIENCY 2:** Retaining wall is partially or completely collapsed.

**LOCATION:**  Outside

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DEFICIENCY I — OUTSIDE:      RETAINING WALL IS LEANING AWAY FROM THE FILL SIDE.

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DEFICIENCY CRITERIA:      Retaining wall is leaning away from the fill side.

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HEALTH AND SAFETY DETERMINATION:      Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME:      30 days

HCV PASS / FAIL:      Fail

HCV CORRECTION TIMEFRAME:      30 days

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INSPECTION PROCESS:

OBSERVATION:      - Look at the retaining wall while standing parallel to determine if the wall is standing upright.  
- Verify the wall is not more than 90 degrees from the base of the slope.

REQUEST FOR HELP:      - None

ACTION:      - Measure the retaining wall to verify the height is 24 inches or greater.  
- If it is not at least 24 inches, then it is not subject to inspection.

MORE INFORMATION:      - If the retaining wall is leaning (sloped) toward the fill side, do not cite a deficiency.  
- If present, inspect the guardrail under the Guardrail standard.

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DEFICIENCY 2 — OUTSIDE:      RETAINING WALL IS PARTIALLY OR COMPLETELY COLLAPSED.

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DEFICIENCY CRITERIA:      Retaining wall is partially or completely collapsed.

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HEALTH AND SAFETY DETERMINATION:    Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME:      30 days

HCV PASS / FAIL:      Fail

HCV CORRECTION TIMEFRAME:    30 days

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INSPECTION PROCESS:

OBSERVATION:      - Look at the entire retaining wall for signs of collapse.

REQUEST FOR HELP:    - None

ACTION:      - None

More Information:    - None

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**TITLE:** ROOF ASSEMBLY  
**VERSION:** V3.0  
**DATE PUBLISHED:** 08/11/23

**DEFINITION:** The external upper covering of a house or other building.  
**PURPOSE:** Protect the interior from the exterior elements, as well as collect and redirect the accumulation of precipitation from the roof surface to the ground or drainage system.  
**COMMON COMPONENTS:** Roof covering; Drain; Gutter; Downspout; Flashing; Roof exhaust system; Scupper; Eave; Soffit; Fascia  
**LOCATION:**  Unit None  
 Inside None  
 Outside On top of building.  
**MORE INFORMATION:** None

**DEFICIENCY 1:** Restricted flow of water from a roof drain, gutter, or downspout.

**LOCATION:**  Outside

**DEFICIENCY 2:** Gutter component is damaged, missing, or unfixed.

**LOCATION:**  Outside

**DEFICIENCY 3:** Roof surface has standing water.

**LOCATION:**  Outside

**DEFICIENCY 4:** Substrate is exposed.

**LOCATION:**  Outside

**DEFICIENCY 5:** Roof assembly has a hole.

**LOCATION:**  Outside

**DEFICIENCY 6:** Roof assembly is damaged.

**LOCATION:**  Outside



**DEFICIENCY I — OUTSIDE: RESTRICTED FLOW OF WATER FROM A ROOF DRAIN, GUTTER, OR DOWNSPOUT.**

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**DEFICIENCY CRITERIA:** Debris is limiting the ability of water to drain; water may not be present.  
OR  
An area of approximately 25 square feet of ponding water is located above the drain.

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**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

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**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at the roof drain, gutter, or downspout for ponding water.
  - Look for evidence of clogging (e.g., debris, leaves, or soil).
- REQUEST FOR HELP:** - None
- ACTION:** - If visually accessible, inspect the roof drain and gutters.
- MORE INFORMATION:** - It may not be possible to gain access to the roof in single family units.
-

**DEFICIENCY 2 — OUTSIDE: GUTTER COMPONENT IS DAMAGED, MISSING, OR UNFIXED.**

**DEFICIENCY CRITERIA:** Gutter component is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 Gutter component is missing (i.e., evidence of prior installation, but now not present or is incomplete).  
 OR  
 Gutter component is unfixed.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at the gutter system to detect any:
    - Gutter components that are damaged (i.e., visibly defective; impacts functionality).
    - Gutter components that are missing (i.e., evidence of prior installation, but now not present or is incomplete).
    - Gutter components that are unfixed (i.e., pulled away from the fascia or roofing structure).
- REQUEST FOR HELP:** - None
- ACTION:** - None
- MORE INFORMATION:**
- Gutters may not be present on all properties.
  - Gutter accessories (e.g., splash block, leaf guard) should not be evaluated under this deficiency. If such an accessory is otherwise presenting a hazard, then it should be evaluated under the applicable standard (e.g., Trip Hazard, Sharp Edges).

**DEFICIENCY 3 — OUTSIDE: ROOF SURFACE HAS STANDING WATER.**

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**DEFICIENCY CRITERIA:** Water ponding in an area approximately 25 square feet or greater on a flat roof surface not near a drain or scupper.

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**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

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**INSPECTION PROCESS:**

- OBSERVATION:**
- Look to see if the building has a flat roof; if not, disregard this deficiency.
  - Look for ponding water on the roof that isn't located above a drain or scupper.
- REQUEST FOR HELP:** - None
- ACTION:** - Measure the ponding.
- MORE INFORMATION:** - None
-

**DEFICIENCY 4 — OUTSIDE: SUBSTRATE IS EXPOSED.**

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**DEFICIENCY CRITERIA:** Any amount of substrate is exposed.

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**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

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**INSPECTION PROCESS:**

- OBSERVATION:** - Look at the roof surface for evidence of exposed substrate (e.g., missing or damaged shingles, tiles, or membrane).
- REQUEST FOR HELP:** - None
- ACTION:** - None
- MORE INFORMATION:** - It may be difficult to determine if there is exposed substrate in single family homes.
-

**DEFICIENCY 5 — OUTSIDE: ROOF ASSEMBLY HAS A HOLE.**

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**DEFICIENCY CRITERIA:** Unintentional hole of any size is found.  
OR  
Intentional hole of any size is found and is not covered by a vent or screen.

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**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

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**INSPECTION PROCESS:**

**OBSERVATION:** - Look at the roof's soffits, eaves, fascia, and roof decking for holes.  
**REQUEST FOR HELP:** - None  
**ACTION:** - None  
**MORE INFORMATION:** - None

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**DEFICIENCY 6 — OUTSIDE: ROOF ASSEMBLY IS DAMAGED.**

**DEFICIENCY CRITERIA:** Roof assembly is damaged (i.e., visibly defective; impacts functionality).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Look at the roof's perimeter soffits, eaves, fascia, and roof decking for damage.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**More Information:**

- If a roof assembly component is missing, then it should be evaluated under this deficiency.
- All attic or roof ventilation components should be evaluated under this deficiency.
- If a hole is present, then it should be evaluated under Deficiency 5.
- If the overall roof assembly exhibits a sign of serious failure that may threaten the resident's safety, then evaluate the condition under the Structural System standard.

TITLE: SHARP EDGES  
 VERSION: V3.0  
 DATE PUBLISHED: 06/20/23

DEFINITION: Physical hazards within the built environment (i.e., human-made structures, features, and facilities) that can lacerate or puncture skin.

PURPOSE: None

COMMON COMPONENTS: None

LOCATION:  Unit Throughout the unit

Inside Normal paths of travel throughout the built environment (e.g., hallways, shared living spaces, shared facilities)

Outside Normal paths of travel throughout the built environment (e.g., sidewalks, walkways, playgrounds, courtyards)

MORE INFORMATION: None

DEFICIENCY I: A sharp edge that can result in a cut or puncture hazard is present.

LOCATION:  Unit  Inside  Outside

**DEFICIENCY I — UNIT:** A SHARP EDGE THAT CAN RESULT IN A CUT OR PUNCTURE HAZARD IS PRESENT.

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**DEFICIENCY CRITERIA:** A sharp edge that can result in a cut or puncture hazard that is likely to require emergency care (e.g., stitches) is present within the built environment (i.e., human-made structures, features, and facilities).

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**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

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**INSPECTION PROCESS:**

- OBSERVATION:**
- Look throughout the Unit to identify any sharp edge that can result in a cut or puncture hazard.
  - If present, determine if the sharp edge is likely to require emergency care if the resident comes into contact with it.
- REQUEST FOR HELP:** - None
- ACTION:** - None
- MORE INFORMATION:** - Examples of sharp edges within the Unit include, but are not limited to, broken glass or damaged tile with an exposed edge.
-



**DEFICIENCY I — INSIDE:** A SHARP EDGE THAT CAN RESULT IN A CUT OR PUNCTURE HAZARD IS PRESENT.

**DEFICIENCY CRITERIA:** A sharp edge that can result in a cut or puncture hazard that is likely to require emergency care (e.g., stitches) is present within the built environment (i.e., human-made structures, features, and facilities).

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look along the normal paths of travel throughout the built environment (e.g., hallways, shared living spaces, shared facilities) to identify any sharp edge that can result in a cut or puncture hazard.
  - If present, determine if the sharp edge is likely to require emergency care if the resident comes into contact with it.
- REQUEST FOR HELP:** - None
- ACTION:** - None
- MORE INFORMATION:** - Examples of sharp edges in the Inside area include, but are not limited to, broken glass, damaged tile with an exposed edge, or a damaged handrail.

**DEFICIENCY I — OUTSIDE:** A SHARP EDGE THAT CAN RESULT IN A CUT OR PUNCTURE HAZARD IS PRESENT.

**DEFICIENCY CRITERIA:** A sharp edge that can result in a cut or puncture hazard that is likely to require emergency care (e.g., stitches) is present on or adjacent to the built environment (i.e., human-made structures, features, and facilities).

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look along the normal paths of travel throughout the built environment (e.g., sidewalks, walkways, playgrounds, courtyards) to identify any sharp edge that can result in a cut or puncture hazard.
  - If present, determine if the sharp edge is likely to require emergency care if the resident comes into contact with it.
- REQUEST FOR HELP:** - None
- ACTION:** - None
- MORE INFORMATION:** - Examples of sharp edges in the Outside area include, but are not limited to, broken glass or protruding rebar.

**TITLE:** SIDEWALK, WALKWAY, AND RAMP  
**VERSION:** V3.0  
**DATE PUBLISHED:** 06/20/23

**DEFINITION:** A pathway for pedestrian travel.  
**PURPOSE:** To provide a defined and safe path of exterior travel for pedestrians.  
**COMMON COMPONENTS:** Approach; Landing; Flared sides  
**LOCATION:**  Unit None  
 Inside None  
 Outside Ingress or egress locations to buildings, pools, parking lots, or any area that is considered a normal course of travel for pedestrians  
**MORE INFORMATION:** None

**DEFICIENCY 1:** Sidewalk, walkway, or ramp is blocked or impassable.  
**LOCATION:**  Outside  
**DEFICIENCY 2:** Sidewalk, walkway, or ramp is not functionally adequate.  
**LOCATION:**  Outside

DEFICIENCY I — OUTSIDE:      SIDEWALK, WALKWAY, OR RAMP IS BLOCKED OR IMPASSABLE.

---

DEFICIENCY CRITERIA:              Sidewalk, walkway, or ramp is blocked or impassable.

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HEALTH AND SAFETY DETERMINATION:    Moderate              The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME:              30 days

HCV PASS / FAIL:                      Fail

HCV CORRECTION TIMEFRAME:        30 days

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INSPECTION PROCESS:

OBSERVATION:                      - Look at all sidewalks, walkways, and ramps and identify if there is any obstruction or blockage.

REQUEST FOR HELP:                  - None

ACTION:                                - None

More Information:                  - Overgrown vegetation may result in the sidewalk, walkway, or ramp being blocked or impassable.

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**DEFICIENCY 2 — OUTSIDE:      SIDEWALK, WALKWAY, OR RAMP IS NOT FUNCTIONALLY ADEQUATE.**

**DEFICIENCY CRITERIA:**                      Sidewalk, walkway, or ramp is not functionally adequate (i.e., does not provide a defined and safe path of exterior travel for pedestrians).

**HEALTH AND SAFETY DETERMINATION:**    **Moderate**                      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:**                      30 days  
**HCV PASS / FAIL:**                                      Fail  
**HCV CORRECTION TIMEFRAME:**                      30 days

**INSPECTION PROCESS:**

- OBSERVATION:**                      - Look at all sidewalks, walkways, and ramps and determine if it provides a defined and safe path of travel.
- REQUEST FOR HELP:**                      - None
- ACTION:**                                      - None
- More Information:**                      Conditions that may impact the functional adequacy of a sidewalk, walkway, or ramp may include, but are not limited to:
- Damage or deterioration to the extent that it disrupts a person's ability to traverse the plane
  - Unintentional dimensional changes that may interrupt a person's walking pattern or movement
  - Unstable material

TITLE: SINK  
 VERSION: V3.0  
 DATE PUBLISHED: 08/11/23

DEFINITION: A basin with hardware designed to dispense and hold clean water (hot and cold) and discharge wastewater.  
 PURPOSE: Typically used for cooking, cleaning, and drinking.  
 COMMON COMPONENTS: Basin; Faucet; Handle; Drain; Drain line; Supply valve; Supply line; Splash guard; Drain control; Sink overflow  
 LOCATION:  Unit Kitchen, bathroom, laundry area, and other interior space  
 Inside Kitchen, bathroom, laundry area, and other interior space  
 Outside None  
 MORE INFORMATION: If a leak is present at a sink plumbing component, then evaluate the condition under the Leak – Water standard.

DEFICIENCY 1: Sink or sink component is damaged or missing and the sink is not functionally adequate.  
 LOCATION:  Unit  Inside

DEFICIENCY 2: Water is directed outside of the basin.  
 LOCATION:  Unit  Inside

DEFICIENCY 3: Sink is not draining.  
 LOCATION:  Unit  Inside

DEFICIENCY 4: Sink is improperly installed, pulling away from the wall, leaning, or there are gaps between the sink and wall.  
 LOCATION:  Unit  Inside

DEFICIENCY 5: Sink component is damaged or missing and the sink is functionally adequate.  
 LOCATION:  Unit  Inside

DEFICIENCY 6: Cannot activate or deactivate hot and cold water.  
 LOCATION:  Unit – Affirmative Habitability Requirement  Inside

DEFICIENCY 7: Sink is missing or not installed within the primary kitchen.  
 LOCATION:  Unit – Affirmative Habitability Requirement

**DEFICIENCY 1 — UNIT:** SINK OR SINK COMPONENT IS DAMAGED OR MISSING AND THE SINK IS NOT FUNCTIONALLY ADEQUATE.

**DEFICIENCY CRITERIA:** Sink or sink component is damaged (i.e., visibly defective; impacts functionality) or missing (i.e., evidence of prior installation, but now not present or is incomplete) and the sink is not functionally adequate.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Visually inspect for any evidence of a sink's prior installation where it is now not present or is incomplete.
  - Visually inspect any present sink for damage.
  - Visually inspect for any component that is damaged or missing.
  - Determine if sink is functionally adequate.

**REQUEST FOR HELP:** - None

**ACTION:** - None

- More Information:**
- A sink is not functionally adequate if it is unable to dispense and hold clean water and discharge wastewater.
  - If a sink is not draining, then evaluate the condition under Deficiency 3 of this standard.
  - If a stopper is missing or is not functionally adequate, then evaluate the condition under Deficiency 5 of this standard.
  - If a sink is missing (i.e., evidence of prior installation, but now not present or is incomplete) or not installed (i.e., never installed, but should have been) in the primary kitchen, then evaluate the condition under Deficiency 7 of this standard.

**DEFICIENCY 1 — INSIDE:** SINK OR SINK COMPONENT IS DAMAGED OR MISSING AND THE SINK IS NOT FUNCTIONALLY ADEQUATE.

**DEFICIENCY CRITERIA:** Sink or sink component is damaged (i.e., visibly defective; impacts functionality) or missing (i.e., evidence of prior installation, but now not present or is incomplete) and the sink is not functionally adequate.

**HEALTH AND SAFETY DETERMINATION:** Low Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

**CORRECTION TIMEFRAME:** 60 days

**HCV PASS / FAIL:** Pass

**HCV CORRECTION TIMEFRAME:** N/A

**INSPECTION PROCESS:**

- OBSERVATION:**
- Visually inspect for any evidence of a sink's prior installation where it is now not present or is incomplete.
  - Visually inspect any present sink for damage.
  - Visually inspect for any component that is damaged or missing.
  - Determine if sink is functionally adequate.

**REQUEST FOR HELP:** - None

**ACTION:** - None

- More Information:**
- A sink is not functionally adequate if it is unable to dispense and hold clean water and discharge wastewater.
  - If a sink is not draining, then evaluate the condition under Deficiency 3 of this standard.
  - If a stopper is missing or is not functionally adequate, then evaluate the condition under Deficiency 5 of this standard.
  - If a sink is missing (i.e., evidence of prior installation, but now not present or is incomplete) or not installed (i.e., never installed, but should have been) in the primary kitchen, then evaluate the condition under Deficiency 7 of this standard.



DEFICIENCY 2 — UNIT: WATER IS DIRECTED OUTSIDE OF THE BASIN.

---

DEFICIENCY CRITERIA: Water is directed outside of the basin.

---

HEALTH AND SAFETY DETERMINATION: Low Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

CORRECTION TIMEFRAME: 60 days

HCV PASS / FAIL: Pass

HCV CORRECTION TIMEFRAME: N/A

---

INSPECTION PROCESS:

OBSERVATION: - None

REQUEST FOR HELP: - None

ACTION: - Activate faucet.  
- Confirm that water is directed into basin and not outside of the basin.  
- Turn water control off.

More Information: - None

---

DEFICIENCY 2 — INSIDE: WATER IS DIRECTED OUTSIDE OF THE BASIN.

---

DEFICIENCY CRITERIA: Water is directed outside of the basin.

---

HEALTH AND SAFETY DETERMINATION: Low Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

CORRECTION TIMEFRAME: 60 days

HCV PASS / FAIL: Pass

HCV CORRECTION TIMEFRAME: N/A

---

INSPECTION PROCESS:

OBSERVATION: - None

REQUEST FOR HELP: - None

ACTION: - Activate faucet.  
- Confirm that water is directed into basin and not outside of the basin.  
- Turn water control off.

More Information: - None

---

DEFICIENCY 3 — UNIT: SINK IS NOT DRAINING.

DEFICIENCY CRITERIA: Water is not draining from the basin of the sink.

HEALTH AND SAFETY DETERMINATION: Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

INSPECTION PROCESS:

OBSERVATION: - Look to see if water is draining.

REQUEST FOR HELP: - None

ACTION: - Pull the stopper handle, or if available, insert the stopper in order to seal the drain.  
 - Activate the faucet to partially fill the sink with water.  
 - Push the stopper handle or remove the stopper.

More Information: - None

**DEFICIENCY 3 — INSIDE: SINK IS NOT DRAINING.**

---

**DEFICIENCY CRITERIA:** Water is not draining from the basin of the sink.

---

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

---

**INSPECTION PROCESS:**

**OBSERVATION:** - Look to see if water is draining.

**REQUEST FOR HELP:** - None

**ACTION:** - Pull the stopper handle, or if available, insert the stopper in order to seal the drain.  
- Activate the faucet to partially fill the sink with water.  
- Push the stopper handle or remove the stopper.

**MORE INFORMATION:** - None

---

**DEFICIENCY 4 — UNIT:** SINK IS IMPROPERLY INSTALLED, PULLING AWAY FROM THE WALL, LEANING, OR THERE ARE GAPS BETWEEN THE SINK AND WALL.

**DEFICIENCY CRITERIA:** Sink is improperly installed, pulling away from the wall, leaning, or there are gaps between the sink and wall.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Inspect for the following:
    - Signs of the sink pulling away from the wall.
    - Presence of a gap between the sink and the wall.
    - Movement of the sink when activating the faucet.
    - The front edge of the sink leaning downward.
    - If the sink is mounted on a vanity, signs of separation at the seams of a vanity.
    - If the sink is mounted on a vanity, signs the vanity is pulling away from the wall.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**More Information:** - None

**DEFICIENCY 4 — INSIDE:** SINK IS IMPROPERLY INSTALLED, PULLING AWAY FROM THE WALL, LEANING, OR THERE ARE GAPS BETWEEN THE SINK AND WALL.

**DEFICIENCY CRITERIA:** Sink is improperly installed, pulling away from the wall, leaning, or there are gaps between the sink and wall.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Inspect for the following:
    - Signs of the sink pulling away from the wall.
    - Presence of a gap between the sink and the wall.
    - Movement of the sink when activating the faucet.
    - The front edge of the sink leaning downward.
    - If the sink is mounted on a vanity, signs of separation at the seams of a vanity.
    - If the sink is mounted on a vanity, signs the vanity is pulling away from the wall.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**More Information:** - None

**DEFICIENCY 5 — UNIT:** SINK COMPONENT IS DAMAGED OR MISSING AND THE SINK IS FUNCTIONALLY ADEQUATE.

**DEFICIENCY CRITERIA:** Sink component is damaged (i.e., visibly defective; impacts functionality) or missing (i.e., evidence of prior installation, but now not present or is incomplete) and the sink is functionally adequate.

**HEALTH AND SAFETY DETERMINATION:** Low Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

**CORRECTION TIMEFRAME:** 60 days

**HCV PASS / FAIL:** Pass

**HCV CORRECTION TIMEFRAME:** N/A

**INSPECTION PROCESS:**

- OBSERVATION:**
- Visually inspect any present sink for damage.
  - Visually inspect for any component that is damaged or missing.
  - Determine if sink is functionally adequate.
- REQUEST FOR HELP:** - None
- ACTION:** - None
- MORE INFORMATION:** - A stopper that is missing or is not functionally adequate should be evaluated under this deficiency.

**DEFICIENCY 5 — INSIDE:** SINK COMPONENT IS DAMAGED OR MISSING AND THE SINK IS FUNCTIONALLY ADEQUATE.

---

**DEFICIENCY CRITERIA:** Sink component is damaged (i.e., visibly defective; impacts functionality) or missing (i.e., evidence of prior installation, but now not present or is incomplete) and the sink is functionally adequate.

---

**HEALTH AND SAFETY DETERMINATION:** Low Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

**CORRECTION TIMEFRAME:** 60 days

**HCV PASS / FAIL:** Pass

**HCV CORRECTION TIMEFRAME:** N/A

---

**INSPECTION PROCESS:**

- OBSERVATION:**
- Visually inspect any present sink for damage.
  - Visually inspect for any component that is damaged or missing.
  - Determine if sink is functionally adequate.
- REQUEST FOR HELP:** - None
- ACTION:** - None
- MORE INFORMATION:** - A stopper that is missing or is not functionally adequate should be evaluated under this deficiency.
-



**DEFICIENCY 6 — UNIT:** CANNOT ACTIVATE OR DEACTIVATE HOT AND COLD WATER.

**AFFIRMATIVE HABITABILITY REQUIREMENT**

**DEFICIENCY CRITERIA:** Control knobs do not activate or deactivate hot and cold water.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - None

**REQUEST FOR HELP:** - None

**ACTION:**

- Activate control knobs to verify if both hot and cold water is dispensed and can be regulated.
- Turn the water control off.
- Verify water does not dispense when turned to the off position.

**MORE INFORMATION:** - An intermittent drip should not be evaluated under this standard.

**DEFICIENCY 6 — INSIDE: CANNOT ACTIVATE OR DEACTIVATE HOT AND COLD WATER.**

---

**DEFICIENCY CRITERIA:** Control knobs do not activate or deactivate hot and cold water.

---

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

---

**INSPECTION PROCESS:**

**OBSERVATION:** - None

**REQUEST FOR HELP:** - None

**ACTION:**

- Activate control knobs to verify if both hot and cold water is dispensed and can be regulated.
- Turn the water control off.
- Verify water does not dispense when turned to the off position.

**MORE INFORMATION:** - An intermittent drip should not be evaluated under this standard.

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**TITLE:** SITE DRAINAGE  
**VERSION:** V3.0  
**DATE PUBLISHED:** 06/20/23

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**DEFINITION:** An exterior system that directs the flow of surface water.  
**PURPOSE:** To direct surface water away from the built environment (i.e., human-made structures, features, and facilities) to a designated location.  
**COMMON COMPONENTS:** Culverts; Swales; Ditches; Retention and detention basins; Curb; Drainage features; Underground piping  
**LOCATION:**  Unit None  
 Inside None  
 Outside Throughout the entire Outside area, especially adjacent to the built environment  
**MORE INFORMATION:** Decorative items should not be evaluated under this standard.

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**DEFICIENCY 1:** Water runoff is unable to flow through the site drainage system.  
**LOCATION:**  Outside

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**DEFICIENCY 2:** Erosion is present.  
**LOCATION:**  Outside

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**DEFICIENCY 3:** Grate is not secure or does not cover the site drainage system's collection point.  
**LOCATION:**  Outside

---

DEFICIENCY I — OUTSIDE: WATER RUNOFF IS UNABLE TO FLOW THROUGH THE SITE DRAINAGE SYSTEM.

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DEFICIENCY CRITERIA: Standing water is present above the outflow pipe entrance.  
OR  
Drainage is blocked such that the inspector believes water is unable to drain in the event of precipitation.

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HEALTH AND SAFETY DETERMINATION: Low Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

CORRECTION TIMEFRAME: 60 days

HCV PASS / FAIL: Pass

HCV CORRECTION TIMEFRAME: N/A

---

INSPECTION PROCESS:

OBSERVATION: - Look at the site drainage system to determine the location of the site drain, which is typically at the lowest points on a property where water is likely to collect, or where the site drainage has diverted water.  
- Once located, look to determine if water is present above the outflow drain or if debris has accumulated such that the inspector believes water is unable to drain in the event of precipitation.

REQUEST FOR HELP: - None

ACTION: - Shine light in the drainage system looking for obstruction.

MORE INFORMATION: - Do not examine city or public works systems.  
- Standing water may be present in a canal system or swale system and should not be considered a deficiency under this standard.

---

**DEFICIENCY 2 — OUTSIDE: EROSION IS PRESENT.**

**DEFICIENCY CRITERIA:** Erosion is present and the footer is exposed.  
 OR  
 Erosion is more than 2 feet away from the built environment and its depth is equal to or greater than its measured distance from the built environment, and the inspector believes it may undermine the supporting soil.

**HEALTH AND SAFETY DETERMINATION:** Low Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

**CORRECTION TIMEFRAME:** 60 days

**HCV PASS / FAIL:** Pass

**HCV CORRECTION TIMEFRAME:** N/A

**INSPECTION PROCESS:**

**OBSERVATION:** - Look at all site drainage locations and identify signs of displaced soil or stone.  
 - If within 2 feet from the built environment, look to determine if the footer is exposed.

**REQUEST FOR HELP:** - None

**ACTION:** - If identified, measure the distance between the built structure and the nearest point of erosion.

**MORE INFORMATION:** - Damage to the built environment caused by erosion should be evaluated under the respective item's standard, which may include but is not limited to:

- Fence — Security
- Foundation
- Parking Lot
- Private Roads and Driveways
- Retaining Wall
- Sidewalk, Walkway, and Ramp
- Trip Hazard

**DEFICIENCY 3 — OUTSIDE:** GRATE IS NOT SECURE OR DOES NOT COVER THE SITE DRAINAGE SYSTEM’S COLLECTION POINT.

**DEFICIENCY CRITERIA:** Grate is not secure or does not cover the site drainage system’s collection point.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:**

- Look at the site drainage system to determine location of the site drain, which is typically at the lowest points on a property where water is likely to collect, or where the site drainage has diverted water.
- Once located, look to determine if the system was designed to have a protective grate (e.g., mounting hardware, supporting ledge, bracket, hinge, gates) that is now not secure or does not cover the drainage system’s collection point.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**MORE INFORMATION:** - This deficiency only applies to a site drainage system that is designed to have a protective grate.

**TITLE:** SMOKE ALARM  
**VERSION:** V3.0  
**DATE PUBLISHED:** 08/11/23

**DEFINITION:** A self-contained device that detects the presence of smoke, typically as an indicator of fire, and provides a visual or audio signal as an alert.

**PURPOSE:** To detect the presence of smoke and provide alert.

**COMMON COMPONENTS:** Plastic shell, Base, Battery, Light, Speaker, Test button, Electronic circuit; Battery backup

**LOCATION:**

<input checked="" type="checkbox"/>	Unit	Bedrooms, hallways, kitchens, stairwells.
<input checked="" type="checkbox"/>	Inside	Hallways, kitchens, stairwells, common areas.
<input type="checkbox"/>	Outside	None

**MORE INFORMATION:**

- Smoke alarm should be installed high on walls or ceilings.
  - If mounted on the ceiling, then it must be greater than 4 inches from the wall.
  - If mounted on the wall, then the top edge of the smoke alarm cannot be closer than 4 inches or greater than 12 inches from the ceiling.
- Smoke alarm should be installed at least 10 feet from a cooking appliance.
- Smoke alarm should not:
  - Be installed near windows, doors, or ducts where drafts might interfere with their operation.
  - Be painted or have decorative stickers or other decorations present.
- The unit must include at least one battery-operated or hard-wired smoke detector, in proper working condition, in the following locations:
  - On each level of the unit;
  - Inside each bedroom;
  - Within 21 feet of any door to a bedroom measured along a path of travel; and
  - Where a smoke detector installed outside a bedroom is separated from an adjacent living area by a door, a smoke detector must also be installed on the living area side of the door.

**DEFICIENCY 1:** Smoke alarm is not installed where required.

**LOCATION:**  Unit – Affirmative Habitability Requirement  Inside – Affirmative Habitability Requirement

**DEFICIENCY 2:** Smoke alarm is obstructed.

**LOCATION:**  Unit  Inside

**DEFICIENCY 3:** Smoke alarm does not produce an audio or visual alarm when tested.

**LOCATION:**  Unit  Inside



DEFICIENCY I — UNIT: SMOKE ALARM IS NOT INSTALLED WHERE REQUIRED.

AFFIRMATIVE HABITABILITY REQUIREMENT

DEFICIENCY CRITERIA: Smoke alarm is not installed inside each bedroom.  
 AND  
 Smoke alarm is not installed outside the bedroom(s).  
 AND  
 Smoke alarm is not installed on each level.

HEALTH AND SAFETY DETERMINATION: Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

CORRECTION TIMEFRAME: 24 hours  
 HCV PASS / FAIL: Fail  
 HCV CORRECTION TIMEFRAME: 24 hours

INSPECTION PROCESS:

- OBSERVATION: - Observe each location where a smoke alarm is required.  
 - Verify a smoke alarm is present.
- REQUEST FOR HELP: - None
- ACTION: - None
- More Information: - A smoke alarm installed within a hallway in the immediate vicinity of multiple bedrooms meets the requirement of "outside the bedroom(s)" under this standard.  
 - A smoke alarm installed outside a bedroom may meet the requirement of "on each level" under this standard.  
 - If a smoke alarm is missing (i.e., evidence of prior installation, but is now not present or is incomplete) from a non-required area, then it should not be evaluated under this standard.  
 - If another hazard is present, then it should be evaluated under the respective standard (e.g., an exposed conductor should be evaluated under the Electrical — Conductor, Outlet, and Switch standard).

DEFICIENCY I — INSIDE:

SMOKE ALARM IS NOT INSTALLED WHERE REQUIRED.

AFFIRMATIVE HABITABILITY REQUIREMENT

DEFICIENCY CRITERIA: Smoke alarm is not installed inside each classroom.  
 AND  
 Smoke alarm is not installed outside the classroom(s).  
 AND  
 Smoke alarm is not installed on each level.

HEALTH AND SAFETY DETERMINATION: Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

CORRECTION TIMEFRAME: 24 hours  
 HCV PASS / FAIL: Fail  
 HCV CORRECTION TIMEFRAME: 24 hours

INSPECTION PROCESS:

- OBSERVATION: - Observe each location where a smoke alarm is required.  
 - Verify a smoke alarm is present.
- REQUEST FOR HELP: - None
- ACTION: - None
- More Information: - A smoke alarm installed within a hallway in the immediate vicinity of multiple classrooms meets the requirement of "outside the classroom(s)" under this standard.  
 - A smoke alarm is required on each level.  
 - A smoke alarm installed outside a classroom may meet the requirement of "on each level" under this standard.  
 - If a smoke alarm is missing (i.e., evidence of prior installation, but is now not present or is incomplete) from a non-required area, then it should not be evaluated under this standard.  
 - If another hazard is present, then it should be evaluated under the respective Standard (e.g., an exposed conductor should be evaluated under the Electrical — Conductor, Outlet, and Switch standard).

DEFICIENCY 2 — UNIT: SMOKE ALARM IS OBSTRUCTED.

---

DEFICIENCY CRITERIA: Smoke alarm is obstructed.

---

HEALTH AND SAFETY DETERMINATION: Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

CORRECTION TIMEFRAME: 24 hours

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 24 hours

---

INSPECTION PROCESS:

OBSERVATION: - Look for presence of a smoke alarm.

REQUEST FOR HELP: - None

ACTION: - Determine if the smoke alarm is covered by a foreign object (e.g., plastic bag, shower cap, zip tie, paint, tape).

MORE INFORMATION: - A combination smoke and CO alarm should be evaluated under both the Carbon Monoxide Alarm and Smoke Alarm standards.

---

**DEFICIENCY 2 — INSIDE: SMOKE ALARM IS OBSTRUCTED.**

---

**DEFICIENCY CRITERIA:** Smoke alarm is obstructed.

---

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

---

**INSPECTION PROCESS:**

**OBSERVATION:** - Look for presence of a smoke alarm.

**REQUEST FOR HELP:** - None

**ACTION:** - Determine if the smoke alarm is covered by a foreign object (e.g., plastic bag, shower cap, zip tie, paint, tape).

**MORE INFORMATION:** - A combination smoke and CO alarm should be evaluated under both the Carbon Monoxide Alarm and Smoke Alarm standards.

---

**DEFICIENCY 3 — UNIT:** SMOKE ALARM DOES NOT PRODUCE AN AUDIO OR VISUAL ALARM WHEN TESTED.

---

**DEFICIENCY CRITERIA:** Smoke alarm does not produce an audio or visual alarm when tested.

---

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

---

**INSPECTION PROCESS:**

**OBSERVATION:** - Look at the smoke alarm to find a test button.

**REQUEST FOR HELP:** - If no test button is present, then ask the POA for a smoke alarm maintenance certificate.

**ACTION:** - Press the test button and determine if the light on the smoke alarm flashes, strobes, or changes pattern in any way.  
- Listen to hear if an alarm is emitted from the smoke alarm at an audible level to alert the resident.

**MORE INFORMATION:** - If the alarm does not cease after testing, then evaluate the condition under this deficiency.

---

**DEFICIENCY 3 — INSIDE:** SMOKE ALARM DOES NOT PRODUCE AN AUDIO OR VISUAL ALARM WHEN TESTED.

---

**DEFICIENCY CRITERIA:** Smoke alarm does not produce an audio or visual alarm when tested.

---

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

---

**INSPECTION PROCESS:**

**OBSERVATION:** - Look at the smoke alarm to find a test button.

**REQUEST FOR HELP:** - If no test button is present, then ask the POA for a smoke alarm maintenance certificate.

**ACTION:** - Press the test button and determine if the light on the smoke alarm flashes, strobes, or changes pattern in any way.  
- Listen to hear if an alarm is emitted from the smoke alarm at an audible level to alert the resident.

**MORE INFORMATION:** - If the alarm does not cease after testing, then evaluate the condition under this deficiency.

---

**TITLE:** SPRINKLER ASSEMBLY  
**VERSION:** V3.0  
**DATE PUBLISHED:** 06/20/23

**DEFINITION:** Part of the fire protection (sprinkler) system that discharges water when activated once reaching a certain (predetermined) temperature.

**PURPOSE:** Help control the spread of fire.

**COMMON COMPONENTS:** Head; Valve; Deflector; Escutcheon; Sprinkler head cover

**LOCATION:**  Unit Bedrooms, living rooms, dining rooms, closets, kitchens, hallways, stairwells  
 Inside Living rooms, dining rooms, closets, kitchens, hallways, stairwells, common areas  
 Outside Covered decks, patios

**MORE INFORMATION:** If a leak is present, evaluate the deficiency under the Leak – Water standard.

**DEFICIENCY 1:** Sprinkler head assembly is encased or obstructed by an item or object that is within 18 inches of the sprinkler head.

**LOCATION:**  Unit  Inside  Outside

**DEFICIENCY 2:** Sprinkler assembly component is damaged, inoperable, or missing and it is detrimental to performance.

**LOCATION:**  Unit  Inside  Outside

**DEFICIENCY 3:** Sprinkler assembly has evidence of corrosion.

**LOCATION:**  Unit  Inside  Outside

**DEFICIENCY 4:** Sprinkler assembly has evidence of foreign material that is detrimental to performance.

**LOCATION:**  Unit  Inside  Outside

**DEFICIENCY I — UNIT:** SPRINKLER HEAD ASSEMBLY IS ENCASED OR OBSTRUCTED BY AN ITEM OR OBJECT THAT IS WITHIN 18 INCHES OF THE SPRINKLER HEAD.

**DEFICIENCY CRITERIA:** Sprinkler head assembly is encased or obstructed by an item or object that is within 18 inches of the sprinkler head.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to the resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at the sprinkler assembly and the surrounding area for any obstruction or encasement.
  - Determine if items have been stored or stacked around the sprinkler head or if alterations have been made that impede the sprinkler head assembly.
- REQUEST FOR HELP:**
- None
- ACTION:**
- If present, measure the distance from the obstruction or encasement to the sprinkler head.
- MORE INFORMATION:**
- Some sprinkler heads may not have 18" clearance due to features within the built environment (e.g., closet, wall mounted kitchen cabinets, permanently installed light fixture, exit sign) and should not be considered a deficiency under this Standard.
  - A parked vehicle within 18" of the sprinkler assembly should not be considered a deficiency under this Standard.
  - Examples of encasements may include, but are not limited to:
    - Painter's tape
    - Plastic bag
  - Examples of obstructions may include, but are not limited to:
    - Furniture
    - Shelves
    - Stacked materials



**DEFICIENCY I — INSIDE:** SPRINKLER HEAD ASSEMBLY IS ENCASED OR OBSTRUCTED BY AN ITEM OR OBJECT THAT IS WITHIN 18 INCHES OF THE SPRINKLER HEAD.

**DEFICIENCY CRITERIA:** Sprinkler head assembly is encased or obstructed by an item or object that is within 18 inches of the sprinkler head.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to the resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at the sprinkler assembly and the surrounding area for any obstruction or encasement.
  - Determine if items have been stored or stacked around the sprinkler head or if alterations have been made that impede the sprinkler head assembly.
- REQUEST FOR HELP:**
- None
- ACTION:**
- If present, measure the distance from the obstruction or encasement to the sprinkler head.
- MORE INFORMATION:**
- Some sprinkler heads may not have 18" clearance due to features within the built environment (e.g., closet, wall mounted kitchen cabinets, permanently installed light fixture, exit sign) and should not be considered a deficiency under this Standard.
  - A parked vehicle within 18" of the sprinkler assembly should not be considered a deficiency under this Standard.
  - Examples of encasements may include, but are not limited to:
    - Painter's tape
    - Plastic bag
  - Examples of obstructions may include, but are not limited to:
    - Furniture
    - Shelves
    - Stacked materials

**DEFICIENCY I — OUTSIDE:** SPRINKLER HEAD ASSEMBLY IS ENCASED OR OBSTRUCTED BY AN ITEM OR OBJECT THAT IS WITHIN 18 INCHES OF THE SPRINKLER HEAD.

**DEFICIENCY CRITERIA:** Sprinkler head assembly is encased or obstructed by an item or object that is within 18 inches of the sprinkler head.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to the resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at the sprinkler assembly and the surrounding area for any obstruction or encasement.
  - Determine if items have been stored or stacked around the sprinkler head or if alterations have been made that impede the sprinkler head assembly.
- REQUEST FOR HELP:**
- None
- ACTION:**
- If present, measure the distance from the obstruction or encasement to the sprinkler head.
- MORE INFORMATION:**
- Some sprinkler heads may not have 18" clearance due to features within the built environment (e.g., closet, permanently installed light fixture, exit sign) and should not be considered a deficiency under this Standard.
  - A parked vehicle within 18" of the sprinkler assembly should not be considered a deficiency under this Standard.
  - Examples of encasements may include, but are not limited to:
    - Painter's tape
    - Plastic bag
  - Examples of obstructions may include, but are not limited to:
    - Furniture
    - Shelves
    - Stacked materials

**DEFICIENCY 2 — UNIT:** SPRINKLER ASSEMBLY COMPONENT IS DAMAGED, INOPERABLE, OR MISSING AND IT IS DETRIMENTAL TO PERFORMANCE.

**DEFICIENCY CRITERIA:** Sprinkler assembly component is damaged (i.e., visibly defective; impacts functionality), inoperable (i.e., overall system or component thereof not meeting function or purpose; with or without visible damage), or missing (i.e., evidence of prior installation, but now not present or is incomplete) and it is detrimental to performance.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to the resident.

**CORRECTION TIMEFRAME:** 24 hours  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at the sprinkler assembly and its components to identify any damage or evidence of prior installation.
  - Determine if there are any conditions present that may be detrimental to the performance of the sprinkler assembly.
- REQUEST FOR HELP:** - None
- ACTION:** - None
- More Information:**
- For the purpose of this Standard, a condition is detrimental to performance if it impacts the sprinkler assembly's ability to properly or adequately discharge when activated.
  - Examples of conditions that may be detrimental to performance may include, but are not limited to:
    - Physical damage
    - Glass bulb has lost fluid
    - Concealed sprinkler cover plate is caulked or glued to ceiling
    - Missing sprinkler head escutcheon

**DEFICIENCY 2 — INSIDE:**                    **SPRINKLER ASSEMBLY COMPONENT IS DAMAGED, INOPERABLE, OR MISSING AND IT IS DETRIMENTAL TO PERFORMANCE.**

**DEFICIENCY CRITERIA:**                    Sprinkler assembly component is damaged (i.e., visibly defective; impacts functionality), inoperable (i.e., overall system or component thereof not meeting function or purpose; with or without visible damage), or missing (i.e., evidence of prior installation, but now not present or is incomplete) and it is detrimental to performance.

**HEALTH AND SAFETY DETERMINATION:**    **Life-Threatening**                    The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to the resident.

**CORRECTION TIMEFRAME:**                    24 hours  
**HCV PASS / FAIL:**                                Fail  
**HCV CORRECTION TIMEFRAME:**                24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**                    - Look at the sprinkler assembly and its components to identify any damage or evidence of prior installation.  
    - Determine if there are any conditions present that may be detrimental to the performance of the sprinkler assembly.
- REQUEST FOR HELP:**                    - None
- ACTION:**                                - None
- More Information:**                    - For the purpose of this Standard, a condition is detrimental to performance if it impacts the sprinkler assembly's ability to properly or adequately discharge when activated.  
    - Examples of conditions that may be detrimental to performance may include, but are not limited to:
- Physical damage
  - Glass bulb has lost fluid
  - Concealed sprinkler cover plate is caulked or glued to ceiling
  - Missing sprinkler head escutcheon



DEFICIENCY 3 — UNIT:            SPRINKLER ASSEMBLY HAS EVIDENCE OF CORROSION.

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DEFICIENCY CRITERIA:            Sprinkler assembly has evidence of corrosion.

---

HEALTH AND SAFETY DETERMINATION:    Life-Threatening            The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to the resident.

CORRECTION TIMEFRAME:            24 hours

HCV PASS / FAIL:                    Fail

HCV CORRECTION TIMEFRAME:        24 hours

---

INSPECTION PROCESS:

OBSERVATION:                    - Look at the sprinkler assembly and its components to identify any evidence of corrosion.

REQUEST FOR HELP:                - None

ACTION:                            - None

More Information:                 - None

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DEFICIENCY 3 — INSIDE:            SPRINKLER ASSEMBLY HAS EVIDENCE OF CORROSION.

---

DEFICIENCY CRITERIA:            Sprinkler assembly has evidence of corrosion.

---

HEALTH AND SAFETY DETERMINATION:    Life-Threatening            The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to the resident.

CORRECTION TIMEFRAME:            24 hours

HCV PASS / FAIL:                    Fail

HCV CORRECTION TIMEFRAME:        24 hours

---

INSPECTION PROCESS:

OBSERVATION:                    - Look at the sprinkler assembly and its components to identify any evidence of corrosion.

REQUEST FOR HELP:                - None

ACTION:                            - None

More Information:                - None

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DEFICIENCY 3 — OUTSIDE:      SPRINKLER ASSEMBLY HAS EVIDENCE OF CORROSION.

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DEFICIENCY CRITERIA:              Sprinkler assembly has evidence of corrosion.

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HEALTH AND SAFETY DETERMINATION:    Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to the resident.

CORRECTION TIMEFRAME:              24 hours

HCV PASS / FAIL:                      Fail

HCV CORRECTION TIMEFRAME:          24 hours

---

INSPECTION PROCESS:

OBSERVATION:                      - Look at the sprinkler assembly and its components to identify any evidence of corrosion.

REQUEST FOR HELP:                  - None

ACTION:                                - None

More Information:                  - None

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**DEFICIENCY 4 — UNIT:** SPRINKLER ASSEMBLY HAS EVIDENCE OF FOREIGN MATERIAL THAT IS DETRIMENTAL TO PERFORMANCE.

**DEFICIENCY CRITERIA:** Foreign material covers 75% or more of the sprinkler assembly.  
 OR  
 Foreign material covers 75% or more of the glass bulb.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to the resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

**OBSERVATION:** - Look at the sprinkler assembly to identify if any foreign material is present.  
 - Look at the glass bulb to identify if any foreign material is present.

**REQUEST FOR HELP:** - None

**ACTION:** - If foreign material is present, determine if it covers 75% or more of the sprinkler assembly or 75% or more of the glass bulb.

**More Information:** - For the purpose of this Standard, a condition is detrimental to performance if it impacts the sprinkler assembly's ability to properly or adequately discharge when activated.  
 - Examples of foreign material that may be detrimental to performance may include, but are not limited to:  
   - Loading / dust  
   - Paint



**DEFICIENCY 4 — OUTSIDE: SPRINKLER ASSEMBLY HAS EVIDENCE OF FOREIGN MATERIAL THAT IS DETRIMENTAL TO PERFORMANCE.**

**DEFICIENCY CRITERIA:** Foreign material covers 75% or more of the sprinkler assembly.  
 OR  
 Foreign material covers 75% or more of the glass bulb.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to the resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

**OBSERVATION:** - Look at the sprinkler assembly to identify if any foreign material is present.  
 - Look at the glass bulb to identify if any foreign material is present.

**REQUEST FOR HELP:** - None

**ACTION:** - If foreign material is present, determine if it covers 75% or more of the sprinkler assembly or 75% or more of the glass bulb.

**More Information:** - For the purpose of this Standard, a condition is detrimental to performance if it impacts the sprinkler assembly's ability to properly or adequately discharge when activated.  
 - Examples of foreign material that may be detrimental to performance may include, but are not limited to:  
     - Loading / dust  
     - Paint

**TITLE:** STEPS AND STAIRS  
**VERSION:** V3.0  
**DATE PUBLISHED:** 06/20/23

**DEFINITION:** A single step, series of steps, or flights of steps that connect two levels.  
**PURPOSE:** For (personal) traffic (i.e., egress or ingress) going from one level to the next.  
**COMMON COMPONENTS:** Tread; Stringer; Riser; Railing; Nosing  
**LOCATION:**  Unit Hallway, stairwell  
 Inside Hallway, stairwell  
 Outside Along elevated walking paths  
**MORE INFORMATION:** None

**DEFICIENCY 1:** Tread is missing or damaged.  
**LOCATION:**  Unit  Inside  Outside

**DEFICIENCY 2:** Stringer is damaged.  
**LOCATION:**  Unit  Inside  Outside

**DEFICIENCY 3:** Step or stair is not functionally adequate.  
**LOCATION:**  Outside

DEFICIENCY I — UNIT: TREAD IS MISSING OR DAMAGED.

DEFICIENCY CRITERIA: Tread on a set of stairs is missing (i.e., evidence of prior installation, but now not present or is incomplete).  
 OR  
 Tread on a set of stairs is loose or unlevel.  
 OR  
 A portion of the tread nosing that is greater than 1 inch in depth or 4 inches wide is damaged or broken.

HEALTH AND SAFETY DETERMINATION: Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days  
 HCV PASS / FAIL: Fail  
 HCV CORRECTION TIMEFRAME: 30 days

INSPECTION PROCESS:

- OBSERVATION: - Look at the entire set of stairs for the presence of treads.  
 - If present, examine each tread and nosing for damage.  
 - Identify evidence of a previously installed tread that is now not present or is incomplete.
- REQUEST FOR HELP: - None
- ACTION: - If tread nosing is damaged or broken, measure each occurrence.  
 - Walk up the entire set of stairs, ensuring that contact is made with the treads to detect each tread's stability and structural integrity.
- MORE INFORMATION: - If accessory treads are present, then verify if they are secure and level.

**DEFICIENCY I — INSIDE: TREAD IS MISSING OR DAMAGED.**

**DEFICIENCY CRITERIA:** Tread on a set of stairs is missing (i.e., evidence of prior installation, but now not present or is incomplete).  
 OR  
 Tread on a set of stairs is loose or unlevel.  
 OR  
 A portion of the tread nosing that is greater than 1 inch in depth or 4 inches wide is damaged or broken.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at the entire set of stairs for the presence of treads.
  - If present, examine each tread and nosing for damage.
  - Identify evidence of a previously installed tread that is now not present or is incomplete.
- REQUEST FOR HELP:**
- None
- ACTION:**
- If tread nosing is damaged or broken, measure each occurrence.
  - Walk up the entire set of stairs, ensuring that contact is made with the treads to detect each tread's stability and structural integrity.
- MORE INFORMATION:**
- If accessory treads are present, then verify if they are secure and level.

**DEFICIENCY I — OUTSIDE: TREAD IS MISSING OR DAMAGED.**

**DEFICIENCY CRITERIA:** Tread on a set of stairs is missing (i.e., evidence of prior installation, but now not present or is incomplete).  
 OR  
 Tread on a set of stairs is loose or unlevel.  
 OR  
 A portion of the tread nosing that is greater than 1 inch in depth or 4 inches wide is damaged or broken.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at the entire set of stairs for the presence of treads.
  - If present, examine each tread and nosing for damage.
  - Identify evidence of a previously installed tread that is now not present or is incomplete.
- REQUEST FOR HELP:**
- None
- ACTION:**
- If tread nosing is damaged or broken, measure each occurrence.
  - Walk up the entire set of stairs, ensuring that contact is made with the treads to detect each tread's stability and structural integrity.
- MORE INFORMATION:**
- If accessory treads are present, then verify if they are secure and level.

DEFICIENCY 2 — UNIT: STRINGER IS DAMAGED.

DEFICIENCY CRITERIA: Stringer is damaged (i.e., visibly defective; impacts functionality).

HEALTH AND SAFETY DETERMINATION: **Moderate**      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

INSPECTION PROCESS:

- OBSERVATION:**
- Look at the entire set of stairs and, if visible, examine the stringers for signs of damage.
  - If instability is detected while walking on the stairs, look to determine if instability is likely caused by a damaged stringer.
  - Look to ensure the stringer is attached to the structure.
- REQUEST FOR HELP:** - None
- ACTION:** - Walk up the entire set of stairs to determine the stability of the stairs (i.e., feel for stability or bouncing).
- MORE INFORMATION:**
- Generally, stringers may only be visible on exterior stairs.
  - If not visible, then the inspector is unable to evaluate this deficiency.



DEFICIENCY 2 — INSIDE: STRINGER IS DAMAGED.

DEFICIENCY CRITERIA: Stringer is damaged (i.e., visibly defective; impacts functionality).

HEALTH AND SAFETY DETERMINATION: **Moderate**      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

INSPECTION PROCESS:

- OBSERVATION:**
- Look at the entire set of stairs and, if visible, examine the stringers for signs of damage.
  - If instability is detected while walking on the stairs, look to determine if instability is likely caused by a damaged stringer.
  - Look to ensure the stringer is attached to the structure.
- REQUEST FOR HELP:** - None
- ACTION:** - Walk up the entire set of stairs to determine the stability of the stairs (i.e., feel for stability or bouncing).
- MORE INFORMATION:**
- Generally, stringers may only be visible on exterior stairs.
  - If not visible, then the inspector is unable to evaluate this deficiency.

**DEFICIENCY 2 — OUTSIDE: STRINGER IS DAMAGED.**

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**DEFICIENCY CRITERIA:** Stringer is damaged (i.e., visibly defective; impacts functionality).

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**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

---

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at the entire set of stairs and, if visible, examine the stringers for signs of damage.
  - If instability is detected while walking on the stairs, look to determine if instability is likely caused by a damaged stringer.
  - Look to ensure the stringer is attached to the structure.
- REQUEST FOR HELP:** - None
- ACTION:** - Walk up the entire set of stairs to determine the stability of the stairs (i.e., feel for stability or bouncing).
- MORE INFORMATION:**
- Generally, stringers may only be visible on exterior stairs.
  - If not visible, then the inspector is unable to evaluate this deficiency.
-

**DEFICIENCY 3 — OUTSIDE: STEP OR STAIR IS NOT FUNCTIONALLY ADEQUATE.**

**DEFICIENCY CRITERIA:** Step or stair is not functionally adequate (i.e., may not allow for personal traffic from one level to the next).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Look at each step and stair and determine if it allows for personal traffic from one level to the next.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**MORE INFORMATION:** Conditions that may impact the functional adequacy of a step or stairs may include, but are not limited to:

- Damage or deterioration to the extent that it disrupts a person's ability to move from one level to the next
- Unintentional dimensional changes that may interrupt a person's walking pattern or movement
- Unstable material

**TITLE:** STRUCTURAL SYSTEM  
**VERSION:** V3.0  
**DATE PUBLISHED:** 06/20/23

**DEFINITION:** Load-bearing system within the built environment (i.e., structures, features, and facilities).  
**PURPOSE:** Safely support and transfer weight load.  
**COMMON COMPONENTS:** Foundation; Beam; Floor; Wall; Roof; Slab; Plinth  
**LOCATION:**  Unit All accessible areas within the dwelling and those areas to which the resident has sole access (e.g., dwelling balconies, decks, patios, basements).  
 Inside All accessible areas within the interior common spaces.  
 Outside All accessible areas throughout the exterior built environment (e.g., rooftop decks, patios, playgrounds).  
**MORE INFORMATION:** If failure is present at a structural element, then it should be evaluated under the respective standard, which may include:  
- Ceiling  
- Chimney  
- Floor  
- Foundation  
- Roof Assembly  
- Wall – Exterior  
- Wall – Interior

**DEFICIENCY 1:** Structural system exhibits signs of serious failure.  
**LOCATION:**  Unit  Inside  Outside

**DEFICIENCY I — UNIT:** STRUCTURAL SYSTEM EXHIBITS SIGNS OF SERIOUS FAILURE.

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**DEFICIENCY CRITERIA:** Structural system exhibits signs of serious failure and may threaten the resident's safety.

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**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

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**INSPECTION PROCESS:**

**OBSERVATION:** - Visually inspect the structural system for signs of failure.

**REQUEST FOR HELP:** - If an area within this inspection location is locked, request access from the resident or POA.

**ACTION:** - None

**MORE INFORMATION:** - If signs of failure are present and cannot be attributed to a specific structural element, then evaluate under this standard.

- If failure is present at a structural element, then it should be evaluated under the respective standard, which may include:

- Ceiling
  - Chimney
  - Floor
  - Foundation
  - Roof Assembly
  - Wall — Exterior
  - Wall — Interior
-

**DEFICIENCY I — INSIDE: STRUCTURAL SYSTEM EXHIBITS SIGNS OF SERIOUS FAILURE.**

**DEFICIENCY CRITERIA:** Structural system exhibits signs of serious failure and may threaten the resident's safety.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

**OBSERVATION:** - Visually inspect the structural system for signs of failure.

**REQUEST FOR HELP:** - If an area within this inspection location is locked, request access from the POA.

**ACTION:** - None

**MORE INFORMATION:** - If signs of failure are present and cannot be attributed to a specific structural element, then evaluate under this standard.

- If failure is present at a structural element, then it should be evaluated under the respective standard, which may include:

- Ceiling
- Chimney
- Floor
- Foundation
- Roof Assembly
- Wall — Exterior
- Wall — Interior

**DEFICIENCY I — OUTSIDE: STRUCTURAL SYSTEM EXHIBITS SIGNS OF SERIOUS FAILURE.**

**DEFICIENCY CRITERIA:** Structural system exhibits signs of serious failure and may threaten the resident's safety.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

**OBSERVATION:** - Visually inspect the structural system for signs of failure.

**REQUEST FOR HELP:** - If an area within this inspection location is locked, request access from the POA.

**ACTION:** - None

**MORE INFORMATION:** - If signs of failure are present and cannot be attributed to a specific structural element, then evaluate under this standard.

- If failure is present at a structural element, then it should be evaluated under the respective standard, which may include:

- Ceiling
- Chimney
- Floor
- Foundation
- Roof Assembly
- Wall — Exterior
- Wall — Interior

TITLE: TOILET  
 VERSION: V3.0  
 DATE PUBLISHED: 08/11/23

DEFINITION: A plumbing fixture used to receive human waste and to discharge it through a waste pipe, using water as a conveying method.  
 PURPOSE: To discharge human waste.  
 COMMON COMPONENTS: Tank; Bowl; Lid; Seat; Flush handle; Drain; Drain lines; Supply valve; Supply line; Wax ring; Float ball; Float cup; Refill tube; Ballcock; Trip lever; Chain; Flapper; Overflow tube; Trap; Closet bend  
 LOCATION:  Unit Bathroom  
 Inside Bathroom  
 Outside None  
 MORE INFORMATION: None

DEFICIENCY 1: Only 1 toilet was installed, and it is missing.  
 LOCATION:  Unit  Inside

DEFICIENCY 2: A toilet is missing and at least 1 toilet is installed elsewhere that is operational.  
 LOCATION:  Unit  Inside

DEFICIENCY 3: Only 1 toilet was installed, and it is damaged or inoperable.  
 LOCATION:  Unit  Inside

DEFICIENCY 4: A toilet is damaged or inoperable and at least 1 toilet is installed elsewhere that is operational.  
 LOCATION:  Unit  Inside

DEFICIENCY 5: Toilet component is damaged, inoperable, or missing such that it may limit the resident's ability to safely discharge human waste.  
 LOCATION:  Unit  Inside

DEFICIENCY 6: Toilet is not secured at the base.  
 LOCATION:  Unit  Inside

DEFICIENCY 7: Toilet component is damaged, inoperable, or missing and it does not limit the resident's ability to discharge human waste.  
 LOCATION:  Unit  Inside

DEFICIENCY 8: Toilet cannot be used in private.  
 LOCATION:  Unit — Affirmative Habitability Requirement  Inside



**DEFICIENCY I — UNIT:** ONLY 1 TOILET WAS INSTALLED, AND IT IS MISSING.

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**DEFICIENCY CRITERIA:** Only 1 toilet was installed, and it is missing (i.e., evidence of prior installation, but now not present or is incomplete).

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**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

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**INSPECTION PROCESS:**

**OBSERVATION:** - Visually observe any evidence of a toilet that is missing.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**More Information:** - Toilets may be installed in unfinished spaces or common restrooms that have been converted for another use (e.g., a storage room). In these cases, the sewer line and supply valves must be properly capped to prevent exposure to sewer gas and leaks.  
- In the event that a toilet was never installed by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes.

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**DEFICIENCY I — INSIDE:** ONLY 1 TOILET WAS INSTALLED, AND IT IS MISSING.

**DEFICIENCY CRITERIA:** Only 1 toilet was installed, and it is missing (i.e., evidence of prior installation, but now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Visually observe any evidence of a toilet that is missing.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**More Information:** - Toilets may be installed in unfinished spaces or common restrooms that have been converted for another use (e.g., a storage room). In these cases, the sewer line and supply valves must be properly capped to prevent exposure to sewer gas and leaks.  
 - In the event that a toilet was never installed by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes.

**DEFICIENCY 2 — UNIT:** A TOILET IS MISSING AND AT LEAST 1 TOILET IS INSTALLED ELSEWHERE THAT IS OPERATIONAL.

**DEFICIENCY CRITERIA:** A toilet is missing (i.e., evidence of prior installation, but now not present or is incomplete) and at least 1 toilet is installed elsewhere within the Unit that is operational.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Visually observe any evidence of a toilet that is missing.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**More Information:**

- Toilets may be installed in unfinished spaces or common restrooms that have been converted for another use (e.g., a storage room). In these cases, the sewer line and supply valves must be properly capped to prevent exposure to sewer gas and leaks.
- In the event that a toilet was never installed by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes.
- If multiple toilets are installed, but none are operational, then evaluate under Deficiency 1.

**DEFICIENCY 2 — INSIDE:** A TOILET IS MISSING AND AT LEAST 1 TOILET IS INSTALLED ELSEWHERE THAT IS OPERATIONAL.

**DEFICIENCY CRITERIA:** A toilet is missing (i.e., evidence of prior installation, but now not present or is incomplete) and at least 1 toilet is installed elsewhere within the Inside area that is operational.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Visually observe any evidence of a toilet that is missing.
- REQUEST FOR HELP:** - None
- ACTION:** - None
- More Information:**
  - Toilets may be installed in unfinished spaces or common restrooms that have been converted for another use (e.g., a storage room). In these cases, the sewer line and supply valves must be properly capped to prevent exposure to sewer gas and leaks.
  - In the event that a toilet was never installed by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes.
  - If multiple toilets are installed, but none are operational, then evaluate under Deficiency 1.

**DEFICIENCY 3 — UNIT:** ONLY 1 TOILET WAS INSTALLED, AND IT IS DAMAGED OR INOPERABLE.

**DEFICIENCY CRITERIA:** Only 1 toilet was installed, and it is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 Only 1 toilet was installed, and it is inoperable (i.e., overall system is not meeting function or purpose; with or without visible damage).

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look to see if water drains from the bowl.
  - Look to see if water refills the bowl.
  - Listen to verify that water has stopped running once the bowl is refilled.

**REQUEST FOR HELP:** - None

**ACTION:** - Flush the toilet.

- MORE INFORMATION:**
- If the toilet refills and continues running, then evaluate the condition under Deficiency 7 of this standard.
  - In the event that a toilet was never installed by design (e.g., SRO property), then the shared facilities are considered part of the Unit location for inspection purposes.

**DEFICIENCY 3 — INSIDE:** ONLY 1 TOILET WAS INSTALLED, AND IT IS DAMAGED OR INOPERABLE.

**DEFICIENCY CRITERIA:** Only 1 toilet was installed, and it is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 Only 1 toilet was installed, and it is inoperable (i.e., overall system is not meeting function or purpose; with or without visible damage).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look to see if water drains from the bowl.
  - Look to see if water refills the bowl.
  - Listen to verify that water has stopped running once the bowl is refilled.
- REQUEST FOR HELP:** - None
- ACTION:** - Flush the toilet.
- MORE INFORMATION:**
- If the toilet refills and continues running, then evaluate the condition under Deficiency 7 of this standard.
  - In the event that a toilet was never installed by design (e.g., SRO property), then the shared facilities are considered part of the Unit location for inspection purposes.

**DEFICIENCY 4 — UNIT:** A TOILET IS DAMAGED OR INOPERABLE AND AT LEAST 1 TOILET IS INSTALLED ELSEWHERE THAT IS OPERATIONAL.

**DEFICIENCY CRITERIA:** A toilet is damaged (i.e., visibly defective; impacts functionality) and at least 1 toilet is installed elsewhere within the Unit that is operational.  
 OR  
 A toilet is inoperable (i.e., overall system is not meeting function or purpose; with or without visible damage) and at least 1 toilet is installed elsewhere within the Unit that is operational.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look to see if water drains from the bowl.
  - Look to see if water refills the bowl.
  - Listen to verify that water has stopped running once the bowl is refilled.

**REQUEST FOR HELP:** - None

**ACTION:** - Flush the toilet.

- MORE INFORMATION:**
- In the event that a toilet was never installed by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes.
  - If multiple toilets are installed, but none are operational, then evaluate under Deficiency 1.

**DEFICIENCY 4 — INSIDE:** A TOILET IS DAMAGED OR INOPERABLE AND AT LEAST 1 TOILET IS INSTALLED ELSEWHERE THAT IS OPERATIONAL.

**DEFICIENCY CRITERIA:** A toilet is damaged (i.e., visibly defective; impacts functionality) and at least 1 toilet is installed elsewhere within the Inside area that is operational.  
 OR  
 A toilet is inoperable (i.e., overall system is not meeting function or purpose; with or without visible damage) and at least 1 toilet is installed elsewhere within the Inside area that is operational.

**HEALTH AND SAFETY DETERMINATION:** Moderate The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look to see if water drains from the bowl.
  - Look to see if water refills the bowl.
  - Listen to verify that water has stopped running once the bowl is refilled.
- REQUEST FOR HELP:** - None
- ACTION:** - Flush the toilet.
- MORE INFORMATION:**
- In the event that a toilet was never installed by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes.
  - If multiple toilets are installed, but none are operational, then evaluate under Deficiency 1.



**DEFICIENCY 5 — UNIT:** TOILET COMPONENT IS DAMAGED, INOPERABLE, OR MISSING SUCH THAT IT MAY LIMIT THE RESIDENT’S ABILITY TO SAFELY DISCHARGE HUMAN WASTE.

**DEFICIENCY CRITERIA:** Toilet component is damaged (i.e., visibly defective; impacts functionality) such that it may limit the resident’s ability to safely discharge human waste.  
 OR  
 Toilet component is inoperable (i.e., component is not meeting function or purpose; with or without visible damage) such that it may limit the resident’s ability to safely discharge human waste.  
 OR  
 Toilet component is missing (i.e., evidence of prior installation, but now not present or is incomplete) such that it may limit the resident’s ability to safely discharge human waste.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
  - Identify all toilets.
  - Visually inspect to identify any component that is damaged, inoperable, or missing.
- REQUEST FOR HELP:** - None
- ACTION:** - If a damaged, inoperable, or missing component is identified, determine if it limits the resident’s ability to safely discharge human waste.
- MORE INFORMATION:**
  - Damaged, inoperable, or missing components that may limit the resident’s ability to safely discharge human waste may include, but are not limited to:
    - Seat
    - Handle, lever, or button used for flushing
    - Tank
    - Bowl
  - In the event that a toilet was never installed within the Unit by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes as they are the resident’s primary toilet.

**DEFICIENCY 5 — INSIDE:** TOILET COMPONENT IS DAMAGED, INOPERABLE, OR MISSING SUCH THAT IT MAY LIMIT THE RESIDENT’S ABILITY TO SAFELY DISCHARGE HUMAN WASTE.

**DEFICIENCY CRITERIA:** Toilet component is damaged (i.e., visibly defective; impacts functionality) such that it may limit the resident’s ability to safely discharge human waste.  
 OR  
 Toilet component is inoperable (i.e., component is not meeting function or purpose; with or without visible damage) such that it may limit the resident’s ability to safely discharge human waste.  
 OR  
 Toilet component is missing (i.e., evidence of prior installation, but now not present or is incomplete) such that it may limit the resident’s ability to safely discharge human waste.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
  - Identify all toilets.
  - Visually inspect to identify any component that is damaged, inoperable, or missing.
- REQUEST FOR HELP:** - None
- ACTION:**
  - If a damaged, inoperable, or missing component is identified, determine if it limits the resident’s ability to safely discharge human waste.
- MORE INFORMATION:**
  - Damaged, inoperable, or missing components that may limit the resident’s ability to safely discharge human waste may include, but are not limited to:
    - Seat
    - Handle, lever, or button used for flushing
    - Tank
    - Bowl

**DEFICIENCY 6 — UNIT:** TOILET IS NOT SECURED AT THE BASE.

**DEFICIENCY CRITERIA:** Toilet is not secured at the base.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Look for evidence of seepage at the base of the toilet.

**REQUEST FOR HELP:** - None

**ACTION:** - Apply pressure to the base of the toilet to ensure that it is securely attached to the base.

**MORE INFORMATION:** - In the event that a toilet was never installed by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes.

**DEFICIENCY 6 — INSIDE:** TOILET IS NOT SECURED AT THE BASE.

**DEFICIENCY CRITERIA:** Toilet is not secured at the base.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Look for evidence of seepage at the base of the toilet.

**REQUEST FOR HELP:** - None

**ACTION:** - Apply pressure to the base of the toilet to ensure that it is securely attached to the base.

**MORE INFORMATION:** - In the event that a toilet was never installed by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes.

**DEFICIENCY 7 — UNIT:** TOILET COMPONENT IS DAMAGED, INOPERABLE, OR MISSING AND IT DOES NOT LIMIT THE RESIDENT’S ABILITY TO DISCHARGE HUMAN WASTE.

**DEFICIENCY CRITERIA:** Toilet component is damaged (i.e., visibly defective; impacts functionality) and it does not limit the resident’s ability to safely discharge human waste.  
 OR  
 Toilet component is inoperable (i.e., component is not meeting function or purpose; with or without visible damage) and it does not limit the resident’s ability to safely discharge human waste.  
 OR  
 Toilet component is missing (i.e., evidence of prior installation, but now not present or is incomplete) and it does not limit the resident’s ability to safely discharge human waste.

**HEALTH AND SAFETY DETERMINATION:** Low Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.  
**CORRECTION TIMEFRAME:** 60 days  
**HCV PASS / FAIL:** Pass  
**HCV CORRECTION TIMEFRAME:** N/A

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify all toilets.
  - Visually inspect to identify any component that is damaged, inoperable, or missing.
- REQUEST FOR HELP:**
- None
- ACTION:**
- If a damaged, inoperable, or missing component is identified, determine if it limits the resident’s ability to safely discharge human waste.
- MORE INFORMATION:**
- Damaged, inoperable, or missing components that do not limit the resident’s ability to safely discharge human waste may include, but are not limited to:
    - Tank lid
    - Handle, lever, or button used for flushing that is loose, but is still operable
  - In the event that a toilet was never installed within the Unit by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes as they are the resident’s primary toilet.

**DEFICIENCY 7 — INSIDE:** TOILET COMPONENT IS DAMAGED, INOPERABLE, OR MISSING AND IT DOES NOT LIMIT THE RESIDENT’S ABILITY TO DISCHARGE HUMAN WASTE.

**DEFICIENCY CRITERIA:** Toilet component is damaged (i.e., visibly defective; impacts functionality) and it does not limit the resident’s ability to safely discharge human waste.  
 OR  
 Toilet component is inoperable (i.e., component is not meeting function or purpose; with or without visible damage) and it does not limit the resident’s ability to safely discharge human waste.  
 OR  
 Toilet component is missing (i.e., evidence of prior installation, but now not present or is incomplete) and it does not limit the resident’s ability to safely discharge human waste.

**HEALTH AND SAFETY DETERMINATION:** Low Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.  
**CORRECTION TIMEFRAME:** 60 days  
**HCV PASS / FAIL:** Pass  
**HCV CORRECTION TIMEFRAME:** N/A

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify all toilets.
  - Visually inspect to identify any component that is damaged, inoperable, or missing.
- REQUEST FOR HELP:**
- None
- ACTION:**
- If a damaged, inoperable, or missing component is identified, determine if it limits the resident’s ability to safely discharge human waste.
- MORE INFORMATION:**
- Damaged, inoperable, or missing components that do not limit the resident’s ability to safely discharge human waste may include, but are not limited to:
    - Tank lid
    - Handle, lever, or button used for flushing that is loose, but is still operable

DEFICIENCY 8 — UNIT: TOILET CANNOT BE USED IN PRIVATE.

AFFIRMATIVE HABITABILITY REQUIREMENT

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DEFICIENCY CRITERIA: Toilet cannot be used in private.

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HEALTH AND SAFETY DETERMINATION: Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

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INSPECTION PROCESS:

OBSERVATION: - Identify all toilets.  
- Visually inspect to verify each toilet can be used in private.

REQUEST FOR HELP: - None

ACTION: - None

MORE INFORMATION: - For the purpose of this standard, the resident should be able to use the toilet without being observed from an adjacent area or exterior space.

**DEFICIENCY 8 — INSIDE: TOILET CANNOT BE USED IN PRIVATE.**

**DEFICIENCY CRITERIA:** Toilet cannot be used in private.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Identify all toilets.  
 - Visually inspect to verify each toilet can be used in private.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**MORE INFORMATION:** - For the purpose of this standard, the resident should be able to use the toilet without being observed from an adjacent area or exterior space.



**TITLE:** TRASH CHUTE  
**VERSION:** V3.0  
**DATE PUBLISHED:** 06/20/23

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**DEFINITION:** A large tube through which refuse is carried by means of gravity to a large waste receptacle at the bottom end.

**PURPOSE:** A means of discarding trash, typically located in high-rise buildings.

**COMMON COMPONENTS:** Chute; Door; Latch; Compactor; Chute discharge fire door with fusible link; Wash valve; Spray head; Springs; Handle; Counterbalance

**LOCATION:**

<input type="checkbox"/>	Unit	None
<input checked="" type="checkbox"/>	Inside	Hallways of high-rises, hallway closets of high-rises, typically located in the same place on every floor
<input type="checkbox"/>	Outside	None

**MORE INFORMATION:** None

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**DEFICIENCY 1:** Chute door does not open or self-close and latch.

**LOCATION:**  Inside

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**DEFICIENCY 2:** Chute is clogged.

**LOCATION:**  Inside

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**DEFICIENCY I — INSIDE: CHUTE DOOR DOES NOT OPEN OR SELF-CLOSE AND LATCH.**

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**DEFICIENCY CRITERIA:** Chute door does not open.  
OR  
Chute door does not self-close and latch.

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**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

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**INSPECTION PROCESS:**

**OBSERVATION:** - Look to see if the door closes automatically.

**REQUEST FOR HELP:** - None

**ACTION:** - Engage the latch and attempt to open the door.  
- If the door opens, release the door handle.  
- Ensure the door closes by itself.  
- Attempt to open the door without engaging the latch.

**MORE INFORMATION:** - None

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DEFICIENCY 2 — INSIDE: CHUTE IS CLOGGED.

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DEFICIENCY CRITERIA: Trash is overflowing or backed up inside the chute.

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HEALTH AND SAFETY DETERMINATION: Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

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INSPECTION PROCESS:

- OBSERVATION: - Look to see if trash is accumulated anywhere inside the chute above and below the door.
- REQUEST FOR HELP: - None
- ACTION: - Open the chute door.
- MORE INFORMATION: - None
-

TITLE: TRIP HAZARD  
VERSION: V3.0  
DATE PUBLISHED: 08/11/23

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DEFINITION: Hazard caused by an abrupt change in vertical elevation or horizontal separation on any walking surface.  
PURPOSE: None  
COMMON COMPONENTS: None  
LOCATION:  Unit Throughout the Unit.  
 Inside Throughout the Inside.  
 Outside Throughout the Outside.  
MORE INFORMATION: None

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DEFICIENCY 1: Trip hazard on walking surface.  
LOCATION:  Unit  Inside  Outside

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**DEFICIENCY I — UNIT: TRIP HAZARD ON WALKING SURFACE.**

**DEFICIENCY CRITERIA:** There is an abrupt change in vertical elevation or horizontal separation on any walking surface along the normal path of travel, consisting of the following criteria:

- An unintended ¾-inch or greater vertical difference.

OR

- An unintended 2-inch or greater horizontal separation that is perpendicular to the path of travel.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Look at the walking surface along the normal path of travel to identify a significant difference in vertical elevation or horizontal separation.
- REQUEST FOR HELP:** - None
- ACTION:** - If identified, measure to determine if there is a ¾-inch or greater vertical separation or 2-inch or greater horizontal separation.
- MORE INFORMATION:**
- Examples of conditions that should be evaluated under this deficiency include, but are not limited to:
    - A service access cover that is missing and it is located along a walking surface.
    - Any surface, object, or material that creates an unintended ¾-inch or greater vertical rise along the path of travel.
    - An unintended 2-inch or greater gap or space along the path of travel.
  - Examples of conditions that should not be evaluated under this deficiency include, but are not limited to:
    - An engineer-designed gap or vertical difference (e.g., a raised manhole or a plant grate designed in the middle of a path of travel).
    - An intentional transition from a walking surface to a doorway or entrance.

**DEFICIENCY I — INSIDE: TRIP HAZARD ON WALKING SURFACE.**

**DEFICIENCY CRITERIA:** There is an abrupt change in vertical elevation or horizontal separation on any walking surface along the normal path of travel, consisting of the following criteria:

- An unintended ¾-inch or greater vertical difference.
- OR
- An unintended 2-inch or greater horizontal separation that is perpendicular to the path of travel.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Look at the walking surface along the normal path of travel to identify a significant difference in vertical elevation or horizontal separation.
- REQUEST FOR HELP:** - None
- ACTION:** - If identified, measure to determine if there is a ¾-inch or greater vertical separation or 2-inch or greater horizontal separation.
- MORE INFORMATION:**
  - Examples of conditions that should be evaluated under this deficiency include, but are not limited to:
    - A service access cover that is missing and it is located along a walking surface.
    - Any surface, object, or material that creates an unintended ¾-inch or greater vertical rise along the path of travel.
    - An unintended 2-inch or greater gap or space along the path of travel.
  - Examples of conditions that should not be evaluated under this deficiency include, but are not limited to:
    - An engineer-designed gap or vertical difference (e.g., a raised manhole or a plant grate designed in the middle of a path of travel).
    - An intentional transition from a walking surface to a doorway or entrance.

