

AGENDA
HOUSING QUALITY STANDARDS INSPECTOR TRAINING

DAY ONE

- 8:00 Registration
- 8:30 Welcome and Introductions
- 8:45 Course Overview
- Learning Outcomes
- Introduction to the Course
 - What HUD Expects
- 10:30 Break
- 10:45 Introduction to the Course (continued)
 - Developing Local Standards
 - Responsibilities of the Inspector
 - Overview of New Requirements
 - NSPIRE
 - Streamlining Final Rule
- HUD's Requirements for Inspections
 - Electricity and Security
- 12:00 Lunch (on your own)
- 1:00 Windows, Walls, Ceilings, Floors, Interior, Kitchen
- 2:45 Break
- 3:00 Windows, Walls, Ceilings, Floors, Interior, Kitchen (continued)
- 5:00 End of Day One

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DAY TWO

- 8:00 Bathrooms
Building Exterior
- 10:30 Break
- 10:45 Heating and Plumbing Part I and Part II
- 12:00 Lunch (on your own)
- 1:00 Heating and Plumbing (continued)
- 2:30 General Health & Safety
Lead Based Paint Regulations
- 3:30 Break
- 3:45 SEMAP Performance Indicators for HQS
- 5:00 End of Day Two

DAY THREE

- 8:00 Overview of HQS Flip Chart Guide/Inspection Checklist
 - HUD 52580 (Short Form)
 - HUD 52580-a (Long Form)Simulated HQS Inspection
 - Identify, Rate, and Record the Deficiencies
- 10:00 Break
- 10:15 Customer Service
 - Properly Greeting Clients
 - Asking Qualifying Questions
 - Properly Closing Out the InspectionQ & A
Certificates of Participation Awarded
End of Session
- 12:00 Lunch (on your own)
- 1:00 Review of Class
- 1:30 Housing Inspector Certification Exam
- 3:30 End of Examination