DEFICIENCY I — OUTSIDE: TRIP HAZARD ON WALKING SURFACE.

**DEFICIENCY CRITERIA:** There is an abrupt change in vertical elevation or horizontal separation on any walking surface along the normal path of travel, consisting of the following criteria:

- An unintended ¾-inch or greater vertical difference.

OR

- An unintended 2-inch or greater horizontal separation that is perpendicular to the path of travel.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Look at the walking surface along the normal path of travel to identify a significant difference in vertical elevation or horizontal separation.
- REQUEST FOR HELP:** - None
- ACTION:** - If identified, measure to determine if there is a ¾-inch or greater vertical separation or 2-inch or greater horizontal separation.
- MORE INFORMATION:**
- Examples of conditions that should be evaluated under this deficiency include, but are not limited to:
    - A service access cover that is missing and it is located along a walking surface.
    - Any surface, object, or material that creates an unintended ¾-inch or greater vertical rise along the path of travel.
    - An unintended 2-inch or greater gap or space along the path of travel.
  - Examples of conditions that should not be evaluated under this deficiency include, but are not limited to:
    - An engineer-designed gap or vertical difference (e.g., a raised manhole or a plant grate designed in the middle of a path of travel).
    - An intentional transition from a walking surface to a doorway or entrance.

**TITLE:** VENTILATION  
**VERSION:** V3.0  
**DATE PUBLISHED:** 08/11/23

**DEFINITION:** Means of supplying air to or removing air from a space.

**PURPOSE:** Control indoor air quality.

**COMMON COMPONENTS:** Switch Unit; Fan; Motor; Screen; Duct; Light; Extractor hood or canopy; Air filtering system

**LOCATION:**  Unit Primary kitchen, primary food preparation area, bathroom  
 Inside Kitchen, food preparation area, bathroom  
 Outside None

**MORE INFORMATION:** For the purposes of this inspection, "Kitchen Exhaust" does not include any kitchen ceiling fans, ductless recirculating range hoods, or microwave-based fans that only circulate air and offer no ventilation.

**DEFICIENCY 1:** Exhaust system does not respond to the control switch.

**LOCATION:**  Unit  Inside

**DEFICIENCY 2:** Exhaust system has restricted airflow.

**LOCATION:**  Unit  Inside

**DEFICIENCY 3:** Exhaust system component is damaged or missing.

**LOCATION:**  Unit  Inside

**DEFICIENCY 4:** Bathroom does not have proper ventilation or dehumidification.

**LOCATION:**  Unit  Inside



DEFICIENCY I — UNIT: EXHAUST SYSTEM DOES NOT RESPOND TO THE CONTROL SWITCH.

---

DEFICIENCY CRITERIA: Exhaust system does not respond to the control switch.

---

HEALTH AND SAFETY DETERMINATION: Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

---

INSPECTION PROCESS:

OBSERVATION: - None

REQUEST FOR HELP: - None

ACTION: - Turn on the exhaust system.  
- Listen to hear fan activate.  
- Turn off the exhaust system.

More Information: - None

---

DEFICIENCY I — INSIDE: EXHAUST SYSTEM DOES NOT RESPOND TO THE CONTROL SWITCH.

---

DEFICIENCY CRITERIA: Exhaust system does not respond to the control switch.

---

HEALTH AND SAFETY DETERMINATION: Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL Fail

HCV CORRECTION TIMEFRAME: 30 days

---

INSPECTION PROCESS:

OBSERVATION: - None

REQUEST FOR HELP: - None

ACTION: - Turn on the exhaust system.  
- Listen to hear fan activate.  
- Turn off the exhaust system.

More Information: - None

---

DEFICIENCY 2 — UNIT: EXHAUST SYSTEM HAS RESTRICTED AIRFLOW.

---

DEFICIENCY CRITERIA: Exhaust system is blocked such that airflow may be restricted.

---

HEALTH AND SAFETY DETERMINATION: Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

---

INSPECTION PROCESS:

OBSERVATION: - Visually inspect the exhaust system to identify any blockage that may restrict airflow.

REQUEST FOR HELP: - None

ACTION: None

More Information: - None

---

DEFICIENCY 2 — INSIDE: EXHAUST SYSTEM HAS RESTRICTED AIRFLOW.

---

DEFICIENCY CRITERIA: Exhaust system is blocked such that airflow may be restricted.

---

HEALTH AND SAFETY DETERMINATION: Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

---

INSPECTION PROCESS:

OBSERVATION: - Visually inspect the exhaust system to identify any blockage that may restrict airflow.

REQUEST FOR HELP: - None

ACTION: None

More Information: - None

---

**DEFICIENCY 3 — UNIT: EXHAUST SYSTEM COMPONENT IS DAMAGED OR MISSING.**

**DEFICIENCY CRITERIA:** Exhaust system component is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 Exhaust system component is missing (i.e., evidence of prior installation, but now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Visually inspect the exhaust system to identify any damaged or missing component.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**MORE INFORMATION:** Examples of damaged or missing components may include, but are not limited to:

- Fan
- Filter
- Screen
- Duct

**DEFICIENCY 3 — INSIDE: EXHAUST SYSTEM COMPONENT IS DAMAGED OR MISSING.**

**DEFICIENCY CRITERIA:** Exhaust system component is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 Exhaust system component is missing (i.e., evidence of prior installation, but now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Visually inspect the exhaust system to identify any damaged or missing component.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**MORE INFORMATION:** Examples of damaged or missing components may include, but are not limited to:

- Fan
- Filter
- Screen
- Duct

**DEFICIENCY 4 — UNIT: BATHROOM DOES NOT HAVE PROPER VENTILATION OR DEHUMIDIFICATION.**

**DEFICIENCY CRITERIA:** Neither an exhaust fan, window, nor adequate means of ventilation or dehumidification is present and operable.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Exhaust fan: Look for the presence of an exhaust fan or vent containing a screen and a corresponding switch.
  - Window: Look for a window that is openable from the interior.
  - Other: Look for alternate means of dehumidification.
- REQUEST FOR HELP:**
- If there is a vent, but no switch, ask the POA how the space is being ventilated.
  - If the POA indicates the vent is connected to an event-activated vent (e.g., a timer) elsewhere in the building, disregard this deficiency.
- ACTION:**
- Exhaust fan: If present, activate the switch to determine if the exhaust fan turns on and verify there is airflow.
  - Window: If present, attempt to open the window to verify operability.
  - Other: If present, activate other means of dehumidification to verify operability.
- MORE INFORMATION:**
- A high-rise building may have a passive or motorized central ventilation system and if there is a vent in the bathroom, this may require an alternate means of detecting airflow if otherwise undetectable.
  - The POA is allowed to plug in an exhaust fan if it is present and unplugged.
  - Only one means of ventilation or dehumidification is required per bathroom.

**DEFICIENCY 4 — INSIDE: BATHROOM DOES NOT HAVE PROPER VENTILATION OR DEHUMIDIFICATION.**

**DEFICIENCY CRITERIA:** Neither an exhaust fan, window, nor adequate means of ventilation or dehumidification is present and operable.

**HEALTH AND SAFETY DETERMINATION:** **Moderate**      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Exhaust fan: Look for the presence of an exhaust fan or vent containing a screen and a corresponding switch.
  - Window: Look for a window that is openable from the interior.
  - Other: Look for alternate means of dehumidification.
- REQUEST FOR HELP:**
- If there is a vent, but no switch, ask the POA how the space is being ventilated.
  - If the POA indicates the vent is connected to an event-activated vent (e.g., a timer) elsewhere in the building, disregard this deficiency.
- ACTION:**
- Exhaust fan: If present, activate the switch to determine if the exhaust fan turns on and verify there is airflow.
  - Window: If present, attempt to open the window to verify operability.
  - Other: If present, activate other means of dehumidification to verify operability.
- MORE INFORMATION:**
- A high-rise building may have a passive or motorized central ventilation system and if there is a vent in the bathroom, this may require an alternate means of detecting airflow if otherwise undetectable.
  - The POA is allowed to plug in an exhaust fan if it is present and unplugged.
  - Only one means of ventilation or dehumidification is required per bathroom.



TITLE: WALL — EXTERIOR  
 VERSION: V3.0  
 DATE PUBLISHED: 08/11/23

DEFINITION: Exterior wall: The finished or unfinished surface that provides a vertical separation between the interior and exterior of the building and may provide security and privacy, sound proofing, and weather resistance.

Wall covering: Material such as siding or stucco used as a covering for exterior walls.

Note: *Unfinished* within this standard refers to concrete masonry unit or poured concrete walls.

PURPOSE: Exterior wall: Typically forms part of a building envelope, separating the accommodation inside from that outside. Its functions include:

- Environmental control
- Security
- Privacy
- Fire control
- Aesthetics

Wall covering: Covering for an exterior wall.

COMMON COMPONENTS: Cladding; Air barrier; Sheathing; Framing; Vapor control layer; Insulation

LOCATION:  Unit None  
 Inside None  
 Outside Exterior of the unit.

MORE INFORMATION: If the wall is below grade and soil is on the exterior side, then evaluate under the Foundation standard.

DEFICIENCY 1: Exterior wall covering has missing sections of at least 1 square foot per wall.

LOCATION:  Outside

DEFICIENCY 2: Exterior wall has peeling paint of 10 square feet or more.

LOCATION:  Outside

DEFICIENCY 3: Exterior wall component(s) is not functionally adequate.

LOCATION:  Outside

**DEFICIENCY I — OUTSIDE:** EXTERIOR WALL COVERING HAS MISSING SECTIONS OF AT LEAST 1 SQUARE FOOT PER WALL.

**DEFICIENCY CRITERIA:** Cumulatively, 1 square foot or more of an exterior wall covering is missing (i.e., evidence of prior installation, but now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** **Moderate**      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Approach the building and observe the exterior walls and wall coverings.
  - If no wall coverings are readily visible, look for indications that the exterior wall was designed to have, or at one time had, wall coverings (e.g., outlines, fasteners, and wall covering remnants).
  - Look at the exterior wall for signs of missing wall coverings.
- REQUEST FOR HELP:** - None
- ACTION:** - Measure the square footage of the missing sections.
- MORE INFORMATION:** - None

**DEFICIENCY 2 — OUTSIDE:** EXTERIOR WALL HAS PEELING PAINT OF 10 SQUARE FEET OR MORE.

**DEFICIENCY CRITERIA:** Cumulatively, there is 10 square feet or more of peeling paint on an exterior wall built after 1978.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Visually examine the exterior of the building, including the walls and wall coverings.

**REQUEST FOR HELP:** - None

**ACTION:** - If peeling paint is present, measure the square footage.

**More Information:** - If property profile indicates the property is a target property, then evaluate under the Potential Lead-Based Paint Hazards — Visual Assessment standard.

**DEFICIENCY 3 — OUTSIDE: EXTERIOR WALL COMPONENT(S) IS NOT FUNCTIONALLY ADEQUATE.**

**DEFICIENCY CRITERIA:** Exterior wall component(s) is not functionally adequate (i.e., impacts the integrity of the wall assembly or building envelope, or does not allow exterior wall to separate the accommodation inside from that outside).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Look at the exterior wall to identify any component that is not functionally adequate (i.e., impacts the integrity of the wall assembly or does not allow exterior wall to separate the accommodation inside from that outside).
- REQUEST FOR HELP:** - None
- ACTION:** - None
- More Information:** - Exterior wall covering or finishing should be evaluated under Deficiency 1 or Deficiency 2 of this standard.  
 - All attic or roof ventilation components should be evaluated under the Roof Assembly standard.  
 - If the overall exterior wall exhibits a sign of serious failure that may threaten the resident's safety, then evaluate the condition under the Structural System standard.

**TITLE:** WALL — INTERIOR  
**VERSION:** V3.0  
**DATE PUBLISHED:** 08/11/23

**DEFINITION:** A vertical surface that may define an area, and provide security, shelter, or sound proofing.  
**PURPOSE:** The surface that provides a vertical separation between rooms or spaces and may provide security or privacy, sound proofing, climate control, fire protection, and structural support.  
**COMMON COMPONENTS:** Covering; Finish; Molding; Baseboards  
**LOCATION:**  Unit Dining room, living room, kitchen, bathroom, bedroom, closet, hallway, other interior space.  
 Inside Dining room, living room, kitchen, bathroom, closet, hallway, other interior space.  
 Outside None  
**MORE INFORMATION:** If the wall is below grade and soil is on the exterior side, then evaluate under the Foundation standard.

**DEFICIENCY 1:** Interior wall has a loose or detached surface covering.  
**LOCATION:**  Unit  Inside

**DEFICIENCY 2:** Interior wall component(s) is not functionally adequate.  
**LOCATION:**  Unit  Inside

**DEFICIENCY 3:** Interior wall has a hole that is greater than 2 inches in diameter or there is an accumulation of holes that are cumulatively greater than 6 inches by 6 inches.  
**LOCATION:**  Unit  Inside

DEFICIENCY I — UNIT: INTERIOR WALL HAS A LOOSE OR DETACHED SURFACE COVERING.

---

DEFICIENCY CRITERIA: Interior wall has a loose or detached surface covering.

---

HEALTH AND SAFETY DETERMINATION: Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

---

INSPECTION PROCESS:

OBSERVATION: - Look at the interior wall to identify any loose or detached surface coverings (e.g., drywall, plaster, paneling)

REQUEST FOR HELP: - None

ACTION: - None

More Information: - Cosmetic damage (e.g., loose wallpaper) should not be evaluated under this deficiency.

---

DEFICIENCY I — INSIDE: INTERIOR WALL HAS A LOOSE OR DETACHED SURFACE COVERING.

---

DEFICIENCY CRITERIA: Interior wall has a loose or detached surface covering.

---

HEALTH AND SAFETY DETERMINATION: Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

---

INSPECTION PROCESS:

OBSERVATION: - Look at the interior wall to identify any loose or detached surface coverings (e.g., drywall, plaster, paneling)

REQUEST FOR HELP: - None

ACTION: - None

More Information: - Cosmetic damage (e.g., loose wallpaper) should not be evaluated under this deficiency.

---

**DEFICIENCY 2 — UNIT:** INTERIOR WALL COMPONENT(S) IS NOT FUNCTIONALLY ADEQUATE.

**DEFICIENCY CRITERIA:** Interior wall component(s) is not functionally adequate (i.e., impacts the integrity of the interior wall or does not allow interior wall to provide vertical separation between rooms or spaces).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Look at the interior wall to identify any component that is not functionally adequate (i.e., impacts the integrity of the interior wall or does not allow interior wall to provide vertical separation between rooms or spaces).

**REQUEST FOR HELP:** - None

**ACTION:** - None

**More Information:** - If the overall interior wall exhibits a sign of serious failure that may threaten the resident's safety, then evaluate the condition under the Structural System standard.



**DEFICIENCY 2 — INSIDE:** INTERIOR WALL COMPONENT(S) IS NOT FUNCTIONALLY ADEQUATE.

---

**DEFICIENCY CRITERIA:** Interior wall component(s) is not functionally adequate (i.e., impacts the integrity of the interior wall or does not allow interior wall to provide vertical separation between rooms or spaces).

---

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

---

**INSPECTION PROCESS:**

**OBSERVATION:** - Look at the interior wall to identify any component that is not functionally adequate (i.e., impacts the integrity of the interior wall or does not allow interior wall to provide vertical separation between rooms or spaces).

**REQUEST FOR HELP:** - None

**ACTION:** - None

**More Information:** - If the overall interior wall exhibits a sign of serious failure that may threaten the resident's safety, then evaluate the condition under the Structural System standard.

---

**DEFICIENCY 3 — UNIT:** INTERIOR WALL HAS A HOLE THAT IS GREATER THAN 2 INCHES IN DIAMETER OR THERE IS AN ACCUMULATION OF HOLES THAT ARE CUMULATIVELY GREATER THAN 6 INCHES BY 6 INCHES.

---

**DEFICIENCY CRITERIA:** A hole is greater than 2 inches in diameter.  
OR  
An accumulation of holes in any one wall that are cumulatively greater than 6 inches by 6 inches.

---

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

---

**INSPECTION PROCESS:**

- OBSERVATION:** - Look at the wall for the presence of a hole.
  - REQUEST FOR HELP:** - None
  - ACTION:** - Measure the hole (or number of holes taken cumulatively).
  - More Information:** - None
-

**DEFICIENCY 3 — INSIDE:** INTERIOR WALL HAS A HOLE THAT IS GREATER THAN 2 INCHES IN DIAMETER OR THERE IS AN ACCUMULATION OF HOLES THAT ARE CUMULATIVELY GREATER THAN 6 INCHES BY 6 INCHES.

---

**DEFICIENCY CRITERIA:** A hole is greater than 2 inches in diameter.  
OR  
An accumulation of holes in any one wall that are cumulatively greater than 6 inches by 6 inches.

---

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

---

**INSPECTION PROCESS:**

- OBSERVATION:** - Look at the wall for the presence of a hole.
  - REQUEST FOR HELP:** - None
  - ACTION:** - Measure the hole (or number of holes taken cumulatively).
  - More Information:** - None
-

**TITLE:** WATER HEATER  
**VERSION:** V3.0  
**DATE PUBLISHED:** 06/20/23

**DEFINITION:** A device designed to generate and store hot water for domestic use.

**PURPOSE:** Typical domestic uses of hot water heater include providing hot water for cooking, cleaning, bathing, and space heating.

**COMMON COMPONENTS:** Storage tank; Electric heating element; Water supply inlet and water discharge outlet plumbing connections; Pressure relief valve and line; Low-voltage electrical connection (auto-ignition); Temperature control module; Flue gas chimney or stack; Gas fired burner; Gas shutoff valve; Thermocouple

**LOCATION:**

<input checked="" type="checkbox"/>	Unit	Mechanical rooms, mechanical closets, basements, under stairs, kitchens
<input checked="" type="checkbox"/>	Inside	Mechanical rooms, mechanical closets, basements, under stairs, kitchens
<input checked="" type="checkbox"/>	Outside	Back or side yard

**MORE INFORMATION:** None

**DEFICIENCY 1:** Temperature pressure relief (TPR) valve has an active leak or is obstructed or relief valve discharge piping is damaged, capped, has an upward slope, or is constructed of unsuitable material.

**LOCATION:**  Unit       Inside       Outside

**DEFICIENCY 2:** No hot water.

**LOCATION:**  Unit       Inside

**DEFICIENCY 3:** The relief valve discharge piping is missing or terminates greater than 6 inches or less than 2 inches from waste receptor flood-level.

**LOCATION:**  Unit       Inside       Outside

**DEFICIENCY 4:** Chimney or flue piping is blocked, misaligned, or missing.

**LOCATION:**  Unit       Inside       Outside

**DEFICIENCY 5:** Gas shutoff valve is damaged, missing, or not installed.

**LOCATION:**  Unit       Inside       Outside

**DEFICIENCY I — UNIT:** TEMPERATURE PRESSURE RELIEF (TPR) VALVE HAS AN ACTIVE LEAK OR IS OBSTRUCTED OR RELIEF VALVE DISCHARGE PIPING IS DAMAGED, CAPPED, HAS AN UPWARD SLOPE, OR IS CONSTRUCTED OF UNSUITABLE MATERIAL.

**DEFICIENCY CRITERIA:** TPR valve has an active leak.  
 OR  
 TPR valve is obstructed such that the TPR valve is unable to be fully actuated.  
 OR  
 Relief valve discharge piping is damaged (i.e., visibly defective; impacts functionality), capped, has an upward slope, or is constructed of unsuitable material.

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at the water heater to identify the TPR valve and relief valve discharge piping.
  - Visually inspect to determine if a leak is present.
  - Visually inspect to determine if the TPR valve is obstructed such that the TPR valve is unable to be fully actuated.
  - Visually inspect to determine if the relief valve discharge piping is damaged (i.e., visibly defective; impacts functionality), capped, has an upward slope, or is constructed of unsuitable material.
- REQUEST FOR HELP:**
- If the water heater is located behind a locked door or concealed (e.g., behind an access panel), request access from the resident or POA.
- ACTION:**
- None
- MORE INFORMATION:** Acceptable relief valve discharge piping materials include:
- Chlorinated polyvinyl chloride (CPVC) plastic pipe/tubing
  - Copper pipe
  - Cross-linked polyethylene (PEX) plastic tubing
  - Ductile iron
  - Cross-linked polyethylene/aluminum/high-density
  - Polyethylene (PEX-AL-HDPE) pipe
  - Polyethylene (PEX-AL-PEX) pipe
  - Galvanized steel pipe
  - Polyethylene/aluminum/ polyethylene (PE-AL-PE) pipe
  - Polypropylene (PP) plastic pipe or tubing
  - Stainless steel pipe (type 304 or 316)

**DEFICIENCY I — INSIDE:** TEMPERATURE PRESSURE RELIEF (TPR) VALVE HAS AN ACTIVE LEAK OR IS OBSTRUCTED OR RELIEF VALVE DISCHARGE PIPING IS DAMAGED, CAPPED, HAS AN UPWARD SLOPE, OR IS CONSTRUCTED OF UNSUITABLE MATERIAL.

**DEFICIENCY CRITERIA:** TPR valve has an active leak.  
 OR  
 TPR valve is obstructed such that the TPR valve is unable to be fully actuated.  
 OR  
 Relief valve discharge piping is damaged (i.e., visibly defective; impacts functionality), capped, has an upward slope, or is constructed of unsuitable material.

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at the water heater to identify the TPR valve and relief valve discharge piping.
  - Visually inspect to determine if a leak is present.
  - Visually inspect to determine if the TPR valve is obstructed such that the TPR valve is unable to be fully actuated.
  - Visually inspect to determine if the relief valve discharge piping is damaged (i.e., visibly defective; impacts functionality), capped, has an upward slope, or is constructed of unsuitable material.
- REQUEST FOR HELP:**
- If the water heater is located behind a locked door or concealed (e.g., behind an access panel), request access from the POA.
- ACTION:**
- None
- MORE INFORMATION:** Acceptable relief valve discharge piping materials include:
- Chlorinated polyvinyl chloride (CPVC) plastic pipe/tubing
  - Copper pipe
  - Cross-linked polyethylene (PEX) plastic tubing
  - Ductile iron
  - Cross-linked polyethylene/aluminum/high-density
  - Polyethylene (PEX-AL-HDPE) pipe
  - Polyethylene (PEX-AL-PEX) pipe
  - Galvanized steel pipe
  - Polyethylene/aluminum/ polyethylene (PE-AL-PE) pipe
  - Polypropylene (PP) plastic pipe or tubing
  - Stainless steel pipe (type 304 or 316)

**DEFICIENCY I — OUTSIDE:** TEMPERATURE PRESSURE RELIEF (TPR) VALVE HAS AN ACTIVE LEAK OR IS OBSTRUCTED OR RELIEF VALVE DISCHARGE PIPING IS DAMAGED, CAPPED, HAS AN UPWARD SLOPE, OR IS CONSTRUCTED OF UNSUITABLE MATERIAL.

**DEFICIENCY CRITERIA:** TPR valve has an active leak.  
 OR  
 TPR valve is obstructed such that the TPR valve is unable to be fully actuated.  
 OR  
 Relief valve discharge piping is damaged (i.e., visibly defective; impacts functionality), capped, has an upward slope, or is constructed of unsuitable material.

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at the water heater to identify the TPR valve and relief valve discharge piping.
  - Visually inspect to determine if a leak is present.
  - Visually inspect to determine if the TPR valve is obstructed such that the TPR valve is unable to be fully actuated.
  - Visually inspect to determine if the relief valve discharge piping is damaged (i.e., visibly defective; impacts functionality), capped, has an upward slope, or is constructed of unsuitable material.
- REQUEST FOR HELP:**
- If the water heater is located behind a locked door or concealed (e.g., behind an access panel), request access from the POA.
- ACTION:**
- None
- MORE INFORMATION:** Acceptable relief valve discharge piping materials include:
- Chlorinated polyvinyl chloride (CPVC) plastic pipe/tubing
  - Copper pipe
  - Cross-linked polyethylene (PEX) plastic tubing
  - Ductile iron
  - Cross-linked polyethylene/aluminum/high-density
  - Polyethylene (PEX-AL-HDPE) pipe
  - Polyethylene (PEX-AL-PEX) pipe
  - Galvanized steel pipe
  - Polyethylene/aluminum/ polyethylene (PE-AL-PE) pipe
  - Polypropylene (PP) plastic pipe or tubing
  - Stainless steel pipe (type 304 or 316)

DEFICIENCY 2 — UNIT: NO HOT WATER.

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DEFICIENCY CRITERIA: Hot water does not dispense after the handle is engaged.

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HEALTH AND SAFETY DETERMINATION: Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

CORRECTION TIMEFRAME: 24 hours

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

---

INSPECTION PROCESS:

OBSERVATION: - None

REQUEST FOR HELP: - None

ACTION: - Turn the faucet handle to activate hot water.  
- Feel the water coming out of the faucet to determine if it is heating up.

More Information: - None

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DEFICIENCY 2 — INSIDE: NO HOT WATER.

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DEFICIENCY CRITERIA: Hot water does not dispense after the handle is engaged.

---

HEALTH AND SAFETY DETERMINATION: Low Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

CORRECTION TIMEFRAME: 60 days

HCV PASS / FAIL: Pass

HCV CORRECTION TIMEFRAME: N/A

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INSPECTION PROCESS:

OBSERVATION: - None

REQUEST FOR HELP: - None

ACTION: - Turn the faucet handle to activate hot water.  
- Feel the water coming out of the faucet to determine if it is heating up.

More Information: - None

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**DEFICIENCY 3 — UNIT:** THE RELIEF VALVE DISCHARGE PIPING IS MISSING OR TERMINATES GREATER THAN 6 INCHES OR LESS THAN 2 INCHES FROM WASTE RECEPTOR FLOOD-LEVEL.

**DEFICIENCY CRITERIA:** The relief valve discharge piping is missing (i.e., evidence of prior installation, but is now not present or is incomplete).  
 OR  
 The relief valve discharge piping terminates greater than 6 inches or less than 2 inches from waste receptor flood-level.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Look at the water heater to determine if the relief valve discharge piping is missing.
- REQUEST FOR HELP:** - If the water heater is located behind a locked door or concealed (e.g., behind an access panel), request access from the resident or POA.
- ACTION:** - Measure the distance between the termination point of the relief valve discharge piping and the waste receptor flood-level.
- MORE INFORMATION:** - If the relief valve discharge piping is plumbed through the wall and the inspector is unable to visually identify the termination point, then do not record as a deficiency.

**DEFICIENCY 3 — INSIDE:** THE RELIEF VALVE DISCHARGE PIPING IS MISSING OR TERMINATES GREATER THAN 6 INCHES OR LESS THAN 2 INCHES FROM WASTE RECEPTOR FLOOD-LEVEL.

**DEFICIENCY CRITERIA:** The relief valve discharge piping is missing (i.e., evidence of prior installation, but is now not present or is incomplete).  
 OR  
 The relief valve discharge piping terminates greater than 6 inches or less than 2 inches from waste receptor flood-level.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Look at the water heater to determine if the relief valve discharge piping is missing.
- REQUEST FOR HELP:** - If the water heater is located behind a locked door or concealed (e.g., behind an access panel), request access from the resident or POA.
- ACTION:** - Measure the distance between the termination point of the relief valve discharge piping and the waste receptor flood-level.
- MORE INFORMATION:** - If the relief valve discharge piping is plumbed through the wall and the inspector is unable to visually identify the termination point, then do not record as a deficiency.

**DEFICIENCY 3 — OUTSIDE:** THE RELIEF VALVE DISCHARGE PIPING IS MISSING OR TERMINATES GREATER THAN 6 INCHES OR LESS THAN 2 INCHES FROM WASTE RECEPTOR FLOOD-LEVEL.

**DEFICIENCY CRITERIA:** The relief valve discharge piping is missing (i.e., evidence of prior installation, but is now not present or is incomplete).  
 OR  
 The relief valve discharge piping terminates greater than 6 inches or less than 2 inches from waste receptor flood-level.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:** - Look at the water heater to determine if the relief valve discharge piping is missing.
- REQUEST FOR HELP:** - If the water heater is located behind a locked door or concealed (e.g., behind an access panel), request access from the resident or POA.
- ACTION:** - Measure the distance between the termination point of the relief valve discharge piping and the waste receptor flood-level.
- MORE INFORMATION:** - If the relief valve discharge piping is plumbed through the wall and the inspector is unable to visually identify the termination point, then do not record as a deficiency.

**DEFICIENCY 4 — UNIT:** CHIMNEY OR FLUE PIPING IS BLOCKED, MISALIGNED, OR MISSING.

**DEFICIENCY CRITERIA:** Chimney or flue piping is blocked, misaligned, or missing (i.e., evidence of prior installation, but now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at fuel-fired water heaters to ensure that the flue is present and not negatively pitched.
  - Look for holes, disconnected pieces, or misalignment at connections along the run of the flue pipe that could allow the venting of dangerous gases into the dwelling.
  - Check taped joints to ensure that the tape is not covering a void in the flue pipe.
  - Look at the horizontal flue vent connection and confirm that there is not a negative pitch in the vent.
  - Verify supports are present on the pipe to maintain clearances and to avoid separation of joints or other damage.

- REQUEST FOR HELP:**
- If the water heater is located behind a locked door or concealed (e.g., behind an access panel), request access from the resident or POA.

- ACTION:**
- None

- More Information:**
- Metal tape is not a substitute for substandard flue vent connections.

**DEFICIENCY 4 — INSIDE: CHIMNEY OR FLUE PIPING IS BLOCKED, MISALIGNED, OR MISSING.**

**DEFICIENCY CRITERIA:** Chimney or flue piping is blocked, misaligned, or missing (i.e., evidence of prior installation, but now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at fuel-fired water heaters to ensure that the flue is present and not negatively pitched.
  - Look for holes, disconnected pieces, or misalignment at connections along the run of the flue pipe that could allow the venting of dangerous gases into the dwelling.
  - Check taped joints to ensure that the tape is not covering a void in the flue pipe.
  - Look at horizontal flue vent connection and confirm that there is not a negative pitch in the vent.
  - Verify supports are present on the pipe to maintain clearances and to avoid separation of joints or other damage.

- REQUEST FOR HELP:**
- If the water heater is located behind a locked door or concealed (e.g., behind an access panel), request access from the resident or POA.

- ACTION:**
- None

- More Information:**
- Metal tape is not a substitute for substandard flue vent connections.

**DEFICIENCY 4 — OUTSIDE: CHIMNEY OR FLUE PIPING IS BLOCKED, MISALIGNED, OR MISSING.**

**DEFICIENCY CRITERIA:** Chimney or flue piping is blocked, misaligned, or missing (i.e., evidence of prior installation, but now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at fuel-fired water heaters to ensure that the flue is present and not negatively pitched.
  - Look for holes, disconnected pieces, or misalignment at connections along the run of the flue pipe that could allow the venting of dangerous gases into the dwelling.
  - Check taped joints to ensure that the tape is not covering a void in the flue pipe.
  - Look at horizontal flue vent connection and confirm that there is not a negative pitch in the vent.
  - Verify supports are present on the pipe to maintain clearances and to avoid separation of joints or other damage.

- REQUEST FOR HELP:**
- If the water heater is located behind a locked door or concealed (e.g., behind an access panel), request access from the resident or POA.

- ACTION:**
- None

- More Information:**
- Metal tape is not a substitute for substandard flue vent connections.

**DEFICIENCY 5 — UNIT: GAS SHUTOFF VALVE IS DAMAGED, MISSING, OR NOT INSTALLED.**

**DEFICIENCY CRITERIA:** Gas shutoff valve is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 Gas shutoff valve is missing (i.e., evidence of prior installation, but is now not present or is incomplete).  
 OR  
 Gas shutoff valve is not installed (i.e., never installed, but should have been).

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:** - Look at the water heater to determine if the gas shutoff valve is damaged, missing, or not installed.
- REQUEST FOR HELP:** - If the water heater is located behind a locked door or concealed (e.g., behind an access panel), request access from the resident or POA.
- ACTION:** - None
- More Information:** - None



**DEFICIENCY 5 — INSIDE: GAS SHUTOFF VALVE IS DAMAGED, MISSING, OR NOT INSTALLED.**

**DEFICIENCY CRITERIA:** Gas shutoff valve is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 Gas shutoff valve is missing (i.e., evidence of prior installation, but is now not present or is incomplete).  
 OR  
 Gas shutoff valve is not installed (i.e., never installed, but should have been).

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:** - Look at the water heater to determine if the gas shutoff valve is damaged, missing, or not installed.
- REQUEST FOR HELP:** - If the water heater is located behind a locked door or concealed (e.g., behind an access panel), request access from the POA.
- ACTION:** - None
- More Information:** - None

**DEFICIENCY 5 — OUTSIDE: GAS SHUTOFF VALVE IS DAMAGED, MISSING, OR NOT INSTALLED.**

**DEFICIENCY CRITERIA:** Gas shutoff valve is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 Gas shutoff valve is missing (i.e., evidence of prior installation, but is now not present or is incomplete).  
 OR  
 Gas shutoff valve is not installed (i.e., never installed, but should have been).

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

**INSPECTION PROCESS:**

- OBSERVATION:** - Look at the water heater to determine if the gas shutoff valve is damaged, missing, or not installed.
- REQUEST FOR HELP:** - If the water heater is located behind a locked door or concealed (e.g., behind an access panel), request access from the POA.
- ACTION:** - None
- More Information:** - None

**TITLE:** WINDOW  
**VERSION:** V3.0  
**DATE PUBLISHED:** 08/11/23

**DEFINITION:** Opening in a wall or roof of a building that is fitted with glass or other material.

**PURPOSE:** Protect from the elements, bugs, insects, or debris, permit illumination within the interior space, permit visual access between spaces, and may provide ventilation.

**COMMON COMPONENTS:** Screen; Weather stripping; Frame; Balance; Header; Sill; Pane; Jamb; Glass; Sash; Jamb liner; Rail

**LOCATION:**

<input checked="" type="checkbox"/>	Unit	Throughout the Unit.
<input checked="" type="checkbox"/>	Inside	Throughout the Inside.
<input type="checkbox"/>	Outside	None

**MORE INFORMATION:** A window that is part of a door assembly should be evaluated under the Door – General standard, Door – Entry standard, or Door – Fire Labeled standard, respectively.

**DEFICIENCY 1:** Window will not open or stay open.  
**LOCATION:**  Unit  Inside

**DEFICIENCY 2:** Window cannot be secured.  
**LOCATION:**  Unit  Inside

**DEFICIENCY 3:** Window will not close.  
**LOCATION:**  Unit  Inside

**DEFICIENCY 4:** Window component is damaged or missing and the window is not functionally adequate.  
**LOCATION:**  Unit  Inside

DEFICIENCY I — UNIT: WINDOW WILL NOT OPEN OR STAY OPEN.

---

DEFICIENCY CRITERIA: Window will not open.  
OR  
Once opened, window will not stay open without the use of a tool or item.

---

HEALTH AND SAFETY DETERMINATION: Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

---

INSPECTION PROCESS:

OBSERVATION: - Once opened, determine if the window will stay open without the use of a tool or item.

REQUEST FOR HELP: - None

ACTION: - Unlock and open the window fully by lifting, sliding, or cranking.  
- Step back from the window.  
- Following evaluation, close and lock the window.

MORE INFORMATION: - If the window is not designed to open, then disregard this deficiency.  
- If a permanently installed window-mounted air conditioner is present, then disregard this deficiency.  
- If the window serves as a rescue opening, then it should be evaluated under the Egress standard.

---

DEFICIENCY I — INSIDE: WINDOW WILL NOT OPEN OR STAY OPEN.

---

DEFICIENCY CRITERIA: Window will not open.  
OR  
Once opened, window will not stay open without the use of a tool or item.

---

HEALTH AND SAFETY DETERMINATION: Low Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

CORRECTION TIMEFRAME: 60 days

HCV PASS / FAIL: Pass

HCV CORRECTION TIMEFRAME: N/A

---

INSPECTION PROCESS:

OBSERVATION: - Once opened, determine if the window will stay open without the use of a tool or item.

REQUEST FOR HELP: - None

ACTION: - Unlock and open the window fully by lifting, sliding, or cranking.  
- Step back from the window.  
- Following evaluation, close and lock the window.

MORE INFORMATION: - If the window is not designed to open, then disregard this deficiency.  
- If a permanently installed window-mounted air conditioner is present, then disregard this deficiency.  
- If the window serves as a rescue opening, then it should be evaluated under the Egress standard.

---

**DEFICIENCY 2 — UNIT: WINDOW CANNOT BE SECURED.**

---

**DEFICIENCY CRITERIA:** Window cannot be secured (i.e., access controlled) by at least 1 installed lock.

---

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

---

**INSPECTION PROCESS:**

- OBSERVATION:** - Visually inspect each window to determine if a lock is present.
- REQUEST FOR HELP:** - None
- ACTION:** - With the window closed, engage the lock.
- MORE INFORMATION:** - Examples of window locks that are not acceptable include:
- Stick/wooden dowel
  - Other devices that are not attached to the window assembly
- If the window is not designed to have a lock, then it should not be evaluated under this deficiency.
- If a permanently installed window-mounted air conditioner is present, then disregard this deficiency.
-

**DEFICIENCY 2 — INSIDE: WINDOW CANNOT BE SECURED.**

**DEFICIENCY CRITERIA:** Window cannot be secured (i.e., access controlled) by at least 1 installed lock.

**HEALTH AND SAFETY DETERMINATION:** Low Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

**CORRECTION TIMEFRAME:** 60 days

**HCV PASS / FAIL:** Pass

**HCV CORRECTION TIMEFRAME:** N/A

**INSPECTION PROCESS:**

- OBSERVATION:** - Visually inspect each window to determine if a lock is present.
- REQUEST FOR HELP:** - None
- ACTION:** - With the window closed, engage the lock.
- MORE INFORMATION:** - Examples of window locks that are not acceptable include:
  - Stick/wooden dowel
  - Other devices that are not attached to the window assembly
- If the window is not designed to have a lock, then it should not be evaluated under this deficiency.
- If a permanently installed window-mounted air conditioner is present, then disregard this deficiency.

DEFICIENCY 3 — UNIT: WINDOW WILL NOT CLOSE.

---

DEFICIENCY CRITERIA: The window will not close.

---

HEALTH AND SAFETY DETERMINATION: Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

CORRECTION TIMEFRAME: 24 hours

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

---

INSPECTION PROCESS:

OBSERVATION: - None

REQUEST FOR HELP: - None

ACTION: - Open the window and attempt to close.

More Information: - If a permanently installed window-mounted air conditioner is present, then disregard this deficiency.

---



DEFICIENCY 3 — INSIDE: WINDOW WILL NOT CLOSE.

---

DEFICIENCY CRITERIA: The window will not close.

---

HEALTH AND SAFETY DETERMINATION: Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

---

INSPECTION PROCESS:

OBSERVATION: - None

REQUEST FOR HELP: - None

ACTION: - Open the window and attempt to close.

More Information: - If a permanently installed window-mounted air conditioner is present, then disregard this deficiency.

---

**DEFICIENCY 4 — UNIT: WINDOW COMPONENT IS DAMAGED OR MISSING AND THE WINDOW IS NOT FUNCTIONALLY ADEQUATE.**

**DEFICIENCY CRITERIA:** Any portion of a visually accessible (i.e., can be reasonably accessed and observed) window component is damaged (i.e., visibly defective) and the window is not functionally adequate (i.e., cannot protect from the elements, bugs, or debris, permit illumination within the interior space, or permit visual access between spaces).

OR

Any portion of a visually accessible (i.e., can be reasonably accessed and observed) window component is missing (i.e., evidence of prior installation, but is now not present or is incomplete) and the window is not functionally adequate (i.e., cannot protect from the elements, bugs, or debris, permit illumination within the interior space, or permit visual access between spaces).

OR

A visually accessible (i.e., can be reasonably accessed and observed) window screen has a hole, tear, or cut that is 1 inch or greater.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Visually inspect each window to determine if any component is damaged or missing.
  - Visually inspect each window to determine if the window screen has a hole, tear, or cut.
- REQUEST FOR HELP:**
- None
- ACTION:**
- If present, measure the hole, tear, or cut on the window screen.
- MORE INFORMATION:**
- Examples of damaged or missing components that may impact the window's functional adequacy may include, but are not limited to:
    - Weather stripping or seal
    - Sill
    - Pane or sash
    - Framing or casing
  - Condensation that is present due to a failed window seal should not be evaluated.

**DEFICIENCY 4 — INSIDE: WINDOW COMPONENT IS DAMAGED OR MISSING AND THE WINDOW IS NOT FUNCTIONALLY ADEQUATE.**

**DEFICIENCY CRITERIA:** Any portion of a visually accessible (i.e., can be reasonably accessed and observed) window component is damaged (i.e., visibly defective) and the window is not functionally adequate (i.e., cannot protect from the elements, bugs, or debris, permit illumination within the interior space, or permit visual access between spaces).

OR

Any portion of a visually accessible (i.e., can be reasonably accessed and observed) window component is missing (i.e., evidence of prior installation, but is now not present or is incomplete) and the window is not functionally adequate (i.e., cannot protect from the elements, bugs, or debris, permit illumination within the interior space, or permit visual access between spaces).

OR

A visually accessible (i.e., can be reasonably accessed and observed) window screen has a hole, tear, or cut that is 1 inch or greater.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
- Visually inspect each window to determine if any component is damaged or missing.
  - Visually inspect each window to determine if the window screen has a hole, tear, or cut.
- REQUEST FOR HELP:**
- None
- ACTION:**
- If present, measure the hole, tear, or cut on the window screen.
- MORE INFORMATION:**
- Examples of damaged or missing components that may impact the window's functional adequacy may include, but are not limited to:
    - Weather stripping or seal
    - Sill
    - Pane or sash
    - Framing or casing
  - Condensation that is present due to a failed window seal should not be evaluated.



**DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT**

**24 CFR Parts 5, 92, 93, 200, 570, 574, 576, 578, 882, 884, 886, 902, 965, 982, 983, and 985.**

[Docket No. FR-6086-F-03]

RIN 2577-AD05

**Economic Growth Regulatory Relief and Consumer Protection Act: Implementation of National Standards for the Physical Inspection of Real Estate (NSPIRE)**

**AGENCY:** Office of the Assistant Secretary for Housing—Federal Housing Commissioner, Office of the Assistant Secretary for Community Planning and Development, Office of the Assistant Secretary for Public and Indian Housing, U.S. Department of Housing and Urban Development (HUD).

**ACTION:** Final rule.

**SUMMARY:** This final rule establishes a new approach to defining and assessing housing quality: The National Standards for the Physical Inspection of Real Estate (NSPIRE). This rule is part of a broad revision of the way HUD-assisted housing is inspected and evaluated. The purpose of NSPIRE is to strengthen HUD’s physical condition standards and improve HUD oversight through the alignment and consolidation of the inspection regulations used to evaluate HUD housing across multiple programs. This final rule also incorporates provisions of the Economic Growth and Recovery, Regulatory Relief and Consumer Protection Act that will reduce administrative burden on small rural public housing authorities (PHAs).

**DATES:** This final rule is effective July 1, 2023, except amendments to the following parts, which are effective October 1, 2023: 24 CFR part 92 (instructions 4 through 7); 24 CFR part 93 (instructions 9 and 10); 24 CFR part 200 (instructions 12 and 13); 24 CFR part 570 (instruction 15); 24 CFR part 574 (instruction 17); 24 CFR part 576 (instruction 19); 24 CFR part 578 (instruction 21); 24 CFR part 882 (instructions 23 and 24); 24 CFR part 884 (instruction 26); 24 CFR part 886 (instructions 29 through 31); 24 CFR part 982 (instructions 45 through 55); 24 CFR part 983 (instructions 57 through 61); and 24 CFR part 985 (instructions 62 through 65). For more information, see **SUPPLEMENTARY INFORMATION**.

**FOR FURTHER INFORMATION CONTACT:** Tara J. Radosevich, Real Estate Assessment Center, Office of Public and Indian Housing, Department of Housing and Urban Development, 550 12th Street

SW, Suite 100, Washington, DC 20410–4000, telephone number 202–708–1112 (this is not a toll-free number), [NSPIRERegulations@hud.gov](mailto:NSPIRERegulations@hud.gov). HUD welcomes and is prepared to receive calls from individuals who are deaf or hard of hearing, as well as individuals with speech or communication disabilities. To learn more about how to make an accessible telephone call, please visit: <https://www.fcc.gov/consumers/guides/telecommunications-relay-service-trs>.

**SUPPLEMENTARY INFORMATION:**

**Effective Dates**

This rule has two effective dates:

1. Amendments to 24 CFR parts 5, 902, and 965 are effective on July 1, 2023. These amendments implement the NSPIRE regulations at 24 CFR part 5, subpart G and affect the Public Housing regulations.
2. Amendments to 24 CFR parts 92, 93, 200, 570, 574, 576, 578, 882, 884, 886, 982, 983 and 985 are effective on October 1, 2023. These amendments affect the Multifamily Housing regulations, the Housing Choice Voucher regulations, the Project-Based Moderate Rehabilitation regulations and the Community Planning and Development (CPD) programs such as HOME Investment Partnerships Program (HOME), the Housing Trust Fund (HTF), Housing Opportunities for Persons with AIDS (HOPWA), Emergency Solution Grants (ESG) and Continuum of Care (COC) regulations. Participants and owners subject to these regulations are subject to the Code of Federal Regulations as it exists on the publication date of this rule, and are not subject to the regulatory changes being made by this rule on July 1, 2023, until October 1, 2023.

**I. Background**

On January 13, 2021, HUD published the “Economic Growth Regulatory Relief and Consumer Protection Act: Implementation of National Standards for the Physical Inspection of Real Estate (NSPIRE)” proposed rule (“proposed rule”) in the **Federal Register**.<sup>1</sup> In the NSPIRE proposed rule, HUD proposed to align and consolidate its inspection standards and procedures and incorporate provisions of the Economic Growth and Recovery, Regulatory Relief and Consumer Protection Act (Pub. L. 115–174) for all of HUD’s programs. Specifically, HUD proposed to revise 24 CFR part 5 to become the focal point of consolidated standards, and proposed changes to

other regulations to cross-reference to the new streamlined part 5 standards.

The proposed rule also sought to consolidate, update, and improve the Housing Quality Standards (HQS) and the Uniform Physical Condition Standards (UPCS) to prevent standards and procedures from becoming out of date. In addition, the rule proposed to implement the Economic Growth and Recovery, Regulatory Relief and Consumer Protection Act (“Economic Growth Act”) to implement an alternate performance indicator and rating system for the Public Housing Assessment System (PHAS) and Section 8 Management Assessment Program (SEMAP).

HUD’s proposed rule and this final rule were informed by HUD’s NSPIRE Demonstration. On August 21, 2019, HUD established through notice<sup>2</sup> the implementation of the NSPIRE demonstration to develop a new inspection model for HUD programs. Through the demonstration, HUD built updated standards, procedures, and scoring methodologies. The NSPIRE Standards and procedures for the demonstration were first published on HUD’s website in August 2019 and were subject to and improved through stakeholder feedback and test inspections. The Demonstration will continue for enrolled properties until implementation of this rule for the relevant program, or as otherwise announced by notice.

For additional background, please see the proposed rule.

**II. NSPIRE Final Rule and NSPIRE Notices**

Consistent with the proposed rule, this final rule will create a unified inspection protocol for three different overarching programs: programs for housing assisted under the U.S. Housing Act of 1937 other than section 8 of the Act (“public housing”), programs previously under the Housing Quality Standards regulations at 24 CFR 982.401 (HQS regulations), and programs previously covered under 24 CFR part 5, subpart G (“Multifamily housing”). CPD programs and regulations are included because these programs pointed to the HQS program regulations. This final rule maintains a regulatory framework that streamlines, consolidates, and aligns inspection standards over 14 sections of regulations for HUD’s programs. This new framework for inspection focuses on inside the building, outside the building and

<sup>2</sup> “Notice of Demonstration To Assess the National Standards for the Physical Inspection of Real Estate and Associated Protocols,” 84 FR 43536.

<sup>1</sup> 86 FR 2582.

within the units of HUD housing and ensures that they are “functionally adequate, operable, and free of health and safety hazards.” Because of the scope of changes to the inspection process, HUD is setting a different implementation date for HUD’s programs to create as smooth a transition as possible.

#### A. Implementation Timeline

This rule will be implemented in two phases. On July 1, 2023, Public Housing will transition to NSPIRE. On October 1, 2023, the Multifamily Housing programs, Housing Choice Voucher (“HCV”) and Project Based Voucher (“PBV”) programs, and the CPD programs included in this rulemaking will transition to NSPIRE.

Public Housing regulations will be amended on July 1, 2023, and Public Housing program participants will be required to comply with this final rule and use the NSPIRE standards starting July 1, 2023. HUD will prioritize PHAs with a fiscal year end of June 30, 2023, to receive their next inspection under the updated regulations. Because the universe of Public Housing properties is smaller than those participating in Multifamily Housing programs, HUD is better able to prioritize and complete inspections of these properties first under NSPIRE, and then launch inspections in Multifamily Housing programs in October.

The Housing Choice Voucher (HCV), Project Based Voucher (PBV), Section 8 Moderate Rehabilitation Program, HOME, HTF, HOPWA, ESG and CoC regulations will be amended on October 1, 2023, and program participants will be required to comply with this final rule and begin using the NSPIRE standards on October 1, 2023. These programs are unique because inspections are done by PHAs, program participants, and participating jurisdictions (PJs) and not by HUD. These entities will need additional time to update forms and implement technological solutions. Therefore, programs that follow HQS will continue to follow HQS and will not need to comply with these regulations until October 1, 2023.

The Multifamily Housing programs will also begin to use the NSPIRE standards starting on October 1, 2023. After Uniform Physical Condition Standards (UPCS) inspections were delayed due to the COVID-19 pandemic, HUD has committed to providing Multifamily Housing program participants one more UPCS inspection before the transition to NSPIRE. HUD intends to meet this goal by the end of the 2023 Federal fiscal year. Therefore,

HUD will transition Multifamily Housing programs to NSPIRE on October 1, 2023. Part 5, subpart G, as it existed before this rule, provided at § 5.703 for the physical condition standards for Multifamily Housing and authorized HUD at § 5.705 to establish UPCS through notice. On July 1, 2023, when Public Housing transitions to NSPIRE, these regulations will be overwritten by the new part 5, subpart G. To enable Multifamily to continue using UPCS, HUD will delay the effective date for Multifamily Housing such that Multifamily Housing program participants are not subject to the new part 5, subpart G until October 1, 2023. Part 5, subpart G as it exists on the publication date of this rule, prior to the changes which will be made on July 1, 2023, will apply to Multifamily Housing until September 30, 2023.

Further transition information will be provided in three core “Subordinate Notices” which will follow this final rule. These core Subordinate Notices are the NSPIRE Standards notice, the NSPIRE Scoring notice, and the NSPIRE Administrative notice. HUD will also issue additional notices on the NSPIRE Standards for the HOME, HTF, ESG, HOPWA, and CoC programs. PIH will issue additional Departmental notices to implement the Small Rural Assessment requirements under part 902, subpart H and part 985. The function of each of these notices is provided in more detail below. All updated Standards and Scoring methodologies will be published—as required by this rule—through a **Federal Register** notice at least once every 3 years with the opportunity for public comment prior to implementation.

#### B. NSPIRE Standards Subordinate Notice

This rulemaking establishes at 24 CFR 5.705(a) that HUD will establish Standards through a subordinate **Federal Register** notice. HUD proposed standards through notice in the **Federal Register** with request for comments on June 17, 2022 (“Proposed NSPIRE Standards notice”).<sup>3</sup> These proposed standards were developed in consideration of the NSPIRE Demonstration and feedback received in response to that demonstration. The notice sought comments on the proposed NSPIRE Standards and included thirteen specific questions for public input, including questions related to mold, safe drinking water, requirements for a permanent heating

source, minimum temperature, electrical outlets, deficiency correction time frames, and pest infestation. The individual NSPIRE Standards, posted on HUD’s website,<sup>4</sup> provided detailed descriptions of housing components and hazards for inspection with descriptions of potential deficiencies and correction timeframes. The notice also proposed an update to the list of life-threatening conditions covered by the Housing Opportunity Through Modernization Act of 2016 (“HOTMA”). The comment period for the Proposed NSPIRE Standards notice closed on August 1, 2022. HUD will publish the final NSPIRE Standards notice before the effective date of this rule, which will consider feedback received in the NSPIRE proposed rule, the NSPIRE Demonstration, and the proposed NSPIRE Standards.

#### C. NSPIRE Scoring and Administrative Subordinate Notices

This rulemaking establishes at 24 CFR 5.705(b) that HUD will establish scoring methods through a **Federal Register** notice. The proposed NSPIRE Scoring notice was published in the **Federal Register** on March 28, 2023.<sup>5</sup> It will be final and effective before HUD begins inspections under NSPIRE. The NSPIRE Scoring notice will outline the methodology for weighting the deficiencies found during inspections using the NSPIRE Standards notice and scoring those deficiencies for each program. It will discuss the gradations and severity levels of the new scoring system, including thresholds for potential enforcement action.

The NSPIRE Administrative notice will be published as a final notice shortly following this final rule. This notice will replace all UPCS guidance that HUD’s Real Estate Assessment Center (REAC) previously issued including the Compilation Bulletin for RAPID 4.0, Version 3, Inspector Notices, and other web-based guidance on requesting appeals, exigent health and safety reporting, and other inspection process topics. This subordinate notice will outline the updated NSPIRE process for inspections, submitting evidence of deficiency correction, technical reviews, administrative referrals and other administrative requirements changing with the final NSPIRE rule. It will also include the process HUD will use to gather resident feedback on property conditions. In an additional notice, HUD will provide

<sup>3</sup> Request for Comments: National Standards for the Physical Inspection of Real Estate and Associated Protocols,” 87 FR 36426.

<sup>4</sup> Available at: [www.hud.gov/sites/dfiles/PIH/documents/6092-N-02nspire\\_propose\\_standards.pdf](http://www.hud.gov/sites/dfiles/PIH/documents/6092-N-02nspire_propose_standards.pdf).

<sup>5</sup> 88 FR 18268.

guidance for PHAs on the new small rural assessment processes.

#### *D. NSPIRE Implementation and PHAS Score Transition for Public Housing Authorities*

With the implementation of the NSPIRE rule, REAC will begin performing physical inspections using the NSPIRE Standards after the effective date of the rule for each program. Recognizing that there may be operational or system transition issues in the initial year of NSPIRE implementation, HUD is specifying in the regulation at § 5.705(c)(1) that an inspection “shall be conducted no earlier than 6 months before and no later than 6 months after the date marking the anniversary of the previous inspection” for a period of one year after the effective date of this rule. After this transition period, the time frame will return to “no earlier than 3 months before and no later than 3 months after the date marking the anniversary of the previous inspection” or at a time period approved by HUD upon a PHA’s or owner’s good cause request.

For PHAS scores issued after this rule is effective, REAC will use scores calculated as described in the subordinate NSPIRE Scoring notice and aggregate these scores on a unit-weighted basis as described in § 902.25 to create the Physical Assessment Sub-system (PASS) indicator score. Additional information about NSPIRE and PHAS Score transition, including PHAs rated as Troubled, will be provided in the subordinate NSPIRE Administrative notice.

#### *E. Other NSPIRE Notices*

HUD’s Office of Community Planning and Development will issue separate notices before October 1, 2023, (“CPD NSPIRE notices”) to implement the rule for the individual programs, which generally do not adopt the methods in the three “core” Subordinate Notices discussed above, and provide guidance for how the NSPIRE Standards cover differing CPD program situations, such as homebuyer acquisition or where assistance is tied to a bedroom in shared housing. These notices will be published before the effective date of the rule. Also with this rule, HUD will issue a Departmental notice to provide guidance for the Small Rural PHAS and SEMAP scoring processes. At a later date, HUD will publish a third additional notice to implement a process for collecting and utilizing resident feedback as part of the inspection process.

### **III. Changes Made at the Final Rule Stage**

In response to public comments, and in further consideration of issues addressed at the proposed rule stage, HUD is publishing this final rule with the following changes from the proposed rule.

#### **Section 5.703 National Standards for the Condition of HUD Housing**

##### *Affirmative Requirements at § 5.703*

In the proposed rule, HUD requested comment on the addition of affirmative requirements for ground-fault circuit interrupter (GFCI) outlets, an arc-fault circuit interrupter (AFCI); heating, ventilation, and air conditioning (HVAC) related to a permanent heating source; guardrails; and interior lighting. The final rule includes requirements for GFCI outlets near a water source, a permanent heating source for certain climate zones, guardrails, and permanent lighting in some living areas. In some cases, these requirements only apply to habitable rooms of the unit. HUD defines a habitable room as it is typically defined in model codes: a room in a building for living, sleeping, eating, or cooking, but excluding bathrooms, toilet rooms, closets, hallways, storage or utility spaces, and similar areas. Additional detail on the affirmative requirements will be provided in the NSPIRE Standards and Administrative notices. HUD makes the following changes from the proposed rule to the NSPIRE affirmative requirements:

##### **Application of Affirmative Requirements to Inside and Outside at § 5.703(b) and (c)**

In this final rule, HUD is clarifying that some of the affirmative requirements not only apply to “Units” but also apply to Inside and Outside requirements. This final rule applies the requirements for smoke detectors, carbon monoxide detectors, GFCI outlets, guardrails, and lighting to Inside, and applies the requirements for GFCI outlets and guardrails to Outside. HUD also added pipes to the non-exhaustive list of components that provide domestic water in § 5.703(b).

##### **Smoke Detector Requirement at § 5.703(b)(1) and (d)(3)**

In the proposed rule, HUD proposed to require that properties follow the National Fire Protection Association Standard (NFPA) 72 or successor standards, consistent with existing statutory obligations. This final rule removes the reference to NFPA 72 and instead lists requirements consistent

with NFPA 72. HUD also provides that following these requirements satisfies the specifications of NFPA 72. HUD also adds that properties must follow these standards and additional standards established by HUD through **Federal Register** notification. This clarifies that HUD may adjust its Standards to include additional requirements in the future, such as future added statutory requirements.

##### **Safe Water Requirement at § 5.703(d)(1)**

HUD is removing the requirement that water be “potable” from the proposed rule and instead requiring that water must be “safe.” After consideration of comments and further deliberation, HUD believes that these two words are, for the purposes of this rule, duplicative and it is not necessary to use both. HUD is also clarifying that this “safe” requirement applies to drinking water in the kitchen and bathroom and clarifies that the requirement that the unit have “hot and cold” running water applies in both the bathroom and the kitchen.

##### **Sanitary Facility and Kitchen Area Requirements at § 5.703(d)(2) & (d)(4)**

In the proposed rule, HUD requested comment on whether to define a “sanitary facility” and “kitchen area.” After considering comments, HUD has included additional language in the regulations for both terms at the final rule stage; this new language serves the same function as the definition suggested in the proposed rule for comment. HUD is requiring that sanitary facilities (or bathrooms) include a sink, a bathtub or shower, and an interior flushable toilet. HUD is removing the requirement that the sanitary facility be “adequate for personal hygiene and the disposal of human waste” because listing these elements adequately covers this same requirement. HUD is also requiring that kitchens must include a sink, cooking appliance, refrigerator, food preparation area, and food storage area.

##### **Removal of the Occupancy Requirement Related to Children of the Opposite Sex From § 5.703(d)(5)**

In this final rule, HUD is removing the requirement at § 5.703(d)(5) for units assisted under HCV or PBV that children of opposite sex may not be required to occupy the same bedroom or living/sleeping room. HUD views the restriction based on gender to be unnecessary and unrelated to physical conditions, and wanted to provide more flexibility to families and PHAs to determine the number of bedrooms needed as part of determining the payment standard. Removal of the term

“opposite sex” is also consistent with the January 20, 2021, Executive Order on “Preventing and Combating Discrimination on the Basis of Gender Identity or Sexual Orientation.” This language also avoids the implication that PHAs must inquire about gender identity to determine occupancy.

Addition of Carbon Monoxide Detection Requirement at § 5.703(d)(6)

Section 101, “Carbon Monoxide Alarms or Detectors in Federally Assisted Housing” of Title I of Division Q, Financial Services Provisions and Intellectual Property, of the Consolidated Appropriations Act, 2021, Public Law 116–260, 134 Stat. 2162 (2020) (“2021 Consolidated Appropriations Act”) included amendments to sections 3(a) and 8 of the United States Housing of 1937 (42 U.S.C. 1437a(a) and 42 U.S.C. 1437f) (1937 Act), section 202(j) of the Housing Act of 1959 (12 U.S.C. 1701q(j)), and Section 811(j) and 856 of the Cranston-Gonzalez National Affordable Housing Act (42 U.S.C. 8013(j) and 42 U.S.C. 12905). These amendments, which took effect on December 27, 2022, concern the installation of Carbon Monoxide alarms or detectors in public housing owned or operated by a PHA, dwelling units occupied by individuals with Housing Choice Vouchers, dwelling units assisted with project-based vouchers or project based rental assistance, dwelling units assisted under the 202 and 811 programs, and dwelling units assisted under the HOPWA program. In the proposed rule, HUD stated its intent to publish a separate proposed rule concerning the implementation of requirements to install carbon monoxide detectors in HUD-assisted and -insured Housing. HUD is still considering a proposed rule which would implement carbon monoxide detectors beyond what is now required by statute. In this rule, however, HUD has determined to make conforming changes so that the regulations of the programs covered by NSPIRE include the new statutory carbon monoxide detector requirement for each program. Because these conforming rule changes merely codify the new statutory requirements, HUD has determined that additional notice and public comment procedure is unnecessary.

Additionally, HUD notes that the 2021 Consolidated Appropriations Act only adds carbon monoxide-related requirements to the HUD programs listed above and the USDA programs authorized by sections 514 and 515 of the Housing Act of 1949. HUD programs such as HUD-insured housing not

subject to an assistance contract and the ESG, CoC, HOME, and HTF programs are not subject to statutory requirements concerning carbon monoxide detection. HUD has made corresponding changes at the final rule stage in §§ 92.251(b)(1)(viii), 93.301(b)(1)(viii), 576.403(c), 578.75(b) to clarify that these units will not be subject to the new carbon monoxide requirements. HUD urges grantees, owners, developers, and project sponsors in these programs to take action for the safety of residents and reminds them that there may be additional property standard requirements under applicable State and local laws regarding carbon monoxide detection.

Finally, HUD notes that this final rule only implements the statutory carbon monoxide detector requirement for programs covered under NSPIRE. However, programs not covered by NSPIRE are still subject to the statutory requirement where applicable. Specifically, the statutory requirement covers all of HOPWA, but NSPIRE only applies where HOPWA funds are used under § 574.300(b)(3), (4), (5), and (8). HUD intends to modify the HOPWA regulations to reflect the existing statutory requirement in a future rulemaking related to HOPWA.

*Other Changes to § 5.703*

Addition of Example Unit Components at § 5.703(d)

HUD is including balconies, carbon monoxide devices, and enclosed patio to the non-exhaustive list of components which may be included in a unit.

Addition of “Structural Soundness” and “Extreme Temperature” Health and Safety Concern Examples at § 5.703(e)(1)

HUD has added structural soundness to the non-exhaustive list of health and safety concerns at § 5.703(e)(1) previously required under § 576.403(c)(1).

HUD has also added “extreme temperature” to the non-exhaustive list of health and safety concerns at § 5.703(e)(1). HUD considers the failure to provide an adequate heat source to prevent extreme cold a deficiency as described in the NSPIRE Standards notice. By adding this language to the regulation and NSPIRE Standards, HUD further implements HOTMA Section 111, which required HUD to publish model guidelines for minimum heating requirements for public housing. As part of the consolidation under NSPIRE, HUD is removing § 982.401(e) regarding the thermal environment and making this addition here. HUD has added

language from § 982.401(e) prohibiting the indoor use of unvented fuel-burning space heaters in § 5.703(b) and (d).

Addition of “Carbon Monoxide” as a State and Local Requirement at § 5.703(f)(1)

At this final rule stage, HUD is adding “carbon monoxide” as an example in its non-exhaustive list of examples of State or local requirements that are not superseded by these regulations. This change has no substantive effect.

**Section 5.705 Inspection Requirements**

*Inspection Standards Notice Clarification at § 5.705(a)(1)*

In the final rule, HUD clarifies that in addition to the standards and procedures for identifying safe, habitable housing being set out by the Secretary and published in the **Federal Register**, HUD will also provide the scoring and ranking for HUD housing by publication in the **Federal Register**. HUD has also added language identifying the different levels of deficiency which will be used in the NSPIRE Standards notice.

*Correction of Typographical Error at § 5.705(b)(2)*

In the final rule, HUD corrects a citation in the proposed § 5.705(b)(2) which cited to “§ 982.352(b)(iv)” but should have cited to “§ 982.352(b)(1)(iv).” HUD instead cites to parts 982 and 983 generally.

*Timing of Inspections at § 5.705(c)(1) and (c)(2)*

HUD has added language to § 5.705(c)(1) clarifying that HUD may approve extension requests for good cause as determined by HUD. In HUD’s experience, inspections occasionally need to be rescheduled due to events outside the owner’s or PHA’s control or for other reasons which would cause the extension request to be justified. HUD has also added language making clear that HUD may extend inspection deadlines without the PHA or owner’s request, to account for situations in which HUD decides to grant a general extension, such as in an emergency situation.

HUD is also removing from paragraph (c)(1) the restriction that inspections must be done in the calendar year in which they are due. HUD does not find that this restriction is necessary or important to ensuring timely inspections, nor does it serve another administrative purpose.

In paragraph (c)(2), HUD proposed a default annual inspection for Multifamily and project-based housing,



with the potential for alternative timelines for inspection, such that a property or project may be inspected on a timeline between two and five years. After considering comments and reviewing inspections, HUD believes that such an extended timeline as four or five years would, in most cases, be too long to adequately review HUD-assisted housing. HUD believes that the current “3–2–1” approach utilized in Multifamily and Public Housing properly allocates HUD inspection resources to ensure the regular inspection of all properties while prioritizing those properties which require additional oversight. Properties of PHAs that meet the definition of Small Rural under § 902.101 will be inspected every three years, as described in § 902.103(b).

#### *Addition of Citation Regarding Small PHAs at § 5.705(c)*

In § 5.705(c)(4), HUD is adding a citation to § 902.13(a) to clarify that small PHAs shall continue to be inspected in accordance with the relevant regulation, and in paragraph (c)(8), HUD is adding a citation to § 882.516 to clarify that Section 8 Moderate Rehabilitation housing shall continue to be inspected under its own regulation.

#### *Tenant Involvement in Inspections at § 5.705(f)*

This final rule adds § 5.705(f) stating that HUD will allow, through notice, for tenant involvement in the inspection process of Public Housing and Multifamily housing programs by making recommendations regarding particular units to be inspected. Any units inspected in addition to the standard unit sample will not be part of the property’s score, but the owner or PHA will be required to repair any identified deficiencies. HUD has made this addition after consideration of public comments regarding tenant involvement and the aim to balance the need for tenant input with the procedural integrity of the inspection process.

#### **Section 5.707 Uniform Self-Inspection Requirement and Report**

HUD is revising § 5.707 to remove the electronic reporting requirement of self-inspections, and is instead requiring that the owner or PHA maintain records related to the self-inspection for three years. HUD agrees with commenters who suggested a universal reporting requirement for self-inspection results would pose an additional administrative burden. Additionally, HUD has removed language from § 5.707 that offered an

additional announcement and opportunity for public comment in the **Federal Register**. This language was removed because HUD will not use the results of self-inspections as proposed to determine risk or the frequency of REAC inspections. The results of self-inspections will also not affect a property’s score. Because the final version of the self-inspection requirement largely reflects current requirements for Public Housing and Multifamily programs and properties that score under 60, there is no need for additional comment. The process to perform self-inspections will be in the NSPIRE Administrative notice, which will be published without comment. For properties scoring below 60, HUD believes that this information would be uniquely useful as a tool to ensure all deficiencies are identified and corrected. HUD is also adding language to allow properties the option to perform the self-inspection in conjunction with the follow up inspection at § 5.711(c)(2). HUD has added additional language to § 5.711(c)(2) to clarify the post-inspection survey process and the self-inspection requirement related to the inspection score.

#### **Section 5.709 Administrative Process for Defining and Revising Inspection Criteria**

HUD is amending § 5.709 at the final rule stage to make two clarifying changes. First, HUD is distinguishing between the Standards notice and the Scoring notice. In the proposed rule, both were discussed as though they would be one notice. However, Standards and Scoring represent two distinct elements of the assessment of HUD housing, and HUD is publishing separate notices. Both notices are subject to the same procedures.

Second, HUD is clarifying, consistent with the proposed rule’s discussion of the matter, that HUD will publish its Standards and Scoring notices “at least” once every three years, to make clear that HUD may publish its notices before it has been three years, at HUD’s discretion.

#### **Section 5.711 Scoring, Addressing, and Appealing Findings**

##### *Change to the Name of § 5.711*

HUD is renaming § 5.711 to more accurately reflect the purpose of this section.

##### *Changes to Deficiency Terminology at § 5.711(c)*

HUD is revising the different levels of deficiency to Life-Threatening (LT),

Severe, Moderate, and Low. This change is reflected in the proposed NSPIRE Standards notice and HUD is also amending § 5.709(a)(2)(i) for consistency with this change. As discussed further in the NSPIRE Standards and Scoring notices, Low deficiencies are deficiencies which are critical to habitability but do not present a substantive health or safety risk to a resident. HUD is requiring that Low deficiencies be repaired within sixty days unless specified otherwise in the NSPIRE Standards.

##### *Meaning of Correction at § 5.711(c)(1)*

HUD also amends § 5.711(c)(1) to require that LT and Severe items must be “corrected” instead of mitigated. In the context of § 5.711, “corrected” means the owner or PHA has resolved or sufficiently addressed the deficiency in a manner that it no longer poses a severe health or safety risk to residents. A correction could include controlling or blocking access to the hazard by performing a temporary relocation of the resident while repairs are made.<sup>6</sup> HUD recognizes that to permanently repair some deficiencies, the PHA or owner may need additional time for a licensed professional, or supplies that may not be available in a 24-hour timeframe. In some cases, for lead hazard control work, exterior paint stabilization can be delayed due to season conditions, or the resident family may need to be relocated temporarily while the work is completed, and HUD can approve extensions based on good cause.<sup>7</sup> Additional information will be provided in the subordinate NSPIRE Standards and Administrative notices. For LT and Severe defects, HUD expects that permanent repairs will be completed expeditiously, and that evidence of the repair will be provided to HUD as described in § 5.711(c)(2). HUD has also removed the word “contiguous” from paragraph (c)(1) as unnecessary. In practice, PHAs, owners and HUD all understand that the 24-hour timeframe commences immediately upon notification and does not pause for non-working hours, including the weekend.

##### *Timeline for Correction at § 5.711(c)(1)*

HUD also amends § 5.711(c)(1) to clarify the timeline for the correction of health or safety deficiencies. The

<sup>6</sup> HUD notes that correction of a LT deficiency has a specific meaning under HOTMA. § 5.711 does not apply to HCV or PBV, and therefore this definition of “corrected” does not apply to HCV or PBV.

<sup>7</sup> Relocation for lead hazard control work may be required under 24 CFR 35.1345 and is subject to the requirements of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970, as amended.

timeline for correcting LT and Severe health or safety deficiencies remains 24 hours after the inspection. The timeline for repairing Moderate and Low deficiencies has been revised from “expeditiously” to “within 30 days,” consistent with HUD’s intent as stated in the preamble of the Proposed Rule. HUD can authorize permanent repair timelines that exceed 30 days if the deficiency cannot be permanently repaired in 30 days.

The NSPIRE Standards provide HUD’s expectations regarding the timeline for repair of each type of deficiency. HUD will not change the requirement that LT health and safety deficiencies must be corrected within 24 hours. Under the NSPIRE Standards, for the Public Housing and Multifamily housing programs, Severe will also require correction in 24 hours.

#### *Post-Report Inspection at § 5.711(c)(2)*

HUD is removing the requirement that owners or PHAs provide electronic evidence of correction of Moderate deficiencies as HUD believes, after considering comments, the burden both of reporting and processing this evidence would outweigh the benefit. Paragraph (c)(1) continues to require evidence that Severe deficiencies have been corrected be provided to HUD within established timeframes. HUD is also adding a requirement that properties which score below a 60 must complete a full self-inspection, and not the limited self-inspection described in this regulation for identified deficiencies in units and areas of the property not inspected by REAC. This addition is necessary to ensure that owners and PHAs survey 100 percent of their properties when they have poor physical performance (*i.e.*, scores below 60) in order to identify additional health and safety defects in the units that were not part of the inspection sample. PHAs and owners that conduct a full inspection after the HUD inspection can consider this inspection to satisfy the requirements of § 5.707 for that year.

#### *Start of the 45-Day Deadline To File a Request for Technical Review at § 5.711(d)(1)*

In response to a public comment, HUD is revising § 5.711(d)(1) to clarify that the 45-day deadline to file a request for a technical review begins on the day the inspection report is provided to the owner or PHA.

#### *Basis for Technical Review at § 5.711(d)(4)*

Based on comments received, HUD revised § 5.711(d)(4) for clarity and

renumbered the three types of material errors appropriately.

HUD is also adding in paragraph (d)(4) the three qualifiers for requesting a database adjustment previously at 24 CFR 902.24. Commenters noted this was inadvertently removed, especially the exclusion of adjustments for modernization work in progress. At this final rule, HUD is combining these three qualifiers for adjustment with the three bases for technical review. These three qualifiers will have the same appeal and review process as the technical review process for errors. Given these revisions, HUD is removing paragraph (c)(3) and removing part of paragraph (e) which HUD believes is repetitive with revised paragraphs (d) and (d)(4).

HUD also removed the term “year built” as an item not scored under § 5.711(d)(4)(i), since a visual lead-based paint evaluation is now part of the NSPIRE inspection, and the results of this evaluation will be scored.

#### *Posting on the Availability of Materials at § 5.711(h)(3)*

HUD has revised this section to clarify that the owner or PHA must post a notice to residents on the date of submission to the owner of the inspection score for the property in which the residents reside. The notice must advise the residents of the availability of the inspection materials described in 24 CFR 5.711. HUD is also specifying that the notice must be translated into other languages if necessary to provide meaningful access for limited English proficient (LEP) individuals, consistent with HUD’s LEP guidance and Title VI.<sup>8</sup>

#### *Departmental Enforcement Center (DEC) Evaluation at § 5.711(i)*

HUD is revising the introductory text of § 5.711(i) to add that HUD will also take administrative review action against properties with two successive scores under 60. HUD also clarifies that while a score of 30 points or less automatically leads to DEC referral, referral is not automatic for the two successive scores under 60. Regarding the two successive scores under 60, HUD recognizes that there may be mitigating circumstances and HUD will take other review actions before HUD decides whether DEC referral is necessary. As proposed, this regulation covered both public and Multifamily housing programs, and HUD has

retained this in the final rule and clarified applicability. For public housing properties, HUD recognizes that there are situations where the responsible PHA’s PHAS score may have already triggered other forms of administrative review, rendering DEC review repetitive. HUD has also made other minor, technical changes to this paragraph.

#### *No Limitation on Existing Enforcement Authority at § 5.711(j)*

HUD has added the term “grant agreement” as an example of a potential authorizing authority.

#### **Sections § 92.251 and 93.301 Property Standards**

HUD has removed the clause, “pursuant to 24 CFR 5.705,” from §§ 92.251(b)(1)(viii), 92.251(c)(3), 92.251(f)(1)(i), 93.301(b)(1)(viii), 93.301(c)(3), and 93.301(e)(1)(i) because the requirements in 24 CFR 5.705 through 5.713 do not apply to HOME participating jurisdictions (PJs) under 24 CFR part 92 or HTF grantees under 24 CFR part 93. HUD included the clause in the proposed rule in these sections of 24 CFR part 92 and 24 CFR part 93 only to refer to the part in § 5.705 describing inspection standards and procedures that would be published in the **Federal Register**. However, to avoid further confusion, HUD is removing the clause. HUD will publish the specific deficiencies that must be addressed by HOME PJs and HTF grantees and explain how the requirements in 24 CFR 5.703 apply to PJs and HTF grantees in a standards document published in the **Federal Register**. This standards document for HOME and HTF will be separate from, although similar to, the NSPIRE Standards notice and apply only to HOME and HTF.

HUD is also making changes to these sections to clarify that “decent, safe, sanitary, and in good repair” means compliance with § 5.703 and deleting “as referenced in § 5.703” because § 5.703 does not use this term.

HUD is also making clarifying changes that the affirmative requirements at § 5.703 apply to single-room occupancy (“SRO”) housing where the housing contains the room or facility referenced in the affirmative requirements. This is necessary, for instance, where the SRO does not contain its own restroom and therefore does not need to meet affirmative requirements related to restrooms.

HUD is also revising §§ 92.251(f)(1) and 93.301(e)(1) to clarify that any property standards established by a participating jurisdiction must “require” instead of “ensure” that the

<sup>8</sup> For more information on HUD LEP and Title VI guidance, see “Final Guidance to Federal Financial Assistance Recipients Regarding Title VI Prohibition Against National Origin Discrimination Affecting Limited English Proficient Persons”, 72 FR 2731 (Jan. 22, 2007).

owners maintain the housing as decent, safe, sanitary, and in good repair. HUD believes that these two words, in this context, have the same meaning, but has made the change to make the requirement clear.

#### **Sections 92.504 and 93.404 Regarding Inspectable Areas**

HUD has revised the language in § 92.504(d)(1)(ii)(D) and § 93.404(d)(2)(v) to describe “inspectable areas for each building housing HOME-assisted units.” The regulation previously required that for HOME projects with one-to-four HOME-assisted units, the participating jurisdiction must inspect “100 percent of the HOME-assisted units” and 100 percent of the “inspectable items (site, building exterior, building systems, and common areas) for each building housing HOME-assisted units.” However, the parenthetical described the inspectable areas (e.g., site, building exterior, building systems, and common areas) within a HOME project and not “inspectable items.” In this final rule, HUD is correcting the language to require that when projects of one-to-four units are being inspected by the participating jurisdiction or HTF grantee, all of the units and 100 percent of the inspectable areas for each building must be inspected by the PJ or HTF grantee.

#### **Section 570.208 Criteria for National Objectives**

This final rule also updates an outdated citation in § 570.208(b)(1)(iv) to create a standard for determining whether Community Development Block Grant (CDBG) funds were used to rehabilitate a substandard residential building. Section 570.208(b)(1)(iv) describes whether an assisted activity is considered to have met the public benefit standard for an activity to address slum or blight on an area basis. One of the criteria for determining whether a CDBG-assisted activity qualifies as an area benefit standard is that the assisted activity must eliminate substandard housing, which is housing that would also fail to meet the housing quality standards for the Section 8 Housing Assistance Payments Program—Existing Housing (24 CFR 882.109).

On April 30, 1998, the final rule entitled “Section 8 Certificate and Voucher Programs Conforming Rule” removed and reserved 24 CFR 882.109 as part of comprehensive rulemaking where HUD revised 24 CFR part 882 to move requirements applying to the Section 8 voucher and certificate programs into 24 CFR part 982 and

983.<sup>9</sup> Therefore, this citation is out of date. This final rule updates the citation in § 570.208(b)(1)(iv) from 24 CFR 882.109 to 24 CFR 5.703. This change is technical in nature, and HUD believes that this is an appropriate technical correction to incorporate into this final rule.

#### **Section 574.310 General Standards for Eligible Housing Activities**

At the final rule stage, HUD is removing certain housing covered under HOPWA from applicability from NSPIRE. Specifically, HUD is removing from § 574.310(b) NSPIRE’s applicability to housing for which HOPWA funds are used under permanent housing placement to pay an eligible person’s security deposit, utility hookup and processing costs, or move in costs, except rental application and credit check fees (§ 574.300(b)(7)). HUD has decided to no longer include stand-alone permanent housing placement (§ 574.300(b)(7)) due to the administrative burden it would place on HOPWA housing assistance providers for these one-time costs. Many HOPWA grantees utilize permanent housing placement in combination with the other permanent housing activities that will be subject to the HUD housing standards under the NSPIRE rule.

#### **Section 576.403 Shelter and Housing Standards**

For clarity and consistency, HUD is revising the organizational structure of the proposed § 576.403 consistent with the format of § 574.310(b)(2). HUD is also clarifying in § 576.403(c)(2) that the exemption from requiring self-inspection prior to move in for the first thirty days does not exempt the requirement under part 35 to inspect for lead-based paint.

#### **Part 880—Section 8 Housing Assistance Payments Program for New Construction**

In the proposed rule, HUD proposed to amend § 880.612 to require that contract administrators inspect projects to determine compliance with part 5, subpart G. Since the proposed rule was published, § 880.612 was modified by HUD’s “Streamlining Management and Occupancy Reviews for Section 8 Housing Assistance Programs” rule.<sup>10</sup> Because of this change, HUD is now choosing not to amend § 880.612. Part 880 is already made subject to part 5, subpart G through § 880.104(d), which states that “the provisions of 24 CFR part 5 apply to all projects [under this

part.]” Therefore, no substantive change is made by the decision not to amend § 880.612.

#### **Section 884.217, 886.123, 886.323 Maintenance, Operation, and Inspections**

HUD is making a technical edit to §§ 884.217(b), 886.123(b), and 886.323(c). The previous regulation required the owner and family to certify before move-in that the unit had been inspected by both parties and the unit was decent, safe, and sanitary. The proposed rule, consistent with other changes, proposed changing “decent, safe, and sanitary” to read “compliant with part 5, subpart G.” HUD does not intend to require that a family is familiar with HUD’s housing requirements to certify compliance. Therefore, for clarity, HUD has revised the regulation to require that only the owner must certify compliance with part 5, subpart G. Both parties must still certify that they have each inspected the unit. Families are still entitled and encouraged to identify any deficiencies they believe may exist and, where an owner fails to make repairs, report those deficiencies to HUD.

#### **Section 902.3 Definitions**

At the final rule stage, HUD is removing the definition of “Subarea” from § 902.3. As discussed further in HUD’s proposed Scoring notice, HUD is not using “Subareas” in NSPIRE. HUD is also making a technical revision to the definition of “Inspectable item” to remove the reference to the “Item Weights and Criticality Levels document”, which no longer exists (as discussed in the proposed rule) under NSPIRE.

#### **Section 902.13 Frequency of PHAS Assessments**

The proposed rule removed from § 902.13(b)(2) language relating to inspection frequency under PHAS and replaced it with a citation to § 5.705(c). Incidentally, this change removed language clarifying that, for properties with a physical inspection score at or above 80—i.e., properties scored less than annually—the most recent physical inspection would be used in calculating the overall PHAS physical condition indicator score for a given fiscal year.

At this final rule stage, HUD has revised § 902.13(b)(2) to clarify that HUD will use the most recent physical inspection score for all properties, regardless of inspection frequency, in calculating the PHAS physical condition indicator score. Section 5.705(c), which provides the requirements for the timing of

<sup>9</sup> 63 FR 23826 at 23854.

<sup>10</sup> 87 FR 37990 (June 27, 2022).

inspections, does not tie inspections to a particular fiscal year. Therefore, this revision makes clear that an inspection does not have to occur during the PHA's assessed fiscal year to be included in that fiscal year's PHAS score. Troubled PHAs will continue to be assessed annually as previously required by § 902.13(b)(3).

Additionally, this final rule adds language to § 902.13(b)(2) regarding the transition from UPCS-based physical condition indicator scores to NSPIRE-based scores. For simplicity, and to prevent technical issues related to calculating scores using both the old UPCS system and the new NSPIRE system, HUD will not provide a PHAS physical condition indicator score that uses both UPCS scores and NSPIRE scores in its calculation. Instead, starting July 1, 2023, PHAs will keep their most recent physical condition indicator score until every public housing property associated with the PHA has been inspected under NSPIRE. After every property under a PHA has received an NSPIRE inspection, the PHA will receive a new physical condition indicator score which will exclusively use NSPIRE inspections in its calculation. After this transition period, scores will be calculated using the normal method laid out in § 902.13(b)(2). This exception does not apply to small PHAs under § 902.13(a) or to small rural PHAs under part 902, subpart H. These PHAs have a relatively small number of buildings compared to PHAs covered by § 902.13(b)(2) and inspections of these buildings are usually more coordinated in a specific period of time. Therefore, while this exception does not apply to these PHAs, HUD intends to ensure that all properties under small and small rural PHAs receive an NSPIRE inspection before calculating a PHA's new physical condition indicator score.

#### **Section 902.103 Public Housing Assessment of Small Rural PHAs**

HUD is revising § 902.103(a) to add one additional point for physical condition and neighborhood environment to better align the small rural PHAS regulation with the ordinary PHAS assessment. This additional consideration ensures consistency with 42 U.S.C. 1437d(j)(1), which acknowledges the differences in the difficulty of managing individual projects that result from their physical condition and their neighborhood environment. HUD is also revising the parenthetical examples in paragraphs (c)(1) and (2) to only provide one example to avoid implying that the list of examples is exhaustive.

#### **Section 902.107 Withholding, Denying, and Rescinding Troubled Designation**

The final rule includes Conciliation Agreements as a type of special agreement with HUD in § 902.107(a)(1) because a Voluntary Compliance Agreement refers to agreements under Section 504, Title VI, and the ADA, whereas Conciliation Agreement refers to agreements under the Fair Housing Act.

#### **Section 983.101 Housing Quality Standards**

In the proposed rule, HUD proposed to replace all of § 983.101 with a citation to § 5.703. After further consideration, HUD has decided, for clarity, to keep the entirety of § 983.101 in place, and to revise paragraph (a) to cite to § 5.703. HUD also makes minor conforming edits to paragraphs (b) and (c).

#### **Section 985.205 Determination of Assessment Rating**

HUD has revised the proposed § 985.205(a)(1)(i) at the final rule stage to add that a small rural PHA will be judged based on the last two years of HCV budget authority data. HUD has made this change because, for some PHAs, the sample size would be too small to rely on one year only as an accurate picture of the PHA's performance. The increased review period will improve a PHA's ability to achieve 98 percent in related indicators.

#### **Conforming Changes**

HUD makes the following conforming changes which do not impose or change substantive requirements.

##### *Terminology in Part 5*

In the proposed rule, in certain places HUD inadvertently used the term "owner" when the correct term should have been "owner or PHA." There are also instances in the proposed rule where HUD used the term "public housing" when the correct term should have been "HUD housing", which includes all the programs listed in § 5.701(a). HUD has corrected the terminology, where appropriate, in this final rule.

##### *Sections 884.217 and 886.123*

HUD is also making minor changes to the proposed §§ 884.217(c) and 886.123(c). HUD is removing language regarding the sample of units to be inspected and removing language regarding the frequency of inspections to ensure that these paragraphs are consistent with each other, and consistent in applying part 5, subpart G.

##### *Part 965, Subpart I—Fire Safety*

This final rule removes part 965, subpart I regarding fire safety. This subpart applied fire safety regulations to public housing. The NSPIRE rule applies these same requirements to public housing, rendering this subpart redundant.

##### *Sections 982.402 and 982.618*

This final rule updates part 982 to remove citations to paragraphs in § 982.401 to reflect the update to § 982.401.

##### *Part 982, Subpart M—Special Housing Types*

This final rule amends 24 CFR part 982, subpart M, which lays out alternative and additional requirements to the Housing Quality Standards. This final rule makes no substantive changes to subpart M, but only updates and removes citations and references to the Housing Quality Standards consistent with the changes proposed and now made. This is consistent with § 5.703(h) of both the proposed and final rule, which states that special housing types under part 982, subpart M are subject to different and additional requirements.

##### *Part 983—Project-Based Voucher (PBV) Program*

This final rule amends § 983.2(c)(4) to remove the citation to "§ 982.401(j)," which was removed in both the proposed and final rule. This does not change the lead-based paint obligations which apply to the part 983, as discussed at § 983.4.

## **IV. Public Comments**

### **General Support Comments**

Several commenters expressed general support for the changes in the proposed rule. A commenter stated that the rule would advance affordable housing. Another commenter anticipated a responsive real-life process to effect improvement in housing standards. Another commenter stated that the proposed rule would be an avenue for managing the workload and incentivizing properties that perform well, and also as a way for HUD to manage its own backlog of inspections. A commenter stated that there are many communities that do not enforce code regulations but having all agencies on the same platform would help local officials understand what is needed. One commenter supported the decreased subjectivity and increased accuracy of the proposed rule to achieve positive outcomes. Commenters also supported HUD's NSPIRE demonstration.

*HUD Response:* HUD appreciates this input and support for the changes in the rule. HUD agrees that having focused, objective, accurate and up to date regulations, processes, and standards can help achieve positive outcomes for millions of families while at the same time improving the way HUD operates. In this final rule, HUD has largely maintained the same framework as in the proposed rule.

#### **Additional General Support Comments**

Commenters expressed support for HUD's dedication to seeking stakeholder feedback. One commenter supported HUD engaging with the public to address the industry's difficulties with existing inflexibility on technical, mechanical, and engineering issues that have limited impact on the safety and habitability of existing structures but absorb a disproportionate amount of time and difficulty on sites. Another commenter stated that HUD has made clear that equity and transparency are key goals for this rule. One commenter noted that, while it is important that HUD lays out an expansive framework at the Federal level, it will be important that HUD works frequently with public authorities as they facilitate this transition to promote efficiency while limiting administrative burden when possible. A commenter urged HUD to expand outreach to include residents, State and local code enforcement agencies, legal service attorneys, housing advocates, public health advocates, and environmental justice advocates, to make enforcement effective and efficient.

*HUD Response:* HUD thanks commenters for their input on this topic. HUD continues to improve outreach efforts and obtain feedback from stakeholders and the general public. HUD agrees that equity and transparency are key considerations in this rule. HUD has retained the requirement at § 5.709(a)(1) to regularly revisit the requirements through public comment, allowing all stakeholders an opportunity to be heard. HUD also believes outreach efforts should include residents, State and local code enforcement agencies, and other housing stakeholders and advocates and continues to seek their feedback through this rulemaking process. The proposed NSPIRE Standards notice was posted for comment on June 17, 2022, for 45 days for public comment. HUD considers these comments important in finalizing the Standards notice. To promote feedback and encourage transparency, HUD also published information on the NSPIRE demonstration effort on its

website and sought feedback from participants through the demonstration.

Residents of HUD-assisted housing were encouraged to comment as members of public, but also through other available opportunities for participation. In public housing, residents can participate in resident advisory councils and attend regular meetings held by their Board of Commissioners. Board members are typically appointed by elected officials and include at least one resident member. All members of the public, including legal service attorneys and housing and public health advocates, can report housing standard violations or other concerns to HUD offices. A list of contacts for HUD's local offices can be found at <https://www.hud.gov/local>.

#### **Economic Growth and Recovery Act**

##### *Question for Comment #1: Standards for Small Rural Section 8 Projects and PHA Public Housing Projects*

Commenters recommended that HUD follow Congress's intent to provide less burdensome regulations for small PHA properties. One commenter supported HUD's proposal to align standards for small rural PHAs. Another commenter supported taking an expansive view and defining "standards . . . for the acceptable condition of public housing projects" to mean the entire NSPIRE model. A commenter also recommended HUD provide more technical assistance options for small rural PHAs. One commenter suggested the same standards should apply to all projects to ensure fair and equitable living conditions across PHAs.

A commenter stated that Housing Quality Standards (HQS) inspections for Section 8 properties were more consistent and objective than the Uniform Performance Condition Standards (UPCS) inspection protocol used for their public housing properties, and therefore small rural agencies should be allowed to use the HQS protocol to comply with inspection requirements. This commenter recommended that if HUD determines that maintaining HQS inspection protocols for small rural agencies is infeasible, then HUD should allow public housing units at small rural agencies to be inspected similar to Section 8 properties.

*HUD Response:* Through this rule, HUD is adopting the statutory requirement for specific relief for small rural PHAs but requires that properties of these PHAs will be assessed using the NSPIRE standards for physical conditions in both the Public Housing and HCV programs. The changes will

apply to PHAs as described in 24 CFR part 902, subpart H and 24 CFR part 985, subpart D. HUD declines to implement the recommendation to utilize Housing Quality Standards (HQS) for small rural PHAs. One of HUD's objectives is to align standards across numerous housing portfolios, and with this rule the HQS regulations incorporate the NSPIRE standards and refer to § 5.703. HUD believes that the NSPIRE standards provide more consistent and objective criteria with which to evaluate the safety and habitability of HUD-assisted housing. Residents that live in units managed by small rural PHAs should be provided the same level of safety and habitability as residents of other 572 public or HUD-assisted housing.

As proposed and now made final, HUD will make the initial determination of PHAs that qualify as small rural as defined in § 902.101 of this title no later than 120 days after the effective date of the final rule for Public Housing, or July 30, 2023. Additional deregulation efforts for other small PHAs are outside the purview of this rule but could occur through future rulemaking including updates to the Public Housing Assessment System (PHAS). Relief under this rule is provided in 24 CFR part 985, subpart D and a new subpart H under the current 24 CFR part 902. Section 902.103(b) includes a three-year cycle for overall scoring based on physical conditions for non-Troubled small rural PHAs.

HUD agrees with the need to align standards for small rural PHAs for Public Housing and Section 8 properties with other PHAs, and this rule provides the framework for this alignment to the NSPIRE standards. The NSPIRE standards were proposed for comment on June 17, 2022, and final standards will be published before this rule's effective date. Additional implementing information for the new standard, including the process for PHAS rule and SEMAP assessments, will be provided through a Departmental notice. HUD plans to provide more technical assistance for small rural PHAs with the administrative notice.

#### **Section 5.701 Applicability**

Commenters stated that the proposed rule should be broad in scope. Two commenters suggested expanding applicability to include tax credit communities and Section 232 properties. Another commenter welcomed HUD's efforts to codify uniform standards across HUD-assisted housing, noting that establishing uniformity will help empower residents to navigate different HUD assisted

housing systems over time and also improve the interface with local code inspection agencies, who otherwise may have to navigate conflicting standards and expectations across HUD programs.

A commenter expressed concern that the proposed rule does not take into account the differences between insured housing and affordable housing, pointing out that some types of HUD-insured housing, *e.g.*, assisted living and nursing homes, are subject to various State-imposed requirements and regulations. One commenter suggested that HUD should clearly state which specific program regulations are superseded or supplemented elsewhere, noting that part 5 may become the first stop a PHA, owner, or owner/agent (“POA”), member of the public, or other interested party makes to find housing quality regulations, and it may be their last stop if they are not directed to other applicable regulations. The commenter stated that absent this direction, individuals will have to cross-check program regulations manually which could lead to unnecessary confusion.

*HUD Response:* HUD agrees with the comments about the scope of the rule and believes that the rule improves the consistency and uniformity of housing standards for HUD-assisted programs given its broad applicability to all HUD-assisted residential properties and units. In order to ensure regulated parties know which standards apply to them, this rule revises specific program regulations to reference the new NSPIRE standards. The framework for evaluating physical condition addresses safety and habitability regardless of the type of HUD-assisted housing.

This rule applies to all types of HUD housing including health care facilities insured under Section 232 of the National Housing Act and Low-Income Housing Credit (LIHTC) properties receiving some form of HUD assistance and other properties under a HUD-assisted housing contract (*e.g.*, annual contributions contract). HUD does not have authority to create rules that apply to the Department of Treasury’s Internal Revenue Service LIHTC and therefore cannot apply this rule to the LIHTC generally, but can apply this rule whenever the LIHTC property also receives some form of HUD-assistance. HUD will engage other Federal agencies with potentially overlapping subsidies to further evaluate the applicability of the NSPIRE rule to these other Federal housing subsidy types.

With respect to conflicting standards and expectations, HUD physical condition requirements have always overlapped with State and local physical condition standards and

sometimes exceed these standards. In other cases, State and local standards exceed HUD standards. This rule does not change the proposed § 5.703(f) which states that for all covered programs, the NSPIRE Standards for the condition of HUD-assisted housing do not supersede State and local Housing codes. This rule establishes nationwide Federal minimum requirements for HUD-assisted housing and does not attempt to unify or preempt State and local housing standards. Because all HUD-assisted housing must meet the NSPIRE rule requirements, residents and other HUD-assisted housing stakeholders should have a nationwide expectation for the safety and habitability of housing; however, it will continue to be necessary to review all other applicable requirements including Federal accessibility requirements and State and Local requirements.

### Section 5.703 Inspection Standards

#### *Comments Regarding Alignment and Streamlining of Standards*

Commenters expressed support for the alignment of standards and inspection processes, stating that this would have a positive impact on properties with mixed financing or subsidy layering, eliminate the need to subject residents to multiple, separate oversight mechanisms, and reduce administrative and cost burden to owners and agents. Commenters supported the proposed rule’s streamlining of the number of inspection categories and focus on the condition of individual units and stated that this approach is more aligned with municipal laws governing health and safety in rental housing. A commenter supported moving away from “curb appeal” deficiencies toward “substantial safety deficiencies,” while another commenter supported the linguistic change from “exigent health and safety” to “severe health and safety” deficiency, as reducing bias and variability in the inspections process.

One commenter noted that federally assisted rental properties are in varying states of disrepair with multiple deficiencies, and suggested that irrespective of the housing program HUD might require the same standards to be applied across the board, and according to the housing program requirements, require different levels of risk management measures or approaches to address the health and safety risks posed by the identified hazards.

One commenter stated that the proposed rule lacks coherence between HUD standards and other groups’

standards. The commenter further stated that given how housing has been contracted out and privatized, it can be more difficult to assess program-assisted housing.

*HUD Response:* HUD agrees with commenters that the regulatory consolidation, use of consistent standards across housing program, and program alignment within this rule will allow HUD and regulated entities to realize administrative benefits.

HUD agrees with commenters that the rule will reduce the administrative and cost burden to owners while improving the habitability and safety of HUD-assisted properties and units, which are not mutually exclusive objectives. HUD evaluated many other third-party organization standards and believes its standards are consistent with industry best practices for residential real estate. This rule provides a consistent means of assessing all types of HUD-assisted housing.

This rule will align all listed HUD-assisted programs under the NSPIRE Standards that were proposed on June 17, 2022 and will be final before the effective date of this rule. Resolution of identified deficiencies will be mostly consistent with resolution of deficiencies under the UPCS and HQS standards but scoring and pass/fail decisions will be driven by the NSPIRE program requirements and applicable statutes. With this consolidation, HUD will better focus on habitability and the health and safety of residents.

#### *Minimum Habitability Requirements*

A commenter agreed with the idea of reinforcing the importance of minimum habitability requirements and adding the word “safe” to the existing rule and suggested that “safe” take on issues regarding lead exposure and mean “protected from the amount of exposure that will cause harm or damage after exposure.”

*HUD Response:* The term “safe” has been, and will continue to be, an important term for HUD inspection standards. This rule will reinforce the priority of maintaining a safe and habitable dwelling. HUD declines to adopt additional language around lead exposure in this regulation, as it is covered by 24 CFR part 35.

#### *Environmental Factors*

A commenter noted that “standard public health and safety metrics related to morbidity and mortality” are largely foreign to housing providers, and whether they align well with the unique environment of housing maintenance and management is unknown. This commenter agreed that the built

environment's effect on the health and safety of residents is more important than any building damage that is strictly cosmetic in nature but cautioned that HUD must ensure that protocols reflect that PHAs are constrained by funding and other funding priorities.

A commenter suggested HUD require inspection of roofs, foundations, storm water runoffs, trash receptacles, ERV systems, heat pumps, and air ducts. This commenter further suggested HUD require screens to prevent bugs, and humidity and environmental control to avoid unnecessary power bills. Another commenter stated that HUD must specifically consider hazards created by the outside environment and their effects on subsidized properties and on the low-income tenants who reside in these developments or are eligible to live there, and that the comment period should either be extended, or a new comment period opened, to specifically consider these important factors. This commenter suggested specifically that HUD should include 24 CFR 982.401(l) in the regulations, as well as 24 CFR 982.401(h), and other environmental hazards considerations (e.g., the proximity of the property to large polluters and transportation infrastructure, toxins in the soil and water, and the area's air quality).

A commenter proposed several additions to address general health and safety concerns. The commenter suggested that HUD address toxic mold and indoor air, largely caused by water leaks and poor ventilation in aging housing stock, by equipping REAC inspectors with moisture meters to detect moisture behind walls that may signal plumbing or roof leaks that cause mold. The commenter also suggested adding and/or revising requirements around a number of health and safety issues, including clogged ventilation; presence of asbestos/radon; presence of lead-based paint; presence of mice, rats, bedbugs and roaches. Finally, the commenter recommended that HUD re-adjust or remove the Point Loss Caps to allow for accurate deductions for deficiencies. The commenter opined that the practice artificially inflates REAC scores, negates the point of a "random sample," and is inherently biased against the health and safety of residents.

Commenters also focused on the issue of water-borne lead poisoning and provided several lead-related suggestions, including that HUD update its lead inspection requirements, by, for example, no longer allowing visual inspections to suffice as a valid way to assess lead risks, and by using a portable x-ray fluorescence tool, or XRF

gun to assess lead hazards. A commenter expressed concern that HUD's proposal to make no substantive changes to the lead-based paint requirements of its current regulations misses a critical opportunity to make long-overdue updates to outdated lead standards.

*HUD Response:* HUD appreciates acknowledgement of the built environment's effect on health and safety of residents; as such this rule focuses on the built environment supported by HUD subsidies and/or assistance, as described in § 5.703 for outside, inside and units and in the NSPIRE Standards notice. HUD acknowledges that capital funding across both its Public Housing and Multifamily programs has been limited in recent years, and this may have resulted in deferred maintenance and modernization. However, this cannot result in units that are unsafe for residents, and so the NSPIRE program has made life-threatening conditions a priority for standards development and scoring.

Comments concerning the scope of inspectable items will be addressed through the subordinate **Federal Register** notice on the NSPIRE physical condition standards, which was proposed for public comment on June 17, 2022.

In the final NSPIRE Standards notice, a screen will be considered a component of the window, and will be cited if damaged, missing or not functionally adequate. HUD acknowledges that some HUD-assisted housing may be located in areas with industrial contamination, and takes very seriously the comment concerning the risks posed to residents by the external environment. Contamination can be addressed as a health and safety concern under § 5.703(e) of this rule. HUD will provide additional information about the applicability of this section in the NSPIRE Administrative notice. Lead-based paint evaluation and hazard control is covered under 24 CFR part 35 and is outside the scope of this rulemaking.

With respect to the dangers posed by water-borne lead, HUD continues to work with the Office of Lead Hazard Control and Healthy Homes and the Environmental Protection Agency (EPA) where there are active, environmental hazards to residents, including lead in water. More information on the review of site contamination is available at: <https://www.hudexchange.info/programs/environmental-review/site-contamination/>.

With respect to other health and safety issues such as mold, moisture and

pest intrusion, this rule and the associated standards cover these housing-related hazards. The NSPIRE Standards were proposed on June 17, 2022, for public comment and will be finalized before this rule takes effect. NSPIRE will continue to include visual assessments only, but HUD will continue to consider other, specialized inspections for environmental health issues. The use of a moisture meter to assess moisture intrusion is one of several tools HUD has considered and, because this pertains to inspection standards, HUD will discuss this further in the final NSPIRE Standards notice.

HUD will elaborate more on its scoring methodology in its Scoring notice. HUD will take these comments and all additional comments into consideration before scoring under NSPIRE commences, including whether the point-loss cap will be retained.

#### *Affirmative Requirements*

A commenter cautioned that several of HUD's proposed affirmative safety requirements would exceed local building codes and create significant costs for housing stakeholders and create unnecessary confusion and urged HUD to base standards on existing International Building Code or fire Life Safety Codes wherever possible. The commenter suggested that if HUD proceeds with these affirmative safety requirements, the agency should be mindful of these impacts and help owners defray costs, while allowing transition times or the possibility to "earn" extra points, rather than lose points, for new affirmative safety requirements. The commenter further suggested that HUD make efforts to mitigate inconsistencies between inspectors to the extent possible.

*HUD Response:* HUD considered the costs and benefits of this rule and considered model codes in its development, where appropriate. The affirmative requirements in the final rule at § 5.703 align with the International Property Maintenance Code (IPMC) which is currently adopted for use in 40 States & 1000 plus local jurisdictions as their housing maintenance codes. Affirmative requirements are the basic requirements for an assisted unit and property that must be met for participation. These standards are what HUD considers the minimum requirements for habitability, and generally will not be scored for their presence or absence but will be designated as pass/fail. If they are not met, they will be cited, and must be corrected if the unit is approved for participation or continued occupancy. HUD has evaluated the costs of the new

rule in its Regulatory Impact Assessment. The NSPIRE Standards notice was published for comment on June 17, 2022; additional information regarding affirmative requirements will also be included in the forthcoming Scoring notice.

HUD agrees that inconsistencies between inspections and inspectors is an important issue that should be mitigated and has revised the requirements for eligibility and ongoing training as described in the subordinate NSPIRE Administrative notice which will be issued soon after this rule. This notice, and the contract used to procure REAC inspectors will include requirements for quality assurance and control to ensure consistency between inspectors and inspections.

The NSPIRE scoring methodology will be published in the Scoring notice. This Scoring notice will be published for effect but will seek public comments, including regarding scoring changes that reward certain properties for adoption of affirmative requirements, but HUD does not plan to award bonus points for standards that must be met and are not optional.

#### *Alternative Standards*

A commenter noted that Federal agencies are required to use voluntary consensus standards wherever possible in their procurement and regulatory activities in lieu of expending public resources developing government unique standards and encouraged HUD to leverage private sector codes by, at minimum, accepting the IPMC across HUD's programs as an optional, alternative compliance mechanism. The commenter opined that allowing adherence to the IPMC to satisfy HUD's maintenance requirements would harmonize these requirements and standardize practices, and that inspectors would be more efficient and effective at implementing a single maintenance standard than they would at three or more variations. The commenter noted the IPMC exceeds HUD's standards because HUD's standards have not been substantively updated for decades, while the IPMC is updated every three years.

*HUD Response:* HUD considered the IPMC as a model but believes the NSPIRE Standards are more appropriate for HUD programs. To apply the IPMC, the current inspector workforce would need to learn a new set of standards in addition to the statutory requirements that HUD must oversee that exceed IPMC. The IPMC also does not publish standards in areas that are safety

prescriptive standard that does not consider current conditions.

#### *Accessibility Compliance*

Several commenters recommended that HUD require that common areas, indoor mailboxes, parking lots, waste disposal areas, walkways, and other areas should be ADA compliant for persons with disabilities.

*HUD Response:* Compliance with the requirements of the Americans with Disabilities Act (ADA) is already required for services, programs, and activities of State or local governments, as described in 28 CFR part 35. HUD-assisted properties must also comply with Section 504, as described in 24 CFR part 8. The Office of Fair Housing and Equal Opportunity (FHEO) is responsible for inspection and administrative enforcement related to compliance with accessibility standards under both the ADA and Section 504, as well as the Fair Housing Act. Those regulations are not proposed for modification through this rulemaking. The NSPIRE Standards will include elements of accessibility within the standards, but these elements are not the same as the Federal accessibility standards as they relate to housing. Compliance with these NSPIRE Standards does not mean the participant has complied with the Federal accessibility standards. HUD also notes that the NSPIRE standards include common areas under § 5.703(b), Inside, and the areas outside the property such as waste disposal areas, walkways in § 5.703(c), Outside.

#### *Area Names and Definitions*

A commenter suggested clarifying in paragraph (a) that "outside the building" includes the building site. This commenter also suggested that paragraph (b) be renamed as "Inside common areas," that both mechanical rooms and utilities rooms be stricken, and that the definition be qualified as applying only to areas that are accessible to residents. With respect to paragraph (c), the commenter suggested renaming it to "Outside areas" and that the definition be qualified as applying only to areas that are accessible to residents.

One commenter stated that HUD must define "functionally adequate" and also questioned the basis of the universal habitability requirements and design specifications.

*HUD Response:* HUD streamlined the number of inspection categories (or areas as previously defined) from five to three to simplify the inspection program and improve transparency for all stakeholders. HUD believes that

properties should be free from health and safety hazards, including all of the areas as described in (b) Outside, (c) Inside, and (d) Units. Section 5.703(c) includes the building site, building exterior components, and any building systems located outside of the building or unit. Examples of "outside" components on the site may include fencing, retaining walls, grounds, lighting, mailboxes, project signs, parking lots, detached garage or carport, driveways, play areas and equipment, refuse disposal, roads, storm drainage, non-dwelling buildings, and walkways. Regarding "inside common areas," mechanical rooms and utilities are included as areas to inspect, regardless of access because they could present a safety hazard that could impact units. For example, combustible materials near a water heater or furnace in a utility room could cause a fire that impacts the entire building. Regarding the definition of the term "functionally adequate," each standard in the NSPIRE Standards notice will define what "functionally adequate" means for that particular standard.

#### *Living Rooms as Bedrooms*

Commenters suggested that § 5.703(d)(5) should not count living rooms as a bedroom and should be modified to include Public Housing and Multifamily housing. A commenter stated that families with a member who experiences a disability should not be forced to use the living areas as a bedroom in lieu of granting the family's reasonable accommodation request for a larger voucher.

*HUD Response:* Proposed § 5.703(d)(5) included requirements that for units assisted under the HCV or PBV program, the unit must have at least one bedroom or living/sleeping room for each two persons. While HUD appreciates comments on bedroom sizes, the regulation has been retained with a modification to exclude gender qualifiers but retained language around age regarding what PHAs could require for families. The commentator's concerns, however, touch also on subsidy standards in § 982.402, which are not proposed for revision. The requirements for family size and composition are not applied to the Public Housing and Multifamily housing programs because those programs did not previously have strict occupancy requirements linked to the unit size. Families that include a person with a disability may request a waiver of the occupancy requirements to accommodate their needs as a reasonable accommodation. The Fair Housing Act and Section 504 of the Rehabilitation Act of 1973 each prohibit



discrimination against persons with disabilities, and PHAs and owners are obligated to grant requests for reasonable accommodation when it may be necessary to afford a person with a disability with equal opportunity to use and enjoy housing. For more information or to file a complaint, see [www.hud.gov/fairhousing](http://www.hud.gov/fairhousing).

#### *Superseding State and Local Code*

A commenter suggested that § 5.703(f)(1) should be amended to state that HUD standards supersede local or State codes when HUD standards exceed local or State codes.

*HUD Response:* HUD declines to state that HUD's standards supersede local or State code. The NSPIRE rule establishes a standard for housing quality across covered HUD programs, while allowing applicability of State/local building codes that are more protective or necessary for local conditions. Superseding State or local code only where HUD standards exceed that code, and only for HUD housing, would be administratively difficult and unnecessary. HUD Housing is required to follow both Federal standards and State and local law.

#### *Application to HCV and PBV Units*

Commenters suggested that § 5.703(f)(2) should be amended to require HCV and PBV units (not just Public Housing and Multifamily housing) to meet State and local standards that are greater than those established by HUD in order to comply with the subpart. A commenter asserted that the inapplicability of State and local housing code to HCV and PBV units is in opposition of the statute and HUD's historical practices and stated that HCV and PBV units should not pass inspection if they do not comply with Federal, State, and local codes, asserting that voucher families should be able to benefit from using State and local laws to improve their housing conditions without the risk of their losing their subsidies, and that to the extent HUD is concerned that State and local codes are being used to target and exclude voucher holders, HUD could clarify that local and State code violations cannot result in the termination of the subsidy or used in a manner to penalize the tenant household. A commenter stated that HUD must ensure that inspection standards applicable to the HCV program do not impose requirements that exceed typical rental market standards and unintentionally limit housing choice or discourage landlords from participating. The commenter stated specifically that the standard for units to have "a living room and a

kitchen area" should reflect the existing definitions used in the HCV program and that the phrase "other than very young children" must be defined, or it must be clear that the housing provider has the discretion to define the age.

*HUD Response:* HUD believes that the language under § 5.705(a)(3) is sufficient to address these concerns. State and local codes still apply to HUD assisted housing, but the requirements would not be incorporated in the NSPIRE inspection. For the HCV and PBV programs, PHAs have the ability to consider variations in local laws and practices and provide appropriate flexibility to facilitate the efficient provision of assistance. Multifamily owners, managers and PHAs are encouraged to include State and local requirements in their annual self-inspections. HUD agrees that the HCV and PBV program should have certain flexibilities to ensure that the program does not unintentionally limit housing choice or discourage landlords from participating, while still requiring that units be healthy and safe for residents.

With respect to definitions of "living rooms" and "kitchens," HUD has not created new definitions for these spaces in regulatory text, and State/local standards will continue to apply. In the Administrative notice, HUD will include definitions that align with the American Housing Survey. HUD appreciates the comment on defining "very young children." As discussed elsewhere, HUD removed the regulation requiring separate bedrooms for children of the opposite sex, and therefore the term "very young children" is no longer used.

#### *Comments Regarding Smoke/Carbon Monoxide Detectors and Fire Extinguishers*

Commenters had concerns about the burden associated with providing the various items. One commenter suggested that requirements for CO/Smoke detectors in every sleeping room be grandfathered to requirements at the time of construction. The commenter noted that current regulations and code require them on each living level but, unless a minimum threshold is crossed in rehab/modification in any unit, they are not required in each bedroom. The commenter also opined that the likelihood for tampering and/or removal will increase by a level times the number required to be provided.

Another commenter opined that the proposed change of requiring fire extinguishers in every unit is a costly and bad idea to implement, and that it will be highly difficult to regulate extinguishers owned by residents, and

costly in dollars and points to the project. Another commenter urged HUD to reconsider the draft standard that would require a fire extinguisher in every unit, and to replace it with a requirement to install extinguishers regularly at a certain measure throughout the hallways of properties. The commenter stated that having a fire extinguisher in the unit will increase the likelihood that a resident will remain in the unit in the case of the fire and try to extinguish it, instead of exiting the unit as quickly as possible.

A commenter stated that requiring a fire extinguisher inside each rental unit would exceed local requirements and create administrative burden. Some commenters supported requiring carbon monoxide detectors. One commenter stated that HUD must move quickly to require the installation of carbon monoxide detectors in HUD-assisted and HUD-insured housing, and that, given that most local codes require the presence of carbon monoxide detectors, there is no need for delay. A commenter noted that HUD did not require carbon monoxide detectors to be installed consistent with the 2018 edition of the International Fire Code but noted that the IPMC has required carbon monoxide detectors in each of the last two editions. A commenter asked if fire stops could be used in place of fire extinguisher and noted success in installing fire stops, which deploy automatically, above stoves to prevent kitchen fires, which they found to be safer than using a fire extinguisher.

*HUD Response:* Regarding carbon monoxide detectors, the requirements in the 2021 Consolidated Appropriations Act took effect on December 27, 2022. The Act requires that PHAs adopt the provisions of the 2018 edition of the International Fire Code (IFC) Standards, sections 915 and 1103 (or subsequent versions if amended) for the covered programs. The NSPIRE Standards proposed to incorporate this requirement, but the statute is prescriptive for public housing owned or operated by a PHA, dwelling units occupied by individuals with Housing Choice Vouchers, dwelling units assisted with project-based vouchers or project-based rental assistance, dwelling units assisted under the 202 and 811 programs, and dwelling units assisted under the HOPWA program and required that units in these covered programs have carbon monoxide detection devices installed, effective December 27, 2022. No action from HUD was necessary to cause this requirement to take effect, and HUD is making these conforming changes at the final rule stage without notice and

comment because they only incorporate these statutory requirements.

Regarding fire extinguishers and other fire safety requirements, the proposed NSPIRE Standards notice published on June 17, 2022, included a fire extinguisher requirement and HUD will discuss this requirement, including comments received on this requirement, more in the final Standards notice. With respect to the comment about “fire stops,” HUD interprets the comment as actually relating to a “StoveTop Firestop system.” HUD does not intend to include such a system as an alternative manner of compliance because these systems do not have national standards and must be acceptable to the local authority having jurisdiction.

#### *Other Suggestions*

A commenter supported requiring pictures of failed items and recommended requiring pictures of items that are not fails but should nonetheless be documented. Another commenter supported current HUD asbestos abatement standards. Another commenter urged HUD to provide a single document with clear and objective scorable defects and weight of defects and required condition.

Two commenters suggested that HUD, in the final rule, refine the characteristics of some of the identified unit components, such as adequate heat (and cooling where appropriate) directly or indirectly in each room, well-functioning windows and doors with functioning locks, and an adequate number of electrical outlets and built-in lighting fixtures.

*HUD Response:* HUD appreciates the comments about the need for a clear and objective scoring methodology. NSPIRE will require documentation of deficiencies which inspectors will upload into a new streamlined system. Further guidance regarding documentation of deficiencies will be published in the final Standards notice, Scoring notice, and Administrative notice which will be published before the effective date of this rule.

The proposed rule did not propose new standards for asbestos in federally assisted housing and HUD is choosing not to do so now. Property owners, managers and PHAs are advised to continue to monitor any known or suspected asbestos containing materials (ACM) and ensure that they are not damaged or friable. If ACM will be disturbed during renovation activities, follow all applicable OSHA and EPA laws.

#### **Comments Regarding Water Safety (Questions for Comment #1 and #2)**

*HUD asked several questions about water safety. HUD received comments on all of these questions, which are combined and discussed below. The first group of questions was directed at definitional issues, i.e., how should “safe and potable water” be defined and whether “safe” should mean that a public water system is in compliance with the Safe Drinking Water Act?*

A number of commenters pointed out that PHAs are not in a position to monitor water safety, which is the responsibility of local water suppliers and local government agencies. Commenters also noted that there is an important distinction, unaddressed in the proposed rule, between properties served by public water systems and those served by well water systems. Some commenters stated that HUD had no business attempting to define “safe and potable water,” with a few recommending specifically that “safe” be removed. These commenters stated that this determination is the province of other State and Federal entities, most notably the EPA, and that HUD lacks the requisite expertise with respect to determinations of water safety.

Many commenters did suggest definitions for “safe and potable water.” Some commenters suggested keeping the definitions very basic: “Running water with temperatures of hot and cold running thru the pipes”; “water that is safe to drink and for food preparation”; “potable water is water that is “safe to drink.” One commenter suggested that HUD should define safe water as having “reasonable certainty that no harm will result,” and that “there is a reasonable certainty in the minds of competent scientists that the substance is not harmful under the conditions of its intended use.” This commenter, with respect to “potable water,” suggested that potable means more than just safe, and that water can be used for drinking, cooking, bathing, and other household needs, and therefore must meet the required (chemical, biological and physical) quality standards at the point of supply to the users, and be of an acceptable color, odor and taste for each personal and domestic use. One commenter stated that “if water is coming from a public source, it is safe to assume the water is fit to drink.” A commenter believed that HUD should establish a national definition, not driven by local standards or politics. Many commenters stated that it is appropriate for HUD to rely on EPA determinations under the Safe Drinking Water Act (“SDWA”). At least two

commenters, however, while supporting a general reliance on EPA’s SDWA determinations, pointed out that those determinations are not acceptable in the presence of lead service lines.

*HUD also asked several questions related to detection and enforcement of safe water standards, including how should HUD monitor whether water is safe; what elements should be reviewed during a physical inspection to determine water safety; and whether inspectors should verify that a municipal water supply authority is in compliance with EPA’s Safe Drinking Water Act?*

A number of commenters expressed an opinion that HUD should not be involved in “monitoring” water safety; rather, HUD should defer to the agencies that currently monitor the water supply under State and Federal law. One commenter noted that should HUD choose to enter this area, participation should be limited to confirmation that the property is served by a municipal water system through a water bill or that any private well system is monitored and tested regularly. Another commenter stated that adding a new safe water monitoring layer to something that is already regulated and monitored on a State and Federal level seems a bit redundant and unnecessary. Another commenter offered that if HUD is concerned about water quality, then HUD, either internally or through the EPA, should be able to perform regular, routine inquiries about public water systems around the country to ensure that those systems are in compliance with the Safe Drinking Water Act.

Similar to monitoring, a number of commenters expressed an opinion that HUD should not be involved in conducting inspections related to water safety; or, in the alternative, that HUD conduct only the most cursory inspection with respect to water safety. One commenter opined that no elements should be reviewed during the physical inspection to determine water safety; that a PHA has met its responsibility if there is hot and cold running water. Another commenter suggested that HUD’s inspection be limited to a visual observation of water for contamination or discoloration. Other commenters suggested that no elements should be included by HUD in requirements for physical inspections other than a visual inspection for poorly maintained pipes and valves and confirmation that water flow is present and can maintain at least 120 degrees.

One commenter suggested that as one element of inspection, HUD should seek to determine that owners are not delinquent in their water and sewer

accounts for individual properties, in order to ensure that properties are not at risk for service disconnection. Several commenters suggested that HUD could review local Water Quality Reports that are compliant with the U.S. EPA's National Primary Drinking Water Regulation for Consumer Confidence Reports, and/or other reports provided by municipalities/water supply authorities.

Two commenters opined that inspectors trained in water sampling techniques could take the water samples directly and send them to a certify laboratory for analysis. One commenter stated that HUD should monitor drinking water safety by testing housing facility infrastructure for contamination, not just public water systems. Another commenter stated that HUD, either internally or through the EPA, should be able to perform regular, routine inquiries about public water systems around the country to ensure that those systems are in compliance with the Safe Drinking Water Act. If not, the Federal Government should work with the local jurisdiction managing the public water system to ensure those systems are upgraded and safe. The commenter noted that HUD can also inform PHAs in those areas that there may be water contamination so that they may inform their residents and provide those residents options for safe drinking water if the local or State government has yet to do so.

One commenter recommended that HUD must conduct its own monitoring of water safety in order to ensure that housing it supports provides safe and potable water to its residents. The commenter suggested periodic monitoring of every unit for lead; PFAS and other unregulated yet harmful contaminants; Legionella; and, objectionable smell, taste, color, or clarity, and that monitoring and sampling should be done in accordance with the best science to achieve accurate results. The commenter also stated that HUD must immediately notify residents of unsafe or unpotable water, what is being done to rectify the condition, and when the condition has been resolved.

With respect to whether HUD inspectors should verify that a municipal water supply authority is in compliance with EPA's Safe Drinking Water Act, the majority of commenters replied in the negative with several noting that building owners have zero recourse if the water provider is not in compliance with the Safe Drinking Water Act. One commenter expressed that if HUD seeks to verify the availability of safe and potable water for residents, the Department should

communicate with local water system administrators rather than with property owners and agents. One commenter stated that SDWA is designed to measure a water system's compliance with Federal standards, which the commenter finds lacking in several respects. This commenter stated that Federal lead standards, EPA enforceable limits, and maximum SDWA contaminant levels are out of date and do not reflect latest scientific evidence, with the result that some dangerous contaminants can be present in water within homes even though the water provided by the water system is free of the bacteria.

Some commenters supported the notion that HUD should verify SDWA compliance; one commenter strongly supported this idea. This commenter stated that HUD should create a uniform standard of water safety monitoring at HUD facilities nationwide. Another commenter opined that water safety should be determined using the guidelines of the EPA's Safe Drinking Water Act and that an inspector needs to ensure that the local municipal water supply authority is in compliance.

Those commenters who did suggest physical inspection criteria offered a number of recommendations. Multiple commenters suggested primary reliance on official reports from other governmental entities; one of these suggested that where there is no public water supply HUD's inspection should rely on appearance, odor and/or taste. Another commenter suggested that a basic turbidity test from randomly selected units at the property might give some immediate feedback for an inspection report about whether a plumbing issue might be impacting the potable drinking water, and that an inspector could also take a quick pH test at the same source. This same commenter suggested that privately sourced water could be sent to a laboratory for testing.

A commenter suggested that any Point of Use or Point of Entry treatment device should be identified and inspected to ensure it is properly installed and maintained, and that hot water tanks be inspected and drained, as appropriate. This commenter recommended inspection criteria for well water systems, including well inspection; proximity to and quality of any onsite or neighboring septic system; total coliform/microbial testing; lead and copper testing, and chemical testing for all known potential chemical contaminants in the aquifer.

*HUD Response:* HUD appreciates comments on how water is monitored, and the shared responsibility for

ensuring drinking water safety. HUD notes that drinking water requirements are not new to HUD standards. Requirements already exist within the HQS and UPCS regulations, with additional details in the HQS inspection guidance; the NSPIRE regulations consolidate and clarify the requirement. At this final rule stage, HUD is including a requirement that the unit provide safe drinking water, regardless of the source (well vs. municipal water supply). Additional information about this requirement is provided in the NSPIRE Standards notice proposed for comment on June 17, 2022.

When there is public health risk related to drinking water from a public source, the public water system is required under US Environmental Protection Agency (EPA) regulations<sup>11</sup> to notify its customers. Notice typically includes local media alerts, postings on public water system websites and alerts in water bills. Given this, HUD expects that PHAs, residents and landlords participating in the Section 8 programs will have a minimal burden to monitor public water safety. If a local public water system notifies a landlord or PHA that the public water is contaminated and recommends action, landlords participating in the Section 8 program are already expected to ensure that the action is taken. This same expectation applies to PHAs operating public housing. This rule standardizes both regulations to a single requirement and adopts the existing approved acceptability criteria for drinking water for all applicable programs.

HUD adopted the term "safe" to align its regulations with the term used under the Safe Drinking Water Act, as well as to support the broad HUD-wide goal to provide safe, habitable housing for residents. Water for drinking, bathing and other activities must be available to residents. After consideration of public comments, HUD has decided to continue to defer to EPA's determinations for allowable levels of drinking water contaminants, and what is considered safe. HUD expects that landlords, PHAs, and residents will be advised by a public water system, State or local health departments, or the EPA when the public water is unsafe and can rely on this determination without further testing. These alerts will be distributed through local media alerts, the public water system website or within water bills. PHAs and owners should be aware of local water safety alerts and take action to either implement recommendations or provided an alternate source of safe

<sup>11</sup> 40 CFR part 141, subpart I.

water, such as bottled water. Often, the impacted jurisdiction will provide bottled water for free. For more information about requirements for public notification, see <https://www.epa.gov/dwreginfo/lead-and-copper-rule>. Regarding the suggestion of a visual inspection for contamination or discoloration, this observation would not indicate if the water had high levels of lead. Additional details about the water inspection process will be provided in the NSPIRE Standards notice.

The NSPIRE rule, and the REAC physical inspection, does not require detailed reviews of documentation, and there is no current HUD regulatory requirement that PHAs and property owners maintain documentation of water and sewer payments or local water quality reports. This would be a substantial new administrative burden not contemplated in the proposed rule. Additionally, since this information is not federally standardized, it would add a significant time burden to the inspection. HUD has consulted with the EPA on whether it could monitor reporting in the Safe Drinking Water Information System (SDWIS), but the information reported is delayed, and may not indicate whether there is a current exposure risk. For example, when lead is identified through routine system monitoring, the public water supply can take actions to alter water chemistry to reduce leaching. In HUD's administrative notice, HUD intends only to include a requirement that PHAs and landlords be aware of local drinking water alerts that are already required under EPA regulations and to take action to implement an acceptability criteria variation (e.g., point of use water filtration) when necessary. These alerts are issued when actions taken by the public water system are not sufficient and there may be a risk of exposure. HUD also continues to evaluate means of using publicly available data to keep residents safe.

HUD declines to include a requirement under NSPIRE for inspection of water treatment devices, point of use filters, well systems, or water testing. Section 5.703(d)(1) requires that the unit include an adequate source of safe water and does not specify or establish different contaminant standards for whether the source is municipal or well. As discussed above in the preamble, HUD has removed the term "potable" and has clarified that safe drinking water must be provided in the kitchen.

### Question for Comment #3: Site and Neighborhood Standards

*HUD asked whether the site and neighborhood standards as found in 24 CFR 982.401(l), should be included in the regulation or only in the inspection standards. HUD also asked whether all of the explicit standards should be included or if there are certain site and neighborhood standards that HUD should consider changing. HUD received the following comments in response.*

#### *Site & Neighborhood Standards Generally*

Several commenters stated that PHAs should be held responsible for environmental conditions within their control and that the standards remain relevant because it may sometimes be necessary to invoke site and neighborhood standards when conditions are genuinely unsafe, especially for children. A commenter stated that site and neighborhood standards have historically been important to ensure a balanced distribution of public housing projects within a locality.

A commenter suggested that a regulation for a site & neighborhood inspection is unnecessary because most of the facilities already follow the HUD and Tax Credit guidelines to not build in areas of industry, railroad tracks or traffic congestion; another noted that it would not make sense to include these standards in the regulation when the vast majority of inspection standards will not be in the regulation. Another commenter pointed to the difficulty inspectors would have enforcing local site and neighborhood standards.

Commenters cautioned that these standards could be prejudicial against older housing and transit-oriented properties and suggested that historical buildings should be exempted from the testing standard to preserve the rarity and quality of materials and finishes in these buildings.

Commenters expressed concerns that site and neighborhood standards can be subjective and very hard to judge, unless an area clearly represents a serious health hazard or safety concern. Thus, commenters urged HUD to provide explicit standards and to clarify how it determines whether there is a danger because it is important for HUD to provide specific and measurable guidance so that PHAs are able to incorporate any changes into existing processes. A commenter urged HUD to write the regulations to specify that properties must be "reasonably free" of "serious adverse environmental

conditions"; another suggested HUD add "landslide" and "hill slide" to the term "mudslide" and cited to examples of HUD-assisted properties being vacated due to hill slide events in both public housing and project-based housing.

With respect to the Section 8 program, where there is no scoring system similar to the PHAS system, a commenter suggested HUD clarify whether these items require failure of an HQS inspection.

One commenter opined that the site and neighborhood standards should be included in the inspection standards and the regulation, because there are no qualifications for inspectors and leaving enforcement to individuals who can only rely on instructions provided by their locality would defeat the implementation of establishing a uniform standard. This commenter also opposed giving these inspectors discretion, which the commenter said would effectively render them legislators.

*HUD Response:* HUD appreciates the comments related to the importance of site and neighborhood standards to the NSPIRE rule. HUD believes that expanding the existing HQS site and neighborhood standards from § 982.401(l) to apply to additional programs would negatively impact existing properties for circumstances beyond their control and threaten already scarce affordable housing resources. With this final rule, the original text of § 982.401 is removed and the regulation refers to § 5.703. Site is included as the example "building site" at § 5.703(c). Neighborhood conditions are not directly included in § 5.703(c). The listed elements of the outside must be functionally adequate, operable, and free of health and safety hazards. The final subordinate NSPIRE Standards notice, to be published before this rule is effective, will provide more details on areas and components inspected. HUD will continue to update and publish guidance on other environmental hazards that are not fully addressed by NSPIRE, such as radon, lead-based paint, carbon monoxide, and other environmental health hazards. The NSPIRE inspection is not intended to serve as the only way HUD assesses compliance with all environmental health laws and related requirements. Compliance is verified through other oversight processes performed by different HUD staff. For example, radon is considered as part of certain environmental reviews conducted under 24 CFR parts 50 and 58. Because the revised § 982.401 will refer to the new § 5.703, the term "mudslide" is no

longer in regulation, and there is no need to add “landslide” or “hill slide” as examples in regulatory text. Finally, NSPIRE inspections will include the elements identified as “outside,” including the site as provided in the NSPIRE Standards notice. But the NSPIRE inspection will not include environmental sampling. The focus of NSPIRE is more toward residents’ units, where residents spend the most time.

Inspectors using the NSPIRE standards will be trained in the standards and have experience in performing housing inspections. The final NSPIRE Standards notice will provide guidance on what to evaluate, and the NSPIRE Scoring notice will provide factors for scoring. A software tool will be available to inspectors and PHAs to help ensure assessments are consistent and accurate. Property owners and managers will continue to have a process to appeal physical inspection scores to HUD, and REAC will continue to have a quality assurance team to monitor inspection scoring and trends. The process for appeals is provided in this final rule at § 5.711(c), (d) and (e) and the Administrative Procedures notice.

#### *Environmental Conditions*

Many commenters stated that the property or PHA should not be held accountable for adverse environmental conditions outside of its control, such as flooding, poor drainage, sewage hazards, mudslides, air pollution, smoke or dust, excessive noise of vehicular traffic, and issues with adjacent lots or buildings. A commenter noted that property owners’ ability to address these issues may be restricted by local laws. Another noted that fire hazards, garbage and infestations can be the result of tenant behaviors within their units, common areas or the site grounds.

Commenters pointed out that if properties are penalized for these issues, the voucher program may have fewer units available for families as landlords are increasingly frustrated with the inspection process. One commenter stated the neighborhood standards may also preclude provision of assistance to existing homeowners in substandard housing conditions that reside in rural communities where drainage, streets, sidewalks and other neighborhood improvements are not found or also require improvement.

Commenters suggested that the site and neighborhood standards should be considered for properties only at the time of development, prior to final endorsement, or prior to entering into a rental subsidy contract.

*HUD Response:* HUD appreciates the comments regarding site and neighborhood standards and environmental conditions that may be outside the control of the property owner or PHA. In addition to HUD’s responses above, NSPIRE inspections and scoring are more focused on the units, versus other inside and outside areas. This is because the unit is where residents spend most of their time, and the safety and habitability of the unit is critical. Additional details on inspectable areas and deficiencies were proposed for comment in the subordinate NSPIRE Standards notice and will be finalized before the rule is effective.

#### **Questions for Comment #4–11 on HOME and HTF**

*HUD asked a number of related questions pertaining to minimum housing condition standards, minimum deficiencies, and other appropriate standards across HOME and HTF, including HOME Tenant-based rental assistance (TBRA) properties, in a variety of contexts (e.g., rehabilitation, rental, home ownership and affordability period) to solicit feedback on appropriate standards to ensure that HOME-assisted and HTF-assisted housing remains decent, safe, sanitary and in good repair.*

#### *Comments Regarding HOME and HTF Standards Generally*

Across the different scenarios presented, several commenters expressed a need for a uniform, consistent set of standards, not only for HOME and HTF, but across all federally assisted housing programs. One commenter stated that minimum standards should not be asymmetrical depending on program or resident type, but broad sweeping to fit all sorts of housing units. The same commenter recommended that inspectors for HOME and HTF programs be provided clear definitions to limit firsthand interpretations of the guidance as well as appropriate supplemental training on future guidance.

*HUD Response:* HUD appreciates and agrees with the comment with respect to consistency and has aligned standards with only minor exceptions. The NSPIRE rule aligns HOME and HTF standards with other HUD-assisted housing programs subject to NSPIRE. There will be some differences by project type in certain cases (e.g., rental project, homebuyer acquisition, or units occupied by tenants receiving HOME TBRA). While the NSPIRE rule aligns standards for HUD-assisted housing programs where these programs share

common attributes (e.g., within the dwelling unit), HUD agrees with comments pointing out that the minimum deficiencies that must be corrected in a HOME- or HTF-assisted project should vary in certain cases. This is because NSPIRE includes standards for areas or components of a Multifamily building that do not exist in a single unit assisted with HOME TBRA or HOME or HTF-assisted single-family housing of one to four units. In addition, HOME and HTF may be used to assist a homebuyer to acquire housing, which is a fundamentally different type of housing project compared to the HUD rental programs for which NSPIRE is designed. HUD is concerned that unduly onerous property standards may severely limit the choice of unit for an individual or family receiving assistance for homebuyer acquisition. It is HUD’s intent to impose property standards that ensure both HOME- or HTF-assisted homebuyer acquisition projects are decent, safe, sanitary and in good repair but also sustainable so that the homebuyers are not subject to the financial burden of a system replacement or major repairs soon after acquisition.

Consequently, HUD has determined that it is necessary to impose HOME and HTF minimum property standards consistent with NSPIRE’s focus on safety and habitability, but which vary based on project type to balance the need for both quality and availability of housing. As requested by commenters, HUD will provide additional guidance and training to ensure that all PJs and HTF grantees understand the property standards requirements. HUD’s Office of Community Planning and Development (“CPD Office”) will issue an NSPIRE notice describing the applicability of the NSPIRE Standards for HOME and HTF.

#### *Comments Regarding Minimum Housing Condition Standards for HOME and HTF Housing*

Some commenters discussed the suitability of the current HQS as an appropriate standard to ensure that the housing remains decent, safe, sanitary and in good repair. One commenter believed that HQS in and of itself could apply across the programs covered by the proposed rule. Another commenter stated that HQS, in combination with the current HomeFirst inspection form, would establish a robust minimum housing condition standard.

One commenter recommended adoption of International Residential Code (IRC) for single family new construction projects and rehabilitation projects. With respect to rehabilitation, the commenter further recommended

inclusion of minimum health and safety standards in addition to IRC, as not all health and safety concerns are addressed by IRC rehabilitation requirements.

With respect to HOME TBRA specifically, the commenter urged HUD to consider that many participants elect to reside in single-family housing that may not meet the requirements set forth for HOME rental properties and expressed an opinion that existing Housing Quality Standards are well suited to both homebuyer, acquisition only, and HOME TBRA projects.

A commenter recommended that HUD include § 982.401(l) and (h) and other environmental hazard considerations.

*HUD Response:* HUD understands that some commenters prefer HQS as a standard for ensuring that HOME- and HTF-assisted housing is decent, safe, sanitary and in good repair upon completion and throughout the period of affordability for rental housing. HUD believes that the transition to NSPIRE will retain what commenters appreciate about HQS while accomplishing NSPIRE's goal of aligning standards across HUD programs.

For the HOME and HTF programs, CPD will issue a notice to implement the NSPIRE Standards and identify deficiencies related to the NSPIRE Standards for these specific programs. In CPD's experience with HQS as a minimum property and inspection standard for HOME TBRA units and certain HOME and HTF rental projects, HOME- and HTF-assisted housing have different statutory requirements than other NSPIRE programs and therefore, other factors that must be considered in implementing revised property standards. This rule revises the HQS regulations at § 982.401 to point to § 5.703. Due to this, HUD will implement requirements for HOME- and HTF-assisted projects that limit the applicability of the NSPIRE Standards to accommodate program-specific requirements.

HOME and HTF programs are formula block grants that allow for local decision-making by the State and local governments that administer these programs. Therefore, HOME and HTF cannot impose property standard requirements that ignore State and local codes. This requirement for compliance with State and local codes is also statutory under the HOME program. Consequently, it is not possible for the NSPIRE Standards to replace State and local codes in HOME and HTF-assisted projects. In the absence of applicable State or local codes, HOME and HTF program regulations apply the IRC or International Building Code (IBC) of the

International Code Council to new construction projects, as applicable to the type of housing, and the International Existing Building Code (IEBC) of the International Code Council to rehabilitation projects, as applicable.

References in HOME to § 982.401(l) and (h) and other environmental hazard considerations are now covered by § 5.703(c) and have been updated. HUD agrees that elements of § 982.401(l) and (h) and other environmental hazards are important and will be addressed in the supplemental CPD NSPIRE notice that will apply to HOME and HTF.

#### *Comments Comparing NSPIRE Standards to HOME and HTF Housing and Minimum Deficiencies*

One commenter, in comparing the NSPIRE Standards to minimum deficiencies that must be corrected in HOME- and HTF-assisted rehabilitation projects at §§ 92.251(b) and 93.301(b) or which must be corrected prior to HOME- and HTF-assisted homebuyer acquisition of standard housing, opined that the HomeFirst inspection form meets or exceeds the NSPIRE standards for minimum deficiencies that must be corrected since it incorporates State and local standards of housing safety and maintenance. Another commenter stated that there should not be a minimum or maximum of deficiencies that must be corrected during an onsite inspection; rather, there should be a system in place by which as many hazards are identified in a home, evaluated, and prioritized based on their severity for potential health and safety outcomes affecting the occupants. Once there is a prioritized list, the owner would address those hazards in the order of outcome severity. The same commenter specifically noted that addressing lead hazards should be part of that high standard for housing assisted with HOME or HTF, and that lead hazards assessed should include lead-based paint, lead in the drinking water with point of use testing, and soil contamination.

With respect to whether HUD should establish different minimum deficiencies that must be corrected in HOME- or HTF-assisted rental housing and homebuyer or owner-occupied housing rehabilitation projects at §§ 92.251(b) and 93.301(b), a commenter stated that instead of having minimum deficiencies that must be corrected, the property owner/manager should address the hazards based on the severity (*i.e.*, extreme, severe, serious, or moderate) of potential health and safety outcomes affecting the occupants.

*HUD Response:* Under the HOME and HTF regulations, an owner of a rental

property must immediately correct health and safety deficiencies. In addition, the lead-based paint requirements at 24 CFR part 35 continue to apply to HOME and HTF-assisted rehabilitation projects and during the period of affordability for rental projects; these regulations are not proposed for revision and this final rule includes cross-references to the applicable sections of part 35, including subparts B, J, K, M, and R. HUD disagrees that the programs should not set minimum deficiencies that must be corrected following an onsite inspection of rental housing during the period of affordability. If HOME or HTF funds are invested in a rental development project, HUD must ensure that the project remains decent, safe, sanitary and in good repair throughout the period of affordability. This is a statutory requirement for HOME. Furthermore, the HOME and HTF programs require that PJs and HTF grantees underwrite a rehabilitation or new construction rental project to ensure that funding is available to make necessary repairs throughout the period of affordability. Therefore, it is reasonable to expect HOME and HTF projects to support necessary repairs to maintain the housing at a standard that meets HOME and HTF minimum requirements and the PJ or HTF grantee's ongoing property standards.

HUD does not agree that the HQS, in combination with the current HomeFirst inspection form, would meet the new standards established with the NSPIRE final rule.

#### *Comments Regarding Minimum Deficiencies for Small HOME and HTF Rehabilitation Projects*

With respect to whether HUD should establish different minimum deficiencies that must be corrected in large and small HOME- or HTF-assisted rehabilitation projects at § 92.251(b) and § 93.301(b), commenters replied in the negative, and generally repeated the feeling that standards should be uniform across programs and occupancy categories. With respect to how HUD should define a large housing project, one commenter suggested that the appropriate threshold is 40 or more units.

*HUD Response:* HUD agrees with commenters and will not establish different minimum deficiencies for large and small HOME- and HTF-assisted rehabilitation projects in this final rule.

*Comments Regarding Minimum Deficiencies That Must Be Corrected for HOME or HTF Housing*

With respect to whether HUD should establish different minimum deficiencies that must be corrected for HOME or HTF-assisted rehabilitation and homebuyer or owner-occupied acquisition of standard housing projects at § 92.251(c)(3) and § 93.301(c)(3), one commenter opined that no updates to the minimum deficiency standards are recommended at this time.

Another commenter responded in the affirmative, noting that the current requirement for single-family housing to meet the requirements of UPCS includes inspecting for non-applicable items, and exceeds the standard for other federally assisted or insured mortgage programs. The commenter recommended that units for acquisition be subject only to homebuyer inspections as required by FHA financing, and not subject to a separate standard.

*HUD Response:* Updates to the required minimum deficiencies that must be corrected in a HOME- or HTF-assisted rehabilitation or homebuyer acquisition project are necessary because the current regulation references UPCS, which will no longer exist when this rule becomes effective. HUD agrees with the commenter that minimum deficiencies to be corrected should vary based on project type in certain cases because not all the standards of NSPIRE, which was developed for ongoing inspections of Multifamily rental developments, will apply to single-family housing.

*Comments Regarding Minimum HOME TBRA Written Property Standards*

With respect to whether HUD should establish minimum written property standards requirements for housing occupied by tenants receiving HOME TBRA at § 92.251(f) that exceed or are different than minimum requirements for the ongoing condition of HOME-assisted rental housing, one commenter noted that tenants of HOME TBRA often reside in single-family housing rather than in multifamily rental developments and that the use of a standard that is heavily focused on large rental developments, such as UPCS, would include items that are not present in single-family housing, and may neglect to fully inspect for hazards that are generally only present in single-family housing.

With respect to whether HUD, in the alternative, should apply the NSPIRE standards (not to include the inspection procedures, administrative processes for scoring and ranking, or the enforcement

requirements of NSPIRE) to housing occupied by tenants assisted with HOME TBRA at § 92.251(f), one commenter stated that this was a reasonable approach. The commenter stated that HUD can apply NSPIRE standards but allow local jurisdictions to establish stronger local standards which would apply in that jurisdiction. The NSPIRE standard should be a minimum, but if there are higher quality standards that local jurisdictions establish, those should be allowable as well. Another commenter replied in the negative, stating that HUD should treat this situation consistent with the proposed rule for HCV and PBV, and not another standard.

In response to whether another national housing quality or condition standard exists that HUD should apply to housing occupied by tenants assisted with HOME TBRA, one commenter recommended the use of the same standard for HOME TBRA as for the Section 8 HCV program, even if this standard is different than the standard for HOME rental projects. The commenter reasoned that HOME TBRA closely mirrors the Section 8 HCV program, and both programs are often administered by the same agencies, allowing them to utilize one common standard that is most applicable to the project type.

*HUD Response:* HUD agrees with commenters who requested consistency. The NSPIRE rule establishes standards that will cover all listed programs, with exceptions only where there are differing statutory or programmatic requirements. For example, the regulation at § 92.251(b)(1)(viii) continues to exclude HOME-assisted projects and units from using the scoring, item weights, criticality, and other requirements contained in §§ 5.705–5.713. Additionally, HOME PJs must create their own ongoing property standards for HOME rental housing or housing occupied by tenants receiving HOME TBRA, which must comply with State and local code requirements and ordinances. Where there are no applicable State or local code requirements and ordinances, the HOME PJ will be required to inspect the property so that the property does not contain the specific deficiencies prescribed by HUD based on the applicable standards in 5.703 and published in the **Federal Register**. By doing this, HUD is establishing c HOME PJs require owners maintain the housing as decent, safe, and sanitary housing in good repair.

**Question for Comment #12: Special Housing**

*HUD asked whether the application of unique standards to certain specific special types of housing (i.e., single room occupancy housing; congregate housing; shared housing; and manufactured homes) in the HCV, PBV, and Moderate Rehabilitation Programs should be expanded to apply to CoC, ESG, and HOPWA programs as well.*

Two commenters expressed general agreement with the expansion of the unique standards; however, one of these commenters limited endorsement of the application of the unique standards to CoC PBRA. One commenter stated that the unique standards should be expanded to apply to CoC, ESG, and HOPWA programs. The commenter opined that if a recipient of CoC, ESG, or HOPWA funding determines that using a special type of housing is the best course of action for a specific household, then they should be able to use that type of housing and not be penalized through poor inspection scores based off of standards that do not make sense for the unit. The commenter also noted that applying the unique standards to CoC, ESG, and HOPWA will help standardize inspection protocols across HUD programs.

One commenter stated that the unique standards should apply to CoC, ESG, and HOPWA programs in order to fulfill HUD's intent to align inspection requirements for all housing assistance programs to decrease the complexity and uncertainty associated with participating in HUD's programs that may deter some owners from future involvement, as well as to decrease regulatory burden. The commenter further suggested that HUD consider other housing types recently implemented by municipalities to address their housing crises such as the approval of Accessory Dwelling Units.

One commenter stated that the NSPIRE protocol should consider universally accepted norms associated with healthcare, assisted living and memory care occupancies, and that these should include specific allowances for egress issues associated with normal elopement risk reduction inherent to these facilities. The commenter further stated that the health care facility concept of "RACE" (Rescue, Alarm, Contain and Extinguish) should be accepted by NSPIRE as a standard method of fire and life safety within healthcare and senior facilities, greatly reducing the necessity of window egress exits.

One commenter stated that the unique housing standards in part 982 should

not be applied to ESG since the minimum standards for permanent housing in § 576.403 provide more flexibility for the program participant and consistency for the administrator. The commenter also recommended that the proposed addition of § 576.403(d) should be revised to state, “for the first 30 days in which a program participant receives homelessness prevention assistance, the recipient or subrecipient may provide services under § 576.105(b) and § 576.106 to help the program participant remain in their unit without inspecting the unit or determining whether it meets the requirement in this section.” The commenter reasoned that the payment of rental arrears or rental assistance under § 576.106 are often necessary to prevent eviction, and that requiring the habitability inspection within 30 days of assistance while also providing rental arrears or assistance would decrease the disruptive process of eviction. The commenter recommend further that HUD provide guidance about what resolution is required of a grantee if the unit that was assisted in the 30-day period does not meet the standard but should not require repayment of assistance provided during that term.

*HUD Response:* HUD appreciates the comments related to special housing types and the needs of participants in tenant-based rental assistance, as well as the feedback about consistent standards across housing programs, including expanding unique standards to certain types of housing within CoC, ESG and HOPWA programs. The NSPIRE Standards will apply to these programs, with some limitations that will be described in the CPD NSPIRE notices. For the HCV and PBV programs, Section 982.605 continues to allow for alternate requirements for sanitary facilities, food preparation, and space and security if there is no applicable local code standard for SRO housing. Housing that meets the affirmative habitability standards in § 5.703(d) can be eligible for HUD assistance, including Accessory Dwelling Units. With alignment of housing standards, the Department will better focus on habitability and the health and safety of residents.

With respect to universally accepted norms associated with health care, HUD evaluated many of these norms including RACE. Facilities that need to keep doors or windows locked for resident safety (e.g., memory care facilities) or to comply with other legal requirements, such as Federal civil rights laws, will be allowed to request a technical correction and score adjustment after the inspection. More information will be in the

Administrative Procedures notice. In addition, § 5.703(d) of this rule requires smoke detectors consistent with the requirements in NFPA 72, and more information will be provided in the NSPIRE Standards notice.

HUD will issue additional guidance on § 576.403(f) as pertains to payment of rental arrears or rental assistance and preventing evictions.

#### **Question for Comment #13: Affirmative Requirements**

*HUD asked for input with respect to the inclusion of certain affirmative requirements at the final rule stage by adding deficiencies for the lack of a presence of certain specific features in HUD-assisted units. Specifically, HUD asked for input related to electrical outlets and switches; GFCIs and AFCIs; HVAC (permanently installed heating source); guardrails; and lighting.*

#### *General Comments*

Two commenters noted their general agreement with all of HUD’s suggestions, without providing any specific comments. Many commenters sounded a common theme that HUD should weigh very carefully any attempt to introduce affirmative requirements across the entire portfolio of HUD-assisted housing, in light of all of the relevant considerations to the differences in such housing. One common theme was centered on the difference between older and newer housing. For example, one commenter noted that most new construction units have more than enough electrical outlets in each bedroom and living room. However, older cities, such as New York City, have aging housing stock which might not support multiple new outlets without upgrading to a new wiring system. Another commenter opined that properties built in the 1940s should not be held to the same standards as those more recently built, and that even those that may have undergone some modernization since initially built were modernized to the codes and standards of the time during which they were modernized. The commenter pointed out that to hold older properties to the same standards of recent buildings would be a financial burden and that the PHA has neither the funds nor the staff to stay in compliance and would discourage private property owners from participating in HUD programs.

Another common theme related to suggestions for HUD restraint centered around the existence of various housing codes, which commenters argued obviated the need for HUD to impose additional requirements. For example, one commenter pointed out that HUD’s

proposed requirements would not be in alignment with local code and would set higher expectations than local code, which could have far-reaching implications on the development and maintenance of properties and lead to much higher costs. Another commenter opined that in some cases the proposed changes represent very significant upgrades or overhauls and urged HUD to either defer to local building codes, or to slowly phase in the affirmative safety requirements, as well as to consider approving additional project or capital funds to cover the costs of these upgrades. Two commenters noted that to the extent that existing properties are subject to new standards, HUD must refrain from penalizing (unintentionally or otherwise) PHAs, owners, and operators that may not have funds for upgrades, particularly when those properties are in compliance with local/State codes which reflect local needs and conditions. Commenters suggested that the electrical requirements should match the code at the time the building was built, and that requiring electrical upgrades to existing building would be a financial hardship on building owners unless the building is being renovated. A commenter expressed that HUD should align the proposed requirements to the UCC and PHA’s local codes.

With respect to the proposed addition of new standards, generally, one commenter noted that some owners with older properties may decide not to participate if HUD requires significant upgrades to their units that they are not required to perform if they rent to someone in the private market. Another commenter noted that funding to maintain and improve properties is in limited supply, and that properties that are compliant under current standards should be considered compliant under the new standards, and that any new standards should apply only to new construction and properties that undergo renovation. One commenter agreed that all potential deficiencies that HUD is considering appear to be reasonable for safety considerations, but noted that to the extent that existing properties are subject to new standards, PHAs, owners and operators should have an ample notice period to bring their units into compliance. Another commenter opined that the proposed requirements could create new costs for PHAs and limit the supply of housing available to voucher holders. As such, HUD should assess the total cost to PHAs to comply. One commenter, while agreeing that the proposed features may be necessary, cautioned that the cost to produce the features must be heavily



weighed in view of additional affordable units lost versus created or preserved, and that dollars invested in these features will ultimately reduce the available subsidies for those applicants waiting to be housed, further straining American's scarce affordable housing stock.

*HUD Response:* HUD appreciates the comments about differences in housing stock related to age and location and reaffirms that the NSPIRE Standards will balance the need for housing with the mission to ensure that the housing is decent, safe, sanitary and in good repair, as well as the challenge of having consistent housing standards across programs with very different levels of Federal investment and assistance. HUD recognizes, and agrees with the commenters, that if inspection standards and process for tenant-based programs are onerous and delay lease up, private landlords may decline to accept a voucher and lease to other renters.

HUD also recognizes the challenge of meeting State or local housing codes for properties that will be covered by the NSPIRE Standards. Most importantly, the forthcoming NSPIRE Standards will apply nationally and provide standards for areas where there are no codes or safety requirements. In other areas, the State or local requirements may be more or less stringent. Often, State or local requirements account for special conditions in that jurisdiction such as local climate variation. Where a State or local requirement is more stringent than NSPIRE, the property must meet that requirement as well as the NSPIRE Standards.

With respect to comments regarding timelines to correct identified deficiencies, and the ability of property owners or PHAs to fund required renovations, the available time frame for response will vary depending on the deficiency, the program, and the process. In this final rule, HUD has revised "severe health and safety" to LT. HUD also developed a secondary category for other severe, but not LT deficiencies. Where a LT deficiency as described in § 5.711(c) is identified, the owner or PHA must correct it in 24 hours. For the HCV program, response times for LT deficiencies must be corrected in accordance with the HOTMA statute. HUD will discuss this matter further in the final NSPIRE standards. Other deficiencies can be resolved as described in existing program regulations. Those regulations are not included in this rulemaking for revision. HUD recognizes that standards should include reasonable expectations for repair, and the need for work to be

completed quickly and affordably. These expectations will be described in the Administrative Procedures notice which will be published before this final rule takes effect.

#### *Comments Regarding the Electrical Outlet and Switch Requirement*

Two commenters referred expressly to the presence of extension cords. One of them, in agreeing with the proposed requirement, explained that inadequate number of outlets within all habitable rooms leads the occupant to rely on the usage of power-strips and extension cords, and that these power strips and extension cords are often overloaded with plugs from multiple appliances, a condition that could lead to overheating and potential electrical fires. The commenter further noted that the presence of such cords is also the cause of trips and falls hazards which significantly affect elderly occupants. The other stated that the proposed requirement should not be addressed as an issue unless there are extension cords that could cause a trip hazard.

Several commenters raised the issues of the age of the property in question. One commenter stated that meeting this requirement may be challenging in older units that do not have either two electrical units or an electrical unit and a permanent light in all habitable rooms, as older buildings may have to undergo substantial electrical work on the unit, adding significant cost and burden to meeting the standard. Another commenter stated that many older units include bedrooms where there is only one outlet and no overhead lighting. One commenter specifically noted that the age of the building should be considered when determining the distance of the outlet to the sink. One commenter felt that establishing minimum standards to be maintained by properties that have already been constructed and under contract as affordable housing for decades exceeds the reach of an inspection which is supposed to ensure the property is being adequately maintained as safe, decent, and sanitary, and crosses into the realm of specifying how that property should have been constructed instead of confirming the adequacy of its maintenance.

Two commenters specifically expressed concerns with respect to historic properties. One noted that, because insured buildings are so diverse in age and design, to add this requirement would be a hardship on owners especially in older historic occupancies; the other opined that historic buildings should be exempted from this proposed requirement in order

to preserve the high quality of fixtures and materials.

One commenter expressed that the rationale in the rule (safety, usability, and illumination) demonstrates why a one-size-fits-all approach is inappropriate and opined that HUD should attempt to create standards around safety, usability, and illumination or demonstrate, with data, why the proposed requirements are necessary before adding the proposed deficiency. One commenter, while expressing general support for the proposed requirement, noted that wiring a second outlet can represent a significant undertaking, and therefore urged HUD to incorporate a mechanism for providing relief for housing under existing rental assistance contracts which may not have been built/renovated to this standard, providing a grace period until improvements can be made.

*HUD Response:* HUD appreciates feedback about the question of adding a deficiency for an inadequate number of outlets. HUD took these comments into consideration in drafting the proposed Standards notice and will address this matter more fully in the final NSPIRE Standards notice.

#### *Comments Regarding the GFCI & AFCI Requirement*

As with "electrical outlet and switch," many of the comments on GFCI and AFCI centered on issues of existing codes and/or implementation with respect to older properties. One commenter noted that while new and rehabilitated properties are in compliance with this standard, older properties that have not been upgraded may not be able to comply. Specifically, a commenter noted that bathrooms in older properties tend to be smaller and built before the era of ground fault indicators, but it is likely that GFCIs were installed at a later date during an electrical modernization, and that to now require that an outlet be located more than 6 feet from a shower or sink or be upgraded with a GFCI is not only unreasonable but unfeasible as well.

Another commenter repeated its position that imposition of this proposed requirement crosses into the realm of specifying how that property should have been constructed instead of confirming the adequacy of its maintenance. Commenters stated that GFCI outlet requirement should be grandfathered, *i.e.*, required where minimum rehabilitation thresholds for modification have been surpassed and that, if required in older Section 8 HCV units, owner participation may be discouraged due to prohibitive costs to

modify. One commenter stated that it does not believe that owners of older construction (pre-1975) housing units with proper operating outlets need to be forced to upgrade to GFCI and AFCI outlets in order for the unit to pass inspection and that, if HUD decides to move forward with this requirement, additional capital resources should be made available to convert to this protection. The commenter further urged that all NSPIRE inspectors should be equipped with the proper equipment to test the GFCI and AFCI outlets and not be reliant on a visual inspection.

With respect to AFCI in particular, two commenters noted that AFCI protection is a newer concept and would be burdensome and costly to install in older buildings. Another commenter, while supporting the GFCI proposal, distinguished AFCI as a higher standard that represents a significant undertaking because it requires the removal and replacement of circuit breakers. The commenter encouraged HUD to defer to local building code requirements rather than imposing a blanket AFCI requirement, and that, if the AFCI requirement is imposed, HUD should incorporate a mechanism for providing relief for housing under existing rental assistance contracts which may not have been built/renovated to this standard, providing a grace period until improvements can be made.

Several commenters provided comments with respect to the GFCI location standard (*i.e.*, within 6 feet of sinks, tubs, showers; or exterior, garage, or unfinished basement areas). Two commenters stated that while it is reasonable to expect GFCI protection when an outlet is within 6 feet of water or on the exterior of the building, it does not believe it is necessary to require GFCI protection in garages and unfinished basement areas.

With respect to refrigerators, a commenter questioned the need for GFCI protection as they are often located within 6 feet of a sink but are on their own dedicated circuit which does not have a GFCI installed. The commenter felt that such a requirement would be confusing.

*HUD Response:* HUD agrees that ARC Fault Circuit Interrupter (AFCI) should not be required in existing buildings. The ARC Fault Circuit Interrupter (AFCI) standard under consideration does not require the installation of AFCI breakers where they are not present. The standard requires the test button, when present, to function properly when pressed.

With respect to the physical placement of Ground Fault Circuit

Interrupter (GFCI) protected outlets or breakers, HUD continues to believe that Ground Fault Circuit Interrupter (GFCI) protected outlets or breakers should be a requirement near water sources as specified in the current Electrical—Outlet and Switch standard<sup>12</sup> HUD agrees that major appliances do not need to be plugged into a GFCI outlet. HUD will address this matter further in the final NSPIRE Standards notice. The requirement for GFCI outlets was added to the affirmative requirements in § 5.703(b), (c) and (d).

#### *Comments Regarding HVAC (Permanently Installed Heating Source)*

Several commenters expressed general approval of including a requirement for a permanently installed heating source and suggested there should be a deficiency for lack of proper heating. One commenter opined that because not having heat could be a life-threatening situation, not having a working and reliable heating system should be a deficiency; another pointed out that use of a portable heater (with HUD approval) is generally approved only in rural areas with warm climates, and that HUD should include a requirement for a permanently installed heat source. Another agreed that all units should have a heating source but suggested that HUD define this to include a properly installed and vented wood stove as a permanent heating source. One commenter urged consideration for existing properties which do not meet this standard and are not going through a substantial rehabilitation and suggested that it might be appropriate to exclude existing developments from the proposed requirement.

Other commenters differed. Two commenters stated that the requirement would greatly burden older and historic homes that do not have permanent heat sources installed, and that it would be more reasonable to require heating to be UL rated for use as a heating device so long as it is in safe, operable condition. One commenter pointed out that many areas do not require the use of HVAC systems to maintain a living space at a safe temperature, and that forcing tropical properties to install heating equipment and polar communities to install air conditioning is wasteful and unnecessarily complicates property maintenance. The commenter suggested that establishing that a target

temperature range be attainable would be a more cost-effective manner of protecting stakeholder interests.

One commenter stated that the heating source requirement is addressed under flammable materials and that the proposed requirement would be redundant and should be eliminated.

*HUD Response:* HUD agrees with the comments regarding the importance of properly functioning heating systems. Adequate heat is essential for the health and comfort of residents. The NSPIRE HVAC standard will include a deficiency for a minimum temperature requirement during the winter to prevent the potential negative health and safety effects of cold temperatures, including hypothermia, which can be fatal. HUD has replaced language originally in § 982.401(e) regarding the “thermal environment” with a requirement in § 5.703(e)(1) that the unit not be subject to “extreme temperatures” and will finalize provisions to meet the requirement in the NSPIRE standards.

HUD appreciates feedback particularly regarding tropical climates and will take it into consideration for future standards iterations. Additional consideration may be given to areas with extreme cold weather that falls within the 3rd standard deviation of winter temperatures. This will be revisited in subordinate Standards notices. HUD agrees that presence of air conditioning units should not currently be a requirement. The proposed NSPIRE HVAC standard does not include a requirement for air conditioning, just that installed AC units provide cool air, which is specified as lower than room temperature. NSPIRE does not have a deficiency for a maximum temperature requirement during the summer that is analogous to the minimum temperature winter requirement for heat. Where State or local jurisdictions have such requirements, covered programs must follow the more stringent requirement.

HUD does not agree with commenters that suggested that portable space heaters or fireplaces should be allowable as sources of heat. Portable space heaters, electric and fuel burning, have been associated with property fires and carbon monoxide poisoning. Fires and carbon monoxide poisoning resulting from space heater usage have caused serious injuries and deaths. Space heaters have also caused substantial property damage to properties throughout the United States sometimes leading to the complete loss of housing. Residents without adequate heating have occasionally used gas and electric ovens to provide heat, which have resulted in property fires and

<sup>12</sup> Electrical Safety Foundation International (ESFI), “Ground Fault Circuit Interrupters: Preventing Electrocutation Since 1973” <https://www.esfi.org/ground-fault-circuit-interrupters-preventing-electrocutation-since-1971/> (Last accessed May 2, 2022).

carbon monoxide poisonings as well. Requiring a properly functioning permanent heating source as an affirmative requirement in § 5.703(c) removes the health and safety risks associated with portable space heaters.

HUD also does not agree that a fireplace should be considered as a permanent heating source. Permanent heating sources are typically specified as being self-fueled. They are permanently affixed within the unit or building, safely connected to the unit or building electrical system, thermostatically controlled by the unit or building and appropriate for the size of the unit. The energy source for a permanent heating system can be electric, gas or oil. A fireplace does not meet the self-fueled criteria. Fireplaces also do not evenly distribute heated air throughout a property as effectively as permanently installed heating sources and are one of the leading causes of heating system caused fires in properties.

HUD notes that there have been instances of properties experiencing a heating emergency if a boiler or furnaces fail. In these situations, a temporary, back up heating source may be necessary.

#### *Comments Regarding the Guardrail Requirement*

While some commenters supported the proposed requirement, several noted the need for additional details. Two commenters stated that the requirement needs to have a minimum horizontal distance associated with it within which the 30-inch vertical drop exists; one recommended that HUD better explain the proposed requirement depending on site conditions such as hills, slopes, *etc.*; otherwise, the requirement could adversely affect the scoring while posing no threats to the residents or general public. One commenter noted that because a 30" drop over a 2" run is dramatically different from a 30" drop over a 20" run, a better definition of conditions requiring a railing would be helpful. The same commenter felt that the standard for handrails on an exterior ramp are excessively vague and in need of clarification about what constitutes a ramp versus an inclined sidewalk. One commenter requested additional details for the design of the railing, such as height, material, presence of balusters/spindles, *etc.*

One commenter stated that guardrails should be installed in elderly or disabled facilities only, and not in family facilities. One commenter suggested that HUD collect data to evaluate the costs associated with the proposed guardrail requirement, as it

could impose significant financial burdens on certain properties, and HUD should perform a comprehensive assessment of the potential impacts of this proposal before implementation. The commenter indicated support for a guardrail adjacent to a "walking surface," but not to an area of raised grass (*e.g.*, single family home with a front yard where there is a low retaining wall by the sidewalk).

*HUD Response:* HUD appreciates the commenters' feedback. Guardrails were added as an affirmative requirement in § 5.703, so they apply to all housing covered by that section. In addition, all HUD-assisted housing must comply with accessibility requirements, where applicable, including Section 504, the Americans with Disabilities Act, and the Fair Housing Act. The Section 504 accessibility standards, which are the Uniform Federal Accessibility Standards or the 2010 ADA Standards for Accessible Design as specified in the Deeming Notice (79 FR 29,671, May 23, 2014), have certain technical requirements for guardrails (referred to as handrails under the Federal accessibility standards) for ramps. In general, trip and fall related injuries occur with high frequency across multiple age groups throughout the country. These injuries result in emergency room visits, life altering impacts and sometimes death. Installing guardrails in higher risk walking locations will decrease the risk for residents throughout the HUD portfolio. The deficiency criteria for guardrails are closely aligned with housing codes throughout the country. The deficiency criteria reflect observable conditions documented during extensive field testing and demonstration inspections. HUD is not including specifications for balusters or spacing for vertical railing within the guardrail due to variations in building code requirements over time across the HUD property portfolio.

#### *Comments Regarding the Interior Lighting Requirement*

Several commenters were in general agreement with the proposed requirement. Two commenters expressed general agreement with the proposed requirement but opined that special considerations should be allowed for historic buildings or other special circumstances related to older buildings. One commenter agreed with the proposed requirement and added that similar consideration should be given to adequate illumination on interior stairs and to some extent on exterior entrances/stairs. The commenter further opined that a standard should be provided with

respect to what constitutes proper lighting (*e.g.*, lumens). One commenter stated that the rule should explicitly require a light fixture in the bathroom.

One commenter stated that there are already HUD guidelines for lights installed in bathrooms and kitchens, and that they are also included in building codes. One commenter urged that if HUD moves forward with this requirement, consideration be given to existing properties which do not meet this standard and are not going through a substantial rehabilitation.

*HUD Response:* HUD appreciates the comments regarding the safety and well-being of residents and quality of the HUD-assisted housing stock. Without artificial illumination, residents may not have a means of illumination at night when natural light is not available. Lighting is critical for safe egress during a potentially life-threatening emergency, allows people to see unsanitary and unsafe conditions, and thus leads to a healthier and safer living environment. Proper lighting also removes usability barriers allowing people to fully utilize the features of the built environment. HUD will take this feedback into consideration as it drafts the final Standards notice, which will be subject to further public comment.

With respect to historic properties, HUD's position is that a light source in the kitchen and bathrooms is the minimum standard for health and safety and has added this as an affirmative requirement in § 5.703. In the rare case that a historic property designation would not permit a permanent light fixture in the kitchen and bathroom, the PHA or owner may apply to HUD for a waiver of this affirmative requirement. If the unit is occupied, HUD will suspend the correction timeframe until the waiver is reviewed.

#### **Question for Comment #14: Risk-Based Annual Inspection Requirement Expansion**

*HUD solicited comment on the proposed risk-based annual inspection requirement expansion from 2 to 5 years and received comments both for and against the proposal.*

Several commenters supported the proposal, noting that most properties are compliant with inspection standards and therefore do not need such frequent inspection. Another noted generally that the proposed 2–5-year inspection cycle would be reasonable and welcome. Several commenters focused on the relief the proposal would provide to high performers and low risk properties. Two commenters noted that the proposal's flexibility will allow PHAs to shift inspection capacity and resources

to properties, units and households with the greatest need, with one adding that the inspection process is very costly for PHAs and the expansion of the requirement from 2 to 5 years would be consistent with the ever-decreasing funding.

Commenters specifically noted the appropriateness of the proposal in connection with self-inspections. Two commenters, in indicating strong support for the proposal, opined that paired with the annual self-inspection requirement, a risk-based inspection schedule would provide adequate oversight over the portfolio. Another commenter stated since HUD is adding an annual self-inspection requirement for its insured multifamily properties, project-based assisted properties, and public housing portfolio, this change is appropriate, and that expanding the time between risk-based physical inspections will reward high-performing properties, alleviate administrative burdens associated with inspections, minimize disruptions to residents and allow HUD to focus its resources on lower scoring properties that may require more oversight. One commenter, while supporting the proposal, urged HUD to leverage self-inspection reporting to require onsite inspector presence less often and recommended that HUD should maintain portfolio data through self-inspections that can continue to insulate against criticism of the condition of the portfolio.

Conversely, multiple commenters were opposed to the proposed risk-based annual inspection requirement expansion from 2 to 5 years, believing that such a change is not reflective of HUD's desire to improve oversight over assisted properties. These commenters generally felt that five years is too long between inspections and suggested a maximum interval of three years. Commenters stated that 5 years, and even 2 years, is a long time and a property may fundamentally change within that time, citing potential adverse occurrences within a five-year timeframe, including high turnover in the industry leading to change in management or ownership, natural disasters, unexpected capital needs or discovery of environmental hazards, mold caused by water line ruptures, fire hazards, heating/cooling systems breakdowns, pest infestations, and hazards resulting from extreme weather events.

A commenter stated that stretching REAC inspections out over a five year, rather than three-year maximum period, would be an extremely risky move, not warranted by any evidence that owners are suddenly more compliant with

health and safety codes than they have been in the past. Another commenter noted that Public Housing and Multifamily housing properties are already in extremely poor condition, another agreed and stated that even one property with poor living conditions is one too many and urged HUD to catchup on its backlog of inspections and focus resources on the lowest performing properties. Another commenter noted that while inspections on a more frequent basis are arguably costly for housing providers, it is localities that often bear the brunt of the cost burden when a property is not adequately maintained—both through inspection costs and the cost to the community if residents lose their housing or are forced to relocate due to dangerous conditions.

With respect to self-inspections, a commenter pointed out that self-inspections necessitated by the COVID pandemic were not appropriately diligent and that many units failed subsequent inspections, in some cases requiring relocation of tenants, and suggested that all units should have annual inspections for the first five years under this system in order to properly enforce the requirements.

A commenter suggested that for the Multifamily Section 8 or PBRA programs, the Contract Administrators could be a second source to “inspect” or follow-up on the units/property during years that an official REAC inspection is not performed and to verify POA self-inspections and work order system efficacy, and that the combination of POA self-inspections (annually), Contract Administration MOR inspection/follow-up, and REAC Inspections would ensure the physical health of the property and safe, habitable unit dwellings for the residents, all within a 3–4 year cycle.

A commenter noted specifically that the proposed rule also allows for changes in the inspection protocol to happen three years after implementation of previous changes to the inspection protocol, and that coupling five-year inspections with changes in the inspection protocol may result in a property being inspected under different protocols, calling into question the reliability of the assessment of the property's physical health.

Several commenters provided mixed support for the proposal. One commenter noted that in addition to providing a strong positive incentive for POA performance, the prospect of less-frequent unit inspections is likely to be attractive for many residents, for whom the unit inspection can feel invasive and traumatic but also noted that the criteria

for determination of inspection frequency, including the proposed risk assessment, will be crucial to ensuring this system both protects residents and provides incentives for strong performance and strongly urged HUD to work closely with stakeholders to develop these criteria, including publication of draft criteria for comment in the **Federal Register**. This commenter suggested that such criteria include not only the recent performance of the subject property, but also the POA's track record of performance at other HUD-assisted properties as well as the timespan since the property's construction or most recent renovation.

One commenter expressed that increasing the number of years in between inspections should be looked at in the context of the annual self-inspection and how burdensome that process will be as well as the triggers for reinspection, and that the proposed rule is not clear around the reinspection procedures, and suggested that HUD should make clear that only an owner or manager of HUD housing may request a reinspection and HUD may determine whether it is advisable and should specify the grounds on which HUD will make this determination. Another commenter expressed general support for the proposal, suggesting that if the property is in good shape and has passed all previous health and safety inspections the time for the next inspection should be pushed to 5 years, while cautioning that inspection intervals should always be based on the condition of the property and how well the inspections are conducted.

Some commenters suggested specific metrics related to proposal. One commenter suggested that a property achieving a score in the 90s could be inspected every 5 years, in the 80s every 4 years, in the 70s every 3 years, and in the 60s or below every 2 years. Another commenter suggested every 5 years for a score of 96–100; every 4 years for a score of 90–95, every 3 years for a score of 80–89, every 2 years for a score of 70–79 and annually for a score below 70. Two commenters suggested that 5-year inspection cycles should be reserved only for the highest-performing properties (90–100), with the inspection frequency increasing as the score drops by every 10 points. The commenters further suggested that HUD maintain the ability to override this schedule if needed, *e.g.*, in the case of significant tenant-input to HUD that seems to indicate a poor building quality.

A commenter noted that the risk of a major problem increases in older properties and suggested that an option may be to require regular inspection

every 1–2 years for older properties, and 2–3 years for newer constructions and that, intermingled throughout each period, it might be convenient to have less invasive, virtual home assessments which have the right sensitivity to capture health and safety hazards caused by major sudden events in the home.

One commenter distinguished between Public Housing and HCV, recommending that for the former inspection should occur every other year on a pass/fail basis, and for the latter that the interval between inspections be no more than three years, and then only for landlords with a good history of maintaining their units.

One commenter expressed that it would be best to implement an inspection schedule based on a risk-based method. Another commenter suggested that HUD should reform REAC's scoring system, improve tenant participation and otherwise adopt lessons learned from NSPIRE to secure housing improvements first, before considering the relaxation of inspection protocols.

One commenter opined that HUD should give PHAs the discretion to define higher and lower risk categories, *i.e.*, a PHA should have the ability to place in the high-risk category those property owners who consistently take multiple attempts to pass inspections and/or have a high number of abatements while those who consistently pass on the first attempt can be placed in a low-risk category.

Three commenters expressed general support for the proposal but noted the need for additional details on how it would be put into practice. One commenter noted that under the current scheme properties that score 90 or over are scheduled for their next inspection on the 3rd anniversary, while those scoring 80–89 are inspected on the 2nd anniversary, and those scoring 79 or less annually. The commenter questioned how HUD is proposing to spread the scores over a 1–5 year period. Another commenter opined that HUD needs to provide additional information about how they would evaluate whether PHAs qualify for a 2- to 5-year inspection cycle, and that it would oppose an extended inspection cycle based on requirements that include submitting all self-inspection results and related work orders to HUD, which would likely negate any resource savings achieved through an extended inspection cycle. Another commenter expressed that determining the criteria that HUD will use to decide whether a PHA qualifies for a longer inspection time period or not must be clear and attainable, and

that if the criteria for a longer inspection time period is too stringent then the incentive PHAs have for expanded inspection periods would be decreased.

*HUD Response:* HUD appreciates the comments on the timeline for inspections, and has gained valuable insight into this issue as a result of the ongoing COVID–19 pandemic. REAC UPCS inspections resumed in June of 2021 and the almost two-year break in third-party inspections proved to be too long for some properties with performance issues. Five years is a very long period of time to go without visiting a property and presents a risk to the tenants and the Department—even a high-quality property could degrade in that time. Therefore, HUD supports maintaining the current risk-based inspection requirements ranging from 1 to 3 years (3–2–1).

For small rural PHAs the statute requires a three-year inspection cycle unless the PHA is Troubled. For PHAs that will continue to be assessed under PHAS and for multi-family properties, the inspection frequency would be either a 3-, 2-, or 1-year cycle based on the anniversary of the last inspection. HUD will continue to evaluate efforts to provide administrative relief to high performing properties, including the circumstances under which self-inspections may be accepted, through subordinate notices and additional public comment.

With respect to the suggestion that the entire portfolio of Public Housing and Multifamily assisted housing be inspected annually for the first five years under NSPIRE, HUD does not consider it feasible to do so with current resources. Because HUD is declining to adopt an extended timeline of two to five years for physical inspections, there is no need to provide information about how properties will be assessed, the process for implementation, and what information will be considered to allow less frequent inspections of up to five years. HUD notes that small rural PHAs that are not troubled under 902.105 will be inspected every three years.

HUD appreciates the feedback regarding self-inspections as it relates to risk-based annual inspections. HUD's risk-based approach seeks to balance administrative burden on owners and management and HUD will continue to review the appropriateness of self-inspection processes for its public housing and project-based portfolios in context with inspection timing. For the requirement for self-inspection reporting at § 5.705, HUD has limited the collection of these reports to those properties that receive a score of less than 60. This aligns with the current

process for Multifamily Housing programs. HUD will continue to rely on the results of independent, HUD-funded inspectors for scoring and to determine inspection frequency.

#### **Question for Comment #15: Tenant Involvement**

*HUD solicited comments on how tenants could be involved in identifying poor performing properties.*

Commenters asked HUD to provide more context around these ideas and how HUD would use these ideas so that the industry can respond in a more productive way. Some commenters opposed resident involvement in the inspection process, noting that tenant reviews, like consumer reviews, could be biased and unreliable and that disgruntled tenants may unduly influence inspection results, analogizing to disproportionate numbers of 1- or 5-star reviews for restaurants and products online. Commenters stated that tenant involvement would complicate the tenant-landlord relationship. For example, a tenant may give an unearned good review to gain favor with a landlord, or urge residents to participate in a survey prior to inspection could obligate property staff to please residents to get a positive review.

Several commenters opined that tenant involvement in the inspection process is simply not needed, noting that inspectors are the best, most reliable source for inspecting and reporting on the property, that residents have always had the ability to notify HUD when their work orders or repairs are not completed in a timely manner, that owners are already required to inform residents of their rights to notify HUD of any such concerns, and that tenants are already adequately protected by local landlord tenant laws, by the REAC process generally and by the residents' relationship with the HUD Account Executive. As an alternative to an added review program, commenters urged that HUD make sure that the reporting systems work well to inform the appropriate HUD staff of conditions and to ensure that these resources are fully staffed and communicated to residents through multiple channels. Another alternative offered was that HUD explore ways to facilitate and clarify this complaint/enforcement process through the NSPIRE demonstration and intervene to enforce its physical standards and compel owner/agents (OAs) to resolve identified issues.

Several commenters focused on the appropriate weight that should be assigned to tenant input, suggesting that resident reviews should not be given so

much weight as to disrupt the value of the random selection of units under the current scheme; that creating a separate inspection agenda that does not contribute to the final inspection result would create confusion; and that the results of tenant surveys should not increase or alter sample size, or affect the frequency of inspections. Commenters cautioned that an inspection not based on a statistical random sample is not a legitimate representation of the property's physical condition. A commenter noted that residents would only want units inspected that they feel illustrate deficiencies, another noted that pre-identifying units to be inspected would allow prior targeting of those units either by OAs or residents to influence scoring.

Two commenters urged HUD not to turn the REAC inspection into a complaint-based inspection scheme and suggested investigation of tenant complaints should remain outside the purview of the REAC inspector.

HUD received a large number of comments with respect to the use of tenant surveys, with several commenters suggesting that a proper survey to all tenants could yield higher-than-average concerns about specific deficiencies which HUD could treat as a factor among others in determining inspection frequency or intensity.

Commenters advocating the use of surveys sounded several common themes: that HUD or its contract administrators administer the tenant survey to ensure confidence in the survey's independence; that tenant-based questions should not be subjective and should include clear definitions for a rating system with significant training and administrative system to avoid subjectivity; that surveys solicit specific information so responses would be less subjective; that surveys include random, anonymous questionnaires to residents; and that the survey be accessible to persons with disabilities and include a paper option.

Some commenters suggested a single, targeted question or short series of questions asked by inspectors to some residents during inspection, while another suggested an annual mailing to residents with a request to rate specific performance issues. A commenter suggested a simple, accessible tenant inspection form uploaded in a similar manner to owner self-inspection and on the same frequency/timeline. A commenter supported REAC's initial protocols (dropped in early 2000s), which required a Tenant Survey, by mail, of a sample of REAC-inspected properties; however, another commenter

opined that this resident questionnaire was not representative of the property.

Commenters recommended tenant surveys include questions about health and safety generally, water leaks, mold, insects such as bedbugs, rodents, lead-based paint, smoke detectors, carbon monoxide detectors, and other environmental hazards, management performance and treatment of tenants, the right to organize, and the existence of a working stove. A commenter suggested anonymized survey data be provided to properties to permit responses with respect to identified issues. Commenters suggested that tenant survey data (together with REAC scores) could be used by HUD to evaluate the accuracy of self-inspections. A commenter suggested that survey information that identifies a life-threatening condition(s) should trigger an inspection.

Commenters also suggested that tenants be allowed to recommend their unit for inspection. Commenters recommended adding five units to REAC's random selection if requested by a tenant organization. A commenter suggested that residents should be allowed to recommend homes for inspection as they are best positioned to direct HUD to conditions on the property, another opined that allowing tenants to designate substandard units for inspection will help offset the "point loss cap" bias built into the REAC system. A commenter suggested that an additional procedure to account for extra units inspected per resident request could be developed; one commenter suggested a resident council could work to ensure adding a more representative group of individuals' units to the inspection sample. A commenter supported the inclusion of units/issues subject to such enforcement action within the sample for the next REAC/NSPIRE inspection, to ensure ongoing compliance.

*HUD Response:* HUD appreciates the comments related to tenant involvement in the NSPIRE inspection process. HUD regularly hears from groups representing tenants about how residents can be more engaged in the inspection process and sought comment through the proposed rule as a way of advancing this conversation and agrees that HUD should consider working through resident councils and tenant organizations, for example. HUD's process will be addressed further in a subordinate notice specifically on tenant engagement.

HUD does not intend for resident feedback to supersede trained inspectors, nor does it intend to use resident ratings to score properties.

HUD's intent in proposing a rating of 1 (poor) through 5 (excellent) was to provide a mechanism for residents to identify additional units for inspection; however, HUD does not intend for these units to comprise part of the property score. HUD can direct owners and PHAs to repair identified deficiencies even if those deficiencies are not scored, because the requirement for housing to be maintained in accordance with 5.703 always applies. Based on public comment and other analysis, HUD will further evaluate scaled 1 to 5 responses as suggested in the question and other means of collecting tenant feedback. This aligns with comments about eliminating as much subjectivity as possible. HUD will also continue to explore tenant participation in an accessible manner to align feedback with potential deficiencies. The NSPIRE Scoring notice will provide more information about the sample that will be considered for the score. HUD agrees that professional inspectors are the most reliable source for assessing property conditions but believes tenant involvement in NSPIRE and feedback about the condition of properties is also very meaningful and should be taken seriously. HUD will continue to evaluate how the NSPIRE inspection process design best results in independent assessments of property condition while balancing a desire for more tenant feedback about property condition. HUD does not consider these two objectives mutually exclusive.

HUD takes into account the potential administrative burden on both the owners and the residents and plans to add additional units to the NSPIRE inspection if they are requested by the residents. Additional details will be provided in the Administrative Notice. With respect to tenant-selected units in the sample biasing an inspector, HUD will consider ways to protect anonymity of personally identifying factors, such as unit address and number. HUD will also consider the suggestion that an inspection be triggered or when a survey identifies the existence of a life-threatening condition.

HUD agrees with the comments regarding existing channels for tenants to report property conditions and engage with OAs and HUD Account Executives. HUD will look at ways to strengthen the existing operational protocols while exploring ways to expand tenant engagement in the NSPIRE process. Residents can also contact the State HUD field office.

HUD appreciates the feedback suggesting strengthening existing procedures before adding tenant participation into the unit selection

process. HUD agrees that more robust communication about REAC processes and final scores could improve overall conditions of HUD-assisted properties. HUD also agrees with the sentiment of improving REAC through NSPIRE—and the demonstration program—to compel OAs to resolve identified issues. HUD believes that NSPIRE’s focus on health and safety of the residents will lead to better living conditions and outcomes. NSPIRE procedures for inspections, scoring, and collection of resident-nominated units will be in the NSPIRE Administrative notice.

With respect to comments about tenant-selected units influencing the overall inspection outcome and potential to turn into an alternative complaint process, HUD does not intend for tenant feedback to HUD to supersede existing work order and tenant complaint processes. HUD sees tenant involvement in the inspection process as an additional means to improve the overall quality of HUD-assisted housing by bringing the resident’s voice to the table. HUD sees this as useful where random sampling falls short—*e.g.*, it’s possible that a random sample could completely miss units with infestation, and where pests are active only at night. Tenant involvement also provides an opportunity for HUD to ensure that known deficiencies raised by tenants are corrected. HUD will take into consideration the suggestions to engage Tenant Organizations, resident councils and other means to allow residents to select certain units to be included in the inspection sample, but these units will not impact the overall score, unless they were already randomly selected as part of the REAC inspection sample. HUD considered the suggestion that tenants to designate certain units for the inspection could help offset the “point loss cap” for system-based scoring and ensure accurate deductions for deficiencies, but determined that resident-selected units would not be scored unless randomly selected as part of the inspection performed by HUD. Additionally, as provided in the proposed Scoring notice, 88 FR 18268 (Mar. 28, 2023), HUD is proposing to eliminate point-loss caps allowed under UPCS.

#### *Other Suggestions*

HUD received a number of additional comments regarding tenant involvement that relate to current REAC processes. Commenters recommended tenants be notified about REAC matters and results and given the opportunity to comment and that HUD remove the current 60-day limitation on the availability to tenants of REAC Reports, scores, and

related correspondence. Commenters also suggested REAC inspectors should access local code reports in localities if available online, as well as summary work order reports that many management companies maintain to provide a REAC inspector with a quick overview of how many repairs were reported, how long it took to complete them, and tenant satisfaction. Commenters requested HUD require a meeting between a REAC inspector and any legitimate tenant organization before starting an inspection and allow a representative of any legitimate tenant organization to accompany an inspector if a tenant organization requests, but not into an individual unit unless invited by a tenant. Commenters also suggested that tenants should have the opportunity to trigger a REAC inspection when at least 25 percent of the residents, or the local government, request one.

Other comments related to tenant involvement include a suggestion that HUD develop a separate and distinct program, with allocated funding and resources, to engage residents in evaluating their housing experience and the quality of their housing; that HUD require owners and agents to make tenants aware of reporting options, for example by requiring the phone number(s) to be posted or distributed with lease documents; and that HUD support tenants’ right to organize and support building tenant association capacity by making \$10 million annually in Section 514 funding to local nonprofit tenant assistance organizations. In connection with the last suggestion, commenters noted that Congress has made available funding through Section 514 of MAHRAA to provide for tenant organizing and capacity building, and HUD currently has available funding for this purpose.

A commenter suggested that HUD resident feedback measures adopted for Multifamily and Public Housing could, in principle, be extended to any HUD-supported apartment complex, including RAD converted properties, Mod Rehab and PBVs.

*HUD Response:* HUD appreciates feedback regarding communication with residents regarding the REAC inspection results, including the opportunity to comment and suggested participation of tenant organizations. HUD regularly publishes its REAC physical inspection scores on its website and will continue to do so. Tenants also have the opportunity to review the REAC inspection report after the score is finalized. The owner must make the physical inspection report and all related documents available to residents

during regular business hours upon reasonable request for review and copying. Related documents include the owner’s survey plan, plan of correction, certification, and related correspondence. HUD will take this feedback into consideration as it seeks to improve communication with HUD-assisted residents.

The comment suggesting a separately funded tenant evaluation program in parallel with the REAC NSPIRE inspection process is outside the scope of this rulemaking.

With respect to the suggestion that management provide HUD and REAC inspectors with summary work order reports for evaluation, HUD and/or its Performance Based Contract Administrators currently review work order processes as a component of their management reviews. HUD will take into consideration the suggestion to include evaluation of local code violations.

Regarding the comment suggesting that HUD require owners to inform residents about their rights and responsibilities, specifically in regard to complaints and physical conditions, HUD programs already require Owner/Agents to inform residents of the procedures for raising complaints and the various appeals available if the landlord, management agent, or Housing Authority is unresponsive. HUD will nonetheless take this feedback into consideration as it looks at ways to reinforce tenant education.

HUD appreciates comments on tenants’ right to organize and supports building tenant association capacity but has not proposed changes in this rulemaking. Additional information about resident opportunities to provide HUD feedback will be provided in the NSPIRE Administrative notice and in a subsequent notice once HUD considers public and stakeholder burden. Comments about expanding resident feedback to other HUD-assisted programs, such as RAD conversions, Mod Rehab and PBVs, were shared with the program offices. At this time, HUD is not planning to require a resident feedback requirement in properties not inspected by REAC, as that would be new requirement and burden on PHAs and other owners that was not proposed. HUD will also take into consideration comments suggesting that appropriate triggers for an inspection should include when 25 percent of tenants request one.

## Section 5.705 Inspection Requirements

### *Comments Regarding § 5.705(a), Procedures*

A commenter suggested HUD extend the exception for Section 8 housing in proposed § 5.705(a)(3) to public housing, and that PHAs should be able to use variant inspection standards based on local building codes; otherwise, a PHA's inspection score may be adversely impacted even though the condition comports with local codes and has been determined to be safe.

*HUD Response:* HUD appreciates this feedback. With NSPIRE, HUD intends to further align the inspection standards for the Public Housing and Multifamily portfolios, while acknowledging the Housing Choice Voucher and Project-Based Voucher programs have some unique qualities that are taken into consideration with variant inspection standards in § 5.705(a)(3), as these are privately owned properties. HUD does not support expanding those to public housing because public housing does not have these unique qualities and under the U.S. Housing Act must meet HUD-defined standards for decent, safe, sanitary and in good repair. HUD recognizes that there may be situations in which a property comports with local codes, but still does not meet the standard for public housing. In those instances, HUD believes that the public housing must meet the higher NSPIRE standards.

### *Comments Regarding § 5.705(b), Entity Conducting Inspections*

A commenter stated that in § 5.705(b)(2), the reference to the voucher regulation should be corrected to reference § 982.352(b)(1)(iv).

*HUD Response:* HUD thanks the commenter and has made this correction in this final rule.

### *Comments Regarding § 5.705(c), Timing of Inspections*

A commenter suggested revising paragraph (c)(6) regarding Section 232 facilities to require a case-by-case analysis, remove a "complaint" as a basis of information received, and take into consideration whether the physical integrity of the project is at risk.

Another commenter objected to changing the timing of inspection from being linked to the previous inspection date to being linked with the property's anniversary date. This commenter recommended amending paragraph (c) such that, during the transition from the current timing protocol to the proposed timing protocol, HUD requires the inspection to take place on the earliest

of either the previous inspection date or the property's anniversary date, rather than delaying the inspection.

*HUD Response:* While HUD appreciates the commenters' concern about the quality of assisted living, board and care, and intermediate care facilities, HUD does not agree with these suggested revisions to § 5.705(c)(6). This final rule tracks with current policy and allows flexibility where needed for special circumstances, such as complaints about assisted living and care facilities. HUD has the authority to inspect properties where there are concerns about the safety of residents or project preservation.

With respect to the suggestion regarding inspection timing, HUD believes that the commenter misunderstood the meaning of "anniversary" in the proposed rule. This was meant to still be linked to the previous inspection date, not to any other date. With the exception of small PHAs as described in § 902.13(a), public housing properties will no longer be scored based on the fiscal year end for the portfolio and previous PHAS score, and properties will be assessed based on the anniversary and score of the previous inspection.

### *Comments Regarding § 5.705(d), Inspection Costs*

Two commenters, while supporting a reinspection fee to increase accountability, urged HUD to clarify that it is not establishing a *new* reinspection protocol, only the ability for a fee to be imposed if the work that was reported complete is not in fact complete. The commenters further urged HUD to establish and maintain caps or benchmarks on reinspection fees to encourage reasonableness and standardization and to clarify whether the fee is authorized for Video Remote Inspections or only for onsite inspections.

Another commenter suggested limiting the reinspection payment to an amount no more than \$500, and also allowing such payment to be passed on to the household residing in the unit when the tenant has caused the damage at issue. A commenter noted that paragraph (d) does not provide for the imposition of such a reinspection fee on PHAs and suggested that the language should be amended to include PHAs.

*HUD Response:* HUD appreciates the commenters' recommendations regarding reinspection fees but is not making these changes in this final rule. A fee cap could be problematic if this requirement is in place indefinitely and does not allow for inflation. Additionally, landlords and PHAs can

collect fees for tenant-caused damages in accordance with their lease and policies and existing regulations. Adjusting a fee at the time it is assessed would create an additional burden. However, HUD took these comments into consideration in the subordinate notice for Administrative Procedures, which will specify the circumstances and details for re-inspections. For units in the HCV and PBV programs, HOTMA Section 101(a)(3) allows for the PHA to consider tenant-caused damage as a factor for HQS enforcement.

### *Comments Regarding § 5.705(e), Access to Property for Inspection*

Commenters stated that giving a PHA a physical condition score of zero if the inspector is unable to access even one unit is unreasonably punitive, is a higher standard than the standard placed on other POAs and could lead to penalization for actions of residents beyond the PHA's control, such as where a tenant prevents an inspection or is ill. Another commenter suggested that HUD should not require access to an apartment where there is a sufficient number of similar apartments that the inspector can visit as alternates, as it is unreasonable to require all households to either stay home all day or have an adult present throughout the inspection, and that, in the alternative, inspectors should select a higher sample and larger number of alternate apartments or visit any additional units to reach the sample size required before providing a physical condition score of zero for the project. Another commenter suggested amending paragraph (e) to require reasonable advance notice of an inspection to the property owner.

A commenter noted that the opening paragraph of § 5.705(e) refers to HUD inspections of "HUD housing," yet paragraph (e)(2) provides important details applicable only to public housing. The commenter suggested that paragraph (e)(2) should be revised to apply to all HUD housing.

*HUD Response:* HUD thanks the commenters for feedback concerning access to the property, advance notice and conformity of language concerning HUD housing. Because these matters are related to scoring methodology, HUD will further specify its scoring methodology including how access to the property impacts the methodology by which HUD scores or assesses property condition through the forthcoming NSPIRE Scoring notice. HUD continues to believe, however, that property access is a fundamental component of independent assessment. HUD will similarly address the notice of inspections requirements for its NSPIRE



inspections under the forthcoming subordinate Administrative Procedures notice, but believes its recent, existing notice period (ranging from 14–28 days) is reasonable. HUD declines the suggestion to include language in § 5.705(e) requiring reasonable advance notice of an inspection to the owner in regulation and will continue to provide advance notice of inspections to allow PHAs and owners may comply with lease agreements that require reasonable notice for residents. In this final rule HUD has, where appropriate, revised “public housing” where it meant to state “HUD housing” in the proposed rule.

### Section 5.707 Uniform Self-Inspection Requirement and Report

*Question for Comment #16 and Question for Comment 17 Regarding Self-Inspection*

*HUD solicited comment on how the clarification to self-inspect all HUD housing units in certain programs would impact operations.*

#### Comments Supporting Requiring Self-Inspection

Many commenters supported annual self-inspections, noting that this requirement is a generally accepted best practice and it is good for HUD to make it a formal requirement. A commenter supported extending this requirement to any programs that do not currently require them; another noted that expanding the scope of the inspection across all the three inspectable areas will promote increased confidence in the self-inspection process, on the whole. Commenters noted that the self-inspection process has the potential advantage of decreasing the financial cost to HUD or the PHA of conducting a physical inspection.

A commenter stated that the time cost to the property was worth it because self-inspections allow staff to catch maintenance issues that might otherwise go unnoticed or unreported by the tenant. This commenter noted that if the maintenance problem is severe or persistent it could negatively impact the health of the tenant or cause long-term physical maintenance issues for the building.

Another commenter noted that a random unit selection like that used in a housing inspection cannot capture all maintenance issues, so it is important that the managing agent sees each unit firsthand annually.

*HUD Response:* With respect to the self-inspection requirement, HUD notes that an annual self-inspection was already required for the Public Housing

program at 42 U.S.C. 1437d(f)(3), and the requirement in the proposed rule was intended to mitigate gaps in inspections with the 2–5-year REAC inspection time frame, to ensure that unit conditions do not deteriorate in between inspections. HUD has retained the regulation that added this requirement to properties participating in Multifamily Housing programs. HUD considered the burdens associated with submission of self-inspection results of all properties and decided not to implement the proposed regular submission of self-inspection results for all properties. The full process for conducting self-inspections according to the NSPIRE standards will be detailed in the NSPIRE Administrative notice.

#### Comments Regarding Third Party Self-Inspections

A commenter cautioned against allowing a third party to complete self-inspections because allowing properties to shop for a friendly inspection company defeats the purpose of this potentially eye-opening tool. Conversely, another commenter suggested HUD require that annual inspections be conducted by a neutral third party, which often motivates PHAs and owners to finally address long overdue maintenance.

*HUD Response:* HUD appreciates these observations concerning the pros and cons of third-party self-inspections and will take this feedback into consideration as it further refines and details the NSPIRE self-inspection requirements in subordinate implementing notices. HUD will design quality assurance processes to achieve a high degree of confidence in the quality and objectivity of all types of inspections conducted under NSPIRE.

#### Comments Regarding Implementation and Enforcement of a Self-Inspection Requirement

Commenters had several questions about how HUD would implement a self-inspection requirement. Commenters suggested HUD provide a user-friendly and intuitive public software tool to perform the inspections at the property level. A commenter suggested including a mechanism for triggering a direct electronic report to HUD where an inspection revealed serious deficiencies. Another commenter asked what computer hardware would be required to perform the inspection and advised against requiring expensive hardware.

A commenter asked how property staff would be able to know all the rules that REAC NSPIRE inspectors are required to know, which the commenter

stated may require training and technical knowledge.

A commenter suggested self-inspection should be waived on years that an NSPIRE inspection is due to occur. A commenter asked how the requirements of a self-inspection approach align with a potential risk-based model.

Commenters urged HUD to provide details regarding the submission methods and self-inspection criteria that will be expected of owners and agents and urged HUD to carefully consider the feasibility of the new reporting requirements. A commenter cautioned that the process will not be efficient if owners aren’t providing HUD with sufficient information in a usable format. A commenter noted that owners currently inspect different components of the unit during self-inspections, and flexibilities for COVID–19 have further adjusted self-inspection techniques. A commenter urged HUD to be transparent about what the submitted data/information will be used for and how it will be handled by the agency. A commenter urged the self-inspection protocol be as simple and intuitive as possible. A commenter recommended safe harbor guidelines around unit inspections, since issues such as tenants not allowing access often arise.

A commenter urged HUD to weigh the benefits of a standardized approach, which would supply data to the agency and allow HUD to compare “apples to apples” in terms of the state of the portfolio, vs. the ease of submission or completion of this requirement. This commenter urged HUD to maintain the lowest lift possible for owners to complete the self-inspection and reporting requirements.

A commenter urged HUD to make clear that the self-inspections can take place at any point throughout the year instead of all at once.

Commenters suggested HUD could seek to rely on local code enforcement history for a property, which is frequently complaint driven. A commenter suggested HUD should also accept complaints by local legal aid offices, public health officers, or other entities who have observed poor housing conditions or potential violations of State or local code violations. This commenter supported the NSPIRE demonstration’s requirement that local code violations must be reported to HUD by participants and suggested HUD expand it to other complaints received.

A commenter urged HUD to utilize systems already in place for submitting information to HUD (e.g., the annual recertification process) or conducting

oversight (for example file reviews) instead of creating new systems for properties to submit self-inspection results to HUD. This commenter noted that if communities could simply document in the file that they have inspected 100 percent of units at any point throughout the year, or if they could submit a certification to that effect during the annual recertification process, it would eliminate the need to create new processes and systems.

A commenter asked what ramifications a property would face for failing to complete an inspection to REAC's expectations and how REAC would know if a 100 percent inspection is valid and reliable statistically.

A commenter asked how HUD will use information gathered from the self-inspections and what penalties housing providers could face as a result of the information obtained.

Another commenter suggested HUD make clear that any submitted results of self-inspections do not have any bearing on a property's official property inspection score. A commenter urged that the REAC inspection should be the central evidence for that claim.

A commenter suggested a self-inspection requirement must be coupled with an auditing process to verify the veracity of self-inspection reports. A commenter asked whether HUD has sufficient staff to review annual submissions from all covered properties. A commenter suggested HUD or PHAs verify self-inspection results when available, potentially every other year, but noted the administrative cost of doing so.

#### Comments Regarding Self-Inspection in Particular Programs

Commenters urged HUD to consider the differences between inspection requirements for the Public Housing program and the HCV, PBV, Mod Rehab, and CPD programs. A commenter stated that HCV landlords, especially small landlords, would be unable to absorb the cost of additional self-inspection.

A commenter suggested that the HCV, PBV, Mod Rehab, and CPD programs, which currently do not require self-inspection, should benefit from a reduction in risk-based annual inspections, similar to the 2–5-year inspection time period proposed for the Public Housing program. Other commenters stated that because these projects have annual or biennial unit inspections, they should not also have self-inspection requirements. A commenter stated it appeared that 232 health care facilities would have NSPIRE inspections waived and asked if

they would still be required to perform the annual 100 percent inspections.

A commenter asked who HUD believes would be responsible for self-inspections of voucher holder units. Commenters noted that since CoC-funded rental assistance projects have annual unit inspections, an additional self-inspection is onerous on the subrecipient as well as the PHA that would have to track and monitor subrecipients' compliance to this new requirement and recommended HUD not extend the self-inspection requirement to CPD programs.

A commenter advised against requiring self-inspections in the HOME program, which has a significantly different regulatory framework than the covered programs.

*HUD Response:* HUD notes that the requirement for a self-inspection was already a statutory requirement for public housing under 42 U.S.C. 1437d(f)(3) and was proposed to be extended to other programs under NSPIRE, except for owners participating in the HCV, PBV, and Moderate Rehabilitation Programs under proposed § 5.707. The final regulations include edits to clarify HUD's expectations for electronic submission only for properties scoring under 60 and retains the language that provides for additional notice with public comment before implementation. Generally, results of self-inspections will be used by HUD to monitor resolution of deficiencies and ongoing compliance with the NSPIRE Standards in failing properties, or those that score under 60 points. Requiring them broadly for all properties will help PHAs and Multifamily Housing owners ensure properties are regularly monitored and maintained. Reducing reporting burden for these inspections serves to align the Public Housing program with existing procedures in Multifamily Housing Programs.

HUD appreciates comments regarding the use of technology to facilitate self-inspection and swift transfer of information between the property and HUD. The Department is in the process of developing technology solutions and will take this feedback into consideration. Regarding concerns about the cost of hardware, HUD is developing a technology solution based off of the Salesforce platform. Inspection results will be uploaded via a phone, tablet, or computer—no specialized equipment will be necessary for the inspection, except a moisture meter as proposed in the NSPIRE Standards notice, if finalized. HUD also appreciates concerns regarding methods for uploading/transferring inspection data to HUD, inspectable areas, how data

will be used, timing, and user experience of inspection reporting systems. HUD's REAC is developing new technology to help facilitate easy transfer of the inspection results without any specialized hardware.

HUD agrees that adding this burden to small landlords participating in tenant-based programs may discourage landlords from accepting residents participating in the programs. PBV and moderate rehabilitation units are already subject to frequent inspections by the PHA, including PHA inspections resulting from tenant complaints. Additionally, the HCV, PBV, and Moderate Rehabilitation inspections are not numerically scored. Section 5.707 exempts owners participating in the HCV, PBV, and Moderate Rehabilitation Programs from self-inspection requirements. HUD declines to include Healthcare Programs, CPD-funded programs and Office of Multifamily properties that do not have an assistance contract at this time. The requirement to perform and upload an NSPIRE inspection would be a new burden for these programs.

When HUD implements the self-inspection requirements, training opportunities will be provided along with the implementing notice. Self-inspections performed to comply with § 5.707 shall be done in accordance with the NSPIRE Standards.

With respect to the comment about waiving self-inspections on the same year as the NSPIRE inspection of record, HUD has not allowed this flexibility under the NSPIRE rule because it would conflict with the statutory requirements for public housing under 42 U.S.C. 1437d(f)(3). Revisions to § 5.711(c)(2) allow PHAs and owners to fulfill this requirement in conjunction with the follow-up already required under that regulation.

With regard to the comments regarding local code violations or input from local organizations, HUD continues to seek ways to facilitate information sharing with local authorities. HUD-assisted housing will continue to be subject to local code requirements as covered in the regulations, but local code violations will not be included in the NSPIRE Standards or scoring at this time.

#### Comments Regarding How To Involve Residents in Self-Inspection

Commenters urged HUD to require the self-inspection be reported to residents and provided at no cost and also to add a provision providing a formal mechanism for residents to raise challenges to the HUD Field Office that must be investigated and addressed by

Field Office staff, requiring owners to cure any material deficiencies.

A commenter suggested that the tenant and the landlord walk the unit together and sign certifying the results, which would allow PHAs to have a reward program for tenants and landlords with good track record of completing the universal inspection certification (UIC). Another commenter urged HUD to make clear that self-inspections do not need to have a tenant signature attesting to the inspection, because many inspections occur while the residents is outside the unit.

A commenter urged HUD to implement the system allowing tenants to provide a “1–5” rating of their units, applied to categories including “HVAC,” “water,” and “electrical,” and recommended HUD aggregate these ratings for multi-unit properties to identify common issues at a single location. This commenter further recommended allowing feedback to be submitted both electronically and via regular mail to ensure involvement of all age demographics and avoid technological barriers.

A commenter requested HUD require PHAs and Owners provide at least 48 hours advance notice of inspections and notice of the completion of the inspection to residents and any present tenant organization, with information about the inspection that is accessible to the family.

A commenter recommended that during COVID the resident can do a self-evaluation inspection distributed by the management/owner with work orders being generated for completion, noting that it would cost less money to know that repairs are done immediately and not allowed to cause further damage.

*HUD Response:* HUD appreciates the suggestions related to tenant involvement in self-inspections but declines to implement them at this time. The self-inspection process will be spelled out in the NSPIRE

Administrative notice, and HUD will provide an opportunity for tenant feedback in other areas of NSPIRE. There are formal procedures in place for residents to submit complaints regarding their property or unit and residents of HUD-assisted housing may call their local HUD office when they are unsure of how to navigate this process, as it varies by program. Public housing and HCV program residents can also bring concerns to their Board of Commissioners and attend board meetings. PHA Boards of Commissioners usually include at least one resident member. HUD also has field office coverage for every State and territory, see [www.hud.gov/local](http://www.hud.gov/local).

Comments Opposing the Self-Inspection Standard and Suggesting Alternatives

Commenters stated that a self-inspection requirement is unnecessary, stating that most owners already do self-inspections and take good care of their property, rendering a requirement unnecessary and burdensome for owners and managers as they familiarize themselves with yet another protocol of inspection and reporting, especially if the owner chooses to hire a third party; that there is no convincing rationale for why REAC needs this level of information or how they plan to use it; and that HUD’s assumption that a universal self-inspection requirement would increase the quality of HUD-assisted housing is false because, were it true, there would be substantial differences in inspections scoring between Public Housing where self-inspections are required and other programs that do not require self-inspections. One commenter urged against new requirements being merely a “signal” and suggested new requirements must lead to improved outcomes which are predicted by data, particularly when there is no direct statutory basis for the requirement.

Other commenters opposed the self-inspection requirement as too costly, noting the increase in administrative burdens on staff and the PHA itself. Commenters expressed concerns that a self-inspection requirement would cause capacity constraints to private landlords that rent to voucher holders, threaten the ability to recruit and retain landlords, and prevent these landlords from urgently addressing move in inspection issues. A commenter opposed the requirement on the grounds that an annual self-inspection requirement might also be overly intrusive to tenants who are able to successfully care for their units, especially since many tenants in tax-credit properties also undergo inspections as part of tax-credit compliance.

Other commenters expressed an inability to assess the magnitude of the proposed requirement without understanding the parameters of the self-inspection or self-reporting requirements.

Commenters also stated that the proposed requirement would go beyond the Housing Act, which requires that PHAs “shall make an annual inspection of each Public Housing project to determine whether units in the project are maintained in accordance with” housing quality standards and noted the statute does not require that PHAs inspect each unit annually. A commenter noted that in a HUD Public

Housing Management E-newsletter in January 2012, HUD recognized that Congress did not intend that every unit be inspected every year, and noted that using another method, such as inspecting a representative sample of units or inspecting historically problematic units more frequently allows PHAs to “free up resources, especially those necessary to provide unit maintenance.”

As an alternative, a commenter suggested HUD work with Congress to remove the annual self-inspection requirement to be replaced by the risk-based inspection protocol as established by HUD to further deregulate and devolve control of public housing units to their owners.

Finally, commenters expressed concern that a self-inspection may not be effective if the inspector is not qualified to conduct a proper inspection and therefore will likely miss or misreport important issues. A commenter additionally expressed concern that housing providers might falsely self-certify compliance with lead-based paint certification and the remediation of defects.

HUD received the following comments in response to HUD’s request for alternatives to the self-inspection protocol.

Two commenters stated that the current annual self-inspection is adequate. Another suggested HUD require PHAs to inspect each public housing unit once every two years, rather than annually.

A commenter suggested HUD allow a documented entry for a maintenance purpose, during which a smaller scale inspection for safety hazards is conducted, to count as a self-inspection.

A commenter recommended implementing a Quality Control program that would provide Healthy Homes Assessment capacity to PHAs to ensure uniformity/consistency in the way the PHAs identify, evaluate, prioritize, and manage the hazards found in the home and provide random QC-checks to inspected homes using a combination of on-site and virtual home assessments.

Commenters suggested making the self-inspection protocol less burdensome. One recommended creating a self-inspection protocol that is the least burdensome possible, including no more than three categories, less than 5 sub-categories, and either paper or electronic submissions; another suggested HUD allow properties to simply document the inspections and work orders in the file instead of requiring the actual submission of an electronic report until requested by

HUD or monitored in an MOR. A commenter expressed concern over the submission of a self-inspection report, or a requirement that all a property's work order receipts for a rolling year be provided, as overly burdensome to property owners, and questioned what role the information will play in the REAC inspection or scoring.

Commenters suggested that HUD limit the reporting requirement so that properties will only report on the Health and Safety Risks identified and corrected at property within a given year. These commenters noted a narrower scope will ensure that the NSPIRE requirements are practicable while providing HUD with data on each property's most critical maintenance activities.

A commenter suggested that owners should not be allowed to self-certify that they have addressed severe health and safety citations on the grounds that HUD should not trust the certification.

Commenters suggested giving autonomy or options to residents to minimize the inconvenience or trauma of unit inspections, such as requiring 48 hours notice to residents before self-inspection, as well as allowing residents to opt in to doing a self-inspection, potentially with photo or video documentation. A commenter suggested allowing a resident to opt into less frequent inspections where historically the unit has been in very good condition. A commenter urged HUD to require that the annual inspections be no more than annual.

*HUD Response:* HUD appreciates the thoughtful feedback regarding self-inspections, and that property owners, managers and PHAs understand their obligation to provide decent, safe, sanitary housing in good repair at all times. HUD agrees that regular inspections should be occurring in well-managed properties, and that annual self-inspections should result in improved conditions and outcomes.

The United States Housing Act of 1937 requires that all PHAs "make an annual inspection of each Public Housing project to determine whether units in the project are maintained in accordance with the requirements."<sup>13</sup> The requirement to perform an annual self-inspection in public housing did not change with the NSPIRE rule; however, in this rule, HUD has added a requirement for self-inspections for housing participating in Multifamily Housing programs, and a new regulatory requirement to electronically transmit the results of self-inspections for all properties that score less than 60.

Collecting self-inspections of every unit is consistent with current Multifamily Housing policy.<sup>14</sup> HUD disagrees that self-inspections are overly burdensome and unnecessary and reminds PHAs and owners that they should not rely solely on HUD's inspections to manage their properties. If self-inspections are occurring as part of routine operations, or for compliance with the Housing Act, a new regulation clarifying this requirement is not a new burden.

HUD clarifies that self-inspections submitted to HUD should include all units. Inspecting every unit during a self-inspection (vs. sampling) was discussed in the preamble to the "Uniform Physical Condition Standards (UPCS) and Physical Inspection Requirements for Certain HUD Housing" rule published on September 1, 1998.<sup>15</sup> While this final rule requires self-inspections for all properties on an annual basis, only properties scoring below 60 will be required to transmit a report with the results of the inspection to HUD. Self-inspections submitted to HUD must also adhere to the NSPIRE standards. The process for performing a self-inspection and transmitting it to HUD will be discussed in detail in a subordinate notice.

HUD is aware of the obligation on owners to certify to lead-based paint compliance through other processes and its limitation. These requirements are not included or changed in the NSPIRE rule. HUD agrees that results of self-inspection will not be used as part of calculating the physical inspection score, and instead will be part of the follow up HUD performs on properties that are failing, *i.e.*, score below 60. This requirement creates an incentive for PHAs and owners to ensure their properties are maintained and in good repair. If HUD program offices or the DEC are following up on results, they may request additional documentation, such as work orders, but the regulation at § 5.707 does not require that. For self-inspections, HUD continues to allow the use of remote video inspections as described in PIH Notice 2020–31, which could be done in coordination with the resident. PHAs and owners should continue to follow lease agreements for notice to residents before an inspection occurs.

HUD understands that residents are interested in the results of NSPIRE inspections and self-inspections, but because inspections contain detailed information down to the unit level, they may contain sensitive information. For

example, residents with pest infestations may not want that information made public along with their unit number. Information from REAC-performed inspections will be available to residents as described in § 5.711(h).

HUD acknowledges the suggestion to include Mod Rehab, PBVs and other CPD-funded programs in the self-inspection requirement but declines to include such a requirement at this time. First, these properties are not scored as Multifamily Housing and Public Housing programs. Secondly, for the PBV and Mod Rehab programs, these owners work directly with PHAs and do not submit reports to HUD. Moreover, under CPD-funded programs such as HOME and HTF, grantees already have the flexibility to require self-inspection as part of their ongoing property standards. To minimize the burden of inspections, HUD has allowed flexibility to PHAs and owners to combine the self-inspection requirement in the years HUD performs an inspection with the follow up inspection in § 5.711(c)(2). With respect to "Healthy Homes Assessments" and their use to identify, evaluate, prioritize, and manage the hazards found in the home, REAC collaborates with HUD's Office of Lead Hazard Control and Healthy Homes to help ensure inspections include hazards that can cause death, illness, and injury in residents, and intends to include many elements of a health and safety assessment in the NSPIRE Standards notice. HUD will require that self-inspections use the NSPIRE Standards so that results are consistent and can be compared to inspections performed by REAC. For quality assurance, HUD will provide information on the qualifications and training recommended for persons performing self-inspections. Additional details about the self-inspection process will be discussed in detail in the Administrative notice. This process will also allow PHAs and owners additional time to establish or modify a self-inspection program.

#### **Section 5.709 Administrative Process for Defining and Revising Inspection Criteria**

##### *Comments Regarding Updating Revisions to Inspection Procedures Every 3 Years*

Commenters supported revisions of standards every three years to allow HUD to respond to the changing needs of an evolving housing portfolio. One commenter opposed any new changes to inspection standards and requirements

<sup>14</sup> See Housing Notices H 2015–02 and H 2018–08.

<sup>15</sup> 63 FR 46566.

<sup>13</sup> 42 U.S.C. 1437d(f).

that are made outside of the **Federal Register**.

Some commenters cautioned that HUD should avoid upending inspection standards every three years. One commenter, while supporting the transparency behind continual updates to standards on a 3-year cycle, noted concerns with respect to the impact on building systems and suggested that HUD should be mindful of costs and impacts on housing owners, managers, and tenants caused by significant updates and changes. Commenters suggested HUD adopt advisory scores and transition times for major changes to standards, and support properties as they make significant new upgrades, including when new standards are first implemented, and that stakeholders be given ample time to comment and understand the guidelines. A commenter recommended 30 days' notice prior to new procedures becoming effective.

*HUD Response:* HUD believes that a periodic scheduled review of the Standards and Scoring Model will allow for iterative improvements to the NSPIRE inspection process, adapting to changing technologies and circumstances in our portfolio. The routine triennial revision process will allow for a public comment period of no less than 30 days in the **Federal Register**. HUD will take feedback related to advisory scores and transition times for major changes into consideration. Scoring under PHAS may have a transition period to be announced at a later date. Additional guidance will be in subordinate notices which will be published in the **Federal Register** and available for public comment.

#### *Comments Regarding Emergency Revisions to the NSPIRE Standards*

Some commenters opposed the proposed changes to § 5.709(a)(2), which would allow HUD to publish a notice implementing changes to the inspection standards without public comment in an emergency, defined as "a significant health hazard, a new safety concern due to changing construction technology, or another event as defined by the Secretary." One commenter stated that HUD did not provide an example of what changes would constitute an emergency under this definition, and urged HUD to provide a comment period for all significant changes made to the standards so that various stakeholders have an opportunity to weigh in. Another commenter suggested that no type of severe health or safety deficiencies, new safety concerns, or other events would necessitate the

Secretary to publish a final notice without 30 days of public comment in the case of an emergency that permanently changes inspection standards and scoring methodology. This commenter suggested that the regulation should be amended to make it clear that any regulations published without notice and comment will be implemented on an emergency basis, time-limited, and subject to notice and comment prior to final implementation. Another commenter suggested that if HUD decides to proceed with emergency provisions without such a comment period, there must be a grace-period of at least 30 days for inspections that occur immediately following the release of the emergency revision, and that such deficiencies should not negatively impact a property's score for the first inspection which such emergency revisions are included. A commenter expressed preference for a 30-day public comment period on all published notices but understood health and safety emergencies require swift action.

Commenters also noted that § 5.709(a)(2) concerning emergency revisions refers only to public housing and suggested that the provision in the final rule should include all HUD housing.

*HUD Response:* HUD thanks commenters for their suggestions about the process to announce and implement emergency provisions without public comment. HUD believes that there are types of LT and Severe concerns that would require an emergency notice, and as written in the final rule the provision is available for "HUD housing", or programs covered by this rule. When a significant health or safety hazard exists, allowing 30 days for public comment before taking corrective action may cause severe injury or loss of life. HUD intends to weigh the exigency of the situation in advance of decisions and limit provisions to a reasonable timeframe, or to the duration of the declared emergency. HUD may also consider notices that are final upon issuance but still include an option for comment.

#### **Question for Comment #18: Definitions for Kitchens and Sanitary Facilities**

HUD sought input on whether and how it should define kitchens and sanitary facilities. HUD received the following responses.

#### *Comments Regarding Whether To Define Kitchens and Sanitary Facilities*

Many commenters supported definitions for both kitchens and sanitary facilities, stating that

definitions would ensure everyone is inspecting and providing the same standard across the board and that doing so would help eliminate ambiguity during inspections.

Other comments opposed defining these facilities, suggesting they are already adequately represented by local building codes and any effort to standardize these definitions nationally could result in a discrepancy between HUD's definitions and State or local approaches. A commenter cautioned that defining these rooms could limit the number of units available to voucher holders and may risk owner participation in the HCV program if units do not meet HUD's proposed specifications.

Other commenters had suggestions for both standards. Commenters suggested that HUD defer to local code or go no further than local code. One commenter stated that a definition should be defined by the number of fixtures, another stated that definitions should apply only to new construction or properties that are renovated, and only if the definitions match current building code. A commenter recommended that if HUD decides to amend or change these definitions, HUD do so in a uniform manner across programs; another suggested that the definitions used in the HCV program are reasonable and should be used as a guide for the purposes of NSPIRE.

A commenter suggested that the definitions be broad enough to account for different types and eras of housing, such as variations in SROs, micro-studios, and older housing. This commenter noted the NSPIRE standards currently require kitchen ventilation or a range hood that filters air to the exterior, a building design that is uncommon in older homes and apartment buildings and which could be costly for some owners to upgrade.

#### *Comments Regarding How To Define Kitchen and Sanitary Facilities and Their Related Components*

Commenters supported defining a kitchen and its related components.

Commenters recommended that a kitchen be defined as having an approved cooking appliance (such as a stove or oven with overhead vent fan, range, or heating plate), a sink (with hot and cold running water), a refrigeration unit, and a garbage disposal, sufficient light and ventilation, and a minimum clear working space of 30 inches. A commenter cautioned that HUD should keep in mind the size of the units. A commenter recommended using the IPMC.

A commenter cautioned that HUD should not define “functional adequacy” to allow stoves and refrigerators when they have outlived their “useful life” because residents should not be saddled with outmoded, unsightly, antiquated appliances that send a message that HUD tenants are “second class citizens” or that that HUD tenants do not deserve the best.

A commenter recommended HUD provide some flexibility to ensure that units, like SROs for example, that do not have cook tops or other components typically associated with kitchens are not penalized if the unit does not come equipped with those components. A commenter urged HUD not to regulate by equipment type.

Commenters supported defining a sanitary facility and its related components, noting that the quality of these facilities is closely tied to the ability of residents to be safe and healthy in their homes, and HUD should clearly identify its expectations for these critical facilities. A commenter stated that because bathrooms are more standard than kitchens, it is appropriate to define a bathroom in the standards.

Commenters suggested HUD require a toilet, sink, and bathtub or shower in sanitary, safe working condition. A commenter noted that this would be consistent with the IPMC. A commenter noted that the bathroom should have hot and cold running water.

Some commenters recommended a ventilation requirement to avoid mold. Another comment noted that many building codes across the country do not require bathroom ventilation, and as such ventilation should not be considered a component required for functional adequacy unless it is required by local codes.

A commenter suggested standards should reflect appropriate standards for compact and micro units. A commenter suggested that a bathtub be replaced with only a way of washing that is not necessarily a shower or bathtub depending on the size of the unit. Another commenter suggested a sanitary facility should also provide privacy to those using the facility.

A commenter opposed adding a definition for sanitary facility and stated that the inspectors are trained professionals and based on general HUD guidance should be able to assess each component/fixture normally tested during the NSPIRE inspection.

*HUD Response:* HUD appreciates the diverse comments received on kitchens and sanitary facilities and agrees that there are variations in different types and eras of housing, and that some level of definition is needed. HUD will

include definitions that align with the American Housing Survey in the Administrative notice. Further, all HUD-assisted units should meet a minimum standard for habitability, but this definition could allow for some flexibility. HUD also reviewed how kitchens and sanitary facilities are defined in the American Housing Survey. As provided in the final regulation at § 5.703(d) as an affirmative habitability requirement, kitchens must have a sink with hot and cold water, a cooking appliance, a refrigerator, food preparation area and a food storage area. Sanitary facilities must have a sink with hot and cold water, a bathtub or shower, interior flushable toilet and be usable in private. For the HCV and PBV programs, the regulations for Special Housing Types at part 982 subpart M will continue to apply.

Outside of the minimum affirmative habitability requirements, the NSPIRE standards will also account for health and safety concerns related to kitchens and bathrooms, such as minimum ventilation and mold. Additional information on the individual components, their definition and functionality will be in the NSPIRE Standards notice, within the relevant standard (e.g., Bathtub and Shower Standard, Kitchen Countertop Standard).

#### **Section 5.711 Scoring, Ranking Criteria, and Appeals**

##### *Comments Regarding § 5.711(a), Applicability*

A commenter recommended HUD include a cross-reference to the Section Eight Management Assessment Program regulations in § 5.711(a).

*HUD Response:* HUD notes that this cross-reference already existed in HUD’s proposed rule. HUD is keeping this cross-reference at the final rule stage.

##### *Comments Regarding § 5.711(c)(1), Inspection Requirements*

A commenter objected to expanding what qualifies as an exigent health and safety deficiency in need of a 24-hour work order as unnecessary.

A commenter urged HUD to provide a formal mechanism for residents to raise challenges to the certification and supporting evidence to the HUD Field Office that must be investigated and addressed.

Commenters noted that the proposed rule’s preamble stated that severe health or safety deficiencies would have to be addressed within 24 hours, while other deficiencies would need to be corrected within 30 days, but the text of paragraph (c)(1) only discusses severe health or

safety deficiencies that must be “mitigated” within 24 hours and paragraph (c)(2) merely directs an owner to correct non-life-threatening severe health and safety deficiencies “expeditiously”—not within 30 days. Commenters urged HUD to clearly require an owner to correct non-life-threatening severe health and safety deficiencies within 30 days. A commenter noted that establishing clear timelines for redressing deficiencies is paramount to health and safety of citizens, and noted that deficiencies may be regionally contextual, such as the failure of HVAC in a warm climate in summertime.

Commenters objected to the term “mitigated” as it does not mean to eliminate or abate and recommended HUD use “corrected or resolved or sufficiently abated.”

A commenter recommended that HUD should state the party responsible for the physical inspection will provide the owner and PHA with the entire physical inspection report (electronically through the internet or by mail), which provides the physical inspection results and other information relevant to inspections, including all deficiencies, similar to the language currently in § 200.857(c)(1).

*HUD Response:* HUD is designing its NSPIRE standards with the goal of prioritizing the health and safety of residents. In this final rule, the term “Severe Health and Safety” is revised to LT to better align NSPIRE to the terminology and correction time frames in HOTMA. As described in the NSPIRE Standards notice, LT deficiencies are those that, if evident in the home or on the property, present a high risk of death or severe illness or injury to a resident. For the HCV and PBV programs, HOTMA also defines the response times for LT deficiencies to be corrected within 24 hours, and for all other deficiencies to 30 days. Because different deficiencies will have different ways to resolve the deficiency, the expectation for what can be completed in these time frames will be adjusted, while still allowing for some local flexibility and discretion. For a LT deficiency in the context of Multifamily and Public Housing, “corrected” means that the PHA or owner has either completed all repairs, or at least controlled or blocked access to the hazard in a manner that it no longer poses a severe health or safety risk to residents of the property. HUD recognizes that to permanently repair some deficiencies, the PHA or owner may need additional time for a licensed professional or specialized supplies that may not be available in a 24-hour

timeframe. Guidance for correction timeframes and evidence that correction is complete is in the Administrative notice. Repairs will vary by the component and level of deficiency, and some mitigations will be approved on a case-by-case basis to meet the statutory and regulatory timeframes. For example, if a PHA has to procure specialized or certified trades professionals, it may take 30 days just to prepare a request for proposals and get approval from the Board of Commissioners.

HUD does not agree that all non-life-threatening deficiencies can be completely resolved in 30 days or less and wants to retain the flexibility already available. Some deficiencies may be property-wide, require special expertise, and/or the services may not be readily available to fully address the deficiency. HUD also appreciates that some deficiencies may be exacerbated by local conditions, especially local climates, and this should be considered to ensure the health and safety of residents. For LT deficiencies, HUD has used the term “corrected” to align with HOTMA. If the PHA or owner at least prevents or blocks potential harm to residents in 24 hours, more extensive repairs can be done over a longer time frame, with approval from HUD and as described in the NSPIRE Administrative notice. HUD can also allow temporary relocation of residents as a method to prevent harm to residents while repairs are completed. In some cases, temporary relocation of residents is required.<sup>16</sup> Under § 5.711(c)(1), the deficiency must be corrected, and owners and PHAs cannot simply block access in perpetuity. With respect to comments about providing the owner with a copy of the inspection report, HUD is developing technology solutions to provide quick, seamless transmittal of results to owners and agents.

*Comments Regarding § 5.711(c)(2), Post-Report Inspection*

A commenter stated that submitting all work orders related to an NSPIRE inspection would be an unnecessary administrative burden and noted HUD did not provide a rationale for requiring this data or plan for how HUD would use it. This commenter questioned whether HUD has the capacity to review and respond to such a data flood effectively and consistently and asked if HUD is going to require PHAs/POAs to use a specific type of maintenance work order reporting platform.

A commenter suggested § 5.711(c)(2) should be modified to remove the extra post-inspection 100 percent self-

inspection, noting that this is now a second 100 percent self-inspection and a REAC inspection in one year, and that three inspections in one year is burdensome to owners and managers.

*HUD Response:* At the final rule stage, HUD has changed the reporting requirement to only apply to LT and Severe deficiencies, and offered flexibility to combine the self-inspection under § 5.707 with the post-report inspection described in § 5.711(c)(2).

*Comments Regarding § 5.711(c)(4), Technical Review of Inspection Results*

Commenters noted in § 5.711(c)(4) the language references “four sources of error” but there appear to be only three sources. Commenters supported making the “fourth source of error” the currently entitled “database adjustment” and suggested it should be moved to this section.

A commenter recommended HUD indicate that the basis for a technical review is a material error associated with the physical inspection score, and that building data errors, unit count errors, and non-existent deficiency errors are types of material errors.

A commenter suggested that paragraph (c)(4)(ii) be amended such that HUD’s system of records do not actually need to be updated, but the owner only needs to notify HUD and request that HUD’s system of records is updated, to account for situations in which it is not the owner’s fault that the system is not updated.

*HUD Response:* HUD agrees that the numbering of this part of the proposed rule was incorrect. HUD has corrected this numbering. HUD is also amending the final rule to restore the language for database adjustments in §§ 902.24 and 200.857.

*Comments Regarding § 5.711(d), Technical Reviews*

A commenter supported the extension of technical review submission from the current 30 days to 45 days and the ability for electronic submissions. Another commenter opposed the change because the increased time period to submit a request for a technical review would unduly delay the remediation of deficiencies at properties, particularly in light of HUD not including a time period for which a PHA or owner must complete its survey of the property and remediation of any non-life threatening severe health and safety defects. This commenter also asked HUD to define what day will be considered the “day of release” of the physical inspection report.

*HUD Response:* In this final rule, HUD has retained 45 days in § 5.711(d)

for technical reviews. The technical review process should not delay the process to remediate deficiencies. LT conditions will still require correction in 24 hours. With regard to “day of release,” HUD has revised this term to be “the day the inspection report is provided to the owner or PHA.”

*Comments Regarding § 5.711(d)(2), Request for Technical Review*

A commenter noted that currently REAC can issue a new physical condition score or keep the same physical condition score and asked why HUD needed to change this option. This commenter stated that in order to fully comment on this HUD should provide the parameters pursuant to which REAC will make these determinations and urged that REAC should only undertake a new inspection if the owner requests it. Another commenter urged HUD to accept for review any property’s technical review regardless of the number of points at stake for any individual property.

*HUD Response:* HUD appreciates the feedback and will discuss this matter in the subordinate Administrative Procedures notice.

*Comments Regarding § 5.711(d)(3), Burden of Proof That Error or Adverse Conditions Occurred*

A commenter agreed that the burden of proof should rest with the PHA/POA, but noted HUD has the obligation to carefully consider the evidence presented, to research and carefully examine the protocol, guidance and precedent, and to provide a response that lists what was considered and the reasoning for the decision so that the response serves as a teaching tool, providing insight about the deficiency in question, not just to those who requested the technical review, but to others as well.

A commenter suggested all technical reviews and decisions need to be available and accessible to the public to provide residents the ability to know more about the final result of the inspection, serve as a teaching tool for PHAs/POAs who can see if there is any precedent for a deficiency they are attempting to appeal, and ensure a more consistent application of the protocol by inspectors who will be able to see if they are citing deficiencies that are non-existent. This commenter noted that REAC has rejected documentation and arguments that they previously accepted without any explanation as to the change in standards.

A commenter recommended HUD should revise “owner” to read “owner or PHA” in § 5.711(d)(3) for clarity.

<sup>16</sup> See, e.g., § 35.1345(a)(2).

*HUD Response:* Details regarding burden of proof are included in the Administrative Procedures notice which will be published before this final rule is effective. HUD regularly used “owner” for either the PHA or Multifamily owner entity but has revised the regulations that apply to both PHAs and owners to indicate applicability more clearly.

*Comments Regarding § 5.711(d)(5), Significant Improvement*

A commenter asked how “significant improvement” is to be interpreted and noted that for any one property, even a 1–5 point improvement in a score might not move that property’s ranking from one level (such as standard) to another (high performer), but can collectively within a portfolio improve the PHA’s overall PHAS score.

*HUD Response:* HUD agrees that moving a ranking level up (e.g., substandard vs. standard) is significant. The term “significant improvement” was included to ensure that PHA, owner and government resources are used efficiently. Additional details about the technical review are in the Administrative Procedures notice.

*Comments Regarding § 5.711(d)(6) Reinspection*

A commenter believed that HUD should bear the expense from reinspection where HUD determines that the reinspection is required, and suggested that if there is a threat to the inspecting party of bearing the cost if the new inspection score results in a significant improvement, then that inspection will not be impartial. This commenter also noted that if a PHA/POA has the threat of bearing the cost if no significant improvement occurs, that will have the effect of discouraging them from requesting the technical review even if they strongly believe there was an error.

A commenter cautioned that an inspector could fail a site to get additional money from reinspection, and also that tenant-induced damage or a tenant’s refusal to allow access could lead to a fail that management does not deserve.

Commenters asked for clarification on what HUD considers a reasonable inspection fee. A commenter opposed HUD determining whether a reinspection is appropriate and suggested that the inspection occur only upon request from an owner or manager, and that HUD should make the inspection within 30 days of the owner’s request.

*HUD Response:* HUD appreciates the comments on issues surrounding

reinspection and cost, but has decided not to change this language at the final rule stage. If a new inspection is undertaken by the inspecting party and the new inspection score results in a significant improvement in the property’s overall score, the entity responsible for the inspection shall bear the expense of the new inspection. If no significant improvement occurs, then the owner or PHA responsible for the property must bear the expense of the new inspection. Owners and PHAs can collect reasonable fees for tenant damages through lease enforcement.

*Comment Regarding § 5.711(d)(7), Deficiencies*

A commenter suggested § 5.711(d)(7) is punitive and the triple point deduction should be removed as it would bar earnest owners and managers from appealing or requesting reinspection.

*HUD Response:* HUD appreciates the commenter’s feedback and accepts this recommendation. The regulations include other enforcement mechanisms to ensure that deficiencies are corrected.

*Comments Regarding § 5.711(e) Independent HUD Review*

A commenter also suggested that “modernization work in progress,” which is a common ground for appeal for aged properties undergoing moderate substantial rehabilitations, should be grounds for independent HUD review. A commenter noted the language in the proposed text mirrors 24 CFR 200.857(e)(1), but the proposed language does not include “owners” and recommended HUD include “owners” in the proposed language along with PHAs to ensure clarity. A commenter also urged HUD to include the process and timing for requesting a score adjustment in the final rule for clarity.

*HUD Response:* Modernization work in progress was previously included in § 902.24(c) and was not included in the proposed rule. HUD has added this language at the final rule stage. The final rule keeps the proposed rule’s requirement that a score adjustment request be made no later than the 45th calendar day following the release of the inspection report. Because the basis for the technical correction may be complicated, HUD has not provided a limit on the time it may take to review these requests. HUD intends to provide additional information on this issue in guidance.

*Comment Regarding § 5.711(f) Responsibility of Final Score and Publication of Scores*

A commenter stated there should be no reinspection mandated by HUD outside of the 2–5-year range or as required by statute and only the owner should be able to request reinspection. This commenter also suggested HUD should have clear guidelines around when and how it will grant a reinspection to requesting parties and noted that the new inspection score should be considered the final score only if the owner requested it.

*HUD Response:* HUD appreciates the feedback but disagrees with the commenter’s perspective. Reinspection can be a necessary tool for HUD to review score disputes and to conduct oversight at properties and ensure compliance with the regulatory agreement at the property. While having some guidelines around how reinspections will be conducted is appropriate, HUD needs to have the flexibility to make dynamic decisions to reinspect in response to emergency situations. Once a reinspection occurs the resulting score will become a score of record and will be made available to the owner.

*Comments Regarding § 5.711(g) Issuance of Final Score and Publication of Score*

A commenter stated it is unclear whether posting of the final score will be publicly available and suggested HUD must maintain confidentiality in terms of providing access to reports or ownership information and this should be clarified. Another commenter requested HUD correct § 5.711(g)’s two references to paragraph (c), stating that both of these references should be references to paragraph (e).

*HUD Response:* The final rule keeps the proposed rule’s language at § 5.711(g) that HUD will make final scores public on HUD’s internet site or other appropriate means. Section 5.711(h) also provide a process for owners, managers or PHAs to notify residents of inspections and make the results available. HUD regularly publishes its REAC inspection scores on the HUD website for both Public Housing and Multifamily properties: [www.huduser.gov/portal/datasets/pis.html](http://www.huduser.gov/portal/datasets/pis.html). HUD program areas also maintain websites with certain data. The Office of Multifamily Housing regularly publishes REAC inspection scores here: [www.hud.gov/program\\_offices/housing/mfh/remss/remssinspcores/remssphysinspcores](http://www.hud.gov/program_offices/housing/mfh/remss/remssinspcores/remssphysinspcores).



Under § 5.711(h)(2), tenants may request to view inspection reports after the 45-day appeals process is complete. Section 5.711(h) is based on and replacing the old Multifamily Housing requirement which was previously included in 24 CFR 200.857(g). HUD has corrected the citation to paragraph (c) to paragraph (e) and thanks this commenter for identifying this incorrect citation.

*Comments Regarding Paragraph (h)(1), Notification to Residents*

Commenters suggested HUD require 7-days notice to residents before an inspection, with a minimum notice of 48 hours, or at least the time period proscribed by State and local law. A commenter noted that the current 24 hours is not enough time for residents to prepare their units or make appropriate arrangements.

Commenters suggested owners be required to explain to residents the details about the inspection such as why it is happening, residents must be informed of their right to be present during an inspection, to identify problems to the inspector, to meet with the inspector prior to its start, and to designate a tenant representative to accompany the inspector on their rounds. Commenters recommended HUD prescribe specific, plain language for owners to utilize regarding REAC inspections, as it does for Section 8 Opt Out Notices, to mitigate this problem. A commenter suggested that HUD clarify that notification to residents must be done in accordance with the resident lease.

*HUD Response:* HUD appreciates the feedback but declines to expand the language in this provision to include a 48-hour to 7-day notification window for unit/property inspection. Notification requirements are already included in leases and will vary by owner and program. In the Public Housing program, for example, the model lease requires at least 48-hours notice. HUD therefore declines to revise this requirement in this rulemaking.

With respect to additional tenant guidance regarding the inspection process, this final rule does require owners and PHAs to post in the management office and on common bulletin boards availability of the final inspection report for review along with supporting documents and correspondence as specified in § 5.711(h)(2). HUD continues to seek avenues to expand tenant participation in the NSPIRE inspection process which will be addressed in subordinate notices via the **Federal Register** and available for public comment.

HUD supports the suggestion to include language that notification should also be in accordance with the resident lease, as this is consistent with current practices.

*Comments Regarding Paragraph (h)(2), Availability of Documents for Review*

Commenters recommended that these documents should be provided at no additional cost. A commenter recommended HUD specify that documents available for review, including but not limited to the REAC inspection Report and related correspondence and the results of any re-inspection and appeals, should be available for residents to copy during normal business hours upon request.

Commenters recommended owners and agents should be required to retain these documents for inspection or review by tenants or the tenant association for five years, not just the current 60-day limitation. A commenter stated this would echo the five-year retention and availability provision of the statute creating the Comprehensive Housing Affordability Strategy (CHAS), one of the statutory underpinnings of the Consolidated Plan. Another commenter recommended removing the time limit requirement entirely.

*HUD Response:* As stated in § 5.711(h)(2)(i) of this rule, tenants of HUD housing have a right to review and copy the final inspection report and related documents upon reasonable request during regular business hours. There is no cost associated with reviewing the documents. The rule language specifies related documents include the owner's survey plan, plan of correction, certification, related correspondence, appeals, reinspection, etc.

HUD declines to mandate a longer document tenant-review period. Program record retention periods are determined in accordance with agency document retention policies and applicable Federal law. Because property conditions can change over time, inspections that are four or five years old may not still be current. Members of the public interested in older property inspection information from REAC can submit a Freedom of Information Act (FOIA) request to HUD.

*Comments Regarding Paragraph (h)(3)*

A commenter asked for more details regarding the required date on which the notice must be posted and the duration of the posting.

Commenters recommended HUD add that the materials provided by the owner for resident inspection should include the owner's certification that

severe health and safety deficiencies have been abated within three days and the owners' materials should also be provided to any legitimate tenant association, as defined by HUD at 24 CFR part 245, subpart B.

Commenters also recommended HUD require that the notices in § 5.711(h)(3) should encourage residents to comment directly to the HUD Field Office with the name of the responsible Field Office staff and their direct phone number and email address, and Field Office staff must acknowledge receipt of comments from residents with seven days of receipt and respond substantively within 14 days.

*HUD Response:* HUD agrees and added a requirement that owners and PHAs post this notice within three days of the inspection. HUD also appreciates the feedback that the rule should require owner certification that severe health and safety deficiencies have been corrected. This final rule keeps language from the proposed rule that states that certification must be made available for tenant review and copying, which would include severe health and safety certification. HUD believes the final rule language addresses the commenters' concerns by keeping language from the proposed rule that requires that the owner's posts include the name, work address and telephone number of the HUD Account Executive and tenants are encouraged to contact HUD with any concerns or noted discrepancies.

*Comments Regarding § 5.711(i) Administrative Review of Properties*

Commenters recommended residents should receive notice and DEC should be obligated to consult residents when evaluating the property.

Commenters recommend that HUD add that owners must post the notice regarding submission of the property for DEC evaluation and enforcement to tenants explaining what a below 30 score means, why the property has been referred, and what that implies. A commenter suggested the explanation must state that transfer of the file does not mean the subsidy will be terminated but is a process to address concerns and bring the property into compliance. A commenter suggested tenants and their representatives should be encouraged to submit their own comments to DEC, if they choose. A commenter noted it has often been the efforts of residents and advocates that have resulted in the preservation of assisted properties and improved housing conditions for families.

A commenter recommended HUD amend paragraph (i) to clarify that documents, reports and correspondence

between the owner and DEC shall be made available to residents and their representatives, with the aim of including their input in DEC's analysis, recommendations and remedial action, before final decisions are made, consistent with Housing Notice 2018–8.

Commenters supported paragraph (i)(2) but stated that DEC's analysis "may" include input from tenants, along with HUD, elected officials and others and requested should be changed to "shall", and that any subsequent site visit by DEC to the property include a meeting with residents and/or the legitimate tenants association, if any.

A commenter recommended HUD clarify that ownership and management need 2-week advance written notice of DEC evaluation site visits.

A commenter noted that the proposed rule did not incorporate important language about DEC's compliance and enforcement from 24 CFR 200.857(h)(2) and (i) and urged HUD to include it, especially regarding supporting and relevant information and documentation, and the development of a compliance plan.

A commenter suggested HUD should make information regarding enforcement actions taken by HUD publicly available and noted proactive residents and local advocates are essential to the type of efficiency HUD says it is seeking, such that HUD must publicly provide property-level information regarding conditions, mortgage maturity dates, housing assistance payment contract expiration dates, and HUD's actions to enforce its programmatic requirements.

**HUD Response:** Referrals to the DEC will be automatic for Public Housing and Multifamily Housing properties that score 30 or below. Properties receiving two successive scores of less than 60 may also be referred. Additional information about this process will be in the Administrative notice including a requirement that the PHA, owner or agent must provide a copy of notification of referral to the Department Enforcement Center to residents and certify it has done so by reasonable means such as leaving a notice under each door, posting in a mail room and on each floor, which is consistent with past practice outlined in Housing Notice 2018–08. HUD is not planning any additional notice or communication to residents or the public about referrals to the DEC, or information about the investigation and follow up, but the public has the right to submit a Freedom of Information Act Request. If a DEC review includes unit inspections, residents will receive notification in accordance with their lease. HUD

declines to include a two-week notification requirement to owners and PHAs in regulation for site visits. HUD acknowledges the role tenants and advocates play in identifying conditions in housing and advocating for repair and preservation of existing affordable housing but declines to require that all administrative reviews include tenant input by adding "shall." HUD believes that the addition of tenant participation into the REAC inspection process via the NSPIRE final rule gives residents a substantive feedback apparatus and that additional tenant participation during a DEC referral should be at the discretion of the DEC after consultation with program offices. Additional administrative procedures will be provided in a subordinate notice. This notice will include guidance on supporting and relevant information and documentation and the development of a compliance plan.

#### **Other Comments Regarding § 5.711**

A commenter suggested HUD remove "significant" from "significant improvement" in paragraphs (c)(3) and (d)(2), and other instances. This commenter stated there is no intent to waste the Department's time with appeals and to make an appeal takes time and resources from the owner or manager appellant, such that this is a sufficient bar to frivolous appeals. This commenter noted that under the current scoring system, it is not simple to ascertain whether different appeals will result in improvements to the score and going from a 29 score to a score of 32 may not be "significant" in terms of scoring, but is significant enough to withdraw a trigger for DEC referral. This commenter noted that increasing your score from a 59 to a 61, while not being a "significant" improvement in score, does take an owner or manager from "failing" to "passing."

A commenter recommended generally that tenants, legitimate tenant associations, and their representatives be given Notice, Comment and Appeal rights parallel to owners and agents, at each step of the REAC process and requested that HUD recognize this explicitly at each step, and allow tenants to post comments and photos electronically and/or in writing, in response to each stage, from initial inspection report; a final report after technical appeals; and an owners certification that severe health and safety citations have been addressed.

A commenter recommended HUD set a stationary scoring threshold to be used to refer properties to the Departmental Enforcement Center (DEC) and retain HUD's ability to send properties scoring

higher than the stationary threshold to DEC so that HUD sets clear expectations for the owner, residents, and advocates regarding what will trigger HUD's enforcement action. This commenter noted HUD's current enforcement practices for specific properties are often inaccessible or unknown to residents and advocates. This commenter stated that the stationary scoring threshold should not be lower than 30 and suggested HUD also consider if properties scoring at the specified threshold generally have numerous life-threatening severe health and safety deficiencies, have difficulty correcting the defects within the HUD given timeframe, have difficulty substantially raising their score in the subsequent inspection, and have numerous State or local code violations.

**HUD Response:** HUD appreciates the feedback but declines to implement the suggested revisions with respect to use of the term "significant" in paragraphs (c)(3) and (d)(2). This language was added to discourage owners and PHAs from requesting technical reviews that will likely not result in substantial change to the score. In drafting this regulation, HUD considered current Federal resources and the administrative burden that technical reviews require and establishes a basis for HUD to decline a request.

With regard to expanding tenant participation in the appeals process, HUD will continue to explore the appropriate ways in which to engage tenants in the NSPIRE inspection process outside of what is already included in § 5.711(i)(2). Adding a required tenant element to this process would be administratively challenging for HUD, the DEC, PHAs and owners and could delay case resolution. Consultation with residents will remain as an option under the regulations. Tenant participation outside of administrative referrals will be outlined in future subordinate notices published in the **Federal Register**.

The scoring threshold for DEC referrals will be 30 and under, and properties that score under 60 in two successive inspections. The language in § 5.711(i)(1) and (3) has been revised to reflect that this process will include both Multifamily housing programs and Public Housing and the relevant HUD program offices. The addition of properties with scores of less than 60 in two successive inspections matches the current process outlined in Housing Notices H 2015–02 and 2018–08. HUD notes that an administrative referral to the DEC is not the only way HUD's program offices follow up on physical deficiencies. Staff in HUD's program

offices, field offices and the Performance-based Contract Administrators (PBCAs) also do this oversight and follow-up. HUD will take this feedback into consideration as it details administrative procedures in subordinate notices.

*Question for Comment #19: How To Approach Tenant-Induced Damage*

HUD solicited comment on how to fairly approach tenant-induced damage and received the following responses.

**Comments Regarding Problems Caused by Tenant-Induced Damage**

Commenters noted that tenant-induced damages can be expensive and often go unreimbursed. A commenter stated that HUD has long been aware of the problem of tenant-induced damage and should have acted long ago. Commenters noted HUD's intended update to inspectable areas would increase the weight of in-unit scoring, which has the potential to significantly increase the impact of tenant-induced damage on the scoring.

Commenters stated that the biggest problem with tenant-induced damage isn't the cost of repair but being penalized by HUD for the damage. A commenter noted that most repairs can be easily handled in due course, another noted that tenant-induced damage can be inside and outside the unit.

Commenters noted that properties are often not aware of tenant-induced damage and that scoring physical deficiencies caused by tenants forces owners to invade residents' privacy to check for tenant-induced damage.

A commenter identified the following as types of tenant-induced damage: (i) deficiencies for blocked egress where a tenant has moved furniture in front of doors and windows, even after owner or its agent has requested that the item be moved and verified that it was moved; (ii) resident installed fans and air conditioning units; (iii) improper storage of items in the oven by residents; and (iv) condition of tenant owned appliances over which the owner has no control.

A commenter stated that owners and managers often use "tenant induced damage" as an excuse to avoid responsibility for ordinary wear and tear, or other damage not induced by the tenant to pass along charges to tenants, and to harass tenants. This commenter noted that owners and agents blame tenants for mold in their units, when the mold is due to the presence of moisture caused by water leaks and poor ventilation. This commenter stated that owners and managers seek to foist on residents charges through questionable

"House Rules" for items which should be part of the ordinary maintenance of the property such as lightbulb or lock/key replacement. This commenter recommended HUD investigate this matter further and carefully construct future rules on this matter with consultation from tenant leaders and legal service agencies.

**Support for HUD's Current Method of Handling Tenant-Induced Damage**

Commenters stated that HUD should not treat tenant-induced damage differently because tenant-induced damage is still damage and an indicator of a problem that needs to be addressed by property management.

Commenters stated that sufficient protections are already in place, noting that: tenant-induced damages are already addressed by current regulatory provisions under family obligations which covers disincentives and program termination; the owner already has the right to pursue damages against the tenant; many housing authorities already include tenant damage charges in their ACOP and in their standard leases; properties can collect security deposits, and properties can have systems in place to deal with extraordinary damage caused by tenants.

*HUD Response:* HUD understands the commenters' concerns about the potential impact of tenant-induced damage on costs, scoring, and the burden of additional owner/management inspections. The Department also appreciates the comments and concerns about normal wear and tear and ownership responsibilities of maintaining units. PHAs and landlords can use policies and lease enforcement to prevent and collect fees for tenant damages. With the addition of affirmative habitability requirements in § 5.703(d) there is a clear expectation that the landlord is responsible for certain elements of the unit. If there are tenant-owned items cited in the inspection, the PHA or owner can request a technical review.

For units in the HCV and PBV programs, HOTMA provides that if a PHA determines that any damage (other than any damage resulting from ordinary use) was caused by the tenant, the agency may waive the applicability of the housing quality standards, except as it applies to the tenant. As HUD progresses with notices around Scoring and Standards, the Department will continue to seek to strike a balance to hold all parties accountable to their responsibilities outlined in their respective contractual documents and

HUD guidance in caring for and maintaining units.

HUD generally agrees with the sentiment that damage, regardless of the source, must be addressed and that excessive tenant-induced damage may also indicate problems with property management and enforcement of lease provisions and house rules. Lease agreements and security deposits are essential vehicles for managing these issues.

**Comments Regarding Incentives**

Several commenters stated that landlords should use existing tools to handle tenant-induced damage. Commenters suggested that property owners should hold residents accountable for severe damage to units by issuing lease violations, going through mediation, charging for the damages, terminating the tenancy, and evicting tenants. Commenters recommended that properties use minimum monthly repayment agreements. Commenters suggested that providing a list of potential charges at move-in might help discourage a tenant from damaging the unit beyond normal wear and tear; one commenter suggested properties serve a 3-day notice to quit in situations where the amount of damage is equal to a year of rent.

Commenters recommended several incentives to tenants for maintaining their units, including: a gift card for the best kept unit administered by the management/owner, yearly community awards, privileges, recognition ceremonies for the apartment/unit/block/building kept in best conditions, rent incentives, a small saving account with deposits for taking care of units, or a new microwave. Other commenters noted that the incentive to maintain the unit should be the opportunity to live in the unit, and most do maintain their units. A commenter suggested that owners and PHAs can establish incentive programs if they want to.

A commenter noted that non-MTW PHAs do not have funding flexibility to provide creative incentives outside of current regulatory provisions and funding levels; another noted a disincentive requiring residents to pay additional charges due to damage and neglect would not work because residents would not be able to afford to pay.

*HUD Response:* HUD agrees that owners and agents must abide by their rights and responsibilities which includes enforcing lease provisions and house rules and PHA policies alongside of their responsibilities to maintain the physical condition of the property. PHAs and owners can ensure that

residents are aware of policies, understand their responsibilities, and collect reasonable fees for damages. PHAs and owners can also stay abreast of property conditions with regular inspections and the annual self-inspection process included in NSPIRE. HUD also agrees that additional punitive financial charges above what is allowed in the lease provisions and security deposit administration would likely not be an effective means to discourage tenant-induced damage.

#### Comments Regarding How Inspections Should Take Into Account Tenant-Induced Damage

Commenters stated that tenant-induced damage should not be scored against an owner or PHA. One commenter stated, in the alternative, that tenant-induced damage should result in the minimum point deduction; another suggested that tenant-induced damage should count only if the PHA failed to address it. Commenters suggested adding an appeal option to allow demonstrating that damage is repeatedly caused by tenants and repaired by the owner. A commenter suggested that if the owner can show the tenant caused the damage, the owner should not be sanctioned or see score reductions through the NSPIRE process.

Commenters suggested that HUD should use an advisory approach which allows properties to remove deficiencies for superficial damage that is likely to have occurred in the days immediately preceding the inspections, or if the damage was not reported to the property by the tenant, if the owner submits work orders showing the repairs within a certain number of days following the inspection. A commenter suggested that inspectors negate any point deductions where the housing authority can provide documentation to substantiate resident noncompliance as is often required when these lease infractions are taken before local courts.

A commenter suggested that HUD allow a property to negate points if they can identify a significant number of such deficiencies attributable to an individual unit that are not present in other units in the sample and are otherwise unreflective of the property condition. A commenter suggested an inspector should be given latitude to assign blame for damage to a resident and not the property management. Another commenter suggested that a property could gain points back based on especially pristine condition of a property.

*HUD Response:* HUD appreciates the feedback but disagrees with the comments suggesting that tenant-

induced damage not be scored as part of an inspection. HUD believes this approach would be overly subjective as it is not always clear what damage may be tenant-induced versus normal wear and tear. Additionally, inspectors would not be able to account for poor property management or other potential factors. Scoring should reflect the overall condition of the property regardless of the source of the damage, and inspectors will not be able to fully assess and determine responsibility for damages while onsite. With respect to the comment regarding pristine properties, HUD believes NSPIRE will result in scores that accurately reflect the health and safety of a property. If a property is pristine, it will be reflected in the inspection score.

#### Other Suggested Changes

Commenters recommended that HUD support lessor rights under the lease. Other commenters recommended that the HUD lease be modified to include language such that the lease is more enforceable regarding property damage.

Commenters made several additional specific recommendations with respect to tenant-induced damage, including: that HUD clearly define “tenant-induced damage,” provide guidance on what timeline is appropriate for tenant-induced damage, and provide guidance on what legal recourse is available to the owner; that HUD make distinctions between tenant-induced damage and wear-and-tear and provide clear examples; and that tenants receive training on how to maintain their home and how the condition of their home impacts their health and safety.

Commenters recommended HUD allow the collection of a security deposit or increased security deposit that can cover damages, with one commenter noting that many programs currently have a limit on what can be collected. A commenter requested that HUD permit payment of surety bonds in programs where payment of security deposits is an eligible program expense which would result in a cost-savings to the tenant and the program, and would protect the asset to a greater degree for less cost than a traditional security deposit.

A commenter suggested that tenant-induced costs should be reportable similar to debts owed to PHAs. Commenters suggested that tenant-induced damage could be a sign that the tenant needs additional resources from HUD such as resident service coordinator assistance, or help with behavioral or other problems.

Commenters suggested that PHAs should have the discretion to disallow

transfers both within the program and between programs (from Public Housing to HCV for example) if the tenant has caused damage. A commenter suggested HUD explore reduced utility reimbursements, or ineligibility to receive utility reimbursements, for tenants who cause damage.

A commenter recommended that HUD require notice and opportunity to respond, with copies to HUD, to tenants who are assessed charges or fees for alleged “tenant-induced” damage. A commenter suggested HUD conduct listening sessions with both tenant and owner stakeholders on this topic to determine the best path forward.

*HUD Response:* Regarding comments on lessors and the lease, HUD supports a balanced approach where all parties to the lease agreements understand their rights and responsibilities. HUD appreciates the feedback on providing further clarification and guidance on tenant-induced damage. Regarding HUD’s ability to provide guidance on legal recourse, State and local jurisdictions administer landlord-tenant laws and eviction processes vary by jurisdiction.

Regarding resident training or service coordinators, HUD encourages Multifamily owners and agents to speak with their Account Executive about service coordinator funding opportunities and eligibility. HUD also encourages owners and agents to explore local social service providers who may help assisted residents with housekeeping skills. Any participation with social services must be voluntary, and providers must comply with nondiscrimination laws.

With respect to suggestions related to security deposits, surety bonds, debt reporting, and punitive responses to tenant-based damage, HUD believes these program issues are beyond the scope of this rule.

#### Insufficient Information

A commenter stated that due to the weight HUD will place on unit condition, there is insufficient information about how HUD will address tenant-created issues.

*HUD Response:* REAC inspectors will not consider whether tenants caused the damages that lead to the deficiency, because they will not be able to fully assess and determine responsibility for damages while onsite. For the HCV and PBV programs, however, the PHA may provide more flexibility to owners as provided in a future HOTMA rulemaking. HUD will publish a Scoring notice before this final rule becomes effective.

*Question for Comment #20: Scoring Threshold for Referring Properties to the DEC*

HUD sought input on the scoring threshold to use for referring a property to the Departmental Enforcement Center. HUD received the following responses.

Factors To Consider

Commenters recommended HUD periodically review its referral system, and a commenter recommended this review be in consultation with tenants and other stakeholders. A commenter recommended HUD develop a threshold that includes automatic referral to the DEC when certain significant issues are discovered, such as: structural concerns, severe roof conditions, foundation failure, significant water intrusion, or severe exterior dilapidation or deterioration. Another commenter recommended that HUD consider building code violations, abatements and emergency fail items.

A commenter recommended that HUD elaborate that the DEC may include input from residents in its analysis of the property, noting that tenants have not been able to consult with the DEC recently and that FOIA requests to the DEC for a copy of REAC report and scores have denied on the grounds that the referral is a “judicial proceeding.” This commenter noted that this type of consultation is important to ensure that HUD pursues the proper remedies and pursues termination or abatement only as a last resort option, by seeking input from residents as to the most appropriate remedy.

*HUD Response:* HUD will take the input regarding its referral system and factors that it should evaluate in its administrative referrals to the DEC into consideration. The basis for referrals under NSPIRE will be the property score. More information on the scoring process will be provided in the NSPIRE Scoring notice. Section 5.711(i) covers administrative enforcement of the NSPIRE Standards and regulations, which may include elements of structural concerns, severe roof conditions, foundation failure. Other building code violations that are not in the NSPIRE Standards would not be enforced by HUD unless specified in HUD program regulations (e.g. 24 CFR part 92 for HOME and 24 CFR part 93 for HTF). HUD will consider better information sharing with State and local code enforcement agencies. Regarding sharing of information under review by the DEC, many areas of enforcement are exempted under FOIA. HUD will provide other avenues for resident input

and notification through its field offices. Where there are direct impacts to residents—such as a need for temporary or permanent relocation, there are other resident notification processes in other HUD regulations. That process is not part of the NSPIRE rulemaking.

Point Based Referrals

Commenters recommended that HUD keep the DEC threshold as stable as possible and maintain the 30-point automatic referral and the 31–59 optional referral, paired with the additional requirements of owners below the 60-point threshold.

A commenter urged HUD to adopt the recommendations put forth by the Government Accountability Office in their 2019 report titled “Real Estate Assessment Center: HUD Should Improve Physical Inspection Process and Oversight of Inspectors” (GAO–19–254) to strengthen its oversight mechanisms and ensure adequate quality of life in HUD-assisted communities. The 2019 report calls attention to the discrepancy between the 2017 and 2018 Consolidated Appropriations Acts (which stipulate that HUD must provide a notice to owners of properties that score 60 or below on the REAC physical inspection), and current and long-standing HUD practice (which is to send notices at scores 59 and below). The report also discusses the sampling margin of error, in particular instances in which the longer range of the margin could encompass scores of 59 or below, and yet because the score itself is above 60, no administrative consequence results. The report states that “If REAC were to resume reporting on sampling errors and develop a process to address properties that fall below certain cutoff scores when the sampling error is taken into account, it would have the information it needs to identify properties that may require more frequent inspections or enforcement actions”.

*HUD Response:* HUD evaluated the GAO Report as part of its efforts to identify mechanisms to improve its inspection program under NSPIRE. HUD will take this input into consideration as part of the Administrative Procedures notice. This notice will include information about its sampling methodology. For administrative referrals, HUD clarifies in this final rule that these referrals will be essentially consistent for both Public Housing and Multifamily housing programs.

Suggested Standards for Referring Properties to the DEC

Commenters suggested that a property should be referred to the DEC only when there is blatant disregard for the property condition and/or the significant presence of health and safety issues. Commenters noted that an inspection can have as little as 5–6 specific deficiencies, some of which could be fixed in seconds or are unknown to property staff and fail the UPCS inspection. Another commenter noted that some repairs may be expensive but not relevant to maintaining a safe living environment. A commenter noted that an agency may not be aware of all tenant-induced damage on their property.

Several commenters stated that HUD should refer a property to the DEC only where there are multiple low scores or repeat failures on the same issue. Commenters expressed that due to the wide variance in how HUD inspectors evaluate properties, a single score, that could be an outlier, should not trigger corrective action.

Commenters suggested DEC referrals should be reserved for serious cases of malfeasance or misappropriations of funds that rise to potential violations of the law. A commenter noted that DEC does not have the resources to be utilized as an additional entity providing oversight to the physical condition of assisted properties and inspection scoring should be considered as one element in determining if referral to the enforcement center is warranted; another stated that HUD should consider the history and condition of other properties in an owner’s portfolio before referral.

Commenters suggested that, if a property is about to undergo a renovation (or is in the midst of a renovation) which will address the factors leading to a score which might otherwise lead to its referral to DEC, HUD should factor the renovation scope into its decision as to whether to refer.

A commenter suggested lenience for older properties regarding certain areas that are not avoidable and are not necessarily health and safety issues.

*HUD Response:* Properties that score under 60 under the NSPIRE Standards will have health and safety hazards that merit follow up, and in some cases, administrative review by the DEC or HUD. The method for scoring properties under NSPIRE will be discussed further in the NSPIRE Scoring notice. HUD’s process regarding administrative or DEC referrals will be for properties that score 30 or less or have two successive scores of under 60, as described in Housing

notices 2015–02 and 2018–08. The DEC can also investigate cases under the False Claims Act, including situations when a PHA or owner certifies that deficiencies have been corrected when they have not. Additional information on administrative referrals will be provided in the NSPIRE Administrative notice.

Regarding scores that did not consider renovations, owners or PHAs can request a technical review of the inspection to determine if the inspection considered these factors. If these conditions would raise a score over 30 or 60, HUD would consider that significant. For tenant-induced damages, REAC inspectors will not attempt to determine this at the site, and owners and PHAs already have options under their lease and policies to discourage damage and collect fees.

#### Timeline for Repair of Severe Health and Safety Defects

A commenter suggested that the requirement of severe health or safety defects being repaired within 24 hours should be conditional on what the deficiency is, and that replacing a smoke detector battery on 5–10 units is reasonable to perform in 24 hours, but, in cases where some disagreement exists as to whether a fix is required due to the potential for an appeal or local code allowances, an alternative to this requirement should be in place. This commenter also suggested that, for issues found outside of normal resident access areas, especially in cases requiring the use of qualified professionals outside of the property for proper repair, there should be alternative requirements for repair timelines.

This commenter stated that the requirement of all non-life-threatening defects to be repaired within 30 days is burdensome because certain capital improvements may require time to analyze, budget, and obtain bids for and complete. This commenter noted that areas affected by natural disasters frequently have labor shortages that need to be considered, and non-catastrophic repairs of roofing, siding, trip hazards or repairs associated with concrete or asphalt repairs may be delayed or made impossible by seasonal weather delays.

*HUD Response:* HUD appreciates this feedback about the timeline of correcting severe health and safety defects, now referred to as LT to align the NSPIRE rule with HOTMA statute. Under HOTMA Section 101(a)(3) life threatening conditions must be corrected within 24 hours after such notice has been provided, and non-life-

threatening conditions within 30 days after such notice has been provided or such longer period as the PHA may establish. Because NSPIRE is aligning requirements across its programs, these timeframes will also apply to Public Housing and Multifamily housing programs, except that Severe deficiencies for Public Housing and Multifamily housing will require 24 hour repairs, HUD will provide additional flexibility for Public Housing and Multifamily housing programs on what is considered an acceptable correction within the timeframes for other programs covered by this rulemaking. HUD understands that in 24 hours, PHAs and owners may only be able to prevent exposure to a hazard and that some permanent repairs may take longer, and also that that some repairs may require specialized services that will need to be procured, or professionals that may not be immediately available. These determinations will be made case-by-case, with the understanding that HUD can allow flexibility on what is acceptable given the time frame, provided the immediate hazard is corrected. PHAs and owners should avoid relying on “quick fixes” and plan for effective or permanent repair (e.g., at least 20 years) where possible, so that hazards do not re-develop. More detail about correcting deficiencies will be published in the subordinate NSPIRE Administrative notice.

#### Not Enough Information To Respond

Commenters responded that this question cannot be adequately commented upon until the scoring model is released because it is known that it will be different from the model currently in existence, and therefore using the current model to assess findings under an unknown model is incomplete and unreliable.

*HUD Response:* HUD appreciates this feedback. The NSPIRE Scoring notice will be final before this regulation is effective. More detail about correcting deficiencies will be published in subordinate notices.

#### Section 5.713 Second- and Third-Party Rights

Commenters opposed the proposed exclusion of third-party beneficiary rights to tenants and others regarding enforcement of HUD contracts with owners or PHAs. A commenter noted that when HUD or owners fail to enforce standards, tenants should have the opportunity to pursue remedies in court. This commenter also noted that some HUD Multifamily programs, such as Mark Down to Market, already

include tenant third-party rights and HUD has not been overburdened with frivolous claims.

Another commenter suggested there is no need to include this language in 24 CFR part 5 because the ability to assert second- or third-party beneficiary status is already prohibited because many, if not all, of the regulatory agreements and subsidy contracts already include a clause disclaiming third-party beneficiary status to residents. This commenter suggested removing second- and third-party beneficiary status in part 5, and other changes in Part A of this notice, are just a continuation of HUD’s “old” business approach and stated that HUD’s clients are the families assisted through these programs and statutory and regulatory law has consistently included the identification of poor physical conditions and maintenance concerns as an area in which active resident participation is critical. This commenter stated that HUD continues to hamper residents’ ability to be a partner to HUD and housing providers by making HUD’s enforcement actions opaque to residents, and by limiting residents’ rights that they normally should have as direct beneficiaries of the contracts between HUD and its housing providers. This commenter noted the slow pace in which HUD often holds PHAs and owners accountable for gross and flagrant violations of housing condition standards, and that HUD should not be concerned about getting sued for failure to act because HUD is already being sued.

*HUD Response:* HUD declines to make revisions to § 5.713 in this final rule. This regulation acknowledges that covered programs have different mechanisms for addressing second- and third-party beneficiary status, as it can be covered in the Annual Contributions Contract (ACC), Housing Assistance Payments (HAP) agreement subsidy contracts, and regulatory agreements. The NSPIRE rule is not intended to override existing program requirements. Tenant participation and feedback is already included in many areas of these regulations.

#### Addition of Part 902, Subpart H and Part 985, Subpart D Regarding Small Rural PHAs

##### *Question for Comment #21: Threshold for Troubled PHAs Under the Small Rural Assessment*

HUD sought comment on the proper threshold for troubled PHAs under the small rural assessment. A commenter recommended that HUD assure that if a reduced score would result in action by

HUD that would affect a resident's occupancy, the action should not be taken until HUD has provided an alternative housing option to the tenant. Another commenter suggested that adding a second property below 70 percent creates a more accurate picture of whether an agency is troubled or not as it shows a pattern of struggling developments. Multiple commenters responded that without details of the scoring protocol, commenters could not provide informed input as to the threshold for designation a troubled agency regardless of size.

*HUD Response:* HUD acknowledges the impact reduced assessment scores may have on a resident and the need for alternative housing. Residents of HUD-assisted housing are protected by the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970, as amended (42 U.S.C. 4601 *et seq.*) (URA) and other HUD requirements. A failing inspection or PHAS score would not displace residents, as PHAs are provided time to correct the deficiency. When a public housing property is approved for demolition or disposition under Section 18 of the 1937 Act (42 U.S.C. 1437p), residents must be offered comparable housing or provided a tenant protection voucher. As provided in the final rule at § 902.103, small rural PHAs shall be assessed and scored based only on the physical condition of their public housing properties, which will include all projects. Additional information about the scoring protocol will be provided in the Scoring notice.

*Question for Comment #22: Indicators To Determine if the PHA is Failing To Fulfill Its Responsibilities, Small Rural PHA Assessment*

HUD requested comment on the four indicators proposed to determine if the PHA is failing to fulfill its responsibilities for unit inspections under the HCV program and the method by which HUD is proposing to determine if the PHA has passed or failed the indicator.

Two commenters supported the proposed indicators. A commenter stated that a score of 70 or better to prevent being designated as troubled seemed lofty and suggested using the current level. This commenter expressed that the HQS system for Section 8 HCV has worked well since inception and any additional requirements added to those in place for owners will likely discourage participation.

A commenter responded that the threshold HUD proposed to determine if the PHA has passed or failed the

indicator is overly stringent because provisions in HOTMA allow agencies to move families into Section 8 units before a unit inspection occurs if there was an inspection before like LIHTC or one that is as stringent as HQS and requiring 98 percent of all units to be inspected before a tenant moves into the unit defeats this flexibility. This commenter also expressed concern about the provision requiring 98 percent of units to be inspected every 3 years because if HUD provides the HCV program the flexibility to have risk-based assessments every 2 to 5 years, then this acts as a disincentive for agencies to benefit from 5-year inspection time periods. This commenter recommended either reducing the 98 percent threshold for those provisions or including a caveat for units with non-HQS inspections before move-in to count toward the threshold and changing language to note that 98 percent of units are inspected in the time period they should be inspected, as specified by HUD criteria.

A commenter proposed the following Indicators: (1) Failing to recognize hazards with potentially extreme or severe outcomes; (2) Failing to evaluate and prioritize the hazards; (3) Failing to recommend adequate housing measures to address hazards; (4) Failing to develop a comprehensive, integrated, and prescriptive scope of work that can be effectively used by subcontractors installing the measures.

A commenter responded that it is difficult to comment on the indicators without knowing how deficiencies will be rated or scored.

*HUD Response:* HUD appreciates comments on the Small Rural PHA Assessment program for SEMAP indicators and PHAS scoring. The NSPIRE standards, as proposed, will include the list of "life threatening" conditions, which were proposed as severe health and safety deficiencies so that the NSPIRE regulations are consistent with HOTMA. With this final rule, the NSPIRE standards are the applicable housing quality standards for the HCV and PBV programs, and these define the deficiencies. HCV and PBV housing inspections will still be on a pass/fail rating system and not scored. The Standards notice affirmed the elective allowance under HOTMA to have residents move into units with only non-life-threatening conditions is retained, and the proposed time frame of risk-based inspections every 2 to 5 years does not apply to the HCV and PBV programs. Section 5.705(c)(4) and (5) reference existing regulations for the timing of inspections. Section 985.203(c)(2) accounts for the PHA

initial inspection option for non-life threatening deficiencies or alternative inspections. Alternative inspections will be accepted by HUD if they meet the NSPIRE standards for health and safety.

HUD acknowledges the comment about a score of 70 or better to prevent being designated as Troubled for public housing, which is referencing the score of 60 or less used as the Troubled standard for other PHAs. HUD declines to revise § 902.105(a) to 60 at this time. Small Rural PHAs will be assessed for physical conditions only and will no longer be scored under the financial, management and Capital Fund indicators of 24 CFR part 902. Removing this administrative burden of managing performance of other indicators will offer Small Rural PHAs more time to focus on improving the physical conditions of their properties. A score of 70 or better should be easily attainable for all HCV programs. For SEMAP, the indicators in part 985 are provided as pass/fail. HUD retained the language that a PHA that failed any of the four indicators under § 985.201 will be designated as troubled, as these indicators measure compliance with the program regulations, are required activities, and rarely missed. The final rule also retains indicator levels at 98 percent to be consistent with the SEMAP ratings for PHAs that are not small rural. Achieving 98 percent for these indicators is the norm for PHAs regardless of size. To provide more flexibility, under § 985.205(a)(i), HUD will consider budget authority utilization based on the most recent two calendar years prior to the assessment.

HUD generally appreciates the proposal to revise the indicators to be more focused on hazards, but did not include these revisions for small rural PHAs to remain consistent with the SEMAP regulations for other PHAs, which are not proposed for revision with this rule. HUD will consider these comments for future revisions to the SEMAP regulations for all PHAs.

With respect to the suggestion to create an integrated scope of work (SOW) that could be used by subcontractors, HUD does not prescribe the methods by which the PHA resolves issues identified during the inspection. It is the PHA's responsibility to repair the deficiencies by either using its maintenance staff, external vendors or contracts, or other means. Any identified life-threatening deficiencies are required to be mitigated within 24 hours. Regarding how deficiencies will be rated or scored, the NSPIRE Standards notice will provide the standards and the pass/fail rating already in place for HCV and PBV

programs. Individual HCV and PBV properties will not be scored under NSPIRE, per § 5.711(a).

*Question for Comment #23: Criteria To Determine if the PHA is a High Performer or a Standard Performer, Small Rural PHA Assessment Under SEMAP*

HUD asked for comment on the criteria for determining if a PHA is a high performer or a standard performer. Commenters supported the current scoring system. A commenter supported recognizing the challenging environment in which small rural PHAs operate HCV programs by predominantly focusing the ratings on the functions under the control of the PHA.

Commenters noted that there is a small margin for error for small PHAs, which have up to 550 combined Public Housing and HCV units, and suggested that the scoring percentage should be widened, with two commenters suggesting moving from 98 percent to 90 percent, and one of these commenters suggesting this move for small HCV programs (250 or fewer units). A commenter noted that small agencies may have difficulty achieving high performer status if it is predominately based on funding utilization and pointed out that voucher program utilization can fluctuate because of housing availability and fair market rent (FMR) fluctuations, and that this can be especially true in rural areas where there is often a lack of decent, affordable rental housing available. A commenter noted this is unfair and contrary to Congress' deregulatory goals. A commenter urged HUD that Housing availability and FMR fluctuations, which are outside of the control of PHAs, should not be held against an agency. This commenter also noted that special-purpose vouchers, like HUD-VASH can also be challenging to meet utilization thresholds—especially in rural areas and recommended excluding special-purpose vouchers for the utilization rate requirement. Another commenter suggested there should be more differentiation on point scoring between the High Performer status and Troubled status.

Commenters also advised that without understanding the property inspection scoring protocol, it is hard to evaluate the Public Housing Assessment System.

*HUD Response:* For small rural agencies, Public Housing, HCV and PBV properties will be inspected using the NSPIRE Standards. The proposed indicators for Small Rural SEMAP are retained in the final rule to remain consistent with the SEMAP program for

other PHAs. However, Small Rural PHAs will undergo a SEMAP assessment only every three years as provided in § 985.207, and indicators will be evaluated only on a pass/fail basis. Individual properties will not be scored under NSPIRE.

*Other Small Rural Comments*

A commenter expressed concern that updating the small rural PHA list every three years may add undue uncertainty to PHAs that qualify as small rural as there is a chance their status may change depending on factors outside of their control such as population growth or changes to regulations at the CFPB. This commenter recommended that HUD allow for agencies determined to be small rural to be grandfathered into the small rural definition, unless there is significant and substantial change to the agency, to provide additional consistency to small rural agencies so that they do not have to worry about their inspection protocol potentially changing every three years. Alternatively, this commenter suggested at least allowing an agency to be grandfathered in for one additional 3-year period after falling outside of the definition of "small rural" to ensure the agency would have ample time update their inspection process and prepare for the new inspection protocol.

*HUD Response:* HUD appreciates the commenter's concern regarding the definition of small rural PHAs and the timeframe for updates to the list of every three years. HUD does not expect that the list will change from year to year given the relatively stable indicators provided in statute and § 902.101, but HUD did not have discretion on this definition as it is statutory. All PHAs will be provided time before the final rule is effective, and small rural PHAs will have an additional 120 days after the rule is effective for HUD to designate small rural status per § 902.101(b).

**Insufficient Information To Provide Meaningful Opportunity To Comment**

Several commenters stated that they were unable to provide meaningful comments on the proposed rule because information had not been released. Commenters stated that they lacked key information about: NSPIRE Standards; NSPIRE scoring methodologies; Criteria to qualify for longer risk-assessment inspection periods; Electronic data collection of self-inspections; List of deficiencies including severe health and safety deficiencies and which of those deficiencies are life-threatening and which are not; Deficiencies and methodologies to use for scoring and ranking HUD housing; Factors for HCV unit pass/fail;

Specific minimum project and unit deficiencies for multiple programs, including HOME and homeownership; Minimum property standards deficiencies; Submission of PHA certifications for small rural PHAs; Calculation for determining excess HAP reserve for small rural PHAs; the criteria required for PHAs to qualify for a longer inspection cycle; and flexible protocols to accommodate the unique circumstances of each program and housing type.

A commenter urged HUD to provide detail about whether REAC will begin to provide the necessary information regarding deferred maintenance as required by investors who provide liquidity to the market.

A commenter noted that they are unable to consider HUD's HOTMA rulemaking and the NSPIRE rulemaking for lack of information about the new NSPIRE inspection model.

A commenter noted that they lacked key information about the status of electronic submission, the result of reducing inspectable areas, how the new deficiencies improved inspector objectivity, and how inspection results compare to past inspections.

Because of the lack of information available, commenters requested extension. Commenters suggested HUD extend the demonstration period until scoring methodologies can be incorporated into the Standards notice so reviewers can weigh all factors before commenting. Commenters suggested that the demonstration has not been able to provide as much information due to the COVID-19 pandemic.

*HUD Response:* HUD appreciates this feedback. The NSPIRE Standards were proposed on June 17, 2022, and the NSPIRE Scoring notice was proposed on March 28, 2023, for public comment. HUD will consider additional comment before making these requirements final, and NSPIRE inspections will not begin until after HUD publishes final NSPIRE Standards and Scoring notices. HUD does not have details regarding deferred maintenance as required by investors who provide liquidity to the market, as that is outside the scope of this rulemaking. Information about the status of electronic submission will be provided in a notice to implement the new self-inspection requirements in § 5.707. Information on inspectable areas and deficiencies will be in the NSPIRE Standards notice. Information on improved inspector objectivity is discussed above in this preamble. Information on how NSPIRE inspection results compare to past inspections performed under UPCS is not yet available. Additional notices and rules



under HOTMA since the NSPIRE proposed rule and notices were published. HUD will consider comments on Standards and Scoring before they are final and effective for HUD housing.

### Environmental Justice Issues

Two commenters asked, pursuant to the January 20, 2021, Regulatory Freeze Pending Review memorandum from Ronald A. Klain, Assistant to President Biden and White House Chief of Staff, (“Klain memo”) which was published in the **Federal Register** on January 28, 2021,<sup>17</sup> for an extension until such time as there can be further consideration of environmental justice issues and the impact of the outdoor environment on the residents who live in HUD-assisted housing. These commenters noted that statutes and implementing regulations have largely failed to address the common environmental risks present in the outdoor environment surrounding HUD-assisted housing, unless an environmental review has been triggered under the National Environmental Policy Act. 42 U.S.C. 4321 et. seq. (1969). This commenter noted that on February 21, 2021, HUD’s Office of Inspector General (HUD OIG) issued a report, *Contaminated Sites Pose Potential Health Risks to Residents at HUD funded properties*, in which HUD OIG found that HUD’s current approach to identifying and addressing contaminated sites has resulted in federally-assisted housing residents experiencing prolonged exposure to toxic contamination, including dangerously high level of lead and proximity to Superfund sites that continue to present significant risks to human health. This commenter noted that the proposed rule was silent on the issue of inspecting the outdoor environment at HUD-assisted sites, including inspecting adjacent soil or the proximity of the housing to Superfund sites.

*HUD Response:* HUD notes that the NSPIRE final rule is one rulemaking and one component of HUD’s broader approach to addressing environmental justice, which involves other offices within HUD as well as coordination with other Federal agencies such as EPA. HUD does not view this proposed rule as requiring regulatory freeze. The regulations at § 5.703(c) include the building site, and § 5.703(e) affirms that the outside must be free of health and safety concerns. Additional information is in the NSPIRE Standards notice

published on June 17, 2022, for public comment. HUD’s regulations at 24 CFR parts 50 and 58 include a process for considering site contamination and are not within the scope of this rulemaking. Additional information about HUD’s efforts with EPA on HUD-assisted sites and Superfund sites will be made public as part of that effort, and not within the context of the NSPIRE rulemaking. HUD will take the commenters’ feedback into consideration and encourages additional public comment on subsequent NSPIRE Subordinate Notices and other HUD rulemaking or policymaking concerning environmental justice.

### Other Comments

#### *Resident Rights*

Several commenters expressed that inspection information should be made available for comment to residents and their representatives. Such information noted by commenters included severe health and safety citations, notice before inspections, notice regarding submission of the property for DEC evaluation and inspection, certification and supporting evidence of repairs within 3 days of when a severe health and safety risk has been corrected, and notification of inspection.

Commenters requested that the information provided include a named HUD contact official with their contact information, include tenant organizations, be accessible, be posted in the owners’ management office and bulletin boards in common areas, at no cost to residents, be in plain language, provide information about what is happening and why.

*HUD Response:* REAC inspection data is available online at [www.huduser.gov/portal/datasets/pis.html](http://www.huduser.gov/portal/datasets/pis.html), and NSPIRE inspection data will also be online once inspections commence. Residents will be provided notice before inspections in accordance with their leases, and PHAs and owners will make inspection information available per § 5.711(h). All information collected by HUD is available through FOIA, and residents can contact their local HUD office (see <https://www.hud.gov/local>) to seek more information or for complaints. Information related to enforcement referrals and actions is usually confidential until the matter is closed and exempted from FOIA. Because of the many ways residents are kept informed of the NSPIRE process, HUD does not agree that resident rights must be included the NSPIRE regulations.

HUD has sought public comment on tenant participation in the NSPIRE inspection process and will continue to explore ways to engage residents.

Initially, this will include inspecting additional units recommended by residents or resident groups. Additional details regarding resident engagement in forthcoming subordinate notices published in the **Federal Register** and available for public comment.

#### *Requests Due to the Coronavirus Pandemic*

A commenter urged HUD to waive the shortened physical inspection notification timeframe (14 days) for assisted housing properties, as announced on February 22, 2019, through PIH Notice 2019–02 and return to the 30-to-60-day timeframe to ensure the maximum safety of residents, management staff, and inspectors.

A commenter noted that during the COVID–19 pandemic, personnel have had to meet difficult standards at risk to their own personal health, and some residents have been hesitant to allow facility personnel into their dwelling units for fear of infection, and therefore owners and managers have fallen behind on unit repairs that will take several months to catch up with. This commenter cautioned that NSPIRE’s scoring methodology more heavily scrutinizes and penalizes in-unit deficiencies, which owners and managers need time to catch up on. This commenter therefore called for HUD to suspend REAC inspections in elderly facilities, specifically those inspections under the new NSPIRE standard, for a minimum of one year. This commenter also noted that many of the reports of poor assisted housing focused on certain pockets of the US, and many focused on the property portfolios of specific owners/management agents. This commenter urged HUD not to punish other regions and properties.

Commenters urged HUD to learn from the pandemic and expand electronic communication and remote listening sessions to gather stakeholder feedback video remote inspections to HUD Multifamily properties, utilize properties’ existing software mechanisms to check work orders and proof of annual self-inspections, and examine how ventilation and other health retrofits are incorporated into physical condition standards for HUD-assisted housing.

*HUD Response:* Adjustment of inspection notification timeframes due to COVID–19 is an issue outside of this final rule. HUD can adjust certain requirements when there is a national emergency in effect. Inspection administration protocol will be outlined in subordinate notices that will be published in the **Federal Register** and available for public comment.

<sup>17</sup> <https://www.whitehouse.gov/briefing-room/presidential-actions/2021/01/20/regulatory-freeze-pending-review/> (86 FR 7424).

On June 1, 2021, the Secretary announced that REAC inspections would resume after a 15-month pause due to the COVID pandemic. While the NSPIRE Demonstration is underway, HUD continues to use UPCS to conduct inspections of record. Inspections under the NSPIRE Standards will not phase in until the Standards and Scoring notices are final, and the rule is effective. HUD takes the health and safety of residents and property staff very seriously and has strict protocols in place.

In response to the pandemic and in preparation for future concerns, HUD issued a notice on Remote Video Inspections, PIH Notice 2020–31. HUD is also developing new technology solutions to facilitate convenient transfer of information including inspection findings, photographic evidence and certification of completion of repairs. Regarding time for PHAs, owners and agents to inspect and update units after the pandemic, HUD resumed REAC inspections on June 1, 2021, and has not observed a significant reduction in scores. The timeline discussed earlier in this preamble, will give PHAs, owners, and agents additional time to prepare for the transition. PHAs are reminded that the requirement for self-inspections was in place before the NSPIRE regulation, and owners may commence self-inspections at any time.

HUD has considered the comments about retrofits for health and well-being in light of the pandemic and resident health and safety were a key consideration in developing the NSPIRE Standards.

#### *Additional Suggestions*

A commenter urged HUD to build robust oversight systems and consider accountability and feasibility. This commenter urged HUD to consider cost and time impacts of newly required technical/building upgrades; the breadth and scope of inspections, paired with the staffing capacity at HUD and at HUD-assisted communities; and the impact of inspections on residents' lives and private living spaces.

A commenter asked HUD to consider integrating or coordinating revisions with the Management and Occupancy Review (MOR) process so that these two monitoring tools are complementary.

A commenter suggested that PHAs and owners/agents should be incentivized or rewarded for maintaining a higher level of on-going maintenance of the property/units, as determined by REAC scoring and ranking of covered units.

One commenter noted that consistent with the notion of fairness to parties not

responsible for adverse conditions, third party management companies should be rated based on the performance of their duties in the context of the resources provided, and that management companies with no identity-of-interest relationship to the owner should be able to note their performance in the context of resources made available to them by the ownership. The commenter further suggested while decent, safe and sanitary housing must be provided, administrative conclusions, sanctions and “flags” should be sensitive to the owner’s performance based on the possible available funding and recapitalization alternatives where all funds were efficiently spent on operations.

A commenter cautioned that HUD should avoid setting new requirements for the sake of alignment where it lacks statutory authority.

A commenter applauded the alignment of inspections in projects with multiple HUD funding and/or subsidy sources and recommended the same alignment of inspections in circumstances involving funding sources outside of HUD, e.g., State or Federal historic preservation funds.

*HUD Response:* HUD appreciates the additional suggestions on its oversight systems, and accountability and feasibility. The NSPIRE rule did not propose revisions to the Management and Occupancy Review (MOR) process, but HUD appreciates comments to streamline oversight processes. PHAs and owners/managers that have higher assessment scores will be rewarded with reduced inspection frequency under NSPIRE. High performing PHAs may receive additional funds under the Public Housing Capital Fund program. The comments on fairness to parties not responsible for adverse conditions and third-party management companies are noted but are outside the scope of the regulations. The NSPIRE Standards will include information on the deficiencies, and the NSPIRE Scoring notice will cover how properties will be scored, regardless of management type. With respect to the comments about statutory authority, HUD has ensured that this rulemaking is consistent with its authority as provided by Congress and the relevant statutes.

#### *HOME/HTF*

A commenter suggested that, because the Housing Trust Fund regulations were modeled on the HOME regulations, §§ 93.301(c)(3) and 93.301(e)(1)(i) should be modified to provide cross-references back to the regulations at § 5.703 that would, under

the proposed rule, govern HOME, as well as a specific reference to NSPIRE.

*HUD Response:* HUD appreciates the comment and has made changes as appropriate in the final rule.

#### *Inspector Issues*

##### Comments Regarding Inspector Qualifications

Several commenters noted problems with inconsistent or subjective inspections that could not be effectively appealed. Commenters cautioned against punishing agencies due to growing pains associated with a new program. A commenter suggested dedicating substantial time and effort to training inspectors in NSPIRE before implementing the new inspection protocol; another recommended HUD itself train inspectors. A commenter recommended requiring inspector certification with availability of voluntary training with a link and phone number.

Several commenters suggested HUD require a level of training or qualification for inspectors. A commenter recommended at least basic standards such as the current Inspector Qualifications for REAC UPCS Inspector Certification Training candidates.<sup>18</sup>

A commenter noted that since 1970, State licensure of home inspectors has expanded and 36 States regulate home inspectors, requiring education, field training, and a number of supervised inspections.

A commenter recommended inspectors have two years of experience in the last four years as a full-time combination inspector or similar government-certified position, or two years of full-time experience as a licensed Home Inspector, or in States without licensing, two years within the last four years of full-time experience and documentation of passage of the National Home Inspector Examination. This commenter recommended inspectors be required to have completed a minimum of 250 physical commercial real estate or residential inspections as sole inspector. The commenter recommended FEMA inspections, termite inspections, appraisals, and site visits not be included. This commenter also recommended HUD require providing 25 inspections completed on an excel spreadsheet, inspectors be required to possess general computer skills, and inspectors be required to possess a high school education or equivalent.

<sup>18</sup> See: UPCS Inspection Certification Training, Page 2, (1) B. <https://www.hud.gov/sites/dfiles/PIH/documents/UPCSInspectorCertificationTraining.pdf>.

A commenter cautioned that inspectors not familiar with the property and local codes may not follow the HUD inspection standards and noted that the owner/agent may pay for pre-inspection by a third party.

A commenter stated that inspectors are corrupt and in league with property management teams, thereby ignoring clear maintenance issues, and that landlords ignore tenant complaints and seek to constructively evict complaining tenants.

*HUD Response:* HUD appreciates the comments regarding inspector qualifications, experience, and training. Inspections performed by REAC will continue to include contract-based inspectors for the Public Housing and Multifamily housing programs. In addition to revising the inspections standards and scoring, REAC will revise the contract model to include performance expectations and metrics and require that awarded firms have an internal quality assurance and training program. These requirements will supplement the technical assistance and oversight performed by HUD's Quality Assurance (QA) division. These enhancements will help ensure that inspectors are experienced at hire and will become proficient through training so they can consistently assess and score properties against the NSPIRE standards. Knowledge of local code requirements of the building are not necessary if the inspector is adhering to the NSPIRE standards, but this information could be assessed as part of self-inspections. REAC's goal is to ensure that contract inspectors will have experience in home inspections but will become proficient in the NSPIRE Standards through training and hands-on field work. Licensed and/or certified home inspectors will qualify for hire and complete training on the NSPIRE standards before performing inspections of records. HUD agrees that the model followed by State-licensed home inspectors is valuable and will consider that for the new contract requirements. The recommendations for minimum hours and inspections completed is also very helpful and a model REAC will consider in the contract design. Lastly, with the new system supporting inspection data and scoring, HUD QA staff will be better able to see and act on scoring anomalies, and perform enhanced monitoring.

HUD's expectations for inspector training and qualifications will be detailed in the Administrative notice issued with this rule so that PHAs and external firms can mirror their own programs on the REAC model. The NSPIRE Standards and system will be

available in electronic format for public use before the requirements are effective.

With respect to the comment about perceived bias of housing inspectors, HUD's oversight of the physical inspection process and resolution should help curb anomalies and abuse. Residents can continue to report concerns to HUD offices at *hud.gov/local*. Residents of HUD-assisted properties are protected from retaliation by their lease and HUD regulations. Program terminations must be for cause, and residents in many programs have grievance rights available to review terminations in advance of eviction.

HUD is aware that properties may employ outside inspectors to review their property before a REAC inspection. This practice could be used to help satisfy the requirements of the self-inspection, where required, if the inspection follows the NSPIRE standards. While the NSPIRE regulations do not require a review for local codes, combining this with a regular inspection could reduce administrative burden on PHAs and owners.

#### Comments Regarding an Inspector Shortage

A commenter advised that its pool of inspectors certified to conduct a REAC inspection is so minimal that it is impossible for all lenders to complete their REAC inspection responsibilities within the current prescribed timeframes. This commenter therefore opposed the current rule that an inspection must be conducted within three months before the Ideal Future Date (IFD) and three months after the IFD.

A commenter recommended adopting a version of the GSEs' current certification standards and processes to not further shrink the pool of PHA inspectors and create further timing and cost issues.

A commenter recommended allowing servicing mortgagees (SMs) or their inspection contractors to set up a parallel program of inspector training including the ability to recruit candidates, submit them to HUD for approval and then facilitate their training until they are certified. This commenter noted that, since REAC is moving away from training inspectors, SMs need the ability to train inspectors to use to perform NSPIRE (and UPCS) inspections, and if REAC requires an associated Quality Control program developed like what it requires for HUD Contracted companies, SMs should be allowed to do so. This commenter suggested SMs can develop their QC

program in a parallel fashion to assure inspector and inspection validity and reliability, and whatever privileges that are given to HUD Contractors working in the Public/Multi-Family side to recruit and train inspectors should be extended to the SM community.

A commenter noted that because of the alignment between programs, more new inspections may fall under HUD's consolidated inspection protocol than were covered previously and cautioned that HUD should be clear about how it will handle the additional inspections and who will be conducting them. Another commenter urged HUD to consider the impacts of additional inspections under REAC's umbrella, and to be clear about workload adjustments and capacities, noting that more new inspections may fall under HUD's consolidated inspection protocol than were covered previously.

*HUD Response:* HUD appreciates the comments with respect to inspector shortages, inspector management and administration. HUD's requirement that all REAC inspectors be certified through the current process helped contribute to the inspector shortage. HUD also agrees that a regulatory requirement that inspections be completed within three months before the anniversary (or Ideal Future Date (IFD)) and three months after the IFD in the same calendar year is restrictive and removed "calendar" from the regulation and added language to reflect the current process of allowing extensions for good cause. Additionally, HUD may need more time to meet this schedule in the first year of NSPIRE implementation, and so the final rule allows for up to six months in the initial year of NSPIRE implementation. With respect to comments about servicing mortgagees establishing training programs, at this time HUD is not planning to review or recognize other organizations' training programs. HUD's NSPIRE Standards, scoring and system will be publicly available, and HUD will also make its own training programs available. This will also help PHAs establish and manage their own inspector programs for the HCV and PBV programs. HUD has provided more details on inspector administration and oversight in the NSPIRE Administrative notice.

With respect to additional inspections and who will be conducting them, the NSPIRE rule aligns the different HUD assistance programs but does not change the organization responsible for performing the inspection. For example, PHAs will continue to inspect HCV and PBV units, and PJs will continue their normal inspection processes.

## V. Findings and Certifications

### *Regulatory Review—Executive Orders 12866 and 13563*

Pursuant to Executive Order 12866 (Regulatory Planning and Review), a determination must be made whether a regulatory action is significant and therefore subject to review by the Office of Management and Budget (OMB) in accordance with the requirements of the order. Executive Order 13563 (Improving Regulations and Regulatory Review) directs executive agencies to analyze regulations that are “outmoded, ineffective, insufficient, or excessively burdensome, and to modify, streamline, expand, or repeal them in accordance with what has been learned.” Executive Order 13563 also directs that, where relevant, feasible, and consistent with regulatory objectives, and to the extent permitted by law, agencies are to identify and consider regulatory approaches that reduce burdens and maintain flexibility and freedom of choice for the public.

HUD believes that this rule, by consolidating physical condition inspection standards into a streamlined format and utilizing improved technology and methods will aid all parties—PHAs, property owners, agents, and inspectors—in complying with HUD’s physical condition standards creating a smaller burden while maintaining or increasing the effectiveness of HUD’s physical condition requirements. The rule has been determined to be a “significant regulatory action,” as defined in section 3(f) of the Order, but not economically significant under section 3(f)(1) of the Order. The docket file is available for public inspection online at [www.regulations.gov](http://www.regulations.gov).

HUD prepared a Regulatory Impact Analysis (RIA) that addresses the costs and benefits of the final rule. HUD’s RIA is part of the docket file for this rule at <http://www.regulations.gov>. HUD strongly encourages the public to view the docket file at [www.regulations.gov](http://www.regulations.gov).

### *Regulatory Flexibility Act*

The Regulatory Flexibility Act (RFA) (5 U.S.C. 601 *et seq.*) generally requires an agency to conduct a regulatory flexibility analysis of any rule subject to notice and comment rulemaking requirements, unless the agency certifies that the rule will not have a significant economic impact on a substantial number of small entities. There are 2,297 small PHAs all of which will be affected; however, the economic impact will not be significant.

The economic impact will not be significant because the rule does not

change the substantive requirement that HUD program participants are required to maintain the physical condition of HUD housing. The rule also, in most cases, maintains the same level of review for compliance in the form of physical inspections. Regulatory relief would also be provided to small rural PHAs, which would only be subject to triennial inspections under PHAS and SEMAP. Accordingly, the undersigned certifies that the rule will not have a significant economic impact on a substantial number of small entities.

### *Environmental Impact*

A Finding of No Significant Impact (FONSI) with respect to the environment has been made in accordance with HUD regulations at 24 CFR part 50, which implement section 102(2)(C) of the National Environmental Policy Act of 1969 (42 U.S.C. 4332(2)(C)). The FONSI is available through the Federal eRulemaking Portal at <http://www.regulations.gov>. The FONSI is also available for public inspection between the hours of 8 a.m. and 5 p.m. weekdays in the Regulations Division, Office of General Counsel, Room 10276, Department of Housing and Urban Development, 451 Seventh Street SW, Washington, DC 20410–0500.

### *Executive Order 13132, Federalism*

Executive Order 13132 (entitled “Federalism”) prohibits an agency from publishing any rule that has federalism implications if the rule either: (i) imposes substantial direct compliance costs on State and local governments and is not required by statute, or (ii) preempts State law, unless the agency meets the consultation and funding requirements of section 6 of the Executive Order. This rule merely revises existing Federal standards in a way which would not increase or decrease compliance costs on State or local governments and therefore does not have federalism implications and does not impose substantial direct compliance costs on State and local governments or preempt State law within the meaning of the Executive Order.

### *Unfunded Mandates Reform Act*

Title II of the Unfunded Mandates Reform Act of 1995 (2 U.S.C. 1531–1538) (UMRA) establishes requirements for Federal agencies to assess the effects of their regulatory actions on State, local, and Tribal governments, and on the private sector. This rule does not impose any Federal mandates on any State, local, or Tribal governments, or on the private sector, within the meaning of the UMRA.

### *Paperwork Reduction Act*

In accordance with the Paperwork Reduction Act of 1995 (44 U.S.C. 3501–3520), an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information, unless the collection displays a currently valid Office of Management and Budget (OMB) control number. Generally, the information collection requirements contained in this rule have already been approved by OMB under the Paperwork Reduction Act and assigned OMB control numbers, but these final regulations include additional requirements not previously considered. Given that, HUD will consolidate existing information collections into a new collection for the NSPIRE final rule prior to the effective date of the new requirements. The information collection requirements when approved will be assigned an OMB approval number and the public will be notified of this number.

Related collections that will be incorporated include 2502–0369 (Uniform Physical Standards and Physical Inspection Requirements), 2577–0241 (Exigent Health and Safety Deficiency Correction Certification), 2577–0257 (Public Housing Assessment System (PHAS) Appeals, Technical Reviews and Database Adjustments), 2577–0289 (National Standards for the Physical Inspection of Real Estate (NSPIRE)), 2577–0169 (HCV Program and Tribal HUD–VASH), 2577–0289. HUD estimates that the burden under 2502–0369 (Uniform Physical Standards and Physical Inspection Requirements) will be approximately the same as described in the proposed rule. The inspection time burden will slightly increase from the proposed rule’s estimate because inspection sample may also include up to five units recommended by residents, which was not considered during the proposed rule. The Self-inspection burden will be substantially less than in the proposed rule, however, as HUD will only collect results for properties that score 60 and below, instead of all properties.

Additionally, in the proposed rule, HUD requested comment on how HUD could utilize tenant feedback to better achieve its goals of identifying poor performing properties. In the PRA package associated with this final rule, HUD is including an additional information collection for resident feedback. HUD will request that the property representative identify the resident council or tenant organization for the property. HUD will communicate with that resident group to ask about housing conditions and ask the group to

identify additional units for HUD to inspect. HUD expects that it will add up to five resident-nominated units regularly scheduled inspections. HUD anticipates the burden of this additional collection will be minimal at about five minutes for the property representative per property and about thirty minutes for each resident group that chooses to respond.

The collection requirements will be amended to reflect the altered burden contained in this final rule.

#### List of Subjects

##### 24 CFR Part 5

Administrative practice and procedure, Aged, Claims, Crime, Government contracts, Grant programs—housing and community development, Individuals with disabilities, Intergovernmental relations, Loan programs—housing and community development, Low and moderate income housing, Mortgage insurance, Penalties, Pets, Public housing, Rent subsidies, Reporting and recordkeeping requirements, Social security, Unemployment compensation, and Wages.

##### 24 CFR Part 92

Administrative practice and procedure, Low and moderate income housing, Manufactured homes, Rent subsidies, and Reporting and recordkeeping requirements.

##### 24 CFR Part 93

Administrative practice and procedure, Grant programs—housing and community development, Low and moderate income housing, Manufactured homes, Rent subsidies, and Reporting and recordkeeping requirements.

##### 24 CFR Part 200

Administrative practice and procedure, Claims, Equal employment opportunity, Fair housing, Housing standards, Lead poisoning, Loan programs—housing and community development, Mortgage insurance, Organization and functions (Government agencies), Penalties, Reporting and recordkeeping requirements, Social security, Unemployment compensation, and Wages.

##### 24 CFR Part 570

Administrative practice and procedure, American Samoa, Community development block grants, Grant programs—education, Grant programs—housing and community development, Guam, Indians, Loan programs—housing and community

development, Low and moderate income housing, Northern Mariana Islands, Pacific Islands Trust Territory, Puerto Rico, Reporting and recordkeeping requirements, Student aid, Virgin Islands.

##### 24 CFR Part 574

Community facilities, Grant programs—housing and community development, Grant programs—social programs, HIV/AIDS, Low and moderate income housing, and Reporting and recordkeeping requirements.

##### 24 CFR Part 576

Community facilities, Grant programs—housing and community development, Grant programs—social programs, Homeless, and Reporting and recordkeeping requirements.

##### 24 CFR Part 578

Community development, Community facilities, Grant programs—housing and community development, Grant programs—social programs, Homeless, and Reporting and recordkeeping requirements.

##### 24 CFR Part 882

Grant programs—housing and community development, Homeless, Lead poisoning, Manufactured homes, Rent subsidies, and Reporting and recordkeeping requirements.

##### 24 CFR Part 884

Grant programs—housing and community development, Rent subsidies, Reporting and recordkeeping requirements, and Rural areas.

##### 24 CFR Part 886

Grant programs—housing and community development, Lead poisoning, Rent subsidies, and Reporting and recordkeeping requirements.

##### 24 CFR Part 902

Administrative practice and procedure, Public housing, and Reporting and recordkeeping requirements.

##### 24 CFR Part 965

Government procurement, Grant programs—housing and community development, Lead poisoning, Loan programs—housing and community development, Public housing, Reporting and recordkeeping requirements, Utilities.

##### 24 CFR Part 982

Grant programs—housing and community development, Grant programs—Indians, Indians, Public

housing, Rent subsidies, and Reporting and recordkeeping requirements.

##### 24 CFR Part 983

Grant programs—housing and community development, Low and moderate income housing, Rent subsidies, and Reporting and recordkeeping requirements.

##### 24 CFR Part 985

Grant programs—housing and community development, Public housing, Rent subsidies, and Reporting and recordkeeping requirements.

For the reasons discussed in the preamble, HUD amends 24 CFR parts 5, 92, 93, 200, 570, 574, 576, 578, 882, 884, 886, 902, 965, 982, 983, and 985 as follows:

### PART 5—GENERAL HUD PROGRAM REQUIREMENTS; WAIVERS

■ 1. The authority for part 5 continues to read as follows:

**Authority:** 12 U.S.C. 1701x; 42 U.S.C. 1437a, 1437c, 1437d, 1437f, 1437n, 3535(d); Sec. 327, Pub. L. 109–115, 119 Stat. 2936; Sec. 607, Pub. L. 109–162, 119 Stat. 3051 (42 U.S.C. 14043e *et seq.*); E.O. 13279, 67 FR 77141, 3 CFR, 2002 Comp., p. 258; and E.O. 13559, 75 FR 71319, 3 CFR, 2010 Comp., p. 273.

■ 2. Effective July 1, 2023, revise subpart G to read as follows:

#### Subpart G—Physical Inspection of Real Estate

Sec.

- 5.701 Applicability.
- 5.703 National standards for the condition of HUD housing.
- 5.705 Inspection requirements.
- 5.707 Uniform self-inspection requirement.
- 5.709 Administrative process for defining and revising inspection criteria.
- 5.711 Scoring, addressing, and appealing Findings.
- 5.713 Second- and third-party rights.

#### Subpart G—Physical Inspection of Real Estate

##### § 5.701 Applicability.

(a) *Scope.* This subpart applies the national standards for the physical inspection of real estate standards to the following HUD programs:

(1) All Public Housing programs (programs for housing assisted under the U.S. Housing Act of 1937 other than section 8 of the Act);

(2) The Housing Choice Voucher program under section 8(o) of the U.S. Housing Act of 1937, part 982 of this title and the Project-Based Voucher program under section 8(o)(13) of the Act and the regulations at 24 CFR part 983 (referred to in this part as the HCV

and PBV programs, or HCV and PBV housing);

(3) All project-based Section 8 programs;

(4) Section 202 Supportive Housing for the Elderly (Capital Advances);

(5) Section 811 Supportive Housing for Persons with Disabilities (Capital Advances);

(6) Section 202 direct loan program for projects for the elderly and persons with disabilities as it existed before October 1, 1991 (including 202/8 projects and 202/162 projects); and

(7) Housing with mortgages insured or held by HUD, or housing that is receiving assistance from HUD, under the following authorities:

(i) Section 207 of the National Housing Act (NHA) (12 U.S.C. 1701 *et seq.*) (Rental Housing Insurance);

(ii) Section 213 of the NHA (Cooperative Housing Insurance);

(iii) Section 220 of the NHA (Rehabilitation and Neighborhood Conservation Housing Insurance);

(iv) Section 221(d)(3) of the NHA (Market Interest Rate (MIR) program);

(v) Section 221(d)(3) and (5) of the NHA (Below Market Interest Rate (BMIR) program);

(vi) Section 221(d)(4) of the NHA (Housing for Moderate Income and Displaced Families);

(vii) Section 231 of the NHA (Housing for Elderly Persons);

(viii) Section 232 of the NHA (Mortgage Insurance for Nursing Homes, Intermediate Care Facilities, Assisted Living Facilities, Board and Care Homes);

(ix) Section 234(d) of the NHA (Rental) (Mortgage Insurance for Condominiums);

(x) Section 236 of the NHA (Rental and Cooperative Housing for Lower Income Families);

(xi) Section 241 of the NHA (Supplemental Loans for Multifamily Projects). (Where, however, the primary mortgage of a Section 241 property is insured or assisted by HUD under a program covered in this part, the coverage by two HUD programs does not trigger two inspections); and

(xii) Section 542(c) of the Housing and Community Development Act of 1992 (12 U.S.C. 1707 note) (Housing Finance Agency Risk Sharing program).

(b) *Conflicts.* The regulations in this subpart may be supplemented by the specific regulations for the HUD-assisted programs listed in paragraph (a) of this section. The program-specific regulations may address the frequency of inspections, who performs the inspections and whether alternative inspections are available given the statutory and regulatory framework for

the program. When there is a conflict between the regulations of this subpart and the program-specific regulations, the program-specific regulations govern.

(c) *HUD housing.* For purposes of this subpart, the term “HUD housing” means the types of housing listed in paragraph (a) of this section.

#### § 5.703 National standards for the condition of HUD housing.

(a) *General.* To ensure that all residents live in safe, habitable dwellings, the items and components located inside the building, outside the building, and within the units of HUD housing must be functionally adequate, operable, and free of health and safety hazards. The standards under this section apply to all HUD housing. HUD housing under the HCV, PBV, and Moderate Rehabilitation programs shall be subject to these standards only for:

(1) The subsidized unit itself; and

(2) Items and components within the primary and secondary means of egress from a unit’s entry door(s) to the public way, those common features related to the residential use of the building (*e.g.*, the laundry room, community room, mail room), and the systems equipment that directly services the subsidized unit.

(b) *Inside.* Inside of HUD housing (or “inside areas”) refers to the common areas and building systems that can be generally found within the building interior and are not inside a unit. Examples of “inside” common areas may include, basements, interior or attached garages, enclosed carports, restrooms, closets, utility rooms, mechanical rooms, community rooms, day care rooms, halls, corridors, stairs, shared kitchens, laundry rooms, offices, enclosed porches, enclosed patios, enclosed balconies, and trash collection areas. Examples of building systems include those components that provide domestic water such as pipes, electricity, elevators, emergency power, fire protection, HVAC, and sanitary services. The inside area must meet the following affirmative requirements:

(1) The inside area must include at least one battery-operated or hard-wired smoke detector, in proper working condition, on each level of the property. The Secretary may establish additional standards through **Federal Register** notification;

(2) Except for housing subject to this subpart only through § 5.701(a)(6) or (7), or housing otherwise exempt from this requirement as provided elsewhere in this title, the inside area must meet or exceed the carbon monoxide detection standards set by the Secretary through **Federal Register** notification;

(3) For the inside area, any outlet installed within 6 feet of a water source must be ground-fault circuit interrupter (GFCI) protected;

(4) The inside area must have a guardrail when there is an elevated walking surface with a drop off of 30 inches or greater measured vertically;

(5) The inside area must have permanently mounted light fixtures in any kitchens and each bathroom; and

(6) The inside area may not contain unvented space heaters that burn gas, oil, or kerosene.

(c) *Outside.* Outside of HUD housing (or “outside areas”) refers to the building site, building exterior components, and any building systems located outside of the building or unit. Examples of “outside” components may include fencing, retaining walls, grounds, lighting, mailboxes, project signs, parking lots, detached garage or carport, driveways, play areas and equipment, refuse disposal, roads, storm drainage, non-dwelling buildings, and walkways. Components found on the exterior of the building are also considered outside areas, and examples may include doors, attached porches, attached patios, balconies, car ports, fire escapes, foundations, lighting, roofs, walls, and windows. The outside area must meet the following affirmative requirements:

(1) For the outside area, outlets within 6 feet of a water source must be GFCI protected; and

(2) The outside area must have a guardrail when there is an elevated walking surface with a drop off of 30 inches or greater measured vertically.

(d) *Units.* A unit (or “dwelling unit”) of HUD housing refers to the interior components of an individual unit. Examples of components included in the interior of a unit may include the balcony, bathroom, call-for-aid (if applicable), carbon monoxide devices, ceiling, doors, electrical systems, enclosed patio, floors, HVAC (where individual units are provided), kitchen, lighting, outlets, smoke detectors, stairs, switches, walls, water heater, and windows. The unit must also meet the following affirmative requirements:

(1) The unit must have hot and cold running water in both the bathroom and kitchen, including an adequate source of safe drinking water in the bathroom and kitchen;

(2) The unit must include its own bathroom or sanitary facility that is in proper operating condition and usable in privacy. It must contain a sink, a bathtub or shower, and an interior flushable toilet;

(3) (i) The unit must include at least one battery-operated or hard-wired

smoke detector, in proper working condition, in the following locations:

- (A) On each level of the unit;
  - (B) Inside each bedroom;
  - (C) Within 21 feet of any door to a bedroom measured along a path of travel; and
  - (D) Where a smoke detector installed outside a bedroom is separated from an adjacent living area by a door, a smoke detector must also be installed on the living area side of the door.
    - (ii) If the unit is occupied by any hearing-impaired person, the smoke detectors must have an alarm system designed for hearing-impaired persons;
    - (iii) The Secretary may establish additional standards through **Federal Register** notification;
    - (iv) Following the specifications of National Fire Protection Association Standard (NFPA) 72 satisfies the requirements of this paragraph (d)(3);
  - (4) The unit must have a living room and a kitchen area with a sink, cooking appliance, refrigerator, food preparation area, and food storage area;
  - (5) For units assisted under the HCV or PBV program, the unit must have at least one bedroom or living/sleeping room for each two persons;
  - (6) Except for units subject to this subpart only through § 5.701(a)(6) or (7), or housing otherwise exempt from this requirement as provided elsewhere in this title, the unit must meet or exceed the carbon monoxide detection standards set by HUD through **Federal Register** notification;
  - (7) The unit must have two working outlets or one working outlet and a permanent light within all habitable rooms;
  - (8) Outlets within 6 feet of a water source must be GFCI protected;
  - (9) For climate zones designated by the Secretary through notice, the unit must have a permanently installed heating source. No units may contain unvented space heaters that burn gas, oil, or kerosene;
  - (10) The unit must have a guardrail when there is an elevated walking surface with a drop off of 30 inches or greater measured vertically; and
  - (11) The unit must have a permanently mounted light fixture in the kitchen and each bathroom.
- (e) *Health and safety concerns*—(1) *General*. The inside, outside and unit must be free of health and safety hazards that pose a danger to residents. Types of health and safety concerns include, but are not limited to carbon monoxide, electrical hazards, extreme temperature, flammable materials or other fire hazards, garbage and debris, handrail hazards, infestation, lead-based paint, mold, and structural soundness.

(2) *Lead-based paint*. HUD housing must comply with all requirements related to the evaluation and control of lead-based paint hazards and have available proper documentation of such (see 24 CFR part 35). The Lead-based Paint Poisoning Prevention Act (42 U.S.C. 4821–4846), the Residential Lead-based Paint Hazard Reduction Act of 1992 (42 U.S.C. 4851–4856), and the applicable regulations at 24 CFR part 35 apply.

(f) *Compliance with State and local codes*. (1) The standards for the condition of HUD housing in this section do not supersede State and local housing codes (such as fire, mechanical, plumbing, carbon monoxide, property maintenance, or residential code requirements).

(2) All HUD housing other than units assisted under the HCV and PBV programs must comply with State or local housing codes in order to comply with this subpart.

(3) State and local code compliance is not part of the determination of whether a unit passes the standards for the condition of HUD housing under this section for the HCV and PBV programs (except in accordance with § 5.705(a)(3)).

(g) *Use of an alternative inspection or additional standard for HCV and PBV programs*. A PHA is not subject to the standards set by this section when the PHA is relying on an alternative inspection in accordance with 24 CFR 982.406. PHAs may also elect to establish additional requirements for quality, architecture, or design of PBV housing, and any such additional requirements must be specified in the Agreement to enter into a HAP Contract or HAP Contract as provided in 24 CFR part 983.

(h) *Special housing types in the HCV, PBV and Moderate Rehabilitation programs*. Part 982, subpart M, of this title identifies special housing types which require standards unique to special types of housing. Unless modified by program-specific regulations, NSPIRE Standards will apply for these special housing types.

#### § 5.705 Inspection requirements.

(a) *Procedures*—(1) *General*. Any entity responsible for conducting an inspection of HUD housing to determine compliance with this subpart, must inspect and score such HUD housing in accordance with the standards and procedures for identifying safe, habitable housing set out by the Secretary and published in the **Federal Register** as described in § 5.711. The entity conducting the inspection shall identify each deficiency as “Life

Threatening”, “Severe,” “Moderate”, or “Low.”

(2) *Inspection scope*. The inspection requirement for HUD housing generally requires the inside, outside and unit to be inspected, in accordance with § 5.703. The inspection requirement for the tenant-based HCV program and the unit inspection for the PBV and Moderate Rehabilitation programs only applies to units occupied or to be occupied by HCV, PBV, and Moderate Rehabilitation participants, and common areas and exterior areas which either service or are associated with such units.

(3) *HCV and PBV variant inspection standards*. (i) HUD may approve inspection criteria variations for the following purposes:

(A) Variations which apply standards in local housing codes or other codes adopted by the PHA; or

(B) Variations because of local climatic or geographic conditions.

(ii) Acceptability criteria variations may only be approved by HUD pursuant to paragraph (a)(3)(i) of this section if such variations either:

(A) Meet or exceed the performance requirements; or

(B) Significantly expand affordable housing opportunities for families assisted under the program.

(iii) HUD will not approve any inspection criteria variation if HUD believes that such variation is likely to adversely affect the health or safety of participant families, or severely restrict housing choice.

(iv) Approved variations must be added to the Administrative Plan as described in 24 CFR 982.54(d)(21).

(b) *Entity conducting inspections*. HUD housing must be inspected by the appropriate entity as described in paragraph (b)(1) of this section, except as described in paragraph (b)(2) of this section.

(1) *General*. The owner, lender, contract administrator, or HUD is the entity responsible for performing inspections of HUD housing as provided in this title, or a regulatory agreement or contract. For properties with more than one HUD-insured loan, only the first mortgage lender is required to conduct the inspection. The second mortgage lender will be provided a copy of the physical inspection report by the first mortgage lender.

(2) *Exception*. Under the HCV and PBV programs, the Public Housing Agency is responsible for inspecting HUD housing under those programs, unless another entity is assigned the inspection by the program regulations governing the housing, regulatory agreements or contracts. A PHA-owned

unit receiving assistance under section 8(o) of the 1937 act must be inspected by an independent entity as specified in 24 CFR parts 982 and 983. Under the Moderate Rehabilitation program, the PHA is responsible for inspecting the HUD housing unless the PHA is managing units on which it is also administering the HAP Contract in accordance with 24 CFR 882.412, in which case HUD is responsible for the inspections in accordance with 24 CFR 882.516(d).

(c) *Timing of inspections*—(1) *Generally.* A property must be inspected before the property is approved for participation in any of the HUD housing programs under this part unless there is a program specific exception to this requirement. An entity responsible for conducting an inspection of HUD housing to determine compliance with this subpart must inspect such housing annually unless specified otherwise below. An inspection shall be conducted no earlier than 3 months before and no later than 3 months after the date marking the anniversary of the previous inspection, except that inspections due on or before July 1, 2024, shall be conducted no earlier than 6 months before and no later than 6 months after the date marking the anniversary of the previous inspection. HUD may approve requests by an owner or PHA for extensions of the deadline for an inspection for good cause as determined by HUD and HUD may extend inspection deadlines without owner request, as deemed necessary by the Secretary.

(2) *Extended inspection cycle.* HUD housing, except as specified below, shall be scored and ranked in accordance with the methodology provided through **Federal Register** notification.

(i) *Standard 1 performing property.* If a property receives a score of 90 points or higher on its physical condition inspection, the property will be designated a standard 1 performing property. Properties designated as standard 1 performing properties will be required to undergo a physical inspection once every three (3) years.

(ii) *Standard 2 performing property.* If a property receives a score of 80 points or higher but less than 90 on its physical condition inspection, the property will be designated a standard 2 performing property. Properties designated as standard 2 performing properties will be required to undergo a physical inspection once every two (2) years.

(iii) *Standard 3 performing property.* If a property receives a score of less than 80 points, the property will be designated a standard 3 performing

property. Properties designated as standard 3 performing properties will continue to undergo an annual physical inspection as currently required under covered HUD programs.

(3) *Triennial cycle for small rural PHAs.* Small rural PHAs as defined in 24 CFR 902.101 shall be assessed in accordance with part 902, subpart H of this title.

(4) *Triennial cycle for small PHAs.* Small PHAs as defined in 24 CFR 902.13(a) shall be assessed in accordance with 24 CFR 902.13(a).

(5) *Housing choice vouchers.* PHAs must inspect units subject to part 982 of this title in accordance with the frequency described in 24 CFR 982.405.

(6) *Project based vouchers.* PHAs must inspect units subject to 24 CFR part 983 in accordance with the frequency described in 24 CFR 983.103.

(7) *FHA insured mortgages section 232 facilities.* HUD may exempt assisted-living facilities, board and care facilities, and intermediate care facilities from physical inspections under this part if HUD determines that the State or local government has a reliable and adequate inspection system in place, with the results of the inspection being readily and timely available to HUD. For any other section 232 facilities, the inspection will be conducted only when and if HUD determines, on the basis of information received, such as through a complaint, site inspection, or referral by a State agency, on a case-by-case basis, that inspection of a particular facility is needed to assure protection of the residents or the adequate preservation of the project.

(8) *Section 8 Moderate Rehabilitation program.* PHAs must inspect units subject to the Moderate Rehabilitation program under 24 CFR part 882 in accordance with the frequency described in 24 CFR 882.516.

(d) *Inspection costs.* The cost of an inspection shall be the responsibility of the entity responsible for the inspection as identified in paragraph (a) of this section, except that a reasonable fee may be required of the owner of a property for a reinspection if an owner notifies the entity responsible for the inspection that a repair has been made or the allotted time for repairs has elapsed and a reinspection reveals that any deficiency cited in the previous inspection that the owner is responsible for repairing was not corrected. No fee may be passed along to the household residing in the unit or units.

(e) *Access to property for inspection.* Nothing in this subpart shall restrict the right of HUD, or an entity contracted by HUD, to inspect a property. All owners

and PHAs are required to provide HUD or its representative with full and free access to all HUD-assisted properties. All owners and PHAs are required to provide HUD or its representative with access to all units and appurtenances in order to permit physical inspections, monitoring reviews, and quality assurance reviews under this part. Access to the units shall be provided whether or not the resident is home or has installed additional locks for which the owner or PHA did not obtain keys. In the event that an owner or PHA fails to provide access as required by HUD or its representative, the owner or PHA shall be given a physical condition score of zero for the project or projects involved. A score of zero for an owner or PHA shall be used to calculate the physical condition indicator score and the overall assessment score for that owner or PHA.

(f) *Tenant involvement in inspections.* HUD will establish, through notice, a procedure for tenants to recommend to HUD particular units which HUD may choose to inspect either during or separate from its standard inspection. HUD will evaluate the condition of these units and issue a report on findings, but they will not be included in the official score unless they were randomly selected independent of the tenant's recommendation. The owner or PHA is required to correct any deficiency HUD identifies within the timeframes HUD has established for the identified deficiency.

#### **§ 5.707 Uniform self-inspection requirement and report.**

All PHAs and owners of HUD housing subject to an assistance contract, other than owners participating in the HCV, PBV, and Moderate Rehabilitation programs, are required to annually self-inspect their properties, including all units, to ensure the units are maintained in accordance with the standards in § 5.703. The owner or PHA must maintain the results of such self-inspections for three years and must provide the results to HUD upon request. This self-inspection is independent of other HUD inspections discussed in § 5.705. The owner or PHA may choose to conduct this inspection after a HUD inspection to satisfy this requirement and the post-report survey requirement at § 5.711(c)(2) simultaneously.

#### **§ 5.709 Administrative process for defining and revising inspection criteria.**

(a) *Inspection standards and scoring methodology.* The Secretary will publish in the **Federal Register**, following notice and the opportunity to



comment, a standards notification with a list of deficiencies and the relative severity of these deficiencies to use for inspecting HUD housing. This **Federal Register** document will also include the factors for determining if an HCV, PBV, or Moderate Rehabilitation unit passes or fails the inspection. The Secretary will also publish in the **Federal Register**, following notice and opportunity to comment, a scoring notification containing the methodologies to use for scoring and ranking HUD housing. After considering the public comments received on these **Federal Register** documents, the Secretary will publish documents announcing the new inspections standards and scoring methodologies, and the date on which these notifications become effective.

(1) *Revisions.* The Secretary will issue a notification in the **Federal Register** published for at least 30 days of public comment making any revisions to the inspection and scoring procedures HUD deems necessary, at least once every three years, or three years after the most recent revision, whichever is later.

(2) *Emergency revisions.* The Secretary may publish a notification without 30 days of public comment in the case of an emergency to protect Federal financial resources or the health or safety of residents of HUD housing, after HUD makes a documented determination that such action is warranted due to:

- (i) A Life-Threatening deficiency or Severe deficiency and other significant risks to safety as outlined in § 5.703;
- (ii) A new safety concern due to changing construction technology; or
- (iii) Other events as determined by the Secretary.

(b) [Reserved]

#### **§ 5.711 Scoring, ranking criteria, and appeals.**

(a) *Applicability.* Administrative process for scoring and ranking the physical condition of HUD housing properties under this section does not apply to the HCV, PBV or Moderate Rehabilitation programs. PHAs administering HCV and PBV programs will be assessed under the Section 8 Management Assessment Program (“SEMAP”) or the small rural PHA assessment in accordance with 24 CFR part 985, and PHAs administering the Moderate Rehabilitation programs are subject to HUD review in accordance with 24 CFR 882.517.

(b) *Scoring and ranking of HUD housing—(1) General.* HUD’s Real Estate Assessment Center (REAC), or the appropriate entity either as described in § 5.705(b), or as identified in the

regulator agreement or contract for the property as described in § 5.705(b)(1), will score and rank the physical condition of HUD housing properties in accordance with the procedures set out by the Secretary in § 5.709.

(2) *Public housing programs.* PHAs operating public housing will be scored and ranked under the Public Housing Assessment System (“PHAS”) outlined in part 902 of this title.

(c) *Inspection report requirements.* (1) *Life-Threatening deficiencies and Severe deficiencies.* Upon completion of an inspection, or at the end of each day on a multiple-day inspection, REAC, or the appropriate party as described in § 5.705(b), will provide the owner or PHA or owner’s representative, a notice of any items classified as Life-Threatening or Severe deficiencies. All Life-Threatening items must be corrected within 24 hours of receipt of notice of these items, unless HUD approves a variation. All Severe items must be corrected within 24 hours of receipt of notice, unless indicated otherwise within the individual inspection standards published in the **Federal Register** with notice and the opportunity for comment, or HUD approves a variation. The owner or PHA or owner’s representative must electronically certify and provide supporting evidence within 2 business days after the deadline to correct the Life-Threatening and Severe items that the items have been resolved or sufficiently corrected such that they no longer pose a severe health or safety risk to residents of the property, or that the hazard is blocked until permanent repairs can be completed. If permanent repair will take longer than the allowable time in the relevant standard for the deficiency, the owner or PHA must provide HUD a timeframe for completing permanent repairs for HUD approval.

(2) *Post-report inspection.* The owner or PHA must carefully review the inspection report and is responsible for conducting its own survey of the total property. Moderate deficiencies must be corrected within thirty days and Low deficiencies must be corrected within sixty days, unless indicated otherwise within the individual inspection standards published in the **Federal Register** with notice and the opportunity for comment or within such other reasonable time prescribed by a HUD notice to the owner or PHA. For properties that scored at or above 60, the survey may be limited to inspecting for deficiencies based on the inspecting entity’s inspection findings. For properties that scored below 60, the owner or PHA must conduct a survey of

the entire project, including all units, inside areas, and outside areas, for any deficiency, and must electronically submit a copy of the results of the survey to HUD.

(d) *Technical review of inspection results—(1) Timing.* A request for a technical review of inspection results must be submitted electronically and must be received by the inspecting entity no later than the 45th calendar day following the day the inspection report is provided to the owner or PHA.

(2) *Request for technical review.* The request must be accompanied by the owner’s or PHA’s relevant evidence that an objectively verifiable and material error occurred or adverse conditions beyond the owner or PHA’s control occurred, which if corrected will result in a significant improvement in the overall score of the property. A technical review of the inspection results will not be conducted based on conditions that were corrected subsequent to the inspection. Upon receipt of this request from the owner or PHA, the REAC will review the inspection and the evidence. If the REAC review determines that an objectively verifiable and material error (or errors) or adverse condition(s) beyond the owner’s or PHA’s control has been documented and that it is likely to result in a significant improvement in the property’s overall score, the REAC will take one or a combination of the following actions:

- (i) Undertake a new inspection;
- (ii) Correct the original inspection; or
- (iii) Issue a new physical condition score.

(3) *Burden of proof that error or adverse conditions occurred rests with owner or PHA.* The burden of proof rests with the owner or PHA to demonstrate that an objectively verifiable and material error (or errors) or adverse conditions occurred in the REAC’s inspection through submission of evidence, which if corrected will result in a significant improvement in the property’s overall score. The REAC will apply a rebuttable presumption that the inspection was conducted accurately. To support its request for a technical review of the physical inspection results, the owner or PHA may submit photographic evidence, written material from an objective source with subject matter expertise that pertains to the item being reviewed such as a local fire marshal, building code official, registered architect, or professional engineer, or other similar evidence.

(4) *Basis for technical review.* An objectively verifiable material error must be present, or an adjustment to the score must be necessary, to allow for a

technical review of inspection results. The basis for a technical review must not be due to the fault of the owner or PHA and must exhibit specific characteristics and meet specific thresholds. The applicable types of material errors and bases for adjustment are as follows.

(i) *Building data error.* A building data error occurs if the inspector inspected the wrong building or a building that was not owned by the property, including common or site areas that were not a part of the property. Incorrect data due to the failure of an owner or PHA to ensure HUD's systems of records are updated cannot form the basis of a review. Incorrect building data that does not affect the score, such as the address and building name would not be considered material.

(ii) *Unit count error.* A unit count error occurs if the total number of units considered in scoring is incorrect due to the fault of HUD. Since scoring uses total units, REAC will examine instances where the participant can provide evidence that the total units used was incorrect and that the results were not representative of the condition of the property.

(iii) *A non-existent deficiency error.* A non-existent deficiency error occurs if the inspection records an observed deficiency that does not satisfy or does not meet a reasonable interpretation of the definition of that deficiency as defined by inspection procedures.

(iv) *Adjustments for factors not reflected or inappropriately reflected in physical condition score.* HUD may determine it is appropriate to review the results of a property's physical inspection if facts and circumstances affecting the owner's or PHA's property are not reflected in the inspection or are reflected inappropriately in the inspection. The circumstances addressed in this may include inconsistencies between local code requirements and the HUD physical inspection protocol; conditions that are permitted by local variance or license or which are preexisting physical features that do not conform to, or are inconsistent with, HUD's physical condition protocol; or the project or PHA having been scored for elements (e.g., roads, sidewalks, mail boxes, resident-owned appliances, etc.) that it does not own and is not responsible for maintaining.

(v) *Adjustments for adverse conditions beyond the control of the owner or PHA.* HUD may determine that certain deficiencies that adversely and significantly affect the physical condition score of the project were

caused by circumstances beyond the control of the owner or PHA. The correction of these conditions, however, remains the responsibility of the owner or PHA. The circumstances addressed by this paragraph may include, but are not limited to, damage caused by third parties (such as a private entity or public entity undertaking work near a Public Housing project that results in damage to the project) or natural disasters.

(vi) *Adjustments for modernization work in progress.* HUD may determine that occupied dwelling units or other areas of a property, which are subject to physical inspection, and which are undergoing modernization work, require an adjustment to the physical condition score. An occupied dwelling unit or other areas of an owner's or PHA's property undergoing modernization are subject to physical inspection; the unit(s) and other areas of the property are not exempt from physical inspection. All elements of the unit or of the other areas of the owner or PHA's project that are subject to inspection and are not undergoing modernization at the time of the inspection (even if modernization is planned) will be subject to HUD's physical inspection protocol without adjustment. For those elements of the unit or of the property that are undergoing modernization, deficiencies will be noted in accordance with HUD's physical inspection protocol, but the owner or PHA may request adjustment of the physical condition score as a result of current modernization or rehab work in progress.

(5) *Significant improvement.* Significant improvement in the project's overall score refers to an increase in a score for the owner or PHA such that the new score crosses an administratively significant threshold.

(6) *Reinspection.* If HUD determines that a reinspection is appropriate, it will arrange for a complete reinspection of the project(s) in question, not just the deficiencies previously identified. The reinspection will constitute the final inspection for the project, and HUD will issue a new inspection report (the final inspection report).

(e) *Independent HUD review.* Under certain circumstances, HUD may find it appropriate absent an owner or PHA request for technical review to review the results of an inspection which are anomalous or have an incorrect result due to facts and circumstances affecting the inspected property which are not reflected in the inspection or reflected inappropriately in the inspection.

(f) *Responsibility for the cost of a new inspection.* If a new inspection is

undertaken by the inspecting party and the new inspection score results in a significant improvement in the property's overall score, then the entity responsible for the inspection shall bear the expense of the new inspection. If no significant improvement occurs, then the owner or PHA responsible for the property must bear the expense of the new inspection. The inspection cost of a new inspection, if paid by the owner or PHA, is not an eligible project operating expense. The new inspection score will be considered the final score.

(g) *Issuance of final score and publication of score.* (1) The score of the property is the final score if the owner or PHA files no request for technical review, as provided in paragraph (d) of this section, or for other adjustment of the physical condition score, as provided in paragraph (e) of this section. If the owner or PHA files a request for technical review or score adjustments in accordance with paragraphs (d), or there is a HUD review under paragraph (e) of this section, the final inspection score is the score issued by HUD after any adjustments are determined necessary and made by HUD at the conclusion of these processes.

(2) HUD will make public the final scores of the properties of the owners and PHAs through posting on HUD's internet site, or other appropriate means.

(h) *Responsibility to notify residents of inspection; and availability of documents to residents—*(1) *Notification to residents.* An owner or PHA must notify its residents of any planned inspections of their units or the housing development generally.

(2) *Availability of documents for review.* (i) Once a final score has been issued the owner or PHA must make the physical inspection report and all related documents available to residents during regular business hours upon reasonable request for review and copying. Related documents include the owner's or PHA's survey plan, plan of correction, certification, and related correspondence.

(ii) Once the owner's final inspection score is issued and published, the owner or PHA must make any additional information, such as the results of any reinspection or appeal requests, available for review and copying by its residents upon reasonable request during regular business hours.

(iii) The owner or PHA must maintain the documents related to the inspection of the property, as described in paragraphs (h)(2)(i) and (ii) of this section, for review by residents for a

period of 60 days from the date HUD provides the inspection score for the property in which the residents reside.

(3) *Posting on the availability of materials.* The owner or PHA must post a notice to the residents in the owner's or PHA's management office and on any bulletin boards in all common areas on the date of submission to the owner of the inspection score for the property in which the resident resides that advises residents of the availability of the materials described in this section. The notice must be translated into other languages if necessary to provide meaningful access for limited English proficient (LEP) individuals. The notice should include, where applicable, the name, address, and telephone number of the HUD field office contact.

(4) Residents are encouraged to comment on this information provided by the owner or PHA and submit any comments directly to the applicable HUD field office or responsible entity. Should residents discover the owner or PHA provided HUD with a false certification during the review, they are encouraged to notify the applicable HUD field office where appropriate inquiry and action will be taken.

(i) *Administrative review of properties.* The file of a property that receives a score of 30 points or less, or two successive scores under 60, on its inspection will be subject to additional administrative review. Properties that receive two successive scores under 60 may be referred to HUD's Departmental Enforcement Center (DEC) for evaluation. Properties that receive a score of 30 points or less shall be automatically referred to the DEC for evaluation.

(1) *Notification to owner of submission of property file to the DEC.* Upon referral to the DEC, the Department will provide for notification to the PHA or owner that the file on the owner's property is being submitted to the DEC for evaluation. The notification will be provided at the time the REAC issues the inspection report to the owner or at such other time as a referral occurs.

(2) *Evaluation of the property.* During the DEC's evaluation period, the DEC will perform an analysis of the property, which may include input from tenants, HUD officials, elected officials, maintenance staff and others as may be appropriate. Although program offices will assist with the evaluation, the DEC will have primary responsibility for the conclusion of the evaluation of the property after taking into consideration the input of interested parties as described in this paragraph. The DEC's

evaluation may include a site visit to the PHA's or owner's property.

(3) *Continuing responsibilities of HUD program offices and mortgagee.* During the period of DEC evaluation, HUD's program offices continue to be responsible for routine business, oversight, and monitoring. In addition, during this period of evaluation, the mortgagee, as applicable, shall continue to carry out its duties and responsibilities with respect to the mortgage.

(4) *Enforcement action.* Except as otherwise provided by statute, if, based on the DEC's evaluation and in consultation with HUD program offices, the DEC determines that enforcement actions are appropriate, it may take those actions for which the DEC has delegated authority and/or make recommendations to HUD program office with respect to resolving identified physical deficiencies and owner or PHA noncompliance.

(j) *No limitation on existing enforcement authority.* The administrative process provided in this section does not prohibit HUD from taking whatever action may be necessary (notwithstanding the commencement of this process), as authorized under existing statutes, regulations, contracts, grant agreements or other documents, to protect HUD's interests in HUD housing properties and to protect the residents of these properties.

**§ 5.713 Second- and third-party rights.**

Nothing in this subpart is intended to create any right of the family residing in HUD Housing or any party, other than HUD or a PHA, to require enforcement of the standards required by this subpart or to assert any claim against HUD or the PHA for damages, injunction, or other relief for alleged failure to enforce the standards.

**PART 92—HOME INVESTMENT PARTNERSHIPS PROGRAM**

■ 3. The authority for part 92 continues to read as follows:

**Authority:** 42 U.S.C. 3535(d), 12 U.S.C. 1701x and 4568.

**§ 92.2 [Amended]**

■ 4. Effective October 1, 2023, amend § 92.2 by removing the definition of "Uniform Physical Condition Standards (UPCS)".

■ 5. Effective October 1, 2023, amend § 92.209 by revising paragraph (i) to read as follows:

**§ 92.209 Tenant-based rental assistance: Eligible costs and requirements.**

\* \* \* \* \*

(i) *Housing standards.* Housing occupied by a family receiving tenant-based rental assistance under this section must meet the participating jurisdiction's property standards under § 92.251. The participating jurisdiction must inspect the housing initially and re-inspect it annually.

\* \* \* \* \*

■ 6. Effective October 1, 2023, amend § 92.251 by:

■ a. Revising paragraphs (b)(1)(viii) and (c)(3);

■ b. Removing and reserving paragraph (d); and

■ c. Revising the paragraph (f) heading and paragraphs (f)(1) introductory text and (f)(1)(i).

The revisions read as follows:

**§ 92.251 Property standards.**

\* \* \* \* \*

(b) \* \* \*

(1) \* \* \*

(viii) *HUD housing standards.* The standards of the participating jurisdiction must be such that, upon completion, the HOME-assisted project and units will be decent, safe, sanitary, and in good repair. This means that the HOME-assisted project and units will meet the standards in 24 CFR 5.703, except that the carbon monoxide detection requirements at 24 CFR 5.703(b)(2) and (d)(6) shall not apply. For all HOME-assisted projects and units, the requirements at 24 CFR 5.705 through 5.713 do not apply. At minimum, the participating jurisdiction's rehabilitation standards must require correction of the specific deficiencies published in the **Federal Register** for HOME-assisted projects and units. For SRO housing, 24 CFR 5.703(d) shall only apply to the extent that the SRO unit contains the room or facility referenced in 24 CFR 5.703(d).

\* \* \* \* \*

(c) \* \* \*

(3) Existing housing that is acquired for homeownership (e.g., downpayment assistance) must be decent, safe, sanitary, and in good repair. The participating jurisdiction must establish standards to determine that the housing is decent, safe, sanitary, and in good repair. At minimum, the standards must provide that the housing meets all applicable State and local housing quality standards and code requirements and the housing does not contain the specific deficiencies established by HUD based on the applicable standards in 24 CFR 5.703 and published in the **Federal Register**

for HOME assisted projects and units. The participating jurisdiction must inspect the housing and document this compliance based upon an inspection that is conducted no earlier than 90 days before the commitment of HOME assistance. If the housing does not meet these standards, the housing must be rehabilitated to meet the standards of this paragraph (c)(3) or it cannot be acquired with HOME funds.

(f) *Ongoing property condition standards: Rental housing and housing occupied by tenants receiving HOME tenant-based rental assistance—(1) Ongoing property standards.* The participating jurisdiction must establish property standards for rental housing (including manufactured housing) that apply throughout the affordability period and for housing occupied by tenants receiving HOME tenant-based rental assistance. The standards must require that owners maintain the housing as decent, safe, sanitary, and in good repair. The participating jurisdiction's description of its property standards must be in sufficient detail to establish the basis for a uniform inspection of HOME rental projects and housing occupied by tenants receiving HOME tenant-based rental assistance. The participating jurisdiction's ongoing property standards must address each of the following:

(i) *Compliance with State and local codes, ordinances, and requirements.* The participating jurisdiction's standards must require the housing to meet all applicable State and local code requirements and ordinances. In the absence of existing applicable State or local code requirements and ordinances, at a minimum, the participating jurisdiction's ongoing property standards must provide that the property does not contain the specific deficiencies established by HUD based on the applicable standards in 24 CFR 5.703 and published in the **Federal Register** for rental housing (including manufactured housing) and housing occupied by tenants receiving HOME tenant-based rental assistance. The requirements in 24 CFR 5.705 through 5.713 do not apply to the participating jurisdiction's ongoing property standards.

■ 7. Effective October 1, 2023, amend § 92.504 by revising paragraphs (d)(1)(ii)(D) and (d)(1)(iii) to read as follows:

**§ 92.504 Participating jurisdiction responsibilities; written agreements; on-site inspections.**

- \* \* \* \*
- (d) \* \* \*
- (1) \* \* \*
- (ii) \* \* \*

(D) Inspections must be based on a statistically valid sample of units appropriate for the size of the HOME-assisted project, as set forth by HUD through a document published in the **Federal Register**. For projects with one-to-four HOME-assisted units, a participating jurisdiction must inspect all of the HOME-assisted units and all inspectable areas for each building with HOME-assisted units.

(iii) *Annual inspections.* Tenant-based rental assistance (TBRA). All housing occupied by tenants receiving HOME tenant-based rental assistance must meet the property standards of § 92.251. The participating jurisdiction must perform annual on-site inspections of rental housing occupied by tenants receiving HOME-assisted TBRA to determine compliance with these standards.

\* \* \* \*

**PART 93—HOUSING TRUST FUND**

■ 8. The authority for part 93 continues to read as follows:

**Authority:** 42 U.S.C. 3535(d), 12 U.S.C. 4568.

■ 9. Effective October 1, 2023, amend § 93.301 by revising paragraphs (b)(1)(viii), (c)(3), (e)(1) introductory text, and (e)(1)(i) to read as follows:

**§ 93.301 Property standards.**

- \* \* \* \*
- (b) \* \* \*
- (1) \* \* \*

(viii) *Housing standards.* The standards of the grantee must be such that, upon completion, the HTF-assisted project and units will be decent, safe, sanitary, and in good repair. This means that the HTF-assisted project and units will meet the standards in 24 CFR 5.703, except that the carbon monoxide detection requirement at 24 CFR 5.703(b)(2) and (d)(6) shall not apply. For all HTF-assisted projects and units, the requirements at 24 CFR 5.705 through 5.713 do not apply. At minimum, the grantee's rehabilitation standards must require correction of the specific deficiencies published in the **Federal Register** for HTF-assisted projects and units. For SRO housing, the requirements at 24 CFR 5.703(d) shall only apply to the extent that the SRO unit contains the room or facility referenced in 24 CFR 5.703(d).

\* \* \* \*

(c) \* \* \*

(3) Existing housing that is acquired for homeownership (e.g., down payment assistance) must be decent, safe, sanitary, and in good repair. The grantee must establish standards to determine that the housing is decent, safe, sanitary, and in good repair. At minimum, the standards must provide that the housing meets all applicable State and local standards and code requirements, and the housing does not contain the specific deficiencies established by HUD based on the applicable standards in 24 CFR 5.703 and published in the **Federal Register** for HTF-assisted projects and units. The grantee must inspect the housing and document compliance based upon an inspection that is conducted no earlier than 90 calendar days before the date of commitment of HTF assistance. If the housing does not meet these standards, the housing must be rehabilitated to meet the standards of this paragraph or it cannot be assisted with HTF funds.

\* \* \* \*

(e) \* \* \*

(1) *Ongoing property standards.* The grantee must establish property standards for rental housing (including manufactured housing) that apply throughout the affordability period. The standards must require that owners maintain the housing as decent, safe, sanitary and in good repair. The grantee's description of its property standards must be in sufficient detail to establish the basis for a uniform inspection of HTF rental projects. The grantee's ongoing property standards must address each of the following:

(i) *Minimum Property Standards.* At a minimum, the grantee's ongoing property standards must provide that the property does not contain the specific deficiencies established by HUD based on the applicable standards in 24 CFR 5.703 and published in the **Federal Register** for rental housing (including manufactured housing). The requirements in 24 CFR 5.705 through 5.713 do not apply to the grantee's ongoing property standards.

\* \* \* \*

■ 10. Effective October 1, 2023, amend § 93.404 by revising paragraph (d)(2)(v) to read as follows:

**§ 93.404 Grantee responsibilities; written agreements; onsite inspections; financial oversight.**

- \* \* \* \*
- (d) \* \* \*
- (2) \* \* \*

(v) Inspections must be based on a statistically valid sample of units appropriate for the size of the HTF-

assisted project, as set forth by HUD through notification published in the Federal Register. For projects with one to four HTF-assisted units, the HTF grantee must inspect all of the HTF-assisted units and all inspectable areas for each building housing HTF-assisted units.

\* \* \* \* \*

**PART 200—INTRODUCTION TO FHA PROGRAMS**

■ 11. The authority for part 200 continues to read as follows:

**Authority:** 12 U.S.C. 1702–1715z–21; 42 U.S.C. 3535(d).

■ 12. Effective October 1, 2023, revise § 200.850 to read as follows:

**§ 200.850 Physical condition standards and physical inspection requirements.**

The requirements in 24 CFR part 5, subpart G, are applicable to the multifamily properties assisted or insured that are listed in 24 CFR 5.701.

**§§ 200.853, 200.855, and 200.857 [Removed and Reserved]**

■ 13. Effective October 1, 2023, remove and reserve §§ 200.853, 200.855, and 200.857.

**PART 570—COMMUNITY DEVELOPMENT BLOCK GRANTS**

■ 14. The authority citation for part 570 continues to read as follows:

**Authority:** 12 U.S.C. 1701x, 1701x–1; 42 U.S.C. 3535(d) and 5301–5320.

■ 15. Effective October 1, 2023, amend § 570.208 by revising paragraph (b)(1)(iv) to read as follows:

**§ 570.208 Criteria for national objectives.**

\* \* \* \* \*

(b) \* \* \*

(1) \* \* \*

(iv) The assisted activity addresses one or more of the conditions which contributed to the deterioration of the area. Rehabilitation of residential buildings carried out in an area meeting the above requirements will be considered to address the area’s deterioration only where each building rehabilitated is considered substandard under local definition before rehabilitation, and all deficiencies making a building substandard have been eliminated. At a minimum, the local definition for this purpose must be such that buildings that it would render substandard would also fail to meet the standards for the condition of HUD housing at 24 CFR 5.703.

\* \* \* \* \*

**PART 574—HOUSING OPPORTUNITIES FOR PERSONS WITH AIDS, SUBPART D—USES OF GRANT FUNDS**

■ 16. The authority for part 574 continues to read as follows:

**Authority:** 12 U.S.C. 1701x, 1701x–1; 42 U.S.C. 3535(d) and 5301–5320.

■ 17. Effective October 1, 2023, amend § 574.310 by revising paragraphs (b) introductory text and (b)(2) and adding paragraph (b)(3) to read as follows:

**§ 574.310 General standards for eligible housing activities.**

\* \* \* \* \*

(b) \* \* \*. The following standards apply for all housing for which HOPWA funds are used under § 574.300(b)(3), (4), (5), and (8).

\* \* \* \* \*

(2) *HUD housing standards.* Except for such variations as are proposed by the grantee and approved by HUD, the housing must meet the standards for HUD housing in 24 CFR 5.703, except that:

(i) As applied to HOPWA, “HUD housing” in 24 CFR 5.703 means the units eligible persons occupy or will occupy, systems equipment that directly services those units, items and components within the primary and secondary means of egress from those units’ doors to the public way, and common features related to the residential use of the building (e.g., the laundry room, community room, mail room).

(ii) Housing that continues to meet the HOPWA housing quality standards that applied when the eligible person(s) moved into that housing shall not be required to meet new or different standards under 24 CFR 5.703.

(3) The requirements of 24 CFR 5.705 through 5.713 do not apply.

\* \* \* \* \*

**PART 576—EMERGENCY SOLUTIONS GRANTS PROGRAM**

■ 18. The authority for 24 CFR part 576 continues to read as follows:

**Authority:** 12 U.S.C. 1701x, 1701x–1; 42 U.S.C. 11371 *et seq.*, 42 U.S.C. 3535(d).

**Subpart E—Program Requirements**

■ 19. Effective October 1, 2023, amend § 576.403 by revising paragraph (c) to read as follows:

**§ 576.403 Shelter and housing standards.**

\* \* \* \* \*

(c) *Minimum standards for permanent housing.* When ESG funds are used for permanent housing under 24 CFR

576.105 or 576.106, the minimum standards in 24 CFR 5.703 apply, except that:

(1) *Definition of HUD housing.* For the purposes of ESG, “HUD housing” in 24 CFR 5.703 means the program participant’s unit, systems equipment that directly services those units, items and components within the primary and secondary means of egress from those units’ doors to the public way, and common features related to the program participant’s use of the building (e.g., the laundry room, community room, mail room).

(2) *Housing inspections.* For the first 30 days in which a program participant receives homelessness prevention assistance, the recipient or subrecipient may provide services under 24 CFR 576.105(b) to help the program participant remain in their unit without inspecting the unit to determine whether it meets the minimum standards identified in this paragraph (c), except that the recipient or subrecipient must still comply with the requirements under 24 CFR part 35. Before otherwise using ESG funds under 24 CFR 576.105 or 576.106 to help a program participant remain in or move into specific housing, however, the recipient or subrecipient must inspect that housing to confirm that it meets the requirements in this section. In addition, recipient or subrecipient must inspect the housing at least once every 12 months during the period of assistance to confirm the housing continues to meet the minimum standards in this paragraph (c).

(3) *Correction of deficiencies.* If an inspection reveals one or more deficiencies that prevent the housing from meeting the requirements in this section, ESG funds must not be used under 24 CFR 576.105 or 576.106 with respect to that housing unless the owner corrects the deficiencies within 30 days from the date of the initial inspection and the recipient or subrecipient verifies that all deficiencies have been corrected.

(4) *Rental arrears.* Housing for which rental arrears are paid is only subject to the requirements in this section, if a program participant is seeking to stay in that housing.

(5) *Additional standards.* The recipient may also add standards that exceed these minimum standards.

(6) *Other exemptions from 24 CFR part 5, subpart G.* The requirements in 24 CFR 5.703(b)(2) and (d)(6) and 5.705 through 5.713 do not apply.

**PART 578—CONTINUUM OF CARE PROGRAM**

■ 20. The authority for 24 CFR part 578 continues to read as follows:

**Authority:** 12 U.S.C. 1701x, 1701x–1; 42 U.S.C. 11381 *et seq.*, 42 U.S.C. 3535(d).

■ 21. Effective October 1, 2023, amend § 578.75 by revising paragraph (b) to read as follows:

**§ 578.75 General operations.**

\* \* \* \* \*

(b) *Housing standards.* Housing leased with Continuum of Care program funds, or for which rental assistance payments are made with Continuum of Care program funds, must meet the applicable standards under 24 CFR 5.703, except that the carbon monoxide detection requirement at 24 CFR 5.703(b)(2) and (d)(6) shall not apply. For housing that is occupied by program participants receiving tenant-based rental assistance, 24 CFR part 35, subparts A, B, M, and R apply. For housing rehabilitated with funds under this part, the lead-based paint requirements in 24 CFR part 35, subparts A, B, J, and R apply. For housing that receives project-based or sponsor-based rental assistance, 24 CFR part 35, subparts A, B, H, and R apply. For residential property for which funds under this part are used for acquisition, leasing, services, or operating costs, 24 CFR part 35, subparts A, B, K, and R apply. Additionally, for tenant-based rental assistance, for leasing of individual units, and for sponsor based rental assistance where not all units in a structure are or will be assisted, the standards apply only to the unit itself, and to the means of ingress and egress from the unit to the public way and to the building's common areas.

(1) Before any assistance will be provided on behalf of a program participant, the recipient, or subrecipient, must physically inspect each unit to assure that the unit meets 24 CFR 5.703. Assistance will not be provided for units that fail to meet 24 CFR 5.703, unless the owner corrects any deficiencies within 30 days from the date of the initial inspection and the recipient or subrecipient verifies that all deficiencies have been corrected.

(2) Recipients or subrecipients must inspect all units at least annually during the grant period to ensure that the units continue to meet 24 CFR 5.703.

(3) The requirements in 24 CFR 5.705 through 5.713 do not apply.

\* \* \* \* \*

**PART 882—SECTION 8 MODERATE REHABILITATION PROGRAMS**

■ 22. The authority for part 882 continues to read as follows:

**Authority:** 42 U.S.C. 1437f and 3535(d).

**§ 882.404 [Amended]**

■ 23. Effective October 1, 2023, amend § 882.404 by removing paragraph (d).

■ 24. Effective October 1, 2023, amend § 882.516 by revising the section heading and paragraphs (b), (c), and (e) to read as follows:

**§ 882.516 Maintenance, operation, and inspections.**

\* \* \* \* \*

(b) *Periodic inspection.* In addition to the inspections required prior to execution of the Contract, the PHA must inspect or cause to be inspected the contract units in accordance with the physical inspection requirements under 24 CFR part 5, subpart G, at least annually, and at such other times as may be necessary to assure that the Owner is meeting the obligations to maintain the units so they are compliant with 24 CFR part 5, subpart G, and to provide the agreed upon utilities and other services. The PHA must take into account complaints and any other information coming to its attention in scheduling inspections.

(c) *Units with health and safety hazards.* If the PHA notifies the Owner that the unit(s) under Contract are not being maintained in compliance with the standards under 24 CFR part 5, subpart G, and the Owner fails to take corrective action (including corrective action with respect to the Family where the condition of the unit is the fault of the Family) within the time prescribed in the notice, the PHA may exercise any of its rights or remedies under the Contract, including abatement of housing assistance payments (even if the Family continues in occupancy) or termination of the Contract on the affected unit(s) and assistance to the Family in accordance with § 882.514(e).

\* \* \* \* \*

(e) *Periodic reviews.* Periodic PHA audits must be conducted as required by HUD, in accordance with 2 CFR part 200, subpart F.

**PART 884—SECTION 8 HOUSING ASSISTANCE PAYMENTS PROGRAM, NEW CONSTRUCTION SET-ASIDE FOR SECTION 515 RURAL RENTAL HOUSING PROJECTS**

■ 25. The authority for part 884 continues to read as follows:

**Authority:** 42 U.S.C. 1437a, 1437c, 1437f, 3535(d), and 13611–13619.

■ 26. Effective October 1, 2023, revise § 884.217 to read as follows:

**§ 884.217 Maintenance, operation, and inspections.**

(a) *Maintenance and operation.* The Owner shall maintain and operate the project consistent with 24 CFR part 5, subpart G, and shall provide all the services, maintenance, and utilities which the Owner agrees to provide under the Contract, subject to abatement of housing assistance payments or other applicable remedies if the Owner fails to meet these obligations.

(b) *Inspection prior to occupancy.* Prior to occupancy of any unit by a Family, the Owner and the Family shall inspect the unit. On forms prescribed by HUD, the Owner and Family shall certify, that they have inspected the unit and the owner shall certify that the unit is compliant with 24 CFR part 5, subpart G, and the criteria provided in the prescribed forms. Copies of these reports shall be kept on file by the Owner for at least 3 years, and may be required to be electronically submitted to HUD.

(c) *Periodic inspections.* HUD (or the PHA, as appropriate) will inspect or cause to be inspected the contract units and related facilities in accordance with the physical inspection requirements in 24 CFR part 5, subpart G, and at such other times (including prior to initial occupancy and renting of any unit) as HUD (or the PHA) may determine to be necessary to assure that the Owner is meeting the obligation to maintain the units in accordance with 24 CFR part 5, subpart G, and to provide the agreed upon utilities and other services.

(d) *Units with health and safety hazards.* If HUD (or the PHA, as appropriate) notifies the Owner that the Owner has failed to maintain a unit that in accordance with 24 CFR part 5, subpart G, and the Owner fails to take corrective action within the time prescribed by notice, HUD (or the PHA) may exercise any of its rights or remedies under the Contract, including abatement of housing assistance payments, even if the Family continues to occupy the unit. If, however, the Family wishes to be rehoused in another unit with Section 8 assistance and HUD (or the PHA) does not have other Section 8 funds for such purposes, HUD (or the PHA) may use the abated housing assistance payments for the purpose of rehousing the Family in another unit. Where this is done, the Owner shall be notified that the Owner will be entitled to resumption of housing assistance payments for the vacated unit if:

(1) The unit is restored to in accordance with 24 CFR part 5, subpart G;

(2) The Family is willing to and does move back to the restored dwelling unit; and

(3) A deduction is made for the expenses incurred by the Family for both moves.

**PART 886—SECTION 8 HOUSING ASSISTANCE PAYMENTS PROGRAM—SPECIAL ALLOCATIONS**

■ 27. The authority for part 886 continues to read as follows:

**Authority:** 42 U.S.C. 1437a, 1437c, 1437f, 3535(d), and 13611–13619.

**§ 886.113 [Amended]**

■ 28. Effective October 1, 2023, amend § 886.113 by removing and reserving paragraphs (b) and (i).

■ 29. Effective October 1, 2023, revise § 886.123 to read as follows:

**§ 886.123 Maintenance, operation, and inspections.**

(a) *Maintenance and operation.* The Owner shall maintain and operate the project so as to provide housing that is compliant with 24 CFR part 5, subpart G, and the Owner shall provide all the services, maintenance, and utilities which the Owner agrees to provide under the Contract, subject to abatement of housing assistance payments or other applicable remedies if the Owner fails to meet these obligations.

(b) *Inspection prior to occupancy.* Prior to occupancy of any unit by a Family, the Owner and the Family shall inspect the unit. On forms prescribed by HUD, the Owner and Family shall certify that they have inspected the unit, and the owner shall certify that the unit is compliant with 24 CFR part 5, subpart G, and with the criteria provided in the prescribed forms. Copies of these reports shall be kept on file by the Owner for at least three years.

(c) *Periodic inspections.* HUD will inspect or cause to be inspected the contract units in accordance with the requirements in 24 CFR part 5, subpart G, and at such other times as may be necessary to assure that the owner is meeting contractual obligations.

(d) *Units not free of health and safety hazards.* If HUD notifies the Owner that the Owner has failed to maintain a unit that is compliant with the requirements in 24 CFR part 5, subpart G, and the Owner fails to take corrective action within the time prescribed by notice, HUD may exercise any of its rights or remedies under the Contract, including abatement of housing assistance

payments, even if the Family continues to occupy the unit.

**§ 886.307 [Amended].**

■ 30. Effective October 1, 2023, amend § 886.307 by removing and reserving paragraphs (b), (i), and (m).

■ 31. Effective October 1, 2023, revise § 886.323 to read as follows:

**§ 886.323 Maintenance, operation, and inspections.**

(a) *Maintain housing free of health and safety hazards.* The Owner shall maintain and operate the project so as to be compliant with 24 CFR part 5, subpart G, and the Owner shall provide all the services, maintenance, and utilities which the Owner agrees to provide under the contract and the lease. Failure to do so shall be considered a material default under the contract and Regulatory Agreement, if any.

(b) *HUD inspection.* Prior to execution of the contract, HUD shall inspect (or cause to be inspected) each proposed contract unit and related facilities to ensure that they comply with the requirements at 24 CFR part 5, subpart G.

(c) *Owner and family inspection.* Prior to occupancy of any vacant unit by a Family, the Owner and the Family shall inspect the unit. The Owner shall certify that they have inspected the unit, and the owner shall certify that the unit is compliant with 24 CFR part 5, subpart G. Copies of these reports shall be kept on file by the owner for at least 3 years.

(d) *Periodic inspections.* HUD will inspect the project (or cause it to be inspected) in accordance with the requirements in 24 CFR part 5, subpart G, and at such other times as HUD may determine to be necessary to assure that the owner is meeting the Owner's obligation to maintain the units and the related facilities in accordance with 24 CFR part 5, subpart G, and to provide the agreed-upon utilities and other services.

(e) *Failure to maintain housing.* If HUD notifies the Owner that he/she has failed to maintain a unit that is compliant with 24 CFR part 5, subpart G, and the Owner fails to take corrective action within the time prescribed in the notice, HUD may exercise any of its rights or remedies under the Contract, or Regulatory Agreement, if any, including abatement of housing assistance payments (even if the Family continues to occupy the unit) and rescission of the sale. If the Family wishes to be rehoused in another unit, HUD shall provide assistance in finding such a unit for the Family.

**PART 902—PUBLIC HOUSING ASSESSMENT SYSTEM**

■ 32. Effective July 1, 2023, the authority for part 902 is revised to read as follows:

**Authority:** 42 U.S.C. 1437d(j), 42 U.S.C. 3535(d), 1437z–10.

■ 33. Effective July 1, 2023, amend § 902.3 by:

■ a. Removing the definition of “Criticality”;

■ b. Revising the definitions of “Dictionary of Deficiency Definitions”, “Inspectible areas (or area)”, and “Inspectible item”;

■ c. Removing the definitions of “Item Weights and Criticality Levels document”, “Normalized weights”, “Score”, “Severity”, “Statistically valid sample” and “Subarea”.

The revisions read as follows:

**§ 902.3 Definitions.**

\* \* \* \* \*

*Dictionary of Deficiency Definitions* means the documents published in the **Federal Register** that contain the inspection standards and scoring values pursuant to 24 CFR part 5, subpart G.

\* \* \* \* \*

*Inspectible areas (or area)* mean any of the three major components of public housing that are inspected, which are: inside, outside, and unit.

*Inspectible item* means the individual parts, such as walls, kitchens, bathrooms, and other things, to be inspected in an inspectible area.

\* \* \* \* \*

■ 34. Effective July 1, 2023, amend § 902.13 by revising paragraph (b)(2) to read as follows:

**§ 902.13 Frequency of PHAS assessments.**

\* \* \* \* \*

(b) \* \* \*

(2) The physical condition score for each project will determine the frequency of inspections of each project in accordance with the inspection cycle laid out in 24 CFR 5.705(c). The PHAS physical condition indicator score for an assessment period shall be calculated by taking the unit-weighted average of the most recent physical condition score for each project, except that, starting July 1, 2023, no new physical condition indicator will be issued for a PHA until every project under the PHA has been inspected on or after July 1, 2023.

\* \* \* \* \*

**§ 902.20 [Removed and Reserved]**

■ 35. Effective July 1, 2023, remove and reserve § 902.20.

■ 36. Effective July 1, 2023, revise § 902.21 to read as follows:

**§ 902.21 Physical condition standards for public housing.**

Public housing must be maintained in a manner that meets the physical condition standards set forth in 24 CFR part 5, subpart G.

■ 37. Effective July 1, 2023, revise § 902.22 to read as follows:

**§ 902.22 Inspection of PHA projects.**

The PHA's score for the physical condition indicator is based on an independent inspection of a PHA's project(s) provided by HUD and using the requirements and timelines laid out in 24 CFR part 5, subpart G, to ensure projects meet acceptable basic housing conditions. Mixed-finance projects will be subject to the physical condition inspections.

**§ 902.24 [Removed and Reserved]**

■ 38. Effective July 1, 2023, remove and reserve § 902.24.

**§ 902.26 [Removed and Reserved]**

■ 39. Effective July 1, 2023, remove and reserve §§ 902.24, 902.26, and 902.68.

**§ 902.68 [Removed and Reserved]**

■ 40. Effective July 1, 2023, remove and reserve §§ 902.24, 902.26, and 902.68.

■ 41. Effective July 1, 2023, add subpart H to read as follows:

**Subpart H—Assessment of Small Rural Public Housing Agencies**

Sec.

- 902.101 Definitions of small rural PHAs.
- 902.103 Public housing assessment of small rural PHAs
- 902.105 Troubled small rural PHAs
- 902.107 Withholding, denying, and rescinding troubled designation.
- 902.109 Right to petition and appeal troubled designation.
- 902.111 Sanctions for troubled small rural PHAs.
- 902.113 Incentives for small rural PHAs high-performers.

**Subpart H—Assessment of Small Rural Public Housing Agencies****§ 902.101 Definition of small rural PHAs.**

(a) *Definition.* A PHA is a small rural PHA if it administers 550 or fewer combined public housing units and vouchers under section 8(o), and either:

- (1) Has a primary administrative building as determined with a physical address in a rural area as described in 12 CFR 1026.35(b)(2)(iv)(A); or
- (2) More than 50 percent of its combined public housing units and voucher units under section 8(o) are in rural areas as described in 12 CFR 1026.35(b)(2)(iv)(A).

(b) *Determination.* (1) HUD will make the initial determination of PHAs that

qualify as small rural as defined in this section no later than October 30, 2023.

(2) HUD will determine if a PHA qualifies as a small rural PHA under paragraph (a) of this section every 3 years.

(c) *Appeals.* A PHA may challenge HUD's determination concerning whether the PHA qualifies as small rural PHA by presenting an objectively verifiable material error which resulted in the incorrect determination, or by presenting information showing that the status of the PHA has changed to justify a redetermination.

**§ 902.103 Public housing assessment of small rural PHAs.**

(a) *Small rural public housing assessment.* The public housing program of small rural PHAs as defined in § 902.101 shall be assessed and scored based only on the physical condition of their public housing properties in accordance with 24 CFR part 5, subpart G, except that properties that meet the definition specified in § 902.44(b) of physical condition and neighborhood environment shall receive one additional point for physical condition and neighborhood environment. Such agencies shall not be subject to PHAS except as noted below.

(b) *Triennial assessment.* Public housing programs operated by small rural PHAs will be assessed no more than once every three years, except that a small rural PHA shall be subject to annual inspection if it is designated by the Secretary as troubled as defined in § 902.105.

(c) *Initial public housing assessment.* (1) For PHAs subject to small PHA deregulation, the first assessment and inspections will be determined based on the PHA's next scheduled PHAS assessment (e.g., a higher performing PHA would receive the first inspection 3 years after the most recent PHAS assessment).

(2) For PHAs not subject to small PHA deregulation, the first inspection is based on the PHA's overall weighted project physical condition indicator score (e.g., a PHA with a physical condition indicator score of 90 or greater would receive the first inspection three years after most recent PHAS assessment).

**§ 902.105 Troubled small rural PHAs.**

(a) *Definition of troubled small rural PHA.* A small rural PHA will be determined to be troubled under the public housing program if the weighted average score of all property inspections is below 70 percent of the total available points, or if a small rural PHA has a weighted average score of between 70

and 80 percent of the total available points and has at least one property that receives fewer than 70 percent of the total available points.

(b) *Referral to the local field office.* Upon a PHA's designation as a troubled performer HUD must notify the PHA and shall refer the troubled performer PHA to the PHA's field office, or other designated office(s) at HUD, for remedial action, oversight, and monitoring. The actions to be taken by HUD and the PHA will include statutorily required actions, and such other actions as may be determined appropriate by HUD.

(c) *Corrective Action Agreement (CAA).* Within 30 days of notification of a PHA's designation as a troubled performer, HUD will initiate activities to negotiate and develop a CAA. A CAA is required for a troubled performer. The final CAA is a binding contractual agreement between HUD and a PHA. The scope of the CAA may vary depending upon the extent of the problems present in the PHA. The term of the CAA will not exceed one year and is subject to renewal at the discretion of HUD if HUD determines that the circumstances requiring the CAA still exist at the expiration of the term of the CAA based on the annual assessment frequency as included in § 902.103. It shall include, but not be limited to:

(1) Baseline data, which should be data without adjustments or weighting but may be the PHA's score identified as a deficiency;

(2) Performance targets for such periods specified by HUD (e.g., annual, semiannual, quarterly, monthly), which may be the attainment of a higher score or the description of a goal to be achieved; however, safety, health, and environmental performance targets and deadlines otherwise specified by regulation, including the lead safety regulations at 24 CFR part 35, are not superseded by the CAA performance targets;

(3) Strategies to be used by the PHA in achieving the performance targets within the time period of the CAA, including the identification of the party responsible for the completion of each task and for reporting progress;

(4) Technical assistance to the PHA provided or facilitated by HUD;

(5) The PHA's commitment to take all actions within its control to achieve the targets;

(6) The consequences of failing to meet the targets; and

(7) A description of the involvement of local public and private entities, including PHA resident leaders, in carrying out the agreement and rectifying the PHA's problems. A PHA



shall have primary responsibility for obtaining active local public and private entity participation, including the involvement of public housing resident leaders, in assisting PHA improvement efforts. Local public and private entity participation should be premised upon the participant's knowledge of the PHA, ability to contribute technical expertise with regard to the PHA's specific problem areas, and authority to make preliminary commitments of support, financial or otherwise.

(d) *PHA review of the CAA.* The PHA will have 10 days to review the CAA. During this 10-day period, the PHA shall resolve any claimed discrepancies in the CAA with HUD and discuss any recommended changes and target dates for improvement to be incorporated in the final CAA. Unless the time period is extended by HUD, the CAA is to be executed 30 days following issuance of the draft CAA.

(e) *Maximum recovery period.* Upon the expiration of the one-year period that started on the date on which the PHA receives initial notice of a troubled performer designation, the PHA shall improve its performance in order to no longer be considered troubled under the assessment.

(f) *Parties to the CAA.* A CAA shall be executed by:

(1) The PHA Board Chairperson (supported by a Board resolution), or a receiver (pursuant to a court-ordered receivership agreement, if applicable) or other AME acting in lieu of the PHA Board;

(2) The PHA Executive Director, or a designated receiver (pursuant to a court-ordered receivership agreement, if applicable), or other AME-designated Chief Executive Officer; and

(3) The field office.

(g) *Involvement of resident leadership in the CAA.* HUD encourages the inclusion of the resident leadership in the execution of the CAA.

(h) *Failure to execute CAA or make substantial improvement under CAA.* If a troubled performer PHA fails or refuses to execute an CAA within the period provided in paragraph (d) of this section, or a troubled performer PHA operating under an executed CAA does not achieve a passing physical inspection score, as provided in paragraph (e) of this section, the field office shall refer the PHA to the Assistant Secretary to determine such remedial actions, consistent with the provisions of the ACC and other HUD regulations, including, but not limited to, remedies available for substantial default.

(i) *Continuation of services to residents.* To the extent feasible, while

a PHA is in a troubled performer status, all services to residents will continue uninterrupted.

**§ 902.107 Withholding, denying, and rescinding troubled designation.**

(a) *Withholding designation.* In exceptional circumstances, even though a PHA has satisfied the requirements for high performer or non-troubled designations, HUD may conduct any review as it may determine necessary, and may deny or rescind incentives or high performer designation or non-troubled performer designation, in the case of a PHA that:

(1) Is operating under a special agreement with HUD (e.g., a civil rights Conciliation or Voluntary Compliance Agreement);

(2) Is involved in litigation that bears directly upon the physical performance of a PHA;

(3) Is operating under a court order;

(4) Demonstrates substantial evidence of fraud or misconduct, including evidence that the PHA's certifications, submitted in accordance with this part, are not supported by the facts, as evidenced by such sources as a HUD review, routine reports, an Office of Inspector General investigation/audit, an independent auditor's audit, or an investigation by any appropriate legal authority; or

(5) Demonstrates substantial noncompliance in one or more areas of a PHA's required compliance with applicable laws and regulations, including areas not assessed under the small rural assessment. Areas of substantial noncompliance include, but are not limited to, noncompliance with civil rights, nondiscrimination and fair housing laws and regulations, or the ACC. Substantial noncompliance casts doubt on the capacity of a PHA to preserve and protect its public housing projects and operate them consistent with Federal laws and regulations.

(b) *High performer and standard designations.* If a high performer designation is denied or rescinded, the PHA shall be designated either a non-troubled performer, or troubled performer, depending on the nature and seriousness of the matter or matters constituting the basis for HUD's action. If a non-troubled performer designation is denied or rescinded, the PHA shall be designated as a troubled performer.

(c) *Effect on score.* The denial or rescission of a designation of high performer or non-troubled performer shall not affect the PHA's numerical small rural assessment score, except where the denial or rescission is under paragraph (a)(4) of this section.

**§ 902.109 Right to petition and appeal troubled designation.**

(a) *Appeal of troubled performer designation and petition for removal of troubled performer designation.* A PHA may take any of the following actions:

(1) Appeal its troubled performer designation;

(2) Petition for removal of troubled performer designation; and

(3) Appeal any refusal of a petition to remove troubled performer designation.

(b) *Appeal of small rural Assessment score.* (1) If a PHA believes that an objectively verifiable and material error(s) exists in its small rural assessment score, which, if corrected, will result in a significant change in the PHA's score and its designation, the PHA may appeal its score in accordance with the procedures of paragraphs (c) through (e) of this section. A significant change in a score is a change that would cause the PHA's score to increase, resulting in a higher designation for the PHA (i.e., from troubled performer to non-troubled performer, or from non-troubled to high performer).

(2) A PHA may not appeal its score or designation based on the subsequent correction of deficiencies identified as a result of a project's physical inspection.

(c) *Appeal and petition procedures.*

(1) To appeal a troubled performer designation or petition for the removal of a troubled performer designation, a PHA must submit a request in writing to the Deputy Assistant Secretary of the Real Estate Assessment Center, which must be received by HUD no later than 30 days following the issuance of the score to the PHA.

(2) To appeal the denial of a petition to remove a troubled performer designation, a PHA must submit a written request to the Deputy Assistant Secretary of the Real Estate Assessment Center, which must be received by HUD no later than 30 days after HUD's decision to refuse to remove the PHA's troubled performer designation.

(3) An appeal of a troubled performer designation or an appeal of the denial of a petition for removal of a troubled performer designation must include the PHA's supporting documentation and reasons for the appeal or petition. An appeal of an assessment score must be accompanied by the PHA's evidence that a material error occurred. An appeal or petition submitted to HUD without supporting documentation will not be considered and will be returned to the PHA.

(d) *Denial, withholding, or rescission.* A PHA that disagrees with the basis for denial, withholding, or rescission of its designation under § 902.66 may make a written request for reinstatement within

30 days of notification by HUD of the denial or rescission of the designation to the Assistant Secretary, and the request shall include reasons for the reinstatement.

(e) *Consideration of petitions and appeals.* (1) Consideration of a petition or the appeal of a final overall assessment score, of a troubled performer designation, or of a petition to remove troubled performer designation. Upon receipt of such an appeal or a petition from a PHA, HUD will evaluate the appeal and its merits for purposes of determining whether a reassessment of the PHA is warranted. HUD will review the PHA's file and the evidence submitted by the PHA to determine whether an error occurred.

(2) Consideration of an appeal of refusal to remove a troubled performer designation. Upon receipt of an appeal of refusal to remove a troubled performer designation, HUD will evaluate the appeal and its merits for the purposes of determining whether a reassessment of the PHA is warranted. The HUD staff initially evaluating an appeal of refusal to remove a troubled performer designation will not be the same HUD staff who evaluated the PHA's petition to remove the troubled performer designation. The Assistant Secretary will render the final determination of such an appeal.

(f) *Notice and finality of decisions.* (1) If HUD determines that one or more objectively verifiable and material error has occurred, HUD will undertake a new inspection of the project, adjust the PHA's score, or perform another reexamination of information, as appropriate in light of the nature of the error that occurred. A new score will be issued and an appropriate performance designation made by HUD. HUD's decision on appeal of an assessment score, issuance of a troubled performer designation, or refusal to remove a troubled performer designation will be final agency action. No reconsideration will be given by HUD of such decisions.

(2) HUD will issue a written decision on all appeals and petitions made under this section.

#### **§ 902.111 Sanctions for troubled small rural PHAs.**

The sanctions for small rural PHAs with troubled public housing programs that remain troubled as required by § 902.108 will be the same as those sanctions for PHAs assessed under PHAS as described in § 902.83.

#### **§ 902.113 Incentives for small rural PHAs high-performers.**

(a) *High performer.* PHAs with a weighted average score for all

inspections of at least 90 percent of all available points will be considered high performers and will be eligible for benefits as described in § 902.113(b) and § 905.400(l) of this chapter.

(b) *Incentives.* High performer small rural PHAs under the public housing program will be eligible for the same incentives as high performer PHAs under PHAS as described in § 902.71.

#### **PART 965—PHA-OWNED OR LEASED PROJECTS—GENERAL PROVISIONS**

■ 42. The authority for part 965 continues to read as follows:

**Authority:** 42 U.S.C. 1437, 1437a, 1437d, 1437g, and 3535(d). Subpart H is also issued under 42 U.S.C. 4821–4846.

#### **Subpart I—[Removed and Reserved]**

■ 43. Effective July 1, 2023, remove and reserve subpart I, consisting of §§ 965.800 and 965.805.

#### **PART 982—SECTION 8 TENANT-BASED ASSISTANCE: HOUSING CHOICE VOUCHER PROGRAM**

■ 44. The authority for part 982 continues to read as follows:

**Authority:** 42 U.S.C. 1437f and 3535(d).

#### **Subpart A—General Information**

■ 45. Effective October 1, 2023, amend § 982.4 in paragraph (b) by revising the definition of “Housing quality standards (HQS)” to read as follows:

##### **§ 982.4 Definitions.**

\* \* \* \* \*

(b) \* \* \*

*Housing quality standards (HQS).* The minimum quality standards developed by HUD in accordance with 24 CFR 5.703 for the HCV program or the HUD approved alternative standard for the PHA under 24 CFR 5.703(g).

\* \* \* \* \*

#### **Subpart H—Where Family Can Live and Move**

■ 46. Effective October 1, 2023, amend § 982.352 by revising paragraph (b)(1)(iv)(A)(3) to read as follows:

##### **§ 982.352 Eligible housing.**

\* \* \* \* \*

(b) \* \* \*

(1) \* \* \*

(iv) \* \* \*

(A) \* \* \*

(3) To inspect the unit for compliance with the HQS in accordance with §§ 982.305(a) and 982.405. The independent entity shall communicate

the results of each such inspection to the family and the PHA.

\* \* \* \* \*

#### **Subpart I—Dwelling Unit: Housing Quality Standards, Subsidy Standards, Inspection and Maintenance**

■ 47. Effective October 1, 2023, revise § 982.401 to read as follows:

##### **§ 982.401 Housing quality standards.**

As defined in § 982.4, housing quality standards (HQS) refers to the minimum quality standards developed by HUD in accordance with 24 CFR 5.703 for housing assisted under the HCV program or a HUD approved alternative standard for the PHA under 24 CFR 5.703(g).

##### **§ 982.402 [Amended]**

■ 48. Effective October 1, 2023, amend § 982.402 in paragraph (b)(2) by removing “§ 982.401(d)” and adding in its place “§ 982.401”.

■ 49. Effective October 1, 2023, amend § 982.405 by revising paragraph (a) to read as follows:

##### **§ 982.405 PHA initial and periodic unit inspection.**

(a)(1) *General requirements.* The PHA must inspect the unit leased to a family prior to the initial term of the lease, at least biennially during assisted occupancy, and at other times as needed, to determine if the unit meets the HQS. (See § 982.305(b)(2) concerning timing of initial inspection by the PHA.)

(2) *Small rural PHAs.* Instead of biennially, a small rural PHA as defined in § 902.101 of this chapter must inspect a unit during occupancy at least once every three years.

\* \* \* \* \*

#### **Subpart M—Special Housing Types**

■ 50. Effective October 1, 2023, amend § 982.605 by revising paragraph (a) to read as follows:

##### **§ 982.605 SRO: Housing quality standards.**

(a) *HQS standards for SRO.* As defined in § 982.4, housing quality standards (HQS) refers to the minimum quality standards developed by HUD in accordance with 24 CFR 5.703 for housing assisted under the HCV program or a HUD approved alternative standard for the PHA under 24 CFR 5.703(g). However, the standards in this section apply in place of standards related to sanitary facilities, food preparation and refuse disposal, and space and security. Since the SRO units will not house children, the standards at 24 CFR part 35, subparts A, B, H, and

R, applying to the PBC program, concerning lead-based paint, do not apply to SRO housing.

\* \* \* \* \*

■ 51. Effective October 1, 2023, amend § 982.609 by revising paragraph (a) to read as follows:

**§ 982.609 Congregate housing: Housing quality standards.**

(a) *HQS standards for congregate housing.* As defined in § 982.4, housing quality standards (HQS) refers to the minimum quality standards developed by HUD in accordance with 24 CFR 5.703 for housing assisted under the HCV program or a HUD approved alternative standard for the PHA under 24 CFR 5.703(g). However, the standards in this section apply in place of standards related to food preparation and refuse disposal. Congregate housing is not subject to the requirement that the dwelling unit must have a kitchen area.

\* \* \* \* \*

■ 52. Effective October 1, 2023, amend § 982.614 by revising paragraphs (a) and (b)(1) to read as follows:

**§ 982.614 Group home: Housing quality standards.**

(a) *Compliance with HQS.* The PHA may not give approval to reside in a group home unless the unit, including the portion of the unit available for use by the assisted person under the lease, meets the housing quality standards. As defined in § 982.4, housing quality standards (HQS) refers to the minimum quality standards developed by HUD in accordance with 24 CFR 5.703 for housing assisted under the HCV program or a HUD approved alternative standard for the PHA under 24 CFR 5.703(g).

(b) \* \* \*

(1) The standards in this section apply in place of standards in 24 CFR 5.703 that relate to sanitary facilities, food preparation and refuse disposal, space and security, structure and materials, and site and neighborhood.

\* \* \* \* \*

■ 53. Effective October 1, 2023, amend § 982.618 by revising paragraphs (b) and (c) to read as follows:

**§ 982.618 Shared housing: Housing quality standards.**

\* \* \* \* \*

(b) *Applicable HQS standards.* As defined in § 982.4, housing quality standards (HQS) refers to the minimum quality standards developed by HUD in accordance with 24 CFR 5.703 for housing assisted under the HCV program or a HUD approved alternative standard for the PHA under 24 CFR

5.703(g). However, the HQS standards in this section apply in place of standards related to space and security in 24 CFR 5.703.

(c) *Facilities available for family.* The facilities available for the use of an assisted family in shared housing under the family's lease must include (whether in the family's private space or in the common space) a living room, sanitary facilities in accordance with the standards set in 24 CFR 5.703, and food preparation and refuse disposal facilities in accordance with 24 CFR 5.703.

\* \* \* \* \*

■ 54. Effective October 1, 2023, amend § 982.621 by revising the introductory text to read as follows:

**§ 982.621 Manufactured home: Housing quality standards.**

As defined in § 982.4, housing quality standards (HQS) refers to the minimum quality standards developed by HUD in accordance with 24 CFR 5.703 for housing assisted under the HCV program or a HUD approved alternative standard for the PHA under 24 CFR 5.703(g). A manufactured home also must meet the following requirements:

\* \* \* \* \*

■ 55. Effective October 1, 2023, amend § 982.628 by revising paragraph (a)(4) to read as follows:

**§ 982.628 Homeownership option: Eligible units.**

(a) \* \* \*

(4) The unit satisfies the HQS (see 24 CFR 5.703 and § 982.631).

\* \* \* \* \*

**PART 983—PROJECT-BASED VOUCHER (PBV) PROGRAM**

■ 56. The authority for part 983 continues to read as follows:

**Authority:** 42 U.S.C. 1437f and 3535(d).

**§ 983.2 [Amended]**

■ 57. Effective October 1, 2023, amend § 983.2 in paragraph (c)(4) by removing “§ 982.401(j)” and adding in its place “§ 982.401”.

■ 58. Effective October 1, 2023, amend § 983.3 in paragraph (b) by revising the definition of “Housing quality standards (HQS)” to read as follows:

**§ 983.3 PBV definitions.**

\* \* \* \* \*

(b) \* \* \*

*Housing quality standards (HQS).* The minimum quality standards developed by HUD in accordance with 24 CFR 5.703 for the PBV program or the HUD

approved alternative standard for the PHA under 24 CFR 5.703(g).

\* \* \* \* \*

■ 59. Effective October 1, 2023, amend § 983.10 by revising paragraph (b)(2)(ii) to read as follows:

**§ 983.10 Project-based certificate (PBC) program.**

\* \* \* \* \*

(b) \* \* \*

(2) \* \* \*

(ii) *Lead-based paint requirements.*

The Lead-based Paint Poisoning Prevention Act (42 U.S.C. 4821–4846), the Residential Lead-based Paint Hazard Reduction Act of 1992 (42 U.S.C. 4851–4856), and implementing regulations at 24 CFR part 35, subparts A, B, H, and R of this title, apply to the PBC program.

\* \* \* \* \*

■ 60. Effective October 1, 2023, amend § 983.101 by revising paragraphs (a) through (c) to read as follows:

**§ 983.101 Housing quality standards.**

(a) *HQS applicability.* As defined in § 983.3, housing quality standards (HQS) refers to the minimum quality standards developed by HUD in accordance with 24 CFR 5.703 of this title for housing assisted under the PBV program or a HUD approved alternative standard for the PHA under 24 CFR 5.703(g).

(b) *Requirements for special housing types.* For special housing types assisted under the PBV program, HQS applies to the PBV program except as specified in 24 CFR part 982, subpart M. Provisions contained within 24 CFR part 982 that are inapplicable to the PBV program pursuant to § 983.2 are also inapplicable to special housing types under the PBV program.

(c) *Lead-based paint requirements.* The Lead-based Paint Poisoning Prevention Act (42 U.S.C. 4821–4846), the Residential Lead-based Paint Hazard Reduction Act of 1992 (42 U.S.C. 4851–4856), and implementing regulations at 24 CFR part 35, subparts A, B, H, and R, apply to the PBV program.

\* \* \* \* \*

■ 61. Effective October 1, 2023, amend § 983.103 by revising the paragraph (d) heading and adding paragraph (d)(4) to read as follows:

**§ 983.103 Inspecting units.**

\* \* \* \* \*

(d) *Periodic inspections.* \* \* \*

(4) Instead of at least biennially, a small rural PHA as defined in § 902.101 of this chapter must inspect the random sample of units in accordance with paragraph (d)(1) of this section at least once every three years.

\* \* \* \* \*

**PART 985—SECTION 8 MANAGEMENT ASSESSMENT PROGRAM (SEMAP) AND SMALL RURAL PHA ASSESSMENTS**

■ 62. Effective October 1, 2023, the authority citation for part 985 is revised to read as follows:

**Authority:** 42 U.S.C. 1437a, 1437c, 1437f, 1437z–10, and 3535(d).

■ 63. Effective October 1, 2023, revise the heading of part 985 to read as set forth above.

■ 64. Effective October 1, 2023, amend § 985.1 by revising paragraph (b) and adding paragraph (c) to read as follows:

**§ 985.1 Purpose and applicability.**

\* \* \* \* \*

(b) *Applicability.* This rule applies to PHA administration of the tenant-based Section 8 rental program (part 982 of this chapter), the project-based voucher program (part 983 of this chapter) to the extent that PBV family and unit data are reported and measured under the stated HUD verification method, and enrollment levels and contributions to escrow accounts for Section 8 participants under the family self-sufficiency program (FSS) (part 984 of this chapter).

(c) *Small rural PHA assessments.* Subpart D of this part covers the HCV and PBV assessment for a small rural PHA as defined in § 902.101 of this chapter. Section 985.3 and subparts B and C of this part do not apply to small rural PHAs.

■ 65. Effective October 1, 2023, add subpart D to read as follows:

**Subpart D—Small Rural PHA Assessment**

Sec.

985.201 Applicability.

985.203 Assessment indicators and HUD verification methods.

985.205 Determination of assessment rating.

985.207 Frequency of assessments.

985.209 Troubled small rural PHAs.

985.211 Small rural PHAs assessment records.

**Subpart D—Small Rural PHA Assessment**

**§ 985.201 Applicability.**

(a) This subpart applies to small rural PHAs as defined in § 902.101 of this chapter.

(b) Small rural PHAs shall be assessed and rated on the indicators and methodology of this subpart and shall not be subject to the SEMAP requirements.

**§ 985.203 Assessment indicators and HUD verification methods.**

(a) This section describes the performance indicators used to assess a

PHA's designation as troubled resulting from the small rural PHA assessment. HUD will use the verification method identified for each indicator. The four indicators are determined on a pass or fail basis.

(b)(1) *Inspection standards.* This indicator shows whether the PHA applied the correct inspection standards to HCV and PBV unit inspections.

(2) *HUD verification method.* The PHA's assessment certification and on-site HUD review when applicable.

(3) *Rating.* The PHA passes the indicator if it applied the correct inspection standards for all unit HCV and PBV unit inspections conducted during the assessment period. If the PHA applied the incorrect inspection standards for any HCV or PBV unit inspection during the assessment period, the PHA fails the indicator.

(c)(1) *Initial unit inspections.* This indicator determines if the PHA conducted the initial HQS inspections within the required time period.

(2) *HUD verification method.* HUD systems show percent of newly leased units where the beginning date of the assistance contract is before the date the unit passed the initial unit inspection or, if the PHA employed the PHA initial inspection option for non-life-threatening deficiencies or alternative inspections, the timing requirements for the applicable PHA initial inspection option.

(3) *Rating.* The PHA passes the indicator if at least 98 percent of units placed under HAP contract during the assessment period passed the initial PHA HQS inspection within the required time period. If fewer than 98 percent of units placed under HAP contract during the assessment period passed the HQS inspection within the required time periods, the PHA fails the indicator.

(d)(1) *Frequency of HQS inspections.* This indicator shows, for units that have been under HAP contract for at least three years, whether the PHA re-inspected tenant-based units under HAP contract and the required sample of PBV units at least once during the three-year period from the last PHA inspection.

(2) *HUD verification method.* HUD systems show the percentage of units that have been under HAP contract for at least three years that have been re-inspected within the required three-year period from the last inspection.

(3) *Rating.* The PHA passes the indicator if at least 98 percent of the units that have been under HAP contract for at least three years have been re-inspected within the required three-year period from the last inspection. The PHA fails the indicator

if fewer than 98 percent of these units have been re-inspected within the required three-year period.

(e)(1) *Unit condition enforcement.* This indicator shows whether, following the inspection of a unit under contract where the unit fails to meet the required standards, any cited life-threatening and non-life-threatening deficiencies are corrected within the required cure period in accordance with §§ 982.404 and 983.103 of this chapter. In addition, if HQS deficiencies are not corrected timely, the indicator shows whether the PHA stops (abates) housing assistance payments beginning no later than the first of the month following the specified correction period or terminates the HAP contract or, for family-caused defects, takes prompt and vigorous action to enforce the family obligations. (§ 982.404 of this chapter)

(2) *HUD verification method.* The PHA certification and on-site HUD review (if performed), and HUD system data.

(3) *Rating.* In order to pass the indicator, the applicable verification method, which may include sampling, determines that the PHA took corrective action within the required timeframes for at least 98 percent of inspections with identified life-threatening or other HQS deficiencies.

(f)(1) *PHA submission of certifications.* The PHA must submit its certifications for the applicable indicators within the designated timeframe required by HUD, and in the form and manner as required by HUD. HUD will issue instructions on the submission of PHA certifications by **Federal Register** notification, which will be subject to public comment.

(2) *Failure to submit.* Failure of the PHA to submit any certification in accordance with this paragraph will result in the PHA failing the indicator and being designated as troubled under the small rural PHA assessment.

**§ 985.205 Determination of assessment rating.**

(a) *High performer designation.* (1) A PHA is designated a high performer under the small rural PHA assessment if the PHA has passed all four indicators identified in § 985.203 and the PHA:

(i) Has utilized at least 98 percent of its HCV budget authority in the two most recent calendar years, or the percent of HCV units leased by renters or occupied by homeowners in the two most recent calendar years was at least 98 percent;

(ii) Did not end that calendar year with excess HAP reserves; and

(iii) Did not end that calendar year in a funding shortfall or receive shortfall prevention funding from HUD.

(2) HUD shall publish the calculation for determining excess HAP reserves in the **Federal Register**, and such calculation shall provide for public comment before becoming effective.

(b) *Standard performer designation.* A PHA that passed all four indicators but did not meet the funding utilization criteria for a high performer designation in paragraph (a) is designated as a standard performer.

(c) *Troubled PHA designation.* A PHA that failed any of the four indicators under § 985.201 is designated as a troubled PHA under the small rural PHA assessment.

**§ 985.207 Frequency of assessments.**

(a) *Frequency of small rural PHA assessments—(1) Initial assessment.* The initial small rural PHA assessment will be effective when the PHA's next SEMAP assessment would have been applied. For PHAs that qualify for SEMAP biennial review as a small PHA (less than 250 assisted units), the transition to the small rural PHA assessment will occur when the PHA's next biennial SEMAP assessment is required.

(2) *Triennial assessments.* HUD shall assess small rural PHAs no more than once every three years, except that a troubled small rural PHA shall be subject to an annual assessment in accordance with § 985.209.

(b) [Reserved]

**§ 985.209 Troubled small rural PHAs.**

(a) *Appeals—(1) HUD action.* HUD must review, consider, and provide a final written determination to a small rural PHA that appeals its designation as a troubled PHA.

(2) *Deciding HUD official.* The HUD decision on the PHA appeal shall be made by a HUD official who has not been involved in and is not subordinate to any person who has been involved in

the original determination to designate the PHA as a troubled PHA under the small rural PHA assessment.

(b) *Corrective action agreement.* No later than 60 days after the date on which the PHA is designated a troubled PHA, the PHA and HUD will enter into a corrective action agreement (CAA) under which the PHA shall take actions to correct the deficiencies upon which the troubled PHA designation is based. The PHA must comply with HUD requirements for the submission of the CAA, including but not limited to the date by which the CAA must be submitted to HUD. The CAA must:

(1) Have a term of one year, and shall be renewable at the option of HUD;

(2) Specify goals to be achieved;

(3) Identify obstacles to goal achievement and ways to eliminate or avoid them;

(4) Identify resources that will be used or sought to achieve goals;

(5) Provide, where feasible, for technical assistance to assist the PHA in curing its deficiencies;

(6) Identify a PHA staff person with lead responsibility for completing each goal;

(7) Identify key tasks to reach each goal;

(8) Specify time frames for achievement of each goal, including intermediate time frames to complete each key task;

(9) Provide for regular evaluation of progress toward improvement;

(10) Provide for the reconsideration of the PHA's designation as a troubled PHA no less than annually, and provide for the termination of the CAA when HUD determines the PHA is no longer troubled;

(11) Provide that in the event of substantial noncompliance by the PHA under the CAA, HUD may (i) contract with another PHA or a private entity to administer the HCV program; and (ii) withhold funds otherwise distributable to the troubled PHA;

(12) Be signed by the PHA board of commissioners chairperson and by the PHA executive director. If the PHA is a unit of local government or a State, the CAA must be signed by the Section 8 program director and by the chief executive officer of the unit of government or his or her designee.

(c) *Monitoring.* The PHA and HUD must monitor the PHA's implementation of its CAA to ensure performance targets are met.

(d) *Annual small rural assessment.* A troubled PHA shall be subject to the small rural assessment on an annual basis.

(e) *Use of administrative fee reserve prohibited.* Any PHA designated as troubled may not use any part of the administrative fee reserve for other housing purposes (see § 982.155(b) of this chapter).

(f) *Upgrading poor performance rating.* HUD shall change a PHA's overall performance rating from troubled to standard or high performer if HUD determines that a change in the rating is warranted because of improved PHA performance and a standard or high designation on a subsequent small rural PHA assessment.

(g) *Default under the Annual Contributions Contract (ACC).* HUD may determine that a PHA's failure to correct identified deficiencies resulting from its small rural PHA assessment or to execute and implement a CAA as required by HUD constitutes a default under the ACC.

**§ 985.211 Small rural PHA assessment records.**

HUD shall maintain small rural PHA assessment files, including designations, notifications, appeals, corrective action agreements, and related correspondence for at least 3 years.

**Adrienne Todman,**  
*Deputy Secretary.*

[FR Doc. 2023-09693 Filed 5-9-23; 8:45 am]

**BILLING CODE 4210-67-P**



Dated: June 15, 2023.

**Melanie J. Pantoja,**

*Program Analyst, Office of Federal Advisory  
Committee Policy.*

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**DEPARTMENT OF HOUSING AND  
URBAN DEVELOPMENT**

[Docket No. FR-6086-N-05]

**National Standards for the Physical  
Inspection of Real Estate: Inspection  
Standards**

**AGENCY:** Office of the Assistant Secretary for Housing—Federal Housing Commissioner, Office of the Assistant Secretary for Community Planning and Development, Office of the Assistant Secretary for Public and Indian Housing, HUD.

**ACTION:** Notice.

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**SUMMARY:** This notice of NSPIRE Inspection Standards serves as a complementary document to the Economic Growth Regulatory Relief and Consumer Protection Act: Implementation of National Standards for the Physical Inspection of Real Estate (NSPIRE) rule. The rule provides that HUD publish in the **Federal Register** a set of NSPIRE inspection Standards to consolidate and align housing quality requirements and associated inspection Standards across programs. After developing and testing draft Standards and receiving public comment on prior versions of the Standards, HUD is providing the final NSPIRE physical inspection Standards to accompany HUD's final rule. Additionally, HUD is providing a list of life-threatening conditions and incorporating them into the NSPIRE inspection Standards in place of codifying the list, which HUD proposed in the "Housing Opportunity Through Modernization Act (HOTMA) of 2016—Housing Choice Voucher (HCV) and Project Based Voucher Implementation: Additional Streamlining Changes" proposed rule. These final Standards adopt the proposed Standards with changes identified in this notice.

**DATES:** July 1, 2023.

**FOR FURTHER INFORMATION CONTACT:**

Marcel M. Jemio, Real Estate Assessment Center, Office of Public and Indian Housing, Department of Housing and Urban Development, 550 12th

Street SW, Suite 100, Washington, DC 20410–4000, telephone number 202–708–1112 (this is not a toll-free number). HUD welcomes and is prepared to receive calls from individuals who are deaf or hard of hearing, as well as individuals with speech or communication disabilities. To learn more about how to make an accessible telephone call, please visit: <https://www.fcc.gov/consumers/guides/telecommunications-relay-service-trs>.

#### SUPPLEMENTARY INFORMATION:

### I. Previous Standards and Programs

Prior to implementation of the NSPIRE rule, there were two inspection models used across the majority of HUD housing programs: Housing Quality Standards (HQS), developed in the 1970s and applicable to housing assisted under the Housing Choice Voucher and Project Based Voucher program, which were found at 24 CFR 982.401; and the Uniform Physical Condition Standards (UPCS) developed in the 1990s and applicable to the programs listed at 24 CFR 5.701, which were found at 24 CFR 5.703 with the dictionary of individual UPCS deficiencies contained in a **Federal Register** notice.<sup>1</sup>

### II. NSPIRE Rule

On May 11, 2023, HUD published the final rule “Economic Growth Regulatory Relief and Consumer Protection Act: Implementation of National Standards for the Physical Inspection of Real Estate” (88 FR 30442) to align expectations of housing quality and consolidate inspection standards across HUD programs.

The rule at 24 CFR 5.709 explains that HUD will publish a notice establishing the NSPIRE Standards and will subsequently update these Standards through future **Federal Register** notices at least once every three years with an opportunity for public comment. This will provide further opportunity for the public to examine proposed changes, provide pertinent comments, and suggest the inclusion of industry best practices. This three-year Standards development cycle aligns with cycles used by standards development organizations (SDOs) in the model building codes and life safety industries. A three-year review cycle will also allow HUD to be more responsive to the ever-changing public and assisted housing portfolio and evolving needs and research findings in the field.

<sup>1</sup> 77 FR 47707 (Aug. 9, 2012), <https://www.federalregister.gov/documents/2012/08/09/2012-19335/public-housing-assessment-system-phas-physical-condition-scoring-notice-and-revised-dictionary-of>.

### III. NSPIRE Standard Development and Background

The unified NSPIRE Standards will be used to evaluate compliance with HUD’s expectations of housing quality across the distinct programs governed by the regulatory alignment offered in the NSPIRE rule. Consistent with the NSPIRE rule, the unified NSPIRE standards contribute to a unified inspection protocol for three different overarching programs: programs for housing assisted under the U.S. Housing Act of 1937 other than section 8 of the Act (“Public Housing”), programs previously under the Housing Quality Standards regulations at 24 CFR 982.401 (HQS regulations), and programs already covered under 24 CFR part 5, subpart G (“Multifamily housing”).

With one exception, CPD programs are not subject to the requirements or standards issued through this notice. CPD programs used standards that are replaced by NSPIRE and, consistent with the preamble to the final rule, HUD will be issuing program-specific notices to address implementation of NSPIRE Standards for CPD programs. The one exception involves the Housing Opportunities for Persons with AIDS (HOPWA) program, which is the only CPD program covered by the statutory requirement on installation of carbon monoxide detection devices. With respect to that carbon monoxide detection requirement, the standards HUD is establishing for units and inside area under this notice also apply for purposes of the HOPWA program. In all other respects, this notice and these standards do not apply for purposes of the HOPWA program.

Throughout the development of NSPIRE, HUD has provided multiple avenues for industry and public input on the Standards. In September 2019, HUD began publishing draft NSPIRE Standards on HUD’s website. The original and subsequent versions of the Standards represent input from industry stakeholders and the public via workshops, webinars, and feedback received through HUD’s NSPIRE website.

HUD’s approach to Standards development follows a defined set of core principles: people-centered design, a focus on efficiency, science-based rationales, continuous collaborative improvement, and streamlined operations. HUD’s principles of standards development are designed to ensure that standards:

- Are developed according to an evidence-based methodology that ensures reliability and defensibility;

- Prioritize resident health, safety, and functionality of property features, ensuring that residents are living in habitable homes;
- Promote iterative collaboration and feedback; and
- Focus on streamlining inspections processes, ensuring that standards can be executed consistently across programs.

On June 17, 2022, HUD published a request for comments on a draft set of NSPIRE Standards, “Request for Comments: National Standards for the Physical Inspection of Real Estate and Associated Protocols” (87 FR 36426) (“proposed NSPIRE Standards notice”); HUD received 80 comments in response to that request for comments. HUD is now finalizing these Standards with changes based on the feedback HUD has received. HUD identifies the major changes and particularly pertinent comments below.

### IV. HOTMA Life Threatening List

Under the Housing Opportunity Through Modernization Act of 2016 (HOTMA), as described in the preamble of the NSPIRE proposed rule and NSPIRE final rule, under the HCV and Project Based Voucher (PBV) programs, life-threatening deficiencies must be addressed within 24 hours, and all other deficiencies within 30 days or a reasonable longer period as established by the Public Housing Agency (PHA).<sup>2</sup> Under HOTMA, PHAs can allow families participating in the HCV and PBV programs to move into their unit prior to the unit passing the HQS, but only if there are no life-threatening conditions identified in the initial inspection.

Consistent with HOTMA, HUD published a list of life-threatening conditions (“HOTMA LT List”) through **Federal Register** notice “Housing Opportunity Through Modernization Act of 2016: Implementation of Various Section 8 Voucher Provisions” (82 FR 5458).

In the proposed rule “Housing Opportunity Through Modernization Act of 2016—Housing Choice Voucher (HCV) and Project-Based Voucher Implementation; Additional Streamlining Changes” (85 FR 63664) (“HOTMA Proposed Rule”), HUD proposed to incorporate this list into 24 CFR 982.401. In the proposed NSPIRE Standards notice, HUD proposed to instead include the HOTMA LT List in the NSPIRE Standards. HUD received comments on the HOTMA LT List in both the HOTMA Proposed Rule and the Proposed NSPIRE Standards notice.

<sup>2</sup> Public Law 114–201, enacted July 29, 2016.



HUD has chosen to go forward with the proposal in the NSPIRE proposed Standards notice and includes the HOTMA LT list in these final NSPIRE Standards.

HUD has included the HOTMA LT List in the NSPIRE Standards and not in regulation and provides this list as Table 65 of the Standards. HUD believes that this consolidation is consistent with HUD's goal of consolidating standards. All NSPIRE Standards apply for the HCV and PBV programs, except where variant inspection standards apply.<sup>3</sup> In the NSPIRE Standards, Deficiencies which are considered life-threatening for purposes of the HCV and PBV programs are noted with a 24-hour HCV Correction Timeframe. The HOTMA LT list applies for all PHAs in the HCV and PBV programs, and not only those choosing to implement the Non-Life-Threatening provision offered under HOTMA and PIH Notice 2017–20.

HUD received several comments on the HOTMA LT list. HUD carefully considered each of these comments and specifically discusses two overarching issues identified by commenters below.

First, commenters recommended local discretion in designating LT conditions. For example, commenters noted that PHAs in areas with warm climates may wish to require air conditioners. Commenters also suggested that PHAs may wish to provide increased specificity for certain technical aspects of some deficiencies. HUD notes that additional LT conditions may be added locally by the PHA. This must be done with HUD approval. HUD further clarifies that while local *addition* of LT conditions is allowed, LT conditions established by HUD cannot be *removed* at the local level.

Second, commenters stated that the HOTMA LT list should be codified in the CFR, which would require HUD to use notice and comment rulemaking to revise the LT list. Commenters stated this would provide decision-making transparency and opportunity for public input.

The HOTMA LT list will not be codified in the CFR. This approach is consistent with the prior rule, which allowed for setting standards through notice. HUD will provide decision-making transparency and opportunity for public input by developing updates to the Standards through **Federal Register** notices with the prior opportunity for comment. As outlined in 24 CFR 5.709, HUD will publish

<sup>3</sup> The rules and procedures for variant standards and alternate exceptions for the HCV and PBV programs are not changing under NSPIRE and are recognized at §§ 5.705(a)(3) and 5.703(g) of the NSPIRE final rule.

updates to these Standards through future **Federal Register** notices at least once every three years with an opportunity for public comment. This will allow the public to examine proposed changes, provide comments, and suggest changes. This will also allow HUD to more frequently revise the Standards than rulemaking would allow, thereby allowing for increased sensitivity to changing technologies and advancing scientific understanding of building science and public health and safety.

#### V. Changes and Clarifications to the NSPIRE Standards

After considering comments received on the proposed NSPIRE Standards notice, feedback received through the NSPIRE demonstration, and feedback received through input from HUD partners, industry stakeholders, and the public for development of these final NSPIRE Standards, HUD is now publishing this Final Standards Notice.

HUD received comments on numerous Standards and deficiencies in response to the NSPIRE proposed Standards notice. Below, HUD discusses major changes made from the NSPIRE proposed Standards notice and discusses some of the comments HUD received. In addition to the broader comments addressed below, numerous additional technical comments were received, and those technical comments were integrated into the revision leading to the final version of the NSPIRE Standards.

#### Smoke Alarms

Consistent with the NSPIRE Final Rule, the Smoke Alarm Standard incorporates prescriptive locations for the installation of smoke alarms. These Standards are consistent with National Fire Protection Association (NFPA) Standard 72—National Fire Alarm and Signaling Code. This will introduce new requirements for smoke alarms by requiring installation on each level and inside each sleeping area. This is aligned with the incorporation by reference of National Fire Protection Association Standard 74 or any successor standard thereto (this successor standard is currently NFPA 72) in the National Fire Protection Act of 1992 (Pub. L. 102–522; 15 U.S.C. 15557) and of NFPA 72 and successor standards in the Public and Federally Assisted Housing Fire Safety Act of 2022,<sup>4</sup> which was enacted after the publication of the proposed NSPIRE

<sup>4</sup> See section 601, “Public and Federally Assisted Housing Fire Safety Act of 2022” of Title VI of Division AA, Financial Services Matters, Public Law 117–328, 136 Stat. 4459 (2022).

Standards notice. The NSPIRE Smoke Alarm Standard does not require that the smoke alarm have a sealed battery; however, upon the effective date of the Public and Federally Assisted Housing Fire Safety Act of 2022 on December 29, 2024, which is two years after the date of enactment, sealed batteries *will* be required.

Commenters raised concern about the cost of installation of smoke alarms in properties where smoke alarms are not currently installed.

HUD believes that smoke alarms are essential to resident safety, to prevent death and injury, and therefore smoke alarms are critical to the NSPIRE inspection process. Additionally, smoke alarms are required by federal law (Public and Federally Assisted Housing Fire Safety Act of 2022). For further discussion on smoke alarms, please see additional comments and responses in the Final Rule and see the RIA for analysis of the benefits and costs of this change in smoke alarm inspections.

#### Carbon Monoxide Alarms

The Final Carbon Monoxide Alarm Standard incorporates statutory requirements<sup>5</sup> for HUD Housing to contain carbon monoxide detectors either in compliance with chapters 9 and 11 of the 2018 International Fire Code (IFC) published by the International Code Council, or to comply with the standards adopted by HUD through notice. As such, there was a significant change from the proposed Carbon Monoxide Alarm Standard in the Final Carbon Monoxide Alarm Standard regarding the “Inside Area”<sup>6</sup> location. Classrooms are no longer included in the Standard as an affirmative requirement for the installation of alarms because the statute limits the requirement to install carbon monoxide detectors to units, which HUD interprets to allow HUD to require carbon monoxide detectors in units or in Inside Areas where such installation protects the Unit from potential sources of carbon monoxide originating from outside the unit. This Standard is substantively consistent with chapters 9 and 11 of the 2018 IFC, and HUD is not adopting an alternate standard.

The Final NSPIRE Rule requires compliance with HUD carbon monoxide standards in both the Inside Area and

<sup>5</sup> See section 101, “Carbon Monoxide Alarms or Detectors in Federally Insured Housing” of Title I of Division Q, Financial Services Provisions and Intellectual Property, of the Consolidated Appropriations Act, 2021, Public Law 116–260, 134 Stat. 2162 (2020).

<sup>6</sup> As discussed in other documents, “Inside Area”, as well as “Units” and “Outside area” are the three areas of inspection.

the Unit. Deficiency 1 addresses both the Inside Area and Unit requirement. Deficiency 1 is categorized as a “Unit” deficiency because deficiencies will be counted per affected unit.

A commenter suggested that the CO requirement and related inspection Standard go out as a separate rulemaking.

As discussed further in the NSPIRE Final Rule, because these conforming rule changes merely codify a new statutory requirement, HUD has determined that additional notice and public comment is unnecessary.

A commenter inquired if carbon monoxide detectors would be required if there were a fuel-burning appliance or fuel-burning fireplace outside, in areas not connected to the unit.

In limited circumstances, if there are communicated openings to the unit, a fuel-burning appliance or fireplace outside the unit may trigger the CO detector requirement. However, in most circumstances, CO detectors will only be required if the fuel burning appliance or fireplace is directly attached to or within the unit or if an unventilated garage is attached to the unit. HUD emphasizes that if there is an attached, unventilated garage, CO detectors are required, even if there is not a fuel-burning appliance or fuel-burning fireplace in the unit or building.

#### *Door—Entry*

The severity level for unit entry door has been elevated to Life-Threatening. Although a unit entry door may not be a fire labeled door, it may still offer some level of protection from fire and smoke during the outbreak of a fire. The presence of a non-fire-labeled unit entry door provides residents with an opportunity to shelter in place while a fire is extinguished or be rescued by emergency personnel. The health and safety risk to a resident occupying a unit missing an entry door during a fire could rise to the level of Life-Threatening. Additionally, a missing unit entry door may negatively affect the physical safety and security of resident.

#### *Egress*

Deficiency criteria for this Standard have been changed to assure alignment with state and local code requirements for egress. The Standard now aligns with those requirements by requiring bedroom window egress only for units in the building’s 3rd level and below, and living room windows are not considered egress for the purposes of this Standard, unless there is a fire escape present.

#### *Electrical—Conductor*

Commenters suggested that a missing lightbulb should not be considered a Life-Threatening condition, noting that this is a commonly encountered condition that is readily remedied (for example, by placing a new lightbulb in the socket).

Given that a missing lightbulb has not been identified as a systemic safety concern in the most recent research in residential electrical safety, a missing light bulb will not be cited as an exposed conductor. However, a missing light bulb may be cited under the Lighting—Interior Standard as an inoperable fixture if a light bulb is not installed during the inspection to demonstrate the fixture is in proper working condition.

The unprotected outlet Deficiency (“An unprotected outlet is present within six feet of a water source”) was moved from the Electrical—Outlet and Switch Standard to the Electrical—Ground-Fault Circuit Interrupter (GFCI) or Arc-Fault Circuit Interrupter (AFCI)—Outlet or Breaker, and GFCI is now specified as a requirement, following the Final NSPIRE Rule. This was for clarity of presentation of the Deficiencies and to assure compliance with the Final NSPIRE Rule.

The Electrical—Outlet and Switch Standard and the Electrical—Conductor Standard, which were separate in the proposed Standards, have been combined into a single Standard for the Final Standards Notice: Electrical—Conductor, Outlet, and Switch. This was for clarity of presentation of the Deficiencies. A Deficiency has been added to that final Standard, “Water is currently in contact with an electrical conductor” due to the shock and fire risks associated with this condition.

A commenter expressed concern that, with a “Leak” deficiency in the “Electrical—Conductor” Standard, remnant water stains (and not active leaks) may be cited as a deficiency, and suggested that only currently active water stains should be cited. The commenter also noted that certain electronic components are designed to be used in wet locations. Furthermore, the commenter stated that there is already a Leak Standard, that is not specific to leaks near electrical components.

HUD agrees with these comments and has clarified the definitions to state that only active leaks are to be cited, and that leaks near a component confirmed to be waterproof would not be cited. HUD clarifies that a leak cited under this deficiency will not also be cited under the “Leak” deficiency.

A commenter noted that there are existing local or state jurisdictions that already have requirements for electrical safety.

HUD emphasizes that local code requirements must be met for all HUD-assisted housing. Please see HUD’s discussion below, under ‘“Safe” Drinking Water,’ on superseding local code.

#### *Fire Labeled Doors*

The Fire Labeled Door Standard includes deficiency criteria specific to these types of doors where present. The deficiencies include function and operability criteria critical to the function of these fire safety components where present in buildings.

A commenter suggested that the Fire Door Standard should only apply if there is already an existing fire door (or doors), and that there should not be an affirmative requirement for Fire Doors in HUD assisted housing.

HUD agrees that the Fire Door Standard should only apply for Fire Doors that are already present and is taking this opportunity to emphasize that under NSPIRE Fire Doors will not be a new affirmative requirement. HUD believes that Fire Doors are essential to resident safety, to prevent death and injury, and therefore Fire Doors that are present will be inspected under NSPIRE and where present must operate effectively to reduce risk of death or injury due to fire and related hazards.

A commenter stated that the Fire Door inspection may require additional technical training for inspectors and inquired about technical requirements for inspectors to inspect fire doors.

HUD acknowledges the technical training and educational requirements necessary to assess Fire Doors. Training required for this inspection will be provided. NSPIRE Inspectors would not be performing a technically exhaustive Fire Door inspection themselves and would receive training as to when to refer potential issues to an appropriate, technically trained and proficient individual.

#### *Graffiti*

The Graffiti Standard has been removed. In the proposed NSPIRE Standards, HUD had carried Graffiti through from prior versions of HUD inspection Standards. A commenter on the proposed Standards pointed out that Graffiti does not have a clear health and safety risk. HUD has reviewed this Standard and believes that it is unnecessary and therefore is removing it from the NSPIRE Standards.

### Guardrails

The Guardrail Standard includes prescriptive deficiency criteria for guardrails where missing above elevated surfaces to protect from fall hazards along balconies, stairs, ramps, decks, rooftops, hallways, retaining walls, and other walking surfaces.

A commenter raised concern about the cost of installation of guardrails in properties where guardrails are not currently installed.

HUD believes that guardrails are essential to resident safety, to prevent death or injury from falls, and therefore guardrails are critical to the NSPIRE inspection process. Guardrails are commonly required in local codes and therefore are an existing requirement under those local codes. Therefore, for many localities, this will not be a new requirement, and therefore this is not expected to have a material cost, under the NSPIRE rule. Please see the Final Rule's RIA for further explanation and analysis.

### Handrails

The Handrail Standard includes a deficiency for handrails that are not functionally adequate and cannot reasonably be grasped by hand to provide stability or support when ascending or descending stairways.

The Handrail Standard also includes a new deficiency for stairs where no handrail is present and there is no evidence of previous installation. This deficiency is different from the deficiency for a missing handrail where there is evidence of previous installation. This deficiency will not be scored and there is no requirement for a correction. Given the significant health impacts resulting from trip and fall injuries, it would still benefit properties to address these risks expeditiously. The data from this deficiency will be monitored and an affirmative requirement for handrails will be considered for the standards in future rule making.

### Infestation

The Infestation Standard includes deficiencies based on discrete levels of observed conditions, and refinement of the associated Health and Safety categorizations.

Commenters discussed adverse health outcomes attributable to infestation in the home and asserted that there are conditions in the home related to infestation that should be categorized as Life-Threatening. While some infestation deficiencies would be expected to have severe impacts on health and safety of the resident—for

example, the documented effect of cockroaches on asthma—pest infestations are not documented to be life-threatening per the NSPIRE definition (*i.e.*, presenting “a high risk of death to the resident”).

Commenters suggested that the Correction Timeframe should not be based on eradication of the pests, but should be based on initiation of an appropriate pest management plan. That is, all pests would not need to be eradicated within the Correction Timeframe, but the POA should have an appropriate pest management plan implemented within the correction timeframe.

HUD confirms that initiation of an appropriate pest management plan meets the requirement for correction, with the understanding that, while pests may still be present at the start of the pest management plan, they will be managed through the pest management plan. On-going implementation of an appropriate pest management plan (*i.e.*, a pest management plan documented and initiated prior to the inspection) will also satisfy this condition. Within the correction timeframe, documentation must be provided for the pest management plan, and this documentation must include: start date of the plan; servicing schedule; methods of pest monitoring, managing and treatment; and other factors as determined by HUD, the PHA, and/or other relevant authority. Integrated Pest Management (IPM) is strongly encouraged; IPM, broadly stated, uses prevention-based pest management methods, with a focus on:

- Identifying and correcting building conditions that contribute to infestation;
- Reducing use of pesticides (especially routine or untargeted pesticide application);
- Modification of hygiene and sanitation practices in and on the property; and
- Assessment and on-going monitoring to assure appropriate interventions as needed.

A commenter suggested that additional pest species should be included in the Infestation Standard including ants, spiders, fleas, raccoons, squirrels, and snakes.

The presence of any pest (*i.e.*, an animal or animals with potential impacts on resident health and safety) would constitute evidence of an infestation and therefore be counted as a deficiency. The presence of rats, mice, cockroaches, and bed bugs specifically are each identified as separate deficiencies because they are common forms of infestation that present certain health risks and challenges that HUD

wishes to identify specifically. This is not intended to be a complete list of pests, and additional pests are noted in the “other pests” Deficiency of the Infestation Standard. Therefore, those pests identified by the commenter are covered under the Infestation Standard and would constitute a deficiency if present.

### Mold-Like Substance

The Mold-Like Substance Standard includes deficiencies based on discrete levels of observed conditions and a ventilation or dehumidification requirement for bathrooms to reduce conditions conducive to mold growth. The Deficiency “Presence of mold-like at very low levels is observed visually” has been removed, as concerns were raised with regards to move-in for HCV programs (presence of LT conditions prevents move-in for HCV residents).

Commenters discussed adverse health outcomes attributable to mold in the home and asserted that there are conditions in the home related to mold that should be categorized as Life-Threatening.

HUD agrees that certain Mold-Like Substance conditions should be considered Life-Threatening. Presence of Mold-like Substance at extremely high levels in the Unit is considered a Life-Threatening Deficiency.

A commenter asked whether the ventilation Deficiency in the Mold-Like Substance Standard includes an affirmative requirement for mechanical ventilation, a window (in the bathroom), or a dehumidifier.

For this Standard and Deficiency, HUD is not being prescriptive as to the means of reducing humidity in a bathroom. This requirement may be met by one or more of the methods noted by the commenter (mechanical ventilation, an openable window, a dehumidifier); however, other means may also be employed to reduce the humidity below levels conducive to mold growth.

A commenter suggested that using instrumentation such as moisture meters and infrared cameras would add to the time it would take to perform the inspection, and that use of the equipment would require technical training.

HUD believes that any increased inspection time would be warranted by the increased attention to critical health and safety hazards related moisture and the subsequent benefits due to the identification and correction of those hazards. Please see the RIA for further analysis.

HUD clarifies that these instruments (moisture meters, IR cameras) are for use

by inspectors with specific training in use of those devices.

A commenter asked if HUD would provide training for mold-related inspection devices. HUD will not provide training for moisture meters or IR cameras, but training is available from other sources.

A commenter stated that moisture may be due to resident activities (e.g., varying use of vents, fans, or air conditioners to reduce moisture and humidity) and that moisture and humidity vary across climate zones, and that this variability would raise concerns about general applicability of a moisture-related Standard.

Tenant activities will be covered in the administrative notice. Also, ambient/air moisture (i.e., humidity) would not be covered under a moisture deficiency; the moisture deficiency is solely limited to building components.

A commenter expressed concern that use of instruments that would be predictive of mold risk may lead to an increase in the number of cited deficiencies that are not directly health and safety concerns, and that this may discourage landlord participation in HUD programs and subsequently decrease housing availability. A commenter also suggested that, due to the predictive nature of the deficiency (that is, the deficiency does not appear to cite a health or safety deficiency, but the potential for such a future deficiency) and associated uncertainty (including due to technical ability of the instrument user), this assessment might not provide a clear health benefit to the resident, while decreasing landlord participation and associated housing availability.

The moisture meter will be used to record values for moist surfaces that have already been visually identified as apparently moist by visual assessment. Increased interior building moisture is a condition conducive to fungal growth, with associated respiratory health outcomes. This usage will also provide data for further assessment of use of moisture meters in NSPIRE inspections.

A commenter expressed concern that recommending (and not requiring) a tool would introduce increased variability of inspection outcomes, as some inspectors may carry that particular piece of equipment (IR Camera, in this case), whereas other inspectors may not.

IR Cameras are optional and will not be used on their own to cite a deficiency. If a thermal anomaly is observed using an IR camera, the moisture meter must be used to confirm whether there is elevated moisture present. IR camera cannot be used by itself.

A commenter stated that use of moisture meters and IR cameras could be an effective proactive assessment of potential health hazards.

HUD agrees that use of moisture meters and IR cameras would, with proper implementation, be expected to increase the health and safety related conditions of housing by adding to the available information related to conditions that are conducive to mold growth.

#### *Potential Lead-Based Paint Hazards Visual Assessment*

The Potential Lead-based Paint Hazards Standard includes a deficiency that incorporates the HQS requirements for an enhanced visual assessment for deteriorated paint where there is a child under 6 years of age residing in the unit. The Final Standard is unchanged from the proposed Standard; however, the administrative notice will include updated inspection processes for this Standard.

#### *Sprinkler Assembly*

The Sprinkler Assembly Standard includes deficiencies based on discrete levels of observed conditions, and refinement of the associated Health and Safety categorizations. Small flecks of paint will not be cited as a Deficiency in the Final NSPIRE Sprinkler Assembly Standard. Corrosion has been added as a separate Deficiency in the Final Standard. These changes were based on assessments of the respective safety risks of these conditions.

#### *Structural System*

The Structural System Standard includes a deficiency that captures signs of serious structural collapse and may threaten resident safety. This is different from UPCS, as serious structural deficiencies in UPCS were spread across the various building components (e.g., Foundations, Storm Drainage, Walls), whereas NSPIRE combines them into a single Standard. Structural deficiencies were also included in HQS, and as with UPCS were included as deficiencies specific to various building components, for interior conditions (ceiling, wall, or floor) and the building exterior (stairs, rails, porches, roof and gutters).<sup>7</sup>

A commenter asked about the technical qualifications required to assess structural systems.

HUD acknowledges the technical training and educational requirements to assess structural systems. Training required for this inspection will be

<sup>7</sup> HUD Form 52580A, <https://www.hud.gov/sites/dfiles/OCHCO/documents/52580A.PDF>.

provided. NSPIRE Inspectors will not be making structural stability assessments and would receive training as to when to refer potential structural systems issues to an appropriate, technically trained and proficient individual.

#### *Address and Signage*

HUD received a comment raising concern about potential cost of installation of address and signage (“address signage”) on buildings where address signage is not currently installed.

HUD believes that adequate address signage is essential to resident safety, to assure that emergency services can quickly and efficiently find sites within a property, and therefore adequate signage is critical to the NSPIRE inspection process. HUD notes that Project Signs were required to be legible under the previous UPCS Standards.<sup>8</sup> Please see the Final Rule’s RIA for further analysis.

#### *Electrical—GFCI or AFCI—Outlet or Breaker*

Commenters raised concern about the cost of installation of GFCIs in properties where GFCIs are not currently installed.

HUD believes that GFCIs are essential to resident safety, to prevent death and injury, and therefore GFCIs are critical to the NSPIRE inspection process. GFCIs are commonly required in local codes and therefore are an existing requirement under those local codes. Therefore, for many localities, this will not be a new requirement. Please see the Final Rule’s RIA for additional explanation and analysis of the benefits and costs associated with this Deficiency.

A commenter stated that using instrumentation would add time to the inspection, and also add the additional cost of that instrumentation.

HUD believes that any increased inspection time would be warranted by the increased attention to critical health and safety hazards in the inspection and the subsequent benefits due to the identification and correction of those hazards. HUD believes that any increased inspection burden due to increased instrumentation requirements would be minimal and would be warranted by the increased attention to electrical hazards due to unprotected outlets, which is a critical safety

<sup>8</sup> UPCS included the following deficiency: “Deficiency: The project sign is not legible or readable because of deterioration or damage. Level of Deficiency: Level 1: The sign is damaged, vandalized, or deteriorated, and cannot be read from a reasonable distance (for example, 20 feet).” 77 FR 47707, 47739.

condition of the home, and the subsequent benefits due to the identification and correction of such hazards in the residence.

A commenter suggested the word “unprotected” be clarified. HUD has clarified that “Unprotected” in the GFCI Standard refers to an outlet that is not GFCI protected.

A commenter noted that there are local or state jurisdictions that already have requirements for electrical systems, including for GFCI.

HUD notes that this would similarly be the case for nearly all NSPIRE Standards, as there are analogous state or local code requirements to the NSPIRE Standards. Please see the discussion below, under “Safe” Drinking Water, regarding superseding local code.

A commenter suggested that HUD should explicitly state that inspectors are allowed to use either a receptacle tester with a GFCI test button or the integral device tester during the inspection process, and that HUD should not prescribe a specific tool that inspectors must use, but rather include a list of tools that meet industry standards.

HUD will allow use of either a receptacle tester with a GFCI test button or the integral device tester during the inspection process. HUD does not plan to prescribe a specific tool that inspectors must use but will include a list of tools that meet industry standards.

#### *Fire Extinguisher*

A commenter asked if tenant-owned Fire Extinguishers would be inspected. Tenant-owned fire extinguishers will not be inspected under NSPIRE.

#### *Window*

A commenter stated that it was not clear if window screens that are missing or damaged would be a deficiency.

If window screens are present and are damaged, this is an NSPIRE Deficiency. Window screens are not a new affirmative requirement. However, if window screens are present, they must be functional, and if there is evidence that window screens were previously installed in a location, the window screen must be present.

#### *Playgrounds*

A commenter asked why there are not Standards for playgrounds in NSPIRE. Though not specifically limited to playgrounds, there are current NSPIRE Standards which would apply to playgrounds. For example, Trip Hazard and Sharp Edges, would apply to playgrounds.

#### *Overgrown Vegetation*

A commenter asked if overgrown vegetation would be inspected for. There is not an overgrown vegetation deficiency or Standard per se in NSPIRE; however, if the overgrown vegetation is causing an NSPIRE Deficiency, for example by damaging roofing or siding materials, it must be addressed. Also, vegetation management may be a component of an IPM plan. NSPIRE’s focus is on hazards in the unit. An IPM plan, triggered by a pest deficiency, can include modifications to the site. PHAs and Owners should work with an IPM consultant to tailor the IPM inspection and control plan to the property. Additionally, property owners must follow all local requirements, including those for vegetation management, such as for nuisance or overgrown vegetation.

#### *General Comments*

HUD also received comments on general topics including increased on-site inspection time due to the new Standards, tenant-caused damage (including resident housekeeping), tenant-owned property, and the status of “non-industry standard” (NIS) repairs.

HUD believes that any increased inspection time would be warranted by the increased attention to critical health and safety hazards in the inspection and the subsequent benefits due to the identification and correction of those hazards. Please see the Final Rule’s RIA for further explanation and analysis. Tenant-caused damage and tenant owned property will be discussed in the administrative notice.

A “non-industry standard” (NIS) designation is not included in NSPIRE. NSPIRE allows that there may be interim repairs that remove a health and safety hazard even though those repairs are not permanent; for example, a missing GFCI can have an interim repair such as blank cover plates. Such interim repairs must be fully repaired within a reasonable timeframe approved by HUD or a designee (such as a PHA). Interim repairs are not required to be aesthetically pleasing or conforming to other aspects of the building and HUD acknowledges that such repairs may have salient qualities<sup>9</sup> that disproportionately attract attention, but if the interim repair effectively removes the health and safety hazard until full repair is performed and if full repair is completed within the required timeframe, then the interim repair is

acceptable under NSPIRE. If the interim repair is implemented prior to the inspection, the timeline for *full repair* begins at the time of inspection, without regard to the time of the initial, pre-inspection implementation of the interim repair.

#### *“Safe” Drinking Water*

Commenters raised concern that including drinking water in the NSPIRE inspection would add to the inspection process (and time required for the inspection) and that another federal agency (EPA) and state and local entities already perform oversight of drinking water, and that a separate entity from the POA or PHA supplies the water and maintains the pipes, and that the technical and administrative burdens may be too much and that this inspection process may not be technically feasible given the training that may be required for water testing or evaluation of water quality documentation, and also that private well water is not currently regulated and it is unclear how private well water would be affected by this regulatory change.

HUD will not inspect for water quality per se. The NSPIRE safe drinking water component will only entail (1) visual inspection for lead service lines and (2) assessment (via an information request, not physical inspection) if there has been a water outage or water alert and the response, if an outage or alert has occurred. This is solely for the purpose of data collection and will not be scored. This will be covered in more detail in the administrative notice.

Several commenters noted that there are local and state codes and requirements for drinking water, and that HUD should not supersede those codes.

HUD confirms that HUD inspection Standards do not supersede local or state code, law, or regulation. The property must meet all applicable property condition standards under Federal, state, and local law. Conforming to HUD inspection Standards does not put the property at risk of violating local or state code, law, or regulation. HUD Standards may exceed local or state requirements, but they do not contradict those local or state requirements. Where local or state codes, laws, or regulations exceed HUD Standards, the property must comply with the most stringent applicable standards.

A commenter raised the concern that property owners may not be knowledgeable with regards to current local water alerts or the public water

<sup>9</sup> See Bordalo P, Gennaioli N, Shleifer A. 2021. Salience. Annual Review of Economics 14, PDF available at: <https://scholar.harvard.edu/files/shleifer/files/salience.12.12.2021.pdf>.

system serves their property, and that this may delay the lease-up process.

HUD believes that adequate levels of technical proficiency can be achieved with appropriate training. HUD believes, given that property owners manage their water bills, that they are aware of the identity of their local water provider.

#### *Heating Ventilation and Air Conditioning (HVAC)*

Commenters recommended that HUD use the International Energy Conservation Code (IECC) and the American Society of Heating, Refrigerating and Air-Conditioning Engineers (ASHRAE)'s Climate Classification for Building Energy Codes and Standards.<sup>10</sup> This climate map is also used by Energy Star (US EPA) and includes eight climate map designations based on temperature and precipitation.

HUD appreciates the technical quality of the suggested document; however, it does not include all jurisdictions covered by NSPIRE (it only includes U.S. States, and therefore Puerto Rico, Guam, U.S. Virgin Islands, American Samoa, and the Commonwealth of Northern Mariana Islands are not covered by it). HUD will require permanent heating sources in all locales except for Hawaii, Puerto Rico, Guam, U.S. Virgin Islands, American Samoa, and the Commonwealth of Northern Mariana Islands; this follows the International Energy Conservation Code (IECC). Those localities where permanent heating sources will not be required are Tropical (per IECA designation).

A comment provided that there are local or state jurisdictions that already have requirements for heating and cooling and recommended deference to local code.

HUD notes that this would similarly be the case for nearly all NSPIRE Standards, as there are analogous state or local code requirements to the NSPIRE Standards. Please see HUD's discussion above, under "'Safe' Drinking Water', on superseding local code.

#### *Permanently Installed Heating Source*

A commenter suggested that minimum temperature requirements should only apply in "heating months

of the year," depending on location in the US, and suggested that HUD use the International Energy Conservation Code (IECC) and the American Society of Heating, Refrigerating and Air-Conditioning Engineers (ASHRAE)'s "Climate Classification for Building Energy Codes and Standards."

HUD notes that while the NSPIRE inspection might not be performed at a time of the year when the resident would require heating, adequate heat in the dwelling must be available when required, and the NSPIRE inspection must be performed when scheduled, even if that inspection is not performed when, for example, heat would be required in the dwelling. Therefore, the inspection requirements must be applicable at the time of inspection.

A commenter raised concern about the additional time (relative to a UPCS inspection) this might require.

HUD believes that any increased inspection time would be warranted by the increased attention to housing temperature, which is a critical health condition of the home, and the subsequent benefits due to the identification and correction of temperature related hazards.

A commenter noted that people with disabilities may have heating or cooling requirements that are above and below those of many other housing residents.

HUD acknowledges that some residents may have temperature needs that are above or below those that are established in NSPIRE and that housing providers must provide for these temperature needs for tenants with disabilities as a reasonable accommodation. This may be dealt with administratively, for example by a Database Adjustment.

A commenter stated that there are local or state jurisdictions that already have requirements for heating and cooling.

HUD emphasizes that local code requirements must be met for all HUD-assisted housing. Please see HUD's discussion above, under "'Safe' Drinking Water', on superseding local code.

A commenter noted that maintaining appropriate temperatures is a fire safety issue, in addition to a direct health risk and a direct influence on quality of life. For example, when a unit is not able to be adequately heated to safe and comfortable levels, tenants will necessarily utilize other, often more dangerous means to heat their homes.

HUD agrees that heating requirements address fire safety concerns as well as health concerns.

Commenters noted that tenant choice may affect the point-in-time temperature measurement in a Unit (*i.e.*, the tenant

may choose to have the Unit be colder or warmer than a given requirement), and therefore testing operability (and not indoor air temperature) of the HVAC equipment would be the better inspection methodology.

This will be covered in the administrative notice. Temperature measurement processes and protocols will be based on IPMC 602 Heating Facilities (2021)<sup>11</sup> and PIH Notice 2018-19.<sup>12</sup>

A commenter asked about technical instrumentation, including the need for calibration of thermometers, and effects of location where the temperature is determined (*e.g.*, different locations in a building or unit will have different temperatures).

Proper training, including for calibration and for determining location of temperature measurements, will be available for inspectors.

A commenter stated that there would be additional burden on the inspector to carry additional equipment (*i.e.*, a thermometer).

HUD believes that any increased inspection burden due to increased instrumentation requirements will be minimal and will be warranted by the increased attention to housing temperature, which is a critical health condition of the home, and the subsequent benefits to the resident due to the identification and correction of temperature related hazards in the residence.

#### *Definition of Permanently Installed Heating Source*

Commenters suggested that "permanent" be contrasted with "temporary" or "portable", and that "permanent" would have a "hard" mounting and would be directly wired to a power source or on a dedicated breaker. A commenter suggested that HUD should define "permanently installed heating sources" as heating sources that are attached to the building (*i.e.*, secured and not portable). A commenter suggested that the definition should include central systems, baseboard heating, and permanently affixed in-wall units. A commenter noted that the International Property Maintenance Code (IPMC) does not define "permanently installed heating

<sup>10</sup> Briggs RS, ZT Taylor, and RG Lucas. 2003. "Climate Classification for Building Energy Codes and Standards." PNNL-SA-37941, prepared by Pacific Northwest National Laboratory (PNNL). A version of this map may be found in Antonopoulos, C., T. Gilbride, E. Margiotta, and C. Kaltreider. *Guide to Determining Climate Zone by County: IECC and Building America 2021 Updates*. Richland WA: Pacific Northwest National Laboratory. PNNL-33270. U.S. Department of Energy.

<sup>11</sup> Chapter 6 Mechanical And Electrical Requirements, 2021 International Property Maintenance Code (IPMC) ICC Digital Codes ([https://codes.iccsafe.org/content/IPMC2021P1/chapter-6-mechanical-and-electrical-requirements#IPMC2021P1\\_Ch06\\_Sec602.1](https://codes.iccsafe.org/content/IPMC2021P1/chapter-6-mechanical-and-electrical-requirements#IPMC2021P1_Ch06_Sec602.1)).

<sup>12</sup> Available at: [https://www.hud.gov/sites/dfiles/PIH/documents/PIH-2018-19HOTMA\\_HeatingStandardsNoticeFinal\\_rev.pdf](https://www.hud.gov/sites/dfiles/PIH/documents/PIH-2018-19HOTMA_HeatingStandardsNoticeFinal_rev.pdf).

facilities,” but does list items that may not be considered compliant with the heating facility requirement; excluded items are “cooking appliances,” “portable unvented fuel-burning space heaters,” and “one or more portable space heaters.” A commenter stated that “permanently installed heating sources” could be defined as having a “hard” mounting or attached to a building and one that is directly wired to a power source on a dedicated breaker, which would allow for a different definition between permanent and temporary.

HUD agrees with the comments that a permanent heating source should be neither temporary nor portable and should be directly wired to the building’s power source. HUD agrees that Permanent Heating Sources should include central systems, baseboard heating, and permanently affixed in-wall units. HUD agrees that Permanent Heating Systems should not include cooking appliances or portable heaters. HUD agrees that power source on a dedicated breaker is a part of the definition and though that specific wording is not specifically designated, “safely connected to the unit or building electrical system” is specified and HUD believes that this is inclusive of the suggested language.

Additionally, HUD states in the comment responses in the final NSPIRE rule that a fireplace would not be considered a permanent heating source, and that permanent heating sources are: typically specified as being self-fueled; permanently affixed within the unit or building; safely connected to the unit or building electrical system; thermostatically controlled by the unit or building; and appropriate for the size of the unit.

These comments have been incorporated into the definition of “Permanent Heating Source” that is provided in the NSPIRE Heating, Ventilation, and Air Conditioning (HVAC) Standard.

#### *Unvented, Fuel-Burning Space Heaters*

Multiple commenters reiterated the critical health risks of unvented space heaters. A commenter stated that space heaters may impact the internal thermometers of a building and thereby cause some areas to be underheated or some areas to be overheated; this will cause the inefficient heating of a building and will cause energy to be wasted, thereby impairing the energy efficiency of buildings.

A commenter stated that space heaters per se are permitted in some jurisdictions and recommended that HUD should take that into consideration

in order to avoid adversely affecting the HCV program in some localities.

HUD acknowledges that tenants may be using their own space heaters. HUD reiterates the critical health and safety risk of unvented fuel-burning space heaters and emphasizes the prohibition of unvented space heaters.

#### *Correction Timeframes for Severe (Non-Life Threatening) Deficiencies*

Commenters recommended that, ideally, correction timeframes would be addressed directly in the Standards, but also acknowledged that this may not always be possible and that, while administrative processes may not be the most efficient way to adjust correction times, it is sometimes the only option. Commenters suggested that HUD define an administrative process wherein an owner may request additional time to make repairs for good cause, with defined criteria for what constitutes good cause. A commenter stated that, for numerous reasons (e.g., supply chain disruption, labor availability, season/outdoor weather) repairs may not be possible within the required timeframes.

HUD agrees that, where possible, correction timeframes should be addressed in the Standards notice, but also agrees that an administrative process for determining a correction timeframe is necessary under certain circumstances. Therefore, HUD will include correction timeframes for each deficiency in the Standards, but will also provide the opportunity to adjust those timeframes when necessary via administrative procedure. This will be discussed in the Administrative Notice.

HUD also notes that temporary relocation of residents is also an option if appropriate repairs cannot be performed in the required timeframe. Additionally, as discussed above, appropriate interim repair may be allowable, if the safety and health hazard is sufficiently corrected such that they no longer pose a severe health or safety risk to residents of the property, or that the hazard is blocked until permanent repairs can be completed. Interim repair does not remove the requirement for timely and full repair of the Deficiency.

#### *The Effect of the NSPIRE Standards on Participation in HUD’s Programs*

For all the above changes, HUD also sought comments on whether those proposed requirements, as applied to all covered housing, would substantially narrow the pool of available rental housing for families participating in HUD’s programs.

A commenter asserted that the changes may limit housing availability

if they exceed local requirements. Commenters also noted that regulatory requirements, including inspection Standards, may discourage landlords from participating in voucher programs. Commenters stated that the correction timeframes may discourage landlord participation, and that exemptions or different time frames for natural disasters, tenant/resident caused damage, season (e.g., for painting outside), and labor or material constraints (including supply chain disruption) could mitigate this potential discouragement.

Commenters stated that housing conditions should be the same with regards to health and safety conditions for all housing, and that conditions such as mold and pest infestations, among other conditions, would not be tolerated in people’s homes and that the safety, well-being and dignity of all must be maintained.

A commenter expressed concern that HUD appears to be loosening standards for landlords through extending response timeframes. A commenter noted that property owners receive funds to provide decent, safe and healthy housing, and they can obtain additional funds to remedy substandard conditions, and therefore that the new NSPIRE Standards should be achievable.

HUD appreciates and acknowledges the concerns and comments that were provided and believes that the focus on health and safety will benefit residents and property owners. Additionally, inspections may provide property owners and agents with a critical opportunity they might not otherwise receive to examine the conditions of their units and provide assurance that health and safety standards are being met.<sup>13</sup> HUD has included consideration of potential constraints on housing availability when developing the NSPIRE Standards and believes that the NSPIRE Standards are achievable. The RIA for the final rule includes analysis of the costs and benefits associated with the NSPIRE rule.

## **VI. The NSPIRE Standards**

As explained in the background section of this notice, previous versions of the NSPIRE Standards have been published to and are archived on the HUD website. For the proposed NSPIRE Standards notice, HUD sought comment on Version 2.2 of the NSPIRE Standards and made them available for review via

<sup>13</sup> Nisar et al, 2018. Landlord Participation Study; HUD/PD&R, available at: <https://www.huduser.gov/portal/sites/default/files/pdf/Landlord-Participation-Study-Final-Report.pdf>.

the NSPIRE web page on the HUD website.

The final NSPIRE Standards are available at: [https://www.hud.gov/sites/dfiles/PIH/documents/6092-N-05nspire\\_final\\_standards.pdf](https://www.hud.gov/sites/dfiles/PIH/documents/6092-N-05nspire_final_standards.pdf).

In addition to the NSPIRE Standards themselves, there have also been revisions to the Health and Safety category titles and those revisions are as follows:

1. The “Severe Non-Life-Threatening” category is now titled “Severe”;
2. The “Standard” category is now titled “Moderate”; and
3. The “N/A” or “Advisory” category is now titled “Low”.

Originally, HUD intended Advisory deficiencies to act as warnings to the property of issues which may rise to the level of a Moderate deficiency if unaddressed. Therefore, in the proposed Standards, Advisory deficiencies did not have a correction timeframe. Upon further consideration, however, HUD determined that these deficiencies still represent conditions that should be repaired, and therefore renamed “Advisory” to “Low” and, in “Request for Comments: National Standards for the Physical Inspection of Real Estate and Associated Protocols, Proposed Scoring Notice”<sup>14</sup> (“the proposed Scoring notice”), HUD proposed a relatively small point deduction for Low deficiencies. In these final Standards, HUD is also adding a 60-day correction timeframe to these deficiencies.

Additionally, the Infestation, Mold-Like Substance, and Potential Lead-Based Paint Hazards—Visual Assessment Standards will include Deficiencies that are scored at the Life-Threatening level point deduction,<sup>15</sup> despite being defined in the Severe H&S category. These Severe Health and Safety Deficiencies do not present risks consistent with the Life-Threatening definition, but they do present chronic health risks that are distinct from the other Severe Health and Safety Deficiencies. This chronic health risk category includes deficiencies that, if evident in the home or on the property, present a high risk of causing or exacerbating a chronic and severe health condition; severe health conditions include permanent disability or serious illness. This includes cases in which the harm has a likelihood of accruing irrevocably in under 24 hours and may also include risks due to longer term exposure. This category does not define an additional risk ranking or correction

timeframe; it is a sub-category to be used for scoring.

There have also been changes in the presentation of information with the Standards. For each inspection Standard, the definition, location, deficiency, deficiency criteria, health and safety determination, and correction timeframe have been listed. Further, HUD believes that housing standards must focus on habitability and the health and safety of residents. Each NSPIRE Standard contains “rationales,” or the reason the requirement is necessary. Rationales describe the potential harm that may result from a given deficiency if left uncorrected. Generally, rationales include the health, safety, and/or major functional or habitability issue, and illustrate why detection and remediation of the deficiency is critical to housing quality. Commenters noted that rationales were not provided in the version of the Standards provided with this notice. The rationales for the Standards and associated deficiencies will be available on HUD’s Client Information Policy Systems (HUDCLIPS): <https://www.hud.gov/guidance>.

## VII. Environmental Review

A Finding of No Significant Impact (FONSI) with respect to the environment has been made in accordance with HUD regulations at 24 CFR part 50 which implement section 102(2)(C) of the National Environmental Policy Act of 1969 (42 U.S.C. 4332(2)(C)). The FONSI is available through the Federal eRulemaking Portal at <https://www.regulations.gov>.

**Adrienne Todman,**

*Deputy Secretary.*

[FR Doc. 2023–13293 Filed 6–21–23; 8:45 am]

**BILLING CODE 4210–67–P**

<sup>14</sup> 88 FR 18268 (April 27, 2023).

<sup>15</sup> See the proposed Scoring notice for more information.



**DEPARTMENT OF HOUSING AND  
URBAN DEVELOPMENT**

[Docket No. FR-6086-N-06]

**National Standards for the Physical  
Inspection of Real Estate and  
Associated Protocols, Scoring Notice**

**AGENCY:** Office of the Assistant Secretary for Housing—Federal Housing Commissioner, Office of the Assistant Secretary for Public and Indian Housing, U.S. Department of Housing and Urban Development (HUD).

**ACTION:** Final notice.

**SUMMARY:** This notice serves as a complementary document to the Economic Growth Regulatory Relief and Consumer Protection Act: Implementation of National Standards for the Physical Inspection of Real Estate (NSPIRE) rule published May 11, 2023. The NSPIRE rule provides that HUD will publish in the **Federal Register** the NSPIRE inspection standards and scoring methodology to assess the overall condition, health, and safety of properties and units assisted or insured by HUD. The NSPIRE Standards were published for public comment on June 17, 2022 and posted as final on June 22, 2023. On March 28, 2023, HUD published a proposed scoring methodology for public comment. HUD establishes with this notice the NSPIRE physical inspection scoring and ranking methodology to implement HUD's NSPIRE rule for Public Housing and Multifamily Housing programs, including Section 8 Project-Based Rental Assistance (PBRA) and other Multifamily assisted housing, Section 202/811 programs, and HUD-insured Multifamily as described in the NSPIRE rule. The scoring methodology converts observed defects into a numerical score and sets a threshold for HUD to perform additional administrative oversight by establishing a level for when a property fails an inspection (less than 60 points) and when an enforcement referral is

automatic or required (less than or equal to 30 points).

**DATES:** July 1, 2023.

**FOR FURTHER INFORMATION CONTACT:** Tara J. Radosevich, Real Estate Assessment Center, Office of Public and Indian Housing, Department of Housing and Urban Development, 550 12th Street SW, Suite 100, Washington, DC 20410-4000, telephone number 612-370-3009 (this is not a toll-free number), email [NSPIRERegulations@hud.gov](mailto:NSPIRERegulations@hud.gov). HUD welcomes and is prepared to receive calls from individuals who are deaf or hard of hearing, as well as individuals with speech or communication disabilities. To learn more about how to make an accessible telephone call, please visit: <https://www.fcc.gov/consumers/guides/telecommunications-relay-service-trs>.

**SUPPLEMENTARY INFORMATION:**

**I. Background**

*A. UPCS Standards and Scoring*

Prior to the implementation of NSPIRE, HUD used two assessment methodologies to ascertain the quality and health and safety of HUD-assisted and insured properties and units: (1) Pass/Fail, used for the Housing Quality Standards (HQS) for the Housing Choice Voucher (HCV) and Project-based Voucher (PBV) programs; and (2) a zero to 100-point (0-100) scale used for properties inspected under the Uniform Physical Condition Standards (UPCS) for public housing and properties managed by HUD's Office of Multifamily Housing Programs.<sup>1</sup>

*B. NSPIRE Final Rule and Implementation Timeline*

On May 11, 2023, HUD published the NSPIRE Rule<sup>2</sup> to implement one of NSPIRE's core objectives—the formal alignment of expectations of housing quality and consolidation of inspection standards across HUD programs. The final rule is effective July 1, 2023, for public housing and Multifamily Housing programs. HUD's Real Estate Assessment Center (REAC) intends to commence scored inspections using the NSPIRE standards for public housing and Multifamily NSPIRE Demonstration participants that did not opt for a Uniform Physical Condition Standard inspection after this date pursuant to the Notice of Modifications to the Demonstration to Assess the National Standards for the Physical Inspection of Real Estate and Associated Protocols

<sup>1</sup> "Uniform Physical Condition Standards and Physical Inspection Requirements for Certain HUD Housing," Final Rule, 63 FR 46565 (Sept. 1, 1998).

<sup>2</sup> 88 FR 30442 (May 11, 2023)

cited below.<sup>3</sup> NSPIRE inspection scores will be included in future Public Housing Assessment System (PHAS) scores after July 1, 2023 once every public housing asset management project (AMP) has been inspected under the final NSPIRE standards. For example, if a PHA has ten asset management projects, the physical condition portion of the PHAS score will not be issued until a sample of all units at each of those ten public housing asset management projects have received a NSPIRE inspection.

In the NSPIRE rule, HUD stated its intent to publish updates to the NSPIRE standards and scoring methodology through future **Federal Register** notices at least once every three years with an opportunity for public comment. The NSPIRE Standards were published for comment in the **Federal Register** on June 17, 2022,<sup>4</sup> and published as final on June 22, 2023].<sup>5</sup>

On April 21, 2023, HUD published an NSPIRE Scoring Calculator<sup>6</sup> to estimate a potential NSPIRE score based on the types and locations of deficiencies identified during an NSPIRE inspection. This calculator was based on the NSPIRE Standards 2.2 proposed for comment on June 17, 2022. It will be updated for the most recent NSPIRE Standards 3.0 and this scoring model and remain available on the REAC NSPIRE website at [www.hud.gov/program\\_offices/public\\_indian\\_housing/react/nspire](http://www.hud.gov/program_offices/public_indian_housing/react/nspire).

### C. HCV and PBV Assessment

Consistent with existing practice and with the NSPIRE proposed rule, NSPIRE retains a pass/fail indicator for the HCV and PBV programs and uses a 0–100-point scale for public housing and properties previously inspected under UPCS. This Scoring notice does not apply to the HCV and PBV programs and does not revise the inspection frequencies established under the applicable program regulations. The individual NSPIRE Standards include an indication of whether defects in the standard would result in an HCV fail for the unit or property.<sup>7</sup>

### D. Comments on UPCS Scoring and Changes From the Proposed NSPIRE Scoring Methodology

To develop a new scoring methodology for comment, HUD reviewed its current scoring model under UPCS and solicited feedback from the public, including residents, housing industry groups, and housing professionals within and outside of HUD through the NSPIRE proposed rule.<sup>8</sup> HUD also considered feedback on the UPCS inspection and scoring process received from industry, residents, advocacy groups, and Congress, and acknowledges concerns about consistency and subjectivity, including the disproportionate impact of certain defects based on item weighting and disproportionate impact of certain non-unit observed defects in smaller properties. The final Scoring methodology considered public comment on the draft methodology, the results of the NSPIRE Demonstration, and user acceptance/pilot testing with volunteer PHA and owners.

HUD received 97 public comments on the NSPIRE proposed Scoring notice. Below, HUD discusses these comments and the major changes from the proposed Scoring methodology.

#### Letter Grades

HUD proposed the use of letter grades in conjunction with inspection scores in the NSPIRE proposed Scoring notice. The rationale for using letter grades was rooted in making property inspection scores easy to interpret for HUD-assisted housing residents. Several public comments underscored how such letter grading might lead to misinterpreting the inspection outcomes, or possibly “stigmatize” affordable housing. In line with these potential concerns, letter grading has been removed from the final Scoring notice. HUD may decide to use letter grades in the future, and if so, will announce that decision via notice before implementing. Until such time, HUD will continue to only issue scores on the 0–100 point scale. An alternative suggestion was to adopt Management and Occupancy Review (MOR) terminology to eliminate the risk of misinterpretations in the public eye: superior, above average, satisfactory, below average, and unsatisfactory. REAC will share comments on the MOR process with the Office of Housing; that is not in the NSPIRE rulemaking.

#### Unit Threshold of Performance

In the NSPIRE final rule and proposed Scoring notice, HUD identified three inspectable areas: Unit, Inside, and Outside. For scoring, HUD proposed that properties be rated against two performance thresholds: (1) Properties need to score 60 or above in all inspectable areas (“Property Threshold of Performance”), and (2) a “Unit Threshold of Performance”; where a loss of 30 points or more in the Unit portion of the inspection will result in a score adjustment to 59 or failing, even if the Inside and Outside portions of the inspection allowed it to score over 60. The establishment of the Unit Threshold of Performance reflects HUD’s concern with resident health and safety in its inspection protocols. Several public comments misinterpreted the Unit Threshold of Performance to suggest that the deduction of 30 points or more in a single inspected unit could fail an entire property. This interpretation does not reflect the intended goal or application of this policy. This final Scoring notice clarifies that the Unit Threshold of Performance applies to all the inspected units in a property collectively (e.g., Unit Defection Deduction Value divided by the number of inspected units). Additionally, HUD will only lower the score to 59 if it was previously 60 or above. HUD will not further adjust scores that were already below 60.

#### Duplicate Defects

In the proposed NSPIRE Scoring notice, HUD scored all deficiencies, even repeated instances of the same deficiency. Public comments raised important considerations about certain types of deficiencies; for example, some deficiencies can be observed in multiple rooms or inspectable items even if they are the same deficiency. Examples include pest infestation, blocked egress, sharp edges, and damaged walls. To estimate the scoring impact of scoring every deficiency cited versus the overall condition, HUD conducted a statistical analysis of how scoring the same deficiency multiple times affects overall property scores, using data gathered from the NSPIRE Demonstration. The analysis showed that the difference between point deductions for each instance of deficiencies and point deductions in only the first observation of the deficiency is small and might lead to a negligible increase in the inspection failure rate. In other cases—such as pest infestation—the final NSPIRE Standard will not require that the inspector count each piece of evidence of a pest as an individual deficiency and will, instead,

<sup>3</sup> “Notice of Modification to the Demonstration to Assess the National Standards for the Physical Inspection of Real Estate and Associated Protocols,” 88 FR 4727, January 25, 2023.

<sup>4</sup> 87 FR 36426 (June 17, 2022).

<sup>5</sup> 88 FR 40832 (June 22, 2023).

<sup>6</sup> National Standards for the Physical Inspection of Real Estate (NSPIRE) | HUD.gov/U.S. Department of Housing and Urban Development (HUD), available at: [https://www.hud.gov/program\\_offices/public\\_indian\\_housing/react/nspire](https://www.hud.gov/program_offices/public_indian_housing/react/nspire).

<sup>7</sup> 88 FR 40832 (June 22, 2023).

<sup>8</sup> Public comments can be reviewed in the rulemaking docket at: <https://www.regulations.gov/docket/HUD-2021-0005>.

characterize the infestation severity at the overall unit level. In view of the public comments and pilot testing results—and the minimal impact on overall inspection score—HUD will continue citing a deficiency multiple times in all inspectable areas (*i.e.*, Unit, Inside, Outside) but will deduct points once per inspected unit, inspected building, or Outside area, for the Unit, Inside, and Outside areas, respectively. Examples of deficiencies that will be cited for each instance but scored only once in the same inspectable area include blocked egress, damaged doors, damaged walls, sharp edges, and infestation. This revision takes into consideration concerns expressed in public comments while upholding HUD's focus on resident health and safety as standards for acceptable living conditions.

#### Comparison Between UPCS and NSPIRE Standards and Scoring

Several public comments requested a comparison between UPCS and NSPIRE scoring methodologies. HUD is still considering publishing a crosswalk analysis of UPCS and final NSPIRE standards and scores. However, the two scoring methodologies are fundamentally different from each other in several ways, rendering a direct comparison uninformative. The two methodologies differ in what is inspected (*e.g.*, new affirmative requirements) and the approach to assessment—determining health and safety impact rather than identifying the broken component. Additionally, they differ in the scoring calculations, the weights assigned to each inspected item, how inspectable areas are structured, the weight of each inspectable area, and how individual inspectable area point deductions are aggregated. Some UPCS standards, such as overgrown vegetation, erosion, and graffiti are no longer standards, but related health and safety conditions are included as new defects under different standards and condensed to new thresholds that capture the most important adverse conditions.

Additionally, the number of inspectable areas under NSPIRE has been reduced for the purposes of protocols and scoring, but NSPIRE has not reduced the inspection footprint in the inside area. The outside areas assessed will be reduced with new inspection protocols and the number of inspectable items have been marginally reduced to capture the most critical health and safety conditions. The focus of the NSPIRE inspection will continue to be on the units and the places where residents spend time. These differences

between UPCS and NSPIRE reflect HUD's renewed emphasis on resident health and safety.

#### Property Size

HUD's focus on units as the most important element of resident health and safety drives the NSPIRE scoring methodology. As part of this emphasis, the NSPIRE Scoring methodology no longer requires every building of the property to be inspected; instead, only those buildings that contain a unit in the inspection sample are to be inspected. The inspection will also include at least two non-dwelling area spaces, with a priority on spaces that residents can access or will spend time in, in addition to those common areas within a building that includes sampled units. For example, residents are more likely to spend time in a community room as compared to a basement storage area or the management office. Public comments expressed concerns about how this new approach might disadvantage properties of certain sizes or configurations, simultaneously. However, the comments appear to be based on an incorrect reading of the scoring formula. The NSPIRE scoring methodology controls for property size by dividing Defect Deduction Value for all three areas: Unit, Inside, and Outside portions of the inspection by the number of units inspected. HUD's assertion is that number of units inspected is a simple and easy-to-measure proxy value for number of items inspected at a property. For large properties, there is a chance that the numerator, or number of total defects in each area will be larger because they will have more and larger common areas. Units inspected acts as a simple and easy-to-measure proxy value for number of items inspected at a property. For smaller properties, the concern is that the denominator will be smaller due to smaller number of units in the property, so every defect counts "more." By using the total number of units inspected as the denominator in the scoring formula, HUD controls for the effect of the property size on the overall score for both small and large properties. Dividing the Defect Deduction Value by the total number of units inspected normalizes the impact of deficiencies on the property score, thereby eliminating a potential source of bias in the scoring due to property size. Alternative measures to control for property size yielded inconclusive results. Further, HUD's systems of record do not include building square footage by inspectable area, so the number of units inspected acts as a simple and easy-to-measure proxy value

for number of items inspected at a property. HUD will use its inspector protocols and the individual NSPIRE Standard to define what is inspected, by inspectable item. Further, not all non-dwelling or other inside areas will be inspected. By limiting the score deductions for repeated Life-threatening (LT) conditions, the size of the inspectable area or building will have less of an impact on the overall score.

## II. The NSPIRE Scoring Model

### A. Applicability of the NSPIRE Scoring Notice

The NSPIRE Scoring notice applies to all HUD housing currently inspected by REAC, including public housing and Multifamily Housing programs such as Project-based Rental Assistance, FHA Insured, and Sections 202 and 811 as described in the NSPIRE proposed rule at § 5.701.<sup>9</sup>

### B. NSPIRE Scoring Format

NSPIRE will retain a 0–100 score for properties inspected by REAC. Any score under 60 is considered a failing score, and properties that score 30 or less will be automatically referred to HUD's Departmental Enforcement Center (DEC) for administrative review as provided in § 5.711(i).

### C. Scoring Methodology

The NSPIRE scoring methodology converts observed defects into a numerical score. It implements the NSPIRE rule's intent to provide reliable evaluations of health and safety conditions in housing. In evaluating the UPCS inspection standards and scoring, HUD identified a disproportionate emphasis around the appearance of items that are otherwise safe and functional and that the inspection standards paid inadequate attention to the health and safety conditions within the inside and outside areas and housing units. To best protect residents, the NSPIRE inspections will prioritize conditions that are most likely to impact residents in the places where they spend the most time: in their units. Thus, standards which are categorized as more severe should have a greater impact on a property's score when deficiencies exist in the unit, and a property with a high number of observed health and safety defects in its units is more likely to fail an inspection than a comparable property with a lower number of health and safety defects.

HUD therefore scores deficiencies based on two factors: severity and location. The categories of severity, as

<sup>9</sup> 86 FR 2582 (Jan. 13, 2021).

provided in the proposed NSPIRE Standards Notice, are Life-Threatening, Severe, Moderate, and Low. As described in NSPIRE Standards, defect severity levels include the following characteristics:

- *Life-Threatening (LT)*. The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to a resident.
- *Severe*. The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

- *Moderate*. The Moderate health and safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.
- *Low*. Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

The location categories provided in § 5.703 of the NSPIRE Rule are the unit, inside, and outside. Under the NSPIRE scoring methodology, in-unit

deficiencies are weighted more heavily; properties with in-unit deficiencies are more likely to fail inspections. HUD weighs deficiencies using a Defect Severity Value. Under the Defect Severity Value methodology, the weight of the deduction for a given deficiency changes depending on both the location and the severity of the deficiency such that a LT deficiency inside a unit will lead to the largest deduction and a Low deficiency observed outside the property will lead to the smallest deduction of points. To determine the point deduction of a given deficiency, HUD uses the Defect Severity Values by Inspectable Area as shown in Table 1, based on the rates of change described more in Tables 2 and 3.

TABLE 1—DEFECT SEVERITY VALUES

Defect severity category	Inspectable area *		
	Outside	Inside	Unit
Life-Threatening (most severe) .....	49.6	54.5	60.0
Severe .....	12.2	13.4	14.8
Moderate .....	4.5	5.0	5.5
Low (least severe) .....	2.0	2.2	2.4

Based on the Defect Severity Values in Table 1, the sum of individual defect point deductions would be divided by the number of units inspected. If, for example, only one LT defect in a unit was observed during an inspection sample size of 10 units, and no other defects were observed, the total deduction from the score would be 6

points (60.0 points divided by 10 units). See section D for additional details on property size adjustment. The survey referenced in Section I (Background) of the Proposed NSPIRE Scoring notice informed HUD’s determination of the Defect Severity Values in Table 1. On average, most respondents indicated that the difference between a LT and a

Severe deficiency should be greater than the difference between a Severe and a Moderate deficiency. Accordingly, the Defect Severity Values translate to the following rates of change by defect severity category (shown only for the Outside inspectable area):

TABLE 2—DEFECT SEVERITY VALUES AND RATES OF CHANGE BY DEFECT SEVERITY CATEGORY

Defect severity category	Severity value (outside)	Severity rate of change *
Life-Threatening (most severe) .....	49.6	4.1 × Severe.
Severe .....	12.2	2.7 × Moderate.
Moderate .....	4.5	2.3 × Low.
Low (least severe) .....	2.0	N/A.

\* Severity rate of change is rounded to the tenths decimal place.

Consistent with HUD’s goal of prioritizing the health and safety of residents, Table 2 illustrates that LT deficiencies affect inspection scores 4.1 times more than Severe deficiencies whereas the rate of change drops to 2.7 times from Severe to Moderate deficiencies and to 2.0 from Moderate to Low deficiencies. The rate of change at increasing severity levels is the same for all three inspectable areas; however, the

following paragraph explains the defect value rate of change across inspectable areas.

Similarly, the Defect Severity Values increase by a factor of 1.1 from Outside to Inside and from Inside to Unit inspectable areas. For example, multiplying a Low defect located in an Outside inspectable area (with a severity value of 2.0) by 1.1 yields the Defect Severity Value for a Low Defect located in an Inside inspectable area with a

value of 2.2. Similarly, when a Low defect located in an Inside inspectable area (with a severity value of 2.2) is multiplied by the rounded value of 1.1, it yields the Defect Severity Value of 2.4 for a Low defect located in a Unit inspectable area. Table 3 illustrates the increase in Defect Severity Values by inspectable area (*Note*: The same rate of change by inspectable area applies to all Defect Severity Categories).

TABLE 3—DEFECT SEVERITY VALUES AND RATES OF CHANGE BY INSPECTABLE AREA

Defect severity category	Inspectable area		
	Outside	Inside	Unit
Low .....	2.0	2.2 .....	2.4.
Rate of Change .....	N/A	1.1 x Outside .....	1.1 x Inside.

\* Area rate of change is rounded to the tenths place.

According to the NSPIRE rule, the inspectable areas are described as follows:

*Outside* of HUD housing (or “outside areas”) refers to the building site, building exterior components, and any building systems located outside of the building or unit. Examples of “outside” components may include fencing, retaining walls, grounds, lighting, mailboxes, project signs, parking lots, detached garage or carport, driveways, play areas and equipment, refuse disposal, roads, storm drainage, non-dwelling buildings, and walkways. Components found on the exterior of the building are also considered outside areas, and examples may include doors, attached porches, attached patios, balconies, car ports, fire escapes, foundations, lighting, roofs, walls, and windows.

*Inside* of HUD housing (or “inside areas”) refers to the common areas and building systems that can be generally found within the building interior and are not inside a unit. Examples of “inside” common areas may include, basements, interior or attached garages, enclosed carports, restrooms, closets, utility rooms, mechanical rooms, community rooms, day care rooms, halls, corridors, stairs, shared kitchens, laundry rooms, offices, enclosed porches, enclosed patios, enclosed balconies,<sup>10</sup> and trash collection areas. Examples of building systems include those components that provide domestic water, electricity, elevators, emergency power, fire protection, HVAC, and sanitary services.

*Unit* (or “dwelling unit”) of HUD housing refers to the interior components of an individual unit. Examples of components included in the interior of a unit may include the bathroom, call-for-aid (if applicable), carbon monoxide devices, ceiling, doors, electrical systems, enclosed patio, floors, HVAC (where individual units are provided), kitchen, lighting,

outlets, smoke detectors, stairs, switches, walls, water heater, and windows.

*D. Final Scoring Conversion*

Property size can affect the number of defects observed during inspections; in properties where HUD inspects a larger number of units, the total number of defects observed can be expected to be higher compared to properties where HUD inspects a small number of units. In the absence of controls for property size, larger properties can face a higher point deduction simply because they have a higher number of units inspected, which can result in a higher number of deficiencies. Not taking property size into consideration in scoring is likely to severely disadvantage larger properties. The NSPIRE scoring methodology normalizes the Total Defect Deduction Value by dividing it by the total number of units inspected. This normalization allows the calculation to minimize the effect of property size on inspection scores and aligns with NSPIRE’s emphasis on protecting residents’ health and safety by focusing on areas where residents spend most of their time. The number of units inspected is a simple and easy-to-measure proxy value for number of items inspected at a property. To obtain Defect Deduction Value Per Unit, the Defect Deduction Values for all three inspectable areas are summed to yield Total Defect Deduction All Areas, which is then divided by the number of units inspected. The formula is represented below:

$$\frac{\text{Total Defect Deduction Value All Areas}}{\text{Number of Units Inspected}} = \text{Defect Deduction Value Per Unit}$$

To determine the final property score on a 100-point scale, the Defect Deduction Value Per Unit is subtracted from 100:

$$100 - (\text{Defect Deduction Value Per Unit}) = \text{Final Score}$$

**Note:** Inspection scores cannot go below zero; if the calculation yields a result below 0, the score is set to 0.

*E. Fail Thresholds*

This Scoring notice retains the provisions from UCPS to consider a

score below 60 as failing and adds a new Unit Threshold Fail. Administrative review of properties that fail in § 5.711(i):

- *Scores below 60 (Property Threshold Fail).* Consistent with existing policy and practice, the Property Threshold of Performance is defined as properties that achieve a score of 60 or above. Failure to achieve a score of 60 or above is considered a failing score.

- *Unit Point Deduction 30 or above (Unit Threshold Fail).* Consistent with HUD’s goal of maximizing the health and safety of a unit for residents, HUD has determined that the properties for which a substantial proportion of point deductions are from Unit deficiencies should be considered failures even if the rest of the property is in pristine condition. Therefore, regardless of the overall property score, if 30 points or more are deducted due to Unit deficiencies, HUD considers the property to have failed the inspection and deems the result of the inspection to be a score of 59. The Unit Point Deduction of 30 points applies to the Unit inspectable area at the aggregate level only; it does not refer to an individual unit’s loss of 30 points in the inspection, thereby leading to a failing score for the entire property. Properties are evaluated at the Unit portion of the inspection collectively.

Properties that received a score under 60 are required to perform an additional survey as described at 5.711(c)(2); properties that receive two successive scores under 60 on its inspection may be referred for administrative review as described at § 5.711(i).

**III. Examples**

*Example 1: A Property Where HUD Inspects 10 Units as Part of Its Inspection Sample*

The following example demonstrates a 10-unit inspection in which the property passes the inspection with a score of 80. In this example, an Inspector conducted an inspection of Property L and observed various deficiencies in all three inspectable areas (Unit, Inside, and Outside) inspected under the NSPIRE Standards. The following defects in the

<sup>10</sup> Enclosed porches, enclosed patios, and enclosed balconies in the Inside inspectable area are available for the use of multiple tenants and are not accessible solely from a unit. By comparison, porches, patios, and balconies in the Unit inspectable area are intended for the sole use of the unit and only accessible from the unit.

corresponding Defect Severity Value categories were recorded by the inspector:

TABLE 4—EXAMPLE 1—DEFECTS OBSERVED DURING AN INSPECTION OF 10 SAMPLED UNITS IN PROPERTY L

Defect severity category	Outside	Inside	Unit
Life-Threatening .....	0	0	2
Severe .....	0	2	1
Moderate .....	0	3	0
Low .....	1	10	0
Total by Inspectable Area .....	1	15	3

Under the NSPIRE scoring methodology, each defect is multiplied by the corresponding Defect Severity Value to calculate the Defect Deduction Values (Inspectable Area), which are then added to calculate the Total Property Defect Deduction Value. Table 5 shows the calculations for Defect Deduction Values (Inspectable Area):

TABLE 5—EXAMPLE 1—TOTAL PROPERTY DEFECT DEDUCTION VALUE CALCULATION

Defect severity category	Outside	Inside	Unit
Life-Threatening .....	0 × 49.6 = 0 .....	0 × 54.5 = 0 .....	2 × 60 = 120.
Severe .....	0 × 12.2 = 0 .....	2 × 13.4 = 26.8 .....	1 × 14.8 = 14.8.
Moderate .....	0 × 4.5 = 0 .....	3 × 5 = 15.0 .....	0 × 5.5 = 0.
Low .....	1 × 2.0 = 2.0 .....	10 × 2.2 = 22.0 .....	0 × 2.4 = 0.
Defect Deduction Values (Inspectable Area) .....	2.0 .....	63.8 .....	134.8.
Total Property Defect Deduction Value (All Inspectable Areas) .....	2.0 + 63.8 + 134.8 = 200.6.		

The Defect Deduction Value Per Unit is calculated by dividing the Total Property Defect Deduction Value (200.6) by the number of units inspected of 10 for a value of 20.06 (values and calculations in parentheses):

$\frac{\text{Total Defect Deduction Value (200.6)}}{\text{Number of Units Inspected (10)}} = \text{Defect Deduction Value Per Unit (20.06)}$

The property's raw score, before rounding, on the 100-point scale is then calculated as follows:

$100 - \text{Defect Deduction Value Per Unit (20.06)} = \text{Raw Score (79.94)}$

This score is rounded up to 80.

*Example 2: A Property Where HUD Inspects 10 Units and the Unit Defect Deduction Value is Above 30*

TABLE 6—EXAMPLE 2—DEFECTS OBSERVED DURING AN INSPECTION OF 10 SAMPLED UNITS IN PROPERTY

Defect severity category	Outside	Inside	Unit
Life-Threatening .....	0	0	4
Severe .....	0	2	4
Moderate .....	0	3	2
Low .....	2	10	0
Total by Inspectable Area .....	2	15	10

The following is another example that demonstrates a 10-unit inspection of Property T that would receive a score above 60 but ultimately fails the NSPIRE inspection based on Unit Point Deduction threshold. In this example, the following defects and the corresponding Defect Severity Value categories are recorded by the inspector:

TABLE 7—EXAMPLE 2—TOTAL DEFECT DEDUCTION VALUES [Inspectable area]

Defect severity category	Outside	Inside	Unit
Life-Threatening .....	0 × 49.6 = 0 .....	0 × 54.5 = 0 .....	4 × 60 = 240.
Severe .....	0 × 12.2 = 0 .....	2 × 13.4 = 26.8 .....	4 × 14.8 = 59.2.
Moderate .....	0 × 4.5 = 0 .....	3 × 5 = 15 .....	2 × 5.5 = 11.
Low .....	1 × 2 = 2 .....	10 × 2.2 = 22 .....	0 × 2.4 = 0.
Defect Deduction Values (Inspectable Area) .....	2 .....	63.8 .....	310.2.
Total Property Defect Deduction Value .....	2 + 63.8 + 310.2 = 376		

In this example, defects were observed in all three Inspectable Areas. The Total Defect Deduction Value for All Inspectable Areas equals to 376; adjusting for the sample size of 10 units as follows (values and calculations in parentheses), yields a Defect Deduction Value Per Unit of 39.6:

$$\text{Total Defect Deduction Value All Areas (376)} / \text{Number of Units Inspected (10)} = \text{Defect Deduction Value Per Unit (37.6)}$$

The property's inspection score is calculated as follows:

$$100 - \text{Total Defect Deduction Value All Areas Per Unit (37.6)} = \text{Final Score (62.4)}$$

Property T's overall inspection result would be considered passing under UPCS scoring, as the final score would be rounded to 62. However, under NSPIRE, the Unit Defect Deduction needs to be considered before determining the final inspection score for the property. Using the Defect Deduction Value (Unit Area) of 310.2, the Unit Threshold of Performance is calculated as follows (values and calculations in parentheses):

$$\text{Total Defect Deduction Value per Unit (Inspectable Area) (379)} / \text{Sample Size (10)} = \text{Final Unit Defect Deduction (31.02)}$$

Based on the Unit Threshold of Performance, the property would fail

the inspection because the Final Unit Defect Deduction is over 30 (31.02), leading to an automatic adjustment to a failing score of 59 despite the fact that the overall score is greater than 60. The reason for the property's failure to pass the inspection is the property's aggregate poor performance in the Unit portion of the inspection, which represents the entirety of the units included in the inspection and not any individual unit.

The table below provides a summary of the Property and Unit Thresholds of Performance and details the circumstances in which a property passes an inspection based on the examples of Property L and Property Y above.

TABLE 8—SUMMARY OF PROPERTY AND UNIT THRESHOLDS OF PERFORMANCE AND INSPECTION OUTCOMES

Inspection results	Property L	Property T
Property Score ≥60 .....	Yes .....	Yes.
Final Unit Defect Deduction ≤30 .....	Yes .....	No.
Overall Inspection Result .....	PASS .....	FAIL.

**IV. Administrative Details**

**A. Rounding**

Calculated scores will be rounded to the nearest whole number with one exception. For properties that score between 59 and 60, the score will be considered failing or properties that score between 59 and 60, the score will be considered failing and automatically rounded down to a 59. This reflects HUD's concern that properties must surpass these scoring thresholds to be considered at or above those scores which may dictate HUD's administrative, oversight, monitoring, and enforcement approach for poorly scoring properties.

**B. Inspection Report**

In the inspection report provided to property ownership and/or management, HUD will provide the overall score and indicate the numerical results for each of the two types of inspection evaluations that determine whether the property passes or fails the inspection:

- **Property Threshold Fail:** Property Score on the zero to 100-point scale
- **Unit Threshold Fail:** Defect Deduction Value (Inspectable Area) Per Unit

**C. HUD's Use of NSPIRE Inspection Data and Scores**

HUD uses property scores to support monitoring and enforcement of HUD's physical condition requirements. Property scores give HUD, the owner or PHA, and any other relevant parties an

evaluation of the overall physical condition of the property. A high or low score does not change the obligation that a participant is required to repair all deficiencies identified in the inspection, including repairing similar deficiencies that may not have been included in the sampled units as required by § 5.711. As provided in § 5.705(e), HUD retains the ability to inspect any unit at any property and requires that the owner or PHA corrects the same deficiencies in units that may not have been included in the sample of units for that particular inspection. Further, under § 5.711(j), HUD may take additional administrative action which may be necessary and as authorized under existing statutes, regulations, contracts, grant agreements or other documents, to protect HUD's interests in HUD housing properties and to protect the residents of these properties.

As provided in the NSPIRE final rule, property scores will determine:

- **Frequency of Inspections:** Properties that score higher are inspected less frequently (§ 5.705(c));
- **Enforcement:** Properties that fail or score below certain thresholds may be subject to HUD enforcement actions, including referral to the DEC (§ 5.711(i));
- **Completion of a Post-report Survey:**

At the completion of a REAC inspection, the owner or PHA must review the inspection report and perform a survey of units not inspected and provide that information to HUD. For properties that scored at or above 60, the survey may be limited to inspecting for deficiencies

based on the inspecting entity's inspection findings. For properties that scored below 60, the owner or PHA must conduct a survey of the entire project, including all units, inside areas, and outside areas, for any deficiency, and must electronically submit a copy of the results of the survey to HUD. (§ 5.711(c)(2));

- **Public Housing Assessment System (PHAS) Designations:** Average weighted inspection scores comprise forty (40) points of a public housing agency's PHAS designation. Properties that are Physically Substandard or Troubled are subject to additional requirements at § 902.73 and § 902.75;

- **Participant Evaluation:** Inspection scores are considered when determining whether a potential or existing HUD Multifamily business stakeholder may expand its involvement in HUD housing; and

- **Risk Assessment:** HUD's Offices of Multifamily Housing and Public Housing use inspection scores and pass/fail designations to assess the risk of owners/agents and public housing agencies.

- **Research:** HUD may use data gathered from physical inspection for research purposes and to improve its programs.

**D. Non-Scored Defects and New Affirmative Requirements**

In recognition of its long-standing practice of not scoring smoke detector defects under the UPCS scoring methodology, HUD continues to not

score smoke detector defects and uses an asterisk (\*) to denote identified smoke detector defects. The asterisk is appended to the numerical property score, and it is critical to note that these defects are classified as LT defects and must be corrected within 24-hours even though these defects are not scored. HUD follows the same policy for carbon monoxide devices and will use a plus (+) sign to denote carbon monoxide device defects. These devices are critical to safety and must be maintained and corrected within 24 hours, but are often disabled or removed by residents, and scoring them would result in many properties failing or scored at 0. HUD may further assess and work with PHAs and property owners that have ongoing deficiencies related to either smoke detectors or carbon monoxide detectors to remediate these issues through available funding, including using newer technologies that are more tamper-resistant. Further, some items, such as call-for-aid systems may be present in units but not currently used by the building management and have been modified or damaged by the tenant or their cat, for example, and will also not be scored. Otherwise, call-for-aid systems that are in use by the building management will continue to be scored. A quick list of these items is below:

#### Not Scored

1. Carbon Monoxide Device
  - a. All Defects
2. Smoke Alarm
  - a. All Defects (including the new "Smoke Alarm is Obstructed" defect)
3. Call-for-Aid
  - a. System is blocked, or pull cord is higher than 6 inches off the floor.
    - i. All locations
4. Handrail
  - a. Handrail is missing.
    - i. All locations
  - b. Handrail is not installed where required.
    - i. All locations

Similarly, HUD recognizes that the NSPIRE Standards include new affirmative requirements defined generally as property attributes or requirements that must be met. The lack of these property attributes, which may include the quantity and location of these items (e.g., GFCI outlets) constitutes a defect and result in a deduction from the property's inspection score. HUD understands that it may take properties' ownership and management some time to comply with these new affirmative requirements; hence, HUD will not score new affirmative requirements, which are defined as those standards that were

expressly not in the UPCS or in any way covered by those standards, in at least first 12 months of NSPIRE inspections for the program from the later effective date, ending October 1, 2024 for public and Multifamily Housing programs. HUD will also not score fire doors during this period, since the Fire Door NSPIRE Standard is new and properties may need to replace doors to meet the standard. Otherwise, call-for-aid systems that are in use by the building management will continue to be scored. Items that will not be scored until at least October 1, 2024, include:

1. Fire Labeled Doors
  - a. All Defects
    - i. All locations
2. Electrical—GFCI
  - a. An unprotected outlet is present within six feet of a water source.
    - i. All locations
3. Guardrail
  - a. All Defects
    - i. All locations
4. HVAC
  - a. The inspection date is on or between *October 1 and March 31* and the permanently installed heating source is working and the interior temperature is *64 to 67.9 degrees Fahrenheit*.
    - i. All locations
  - b. The inspection date is on or between *October 1 and March 31* and the permanently installed heating source is not working or the permanently installed heating source is working and the interior temperature is *below 64 degrees Fahrenheit*.
    - i. All locations
  - c. The inspection date is on or between *April 1 and September 30* and a permanently installed heating source is damaged, inoperable, missing, or not installed.
    - i. All locations
5. Interior Lighting
  - a. At least one (1) permanently installed light fixture is not present in the kitchen and bathroom.
    - i. All locations
6. Minimum Electrical and Lighting
  - a. At least two (2) working outlets are not present within each habitable room. OR

At least one (1) working outlet and one (1) permanently installed light fixture is not present within each habitable room.

During this initial period of implementation until October 1, 2024, HUD will provide additional information to help PHAs and POAs estimate their score if all the new requirements were scored, to see the potential impact in future inspection and scoring. The Final score report will

be provided within 90 days of the inspection and prior to the property's next inspection in most cases, unless HUD needs to conduct a risk-based inspection more immediately. The deadlines in this section may be revised if the inspection is subject to a technical review.

#### E. Scoring Designations

HUD supplements a property's zero to 100-point score with the following designations that provide property ownership and/or management, residents, and other stakeholders with information important to understanding the overall inspection results. These designations include:

- *Smoke Detectors*: An asterisk (\*) next to the property's zero to 100-point score indicates whether an inspector observed a smoke detector defect during an inspection.
- *Carbon Monoxide Detectors*: A plus sign (+) next to the property's zero to 100-point score indicates whether the inspector observed a carbon monoxide detector defect during an inspection.
- *Presence of Certain Defect Severity Levels*: HUD previously provided a letter designation (e.g., a, b, c) to indicate the presence of exigent health and safety defects; NSPIRE does not use such letter designations. HUD instead provides a summary table of the defect observations by Defect Severity Category, e.g., Life-threatening, Severe, Moderate, and Low. At the conclusion of the inspection, the PHA or Owner will receive a list of Life-threatening and Severe items that must be corrected within 24 hours of the inspection.

- *Certain New Requirements*: Until at least October 1, 2024, new requirements that were not scored will be flagged with a caret (^) symbol. Standards that may need more calibration through field testing, such as a minimum temperature standard, may be not scored for more than a year. In at least the initial year of NSPIRE, HUD will also provide two scores; one that shows the potential score if new requirements were scored, and the official score for that inspection.

#### F. Defect Remediation and Pass/Fail Status

As provided in § 5.711(c), HUD will evaluate the extent to which property ownership and/or management complies with its requirements to submit documentation indicating certain more severe defects have been remediated or are at least in the process of being remediated (e.g., the property implemented an integrated pest management plan to address infestation). HUD will use its administrative authority in its



regulations to compel compliance. More information is provided in the NSPIRE Administrative notice.

*G. Draft and Final Inspection Reports, Preliminary and Final Scores*

After July 1, 2023, REAC will issue a draft inspection report with a Draft Inspection Score and a recordation of all defects including those that must be addressed within certain timeframes following an inspection. HUD will issue a Final Inspection report with a final score and a recordation of all defects following the technical review process specified in the NSPIRE Administrative Procedures Notice. Further, under § 5.711(j), HUD may take additional administrative action which may be necessary and as authorized under existing statutes, regulations, contracts, grant agreements or other documents, to protect HUD's interests in HUD housing properties and to protect the residents of these properties. Both the draft and final reports will also provide summaries of the inspection results.

*H. Unit Sampling*

HUD's inspection program and scoring methodology under NSPIRE relies on inspecting a statistically significant sample of units to achieve a 90 percent confidence level with a 6

percent margin of error for its inspections. HUD employed the same confidence level and a similar margin of error under UPCS, but had a maximum number of units inspected of 27 under UPCS. Under the NSPIRE scoring and sampling methodology, HUD changed the process to align with NSPIRE goals and the resultant increased the maximum number of units included in the scoring sample to 32 units. This sampling methodology with the corresponding assumptions allows HUD to balance between conducting physical inspections of HUD-assisted property for oversight and avoiding a major time burden on residents through additional inspections. HUD established in the NSPIRE Rule other mechanisms for oversight of housing conditions through PHA self-inspections and post-inspection activities. This increase in sample sizes helps achieve consistency in inspection results across all sizes of properties.

Under the UPCS scoring and sampling methodology, many inspections required that every residence building be inspected regardless of whether any units within that building were subject to inspection. HUD is eliminating that requirement, and only buildings in the sample will be inspected. Further, HUD is limiting the number of non-dwelling

spaces inspected to those where residents spend more time. Under the NSPIRE scoring and sampling methodology, building-level sampling is driven by units. For any building that contains a unit in the inspection sample, the building will also be inspected.

Achieving a uniform confidence level is critical to the overall accuracy of HUD inspections and benefits residents and property ownership and/or management by reducing the number of re-inspections due to inspections that do not meet HUD's standards for accuracy. Under current HUD regulations, as affirmed in the NSPIRE rule, and HUD's contracts with owners and operators of HUD-assisted and insured housing, units should meet HUD's physical condition standards 365 days a year.

The inspection sample sizes adopted under the NSPIRE sampling methodology are provided in Table 9. The sample sizes were developed to consider the desired confidence interval (90 percent), margin of error (6 percent), and expected defect population proportion (3.97 percent).<sup>11</sup> HUD calculated the sample size for every possible population of units by solving for the lowest possible minimum sample size in the following equation:<sup>12</sup>

$$\epsilon < z * \frac{\sqrt{(N - s) * p * (1 - p)}}{N * (s - 1) * (1 - p)}$$

Where:

- $\epsilon$  = margin of error
- In this case, 6 percent
- $z$  = z-score corresponding to confidence interval
- In this case, ~1.65 corresponds to 90 percent two-sided confidence interval
- $p$  = expected defect population proportion
- In this case, HUD used a proportion of 3.97 percent
- $N$  = unit population
- $s$  = minimum sample size

[Note: For comparison purposes, the UPCS sampling methodology is also provided in Table 9, although the unit grouping does not fully align.]

**V. Inspection Sample Sizes**

TABLE 9—NUMBER OF UNITS SAMPLED UNDER NSPIRE SCORING AND SAMPLING METHODOLOGY BASED ON PROPERTY SIZE

Units in property	UPCS sample	NSPIRE sample
1	1	1
2	2	2
3	3	3
4	4	4
5	5	5
6	5	6
7	6	6
8	7	7
9	7	8
10	8	8
11–12	8	9
13–14	9	10
15–16	10	11
17–18	11	12

TABLE 9—NUMBER OF UNITS SAMPLED UNDER NSPIRE SCORING AND SAMPLING METHODOLOGY BASED ON PROPERTY SIZE—Continued

Units in property	UPCS sample	NSPIRE sample
19–21	12	13
22–24	13	14
25–27	14	15
28–30	14	16
31–35	15	17
36–39	16	18
40–45	17	19
46–51	18	20
52–59	18	21
60–67	19	22
68–78	20	23
79–92	21	24
93–110	21–22	25
111–132	22–23	26
133–166	23–24	27
167–214	24–25	28
215–295	25	29

<sup>11</sup> Based on an analysis of historical UPCS data, this is the estimate of the percentage of units with more than 3 unique NSPIRE defects.

<sup>12</sup> Cochran, William G., Sampling Techniques, New York: John Wiley & Sons, Inc., 1977.

TABLE 9—NUMBER OF UNITS SAMPLED UNDER NSPIRE SCORING AND SAMPLING METHODOLOGY BASED ON PROPERTY SIZE—Continued

Units in property	UPCS sample	NSPIRE sample
296–455 .....	25–26	30
456–920 .....	26	31
921+ .....	27	32

**VI. NSPIRE and the Public Housing Assessment System (PHAS)**

For Public Housing properties subject to the Public Housing Assessment System, HUD will use the NSPIRE scoring methodology and associated property inspection scores to calculate the PHAS Physical Condition Indicator component of PHAS once a PHA’s entire portfolio has been inspected under NSPIRE. This indicator, also known as the Physical Assessment Subsystem (PASS) indicator, comprises 40 points of the 100-point PHAS score, except for Small and Rural PHAs, which are subject to 24 CFR 902 Subpart H. HUD will employ the same unit-weighted average score methodology under § 902.22 to calculate the PASS indicator score for PHAs subject to PHAS in calendar year 2023 using NSPIRE property inspection scores. Until all properties with public housing units are inspected under NSPIRE, a PHA’s physical condition indicator will continue to be based on the most recent UPCS scoring and unit-weighted average.

**Adrienne Todman,**  
*Deputy Secretary.*

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**BILLING CODE 4210–67–P**



U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT  
WASHINGTON, DC 20410-5000

OFFICE OF PUBLIC AND INDIAN HOUSING  
OFFICE OF HOUSING

**Special Attention of:**  
Regional Administrators; Directors of HUD  
Regional, Hub, and Field Offices of Public  
Housing; Multifamily Regional  
Center/Satellite Office Directors; Public  
Housing Agencies; Housing Choice Voucher,  
Project-based Voucher, Project-Based Rental  
Assistance, Section 202, and Section 811  
Property Owners, Multifamily Regional  
Center Directors  
Multifamily Satellite Office Directors  
Multifamily Asset Management Division  
Directors  
Multifamily Account Executives  
Multifamily Owners and Management  
Agents, Resident Management Corporations

**Notice: PIH 2023-16/H 2023-07**

**Issued: June 30, 2023**

**Expires:** This notice remains in effect until  
amended, superseded, or rescinded.

Cross References:  
24 CFR Parts 5, 200, 882, 884, 886, and 902

**Subject: Implementation of National Standards for the Physical Inspection of Real  
Estate (NSPIRE) Administrative Procedures**

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## 1. Purpose

This notice implements portions of the final rule, “Economic Growth Regulatory Relief and Consumer Protection Act: Implementation of National Standards for the Physical Inspection of Real Estate (NSPIRE)” or the “NSPIRE final rule.” The NSPIRE final rule establishes a new approach to defining and assessing housing quality called the National Standards for the Physical Inspection of Real Estate (NSPIRE). The purpose of NSPIRE is to strengthen HUD’s physical condition standards and improve HUD oversight through the alignment and consolidation of the inspection regulations used to evaluate “HUD housing,” as defined in 24 CFR 5.701(c), across multiple programs. Implementation of the NSPIRE final rule ensures that residents of HUD housing live in safe, habitable dwellings, and the items and components located inside, outside, and within the units of HUD housing are functionally adequate, operable, and free of health and safety hazards.

This notice covers the process and operational requirements for Public Housing programs (programs for housing assisted under the U.S. Housing Act of 1937 other than section 8 of the Act), and Multifamily Housing assistance programs covered by the final rule, including Section 202 Supportive Housing for the Elderly, Section 811 Supportive Housing for Persons with Disabilities, Section 202 direct loan program, and housing with mortgages insured or held by HUD as listed in 24 CFR 5.701. This notice includes policies and procedures for properties participating in inspections, submitting evidence of deficiency correction, submitting technical reviews, administrative review, and other administrative requirements changing with the final NSPIRE rule. In addition, it outlines roles and responsibilities for HUD’s Real Estate Assessment Center (REAC), HUD field office staff, and property representatives from Public Housing Authorities (PHAs) and Property Owners and/or Agents (POAs). This notice also references existing requirements for inspectors performing inspections for REAC under contract.

## 2. Background

On January 13, 2021, HUD published the “Economic Growth Regulatory Relief and Consumer Protection Act: Implementation of National Standards for the Physical Inspection of Real Estate (NSPIRE)” proposed rule (proposed rule) in the Federal Register. The NSPIRE final rule, published on May 11, 2023, (88 FR 30442) aligns and consolidates HUD’s inspection standards and procedures and incorporates provisions of the Economic Growth and Recovery, Regulatory Relief and Consumer Protection Act (P.L. 115-174) for HUD’s rental assistance programs. In the final rule, 24 CFR part 5, subpart G is the focal point of the consolidated requirements for HUD-assisted housing that is decent, safe, sanitary, and in good repair, and will be referenced by other rental assistance regulations. In 24 CFR 5.703, the NSPIRE final rule revises that term to mean “functionally adequate, operable, and free of health and safety hazards.” Once published, this Administrative Procedures Notice supplements guidance provided in the NSPIRE Standards notice published on June 22, 2023 (88 FR 40832), and the NSPIRE Scoring notice. Both the NSPIRE Standards and Scoring notices included an opportunity for public comment, and any subsequent changes will be announced in the Federal Register after public comment. While this Departmental notice is issued as a final Departmental notice, HUD will accept comments sent to [NSPIRERegulations@hud.gov](mailto:NSPIRERegulations@hud.gov), and consider these comments for future revisions and operational guidance.

## 3. Effective and Compliance Dates

The NSPIRE final rule will be implemented in phases:

For Public Housing properties, HUD will commence regular inspections after July 1, 2023, and will prioritize properties that have not been inspected since normal operations resumed in June 2021 after the pandemic, PHAs with a fiscal year end of March 30 and Troubled PHAs to receive their next inspections under the updated regulations. For Public Housing properties that participated in the NSPIRE Demonstration, REAC will consider the prior Uniform Physical Condition Standards (UPCS) score and the date of the inspection under the Demonstration for future inspection scheduling as described in 24 CFR 5.705(c).

For the Multifamily Housing programs, HUD (or the Servicing Mortgagee, as applicable) will commence inspections for participants in the NSPIRE Demonstration beginning July 1, 2023, and for all other properties starting October 1, 2023. As announced through Notice in the Federal Register on January 25, 2023, NSPIRE Demonstration Multifamily Housing participants will receive an inspection of record through the NSPIRE Demonstration unless they opted out by March 1, 2023, in which case they will receive an inspection of record under UPCS.<sup>1</sup> UPCS inspections for these participants commenced in March 2023.

For Multifamily Housing properties that participated in the NSPIRE Demonstration, REAC will consider the prior Uniform Physical Condition Standards (UPCS) score and the date of the inspection under the Demonstration for future inspection scheduling as described in 24 CFR 5.705(c). However, HUD intends to conduct subsequent inspections on each of these properties

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<sup>1</sup> Notice of Modification to the Demonstration to Assess the National Standards for the Physical Inspection of Real Estate and Associated Protocols, 88 FR 4727, January 5, 2023.

by the end of 2025 and may adjust scheduling accordingly to fulfill that objective. Scheduling will align with the timeframes established in 24 CFR 5.705(c).

For the Housing Choice Voucher (HCV), Project Based Voucher (PBV) programs, and the programs managed by HUD's Office of Community Planning and Development (CPD), the NSPIRE final rule will be effective October 1, 2023. Inspections of housing under those programs before this effective date will be conducted in accordance with the Housing Quality Standards in effect at 24 CFR 982.401.

This notice provides guidance on the Public Housing and Multifamily Housing programs covered in the final rule. HUD will issue additional Departmental notices to implement the NSPIRE rule for the HCV, PBV, and CPD programs included in the NSPIRE final rule.

#### **4. References and Rescinded Notices**

With respect to inspections conducted on and after the effective and/or compliance dates for each program identified above,<sup>2</sup> this notice replaces all UPCS guidance previously issued by HUD, including the Compilation Bulletin for RAPID 4.0 Version 3, UPCS Inspector Notices, and other web-based guidance on requesting appeals regarding Exigent Health and Safety reporting, appeals, database corrections and other UPCS inspection process topics unless otherwise cited by this notice as still in effect.

As described in the final rule, NSPIRE implementation includes three core notices, or sub-regulatory guidance. These notices are the NSPIRE Standards, Scoring, and this Administrative Procedures notice. This Administrative Procedures notice covers the Public Housing and Multifamily Housing programs listed in 24 CFR 5.701.

HUD will issue additional notices on the HCV, PBV, and CPD programs before the rules are effective for their programs on October 1, 2023. CPD programs covered by the NSPIRE rule include HOME, HTF, ESG, HOPWA, and CoC programs as listed in 24 CFR 5.701. The Office of Public and Indian Housing (PIH) will also issue an additional Departmental notice to implement the Small and Rural Assessment requirements under 24 CFR Part 902 Subpart H and Part 985.

As provided in 24 CFR 5.705 and 24 CFR 5.711, HUD will publish NSPIRE standards and scoring methodologies through a Federal Register Notice at least once every three years with the opportunity for public comment prior to implementation. The final NSPIRE Standards and Scoring notices will be final before REAC inspections commence in covered HUD-assisted housing.

In 2024, HUD expects to issue a proposed rule addressing REAC's Inspector Administration oversight of inspection activities. The proposed rule will include required education and experience qualifications, training and testing requirements, and inspector conduct requirements to become certified to perform NSPIRE inspections in HUD-assisted housing. In advance of a rule, and to support inspections commencing in 2023 with the current UPCS-certified inspector workforce, HUD will issue a notice describing recommended inspector training, qualifications, and professional conduct requirements. Until new regulations for inspector administration and

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<sup>2</sup> PHAs and POAs subject to UPCS inspections conducted prior to the effective/compliance dates identified herein shall remain subject to HUD's UPCS administrative and enforcement policies in force as of the dates of those inspections.

certification are promulgated, inspectors trained in the NSPIRE Standards and using HUD's NSPIRE IT application may conduct inspections and are not required to be certified by HUD. Until REAC issues an updated notice on Inspector Administration and Conduct, inspectors performing inspections for REAC or on behalf of HUD should adhere to [REAC Inspector Notice 2016-02](#). In addition to the requirements of this notice, REAC inspectors shall not engage in behavior that may be considered harassment, including making comments on regarding the race, color, gender, sexual orientation, religion, national origin, familial status, or disability of a property representative or resident.

## 5. Inspectable Areas

The NSPIRE final rule defines the inspectable areas for the inspection as inside, outside, and units of HUD housing at 24 CFR 5.703:

*Inside.* Inside of HUD housing (or “inside areas”) refers to the common areas and building systems that can be generally found within the building interior and are not inside a unit. Examples of “inside” common areas may include basements, interior or attached garages, enclosed carports, restrooms, closets, utility rooms, mechanical rooms, community rooms, day care rooms, halls, corridors, stairs, shared kitchens, laundry rooms, offices, enclosed porches, enclosed patios, enclosed balconies, and trash collection areas. Examples of building systems include those components that provide domestic water such as pipes, electricity, elevators, emergency power, fire protection, HVAC, and sanitary services.

*Outside.* Outside of HUD housing (or “outside areas”) refers to the building site, building exterior components, and any building systems located outside of the building or unit. Examples of “outside” components may include fencing, retaining walls, grounds, lighting, mailboxes, project signs, parking lots, detached garage or carport, driveways, play areas and equipment, refuse disposal, roads, storm drainage, non-dwelling buildings, and walkways. Components found on the exterior of the building are also considered outside areas, and examples may include doors, attached porches, attached patios, balconies, car ports, fire escapes, foundations, lighting, roofs, walls, and windows.

*Units.* A unit (or “dwelling unit”) of HUD housing refers to the interior components of an individual unit. Examples of components included in the interior of a unit may include the balcony, bathroom, call-for-aid (if applicable), carbon monoxide devices, ceiling, doors, electrical systems, enclosed patio, floors, HVAC (where individual units are provided), kitchen, lighting, outlets, smoke detectors, stairs, switches, walls, water heater, and windows.

When conducting an inspection, REAC inspectors will inspect areas within the regulatory definitions for covered properties. While the above definitions establish all potential areas that may be inspected, REAC may narrow locations in the applicable NSPIRE Standard or inspector protocols.

Additionally, inspectors will not inspect areas of the property that are not considered housing or part of the housing project. For example, commercial or market-rate space used for non-residential purposes, and sidewalks, fencing, roads and parking lots not owned or maintained by the property will not be inspected. Within the NSPIRE Standards, REAC will include the specific areas to be inspected, along with the components and the types of deficiencies that may

be recorded for the inspectable items. Generally, NSPIRE inspections will focus on areas where residents live, areas residents can enter, and components or systems that could impact resident safety and health. For example, REAC inspectors should not cite deteriorated paint as a potential lead-based paint hazard in an area that a child under the age of 6 years would not frequent, such as a locked utility closet. Potential lead-based paint hazards are relevant in units, outside, and common areas, including the main entryway, stairways and hallways, and other common areas frequented by a young child.

REAC inspectors will inspect areas and associated items or components that are listed in the regulations as affirmative requirements and those included within the NSPIRE Standards posted in the Federal Register. Inspectors should not cite tenant-owned items or articles that are not considered components of the unit or inside or outside of HUD housing. For example, a tenant-owned picture with broken glass would not be cited for sharp edges, as that is a resident's personal property and not part of the unit or its components. However, REAC inspectors may make an exception and cite certain tenant-owned items in the following examples for:

- tenant-owned items that affect the performance of a fire safety system or otherwise puts the building at risk;
- tenant-owned appliances and associated electrical and venting components, where that appliance is considered the primary item to meet the affirmative requirements in 24 CFR 5.703(d). For example, a tenant-owned refrigerator that is the primary device for safe food storage; and
- tenant-owned items, like an unvented fuel-burning appliance that is in violation of the affirmative requirements.

## **6. Inspection Timeframes**

The frequency of REAC inspections will be performed in accordance with 24 CFR 5.705(c). For most properties, the frequency of an inspection will be determined by the date of the prior inspection and the score received. Properties that score 90 points or higher will be inspected at least every three years. Properties that score over 80 (but less than 90) will be inspected every two years. Properties that receive less than 80 will be inspected annually. In the first year of NSPIRE final rule's implementation, REAC inspections may occur six months before or after the anniversary date. After that, inspections will generally occur up to three months before or after the anniversary date. Public housing properties of PHAs that are identified as Small and Rural at 24 CFR 902.101 will be inspected every three years, unless designated as Troubled under 24 CFR 902.105. The NSPIRE regulations did not revise the existing requirements at 24 CFR 902.13 for Troubled PHAs or Small PHAs with fewer than 250 public housing units. For these PHAs, the inspection frequency will remain the same unless revised in a future rulemaking.

HUD may approve requests by a POA or PHA for extensions of the inspection deadline for good cause as determined by HUD. HUD may also extend inspection deadlines without POA request, as deemed necessary by the Secretary. HUD reserves the right to inspect properties outside of the established inspection frequency, especially where there are concerns about persistent conditions that impact the health and safety of residents. Concerns may be related to compliance with the affirmative requirements, the NSPIRE Standards, or health and safety concerns described in 24 CFR 5.703(e).



## 7. Preparing for an Inspection

### a. Property Verification and Document Collection

To prepare for NSPIRE inspections, PHAs must ensure that their building and unit information and property contact information (including phone number and email address) is correct in the IMS/PIC or successor system. For properties that participate in the Multifamily Housing programs, POAs must ensure that information in the iREMS or successor system about the building and property contact information is current. If PHAs and POAs need assistance with this process, they can work with their assigned field office representatives.

When NSPIRE inspections first launch, REAC will contact the assigned field office staff, POAs and PHAs to request information before the inspection approximately 30 to 90 days prior to the planned inspection. After initial implementation, this initial contact to confirm information in the NSPIRE system, the contact may be up to 120 calendar days in advance of an inspection anniversary (or two or three years after the last inspection, as applicable). After receiving the contact, the PHAs or POAs will:

- Receive an email notification of the possible inspection, with either a fillable PDF or a link to the property profile in the NSPIRE system.
- Through the NSPIRE System, the PHA or POA will:
  - Provide or confirm contact information for the primary representative and any site managers or escorts that will assist on the day of inspection;
  - Verify property profile and unit occupancy pulled from the public housing or Multifamily housing system of record;
  - Provide the date of property construction (if there are multiple dates for separate buildings/sections, provide the earliest date of construction);
  - For buildings where construction began before January 1, 1979, upload a copy of the most recent lead-based paint evaluation or evidence of exemption under 24 CFR 35.115 and/or 42 U.S.C. 4822;<sup>3</sup>
  - Provide information about water supply provider and water safety alerts, if applicable;
  - Provide other current building system or occupancy certificates (e.g., fire suppression, elevator, boiler), if applicable or required by the jurisdiction;
  - Provide contact information for a resident council or tenant organization; and
  - Submit the information for review by assigned HUD field office staff and the assigned REAC inspector.

If the property profile or unit occupancy information provided in the NSPIRE system is inaccurate, the PHA or POA must correct the information in the Public Housing or Multifamily Housing systems of record, and in some cases, have the assigned HUD field office staff approve the modifications. Modifications that require HUD approval should be completed at least 30 days

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<sup>3</sup> Among the exemptions from HUD's Lead Safe Housing Rule at 24 CFR 35.115 are exemptions for zero-bedroom units, housing for the elderly, or a property designated exclusively for persons with disabilities, provided there are no children under age 6 years currently residing or expected to be residing in the residence. Supporting evidence for this exemption must include either a lease that includes the residency restriction or other residency agreements or marketing information that includes the restriction. In addition, confirmation that the occupancy information is accurate and there are no children under age 6 in residence.

in advance of the scheduled inspection to ensure that the inspection can be properly scheduled and accurately sampled and scored.

**b. Routine Inspection Scheduling**

Once REAC has scheduled an inspection, the NSPIRE system will alert the PHA or POA and the assigned HUD field staff representative. Currently, REAC provides a 28-calendar day notice of the inspection. If this time frame is shortened, it will be announced in a subsequent notice. With the advance notice, the assigned REAC inspector will:

- Ask the PHA or POA and assigned HUD field office staff to verify the planned inspection date;
- Review information submitted, and request resolution of any missed questions or information uploads;
- For properties where there are market-rate or other assisted and HUD-assisted units, provide a copy of the rent roll without resident names for assisted units with the door number;
- Ensure information on housing conditions and units to inspect is received from resident councils or tenant organizations, and if not, follow up by phone and email; and
- Confirm arrival location and time, and other site information if necessary.

In advance of the scheduled inspection, PHAs or POAs shall provide notice to all residents as described in 24 CFR 5.711(h) and the lease. HUD suggests at least seven days' notice for residents through multiple communication methods. Notification may be provided through paper or electronic means, including email, text messaging, or through notices posted on the community bulletin board, halls, or doors.

HUD reminds PHAs that all materials, notices, and communications to families regarding the REAC inspection must be clearly communicated and provided in a manner that is effective for persons with hearing, visual, and other communication-related disabilities consistent with Section 504 of the Rehabilitation Act (Section 504) and HUD's Section 504 regulation, and Titles II or III of the Americans with Disabilities Act (ADA) and implementing regulations. Section 504 and the ADA require recipients to ensure effective communication with applicants, participants, and members of the public and to provide appropriate auxiliary aids and services where necessary to afford individuals with hearing, vision, and other communication-related disabilities an equal opportunity to access information. PHAs must provide appropriate auxiliary aids and services necessary to ensure effective communication in all notices and communications, which includes ensuring that information is provided in appropriate accessible formats as needed, e.g., Braille, audio, large type, assistive listening devices, and sign language interpreters, accessible websites, and other electronic communications (see 24 CFR 8.6, 28 CFR 35.160, and 28 CFR 36.303).

**8. During the Inspection**

REAC Inspectors may include HUD staff or persons working under a contract with HUD to perform inspections. Inspectors will follow protocols established by REAC and should perform their work in compliance with contract requirements. Property representatives must escort the inspectors during the inspection. Units inspected will include those randomly selected by the NSPIRE application and up to five additional units recommended by the resident council or

tenant organization. If resident council or tenant organization recommends more than five units, the NSPIRE system will randomly select up to five of the recommended units. Where units recommended by the resident council or tenant organization overlap with the official sample, they will be included in the score. Additional information about Resident Feedback is provided in Section 10 of this notice.

The NSPIRE application will prioritize currently occupied units for inspection and may include vacant units. REAC is seeking comment on this practice and will consider it for NSPIRE inspector protocols. Comments should be submitted as advised in Section 2. If the inspector is unable to enter a unit, the inspector will select another unit from the list of unit alternatives. Where the resident does not seem to be home but has been notified of the inspection as required in the lease, the PHAs, POAs and/or property representatives should attempt to provide access. After knocking at least two separate times, the property representative should announce that they have opened the door and announce the purpose of the visit.

During the inspection, the PHA, POA or property representatives should not:

- interfere with or delay the inspection;
- block inspectable areas;
- dispute deficiencies or validity of observed defects;
- ask for the inspector's advice on how to correct deficiencies;
- ask for the inspector's advice on how to improve their score or avoid future deficiency citations; or
- engage in behavior that may be considered harassment, including making comments on an inspector's race, color, gender, sexual orientation, religion, national origin, familial status, or disability.

REAC is aware of consultants that offer services to monitor or shadow REAC inspectors during the inspection. REAC has received complaints that inspection consultants have disputed the observed defects and delayed the completion of the inspection. Additionally, having multiple inspectors at the site and in the units imposes an additional burden on residents on inspection day. At this time, this service is not prohibited, but REAC is considering a ban on these activities during the inspection. REAC will accept comments from the public on this activity in advance of a final decision. Until then, consultants working at the site on inspection day should not interfere with the REAC inspection and are expected to adhere to the prohibitions above for the PHA, POA, or property representative.

If a REAC inspector experiences issues during the inspection related to prohibited activities, they may halt the inspection. When this occurs, the inspector should notify REAC Technical Assistance Center (TAC) (1-888-245-4860 or [REAC\\_TAC@hud.gov](mailto:REAC_TAC@hud.gov)) that the inspection is incomplete and provide the reason(s) it was halted within 2 business days. If the inspection is partially completed, the inspector shall provide the PHA or POA with a report of any observed Life-Threatening and Severe deficiencies. REAC will reschedule with the PHA or POA for a date to complete the inspection.

## **9. After the Inspection**

At the conclusion of the inspection, or at the end of each day on a multiple-day inspection, the inspector will provide the POA or property representative a list of Life-Threatening and Severe

conditions that must be corrected within 24 hours of receipt of notification of the deficiencies, with certification of correction submitted to HUD within 2 business days of receipt of notification of the deficiencies. The inspector will email this information to the property representative in PDF format, with a courtesy copy to the official POA or PHA representative if they are not also the property representative. The full NSPIRE inspection report with all Life-Threatening, Severe, Moderate, and Low risk deficiencies and score will be electronically provided within 15 business days. In the initial year of NSPIRE implementation, REAC will do an additional quality assurance review of inspections to ensure that the score is accurate. PHAs and POAs are required to correct identified deficiencies within timelines established in the NSPIRE standards, conduct self-inspections and may be subject to additional requirements by HUD if referred for Administrative Review. PHAs or POAs may seek a technical review to appeal REAC inspection findings or score based on certain criteria that, if corrected, would result in significant improvement in the overall score of the property. Additionally, PHAs and POAs are required to make inspection results available to residents. Significant improvement refers to, per 24 CFR 5.711(d)(5), an increase in a score for the property such that the new score crosses an administratively significant threshold such as increasing the property score 60 or above or change the inspection frequency as described in 24 CFR 5.705(c).

**a. Submitting Evidence of Correction of Life-Threatening and Severe Conditions**

This notice updates the requirements for resolving deficiencies, including providing supporting evidence of deficiency correction as required by 24 CFR 5.711(c). Proof of work can be (but is not limited to) work orders, invoices, and in some cases photographs, provided the photograph is of the area cited by HUD and aligns with HUD's evidence of the location. PHAs and POAs will have access to HUD's inspection results and photo evidence in the NSPIRE system to assist them in providing evidence. In the context of 24 CFR 5.711, "corrected" means the POA or PHA has resolved or sufficiently corrected the deficiency such that it no longer poses a severe health or safety risk to residents of the property, or that the hazard is blocked until permanent repairs can be completed. If permanent repair will take longer than the allowable time in the relevant standard for the deficiency, the owner or PHA must provide HUD a timeframe for completing permanent repairs for HUD approval. If the correction is a temporary correction to block the hazard, or if professional services or materials to complete the work were not available in 24 hours, the PHA or POA must provide a target date for when the permanent correction will be completed. HUD considers permanent repairs to be those that have an expected design life of at least 20 years, or those that meet the manufacturer's recommendations for service life.

When one repair corrects multiple deficiencies, the PHA or POA can request that HUD consider evidence of correction for the multiple deficiencies and close out all the deficiencies at once.

In the submission to the NSPIRE system to correct Life-Threatening and Severe deficiencies, the PHA or POA must certify that the evidence and assertions contained in the submission are true, complete, and accurate to the best of its knowledge. Further, it will affirm awareness that any false, fictitious, or fraudulent statements or claims may subject it to criminal, civil, or administrative penalties. (18 U.S. C. § 1001).

**b. Timelines for Correcting Deficiencies**

Under the NSPIRE Standards, for the public housing and Multifamily housing programs, Life-Threatening and Severe deficiencies must be corrected within 24 hours. For these corrections,

the 24-hour timeframe commences immediately upon notification and does not pause for non-working hours, including the weekend.

Moderate deficiencies must be corrected within 30 days, and Low deficiencies within 60 days, or as otherwise provided in the NSPIRE Standards. Repairs should be permanent fixes unless otherwise approved by HUD in writing, and not just temporary corrections to block a hazard. HUD may also prescribe timelines in Corrective Action Plans as defined in 24 CFR 902.3 or Corrective Action Agreements as described in 24 CFR 902.105.

If permanent repair will take longer than the allowable time in the relevant standard for the deficiency, the POA or PHA must provide HUD with a timeframe for completing permanent repairs and submit evidence that the repair is in progress. Any extension to the allowable time for rectifying the deficiency is allowed only upon HUD approval for good cause. In the initial term of NSPIRE implementation, this process should be conducted via email to the field office representative with a courtesy copy to [NSPIRERegulations@hud.gov](mailto:NSPIRERegulations@hud.gov). Once the NSPIRE System is fully operational with all functionalities, PHAs or POAs will be able to complete this process within the application.

**c. Best Practices for Correcting Life-threatening and Severe Deficiencies in 24 Hours**

In the context of 24 CFR 5.711, “corrected” means the PHA or POA has resolved or sufficiently addressed the deficiency in a manner that it no longer poses a severe health or safety risk to residents. A correction could include controlling or blocking access to the hazard by performing a temporary relocation of the resident while repairs are made.

HUD recognizes that to permanently repair some deficiencies, the PHA or POA may need additional time to acquire a licensed professional or supplies that may not be available in a 24-hour timeframe. As such, for Life-Threatening and Severe defects, HUD expects that permanent repairs will be completed expeditiously, and that evidence of the repair will be provided to HUD as described in 24 CFR 5.711(c)(1). For all deficiencies, the PHA or POA should prioritize permanent repairs over quick fixes that may degrade before the next inspection. As part of the self-inspection process, PHAs and POAs must ensure that deficiencies previously cited and repaired have not subsequently failed.

NSPIRE allows interim repairs that remove a health and safety hazard even though those repairs are not permanent. For example, a missing Ground Fault Circuit Interrupter (GFCI) can have an interim repair such as blank cover plate. Such interim repairs must be fully repaired within a reasonable timeframe approved by HUD or its designee (such as a PHA). Interim repairs are not required to be aesthetically pleasing or conforming to other aspects of the building and HUD acknowledges that such repairs may have salient qualities that disproportionately attract attention. However, if the interim repair effectively removes the health and safety hazard until full or permanent repair is performed, and if full repair is completed within a HUD-approved timeframe, then the interim repair is acceptable under NSPIRE. If the interim repair is implemented prior to the inspection, the timeline for full repair, i.e., 24 hours, begins at the time of inspection, without regard to the time of the initial, pre-inspection implementation of the interim repair. The evidence of repair must be submitted within 48 hours after the 24-hour deadline, allowing 72 hours for the full process.

### **i. Potential Lead-based Paint Hazards**

Under the NSPIRE rule, the REAC inspection will include a visual assessment for the lead-based paint hazard of deteriorated paint as described in the NSPIRE Standards. The requirements for this assessment apply only to “target housing,” which per 15 U.S.C. § 2681(17) and 42 U.S.C. § 4851b(27) is any housing constructed prior to 1978, except housing for the elderly, persons with disabilities, or any zero-bedroom dwelling, unless a child of less than 6 years of age resides or is expected to reside in such housing. This additional evaluation by REAC for potential lead-based paint hazards does not replace or supplant the PHA’s or POA’s responsibilities under the Lead Safe Housing Rule at 24 CFR Part 35, subparts B, D, G, H, I, L, M, and/or R, as applicable.

Where an NSPIRE inspection identifies deteriorated paint, the PHA or POA should first verify that the property or unit is target housing, and if so, whether it is exempt from the Lead Safe Housing Rule. If an exemption applies, the PHA or POA must upload evidence of the exemption to the NSPIRE system and affirm whether children under the age of 6 years currently reside in the property. For additional guidance, see questions B11 and B12 of the “Interpretive Guidance on HUD’s Lead Safe Housing Rule.” Evidence of an exemption can include the lease or other residency agreement that affirms that the property is designated exclusively for occupancy by the elderly or persons with disabilities. Other residency agreements could include a HUD-approved Designated Housing Plan, property deed or charter, or occupancy restrictions approved by HUD or the PHA’s Board of Commissioners.<sup>4</sup>

Where the property is considered target housing, and no exemption applies, the PHA or POA should next determine if the surfaces identified in the inspection contain lead-based paint. This determination can include evaluating the results of a lead-based paint inspection or paint testing as described at 24 CFR 35.1320(a), or by performing a new lead-based paint inspection or paint testing.

HUD-assisted rental housing covered under the Lead Safe Housing Rule shall maintain a copy of each notice, evaluation, and clearance or abatement report required by 24 CFR 35.175 for at least three years. Those records applicable to a portion of a residential property for which ongoing lead-based paint maintenance and/or reevaluation activities are required shall be kept and made available for HUD’s review until at least three years after such activities are no longer required. Records can be filed at the property or maintained at a location available to staff and residents, such as the property manager or owner’s office. Maintenance of this information helps PHAs and POAs to comply with all applicable HUD and EPA regulations, including the Lead Disclosure Rule at 24 CFR part 35, subpart A and EPA’s Renovation, Repair and Painting Rule (RRP Rule) and Abatement Rule, at 40 CFR part 745, subparts E, L, and Q. Under the RRP Rule, firms, staff, or outside contractors performing renovations, repairs, painting, interim controls, or abatement of

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<sup>4</sup> An occupancy or leasing preference for seniors (e.g., aged 55 years and up), the elderly, and/or disabled persons is not sufficient basis for an exemption under the Lead Safe Housing Rule.

lead-based paint hazards must be EPA- or state-certified, to the extent required by the EPA rules.<sup>5</sup>

**For Public Housing**, when deteriorated paint is identified in the unit, the property representative should determine whether a child under age 6 currently resides there<sup>6</sup> and whether the surfaces identified contain lead-based paint as defined in 24 CFR 35.110. Information about whether the surface contains lead-based paint should be within the property's lead-based paint inspection as required under 24 CFR 35.1115. In the absence of a lead-based paint inspection or paint testing, the PHA shall presume the paint is lead-based paint in accordance with 24 CFR 35.120. If deteriorated lead-based paint is present in a unit where a child under age 6 is in residence or in common areas servicing such a unit, the PHA must develop a plan to complete lead hazard control as required under 24 CFR 35.1120(b)(1) within 90 days. Where deteriorated lead-based paint is identified in the inside areas or on the exterior of the building where no children under age 6 reside, the PHA must follow 24 CFR 35.1120(b)(2). Where a PHA undertakes lead-hazard control or abatement, PHAs shall ensure compliance with 24 CFR 35.1345 for occupant protection and worksite preparation, including temporary relocation where required, and comply with all other requirements of 24 CFR part 35, subpart R, including but not limited to lead safe work practices, clearance, and ongoing lead-based paint maintenance and revaluation.

**For properties receiving Project-based Assistance** as described at 24 CFR 35.700 where deteriorated paint is identified in the unit, the POA should determine whether a child under age 6 currently resides there<sup>7</sup> and whether the surfaces identified contain lead-based paint as defined in 24 CFR 35.110. In the absence of a lead-based paint inspection, risk assessment, or paint testing as described at 24 CFR 35.1320(a) and (b), the POA shall presume that all painted surfaces contain lead-based paint in accordance with 24 CFR 35.120. If the surface contains lead-based paint and there is a child under age 6 in residence, the POA must have a plan to complete lead hazard control as required under 24 CFR 35.715(b)(1) or 24 CFR 35.720(a)(2), as applicable, within required timelines.<sup>8</sup> Plans developed by a POA can include additional evaluation as described under 24 CFR 35.1320 by a certified Lead-based Paint Inspector or Lead-based Paint Risk Assessor to include paint testing. Where a POA undertakes lead-hazard control, the requirements of 24 CFR 35.1345 for occupant protection and worksite preparation, including relocation where required, apply. Additionally, the POA shall ensure compliance with all other requirements of 24 CFR part 35, subpart R, including but not limited to lead safe work practices, clearance, and ongoing lead-based paint maintenance and revaluation.

**For properties receiving Multifamily Mortgage Insurance**, as described at 24 CFR 35.600 where deteriorated paint is identified in the unit, the POA should determine whether a child

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<sup>5</sup> For example, if a PHA or property manager has staff that perform painting or repair work that disturbs paint in target housing that is known or presumed to be lead-based paint, the PHA or property management company must be EPA- or state-certified as a firm, and all workers performing the work must be trained as required under 40 CFR 745 Subpart E and the LSHR at 24 CFR 35.1330(a)(4).

<sup>6</sup> If the presence or absence of any children under age 6 cannot be determined, such presence shall be presumed.

<sup>7</sup> If the presence or absence of any children under age 6 cannot be determined, such presence shall be presumed.

<sup>8</sup> Where there is project-based assistance, the requirements of the Lead Safe Housing Rule depend on the per-unit subsidy. Almost all project-based assistance meets the more-than-\$5,000 per unit per year threshold for the requirements of 24 CFR 35.715 to apply.

under age 6 currently resides there<sup>9</sup> and whether the surfaces identified contain lead-based paint as defined in 24 CFR 35.110. In the absence of a lead-based paint inspection, risk assessment, or paint testing as described at 24 CFR 35.1320(a) and (b), the POA shall presume that all painted surfaces contain lead-based paint in accordance with 24 CFR 35.120. If the surface contains lead-based paint and there is a child under age 6 in residence, the POA must have a plan to complete lead hazard control as required under 24 CFR 35.620 or 24 CFR 35.625, as applicable, within required timelines. Where a POA undertakes lead-hazard control, the requirements of 24 CFR 35.1345 for occupant protection and worksite preparation, including relocation where required, apply. Additionally, the POA shall ensure compliance with all other requirements of 24 CFR part 35, subpart R, including but not limited to lead safe work practices, clearance, and ongoing lead-based paint maintenance and reevaluation.

### **ii. Pest Infestation**

For Life-Threatening or Severe pest infestations, PHAs or POAs should identify a pest control inspector that is trained in Integrated Pest Management and initiate activities as described in [PIH Notice 2007-12](#). HUD encourages Multifamily program properties to develop Integrated Pest Management plans to address pest infestation as described in Housing Notice 2012-5.<sup>10</sup>

Initiation of an appropriate pest management plan meets the requirement for correction, with the understanding that, while pests may still be present at the start of the pest management plan, they will be managed through the pest management plan. Ongoing implementation of an appropriate pest management plan (i.e., a pest management plan documented and initiated prior to the inspection) will also satisfy this condition. Within the correction timeframe, documentation must be provided for the pest management plan, and this documentation must include: a start date of the plan; servicing schedule; methods of pest monitoring, managing and treatment and other factors as determined by HUD, the PHA/POA, and/or other relevant authority. Integrated Pest Management (IPM) is strongly encouraged; IPM, broadly stated, uses prevention-based pest management methods, with a focus on:

- Identifying and correcting building conditions that contribute to infestation;
- Reducing use of pesticides (especially routine or untargeted pesticide application);
- Modification of hygiene and sanitation practices in and on the property; and
- Assessment and on-going monitoring to ensure appropriate interventions as needed.

For Moderate, and Low Risk pest infestations, PHAs or POAs should follow HUD guidance cited in this notice and consider implementing IPM before the infestation expands. For additional information, see [PIH Notice 2007-12](#) and [www.stoppests.org](http://www.stoppests.org).

### **iii. Mold and Moisture**

For Life-threatening or Severe mold and moisture deficiencies, within 24 hours, the PHA or POA shall assess and control the moisture source and provide REAC a plan for additional

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<sup>9</sup> If the presence or absence of any children under age 6 cannot be determined, such presence shall be presumed.

<sup>10</sup> PIH Notice 2012-17 applies to Housing Choice Voucher programs as well. HUD reviews Integrated Pest Management and provides resources for all HUD-assisted housing at this link: [https://www.hud.gov/program\\_offices/healthy\\_homes/healthyhomes/ipm](https://www.hud.gov/program_offices/healthy_homes/healthyhomes/ipm).



evaluation and remediation. Residents should be temporarily relocated until mold and moisture conditions are controlled.

Mold evaluation should be visual and include the use of a moisture meter. Evaluation should focus on the source of moisture and the conditions that contributed to the mold growth. Additionally, the evaluator should evaluate the extent of the mold growth and whether contaminated materials and building materials can be cleaned or must be removed.<sup>11</sup> In most cases, air and mold sampling is unnecessary. REAC considers air sampling as inconclusive, as there are no federal standards for comparison. REAC also does not consider sampling of mold for lab analysis to determine the mold type as necessary, as the NSPIRE Standards apply to all types of mold, regardless of genus and species. For more information on mold assessment, see the National Institute for Occupational Safety and Health (NIOSH), [Dampness and Mold Assessment Tool for General Buildings](#). For additional guidance on mold remediation, see resources at [www.epa.gov/mold](http://www.epa.gov/mold), including EPA's "Mold Remediation in Schools and Commercial Buildings."

#### **d. Self-inspection Requirements**

Self-inspections of property conditions are a key component to ensuring properties remain in compliance with 24 CFR 5.703 and the NSPIRE Standards and ensure a safe living environment for residents. Regular self-inspections are also part of regular preventive maintenance rather than "just-in-time" repairs ahead of HUD-conducted inspections. As required by 24 CFR 5.707, for Public Housing and Multifamily Housing properties subject to an assistance contract, PHAs and POAs are required to perform self-inspections of all units at least annually. The timing of individual unit inspection is not specified in the regulations and may be done in conjunction with tenant re-examinations or at the conclusion of the REAC inspection,<sup>12</sup> provided each is inspected at least annually. When conducting inspections, PHAs and POAs must ensure compliance with the affirmative requirements and the NSPIRE Standards for all units, not just those that are occupied at the time of the inspection.

As provided in 24 CFR 5.711(c)(2), for properties that score below 60, the POA or PHA must conduct a survey of the entire project, including all units, inside and outside, for any deficiency, and must electronically submit a copy of the results of the survey to HUD. The survey reports shall be provided to [NSPIRERegulations@hud.gov](mailto:NSPIRERegulations@hud.gov) with a courtesy copy to the assigned field office representative until the NSPIRE system can receive the submission. HUD will announce when the NSPIRE system is fully operational to receive self-inspections. Survey results are due 60 days after the NSPIRE inspection is completed, or as further provided by HUD notice.

PHAs or POAs shall ensure that all deficiencies identified in the self-inspection, or post-REAC inspection survey, are resolved within the timeframes established in the NSPIRE standards or as otherwise provided by HUD notice. PHAs or POAs are not required to upload the evidence of correction for units not inspected by REAC unless otherwise directed by HUD notice. However, PHAs and POAs must maintain copies of self-inspection results for at least three years after completion for each unit as required by 24 CFR 5.707.

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<sup>11</sup> Mold assessment may require the use of certified or licensed firms in certain states.

<sup>12</sup> For example, for properties scoring less than 60, post-report inspections required pursuant to 24 CFR 5.711(c)(2) fulfill the annual self-inspection requirement.

### e. Technical reviews

Under the NSPIRE rule at 24 CFR 5.711(d), a PHA or POA can request a technical review of the inspection results and score, starting on July 1, 2023, for Public Housing properties and on October 1, 2023, for Multifamily Housing programs. The regulations for technical review under NSPIRE align the Public Housing and Multifamily Housing programs regulations and remove the term “database adjustment” that was provided under the former UPCS provisions. The technical review process allows PHAs and POAs to have points restored for verifiable reasons, including HUD or inspector error, adverse conditions beyond their control, modernization work in progress, and conflicts with state or local code. A request for a technical review of inspection results must be submitted electronically in the NSPIRE system. REAC must receive it no later than the 45th calendar day following the day HUD provides the inspection report to the POA or PHA. A copy of the appeal should be sent to [NSPIRERegulations@hud.gov](mailto:NSPIRERegulations@hud.gov), with a courtesy copy to the HUD field office representative for that PHA or POA.

A request for a technical review of inspection results must be accompanied by evidence that supports the claim. PHAs or POAs should only seek a technical review which, if corrected, will result in a significant improvement in the overall score of the property. Per 24 CFR 5.711(d)(5), significant improvement refers to an increase in a score for the property such that the new score crosses an administratively significant threshold, which may include an increase in the property score to 60 or above or change the inspection frequency as described in 24 CFR 5.705(c).

REAC will not conduct a technical review of the inspection results based on a PHA or POA’s correction of conditions after the inspection. Upon receipt of this request from the POA or PHA, REAC will review the inspection and the evidence. REAC may consult with HUD field or program staff as part of the review. Based on review, REAC may:

- Undertake a new inspection;
- Correct the original inspection; or
- Issue a new physical condition score.

REAC may undertake a new inspection if the inspection completed has significant anomalies or errors. This decision may be made when the inspection is received by REAC, and before the report is released to the PHA. If this occurs, the new inspection will typically be scheduled within 30 days of the original inspection, with at least a 14-day notice to the PHA or POA. For all technical reviews that do not include undertaking a new inspection, REAC expects to issue a decision within 90 days of a complete application. In the first year of NSPIRE implementation, this timeline may go up to 120 days. PHAs or POAs that do not hear from REAC on the status of their appeal within 120 days will have all points relating to appealed deficiencies restored. If the PHA or POA does not hear from HUD within the correction deadlines established in the NSPIRE Standards, the PHA or POA shall assume that the individual deficiency stands and shall complete corrections within the timelines established under 24 CFR 5.711(c)(2).

## 10. Administrative Review

Properties that score 30 or less under the NSPIRE Standards are subject to administrative review by HUD pursuant to 24 CFR 5.711(i). Properties that score under 60 in two successive inspections may be subject to administrative review. These properties may have health and safety hazards that merit immediate correction and reporting, and in some cases, evaluation by HUD’s Departmental Enforcement Center (DEC). As required by regulation 24 CFR 5.711(i), scores of

30 points or less will be automatically referred to the DEC for evaluation. For properties that receive two successive NSPIRE scores under 60, the regulations provide for discretionary referrals to the DEC, per 24 CFR 5.711(i).

For Multifamily Housing programs, the administrative review process is described in Housing Notice 2018-08 and/or successor notices.

For Public Housing properties that score 30 or less, the DEC will evaluate the PHA's correction of Life Threatening and Severe deficiencies. If the PHA is not responsive or does not correct these deficiencies, the PHA may be referred to the Assistant Secretary for Public and Indian Housing for sanctions or other actions.

For scores of 31- 59, PIH will retain some discretionary review of the PHA before or in place of a referral to the DEC. This review will consider the PHA's rating under the Public Housing Assessment System (PHAS), and whether there are other administrative tools such as a Corrective Action Plan or PHAS Recovery Agreement that includes the property.

Under 24 CFR 5.711(j), there is no limitation on existing enforcement authority, and HUD has added the term "grant agreement" as an example of a potential authorizing authority.

### **11. Resident Feedback and Unit Recommendation Process**

The prioritization of residents' health and safety is paramount under the NSPIRE rule and Standards.

In advance of the inspection, Residents' Groups will identify the particular dwelling units they would like to add to the inspection process. HUD will provide an electronic mechanism for Residents' Groups to submit the particular dwelling units to HUD. HUD will inform residents when they can submit recommendations through the automated system approximately 180 days prior to the inspection. Residents may electronically submit unit recommendations through the automated system or email but will be asked to complete all submissions at least 30 days prior to the inspection.

Once the information is received, the NSPIRE system will randomly select up to five recommended units to add to the scheduled NSPIRE inspection. If the Residents' Groups submit five or fewer units, the NSPIRE system will add them all to the scheduled inspection. The inspector will inspect these units and identify Life-Threatening, Severe, Moderate, and Low deficiencies as described in the NSPIRE Standards notice. Only Resident-recommended units that were randomly selected for the NSPIRE inspection sample will be scored or be part of the official property score. Nevertheless, all Life-Threatening and Severe deficiencies identified during the NSPIRE inspection must be corrected within 24 hours, and the PHA or POA must submit evidence of the correction along with evidence for other sampled and scored units.

Approximately 15 days after the inspection, REAC will provide an inspection report to the Field Office and the PHA or POA. This report will be provided to all residents as described at 24 CFR 5.711(h). As required by the NSPIRE Rule, any findings or deficiencies cited in the resident group-identified units must be corrected within timelines established in the NSPIRE Standards but will not be a part of the official score unless these units were also randomly selected in the HUD-generated NSPIRE inspection sample.

In between NSPIRE inspections, HUD encourages residents to quickly report hazards or defects in building systems, fixtures, appliances, or other parts of the unit, the grounds, or related facilities to their landlord, property owner, manager, PHA contact, or PHA Board of Commissioners (as applicable). POAs should also keep residents informed of the status of residents' requests and ensure that properties are maintained in accordance with the NSPIRE regulations and Standards.

## 12. Point of Contact

Tara J. Radosevich, Real Estate Assessment Center, Office of Public and Indian Housing, Department of Housing and Urban Development, 550 12th Street SW, Suite 100, Washington, DC 20410-4000, telephone number 612-370-3009 (this is not a toll-free number), [NSPIRERegulations@hud.gov](mailto:NSPIRERegulations@hud.gov).

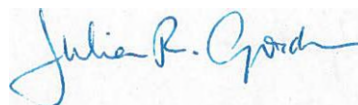
HUD welcomes and is prepared to receive calls from individuals who are deaf or hard of hearing, as well as individuals with speech or communication disabilities. To learn more about how to make an accessible telephone call, please visit:

<https://www.fcc.gov/consumers/guides/telecommunications-relay-service-trs>.



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Richard J. Monocchio  
Principal Deputy Assistant Secretary  
for Public and Indian Housing



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Julia R. Gordon  
Assistant Secretary for Housing –  
FHA Commissioner